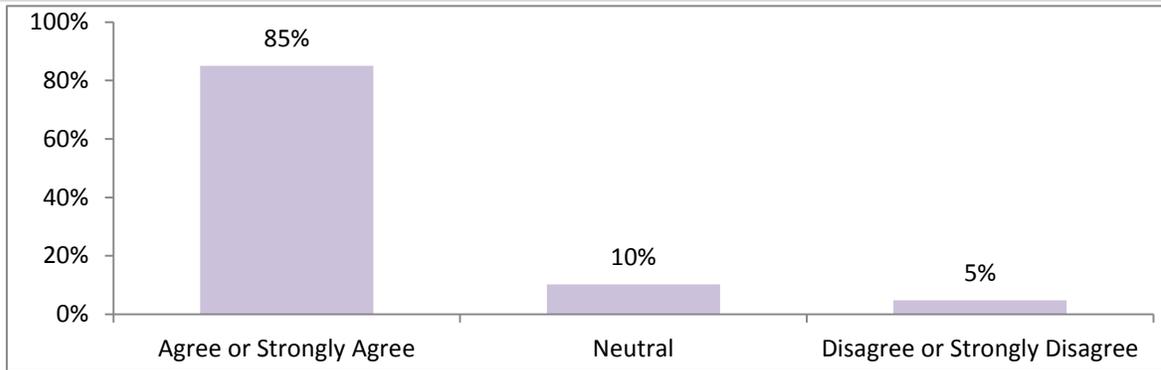


Questions 1 and 2 were directed to all respondents.

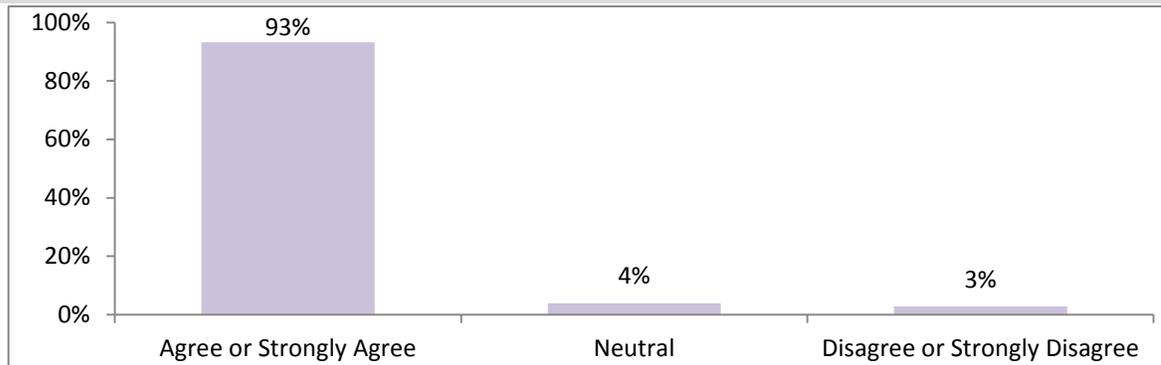
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	95	57%
4 Agree	47	28%
3 Neutral	17	10%
2 Disagree	3	2%
1 Strongly Disagree	5	3%
Total Responses	167	
Score		4.3
NA - Not Applicable	16	
No Response	4	



2) I was treated with courtesy and respect by court staff.

