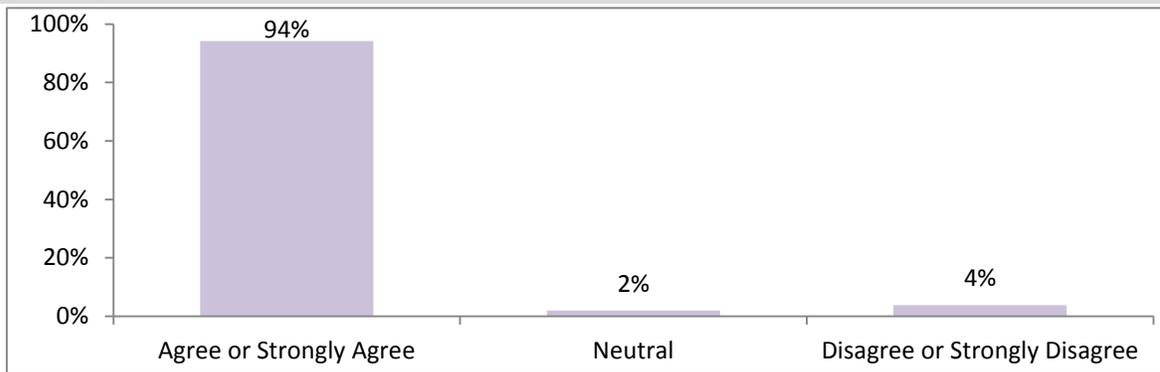


**Questions 1 and 2 were directed to all respondents.**

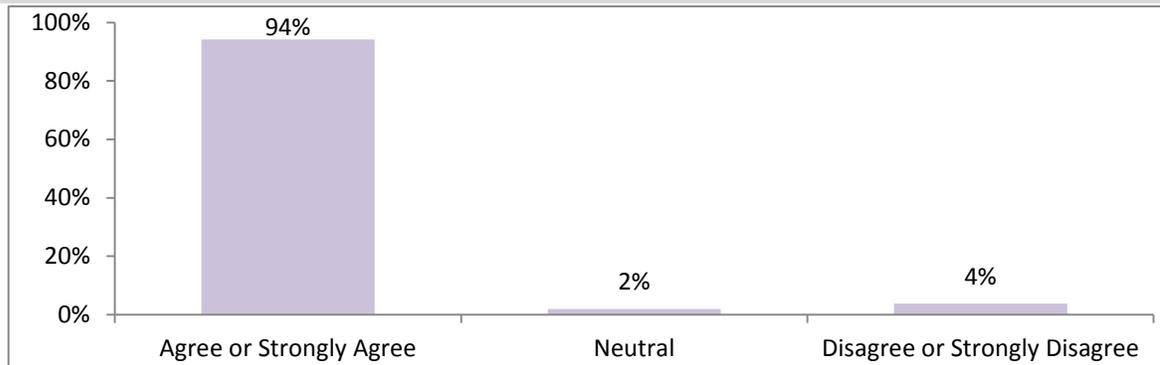
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	39	75%
4 Agree	10	19%
3 Neutral	1	2%
2 Disagree	0	0%
1 Strongly Disagree	2	4%
Total Responses	52	
Score		4.6
NA - Not Applicable	0	
No Response	1	



**2) I was treated with courtesy and respect by court staff.**

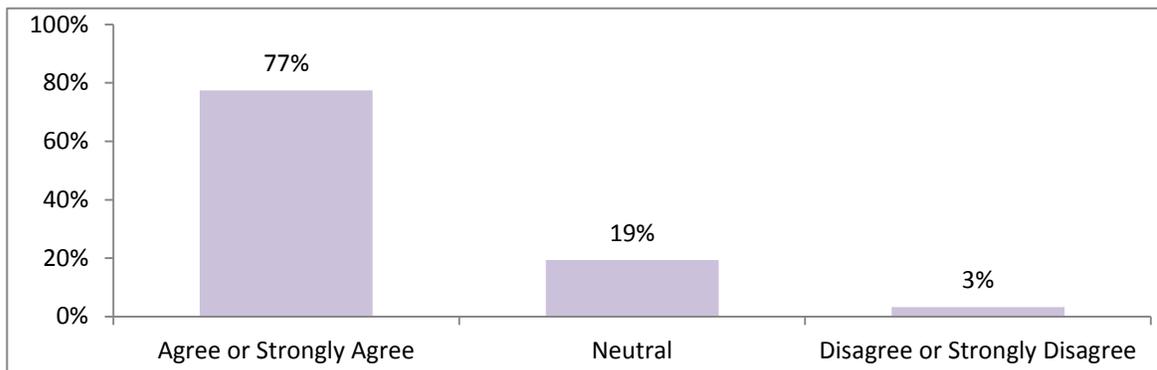
	2015	
5 Strongly Agree	41	79%
4 Agree	8	15%
3 Neutral	1	2%
2 Disagree	2	4%
1 Strongly Disagree	0	0%
Total Responses	52	
Score		4.7
NA - Not Applicable	0	
No Response	1	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

