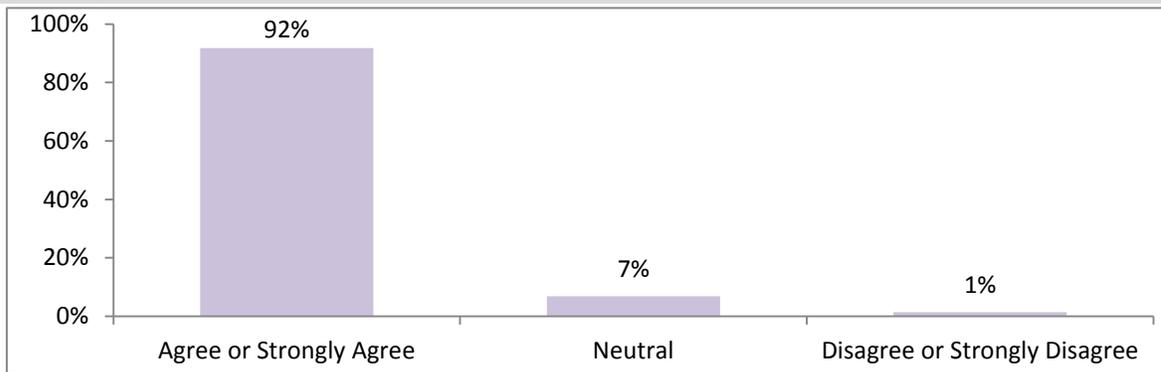


Questions 1 and 2 were directed to all respondents.

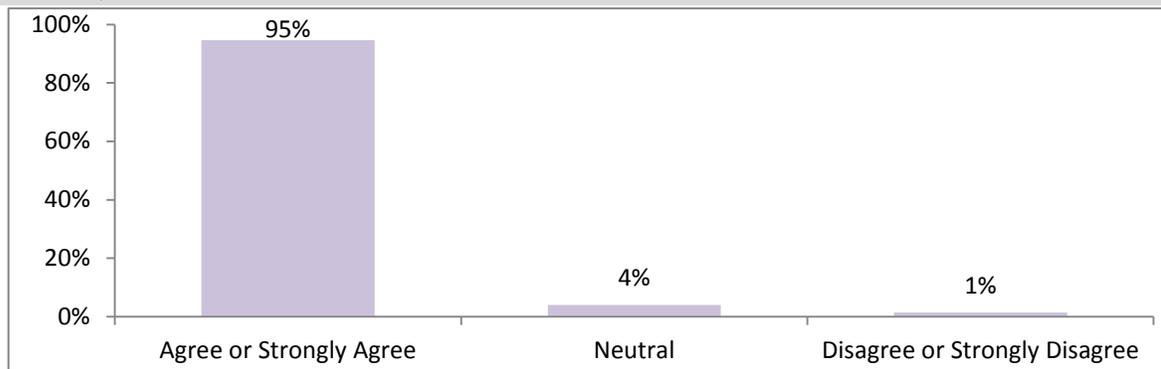
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	46	63%
4 Agree	21	29%
3 Neutral	5	7%
2 Disagree	1	1%
1 Strongly Disagree	0	0%
Total Responses	73	
Score	4.5	
NA - Not Applicable	1	
No Response	1	



2) I was treated with courtesy and respect by court staff.

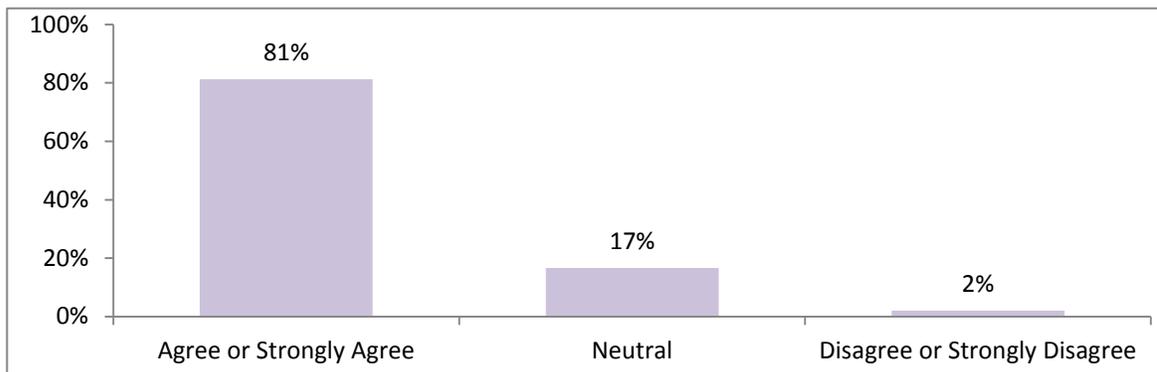
	2015	
5 Strongly Agree	54	73%
4 Agree	16	22%
3 Neutral	3	4%
2 Disagree	1	1%
1 Strongly Disagree	0	0%
Total Responses	74	
Score	4.7	
NA - Not Applicable	0	
No Response	1	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

