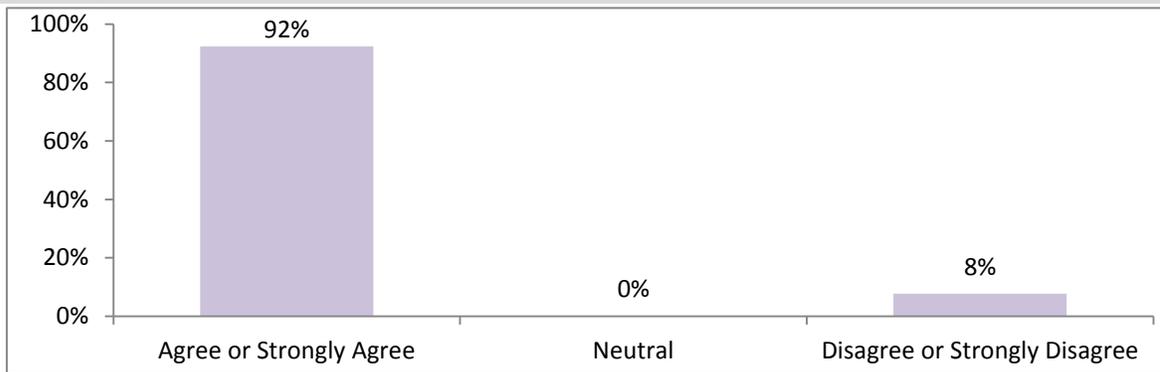


Questions 1 and 2 were directed to all respondents.

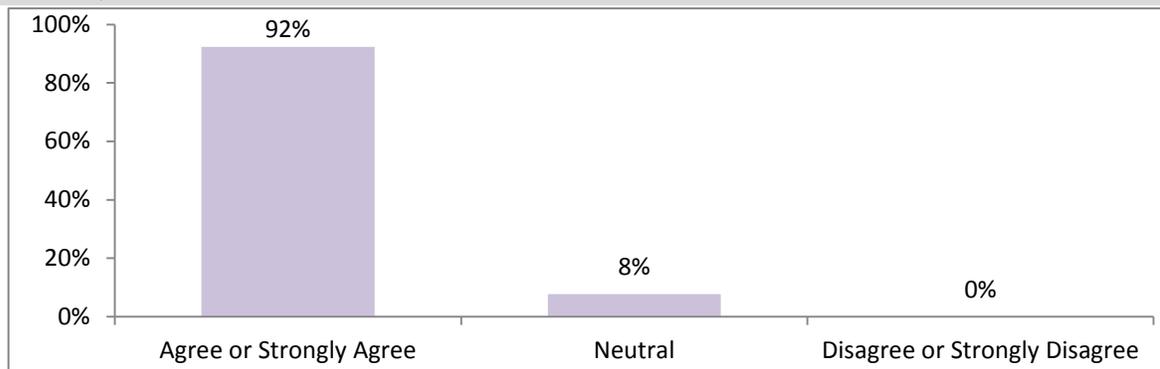
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	11	85%
4 Agree	1	8%
3 Neutral	0	0%
2 Disagree	1	8%
1 Strongly Disagree	0	0%
Total Responses	13	
Score		4.7
NA - Not Applicable	0	
No Response	0	



2) I was treated with courtesy and respect by court staff.

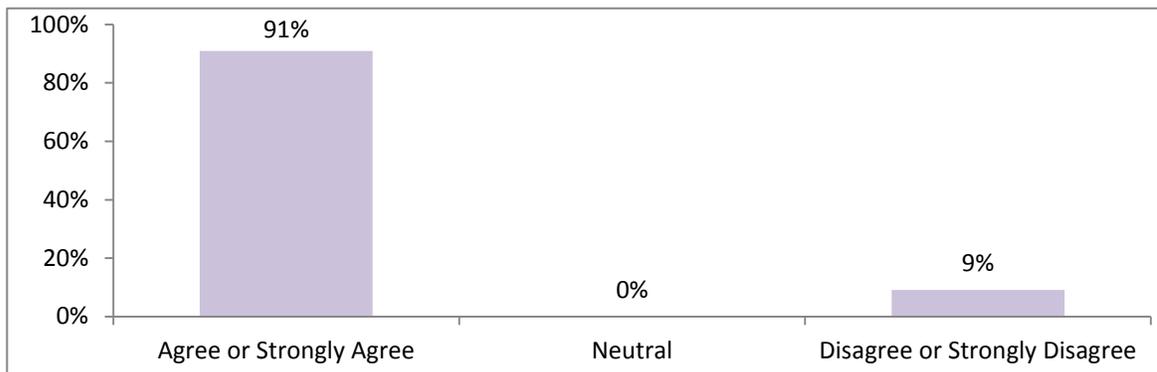
	2015	
5 Strongly Agree	11	85%
4 Agree	1	8%
3 Neutral	1	8%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	13	
Score		4.8
NA - Not Applicable	0	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