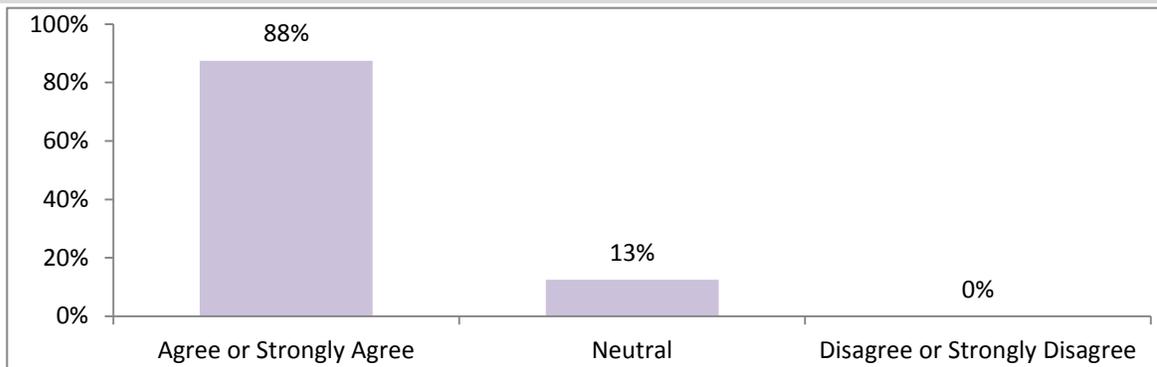
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	17	55%
4 Agree	7	23%
3 Neutral	6	19%
2 Disagree	1	3%
1 Strongly Disagree	0	0%
Total Responses	31	
Score		4.3
NA - Not Applicable	7	
No Response	15	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

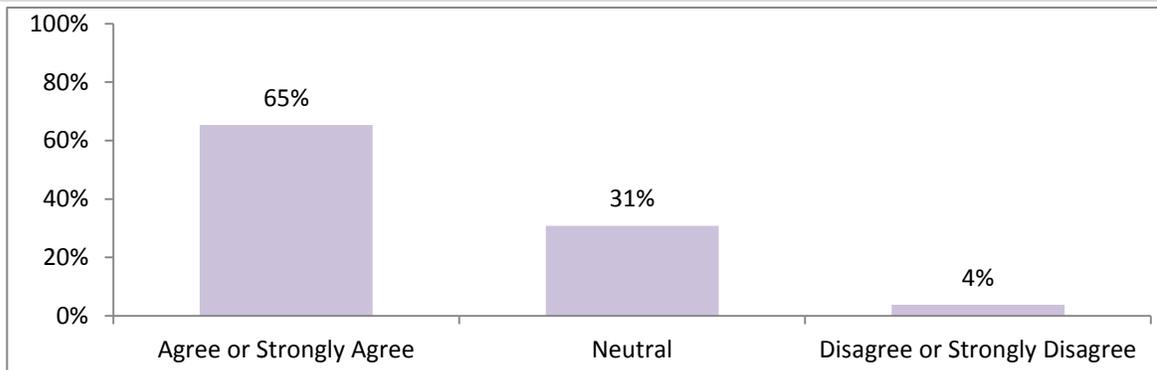
	2015	
5 Strongly Agree	22	69%
4 Agree	6	19%
3 Neutral	4	13%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	32	
Score		4.6
NA - Not Applicable	6	
No Response	15	



**Questions 5 and 6 were directed to persons who were a party to the case.**

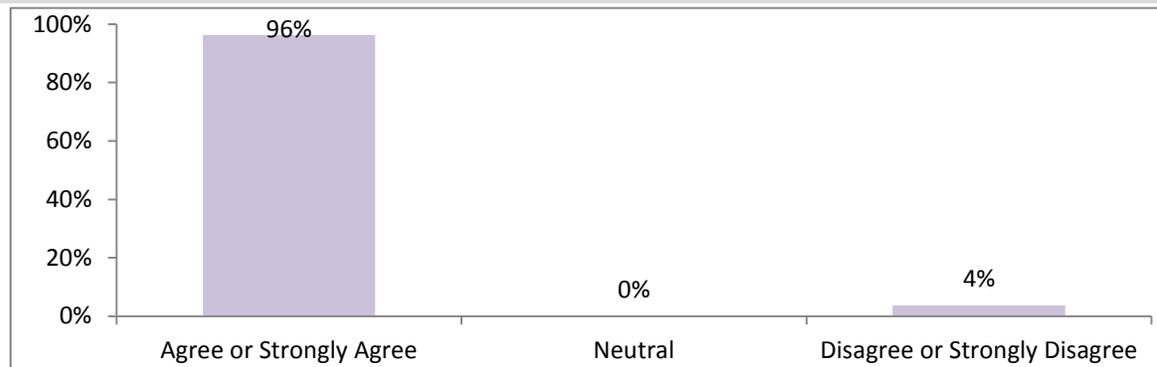
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	14	54%
4 Agree	3	12%
3 Neutral	8	31%
2 Disagree	0	0%
1 Strongly Disagree	1	4%
Total Responses	26	
Score	4.1	
NA - Not Applicable	7	
No Response	19	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	22	81%
4 Agree	4	15%
3 Neutral	0	0%
2 Disagree	1	4%
1 Strongly Disagree	0	0%
Total Responses	27	
Score	4.7	
NA - Not Applicable	9	
No Response	17	



Clare County District Court

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	0	0%
Civil matter	6	13%
Criminal/probation	15	31%
Divorce/custody/support	0	0%
Drug/sobriety court	2	4%
Estate/trust	0	0%
File papers	1	2%
Get information	1	2%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	2	4%
Make a payment	5	10%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	12	25%
Other	5	10%
Number of Respondents	48	
No Response	5	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	32	67%
Agency Worker	0	0%
Attorney/prosecutor	5	10%
Family/friend of party to case	5	10%
Juror	0	0%
Witness	0	0%
Other	6	13%
Number of Respondents	48	
No Response	5	

Clare County District Court

**9) What is your gender?**

	2015	
Male	34	65%
Female	18	35%
Other	0	0%
Number of Respondents	52	
No Response	1	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015	
American Indian / Alaska Nat.	1	2%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	1	2%
Hispanic/Latino	1	2%
White/Caucasian	48	96%
Other	1	2%
Number of Respondents	50	
No Response	3	