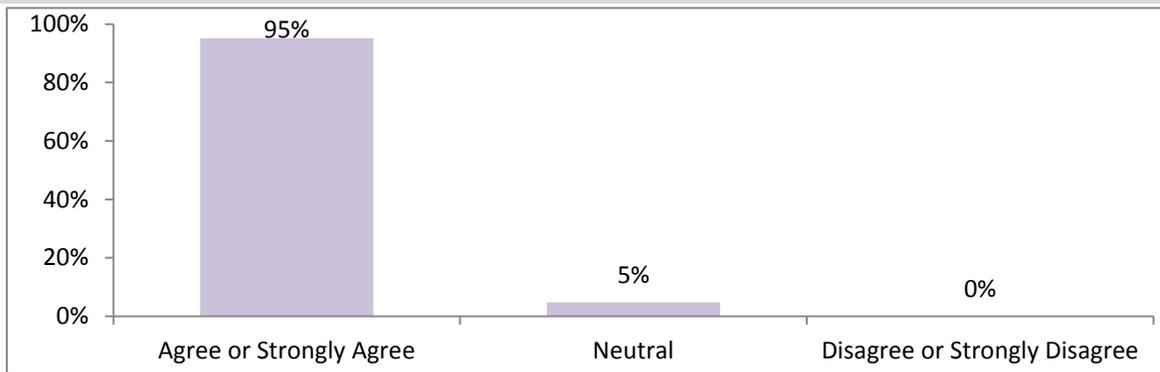


Questions 1 and 2 were directed to all respondents.

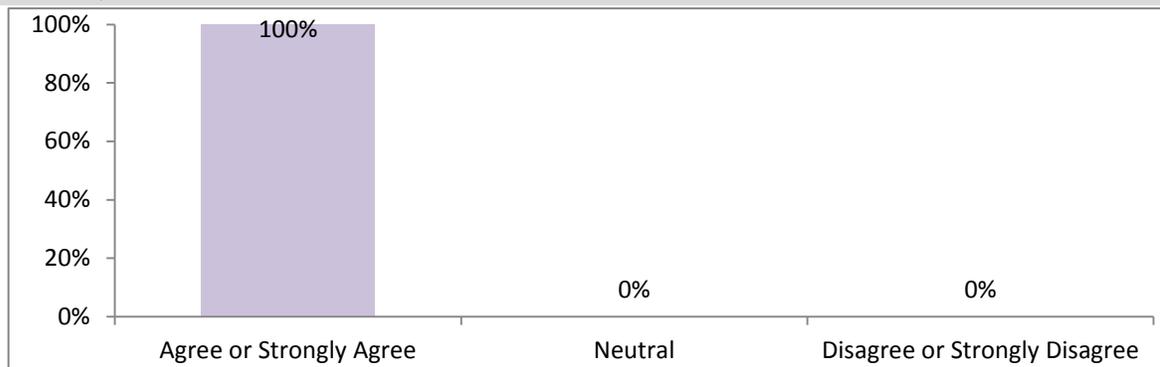
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	14	67%
4 Agree	6	29%
3 Neutral	1	5%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	21	
Score		4.6
NA - Not Applicable	1	
No Response	0	



2) I was treated with courtesy and respect by court staff.

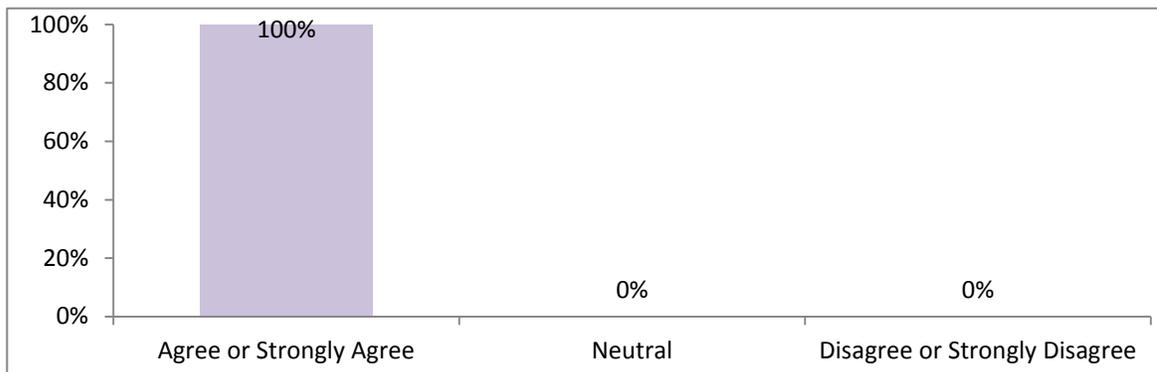
	2015	
5 Strongly Agree	18	82%
4 Agree	4	18%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	22	
Score		4.8
NA - Not Applicable	0	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

