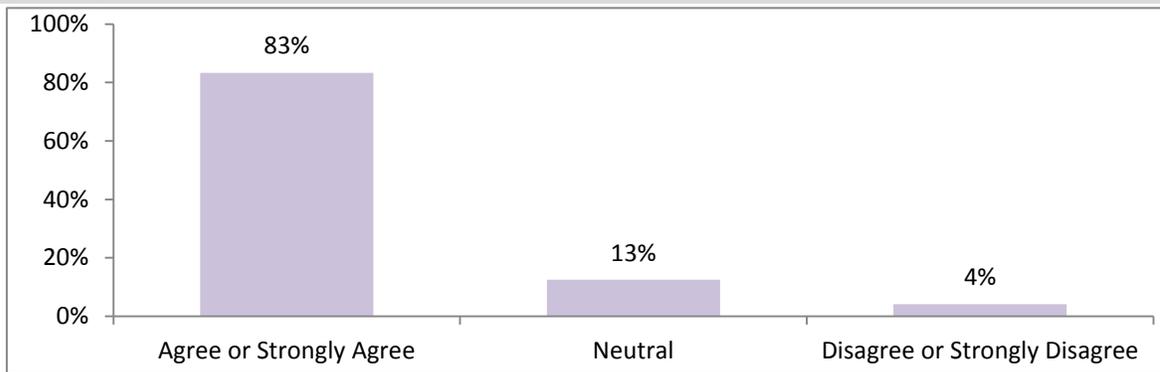


Questions 1 and 2 were directed to all respondents.

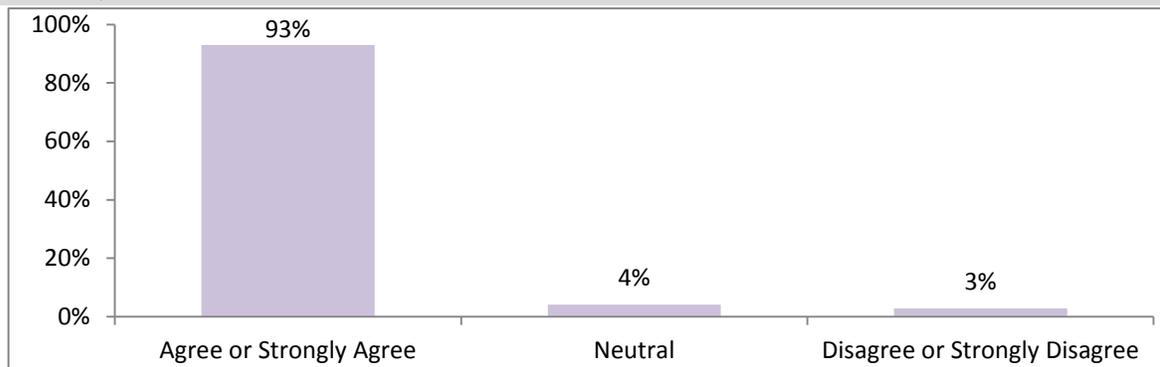
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	37	51%
4 Agree	23	32%
3 Neutral	9	13%
2 Disagree	0	0%
1 Strongly Disagree	3	4%
Total Responses	72	
Score		4.3
NA - Not Applicable	0	
No Response	0	



2) I was treated with courtesy and respect by court staff.

