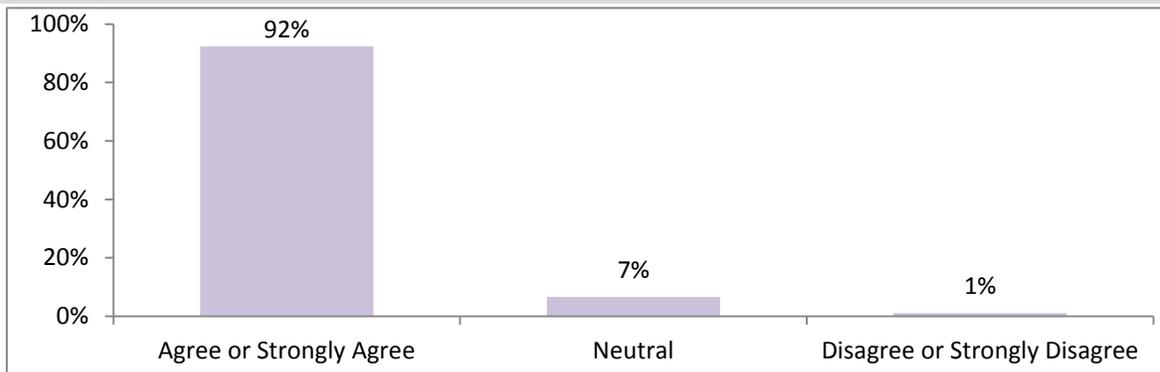


Questions 1 and 2 were directed to all respondents.

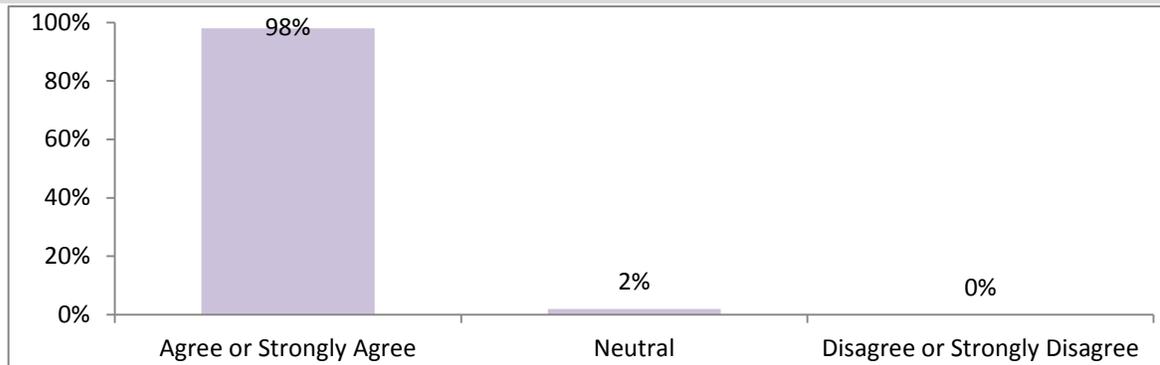
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	63	69%
4 Agree	21	23%
3 Neutral	6	7%
2 Disagree	0	0%
1 Strongly Disagree	1	1%
Total Responses	91	
Score	4.6	
NA - Not Applicable	11	
No Response	1	



2) I was treated with courtesy and respect by court staff.

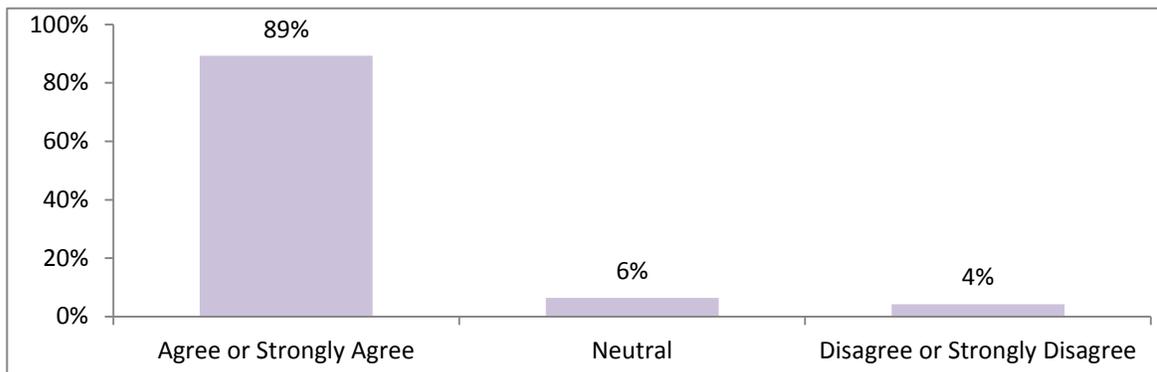
	2015	
5 Strongly Agree	83	82%
4 Agree	16	16%
3 Neutral	2	2%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	101	
Score	4.8	
NA - Not Applicable	1	
No Response	1	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

