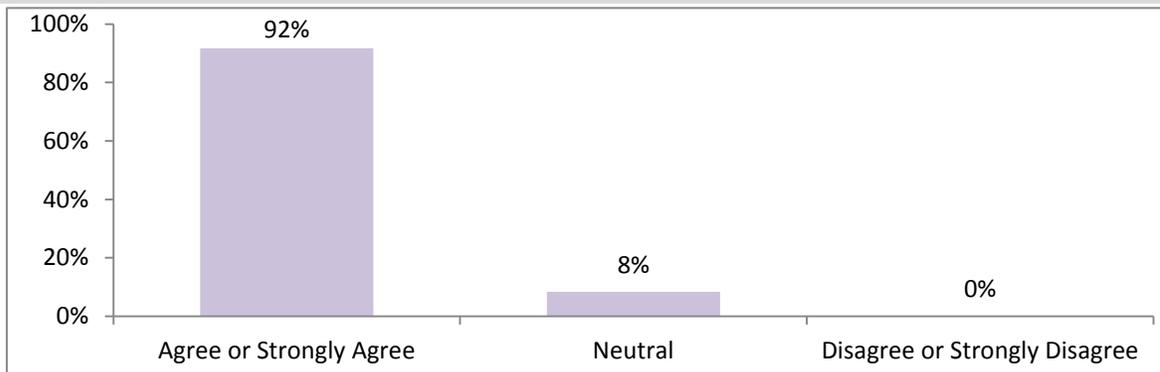


**Questions 1 and 2 were directed to all respondents.**

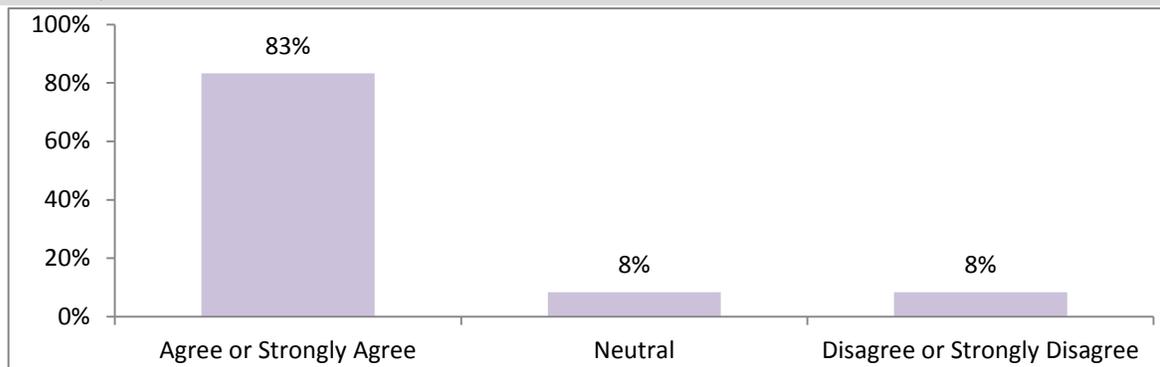
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	8	67%
4 Agree	3	25%
3 Neutral	1	8%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	12	
Score		4.6
NA - Not Applicable	0	
No Response	0	



**2) I was treated with courtesy and respect by court staff.**

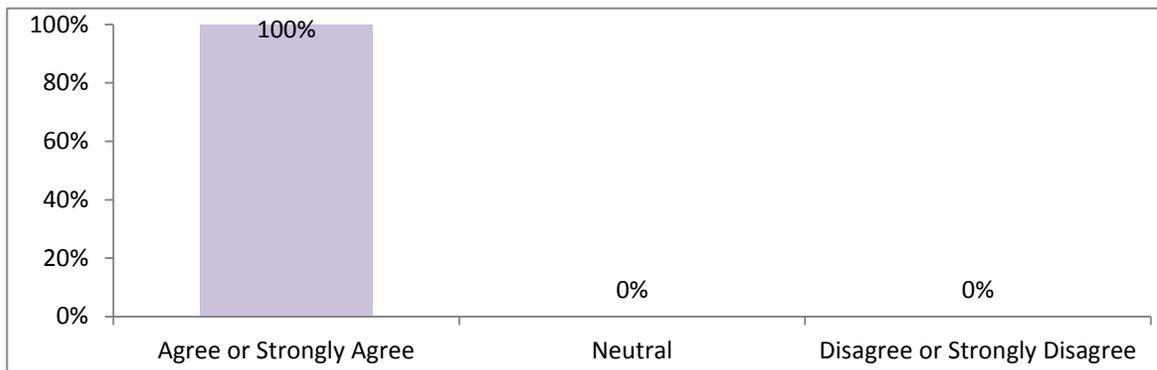
	2015	
5 Strongly Agree	9	75%
4 Agree	1	8%
3 Neutral	1	8%
2 Disagree	1	8%
1 Strongly Disagree	0	0%
Total Responses	12	
Score		4.5
NA - Not Applicable	0	
No Response	0	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

