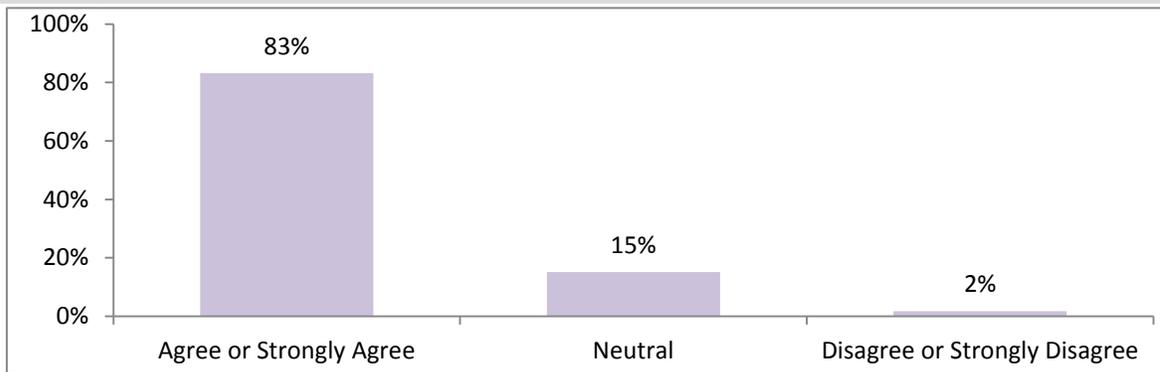


Questions 1 and 2 were directed to all respondents.

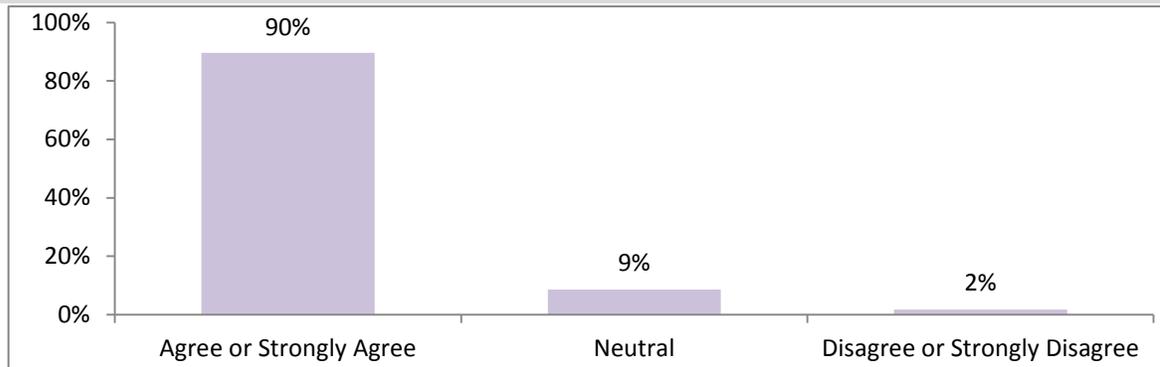
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	61	51%
4 Agree	38	32%
3 Neutral	18	15%
2 Disagree	2	2%
1 Strongly Disagree	0	0%
Total Responses	119	
Score		4.3
NA - Not Applicable	3	
No Response	4	



2) I was treated with courtesy and respect by court staff.

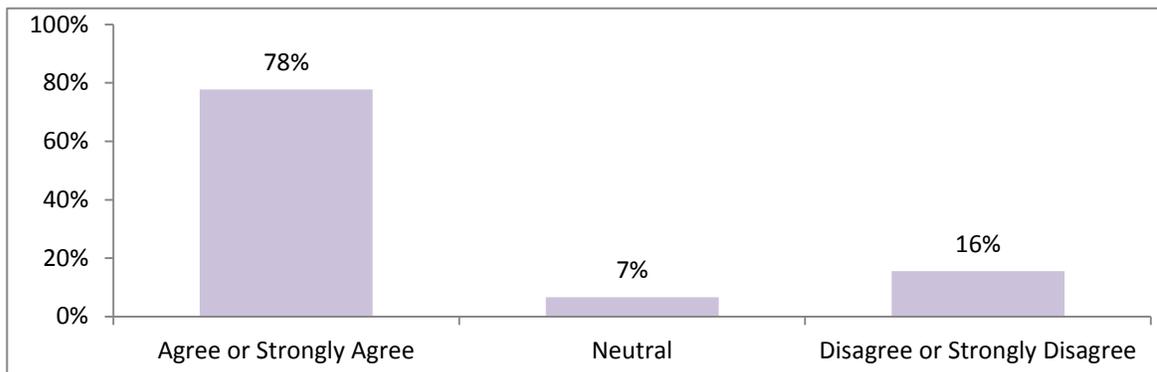
	2015	
5 Strongly Agree	68	59%
4 Agree	36	31%
3 Neutral	10	9%
2 Disagree	1	1%
1 Strongly Disagree	1	1%
Total Responses	116	
Score		4.5
NA - Not Applicable	3	
No Response	7	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

