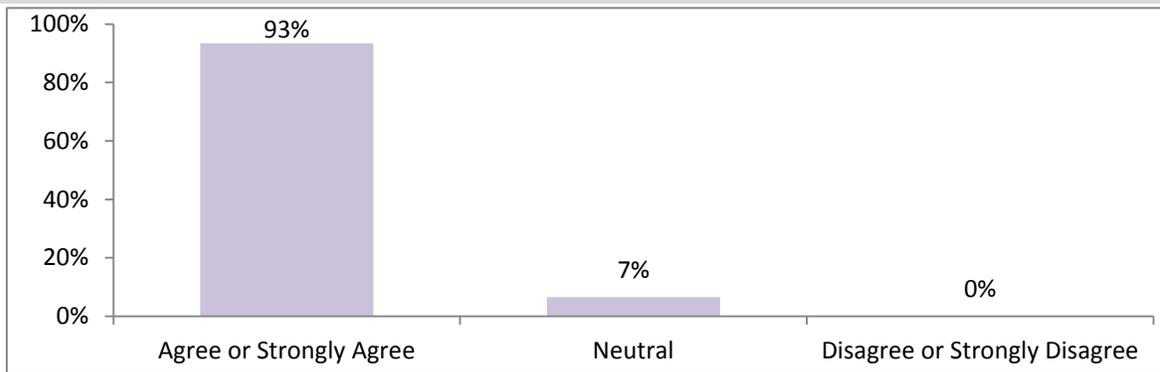


Questions 1 and 2 were directed to all respondents.

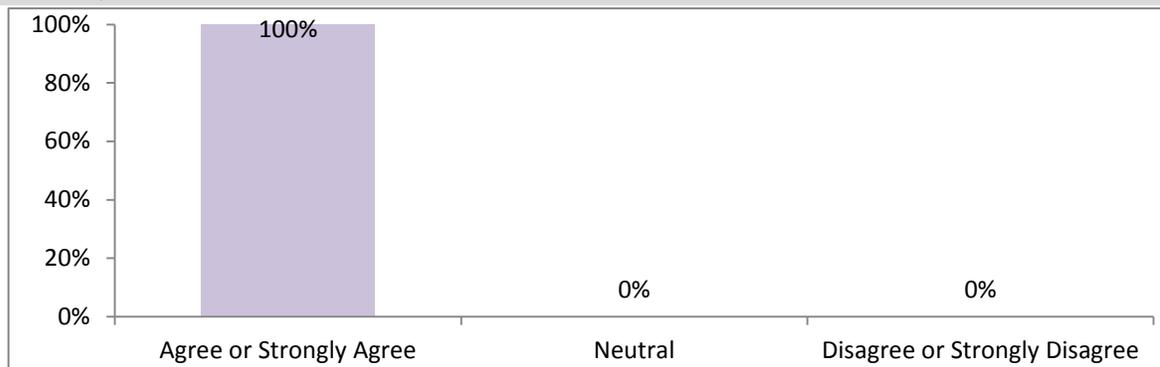
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	29	63%
4 Agree	14	30%
3 Neutral	3	7%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	46	
Score		4.6
NA - Not Applicable	3	
No Response	0	



2) I was treated with courtesy and respect by court staff.

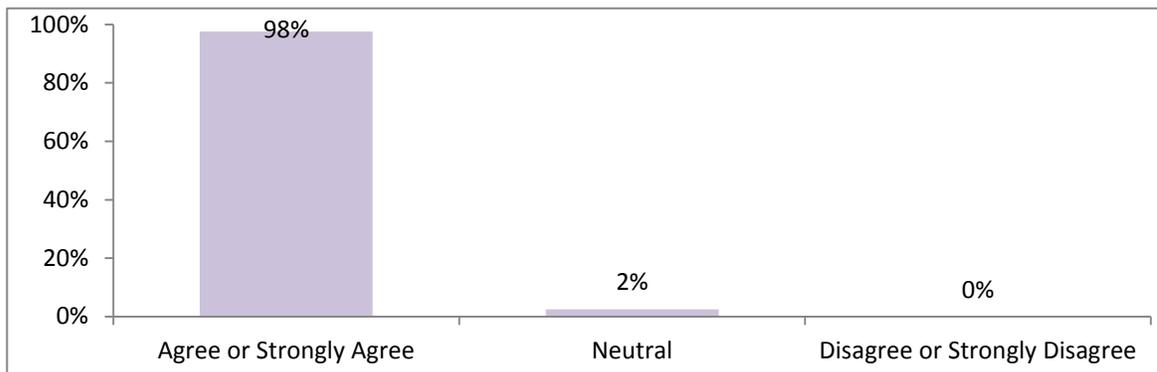
	2015	
5 Strongly Agree	42	86%
4 Agree	7	14%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	49	
Score		4.9
NA - Not Applicable	0	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

