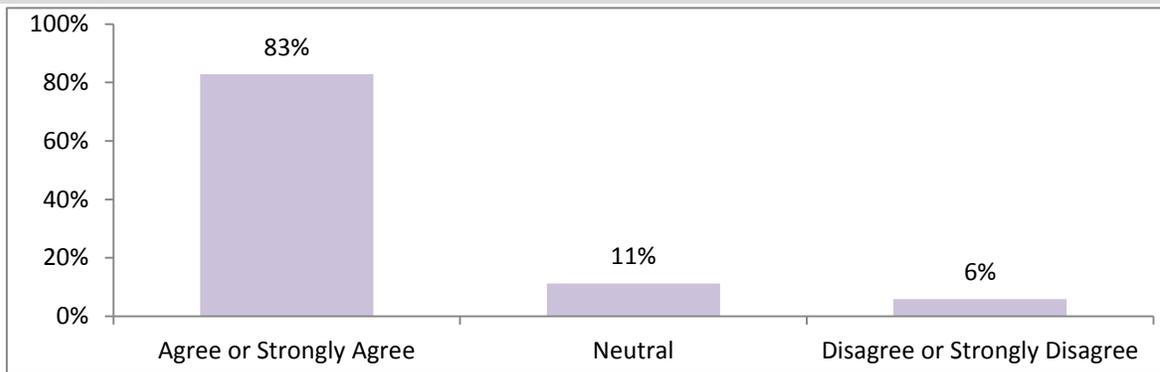


**Questions 1 and 2 were directed to all respondents.**

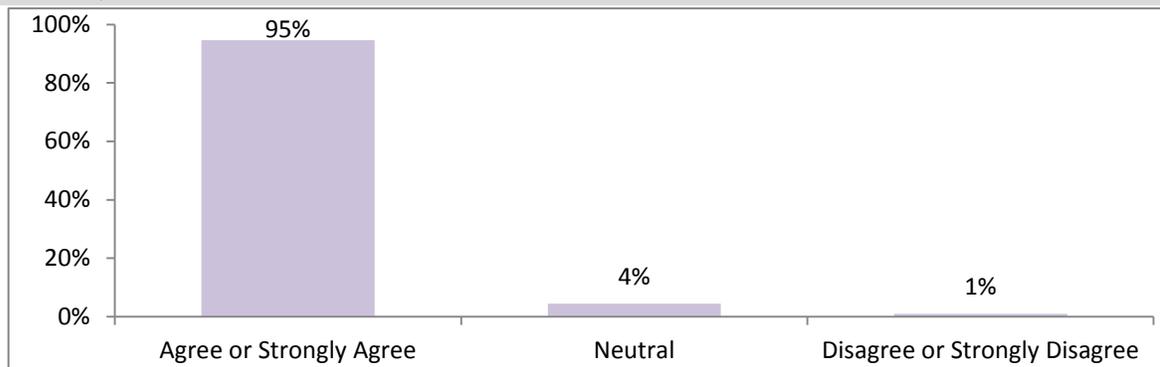
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	106	52%
4 Agree	64	31%
3 Neutral	23	11%
2 Disagree	7	3%
1 Strongly Disagree	5	2%
Total Responses	205	
Score		4.3
NA - Not Applicable	2	
No Response	2	



