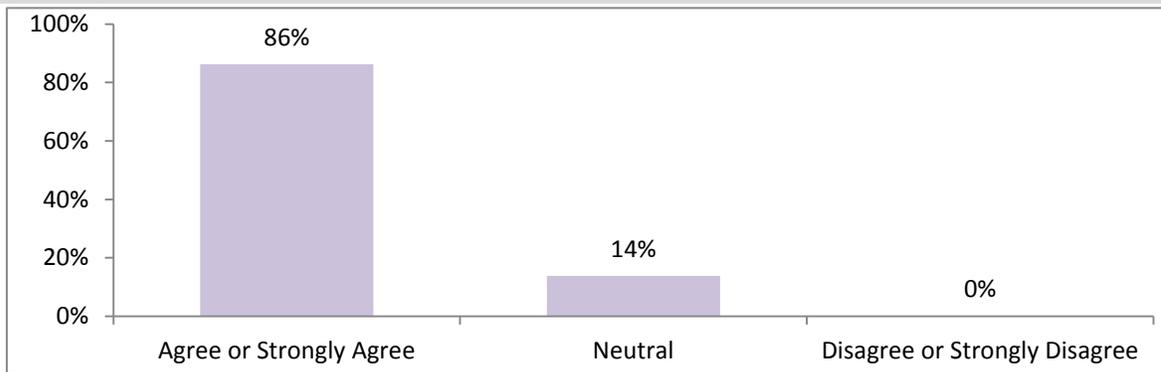


Questions 1 and 2 were directed to all respondents.

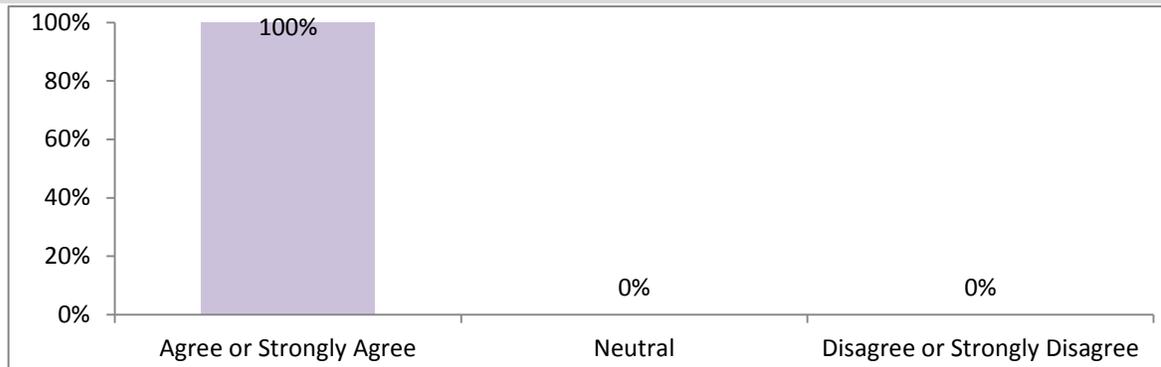
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	13	45%
4 Agree	12	41%
3 Neutral	4	14%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	29	
Score		4.3
NA - Not Applicable	0	
No Response	0	



2) I was treated with courtesy and respect by court staff.

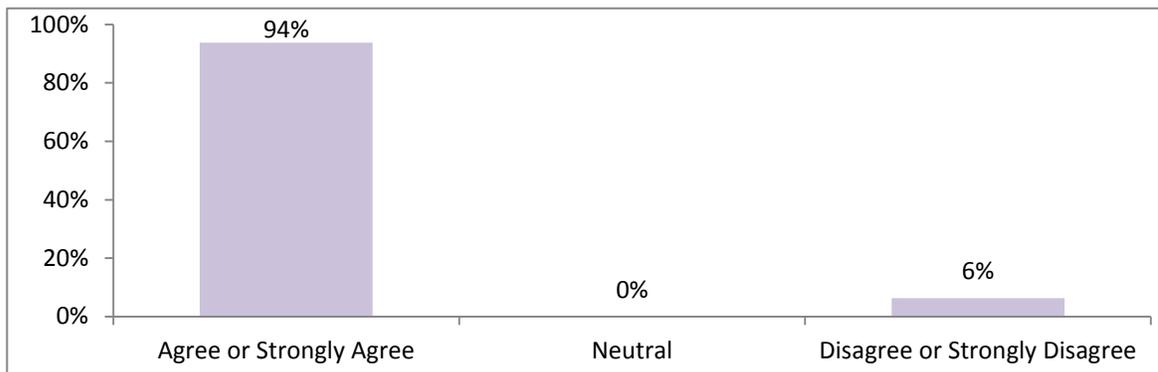
	2015	
5 Strongly Agree	19	70%
4 Agree	8	30%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	27	
Score		4.7
NA - Not Applicable	0	
No Response	2	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

