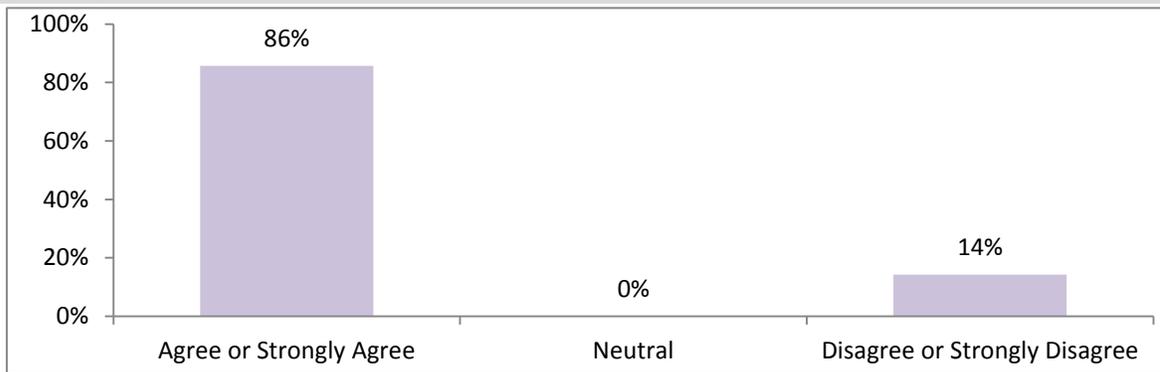


Questions 1 and 2 were directed to all respondents.

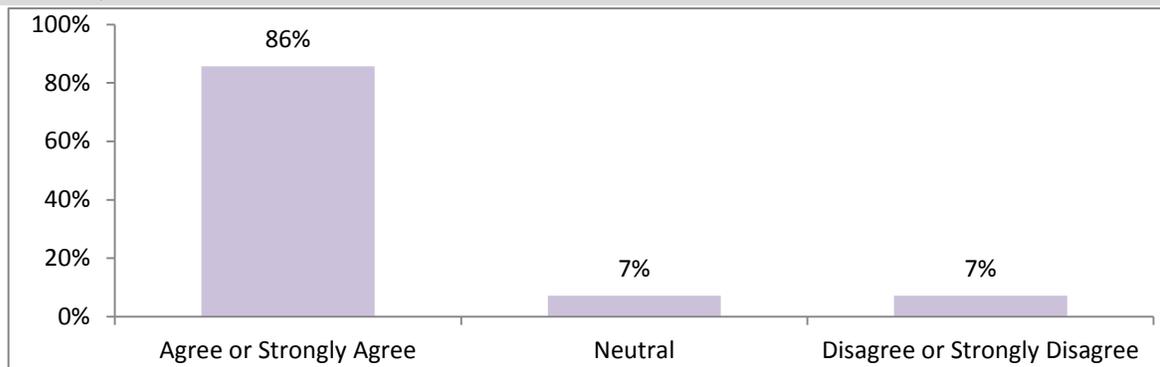
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	18	64%
4 Agree	6	21%
3 Neutral	0	0%
2 Disagree	1	4%
1 Strongly Disagree	3	11%
Total Responses	28	
Score		4.3
NA - Not Applicable	0	
No Response	0	



2) I was treated with courtesy and respect by court staff.

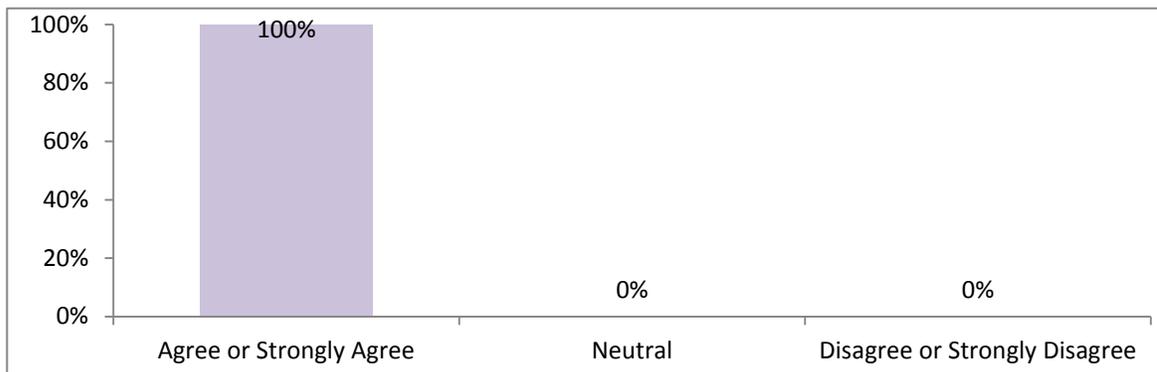
	2015	
5 Strongly Agree	18	64%
4 Agree	6	21%
3 Neutral	2	7%
2 Disagree	1	4%
1 Strongly Disagree	1	4%
Total Responses	28	
Score		4.4
NA - Not Applicable	0	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

