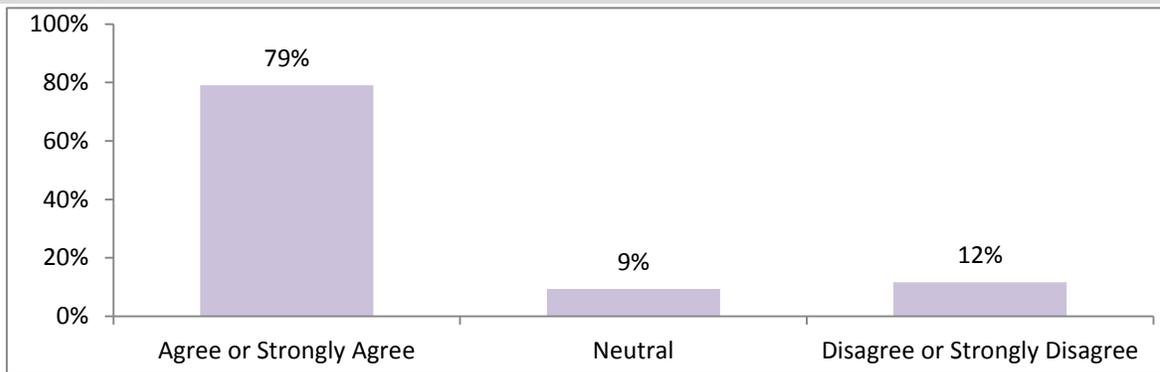


**Questions 1 and 2 were directed to all respondents.**

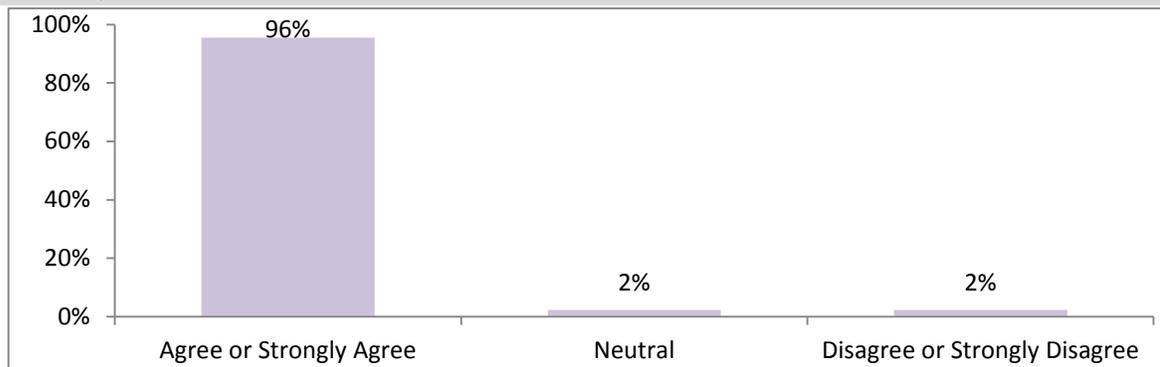
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	17	40%
4 Agree	17	40%
3 Neutral	4	9%
2 Disagree	4	9%
1 Strongly Disagree	1	2%
Total Responses	43	
Score		4.0
NA - Not Applicable	3	
No Response	0	



