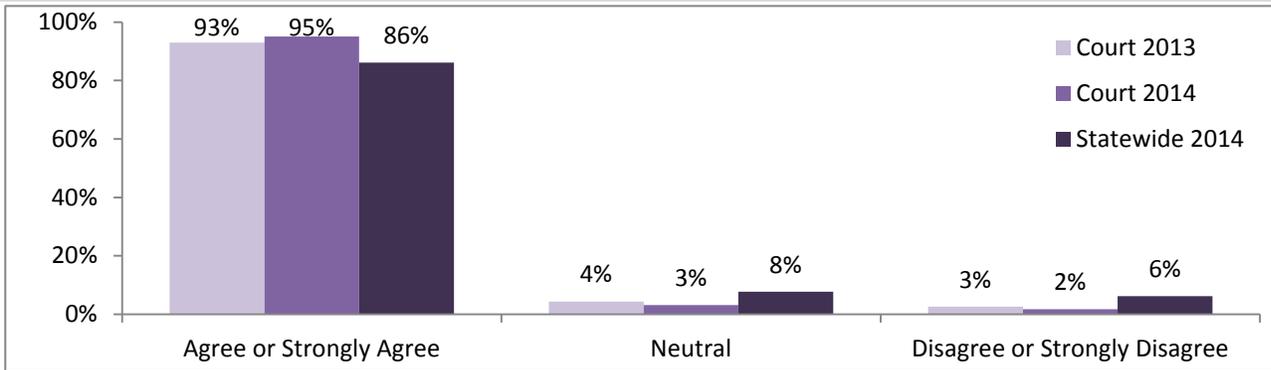


Dickinson, Iron, and Menominee Trial Courts

**Questions 1 and 2 were directed to all respondents.**

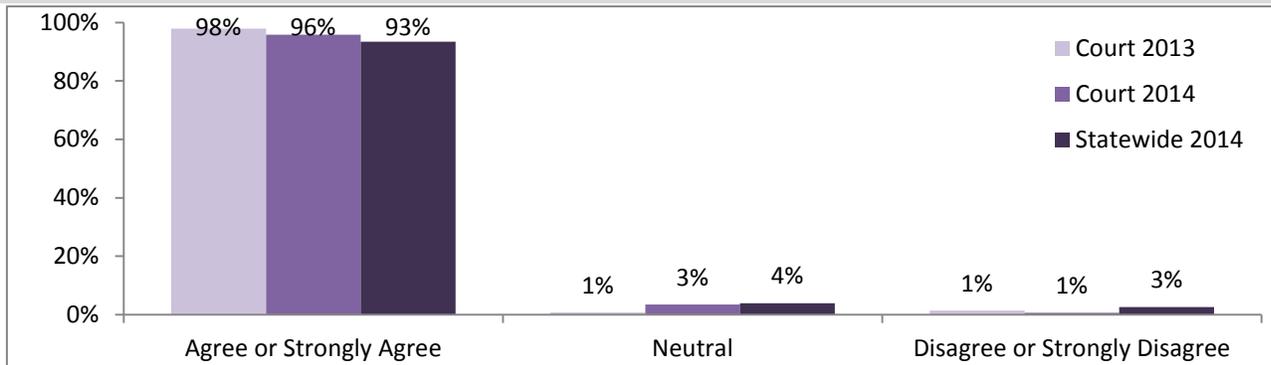
**1) I was able to get my court business done in a reasonable amount of time today.**

	Court 2013		Court 2014		County Courts Statewide 2014	
	Count	Percentage	Count	Percentage	Count	Percentage
5 Strongly Agree	169	62%	171	60%	10,542	58%
4 Agree	86	31%	102	36%	5,044	28%
3 Neutral	12	4%	9	3%	1,394	8%
2 Disagree	5	2%	2	1%	563	3%
1 Strongly Disagree	2	1%	3	1%	550	3%
Total Responses	274		287		18,093	
Score		4.5		4.5		4.4
NA - Not Applicable	8		3		496	
No Response	5		2		317	



