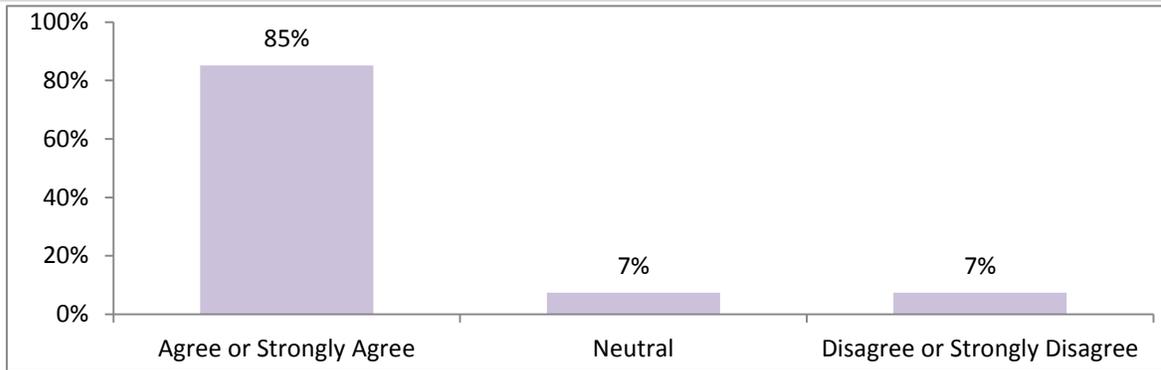


Questions 1 and 2 were directed to all respondents.

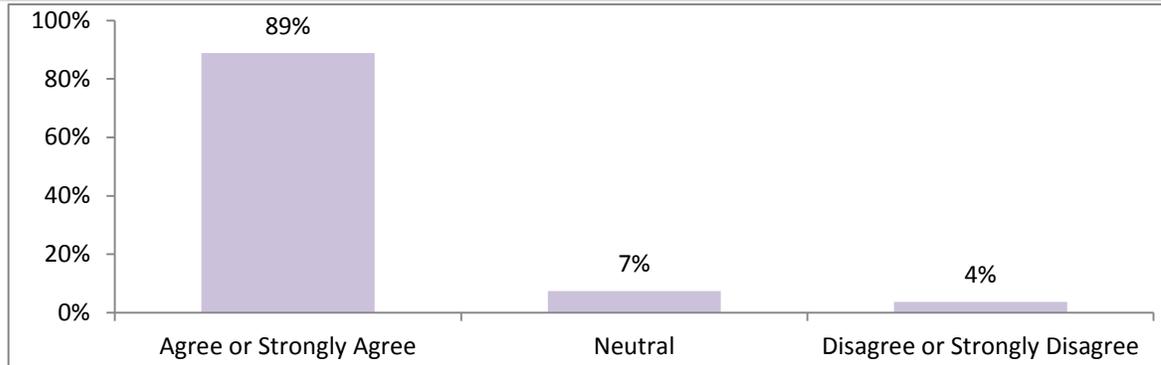
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	33	61%
4 Agree	13	24%
3 Neutral	4	7%
2 Disagree	1	2%
1 Strongly Disagree	3	6%
Total Responses	54	
Score		4.3
NA - Not Applicable	0	
No Response	0	



2) I was treated with courtesy and respect by court staff.

