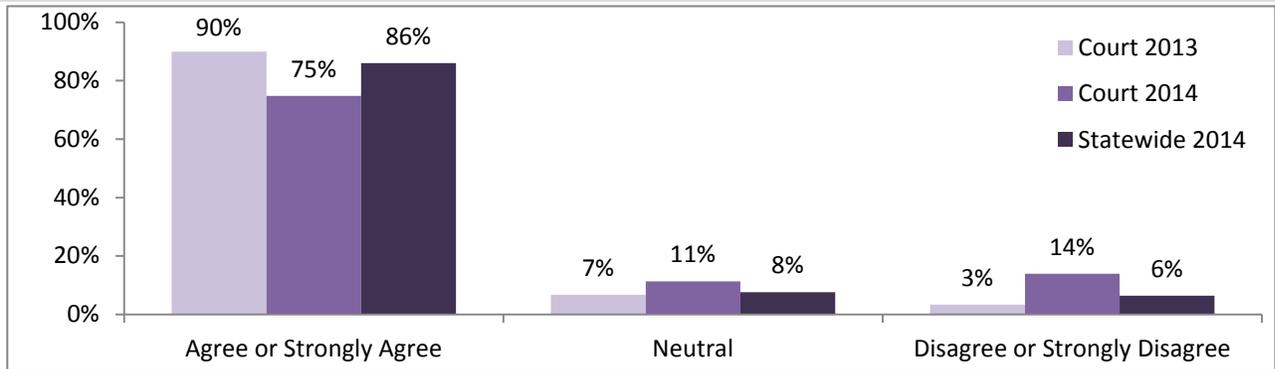


Questions 1 and 2 were directed to all respondents.

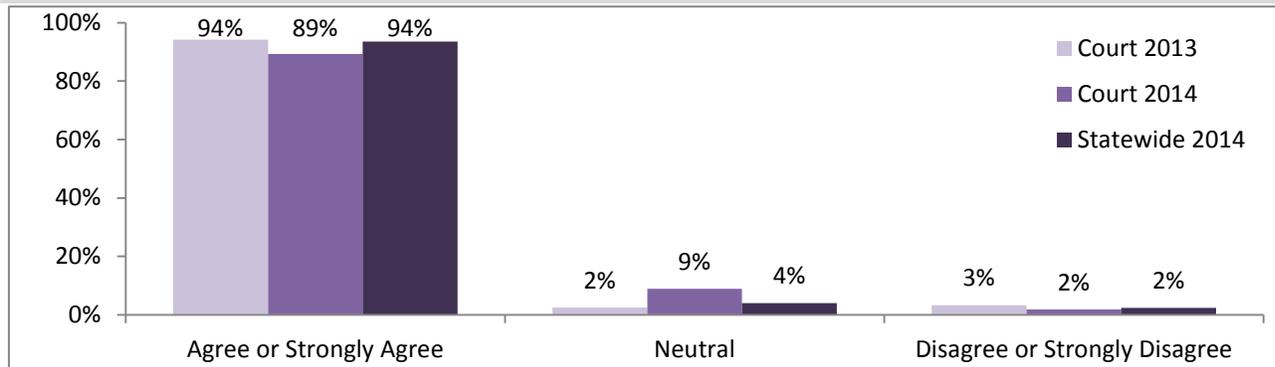
1) I was able to get my court business done in a reasonable amount of time today.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	87	73%	50	43%	4,614	61%
4 Agree	20	17%	36	31%	1,901	25%
3 Neutral	8	7%	13	11%	574	8%
2 Disagree	1	1%	5	4%	229	3%
1 Strongly Disagree	3	3%	11	10%	254	3%
Total Responses	119		115		7,572	
Score		4.6		3.9		4.4
NA - Not Applicable	2		4		185	
No Response	1		5		198	



2) I was treated with courtesy and respect by court staff.

