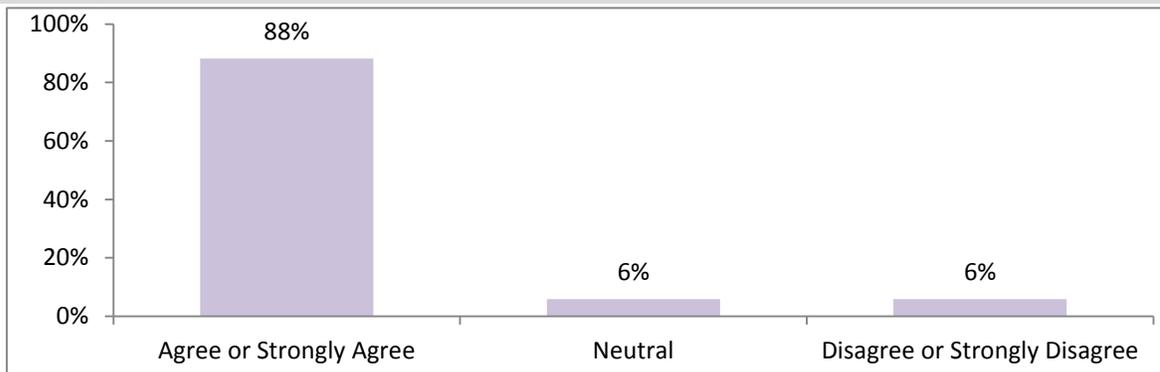


Questions 1 and 2 were directed to all respondents.

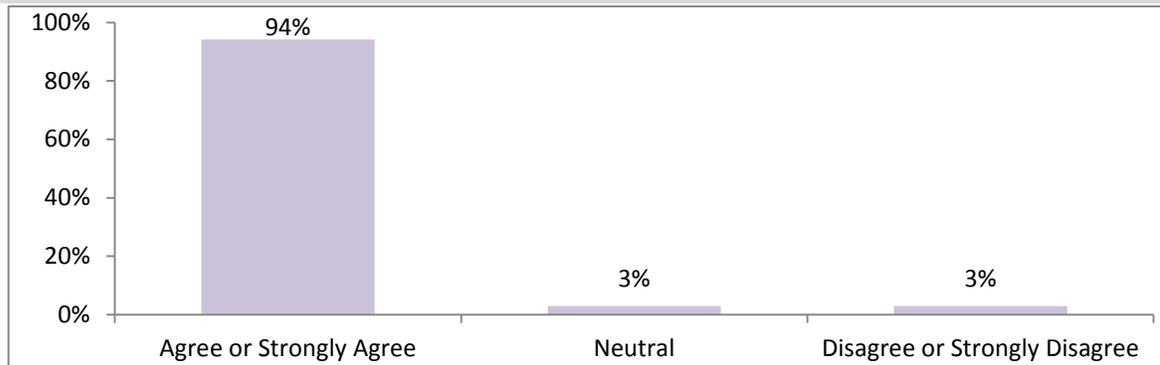
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	44	65%
4 Agree	16	24%
3 Neutral	4	6%
2 Disagree	1	1%
1 Strongly Disagree	3	4%
Total Responses	68	
Score		4.4
NA - Not Applicable	0	
No Response	1	



2) I was treated with courtesy and respect by court staff.

