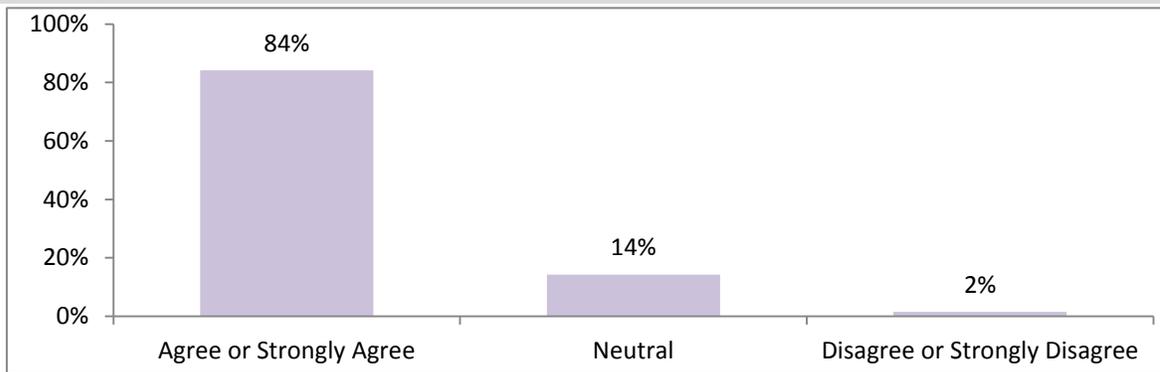


**Questions 1 and 2 were directed to all respondents.**

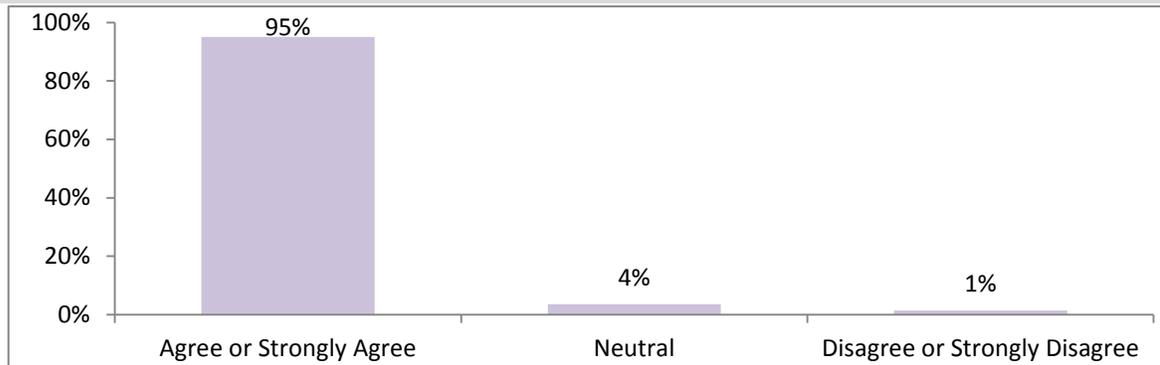
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	78	59%
4 Agree	34	26%
3 Neutral	19	14%
2 Disagree	2	2%
1 Strongly Disagree	0	0%
Total Responses	133	
Score		4.4
NA - Not Applicable	6	
No Response	4	



