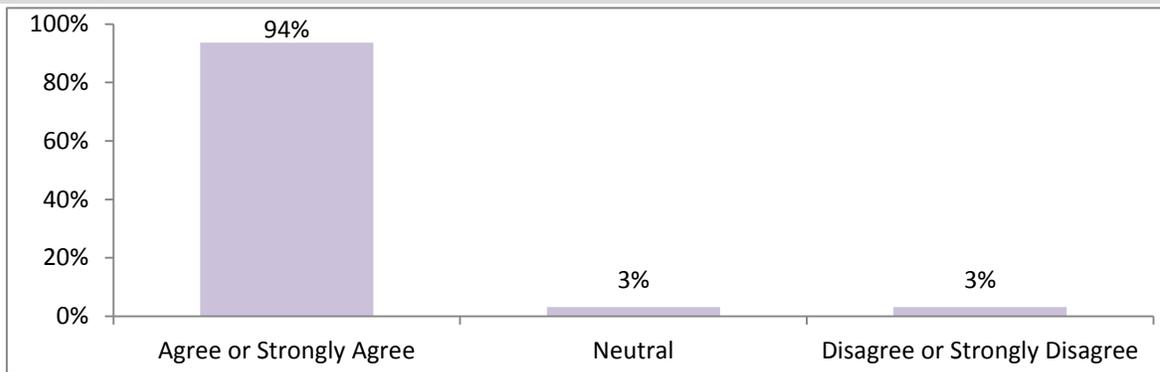


Questions 1 and 2 were directed to all respondents.

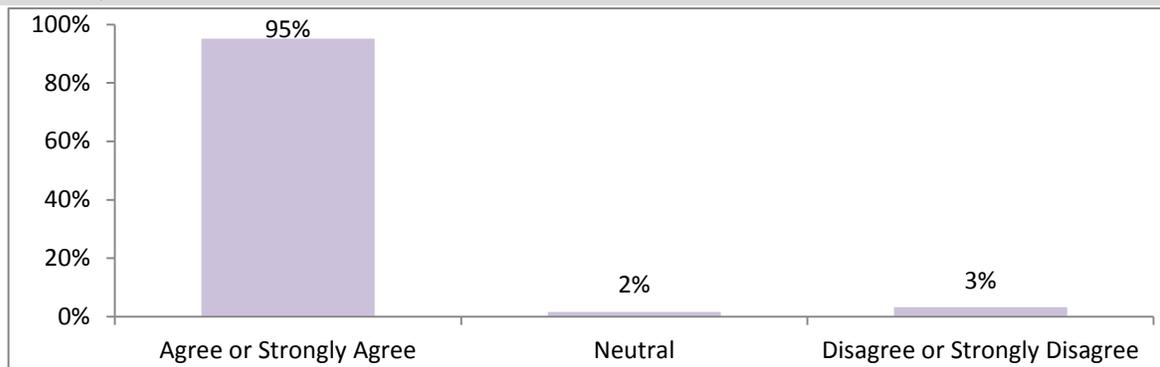
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	30	48%
4 Agree	29	46%
3 Neutral	2	3%
2 Disagree	2	3%
1 Strongly Disagree	0	0%
Total Responses	63	
Score	4.4	
NA - Not Applicable	1	
No Response	1	



2) I was treated with courtesy and respect by court staff.