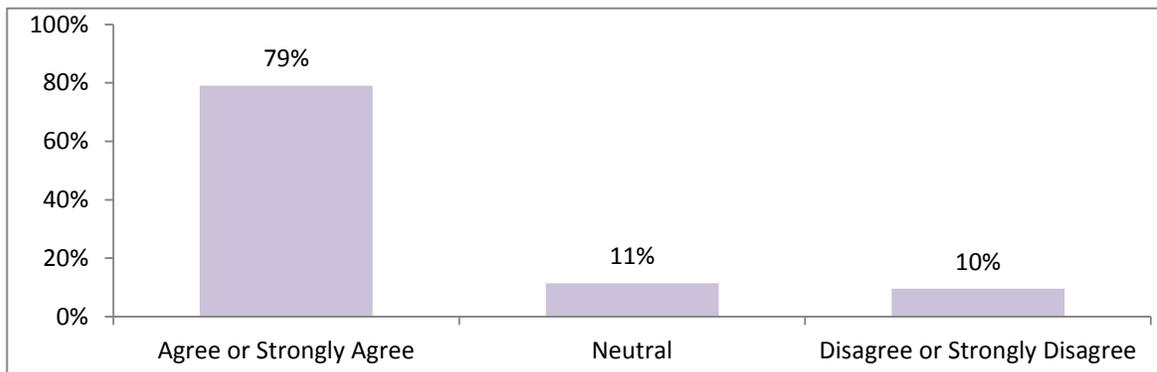
	2015	
5 Strongly Agree	127	72%
4 Agree	38	21%
3 Neutral	7	4%
2 Disagree	3	2%
1 Strongly Disagree	2	1%
Total Responses	177	
Score		4.6
NA - Not Applicable	7	
No Response	3	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

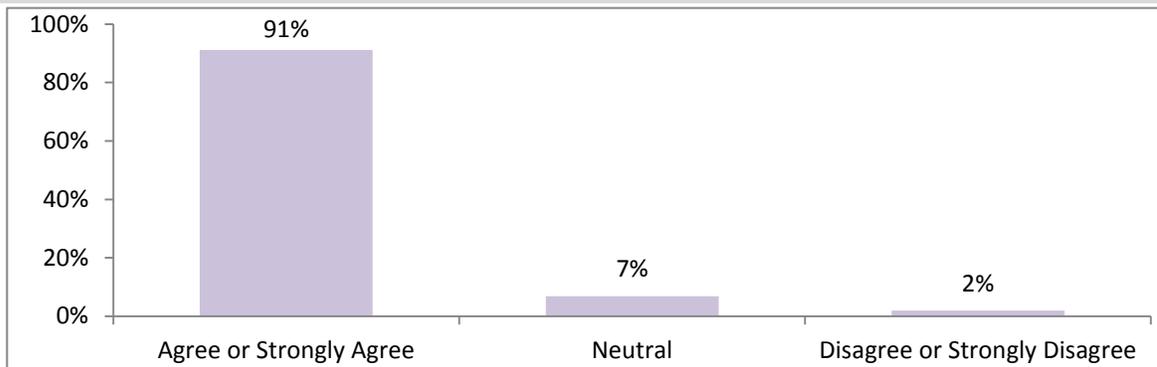
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	51	49%
4 Agree	32	30%
3 Neutral	12	11%
2 Disagree	3	3%
1 Strongly Disagree	7	7%
Total Responses	105	
Score		4.1
NA - Not Applicable	39	
No Response	43	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

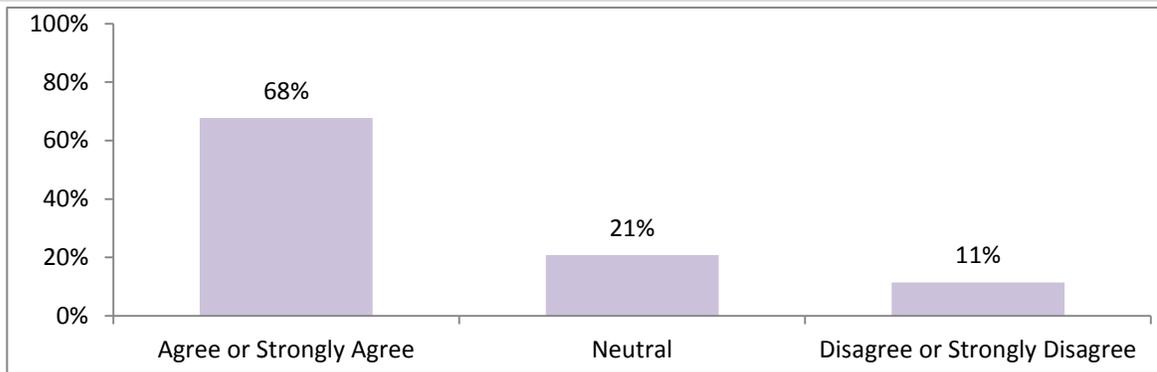
	2015	
5 Strongly Agree	62	61%
4 Agree	31	30%
3 Neutral	7	7%
2 Disagree	0	0%
1 Strongly Disagree	2	2%
Total Responses	102	
Score		4.5
NA - Not Applicable	39	
No Response	46	