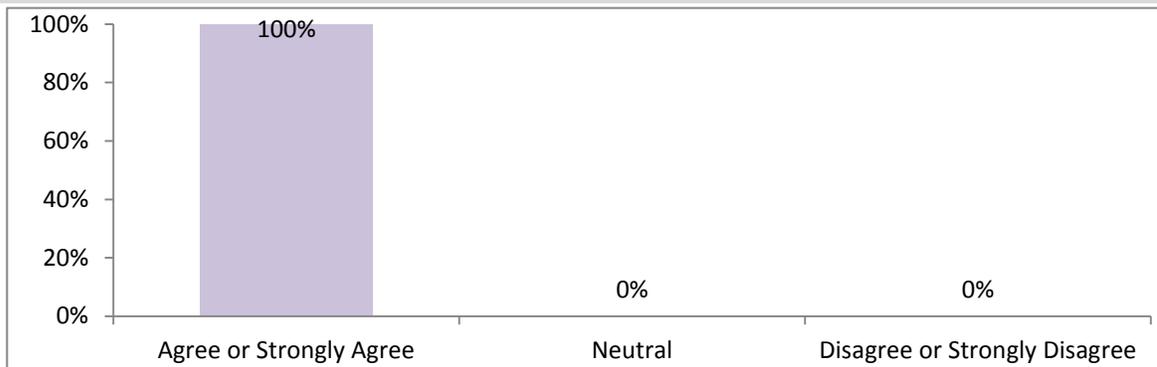
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	6	60%
4 Agree	4	40%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	10	
Score		4.6
NA - Not Applicable	8	
No Response	10	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

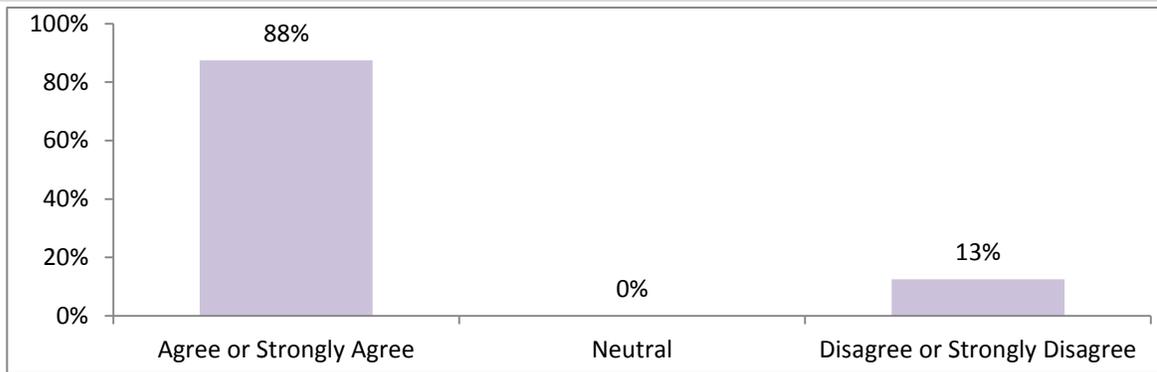
	2015	
5 Strongly Agree	7	70%
4 Agree	3	30%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	10	
Score		4.7
NA - Not Applicable	8	
No Response	10	



Questions 5 and 6 were directed to persons who were a party to the case.

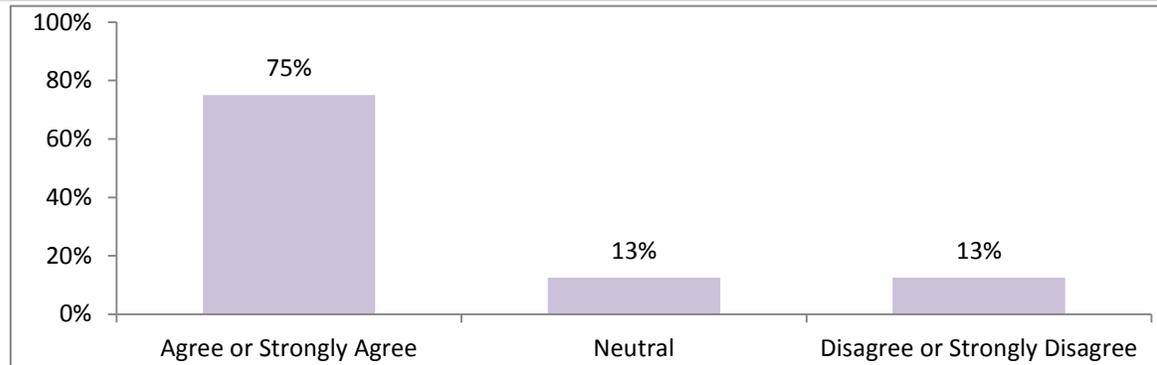
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	4	50%
4 Agree	3	38%
3 Neutral	0	0%
2 Disagree	1	13%
1 Strongly Disagree	0	0%
Total Responses	8	
Score		4.3
NA - Not Applicable	8	
No Response	12	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	4	50%
4 Agree	2	25%
3 Neutral	1	13%
2 Disagree	1	13%
1 Strongly Disagree	0	0%
Total Responses	8	
Score		4.1
NA - Not Applicable	8	
No Response	12	



Bay County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	5	18%
Criminal/probation	10	36%
Divorce/custody/support	0	0%
Drug/sobriety court	1	4%
Estate/trust	0	0%
File papers	4	14%
Get information	3	11%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	0	0%
Make a payment	7	25%
PPO	0	0%
Small claims	4	14%
Traffic/Ticket	8	29%
Other	2	7%
Number of Respondents	28	
No Response	0	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	15	63%
Agency Worker	1	4%
Attorney/prosecutor	3	13%
Family/friend of party to case	2	8%
Juror	0	0%
Witness	0	0%
Other	3	13%
Number of Respondents	24	
No Response	4	

Bay County District Court

9) What is your gender?

	2015	
Male	16	57%
Female	12	43%
Other	0	0%
Number of Respondents	28	
No Response	0	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	4	15%
Asian	0	0%
Multiracial/biracial	1	4%
Black/African American	2	7%
Hispanic/Latino	2	7%
White/Caucasian	20	74%
Other	2	7%
Number of Respondents	27	
No Response	1	