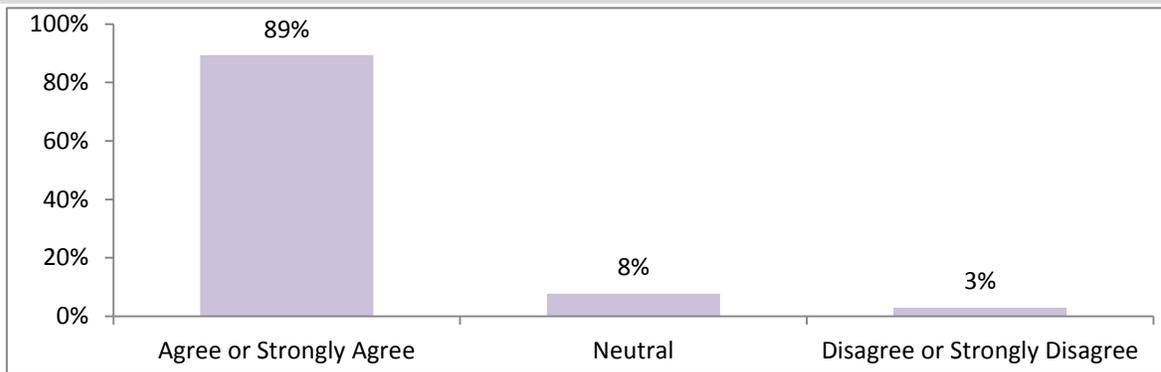


Questions 1 and 2 were directed to all respondents.

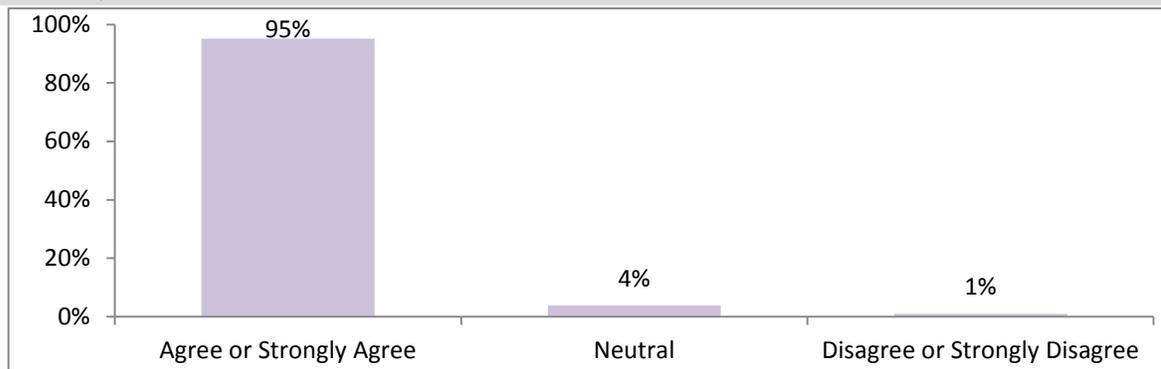
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	67	64%
4 Agree	26	25%
3 Neutral	8	8%
2 Disagree	2	2%
1 Strongly Disagree	1	1%
Total Responses	104	
Score	4.5	
NA - Not Applicable	3	
No Response	2	



2) I was treated with courtesy and respect by court staff.

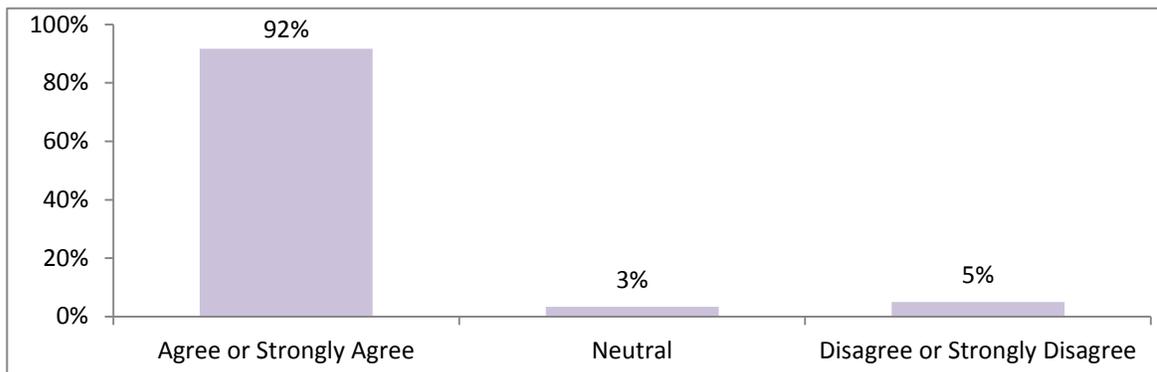
	2015	
5 Strongly Agree	86	82%
4 Agree	14	13%
3 Neutral	4	4%
2 Disagree	1	1%
1 Strongly Disagree	0	0%
Total Responses	105	
Score	4.8	
NA - Not Applicable	0	
No Response	4	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