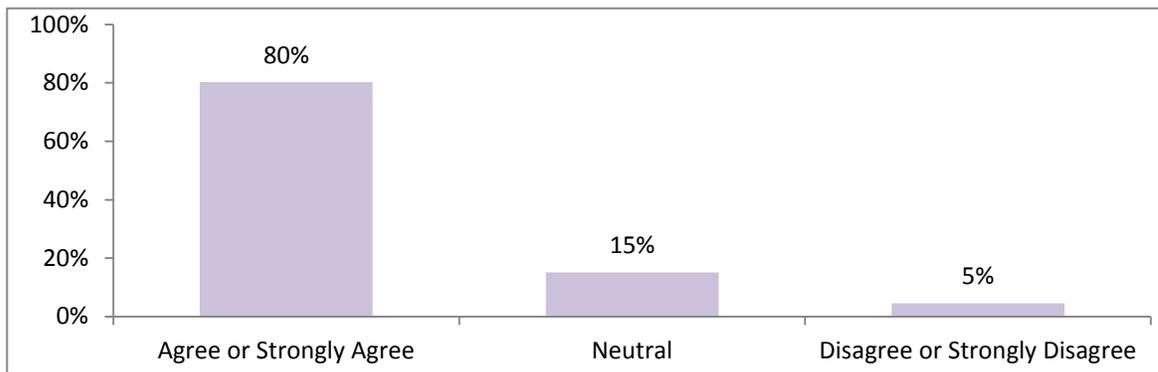
	2015	
5 Strongly Agree	46	64%
4 Agree	21	29%
3 Neutral	3	4%
2 Disagree	1	1%
1 Strongly Disagree	1	1%
Total Responses	72	
Score		4.5
NA - Not Applicable	0	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

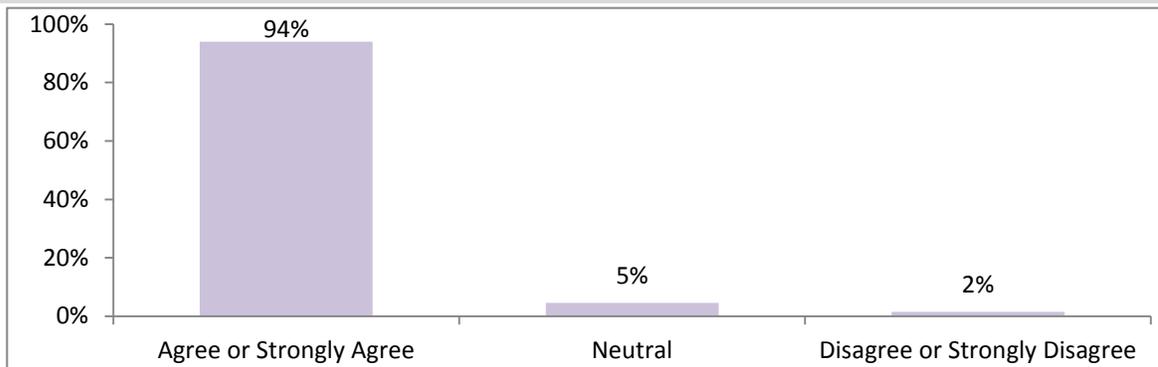
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	35	53%
4 Agree	18	27%
3 Neutral	10	15%
2 Disagree	0	0%
1 Strongly Disagree	3	5%
Total Responses	66	
Score		4.2
NA - Not Applicable	5	
No Response	1	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

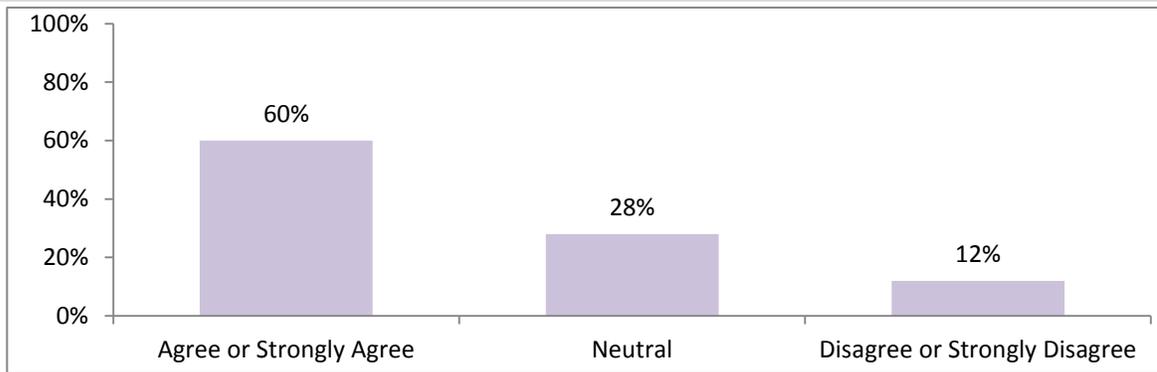
	2015	
5 Strongly Agree	40	61%
4 Agree	22	33%
3 Neutral	3	5%
2 Disagree	0	0%
1 Strongly Disagree	1	2%
Total Responses	66	
Score		4.5
NA - Not Applicable	5	
No Response	1	