**2) I was treated with courtesy and respect by court staff.**

	Court 2013		Court 2014		County Courts Statewide 2014	
	Count	Percentage	Count	Percentage	Count	Percentage
5 Strongly Agree	231	81%	214	74%	12,932	71%
4 Agree	49	17%	64	22%	4,133	23%
3 Neutral	2	1%	10	3%	719	4%
2 Disagree	4	1%	1	0%	244	1%
1 Strongly Disagree	0	0%	1	0%	238	1%
Total Responses	286		290		18,266	
Score		4.8		4.7		4.6
NA - Not Applicable	1		1		185	
No Response	0		1		455	

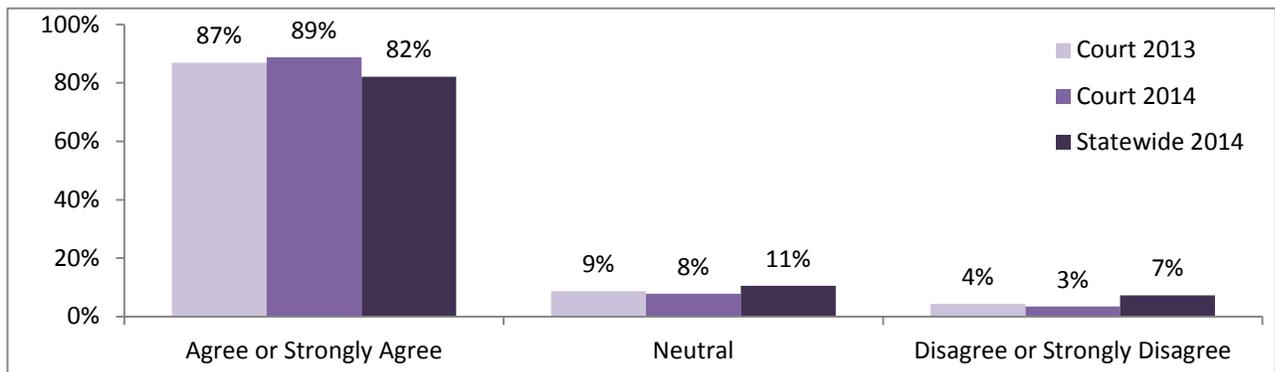


Dickinson, Iron, and Menominee Trial Courts

Questions 3 and 4 were directed to persons who attended a hearing or trial.

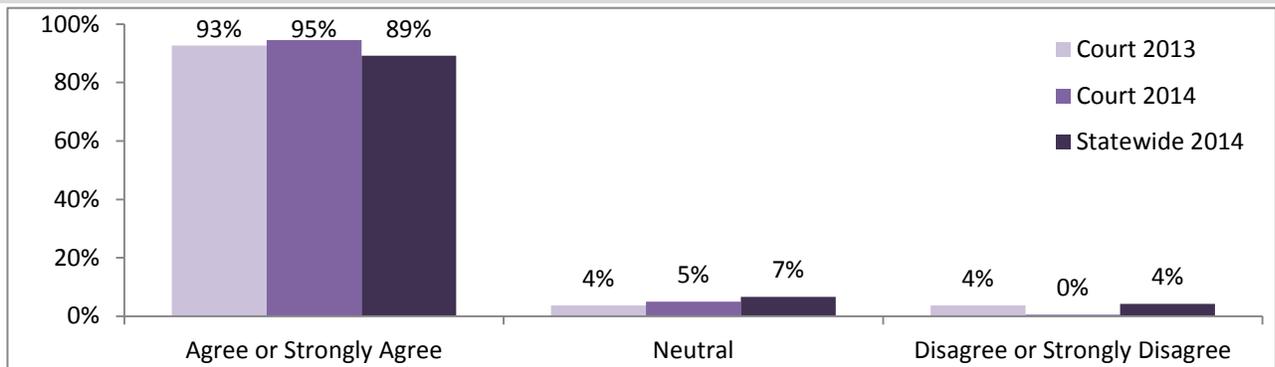
3) The way the case was handled was fair.