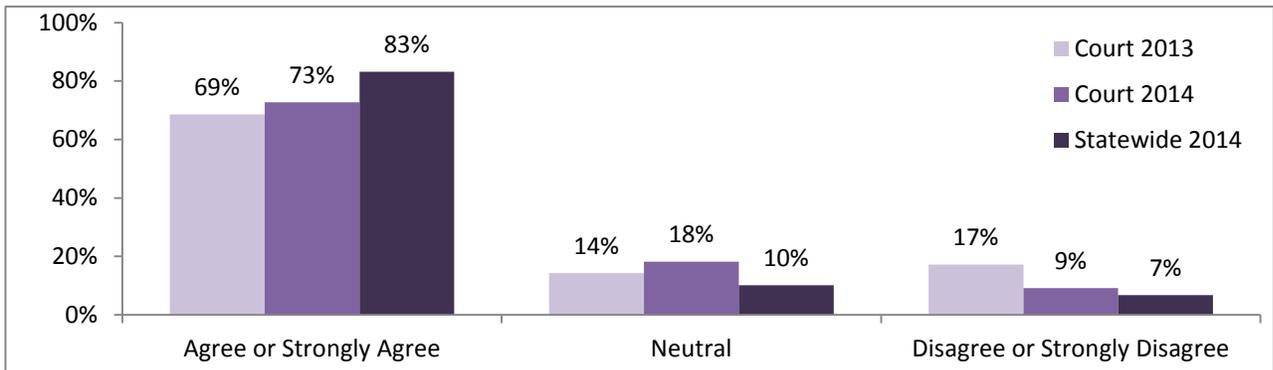
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	95	79%	57	51%	5,595	73%
4 Agree	19	16%	43	38%	1,549	20%
3 Neutral	3	2%	10	9%	310	4%
2 Disagree	1	1%	2	2%	87	1%
1 Strongly Disagree	3	2%	0	0%	99	1%
Total Responses	121		112		7,640	
Score		4.7		4.4		4.6
NA - Not Applicable	0		2		64	
No Response	1		10		251	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

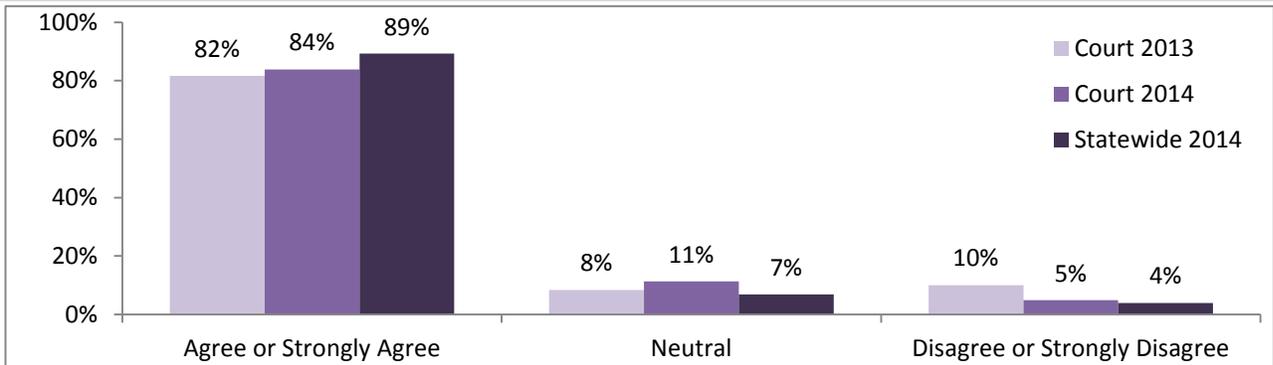
3) The way the case was handled was fair.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	35	50%	23	35%	2,915	58%
4 Agree	13	19%	25	38%	1,256	25%
3 Neutral	10	14%	12	18%	508	10%
2 Disagree	3	4%	4	6%	162	3%
1 Strongly Disagree	9	13%	2	3%	174	3%
Total Responses	70		66		5,015	
Score		3.9		4.0		4.3
NA - Not Applicable	33		23		1,060	
No Response	19		35		1,880	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

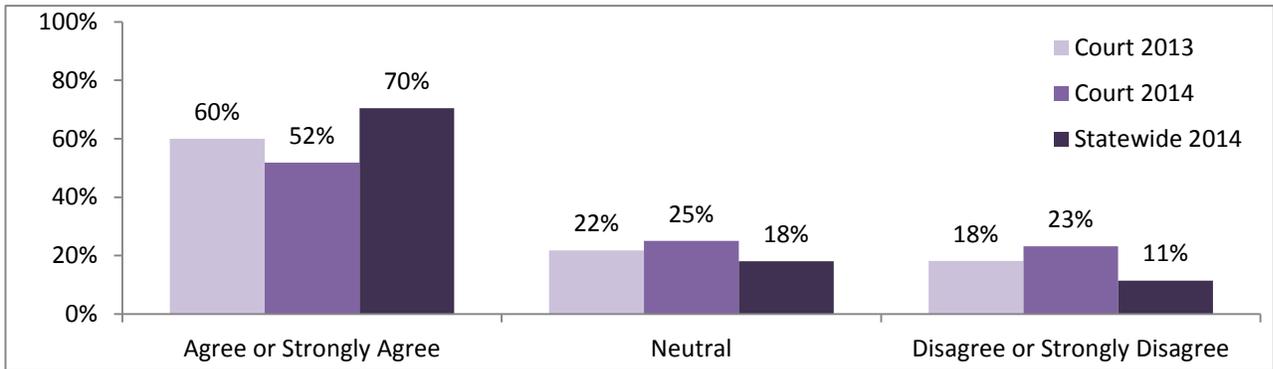
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	36	60%	27	44%	3,259	67%
4 Agree	13	22%	25	40%	1,109	23%
3 Neutral	5	8%	7	11%	336	7%
2 Disagree	1	2%	1	2%	91	2%
1 Strongly Disagree	5	8%	2	3%	98	2%
Total Responses	60		62		4,893	
Score		4.2		4.2		4.5
NA - Not Applicable	42		25		1,097	
No Response	20		37		1,965	



Questions 5 and 6 were directed to persons who were a party to the case.