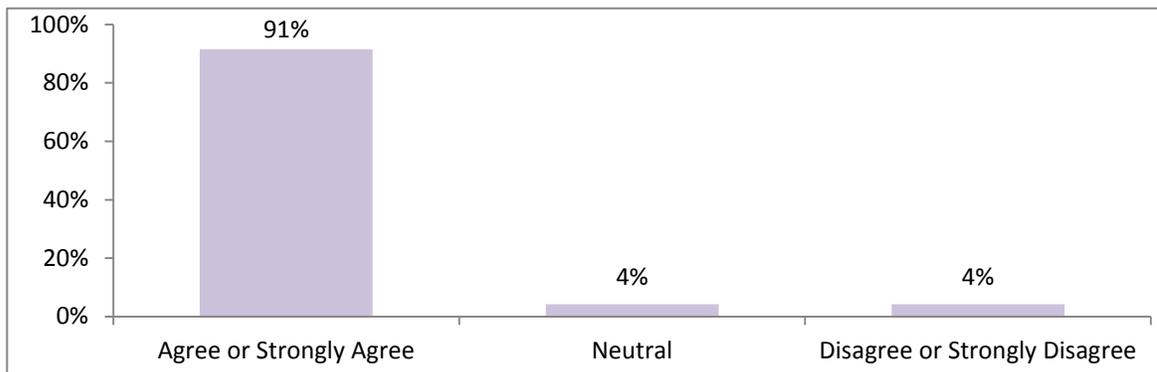
	2015	
5 Strongly Agree	40	74%
4 Agree	8	15%
3 Neutral	4	7%
2 Disagree	1	2%
1 Strongly Disagree	1	2%
Total Responses	54	
Score		4.6
NA - Not Applicable	0	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

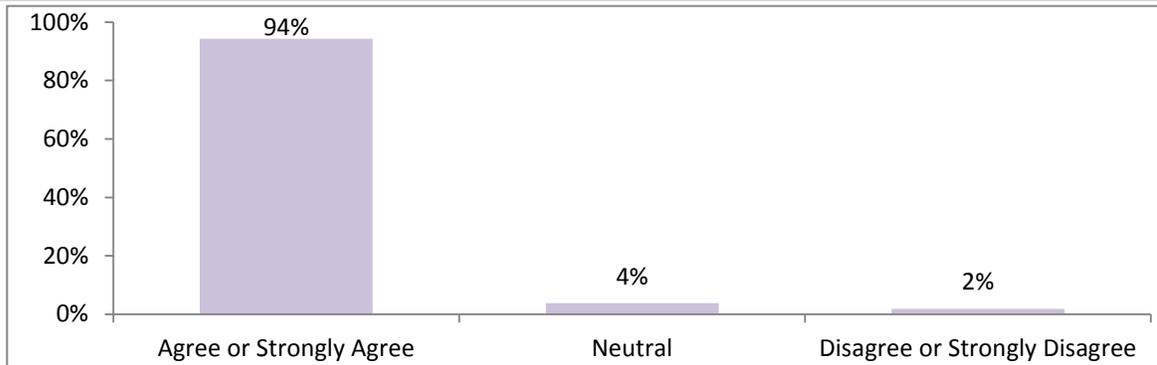
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	32	68%
4 Agree	11	23%
3 Neutral	2	4%
2 Disagree	0	0%
1 Strongly Disagree	2	4%
Total Responses	47	
Score		4.5
NA - Not Applicable	0	
No Response	7	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

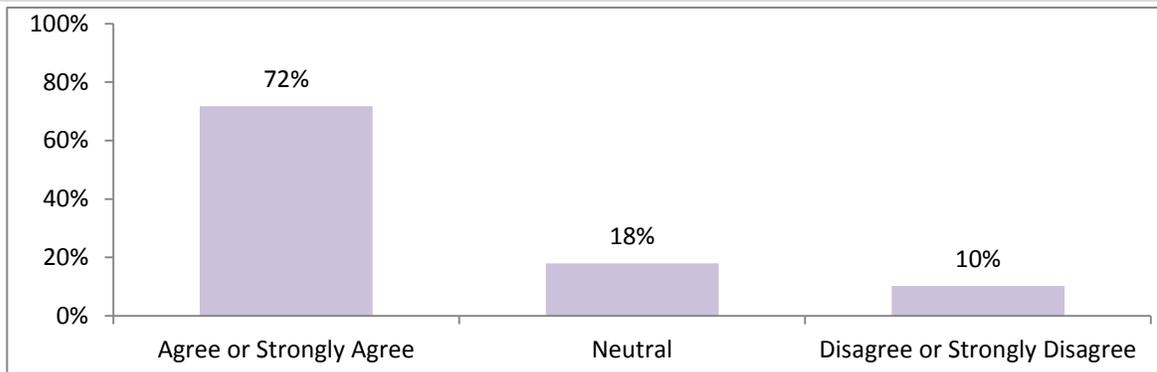
	2015	
5 Strongly Agree	41	77%
4 Agree	9	17%
3 Neutral	2	4%
2 Disagree	0	0%
1 Strongly Disagree	1	2%
Total Responses	53	
Score		4.7
NA - Not Applicable	0	
No Response	1	