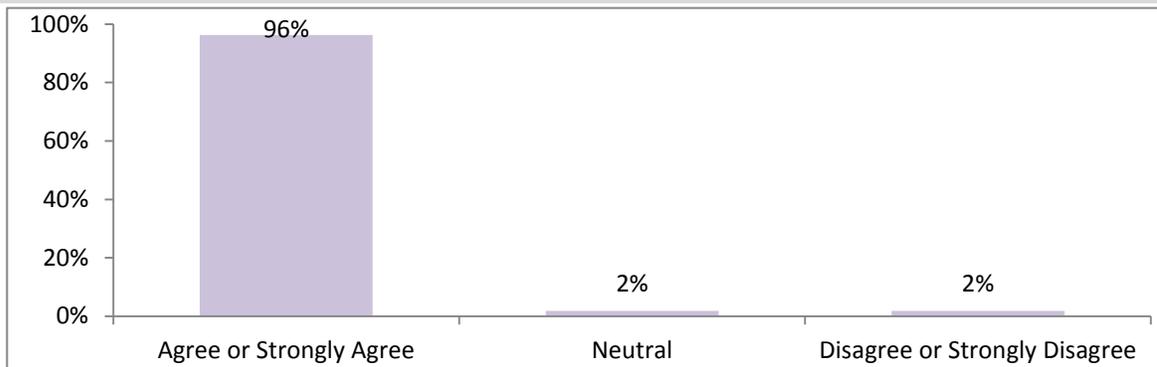
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	30	63%
4 Agree	9	19%
3 Neutral	8	17%
2 Disagree	1	2%
1 Strongly Disagree	0	0%
Total Responses	48	
Score		4.4
NA - Not Applicable	8	
No Response	19	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

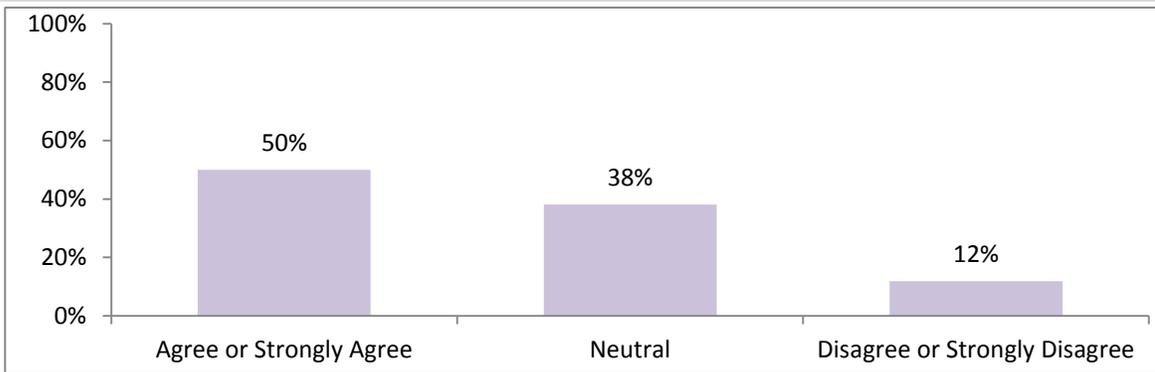
	2015	
5 Strongly Agree	38	72%
4 Agree	13	25%
3 Neutral	1	2%
2 Disagree	1	2%
1 Strongly Disagree	0	0%
Total Responses	53	
Score		4.7
NA - Not Applicable	4	
No Response	18	



Questions 5 and 6 were directed to persons who were a party to the case.

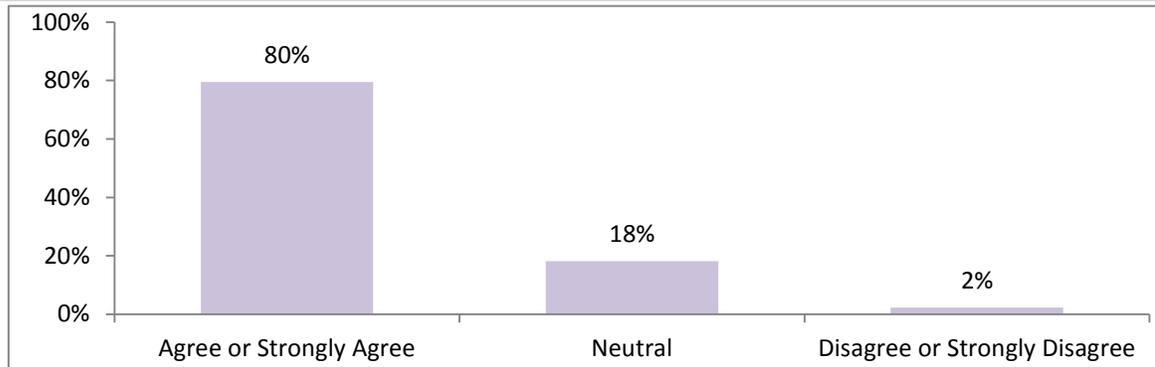
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	16	38%
4 Agree	5	12%
3 Neutral	16	38%
2 Disagree	4	10%
1 Strongly Disagree	1	2%
Total Responses	42	
Score		3.7
NA - Not Applicable	8	
No Response	25	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	23	52%
4 Agree	12	27%
3 Neutral	8	18%
2 Disagree	1	2%
1 Strongly Disagree	0	0%
Total Responses	44	
Score		4.3
NA - Not Applicable	8	
No Response	23	



Crawford County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	11	15%
Criminal/probation	23	32%
Divorce/custody/support	0	0%
Drug/sobriety court	8	11%
Estate/trust	0	0%
File papers	1	1%
Get information	2	3%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	0	0%
Make a payment	2	3%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	22	31%
Other	8	11%
Number of Respondents	72	
No Response	3	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	39	56%
Agency Worker	2	3%
Attorney/prosecutor	14	20%
Family/friend of party to case	6	9%
Juror	0	0%
Witness	0	0%
Other	9	13%
Number of Respondents	70	
No Response	5	

Crawford County District Court

9) What is your gender?

	2015	
Male	49	67%
Female	24	33%
Other	0	0%
Number of Respondents	73	
No Response	2	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	4	5%
Asian	1	1%
Multiracial/biracial	2	3%
Black/African American	0	0%
Hispanic/Latino	0	0%
White/Caucasian	67	92%
Other	0	0%
Number of Respondents	73	
No Response	2	