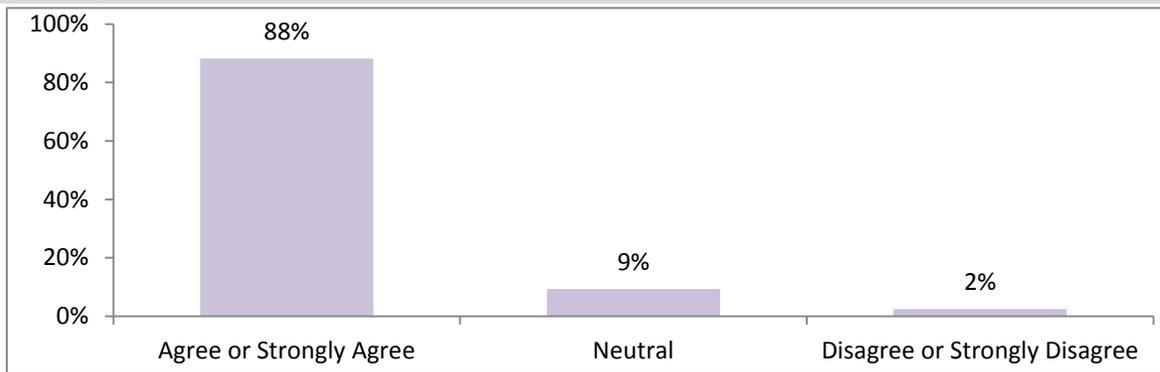


**Questions 1 and 2 were directed to all respondents.**

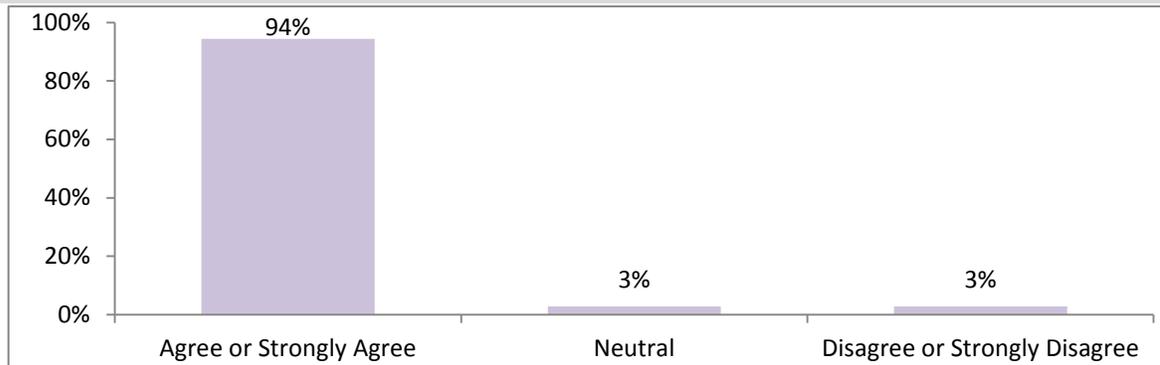
**1) I was able to get my court business done in a reasonable amount of time today.**

|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 126  | 62% |
| 4 Agree             | 54   | 26% |
| 3 Neutral           | 19   | 9%  |
| 2 Disagree          | 1    | 0%  |
| 1 Strongly Disagree | 4    | 2%  |
| Total Responses     | 204  |     |
| Score               |      | 4.5 |
| NA - Not Applicable | 23   |     |
| No Response         | 8    |     |



**2) I was treated with courtesy and respect by court staff.**

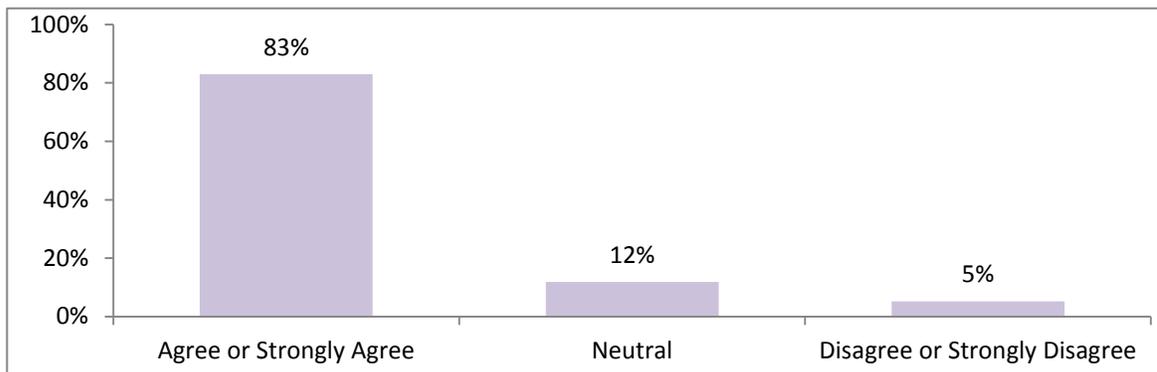
|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 169  | 79% |
| 4 Agree             | 33   | 15% |
| 3 Neutral           | 6    | 3%  |
| 2 Disagree          | 1    | 0%  |
| 1 Strongly Disagree | 5    | 2%  |
| Total Responses     | 214  |     |
| Score               |      | 4.7 |
| NA - Not Applicable | 11   |     |
| No Response         | 10   |     |