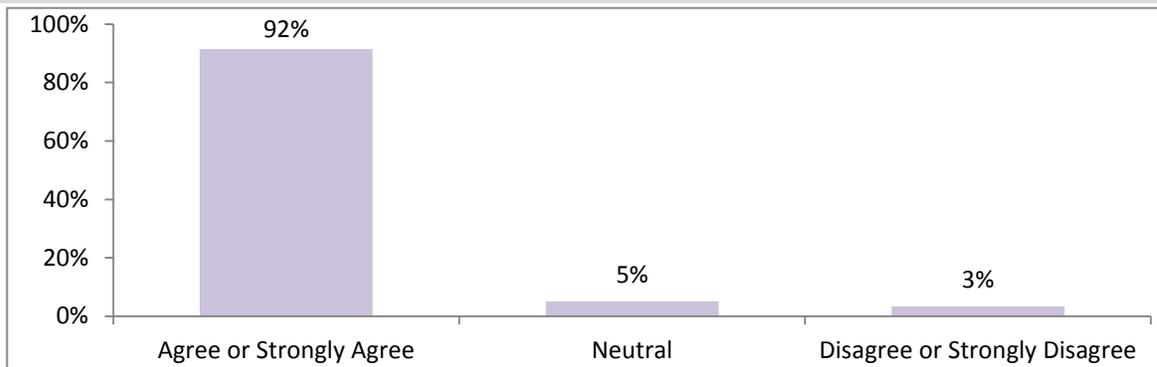
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	42	70%
4 Agree	13	22%
3 Neutral	2	3%
2 Disagree	0	0%
1 Strongly Disagree	3	5%
Total Responses	60	
Score		4.5
NA - Not Applicable	22	
No Response	27	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

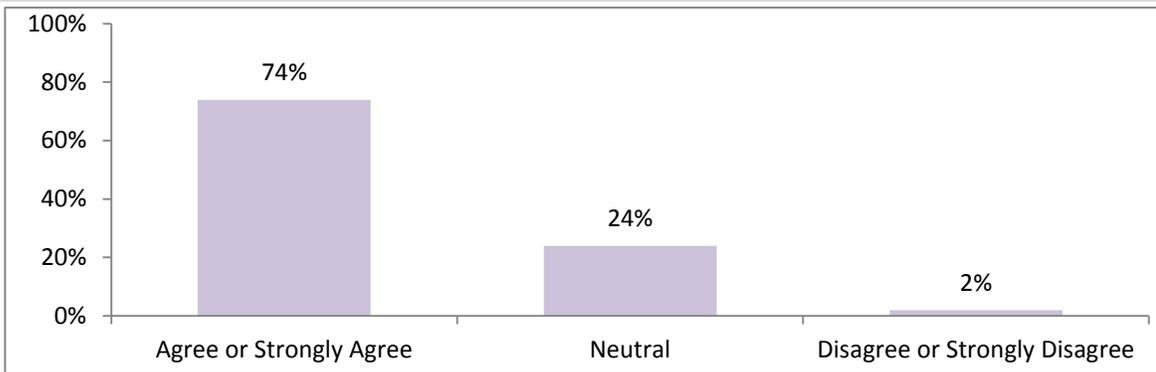
	2015	
5 Strongly Agree	45	76%
4 Agree	9	15%
3 Neutral	3	5%
2 Disagree	1	2%
1 Strongly Disagree	1	2%
Total Responses	59	
Score		4.6
NA - Not Applicable	21	
No Response	29	



Questions 5 and 6 were directed to persons who were a party to the case.

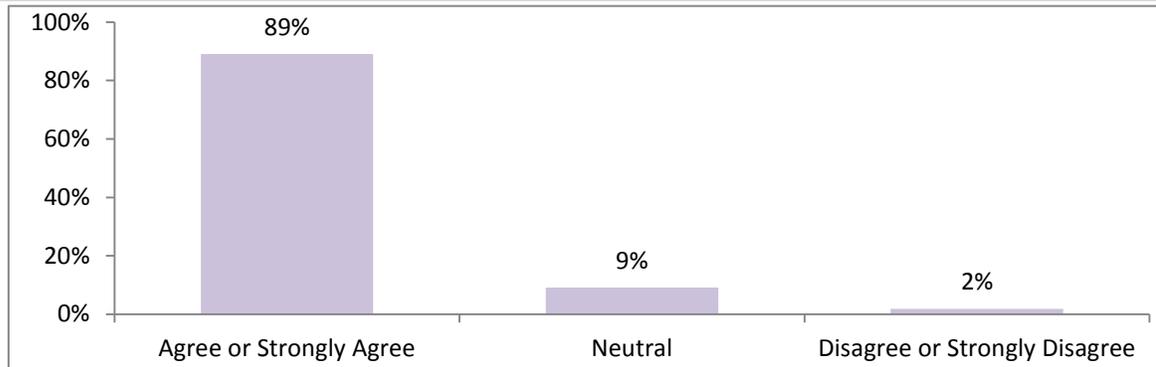
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	26	52%
4 Agree	11	22%
3 Neutral	12	24%
2 Disagree	0	0%
1 Strongly Disagree	1	2%
Total Responses	50	
Score		4.2
NA - Not Applicable	23	
No Response	36	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	35	64%
4 Agree	14	25%
3 Neutral	5	9%
2 Disagree	0	0%
1 Strongly Disagree	1	2%
Total Responses	55	
Score		4.5
NA - Not Applicable	20	
No Response	34	



Cass County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	19	18%
Criminal/probation	36	35%
Divorce/custody/support	0	0%
Drug/sobriety court	13	13%
Estate/trust	0	0%
File papers	6	6%
Get information	2	2%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	7	7%
Make a payment	3	3%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	25	24%
Other	11	11%
Number of Respondents	104	
No Response	5	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	42	40%
Agency Worker	8	8%
Attorney/prosecutor	16	15%
Family/friend of party to case	13	12%
Juror	7	7%
Witness	3	3%
Other	19	18%
Number of Respondents	106	
No Response	3	

Cass County District Court

9) What is your gender?

	2015	
Male	62	58%
Female	44	41%
Other	1	1%
Number of Respondents	107	
No Response	2	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	5	5%
Asian	1	1%
Multiracial/biracial	2	2%
Black/African American	13	12%
Hispanic/Latino	3	3%
White/Caucasian	82	77%
Other	3	3%
Number of Respondents	107	
No Response	2	