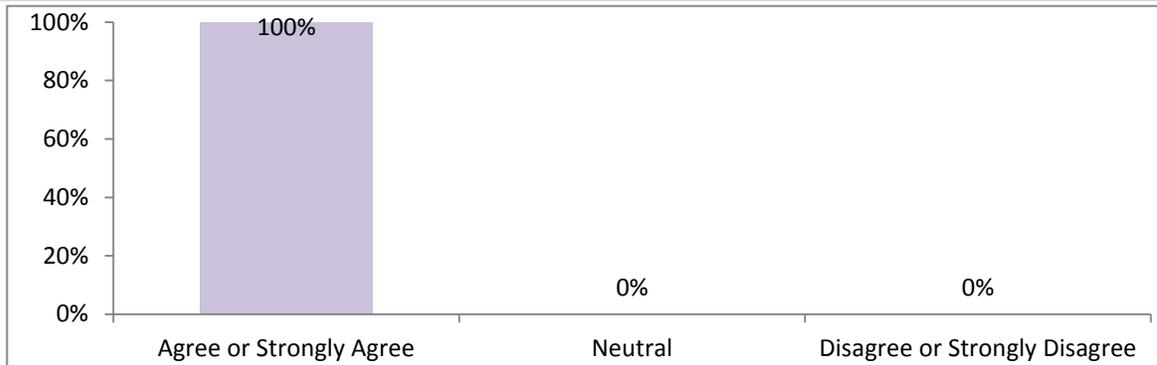
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	10	63%
4 Agree	6	38%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	16	
Score		4.6
NA - Not Applicable	3	
No Response	3	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

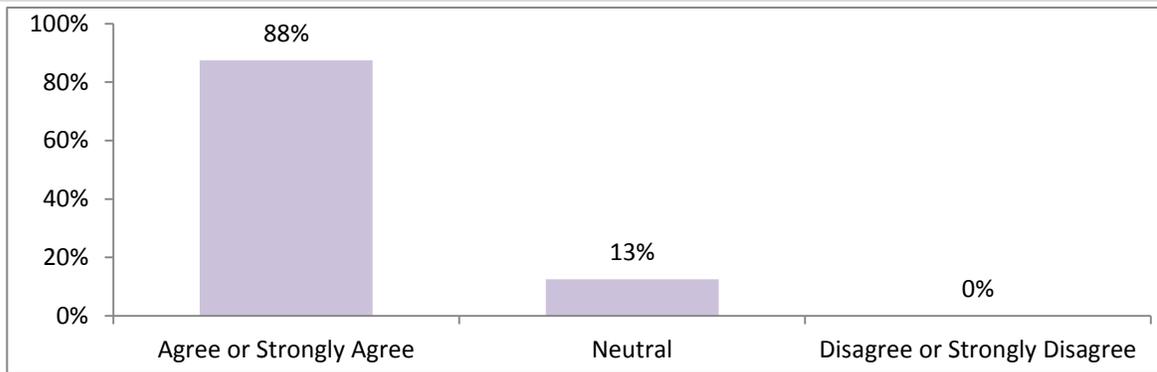
	2015	
5 Strongly Agree	15	88%
4 Agree	2	12%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	17	
Score		4.9
NA - Not Applicable	2	
No Response	3	



Questions 5 and 6 were directed to persons who were a party to the case.

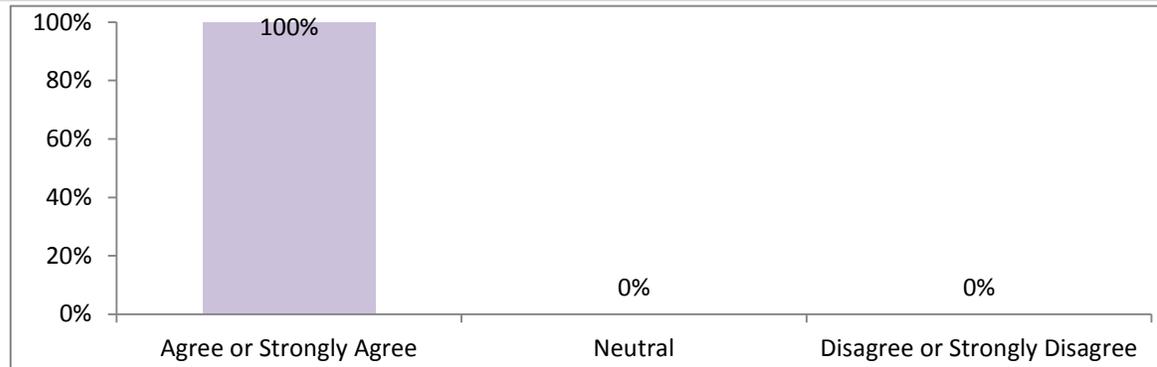
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	5	63%
4 Agree	2	25%
3 Neutral	1	13%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	8	
Score		4.5
NA - Not Applicable	8	
No Response	6	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	7	70%
4 Agree	3	30%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	10	
Score		4.7
NA - Not Applicable	5	
No Response	7	



Alger County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	2	10%
Criminal/probation	11	52%
Divorce/custody/support	0	0%
Drug/sobriety court	2	10%
Estate/trust	0	0%
File papers	1	5%
Get information	1	5%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	0	0%
Make a payment	1	5%
PPO	0	0%
Small claims	2	10%
Traffic/Ticket	0	0%
Other	3	14%
Number of Respondents	21	
No Response	1	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	11	50%
Agency Worker	1	5%
Attorney/prosecutor	0	0%
Family/friend of party to case	0	0%
Juror	6	27%
Witness	0	0%
Other	4	18%
Number of Respondents	22	
No Response	0	

Alger County District Court

9) What is your gender?

	2015	
Male	16	73%
Female	6	27%
Other	0	0%
Number of Respondents	22	
No Response	0	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	3	14%
Asian	0	0%
Multiracial/biracial	1	5%
Black/African American	0	0%
Hispanic/Latino	0	0%
White/Caucasian	19	86%
Other	1	5%
Number of Respondents	22	
No Response	0	