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

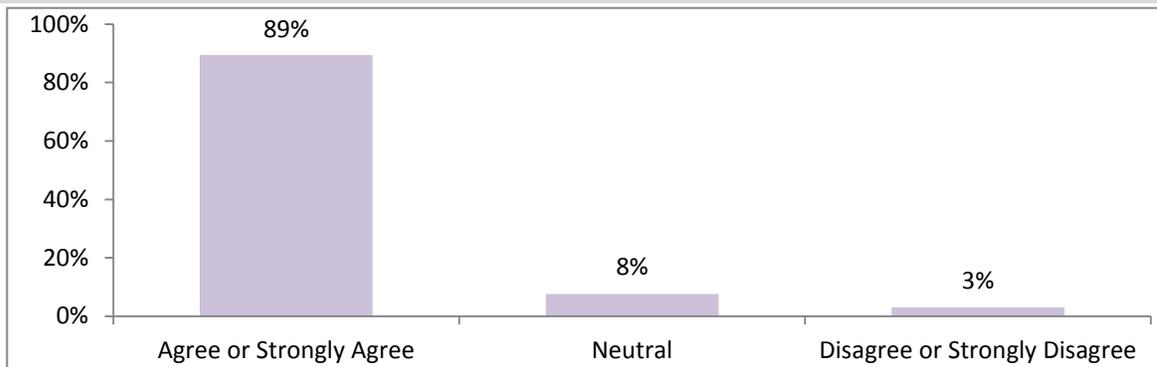
**3) The way the case was handled was fair.**

|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 83   | 61% |
| 4 Agree             | 29   | 21% |
| 3 Neutral           | 16   | 12% |
| 2 Disagree          | 2    | 1%  |
| 1 Strongly Disagree | 5    | 4%  |
| Total Responses     | 135  |     |
| Score               |      | 4.4 |
| NA - Not Applicable | 53   |     |
| No Response         | 47   |     |



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

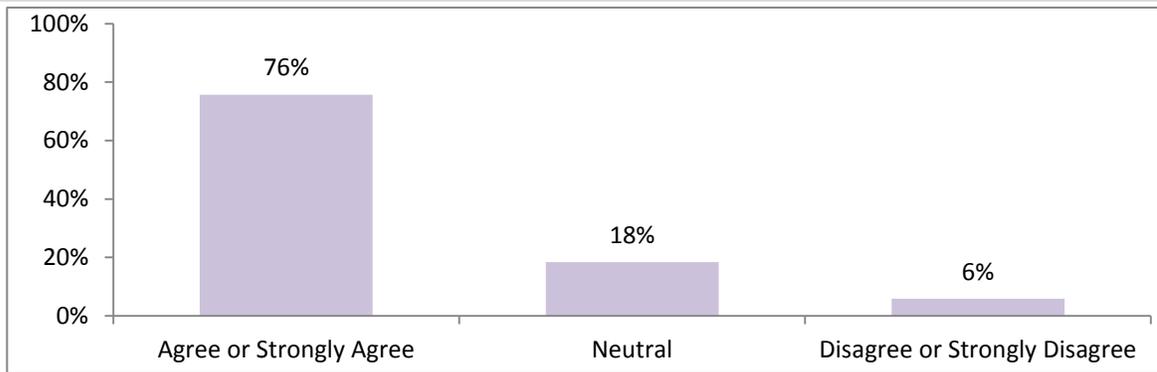
|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 93   | 70% |
| 4 Agree             | 25   | 19% |
| 3 Neutral           | 10   | 8%  |
| 2 Disagree          | 1    | 1%  |
| 1 Strongly Disagree | 3    | 2%  |
| Total Responses     | 132  |     |
| Score               |      | 4.5 |
| NA - Not Applicable | 55   |     |
| No Response         | 48   |     |



