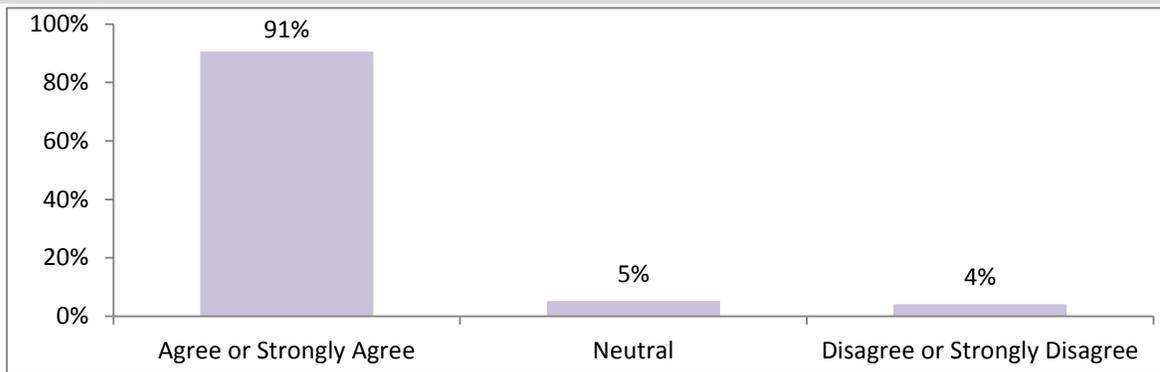


Questions 1 and 2 were directed to all respondents.

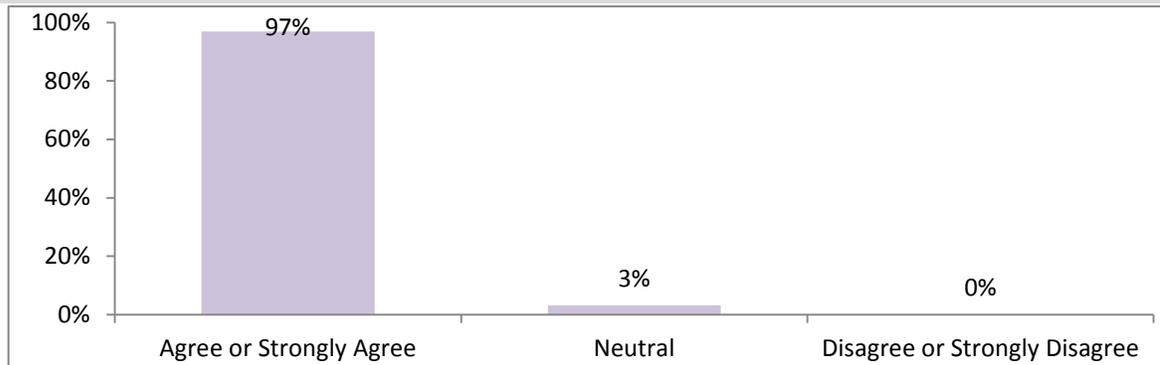
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	55	57%
4 Agree	32	33%
3 Neutral	5	5%
2 Disagree	3	3%
1 Strongly Disagree	1	1%
Total Responses	96	
Score	4.4	
NA - Not Applicable	1	
No Response	1	



2) I was treated with courtesy and respect by court staff.

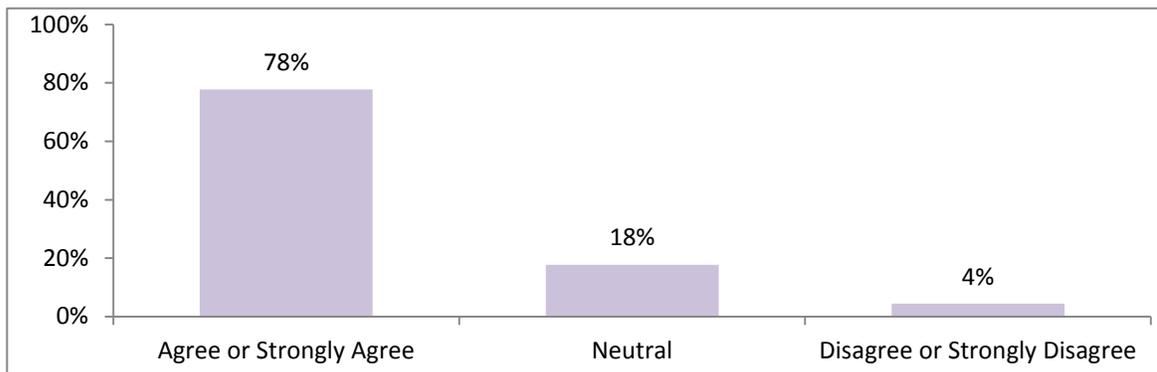
	2015	
5 Strongly Agree	72	74%
4 Agree	22	23%
3 Neutral	3	3%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	97	
Score	4.7	
NA - Not Applicable	0	
No Response	1	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