**2) I was treated with courtesy and respect by court staff.**

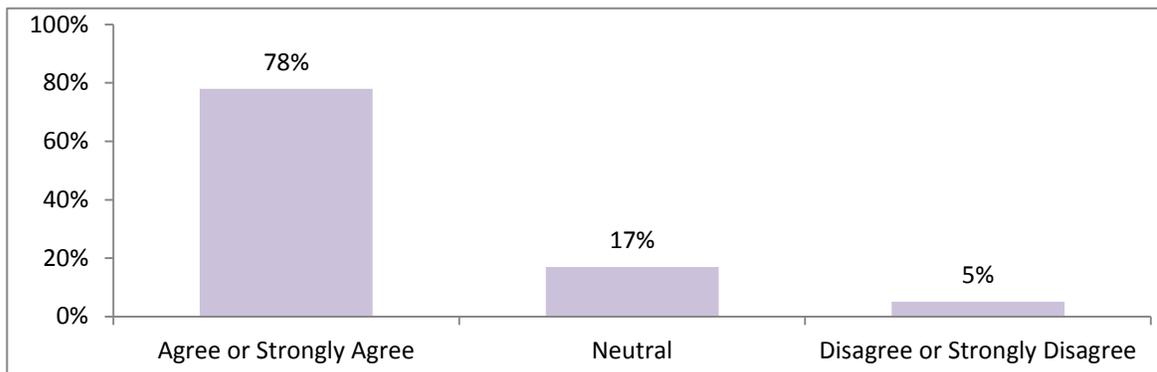
	2015	
5 Strongly Agree	133	65%
4 Agree	60	29%
3 Neutral	9	4%
2 Disagree	0	0%
1 Strongly Disagree	2	1%
Total Responses	204	
Score		4.6
NA - Not Applicable	3	
No Response	2	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

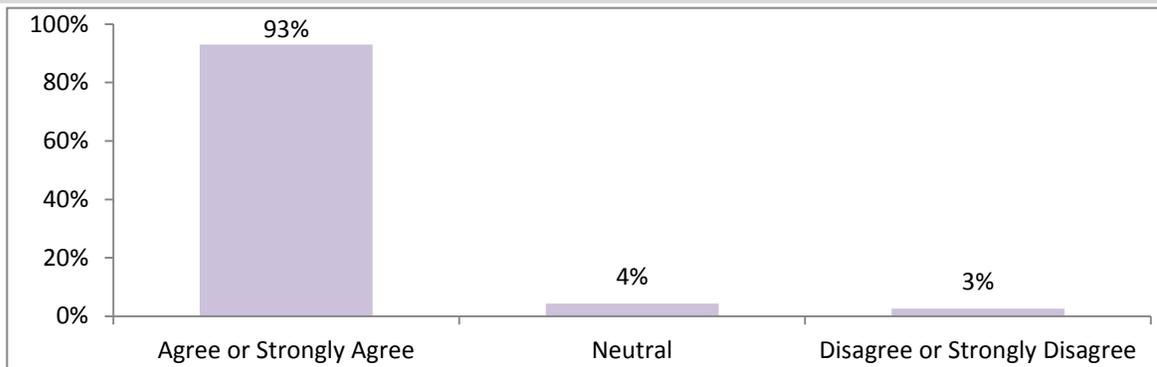
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	55	47%
4 Agree	37	31%
3 Neutral	20	17%
2 Disagree	5	4%
1 Strongly Disagree	1	1%
Total Responses	118	
Score		4.2
NA - Not Applicable	25	
No Response	66	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

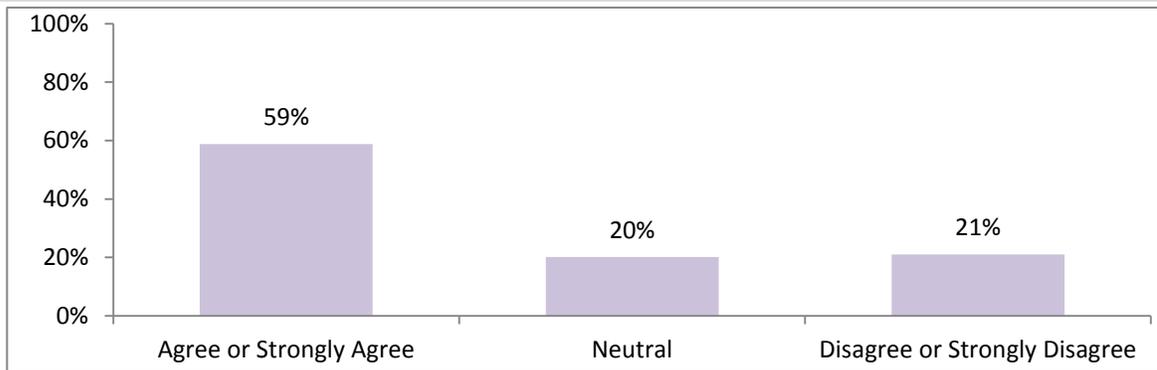
	2015	
5 Strongly Agree	63	55%
4 Agree	43	38%
3 Neutral	5	4%
2 Disagree	1	1%
1 Strongly Disagree	2	2%
Total Responses	114	
Score		4.4
NA - Not Applicable	25	
No Response	70	



