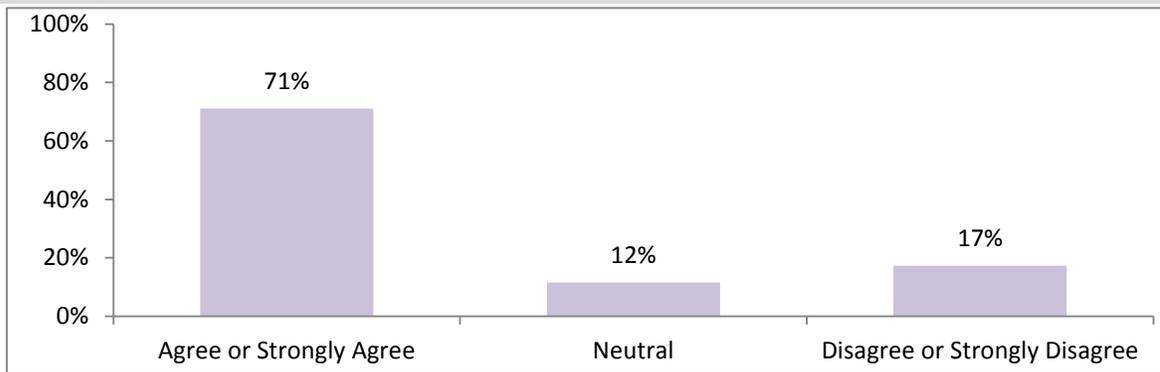


Questions 1 and 2 were directed to all respondents.

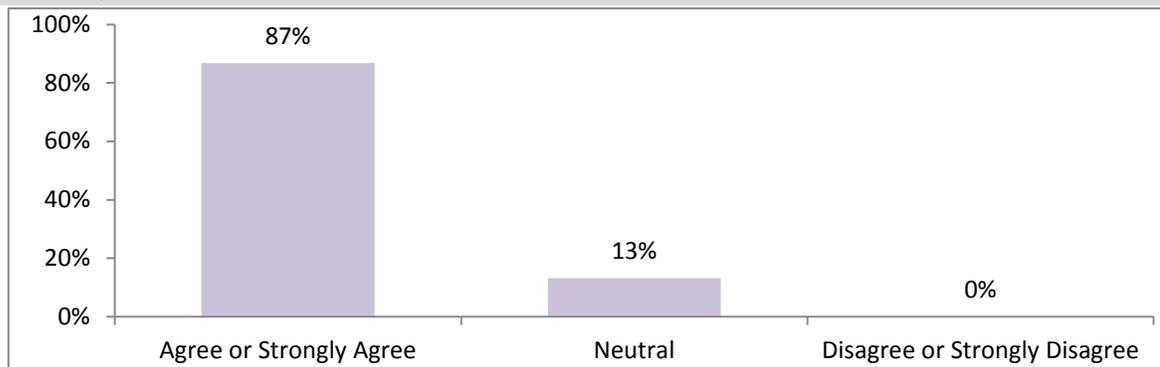
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	25	48%
4 Agree	12	23%
3 Neutral	6	12%
2 Disagree	1	2%
1 Strongly Disagree	8	15%
Total Responses	52	
Score		3.9
NA - Not Applicable	1	
No Response	0	



2) I was treated with courtesy and respect by court staff.

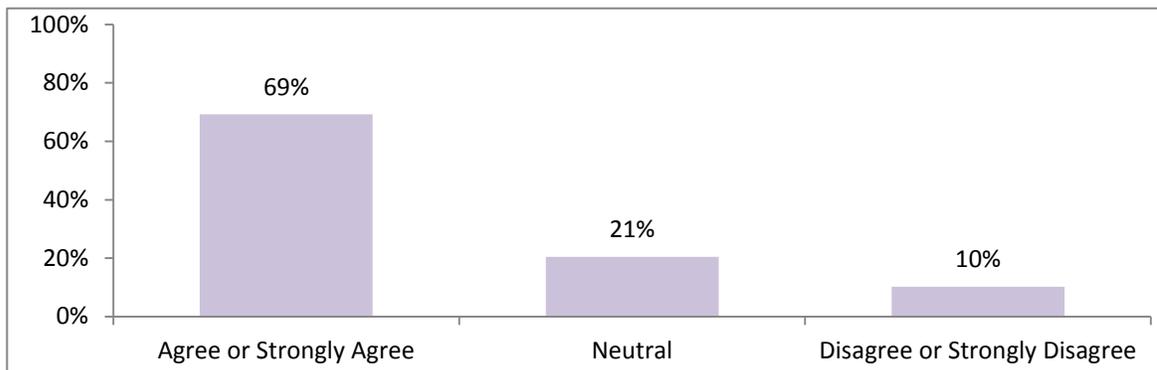
	2015	
5 Strongly Agree	33	62%
4 Agree	13	25%
3 Neutral	7	13%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	53	
Score		4.5
NA - Not Applicable	0	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