	Court 2013		Court 2014		County Courts Statewide 2014	
	Count	Percentage	Count	Percentage	Count	Percentage
5 Strongly Agree	109	59%	114	56%	6,476	56%
4 Agree	51	28%	67	33%	3,072	26%
3 Neutral	16	9%	16	8%	1,229	11%
2 Disagree	4	2%	2	1%	387	3%
1 Strongly Disagree	4	2%	5	2%	456	4%
Total Responses	184		204		11,620	
Score		4.4		4.4		4.3
NA - Not Applicable	47		24		2,776	
No Response	56		64		4,510	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

	Court 2013		Court 2014		County Courts Statewide 2014	
	Count	Percentage	Count	Percentage	Count	Percentage
5 Strongly Agree	125	65%	135	67%	7,452	65%
4 Agree	52	27%	56	28%	2,758	24%
3 Neutral	7	4%	10	5%	762	7%
2 Disagree	3	2%	1	0%	194	2%
1 Strongly Disagree	4	2%	0	0%	286	2%
Total Responses	191		202		11,452	
Score		4.5		4.6		4.5
NA - Not Applicable	42		22		2,751	
No Response	54		68		4,703	

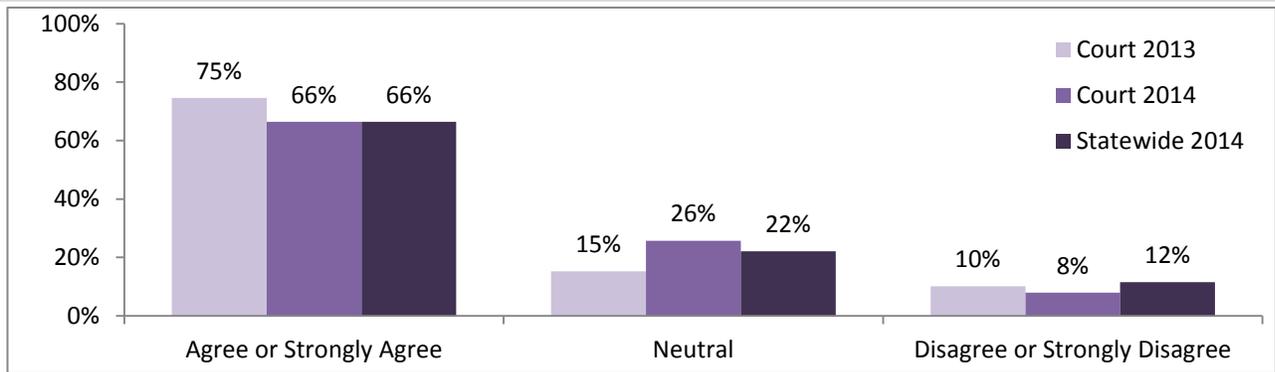


Dickinson, Iron, and Menominee Trial Courts

Questions 5 and 6 were directed to persons who were a party to the case.