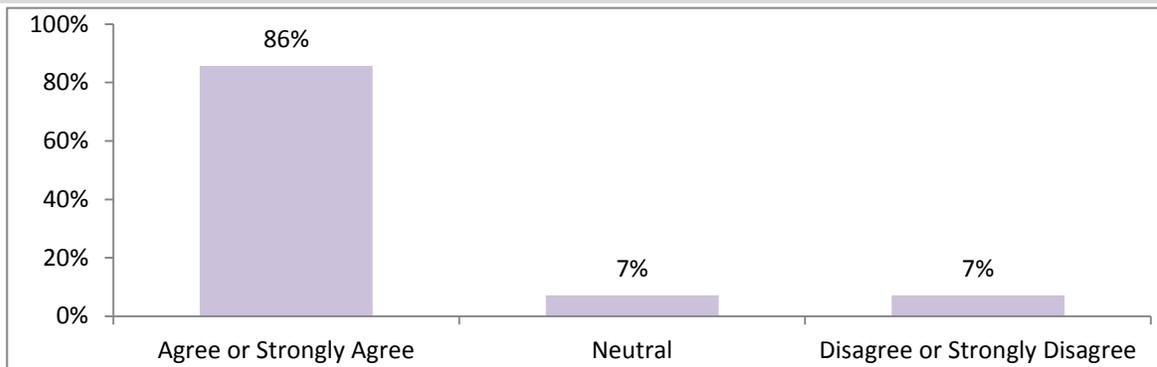
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	19	42%
4 Agree	16	36%
3 Neutral	3	7%
2 Disagree	4	9%
1 Strongly Disagree	3	7%
Total Responses	45	
Score		4.0
NA - Not Applicable	20	
No Response	61	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

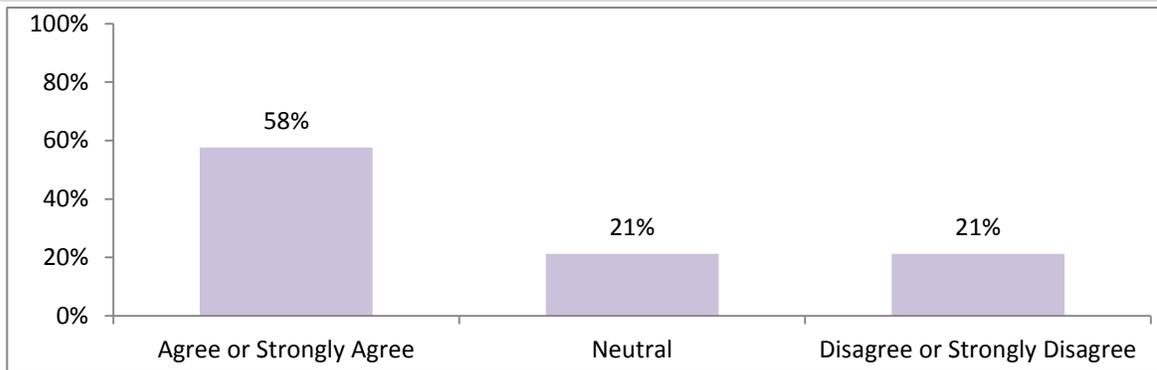
	2015	
5 Strongly Agree	17	40%
4 Agree	19	45%
3 Neutral	3	7%
2 Disagree	2	5%
1 Strongly Disagree	1	2%
Total Responses	42	
Score		4.2
NA - Not Applicable	20	
No Response	64	



Questions 5 and 6 were directed to persons who were a party to the case.

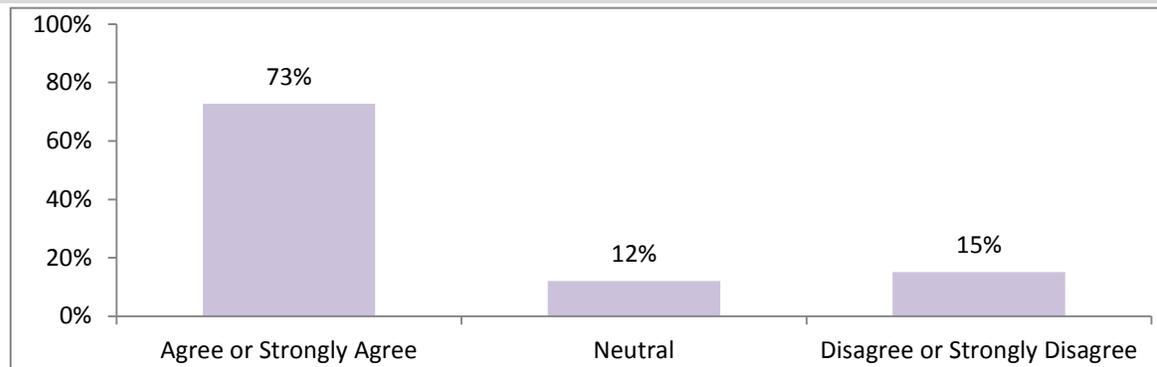
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	9	27%
4 Agree	10	30%
3 Neutral	7	21%
2 Disagree	2	6%
1 Strongly Disagree	5	15%
Total Responses	33	
Score		3.5
NA - Not Applicable	23	
No Response	70	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	9	27%
4 Agree	15	45%
3 Neutral	4	12%
2 Disagree	3	9%
1 Strongly Disagree	2	6%
Total Responses	33	
Score		3.8
NA - Not Applicable	22	
No Response	71	



Antrim County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	8	7%
Criminal/probation	43	38%
Divorce/custody/support	0	0%
Drug/sobriety court	3	3%
Estate/trust	0	0%
File papers	4	4%
Get information	3	3%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	7	6%
Make a payment	15	13%
PPO	0	0%
Small claims	2	2%
Traffic/Ticket	20	18%
Other	14	13%
Number of Respondents	112	
No Response	14	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	73	65%
Agency Worker	5	4%
Attorney/prosecutor	5	4%
Family/friend of party to case	15	13%
Juror	0	0%
Witness	1	1%
Other	14	13%
Number of Respondents	112	
No Response	14	

Antrim County District Court

9) What is your gender?

	2015	
Male	82	67%
Female	40	33%
Other	0	0%
Number of Respondents	122	
No Response	4	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	4	3%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	2	2%
Hispanic/Latino	2	2%
White/Caucasian	114	95%
Other	1	1%
Number of Respondents	120	
No Response	6	