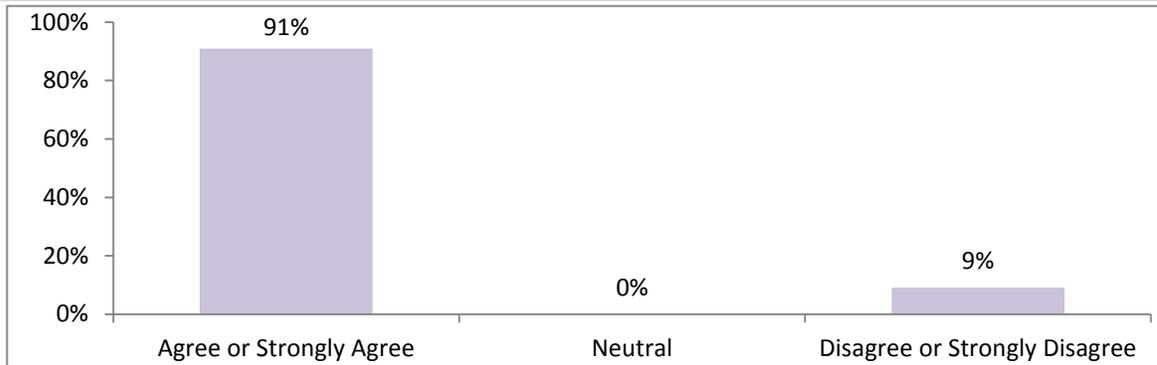
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	9	82%
4 Agree	1	9%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	1	9%
Total Responses	11	
Score		4.5
NA - Not Applicable	2	
No Response	0	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

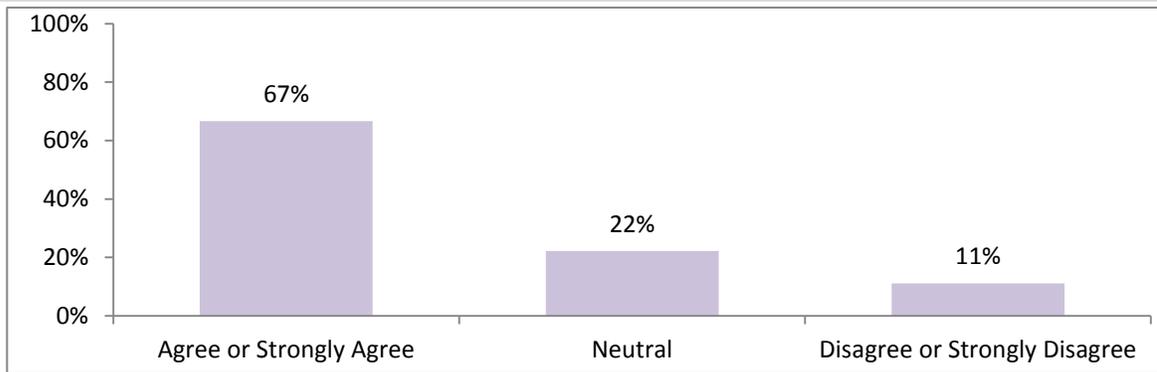
	2015	
5 Strongly Agree	9	82%
4 Agree	1	9%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	1	9%
Total Responses	11	
Score		4.5
NA - Not Applicable	2	
No Response	0	



Questions 5 and 6 were directed to persons who were a party to the case.

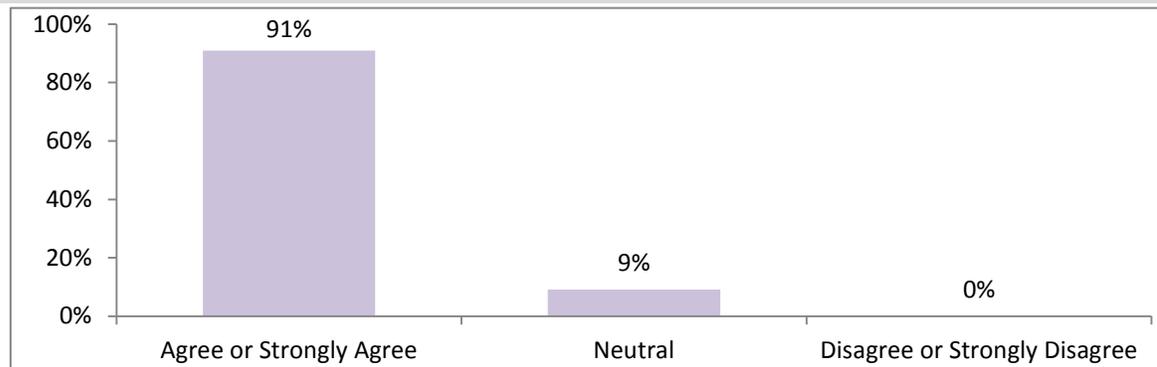
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	5	56%
4 Agree	1	11%
3 Neutral	2	22%
2 Disagree	0	0%
1 Strongly Disagree	1	11%
Total Responses	9	
Score		4.0
NA - Not Applicable	4	
No Response	0	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	8	73%
4 Agree	2	18%
3 Neutral	1	9%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	11	
Score		4.6
NA - Not Applicable	2	
No Response	0	



Arenac County Circuit and Probate Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	3	23%
Civil matter	0	0%
Criminal/probation	0	0%
Divorce/custody/support	3	23%
Drug/sobriety court	0	0%
Estate/trust	3	23%
File papers	2	15%
Get information	1	8%
Guardianship/conservatorship	2	15%
Juvenile delinquency	2	15%
Landlord/Tenant	0	0%
Make a payment	1	8%
PPO	1	8%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	0	0%
Number of Respondents	13	
No Response	0	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	9	69%
Agency Worker	1	8%
Attorney/prosecutor	1	8%
Family/friend of party to case	0	0%
Juror	0	0%
Witness	0	0%
Other	2	15%
Number of Respondents	13	
No Response	0	

Arenac County Circuit and Probate Courts

9) What is your gender?

	2015	
Male	5	42%
Female	7	58%
Other	0	0%
Number of Respondents	12	
No Response	1	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	1	11%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	0	0%
White/Caucasian	8	89%
Other	0	0%
Number of Respondents	9	
No Response	4	