**2) I was treated with courtesy and respect by court staff.**

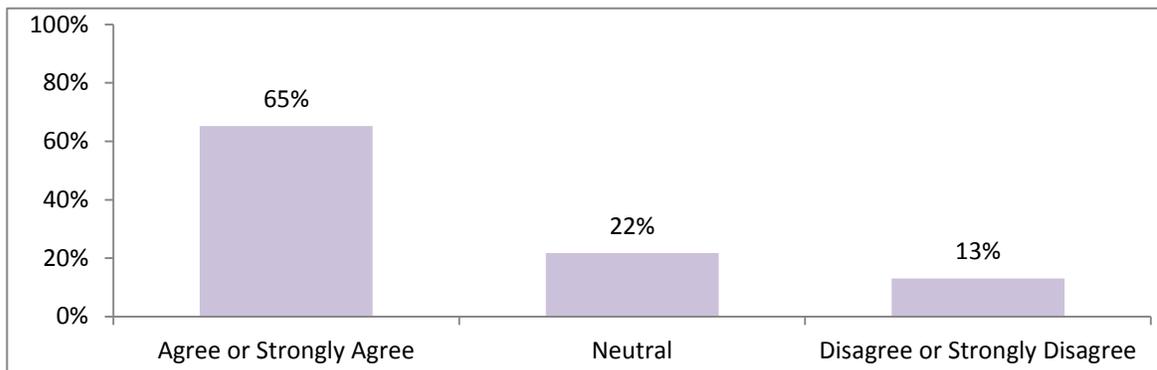
	2015	
5 Strongly Agree	37	82%
4 Agree	6	13%
3 Neutral	1	2%
2 Disagree	1	2%
1 Strongly Disagree	0	0%
Total Responses	45	
Score		4.8
NA - Not Applicable	0	
No Response	1	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

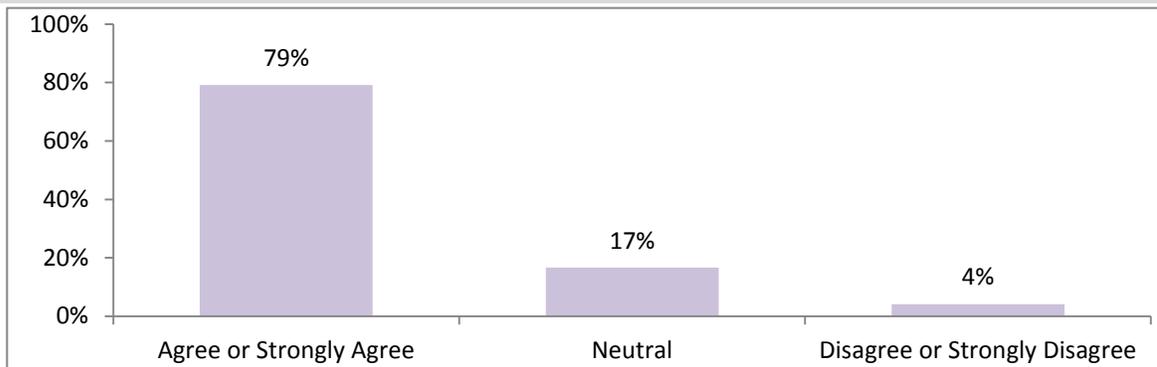
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	10	43%
4 Agree	5	22%
3 Neutral	5	22%
2 Disagree	2	9%
1 Strongly Disagree	1	4%
Total Responses	23	
Score		3.9
NA - Not Applicable	17	
No Response	6	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

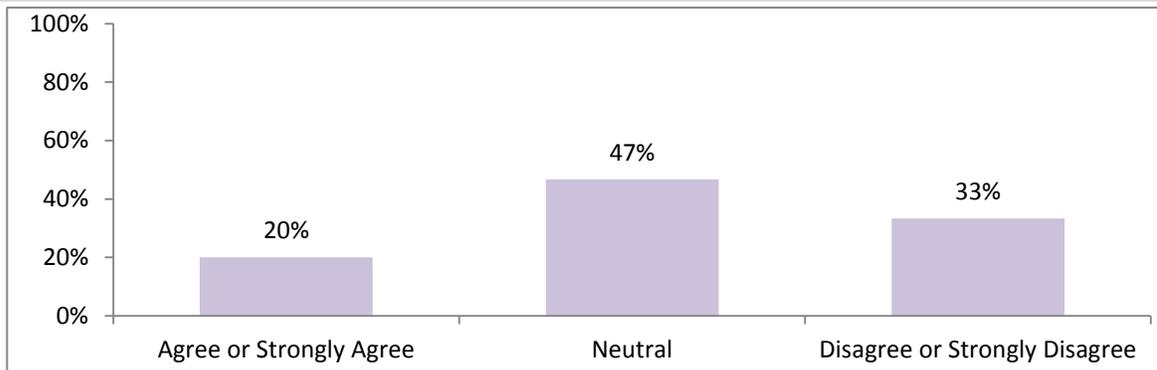
	2015	
5 Strongly Agree	14	58%
4 Agree	5	21%
3 Neutral	4	17%
2 Disagree	1	4%
1 Strongly Disagree	0	0%
Total Responses	24	
Score		4.3
NA - Not Applicable	16	
No Response	6	