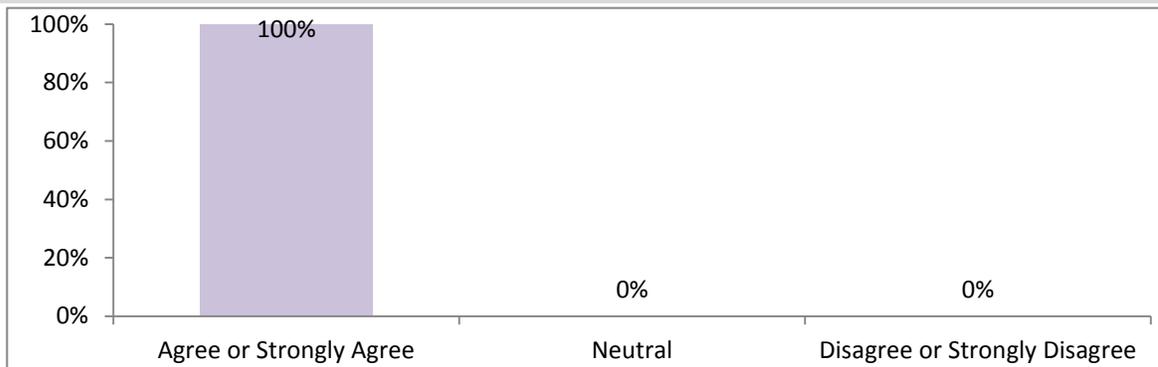
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	7	44%
4 Agree	8	50%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	1	6%
Total Responses	16	
Score		4.3
NA - Not Applicable	5	
No Response	8	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

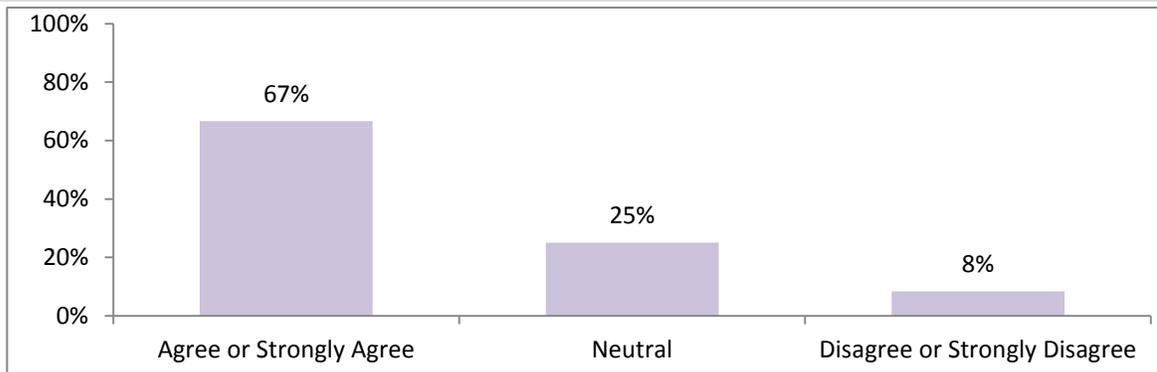
	2015	
5 Strongly Agree	10	67%
4 Agree	5	33%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	15	
Score		4.7
NA - Not Applicable	4	
No Response	10	



Questions 5 and 6 were directed to persons who were a party to the case.

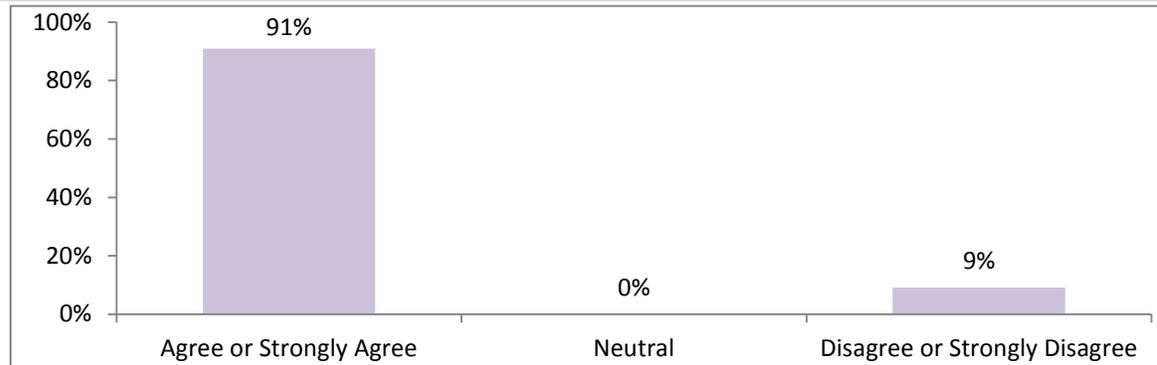
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	5	42%
4 Agree	3	25%
3 Neutral	3	25%
2 Disagree	0	0%
1 Strongly Disagree	1	8%
Total Responses	12	
Score		3.9
NA - Not Applicable	6	
No Response	11	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	6	55%
4 Agree	4	36%
3 Neutral	0	0%
2 Disagree	1	9%
1 Strongly Disagree	0	0%
Total Responses	11	
Score		4.4
NA - Not Applicable	5	
No Response	13	



Clinton County Circuit and Probate Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	1	4%
Civil matter	2	7%
Criminal/probation	15	56%
Divorce/custody/support	1	4%
Drug/sobriety court	0	0%
Estate/trust	1	4%
File papers	4	15%
Get information	1	4%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	0	0%
Make a payment	0	0%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	5	19%
Number of Respondents	27	
No Response	2	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	11	42%
Agency Worker	0	0%
Attorney/prosecutor	4	15%
Family/friend of party to case	3	12%
Juror	0	0%
Witness	2	8%
Other	7	27%
Number of Respondents	26	
No Response	3	

Clinton County Circuit and Probate Courts

9) What is your gender?

	2015	
Male	18	67%
Female	9	33%
Other	0	0%
Number of Respondents	27	
No Response	2	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	0	0%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	2	8%
White/Caucasian	23	92%
Other	1	4%
Number of Respondents	25	
No Response	4	