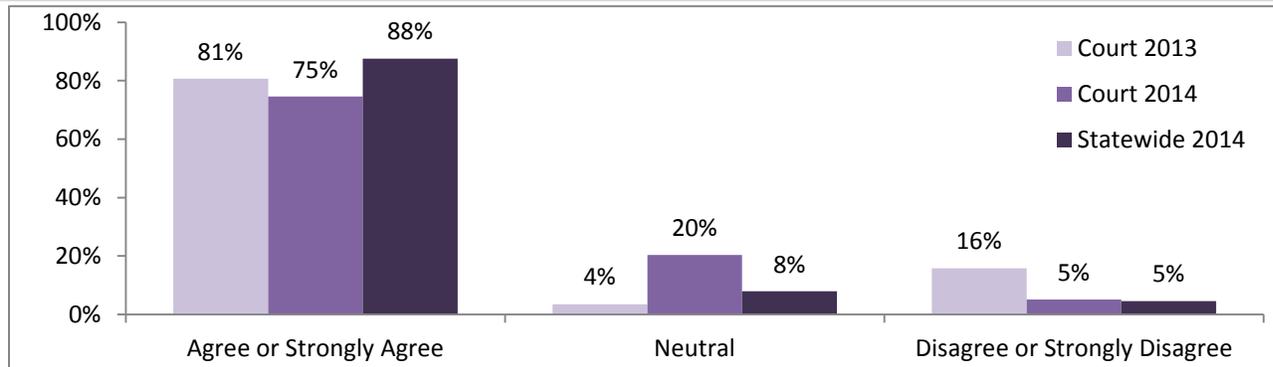
5) The outcome in my case was favorable to me.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	24	44%	16	29%	2,048	47%
4 Agree	9	16%	13	23%	999	23%
3 Neutral	12	22%	14	25%	783	18%
2 Disagree	3	5%	11	20%	242	6%
1 Strongly Disagree	7	13%	2	4%	253	6%
Total Responses	55		56		4,325	
Score		3.7		3.5		4.0
NA - Not Applicable	44		26		1,313	
No Response	23		42		2,317	



6) As I leave the court, I understand what happened in my case.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	38	67%	24	41%	2,750	61%
4 Agree	8	14%	20	34%	1,182	26%
3 Neutral	2	4%	12	20%	354	8%
2 Disagree	3	5%	1	2%	81	2%
1 Strongly Disagree	6	11%	2	3%	123	3%
Total Responses	57		59		4,490	
Score		4.2		4.1		4.4
NA - Not Applicable	42		23		1,137	
No Response	23		42		2,328	



62B District Court

Questions 7-9 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Child protective	0	0%	1	0%
Civil matter	11	9%	1,467	19%
Criminal/probation	58	47%	2,100	27%
Divorce/custody/support	0	0%	0	0%
Drug/sobriety court	1	1%	404	5%
Estate/trust	0	0%	0	0%
File papers	8	6%	149	2%
Get information	12	10%	189	2%
Guardianship/conservatorship	0	0%	0	0%
Juvenile delinquency	0	0%	0	0%
Make a payment	27	22%	464	6%
PPO	0	0%	0	0%
Small claims	2	2%	171	2%
Traffic/Ticket	36	29%	2,693	35%
Other	3	2%	672	9%
Number of Respondents	124		7,679	
No Response	9		276	

8) Who are you? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Party (Plaintiff/Defendant)	5	4%	4,580	62%
Agency Worker	0	0%	164	2%
Attorney/prosecutor	3	2%	903	12%
Family/friend of party to case	6	5%	791	11%
Juror	0	0%	188	3%
Witness	1	1%	196	3%
Other	0	0%	713	10%
Number of Respondents	124		7,402	
No Response	109		553	

62B District Court

9) How do you identify yourself? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Male	62	50%	4,217	54%
Female	40	32%	3,262	42%
American Indian / Alaska Nat.	0	0%	151	2%
Asian	1	1%	111	1%
Multiracial/biracial	0	0%	153	2%
Black/African American	38	31%	1,367	18%
Hispanic/Latino	10	8%	246	3%
White/Caucasian	50	40%	3,004	39%
Other	8	6%	199	3%
Number of Respondents	124		7,785	
No Response	11		170	