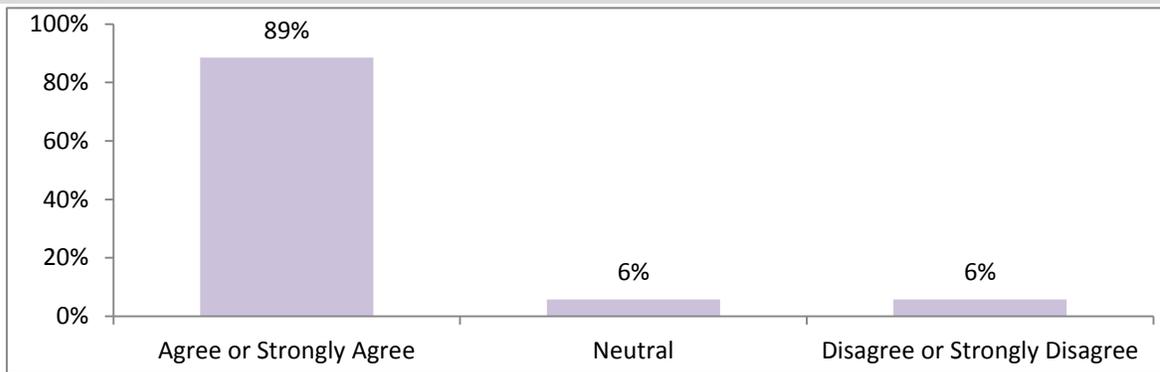


Questions 1 and 2 were directed to all respondents.

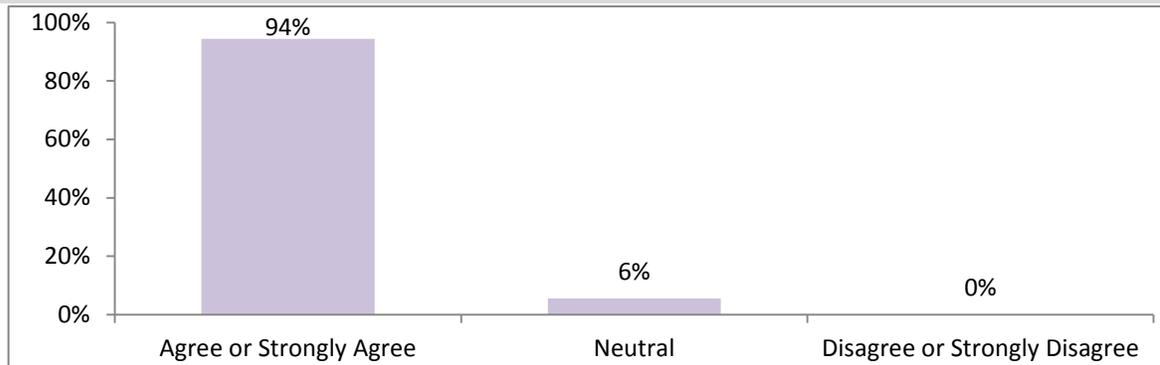
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	22	63%
4 Agree	9	26%
3 Neutral	2	6%
2 Disagree	2	6%
1 Strongly Disagree	0	0%
Total Responses	35	
Score		4.5
NA - Not Applicable	0	
No Response	1	



2) I was treated with courtesy and respect by court staff.

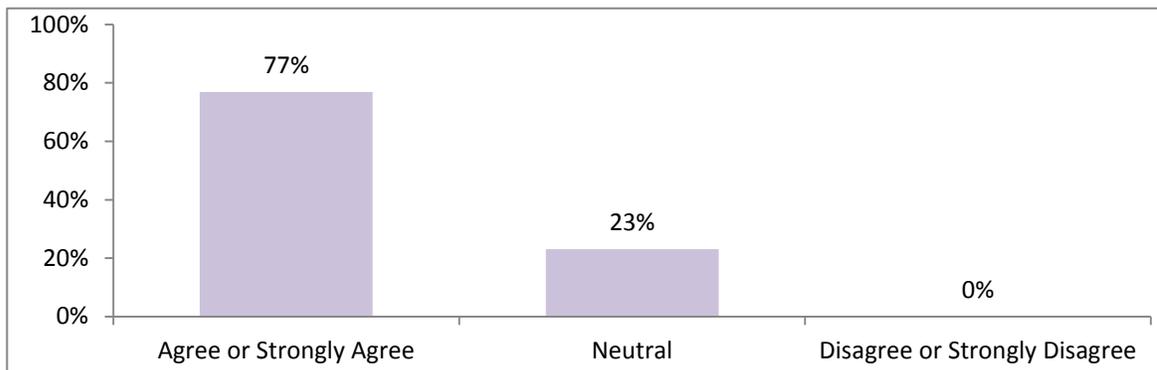
	2015	
5 Strongly Agree	26	72%
4 Agree	8	22%
3 Neutral	2	6%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	36	
Score		4.7
NA - Not Applicable	0	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