Questions 5 and 6 were directed to persons who were a party to the case.

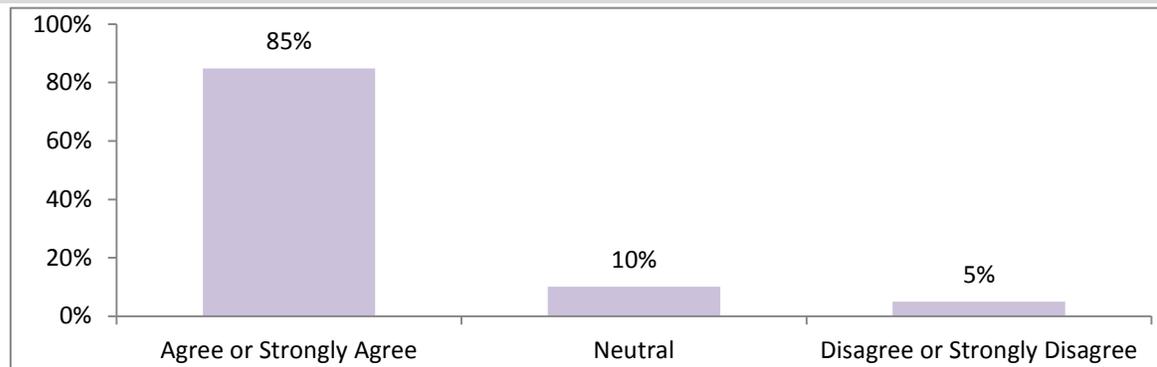
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	45	47%
4 Agree	20	21%
3 Neutral	20	21%
2 Disagree	4	4%
1 Strongly Disagree	7	7%
Total Responses	96	
Score		4.0
NA - Not Applicable	41	
No Response	50	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	55	56%
4 Agree	29	29%
3 Neutral	10	10%
2 Disagree	0	0%
1 Strongly Disagree	5	5%
Total Responses	99	
Score		4.3
NA - Not Applicable	40	
No Response	48	



Calhoun County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	26	16%
Criminal/probation	40	25%
Divorce/custody/support	0	0%
Drug/sobriety court	4	2%
Estate/trust	0	0%
File papers	6	4%
Get information	4	2%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	23	14%
Make a payment	11	7%
PPO	0	0%
Small claims	3	2%
Traffic/Ticket	35	21%
Other	27	17%
Number of Respondents	163	
No Response	24	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	55	45%
Agency Worker	5	4%
Attorney/prosecutor	12	10%
Family/friend of party to case	19	15%
Juror	1	1%
Witness	2	2%
Other	31	25%
Number of Respondents	123	
No Response	64	

Calhoun County District Court

9) What is your gender?

	2015	
Male	35	27%
Female	94	73%
Other	1	1%
Number of Respondents	128	
No Response	59	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	8	6%
Asian	1	1%
Multiracial/biracial	6	5%
Black/African American	37	28%
Hispanic/Latino	12	9%
White/Caucasian	68	52%
Other	8	6%
Number of Respondents	130	
No Response	57	