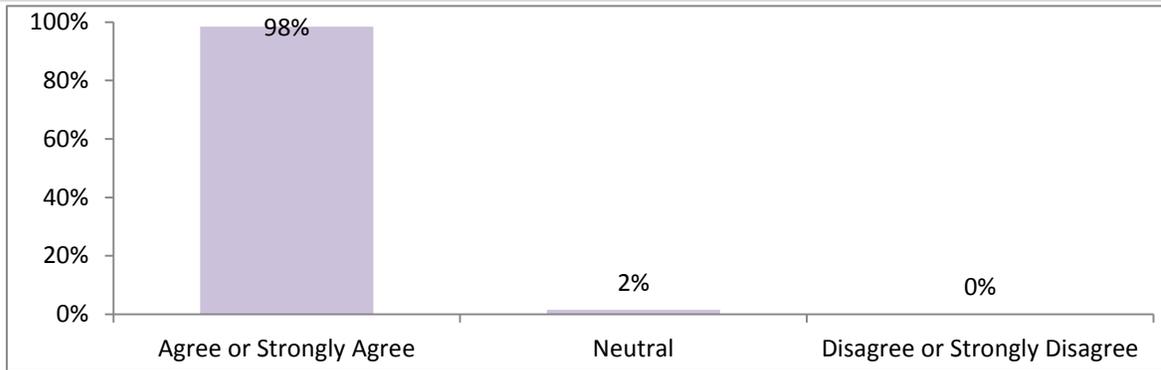


Questions 1 and 2 were directed to all respondents.

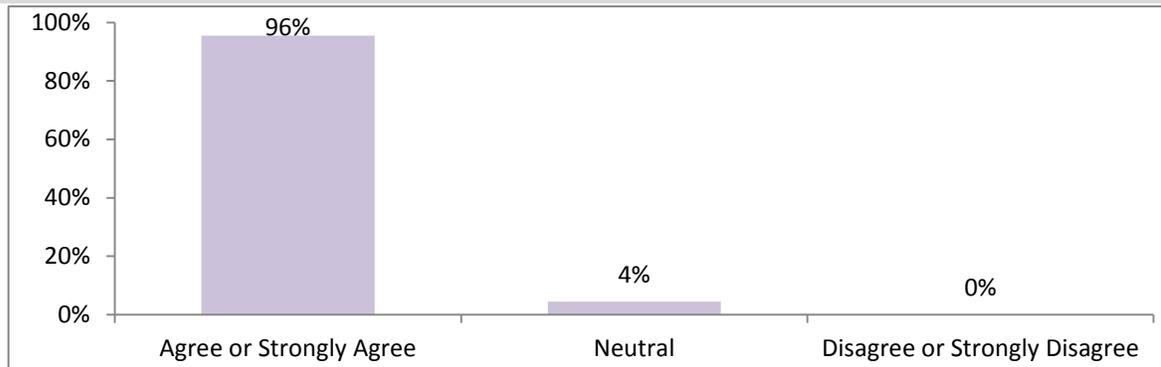
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	46	70%
4 Agree	19	29%
3 Neutral	1	2%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	66	
Score		4.7
NA - Not Applicable	3	
No Response	0	



2) I was treated with courtesy and respect by court staff.

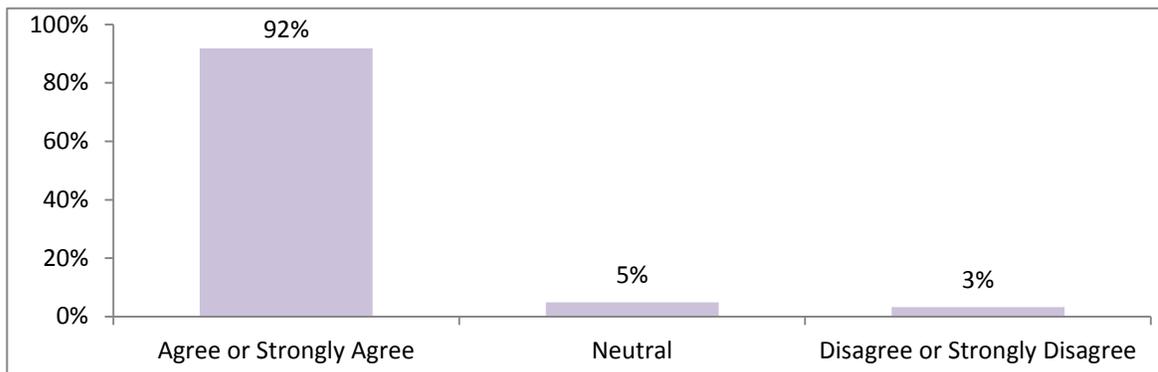
	2015	
5 Strongly Agree	51	76%
4 Agree	13	19%
3 Neutral	3	4%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	67	
Score		4.7
NA - Not Applicable	1	
No Response	1	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