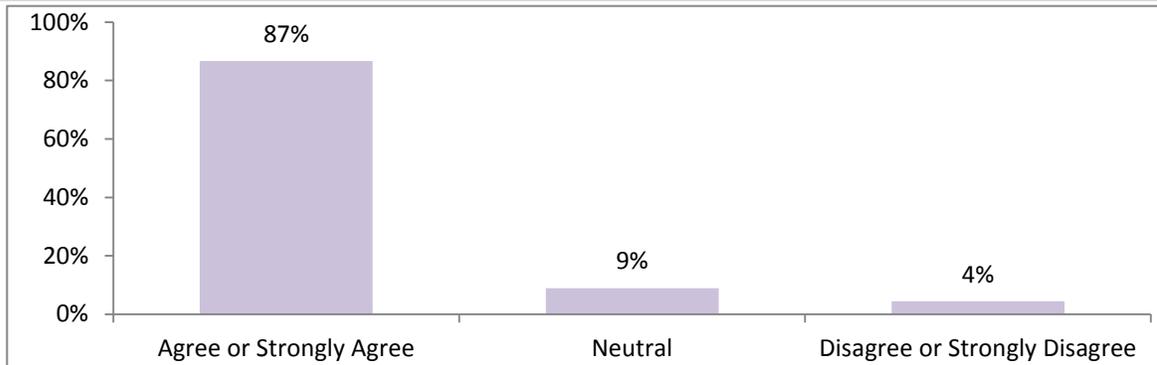
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	24	53%
4 Agree	11	24%
3 Neutral	8	18%
2 Disagree	1	2%
1 Strongly Disagree	1	2%
Total Responses	45	
Score		4.2
NA - Not Applicable	15	
No Response	38	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

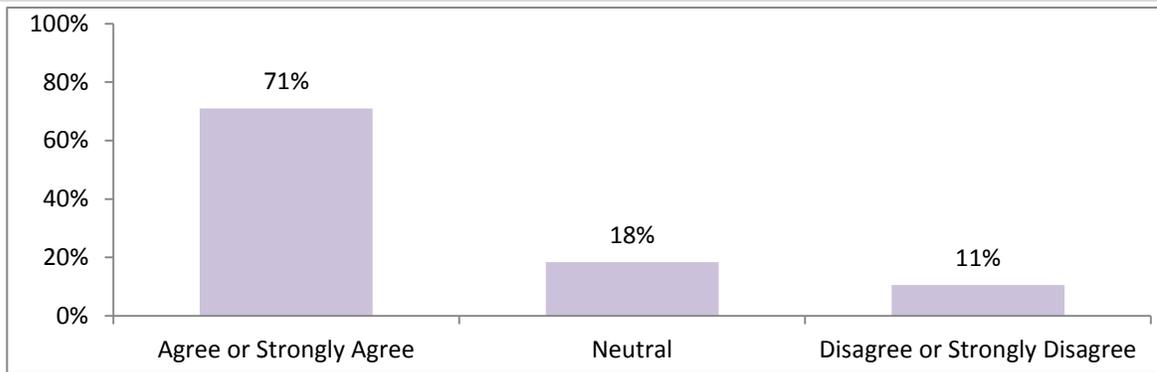
	2015	
5 Strongly Agree	24	53%
4 Agree	15	33%
3 Neutral	4	9%
2 Disagree	1	2%
1 Strongly Disagree	1	2%
Total Responses	45	
Score		4.3
NA - Not Applicable	15	
No Response	38	



Questions 5 and 6 were directed to persons who were a party to the case.

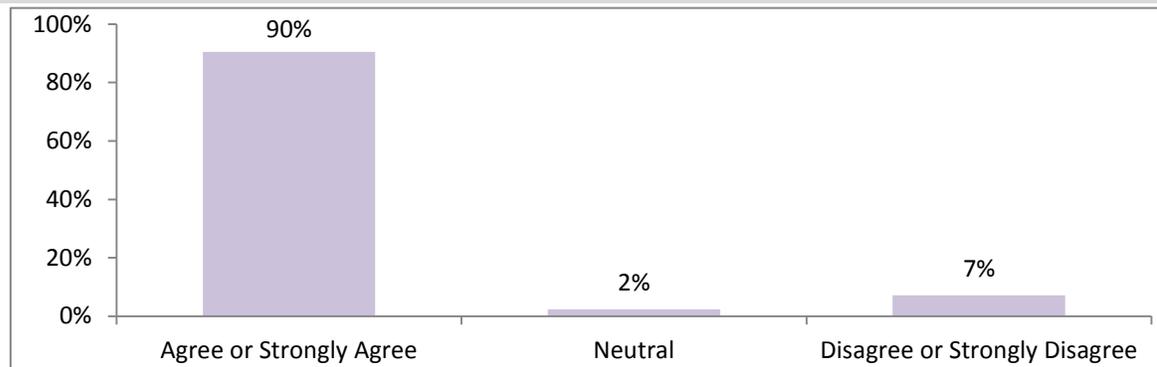
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	13	34%
4 Agree	14	37%
3 Neutral	7	18%
2 Disagree	3	8%
1 Strongly Disagree	1	3%
Total Responses	38	
Score		3.9
NA - Not Applicable	17	
No Response	43	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	23	55%
4 Agree	15	36%
3 Neutral	1	2%
2 Disagree	1	2%
1 Strongly Disagree	2	5%
Total Responses	42	
Score		4.3
NA - Not Applicable	14	
No Response	42	



Alpena County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	10	10%
Criminal/probation	17	18%
Divorce/custody/support	0	0%
Drug/sobriety court	18	19%
Estate/trust	0	0%
File papers	3	3%
Get information	2	2%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	2	2%
Make a payment	11	11%
PPO	0	0%
Small claims	1	1%
Traffic/Ticket	35	36%
Other	5	5%
Number of Respondents	97	
No Response	1	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	67	77%
Agency Worker	1	1%
Attorney/prosecutor	1	1%
Family/friend of party to case	5	6%
Juror	0	0%
Witness	0	0%
Other	14	16%
Number of Respondents	87	
No Response	11	

Alpena County District Court

9) What is your gender?

	2015	
Male	56	60%
Female	38	40%
Other	1	1%
Number of Respondents	94	
No Response	4	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	3	3%
Asian	0	0%
Multiracial/biracial	3	3%
Black/African American	4	4%
Hispanic/Latino	0	0%
White/Caucasian	91	95%
Other	1	1%
Number of Respondents	96	
No Response	2	