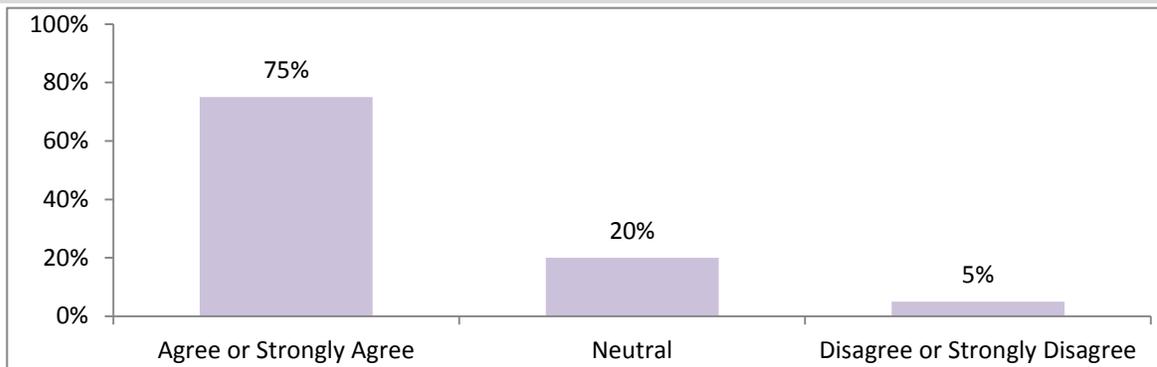
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	16	41%
4 Agree	11	28%
3 Neutral	8	21%
2 Disagree	2	5%
1 Strongly Disagree	2	5%
Total Responses	39	
Score	3.9	
NA - Not Applicable	4	
No Response	10	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

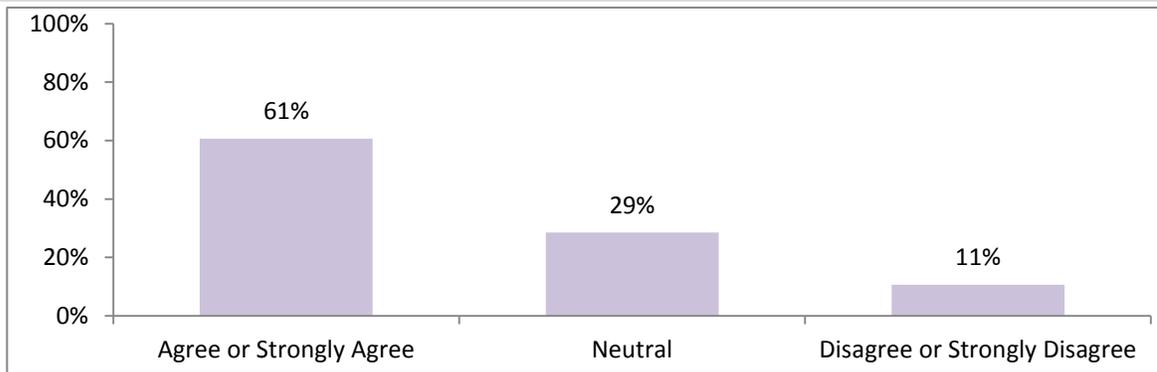
	2015	
5 Strongly Agree	21	53%
4 Agree	9	23%
3 Neutral	8	20%
2 Disagree	1	3%
1 Strongly Disagree	1	3%
Total Responses	40	
Score	4.2	
NA - Not Applicable	2	
No Response	11	



Questions 5 and 6 were directed to persons who were a party to the case.

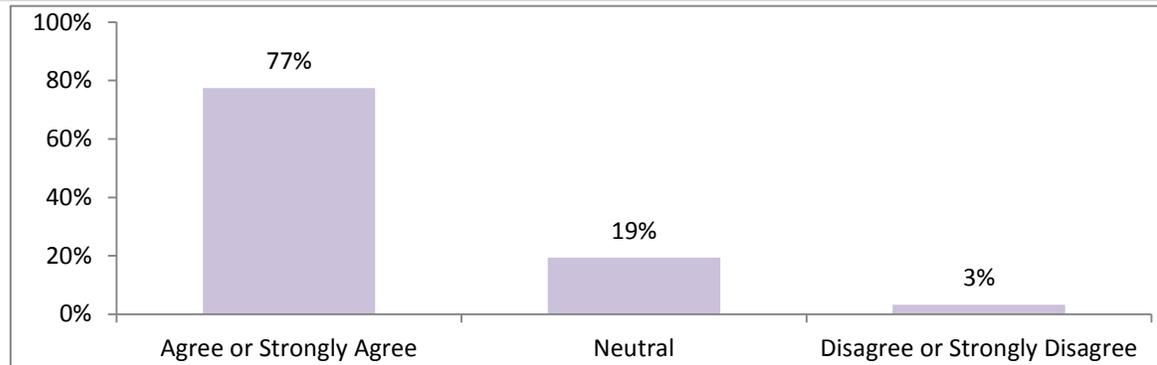
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	11	39%
4 Agree	6	21%
3 Neutral	8	29%
2 Disagree	0	0%
1 Strongly Disagree	3	11%
Total Responses	28	
Score		3.8
NA - Not Applicable	10	
No Response	15	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	15	48%
4 Agree	9	29%
3 Neutral	6	19%
2 Disagree	0	0%
1 Strongly Disagree	1	3%
Total Responses	31	
Score		4.2
NA - Not Applicable	7	
No Response	15	



Gladwin County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	4	8%
Criminal/probation	21	40%
Divorce/custody/support	0	0%
Drug/sobriety court	9	17%
Estate/trust	0	0%
File papers	1	2%
Get information	2	4%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	10	19%
Make a payment	6	11%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	4	8%
Other	3	6%
Number of Respondents	53	
No Response	0	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	33	65%
Agency Worker	1	2%
Attorney/prosecutor	7	14%
Family/friend of party to case	9	18%
Juror	0	0%
Witness	0	0%
Other	1	2%
Number of Respondents	51	
No Response	2	

Gladwin County District Court

9) What is your gender?

	2015	
Male	27	51%
Female	26	49%
Other	0	0%
Number of Respondents	53	
No Response	0	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	3	6%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	0	0%
White/Caucasian	50	94%
Other	0	0%
Number of Respondents	53	
No Response	0	