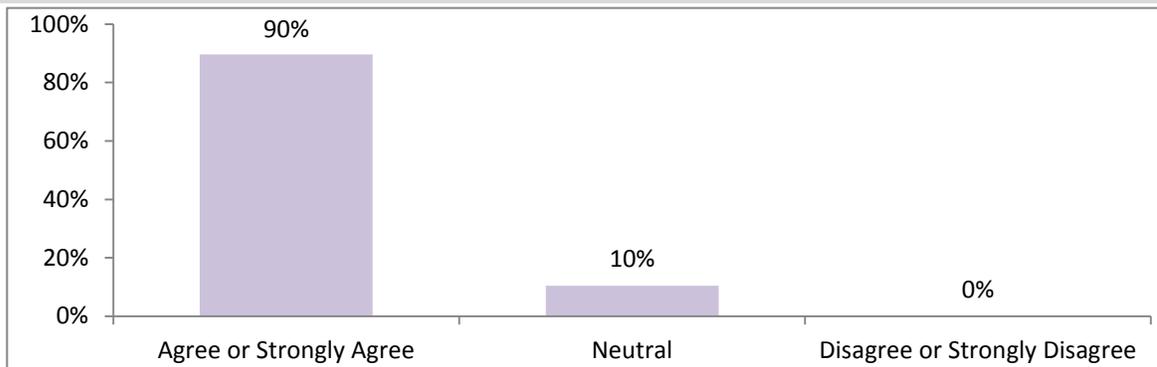
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	28	60%
4 Agree	14	30%
3 Neutral	3	6%
2 Disagree	1	2%
1 Strongly Disagree	1	2%
Total Responses	47	
Score		4.4
NA - Not Applicable	13	
No Response	43	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

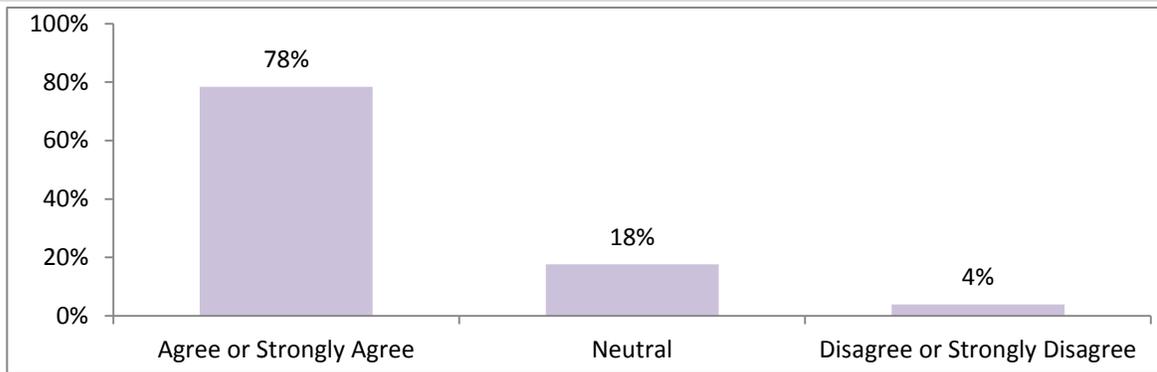
	2015	
5 Strongly Agree	33	69%
4 Agree	10	21%
3 Neutral	5	10%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	48	
Score		4.6
NA - Not Applicable	11	
No Response	44	



Questions 5 and 6 were directed to persons who were a party to the case.

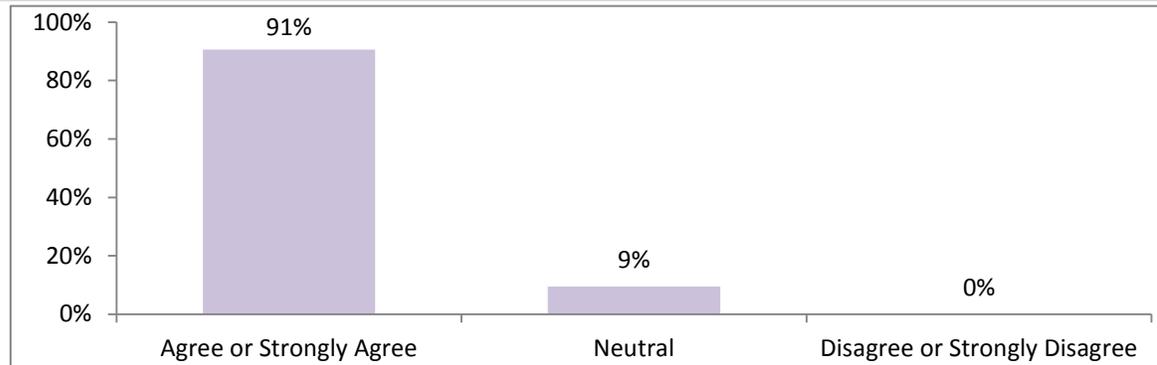
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	27	53%
4 Agree	13	25%
3 Neutral	9	18%
2 Disagree	2	4%
1 Strongly Disagree	0	0%
Total Responses	51	
Score		4.3
NA - Not Applicable	13	
No Response	39	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	35	66%
4 Agree	13	25%
3 Neutral	5	9%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	53	
Score		4.6
NA - Not Applicable	13	
No Response	37	



Branch County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	15	16%
Criminal/probation	37	39%
Divorce/custody/support	0	0%
Drug/sobriety court	13	14%
Estate/trust	0	0%
File papers	3	3%
Get information	2	2%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	12	13%
Make a payment	23	24%
PPO	0	0%
Small claims	8	9%
Traffic/Ticket	12	13%
Other	13	14%
Number of Respondents	94	
No Response	9	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	69	74%
Agency Worker	8	9%
Attorney/prosecutor	2	2%
Family/friend of party to case	11	12%
Juror	7	8%
Witness	0	0%
Other	12	13%
Number of Respondents	93	
No Response	10	

Branch County District Court

9) What is your gender?

	2015	
Male	66	65%
Female	37	36%
Other	1	1%
Number of Respondents	102	
No Response	1	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	2	2%
Asian	2	2%
Multiracial/biracial	2	2%
Black/African American	0	0%
Hispanic/Latino	4	4%
White/Caucasian	77	82%
Other	10	11%
Number of Respondents	94	
No Response	9	