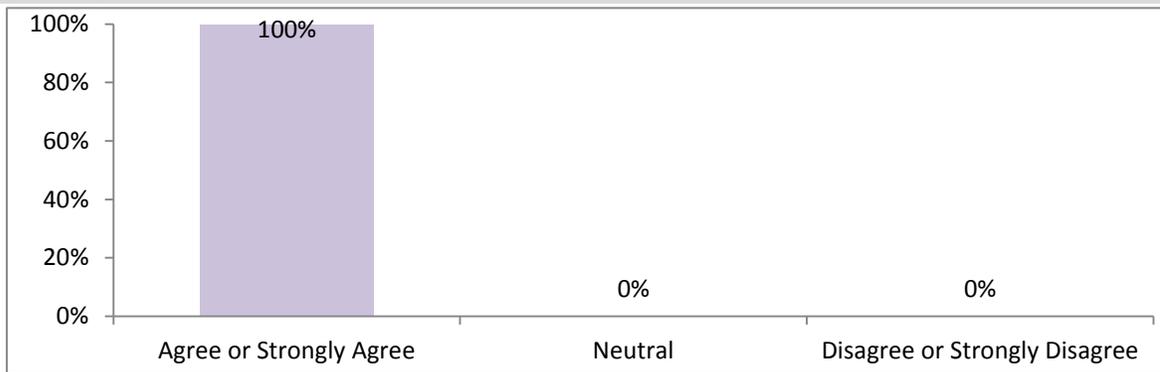


Questions 1 and 2 were directed to all respondents.

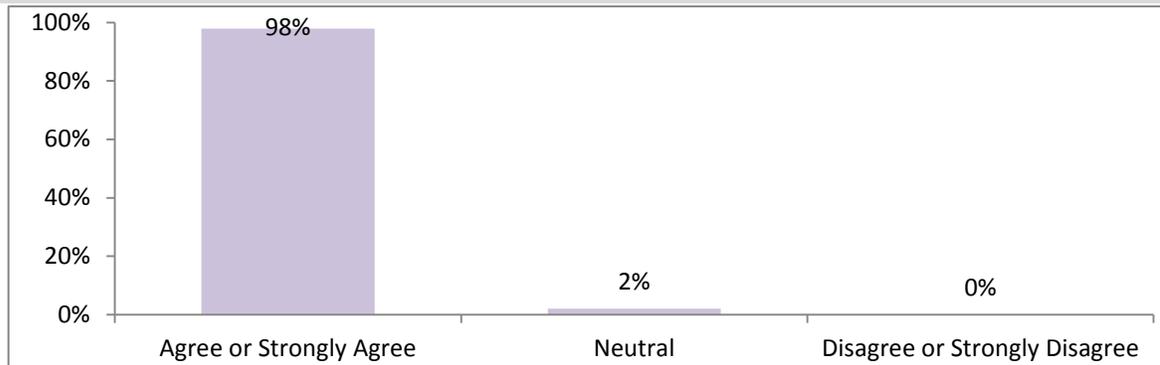
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	41	82%
4 Agree	9	18%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	50	
Score		4.8
NA - Not Applicable	0	
No Response	0	



2) I was treated with courtesy and respect by court staff.

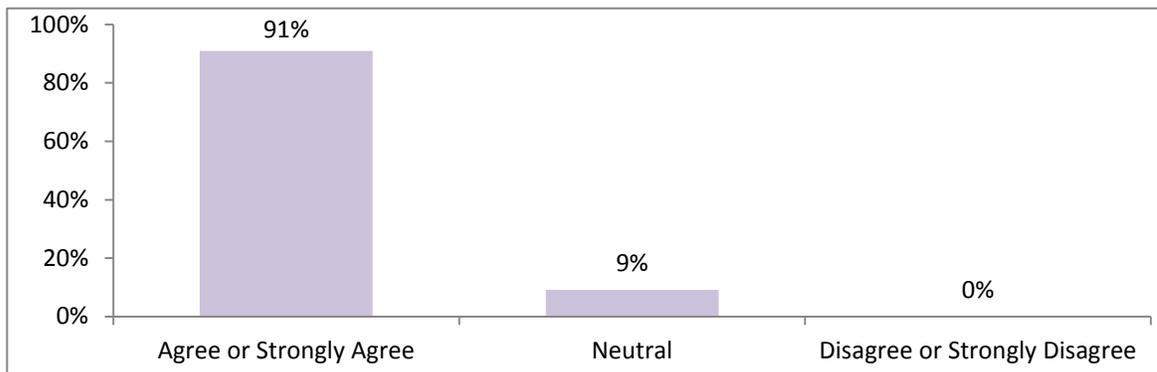
	2015	
5 Strongly Agree	43	88%
4 Agree	5	10%
3 Neutral	1	2%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	49	
Score		4.9
NA - Not Applicable	0	
No Response	1	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