**2) I was treated with courtesy and respect by court staff.**

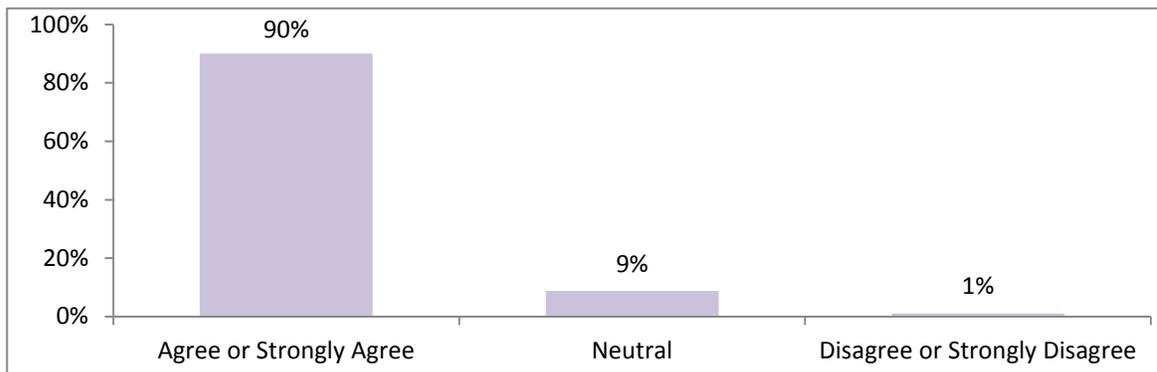
	2015	
5 Strongly Agree	102	72%
4 Agree	32	23%
3 Neutral	5	4%
2 Disagree	2	1%
1 Strongly Disagree	0	0%
Total Responses	141	
Score		4.7
NA - Not Applicable	0	
No Response	2	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

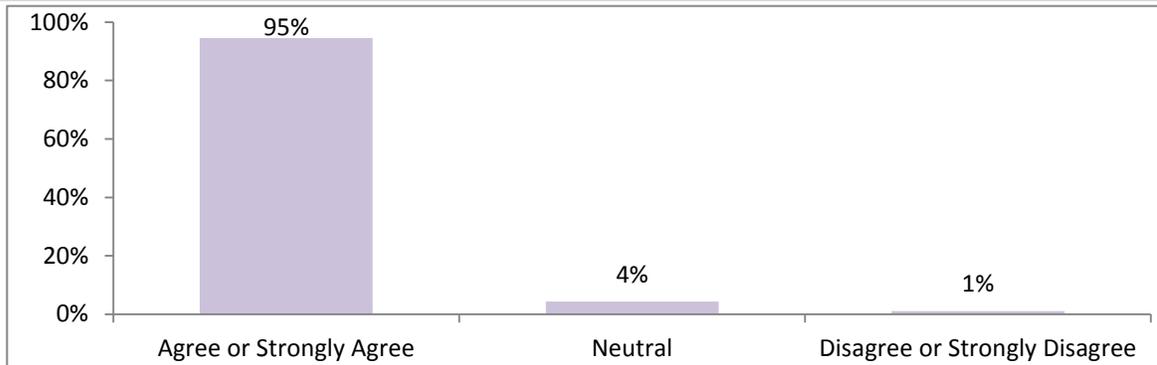
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	59	65%
4 Agree	23	25%
3 Neutral	8	9%
2 Disagree	1	1%
1 Strongly Disagree	0	0%
Total Responses	91	
Score		4.5
NA - Not Applicable	16	
No Response	36	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

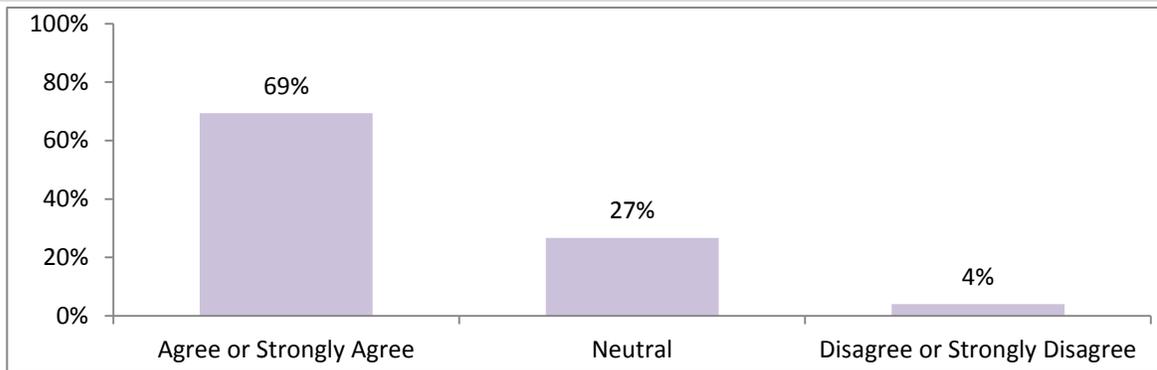
	2015	
5 Strongly Agree	63	69%
4 Agree	23	25%
3 Neutral	4	4%
2 Disagree	1	1%
1 Strongly Disagree	0	0%
Total Responses	91	
Score		4.6
NA - Not Applicable	17	
No Response	35	