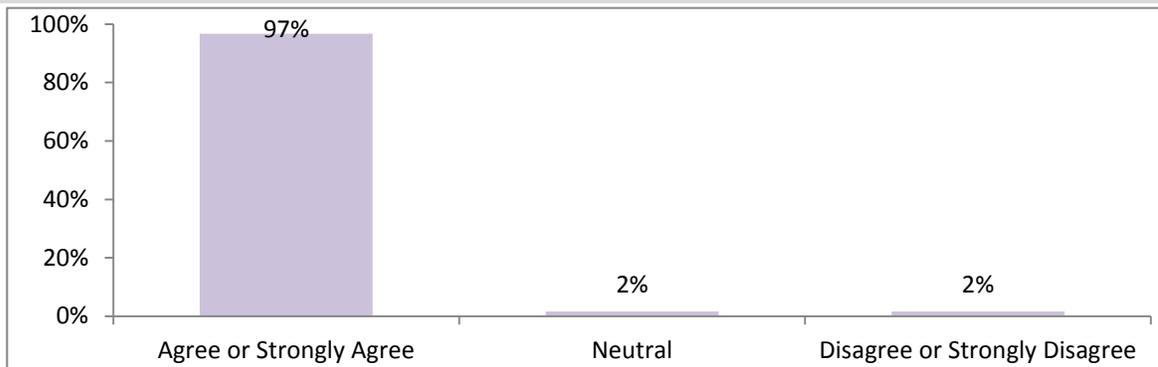
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	46	75%
4 Agree	10	16%
3 Neutral	3	5%
2 Disagree	1	2%
1 Strongly Disagree	1	2%
Total Responses	61	
Score	4.6	
NA - Not Applicable	1	
No Response	7	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

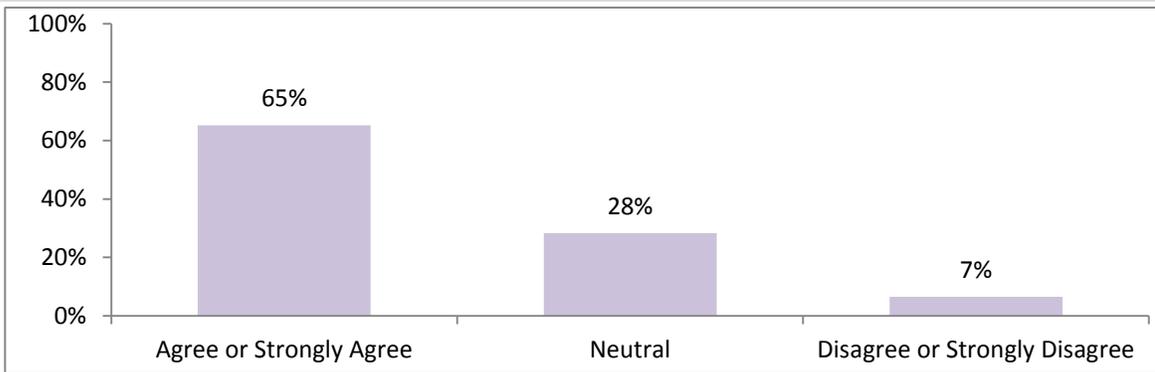
	2015	
5 Strongly Agree	51	85%
4 Agree	7	12%
3 Neutral	1	2%
2 Disagree	0	0%
1 Strongly Disagree	1	2%
Total Responses	60	
Score	4.8	
NA - Not Applicable	2	
No Response	7	



Questions 5 and 6 were directed to persons who were a party to the case.

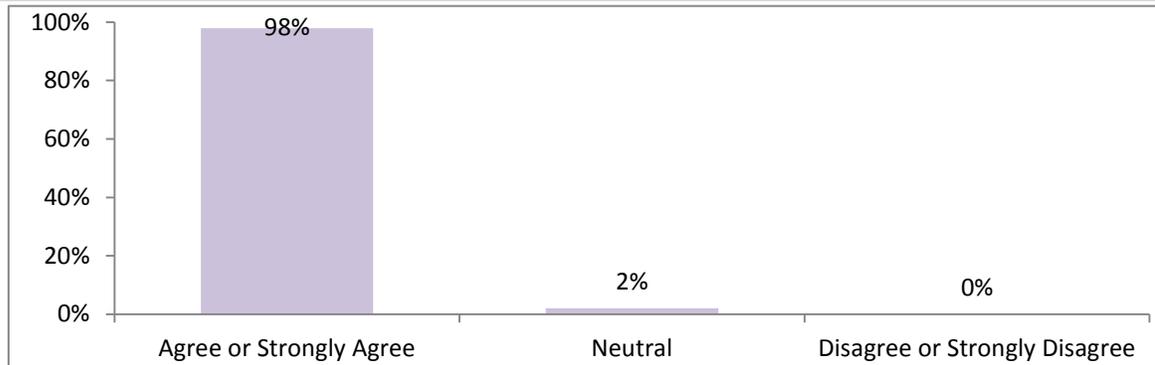
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	21	46%
4 Agree	9	20%
3 Neutral	13	28%
2 Disagree	2	4%
1 Strongly Disagree	1	2%
Total Responses	46	
Score		4.0
NA - Not Applicable	8	
No Response	15	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	38	78%
4 Agree	10	20%
3 Neutral	1	2%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	49	
Score		4.8
NA - Not Applicable	6	
No Response	14	



Chippewa County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	7	10%
Criminal/probation	40	59%
Divorce/custody/support	0	0%
Drug/sobriety court	6	9%
Estate/trust	0	0%
File papers	0	0%
Get information	0	0%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	5	7%
Make a payment	1	1%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	7	10%
Other	8	12%
Number of Respondents	68	
No Response	1	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	35	51%
Agency Worker	1	1%
Attorney/prosecutor	13	19%
Family/friend of party to case	12	18%
Juror	0	0%
Witness	1	1%
Other	7	10%
Number of Respondents	68	
No Response	1	

Chippewa County District Court

9) What is your gender?

	2015	
Male	42	64%
Female	25	38%
Other	0	0%
Number of Respondents	66	
No Response	3	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	13	20%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	3	5%
White/Caucasian	53	80%
Other	0	0%
Number of Respondents	66	
No Response	3	