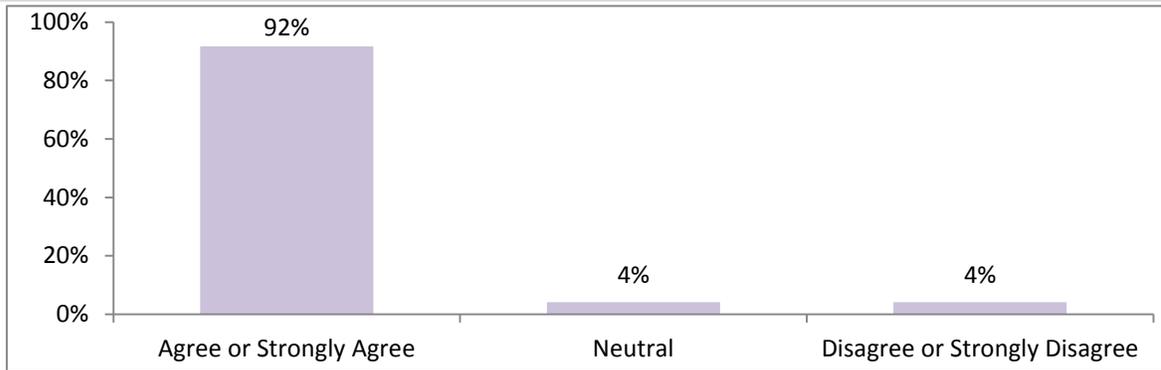


Questions 1 and 2 were directed to all respondents.

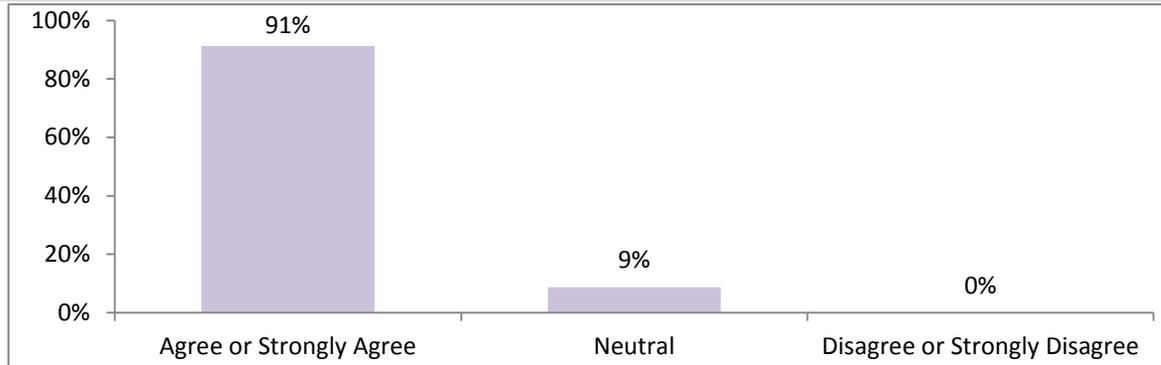
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	20	83%
4 Agree	2	8%
3 Neutral	1	4%
2 Disagree	0	0%
1 Strongly Disagree	1	4%
Total Responses	24	
Score		4.7
NA - Not Applicable	0	
No Response	0	



2) I was treated with courtesy and respect by court staff.

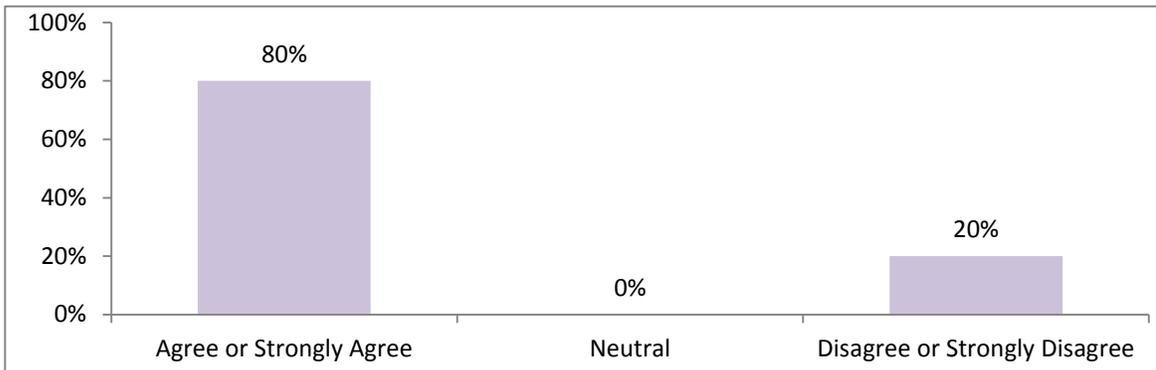
	2015	
5 Strongly Agree	21	91%
4 Agree	0	0%
3 Neutral	2	9%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	23	
Score		4.8
NA - Not Applicable	1	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