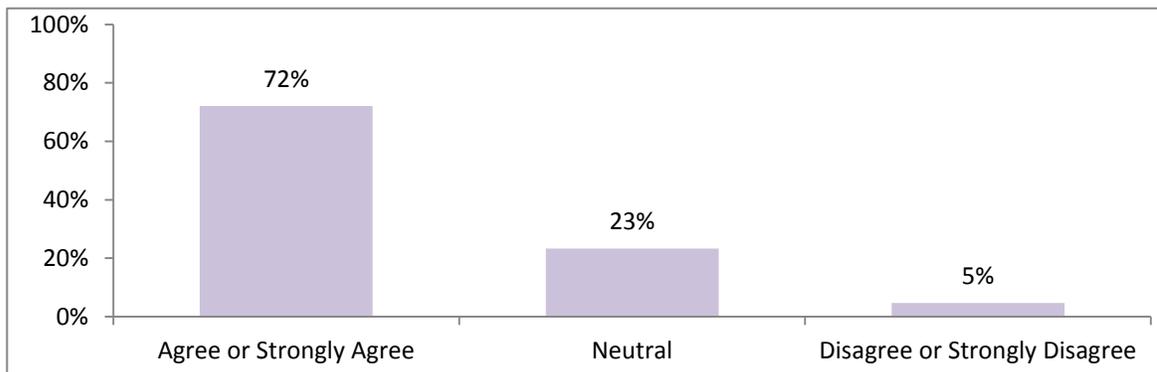
	2015	
5 Strongly Agree	39	63%
4 Agree	20	32%
3 Neutral	1	2%
2 Disagree	2	3%
1 Strongly Disagree	0	0%
Total Responses	62	
Score	4.5	
NA - Not Applicable	1	
No Response	2	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

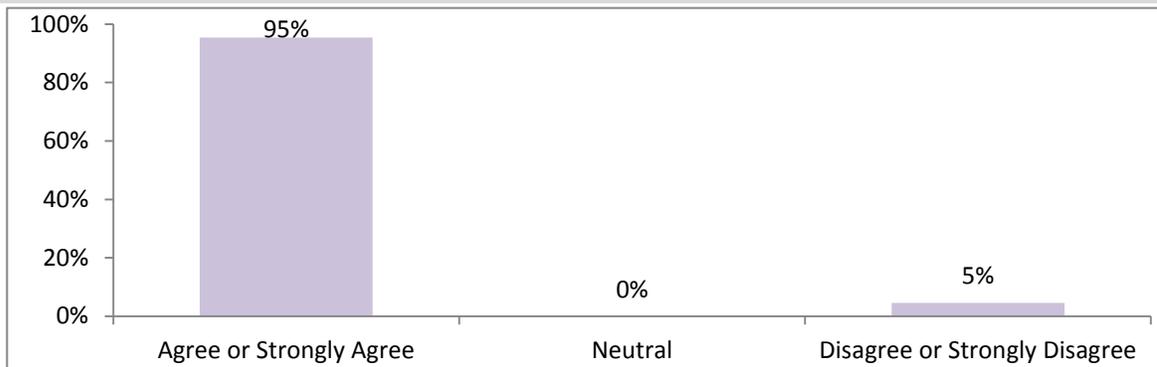
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	15	35%
4 Agree	16	37%
3 Neutral	10	23%
2 Disagree	1	2%
1 Strongly Disagree	1	2%
Total Responses	43	
Score		4.0
NA - Not Applicable	7	
No Response	15	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

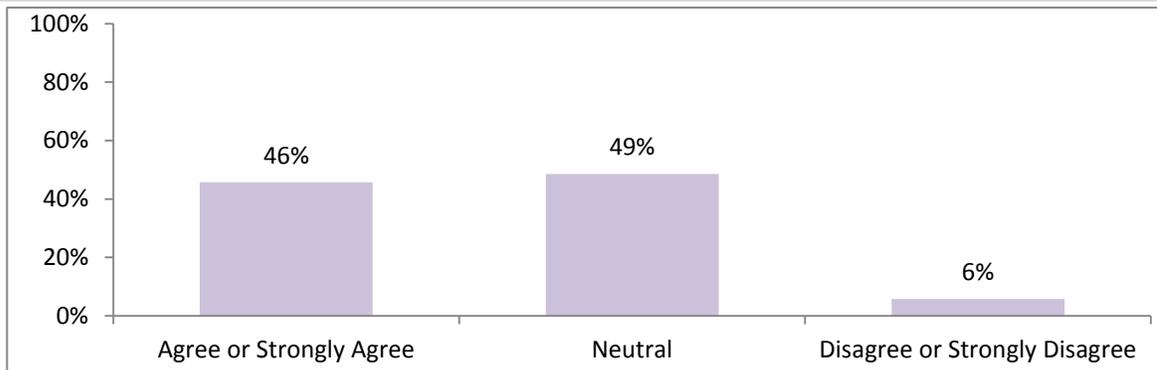
	2015	
5 Strongly Agree	22	50%
4 Agree	20	45%
3 Neutral	0	0%
2 Disagree	1	2%
1 Strongly Disagree	1	2%
Total Responses	44	
Score		4.4
NA - Not Applicable	5	
No Response	16	



