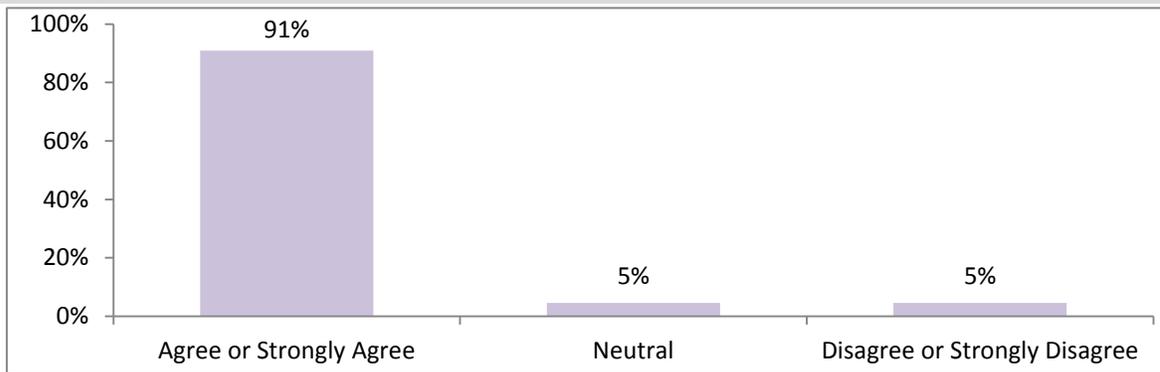


**Questions 1 and 2 were directed to all respondents.**

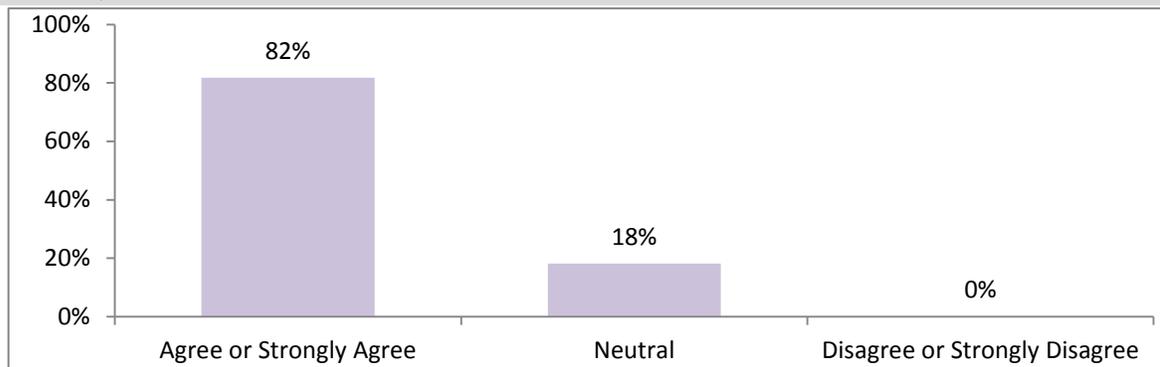
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	10	45%
4 Agree	10	45%
3 Neutral	1	5%
2 Disagree	0	0%
1 Strongly Disagree	1	5%
Total Responses	22	
Score		4.3
NA - Not Applicable	1	
No Response	0	



**2) I was treated with courtesy and respect by court staff.**

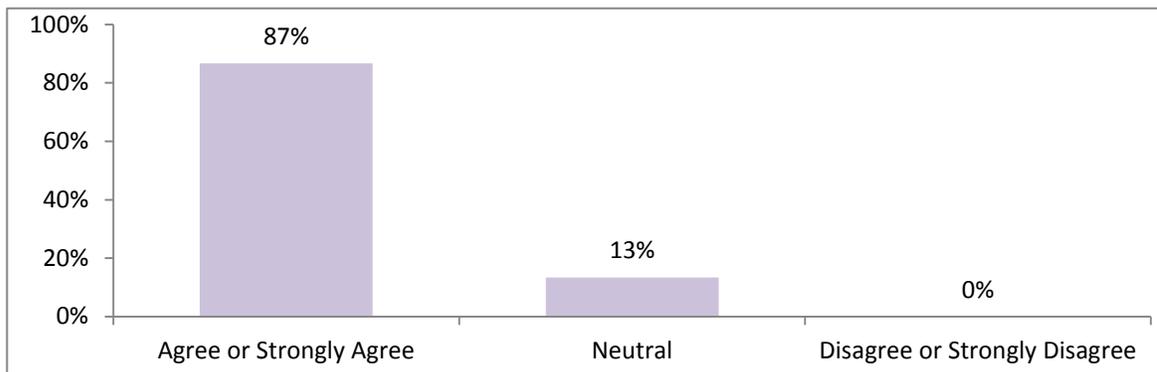
	2015	
5 Strongly Agree	11	50%
4 Agree	7	32%
3 Neutral	4	18%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	22	
Score		4.3
NA - Not Applicable	1	
No Response	0	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