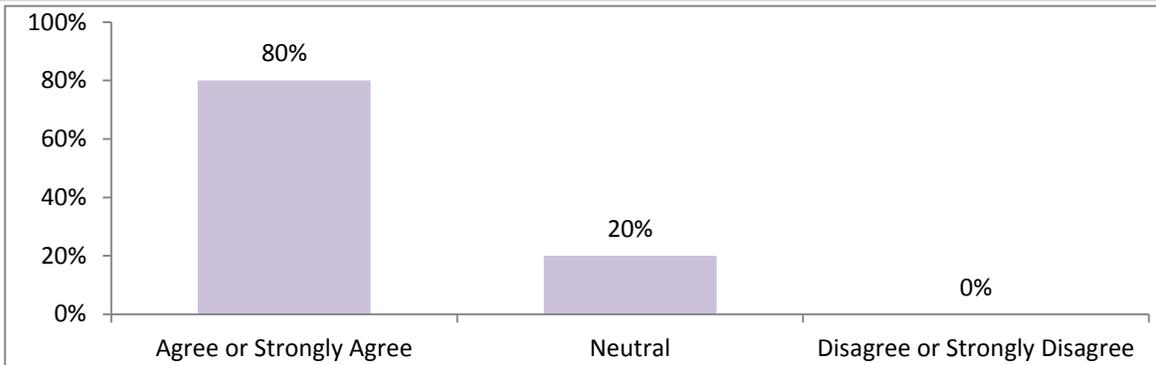
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	8	80%
4 Agree	0	0%
3 Neutral	0	0%
2 Disagree	1	10%
1 Strongly Disagree	1	10%
Total Responses	10	
Score		4.3
NA - Not Applicable	7	
No Response	7	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

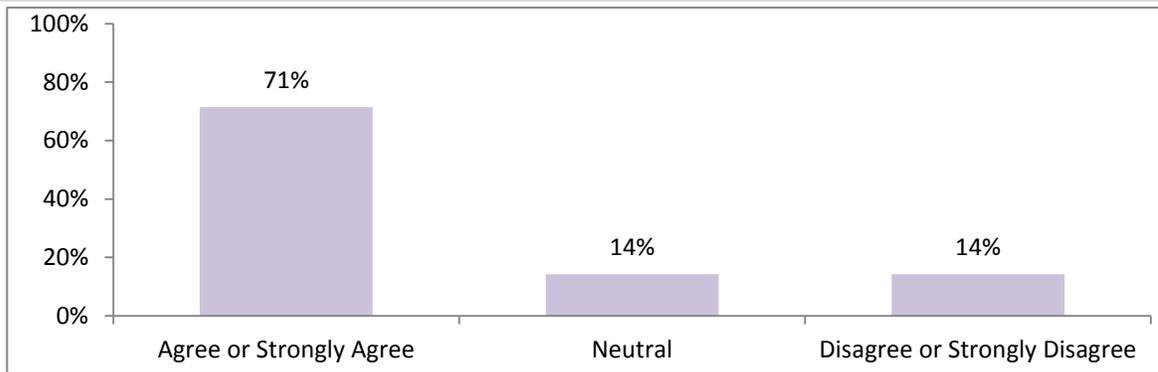
	2015	
5 Strongly Agree	8	80%
4 Agree	0	0%
3 Neutral	2	20%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	10	
Score		4.6
NA - Not Applicable	7	
No Response	7	



Questions 5 and 6 were directed to persons who were a party to the case.

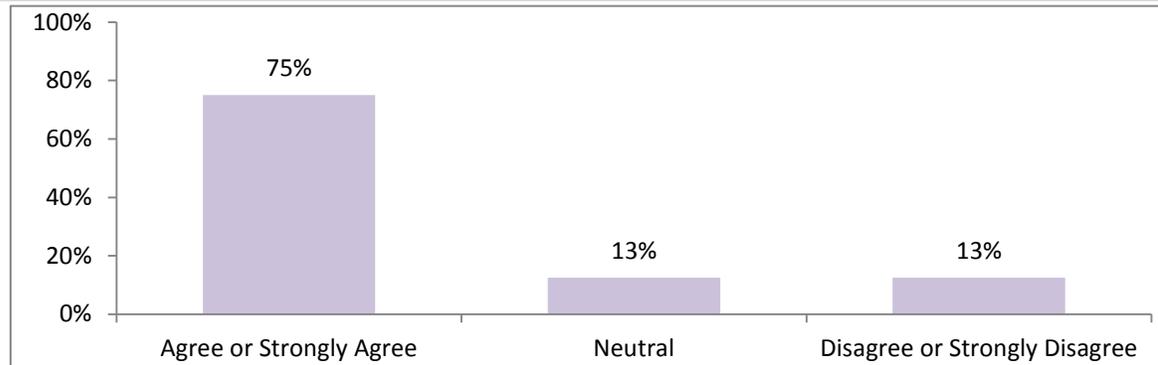
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	5	71%
4 Agree	0	0%
3 Neutral	1	14%
2 Disagree	0	0%
1 Strongly Disagree	1	14%
Total Responses	7	
Score		4.1
NA - Not Applicable	7	
No Response	10	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	6	75%
4 Agree	0	0%
3 Neutral	1	13%
2 Disagree	0	0%
1 Strongly Disagree	1	13%
Total Responses	8	
Score		4.3
NA - Not Applicable	6	
No Response	10	



Charlevoix County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	5	21%
Criminal/probation	8	33%
Divorce/custody/support	0	0%
Drug/sobriety court	2	8%
Estate/trust	0	0%
File papers	2	8%
Get information	3	13%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	3	13%
Make a payment	1	4%
PPO	0	0%
Small claims	1	4%
Traffic/Ticket	1	4%
Other	3	13%
Number of Respondents	24	
No Response	0	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	14	58%
Agency Worker	0	0%
Attorney/prosecutor	5	21%
Family/friend of party to case	2	8%
Juror	0	0%
Witness	0	0%
Other	3	13%
Number of Respondents	24	
No Response	0	

Charlevoix County District Court

9) What is your gender?

	2015	
Male	12	55%
Female	10	45%
Other	0	0%
Number of Respondents	22	
No Response	2	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	0	0%
Asian	1	4%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	0	0%
White/Caucasian	23	96%
Other	0	0%
Number of Respondents	24	
No Response	0	