**Questions 5 and 6 were directed to persons who were a party to the case.**

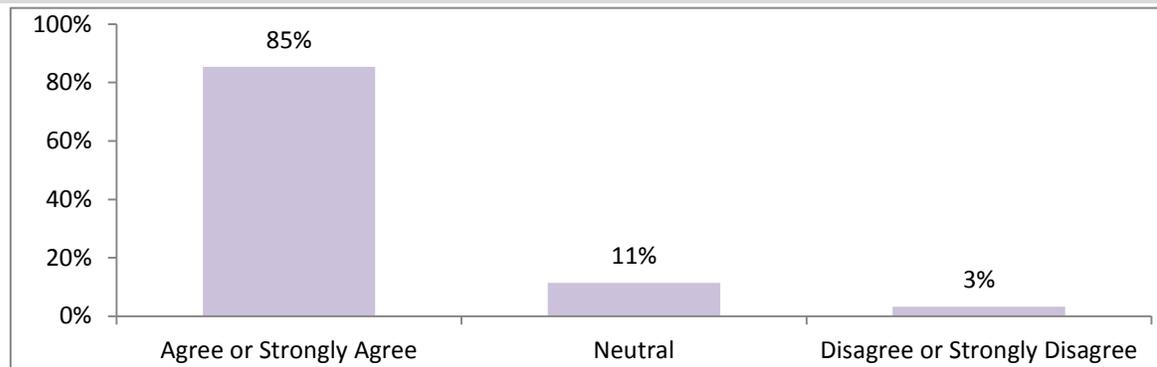
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	41	36%
4 Agree	26	23%
3 Neutral	23	20%
2 Disagree	12	11%
1 Strongly Disagree	12	11%
Total Responses	114	
Score		3.6
NA - Not Applicable	31	
No Response	64	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	59	48%
4 Agree	46	37%
3 Neutral	14	11%
2 Disagree	4	3%
1 Strongly Disagree	0	0%
Total Responses	123	
Score		4.3
NA - Not Applicable	23	
No Response	63	



Eaton County District Court

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	0	0%
Civil matter	31	15%
Criminal/probation	79	39%
Divorce/custody/support	0	0%
Drug/sobriety court	23	11%
Estate/trust	0	0%
File papers	7	3%
Get information	8	4%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	9	4%
Make a payment	14	7%
PPO	0	0%
Small claims	7	3%
Traffic/Ticket	40	20%
Other	24	12%
Number of Respondents	202	
No Response	7	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	167	84%
Agency Worker	3	2%
Attorney/prosecutor	10	5%
Family/friend of party to case	12	6%
Juror	0	0%
Witness	0	0%
Other	11	6%
Number of Respondents	200	
No Response	9	

## Eaton County District Court

### 9) What is your gender?

	2015	
Male	136	66%
Female	71	34%
Other	0	0%
Number of Respondents	207	
No Response	2	

### 10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	5	3%
Asian	5	3%
Multiracial/biracial	4	2%
Black/African American	26	13%
Hispanic/Latino	14	7%
White/Caucasian	150	76%
Other	6	3%
Number of Respondents	197	
No Response	12	