**Questions 5 and 6 were directed to persons who were a party to the case.**

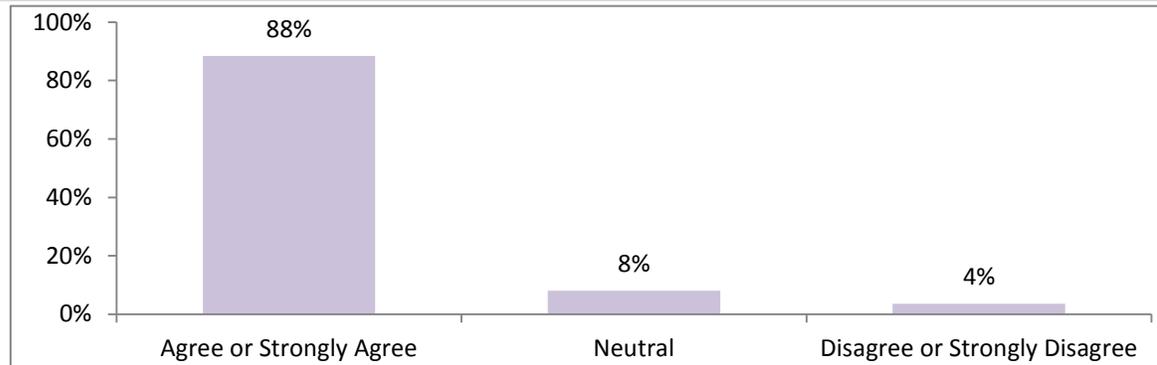
**5) The outcome in my case was favorable to me.**

|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 56   | 54% |
| 4 Agree             | 22   | 21% |
| 3 Neutral           | 19   | 18% |
| 2 Disagree          | 1    | 1%  |
| 1 Strongly Disagree | 5    | 5%  |
| Total Responses     | 103  |     |
| Score               | 4.2  |     |
| NA - Not Applicable | 68   |     |
| No Response         | 64   |     |



**6) As I leave the court, I understand what happened in my case.**

|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 77   | 69% |
| 4 Agree             | 22   | 20% |
| 3 Neutral           | 9    | 8%  |
| 2 Disagree          | 1    | 1%  |
| 1 Strongly Disagree | 3    | 3%  |
| Total Responses     | 112  |     |
| Score               | 4.5  |     |
| NA - Not Applicable | 60   |     |
| No Response         | 63   |     |



Calhoun County Circuit and Probate Courts

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

|                              | 2015 |     |
|------------------------------|------|-----|
| Child protective             | 23   | 10% |
| Civil matter                 | 22   | 10% |
| Criminal/probation           | 32   | 14% |
| Divorce/custody/support      | 40   | 18% |
| Drug/sobriety court          | 18   | 8%  |
| Estate/trust                 | 2    | 1%  |
| File papers                  | 17   | 8%  |
| Get information              | 15   | 7%  |
| Guardianship/conservatorship | 22   | 10% |
| Juvenile delinquency         | 9    | 4%  |
| Landlord/Tenant              | 0    | 0%  |
| Make a payment               | 5    | 2%  |
| PPO                          | 8    | 4%  |
| Small claims                 | 0    | 0%  |
| Traffic/Ticket               | 0    | 0%  |
| Other                        | 54   | 24% |
| Number of Respondents        | 225  |     |
| No Response                  | 10   |     |

**8) Who are you? (Shade ALL that apply.)**

|                                | 2015 |     |
|--------------------------------|------|-----|
| Party (Plaintiff/Defendant)    | 86   | 39% |
| Agency Worker                  | 18   | 8%  |
| Attorney/prosecutor            | 31   | 14% |
| Family/friend of party to case | 21   | 9%  |
| Juror                          | 13   | 6%  |
| Witness                        | 5    | 2%  |
| Other                          | 51   | 23% |
| Number of Respondents          | 222  |     |
| No Response                    | 13   |     |

Calhoun County Circuit and Probate Courts

**9) What is your gender?**

|                       | 2015 |     |
|-----------------------|------|-----|
| Male                  | 108  | 47% |
| Female                | 122  | 53% |
| Other                 | 0    | 0%  |
| Number of Respondents | 229  |     |
| No Response           | 6    |     |

**10) How do you identify yourself? (Shade ALL that apply.)**

|                               | 2015 |     |
|-------------------------------|------|-----|
| American Indian / Alaska Nat. | 8    | 3%  |
| Asian                         | 3    | 1%  |
| Multiracial/biracial          | 5    | 2%  |
| Black/African American        | 37   | 16% |
| Hispanic/Latino               | 9    | 4%  |
| White/Caucasian               | 173  | 75% |
| Other                         | 6    | 3%  |
| Number of Respondents         | 232  |     |
| No Response                   | 3    |     |