Questions 5 and 6 were directed to persons who were a party to the case.

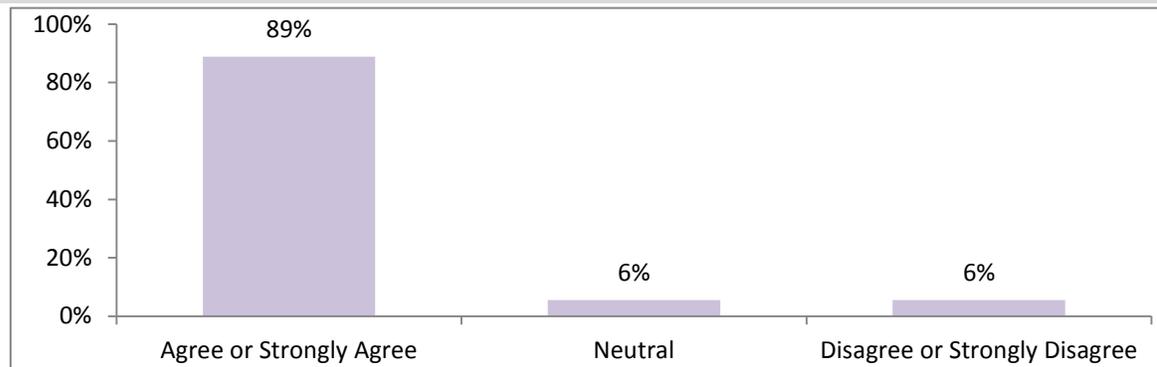
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	18	36%
4 Agree	12	24%
3 Neutral	14	28%
2 Disagree	1	2%
1 Strongly Disagree	5	10%
Total Responses	50	
Score		3.7
NA - Not Applicable	7	
No Response	15	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	29	54%
4 Agree	19	35%
3 Neutral	3	6%
2 Disagree	1	2%
1 Strongly Disagree	2	4%
Total Responses	54	
Score		4.3
NA - Not Applicable	6	
No Response	12	



Emmet County Circuit and Probate Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	11	16%
Civil matter	13	19%
Criminal/probation	10	14%
Divorce/custody/support	16	23%
Drug/sobriety court	2	3%
Estate/trust	0	0%
File papers	0	0%
Get information	0	0%
Guardianship/conservatorship	15	22%
Juvenile delinquency	9	13%
Landlord/Tenant	0	0%
Make a payment	0	0%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	5	7%
Number of Respondents	69	
No Response	3	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	30	43%
Agency Worker	7	10%
Attorney/prosecutor	19	27%
Family/friend of party to case	10	14%
Juror	0	0%
Witness	4	6%
Other	3	4%
Number of Respondents	70	
No Response	2	

Emmet County Circuit and Probate Courts

9) What is your gender?

	2015	
Male	41	58%
Female	31	44%
Other	0	0%
Number of Respondents	71	
No Response	1	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	5	7%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	2	3%
Hispanic/Latino	2	3%
White/Caucasian	58	84%
Other	4	6%
Number of Respondents	69	
No Response	3	