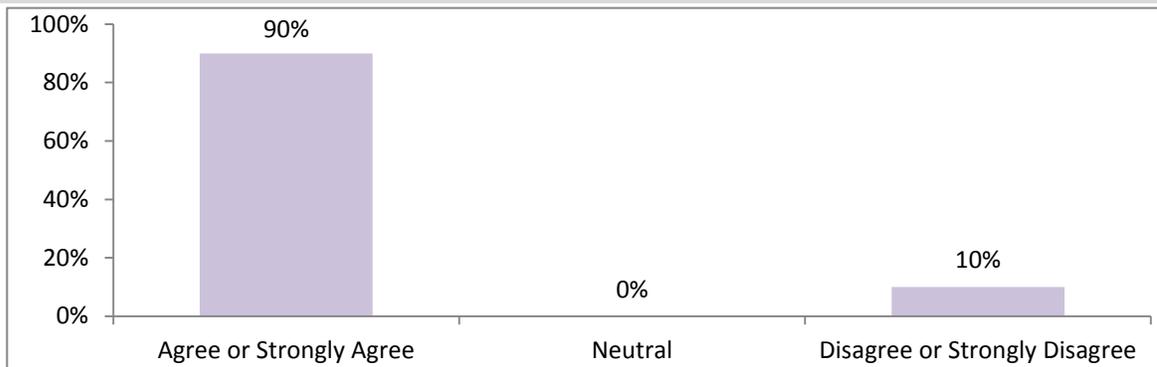
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	4	40%
4 Agree	6	60%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	10	
Score		4.4
NA - Not Applicable	1	
No Response	1	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

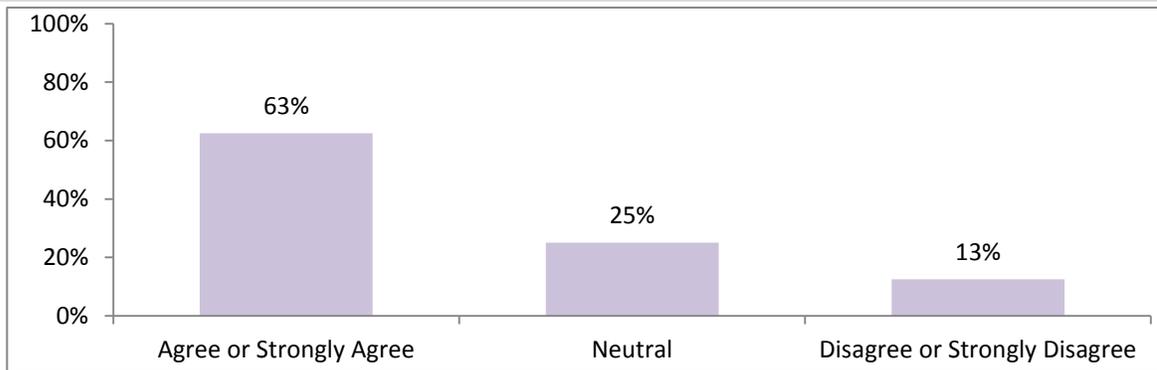
	2015	
5 Strongly Agree	4	40%
4 Agree	5	50%
3 Neutral	0	0%
2 Disagree	1	10%
1 Strongly Disagree	0	0%
Total Responses	10	
Score		4.2
NA - Not Applicable	1	
No Response	1	



**Questions 5 and 6 were directed to persons who were a party to the case.**

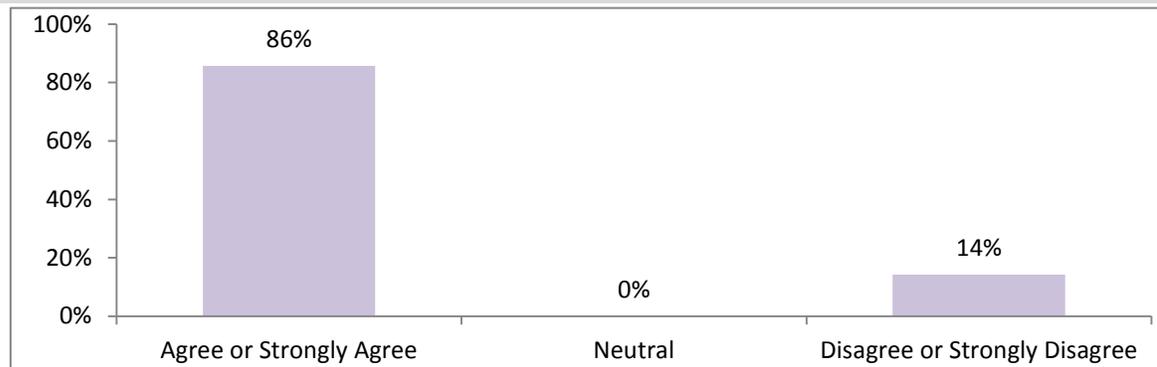
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	2	25%
4 Agree	3	38%
3 Neutral	2	25%
2 Disagree	0	0%
1 Strongly Disagree	1	13%
Total Responses	8	
Score		3.6
NA - Not Applicable	2	
No Response	2	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	2	29%
4 Agree	4	57%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	1	14%
Total Responses	7	
Score		3.9
NA - Not Applicable	2	
No Response	3	



Alger County Circuit and Probate Courts

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	5	42%
Civil matter	3	25%
Criminal/probation	2	17%
Divorce/custody/support	1	8%
Drug/sobriety court	0	0%
Estate/trust	0	0%
File papers	0	0%
Get information	1	8%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	0	0%
Make a payment	0	0%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	0	0%
Number of Respondents	12	
No Response	0	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	6	50%
Agency Worker	1	8%
Attorney/prosecutor	3	25%
Family/friend of party to case	0	0%
Juror	0	0%
Witness	0	0%
Other	2	17%
Number of Respondents	12	
No Response	0	

Alger County Circuit and Probate Courts

**9) What is your gender?**

	2015	
Male	4	36%
Female	7	64%
Other	0	0%
Number of Respondents	11	
No Response	1	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015	
American Indian / Alaska Nat.	4	33%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	0	0%
White/Caucasian	9	75%
Other	0	0%
Number of Respondents	12	
No Response	0	