**Questions 5 and 6 were directed to persons who were a party to the case.**

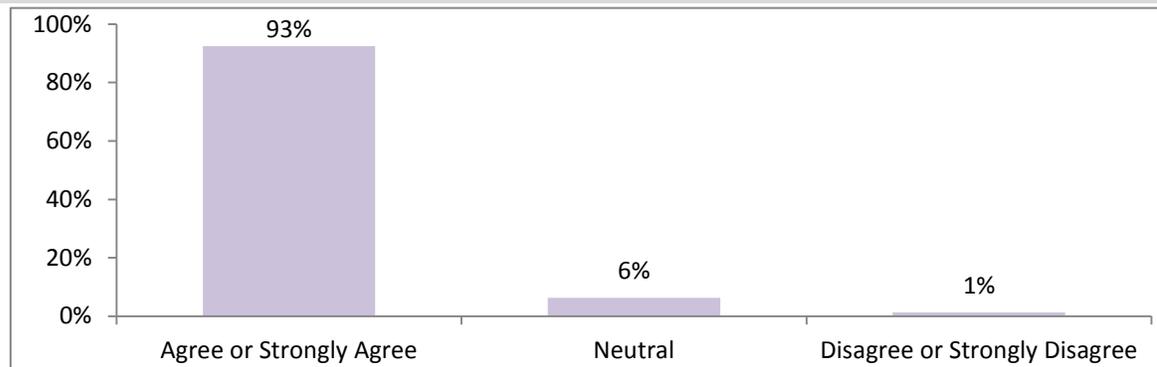
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	41	55%
4 Agree	11	15%
3 Neutral	20	27%
2 Disagree	2	3%
1 Strongly Disagree	1	1%
Total Responses	75	
Score		4.2
NA - Not Applicable	24	
No Response	44	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	50	63%
4 Agree	24	30%
3 Neutral	5	6%
2 Disagree	0	0%
1 Strongly Disagree	1	1%
Total Responses	80	
Score		4.5
NA - Not Applicable	19	
No Response	44	



Barry County Circuit and Probate Courts

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	10	7%
Civil matter	4	3%
Criminal/probation	22	16%
Divorce/custody/support	36	27%
Drug/sobriety court	31	23%
Estate/trust	6	4%
File papers	4	3%
Get information	4	3%
Guardianship/conservatorship	7	5%
Juvenile delinquency	20	15%
Landlord/Tenant	0	0%
Make a payment	7	5%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	17	13%
Number of Respondents	134	
No Response	9	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	75	57%
Agency Worker	6	5%
Attorney/prosecutor	17	13%
Family/friend of party to case	21	16%
Juror	1	1%
Witness	1	1%
Other	16	12%
Number of Respondents	131	
No Response	12	

Barry County Circuit and Probate Courts

**9) What is your gender?**

	2015	
Male	71	52%
Female	65	48%
Other	2	1%
Number of Respondents	136	
No Response	7	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015	
American Indian / Alaska Nat.	4	3%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	5	4%
White/Caucasian	129	93%
Other	5	4%
Number of Respondents	138	
No Response	5	