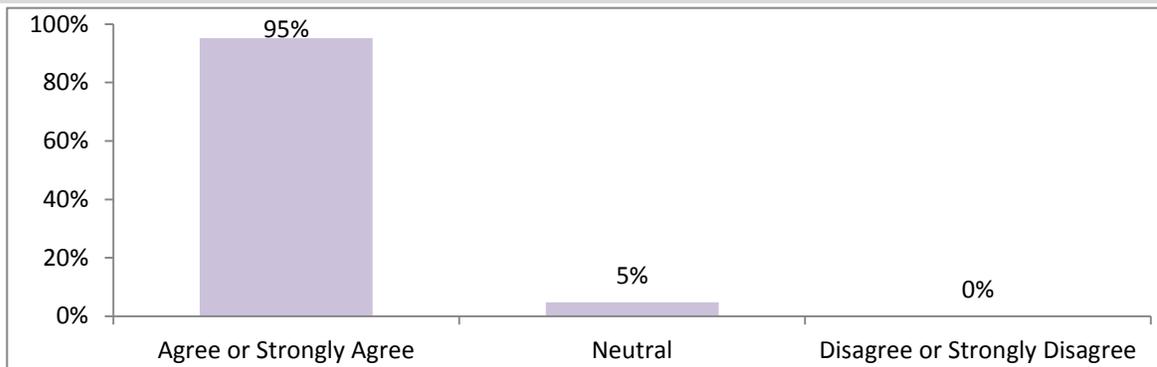
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	16	73%
4 Agree	4	18%
3 Neutral	2	9%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	22	
Score		4.6
NA - Not Applicable	10	
No Response	18	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

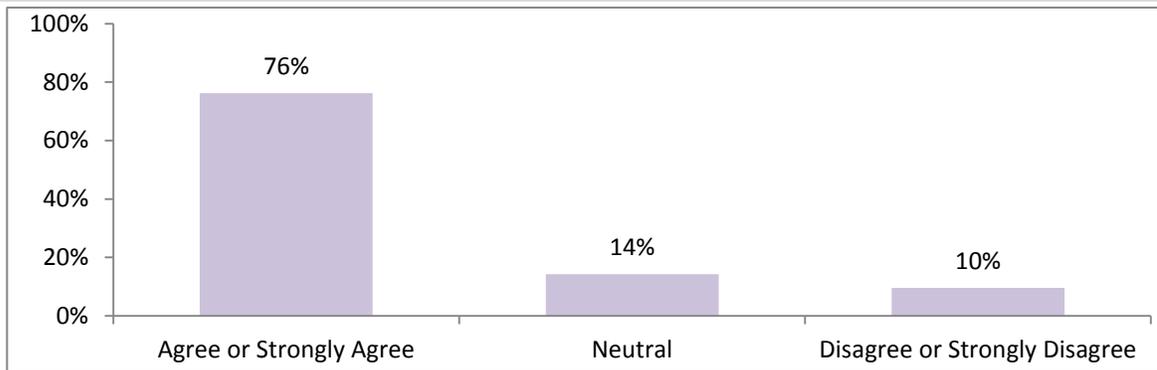
	2015	
5 Strongly Agree	15	71%
4 Agree	5	24%
3 Neutral	1	5%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	21	
Score		4.7
NA - Not Applicable	10	
No Response	19	



Questions 5 and 6 were directed to persons who were a party to the case.

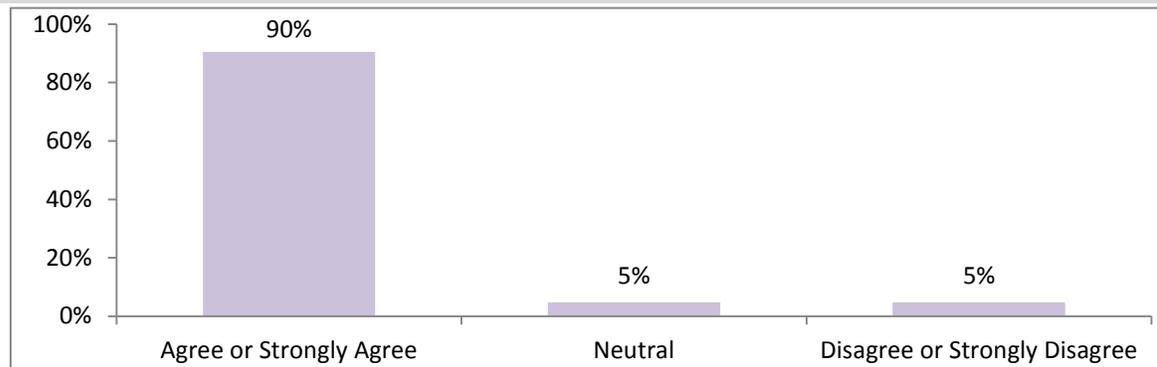
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	13	62%
4 Agree	3	14%
3 Neutral	3	14%
2 Disagree	1	5%
1 Strongly Disagree	1	5%
Total Responses	21	
Score		4.2
NA - Not Applicable	10	
No Response	19	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	13	62%
4 Agree	6	29%
3 Neutral	1	5%
2 Disagree	0	0%
1 Strongly Disagree	1	5%
Total Responses	21	
Score		4.4
NA - Not Applicable	10	
No Response	19	



Clare County Circuit and Probate Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	1	2%
Civil matter	3	6%
Criminal/probation	5	11%
Divorce/custody/support	12	26%
Drug/sobriety court	0	0%
Estate/trust	2	4%
File papers	7	15%
Get information	3	6%
Guardianship/conservatorship	4	9%
Juvenile delinquency	0	0%
Landlord/Tenant	0	0%
Make a payment	4	9%
PPO	4	9%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	4	9%
Number of Respondents	47	
No Response	3	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	34	71%
Agency Worker	2	4%
Attorney/prosecutor	6	13%
Family/friend of party to case	2	4%
Juror	0	0%
Witness	1	2%
Other	6	13%
Number of Respondents	48	
No Response	2	

Clare County Circuit and Probate Courts

9) What is your gender?

	2015	
Male	20	43%
Female	27	57%
Other	0	0%
Number of Respondents	47	
No Response	3	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	1	2%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	2	4%
White/Caucasian	45	94%
Other	3	6%
Number of Respondents	48	
No Response	2	