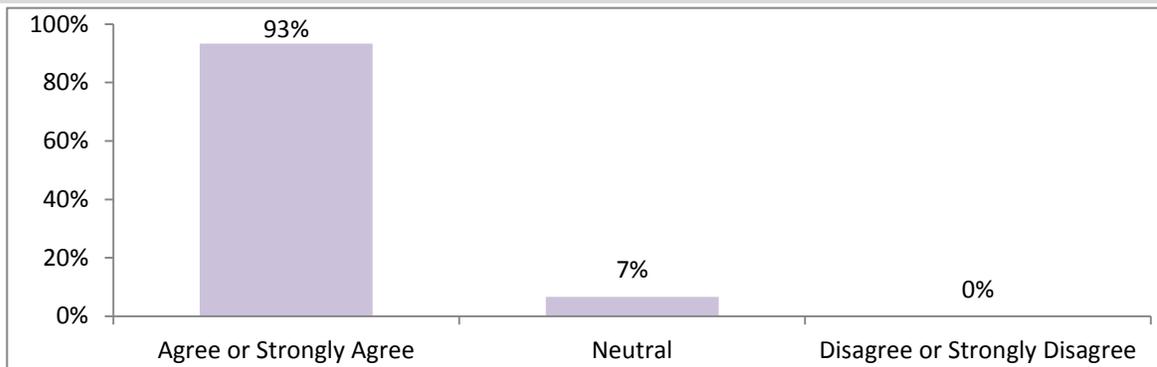
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	9	60%
4 Agree	4	27%
3 Neutral	2	13%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	15	
Score		4.5
NA - Not Applicable	3	
No Response	5	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

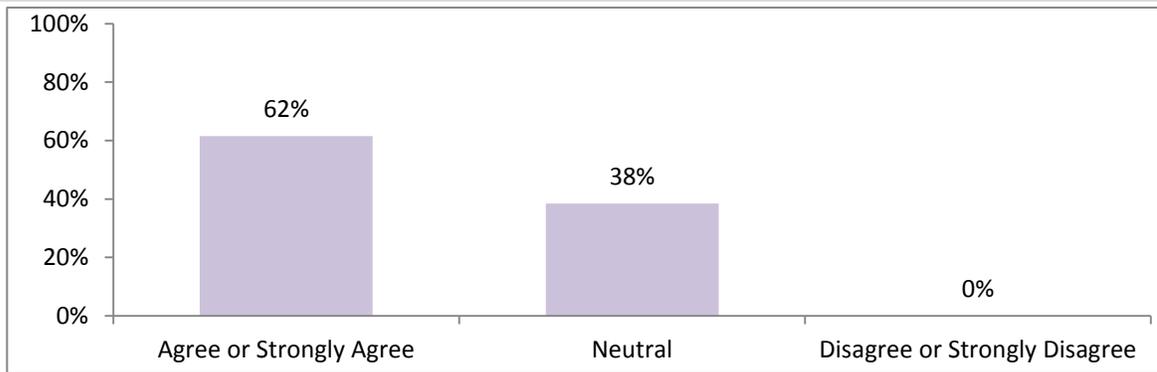
	2015	
5 Strongly Agree	9	60%
4 Agree	5	33%
3 Neutral	1	7%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	15	
Score		4.5
NA - Not Applicable	3	
No Response	5	



**Questions 5 and 6 were directed to persons who were a party to the case.**

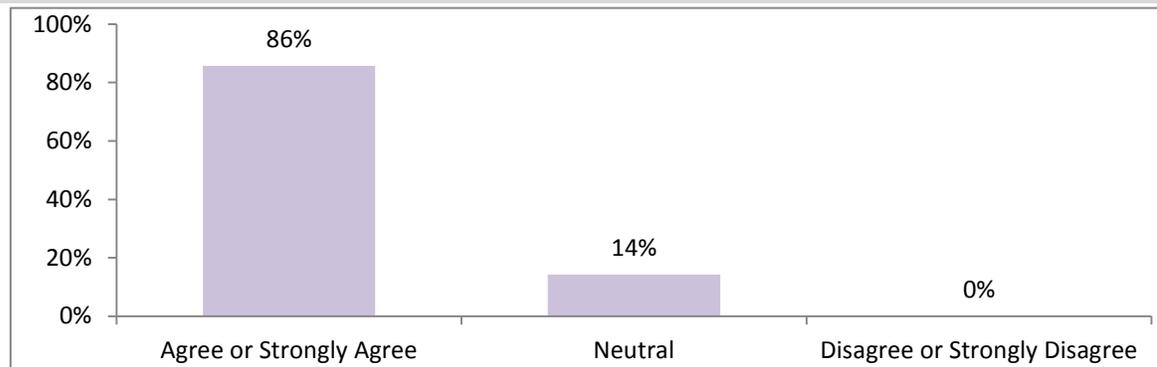
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	6	46%
4 Agree	2	15%
3 Neutral	5	38%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	13	
Score		4.1
NA - Not Applicable	2	
No Response	8	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	8	57%
4 Agree	4	29%
3 Neutral	2	14%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	14	
Score		4.4
NA - Not Applicable	2	
No Response	7	



Alcona County District Court

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	0	0%
Civil matter	2	9%
Criminal/probation	9	39%
Divorce/custody/support	0	0%
Drug/sobriety court	6	26%
Estate/trust	0	0%
File papers	1	4%
Get information	1	4%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	0	0%
Make a payment	0	0%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	2	9%
Other	4	17%
Number of Respondents	23	
No Response	0	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	10	45%
Agency Worker	1	5%
Attorney/prosecutor	2	9%
Family/friend of party to case	7	32%
Juror	0	0%
Witness	2	9%
Other	1	5%
Number of Respondents	22	
No Response	1	

Alcona County District Court

**9) What is your gender?**

	2015	
Male	13	65%
Female	7	35%
Other	0	0%
Number of Respondents	20	
No Response	3	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015	
American Indian / Alaska Nat.	0	0%
Asian	0	0%
Multiracial/biracial	1	5%
Black/African American	3	14%
Hispanic/Latino	1	5%
White/Caucasian	20	91%
Other	0	0%
Number of Respondents	22	
No Response	1	