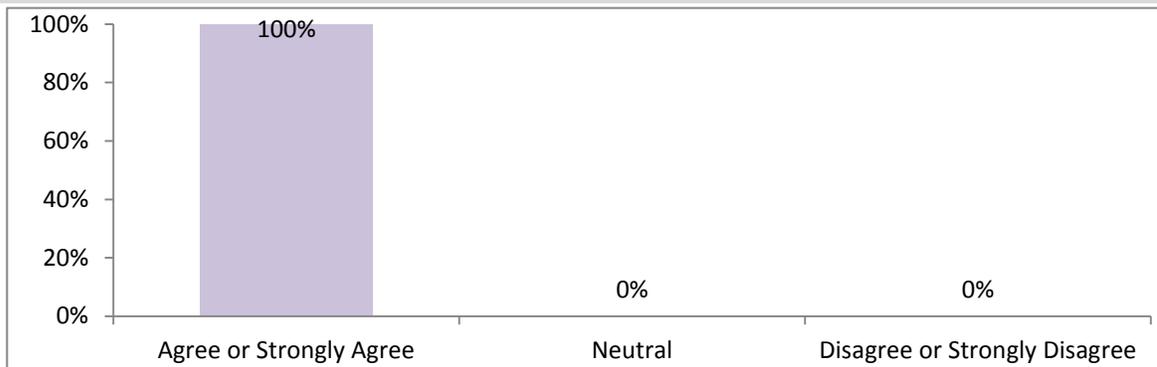
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	32	78%
4 Agree	8	20%
3 Neutral	1	2%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	41	
Score		4.8
NA - Not Applicable	1	
No Response	7	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

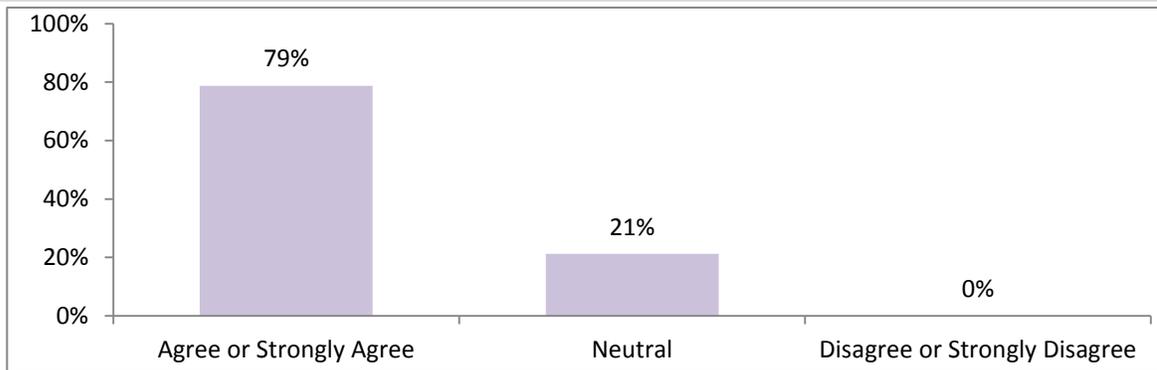
	2015	
5 Strongly Agree	36	90%
4 Agree	4	10%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	40	
Score		4.9
NA - Not Applicable	1	
No Response	8	



Questions 5 and 6 were directed to persons who were a party to the case.

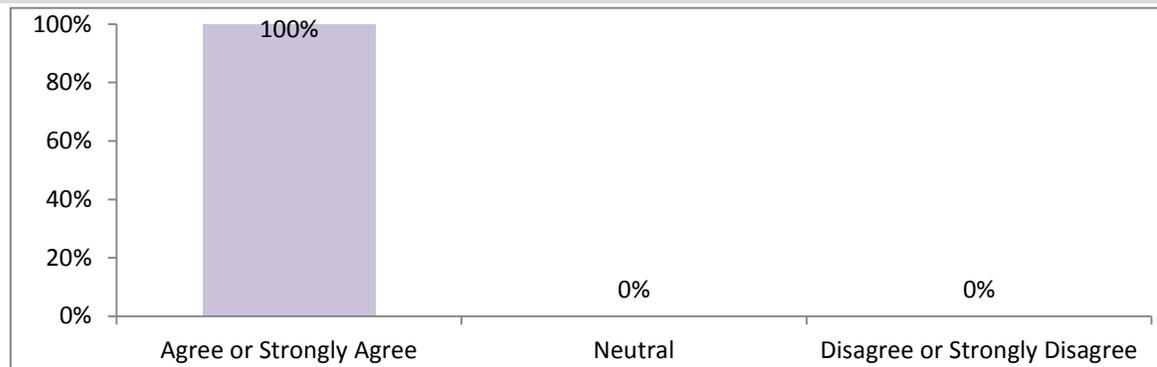
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	23	70%
4 Agree	3	9%
3 Neutral	7	21%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	33	
Score		4.5
NA - Not Applicable	5	
No Response	11	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	26	81%
4 Agree	6	19%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	32	
Score		4.8
NA - Not Applicable	4	
No Response	13	



Antrim County Probate Court and Family Division

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	2	4%
Civil matter	0	0%
Criminal/probation	0	0%
Divorce/custody/support	13	27%
Drug/sobriety court	0	0%
Estate/trust	3	6%
File papers	0	0%
Get information	0	0%
Guardianship/conservatorship	22	45%
Juvenile delinquency	3	6%
Landlord/Tenant	0	0%
Make a payment	0	0%
PPO	1	2%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	5	10%
Number of Respondents	49	
No Response	0	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	16	33%
Agency Worker	8	16%
Attorney/prosecutor	8	16%
Family/friend of party to case	12	24%
Juror	0	0%
Witness	0	0%
Other	5	10%
Number of Respondents	49	
No Response	0	

Antrim County Probate Court and Family Division

9) What is your gender?

	2015	
Male	15	33%
Female	31	67%
Other	0	0%
Number of Respondents	46	
No Response	3	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	1	3%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	1	3%
White/Caucasian	36	95%
Other	0	0%
Number of Respondents	38	
No Response	11	