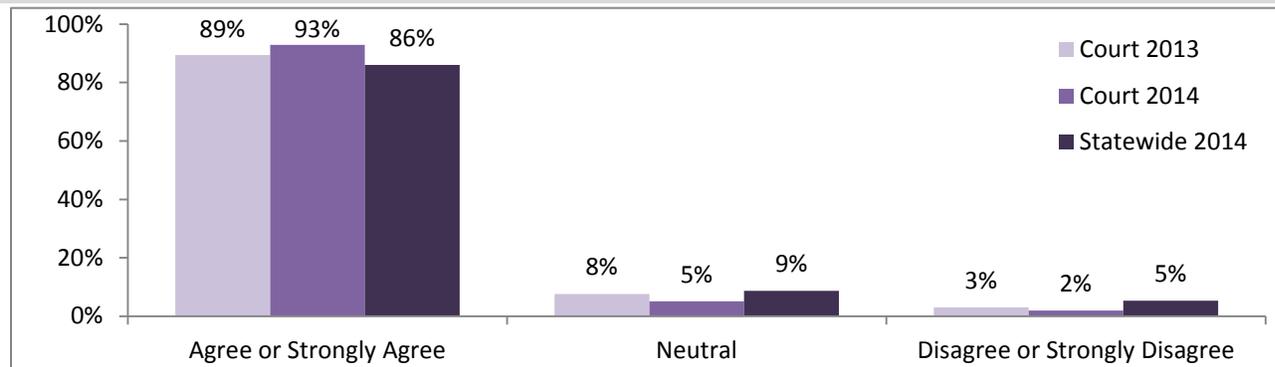
5) The outcome in my case was favorable to me.

	Court 2013		Court 2014		County Courts Statewide 2014	
5 Strongly Agree	62	53%	63	41%	4,056	44%
4 Agree	26	22%	38	25%	2,001	22%
3 Neutral	18	15%	39	26%	2,013	22%
2 Disagree	5	4%	4	3%	485	5%
1 Strongly Disagree	7	6%	8	5%	568	6%
Total Responses	118		152		9,123	
Score		4.1		3.9		3.9
NA - Not Applicable	81		41		3,741	
No Response	88		99		6,042	



6) As I leave the court, I understand what happened in my case.

	Court 2013		Court 2014		County Courts Statewide 2014	
5 Strongly Agree	79	60%	96	62%	5,653	58%
4 Agree	39	30%	49	31%	2,660	28%
3 Neutral	10	8%	8	5%	839	9%
2 Disagree	3	2%	1	1%	207	2%
1 Strongly Disagree	1	1%	2	1%	307	3%
Total Responses	132		156		9,666	
Score		4.5		4.5		4.4
NA - Not Applicable	65		37		3,197	
No Response	90		99		6,043	



Dickinson, Iron, and Menominee Trial Courts

**Questions 7-9 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Select all that apply.)**

	Court 2014		County Courts Statewide 2014	
Child protective	39	13%	1,256	7%
Civil matter	22	8%	2,063	11%
Criminal/probation	50	17%	3,852	21%
Divorce/custody/support	30	10%	2,575	14%
Drug/sobriety court	25	9%	823	5%
Estate/trust	8	3%	601	3%
File papers	16	5%	879	5%
Get information	11	4%	714	4%
Guardianship/conservatorship	14	5%	1,200	7%
Juvenile delinquency	17	6%	592	3%
Make a payment	16	5%	830	5%
PPO	7	2%	358	2%
Small claims	20	7%	352	2%
Traffic/Ticket	29	10%	1,658	9%
Other	29	10%	2,454	13%
Number of Respondents	292		18,198	
No Response	5		708	

**8) Who are you? (Select all that apply.)**

	Court 2014		County Courts Statewide 2014	
Party (Plaintiff/Defendant)	131	45%	8,416	47%
Agency Worker	27	9%	944	5%
Attorney/prosecutor	41	14%	2,875	16%
Family/friend of party to case	55	19%	2,880	16%
Juror	0	0%	531	3%
Witness	4	1%	340	2%
Other	32	11%	2,406	13%
Number of Respondents	292		17,914	
No Response	7		992	

Dickinson, Iron, and Menominee Trial Courts

9) How do you identify yourself? (Select all that apply.)

	Court 2014		County Courts Statewide 2014	
Male	143	49%	9,116	49%
Female	138	47%	8,643	47%
American Indian / Alaska Nat.	7	2%	409	2%
Asian	1	0%	123	1%
Multiracial/biracial	1	0%	224	1%
Black/African American	3	1%	1,556	8%
Hispanic/Latino	0	0%	548	3%
White/Caucasian	197	67%	9,568	52%
Other	3	1%	288	2%
Number of Respondents	292		18,501	
No Response	3		405	