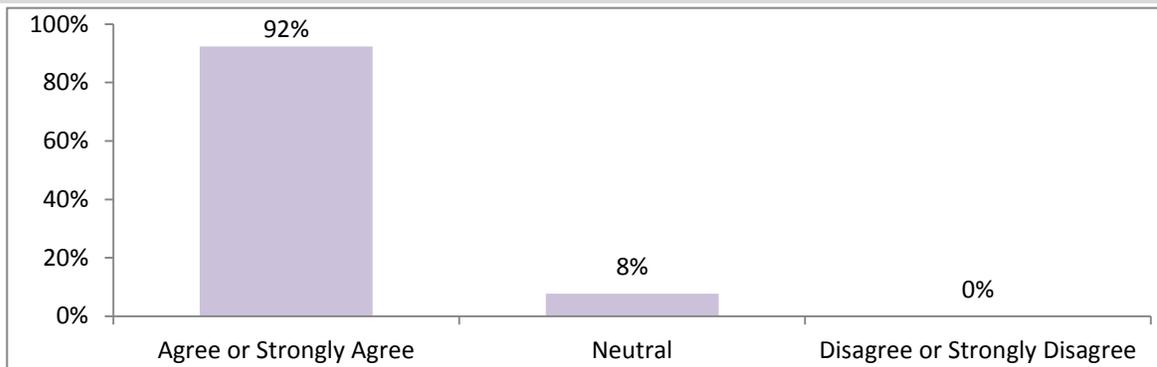
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	9	69%
4 Agree	1	8%
3 Neutral	3	23%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	13	
Score		4.5
NA - Not Applicable	0	
No Response	17	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

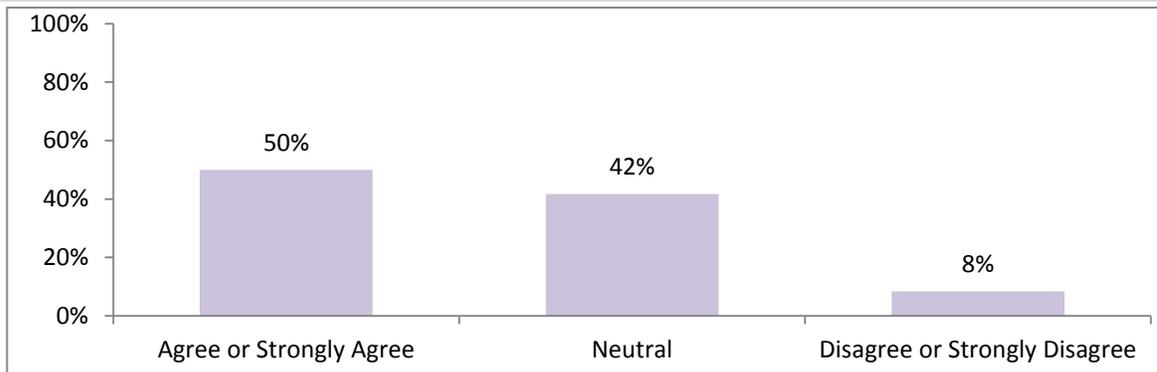
	2015	
5 Strongly Agree	8	62%
4 Agree	4	31%
3 Neutral	1	8%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	13	
Score		4.5
NA - Not Applicable	0	
No Response	17	



Questions 5 and 6 were directed to persons who were a party to the case.

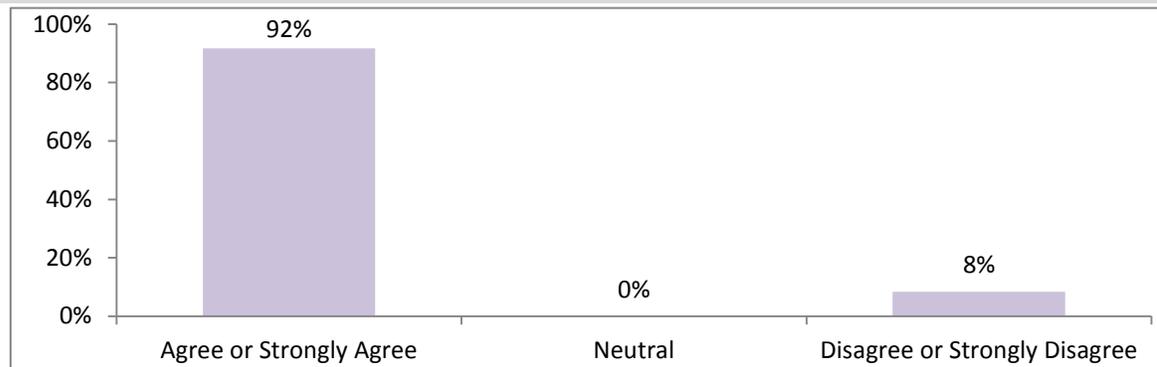
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	5	42%
4 Agree	1	8%
3 Neutral	5	42%
2 Disagree	0	0%
1 Strongly Disagree	1	8%
Total Responses	12	
Score		3.8
NA - Not Applicable	0	
No Response	18	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	8	67%
4 Agree	3	25%
3 Neutral	0	0%
2 Disagree	1	8%
1 Strongly Disagree	0	0%
Total Responses	12	
Score		4.5
NA - Not Applicable	0	
No Response	18	



Barry County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	2	6%
Criminal/probation	15	43%
Divorce/custody/support	0	0%
Drug/sobriety court	4	11%
Estate/trust	0	0%
File papers	0	0%
Get information	0	0%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	1	3%
Make a payment	5	14%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	11	31%
Other	1	3%
Number of Respondents	35	
No Response	1	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	26	84%
Agency Worker	0	0%
Attorney/prosecutor	0	0%
Family/friend of party to case	1	3%
Juror	0	0%
Witness	0	0%
Other	4	13%
Number of Respondents	31	
No Response	5	

Barry County District Court

9) What is your gender?

	2015	
Male	23	66%
Female	12	34%
Other	0	0%
Number of Respondents	35	
No Response	1	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	1	3%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	1	3%
White/Caucasian	32	94%
Other	0	0%
Number of Respondents	34	
No Response	2	