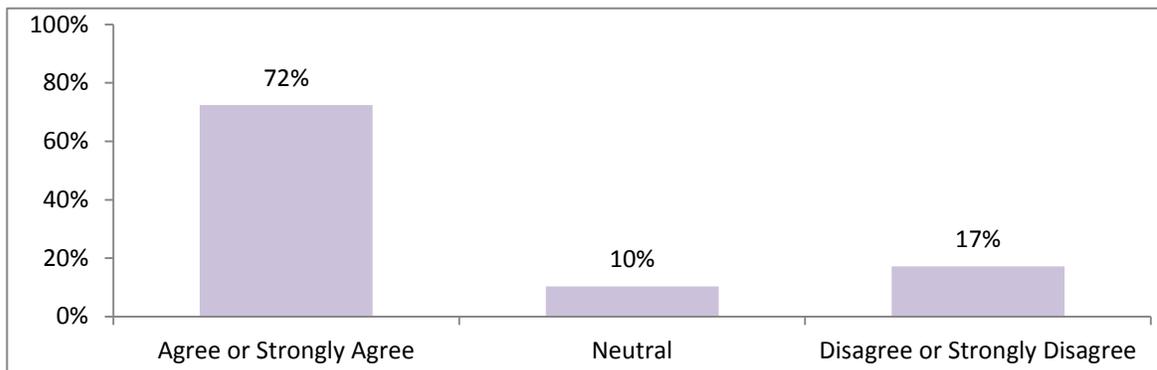
	2015	
5 Strongly Agree	53	77%
4 Agree	12	17%
3 Neutral	2	3%
2 Disagree	2	3%
1 Strongly Disagree	0	0%
Total Responses	69	
Score		4.7
NA - Not Applicable	0	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

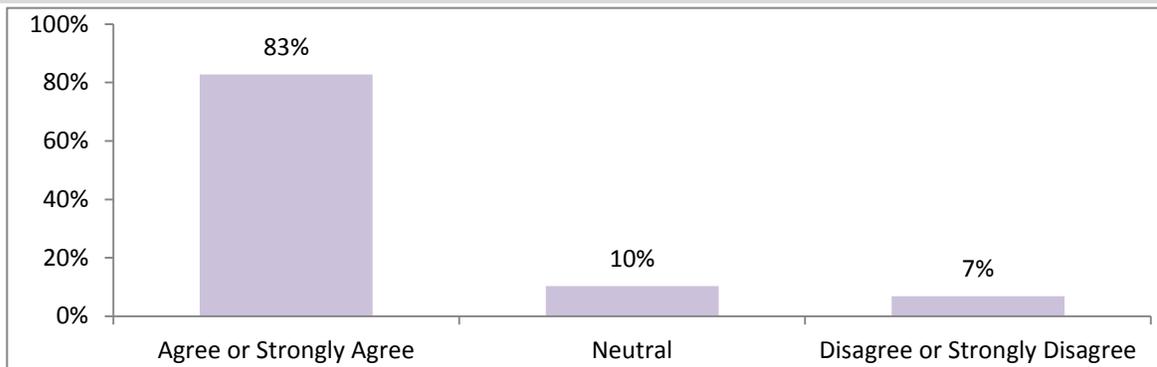
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	12	41%
4 Agree	9	31%
3 Neutral	3	10%
2 Disagree	1	3%
1 Strongly Disagree	4	14%
Total Responses	29	
Score		3.8
NA - Not Applicable	12	
No Response	28	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

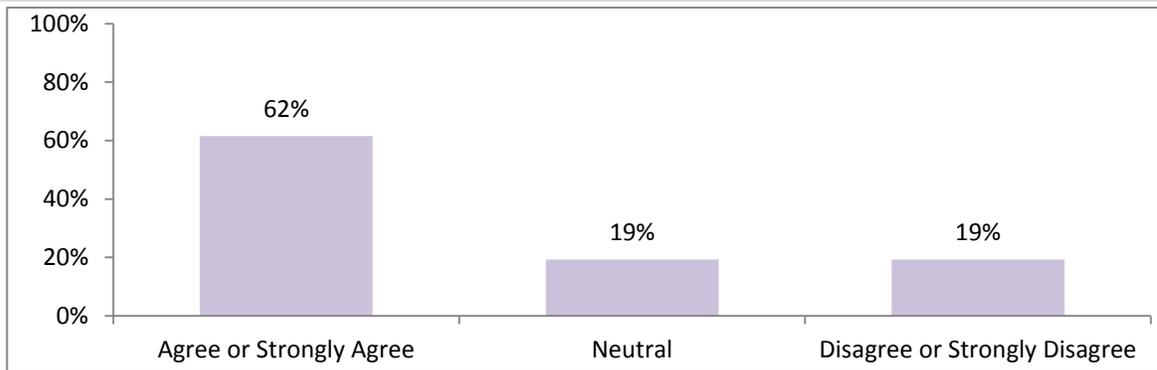
	2015	
5 Strongly Agree	15	52%
4 Agree	9	31%
3 Neutral	3	10%
2 Disagree	0	0%
1 Strongly Disagree	2	7%
Total Responses	29	
Score		4.2
NA - Not Applicable	12	
No Response	28	