Questions 5 and 6 were directed to persons who were a party to the case.

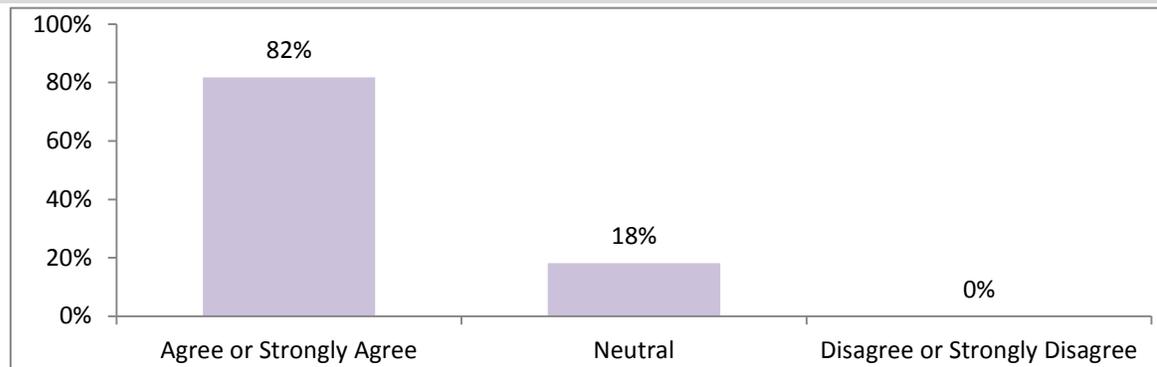
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	5	14%
4 Agree	11	31%
3 Neutral	17	49%
2 Disagree	1	3%
1 Strongly Disagree	1	3%
Total Responses	35	
Score		3.5
NA - Not Applicable	8	
No Response	22	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	10	30%
4 Agree	17	52%
3 Neutral	6	18%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	33	
Score		4.1
NA - Not Applicable	8	
No Response	24	



Chippewa County Circuit and Probate Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	4	7%
Civil matter	7	12%
Criminal/probation	9	16%
Divorce/custody/support	20	35%
Drug/sobriety court	0	0%
Estate/trust	4	7%
File papers	6	11%
Get information	3	5%
Guardianship/conservatorship	5	9%
Juvenile delinquency	2	4%
Landlord/Tenant	0	0%
Make a payment	2	4%
PPO	1	2%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	3	5%
Number of Respondents	57	
No Response	8	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	29	51%
Agency Worker	5	9%
Attorney/prosecutor	10	18%
Family/friend of party to case	5	9%
Juror	0	0%
Witness	0	0%
Other	10	18%
Number of Respondents	57	
No Response	8	

Chippewa County Circuit and Probate Courts

9) What is your gender?

	2015	
Male	28	49%
Female	29	51%
Other	0	0%
Number of Respondents	57	
No Response	8	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	10	18%
Asian	1	2%
Multiracial/biracial	1	2%
Black/African American	0	0%
Hispanic/Latino	0	0%
White/Caucasian	45	79%
Other	2	4%
Number of Respondents	57	
No Response	8	