**Questions 5 and 6 were directed to persons who were a party to the case.**

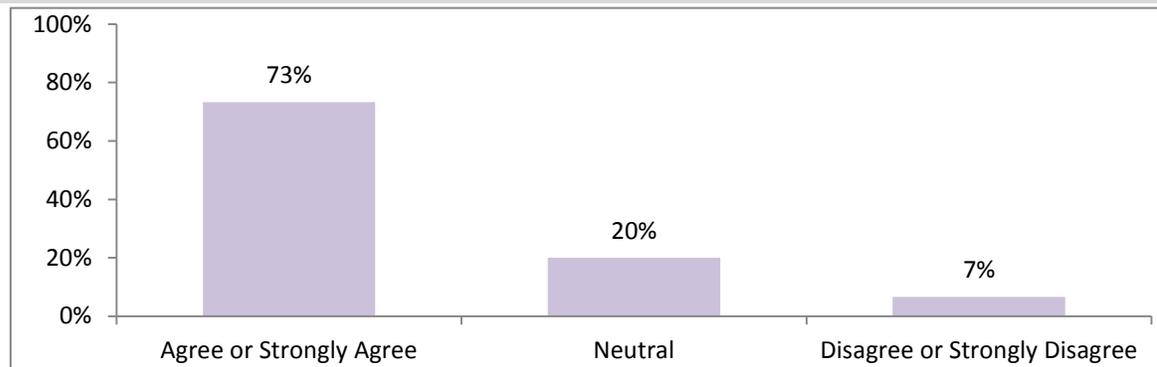
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	3	20%
4 Agree	0	0%
3 Neutral	7	47%
2 Disagree	2	13%
1 Strongly Disagree	3	20%
Total Responses	15	
Score		2.9
NA - Not Applicable	23	
No Response	8	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	7	47%
4 Agree	4	27%
3 Neutral	3	20%
2 Disagree	1	7%
1 Strongly Disagree	0	0%
Total Responses	15	
Score		4.1
NA - Not Applicable	23	
No Response	8	



Branch County Circuit and Probate Courts

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	2	5%
Civil matter	4	9%
Criminal/probation	24	55%
Divorce/custody/support	5	11%
Drug/sobriety court	6	14%
Estate/trust	1	2%
File papers	8	18%
Get information	2	5%
Guardianship/conservatorship	2	5%
Juvenile delinquency	2	5%
Landlord/Tenant	0	0%
Make a payment	3	7%
PPO	1	2%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	9	20%
Number of Respondents	44	
No Response	2	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	5	11%
Agency Worker	3	7%
Attorney/prosecutor	8	17%
Family/friend of party to case	1	2%
Juror	15	33%
Witness	0	0%
Other	14	30%
Number of Respondents	46	
No Response	0	

Branch County Circuit and Probate Courts

**9) What is your gender?**

	2015	
Male	26	57%
Female	19	41%
Other	1	2%
Number of Respondents	46	
No Response	0	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015	
American Indian / Alaska Nat.	0	0%
Asian	0	0%
Multiracial/biracial	2	4%
Black/African American	1	2%
Hispanic/Latino	0	0%
White/Caucasian	43	93%
Other	1	2%
Number of Respondents	46	
No Response	0	