Questions 5 and 6 were directed to persons who were a party to the case.

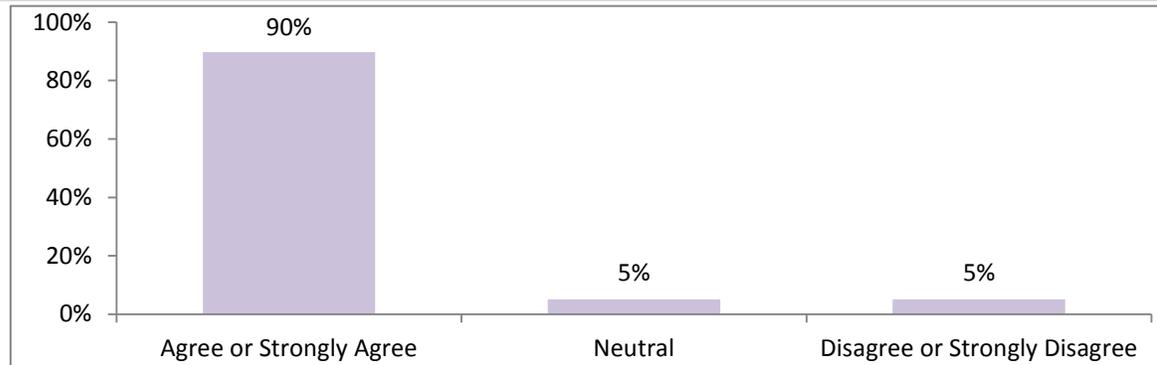
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	18	46%
4 Agree	10	26%
3 Neutral	7	18%
2 Disagree	0	0%
1 Strongly Disagree	4	10%
Total Responses	39	
Score		4.0
NA - Not Applicable	2	
No Response	13	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	24	62%
4 Agree	11	28%
3 Neutral	2	5%
2 Disagree	0	0%
1 Strongly Disagree	2	5%
Total Responses	39	
Score		4.4
NA - Not Applicable	3	
No Response	12	



Crawford County Circuit and Probate Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	1	2%
Civil matter	6	11%
Criminal/probation	7	13%
Divorce/custody/support	15	28%
Drug/sobriety court	1	2%
Estate/trust	10	19%
File papers	2	4%
Get information	0	0%
Guardianship/conservatorship	9	17%
Juvenile delinquency	1	2%
Landlord/Tenant	0	0%
Make a payment	2	4%
PPO	1	2%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	4	8%
Number of Respondents	53	
No Response	1	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	24	46%
Agency Worker	0	0%
Attorney/prosecutor	9	17%
Family/friend of party to case	15	29%
Juror	0	0%
Witness	0	0%
Other	4	8%
Number of Respondents	52	
No Response	2	

Crawford County Circuit and Probate Courts

9) What is your gender?

	2015	
Male	27	54%
Female	23	46%
Other	0	0%
Number of Respondents	50	
No Response	4	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	2	4%
Asian	0	0%
Multiracial/biracial	1	2%
Black/African American	1	2%
Hispanic/Latino	1	2%
White/Caucasian	47	96%
Other	0	0%
Number of Respondents	49	
No Response	5	