Questions 5 and 6 were directed to persons who were a party to the case.

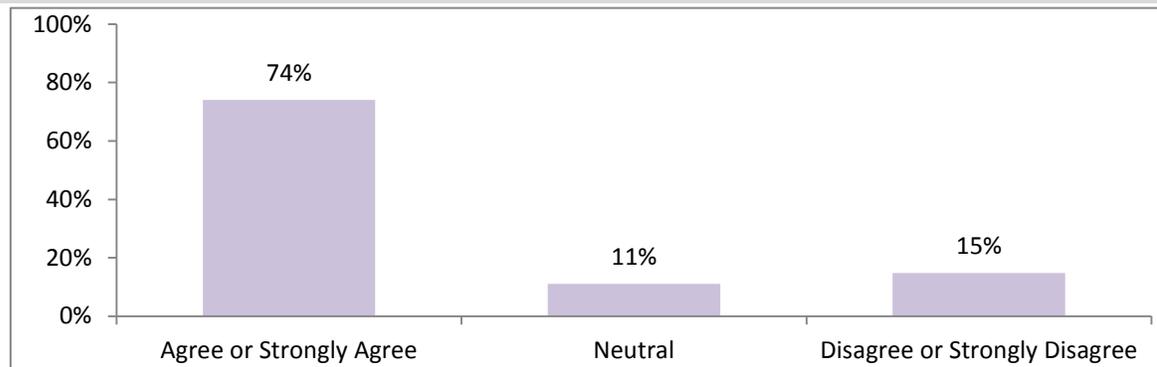
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	9	35%
4 Agree	7	27%
3 Neutral	5	19%
2 Disagree	0	0%
1 Strongly Disagree	5	19%
Total Responses	26	
Score		3.6
NA - Not Applicable	12	
No Response	31	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	12	44%
4 Agree	8	30%
3 Neutral	3	11%
2 Disagree	2	7%
1 Strongly Disagree	2	7%
Total Responses	27	
Score		4.0
NA - Not Applicable	11	
No Response	31	



Bay County Circuit and Probate Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	3	5%
Civil matter	6	9%
Criminal/probation	6	9%
Divorce/custody/support	31	47%
Drug/sobriety court	2	3%
Estate/trust	4	6%
File papers	10	15%
Get information	5	8%
Guardianship/conservatorship	2	3%
Juvenile delinquency	2	3%
Landlord/Tenant	0	0%
Make a payment	6	9%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	11	17%
Number of Respondents	66	
No Response	3	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	40	61%
Agency Worker	2	3%
Attorney/prosecutor	9	14%
Family/friend of party to case	7	11%
Juror	0	0%
Witness	0	0%
Other	11	17%
Number of Respondents	66	
No Response	3	

Bay County Circuit and Probate Courts

9) What is your gender?

	2015	
Male	31	48%
Female	35	54%
Other	1	2%
Number of Respondents	65	
No Response	4	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	2	3%
Asian	1	2%
Multiracial/biracial	1	2%
Black/African American	5	8%
Hispanic/Latino	6	9%
White/Caucasian	60	91%
Other	0	0%
Number of Respondents	66	
No Response	3	