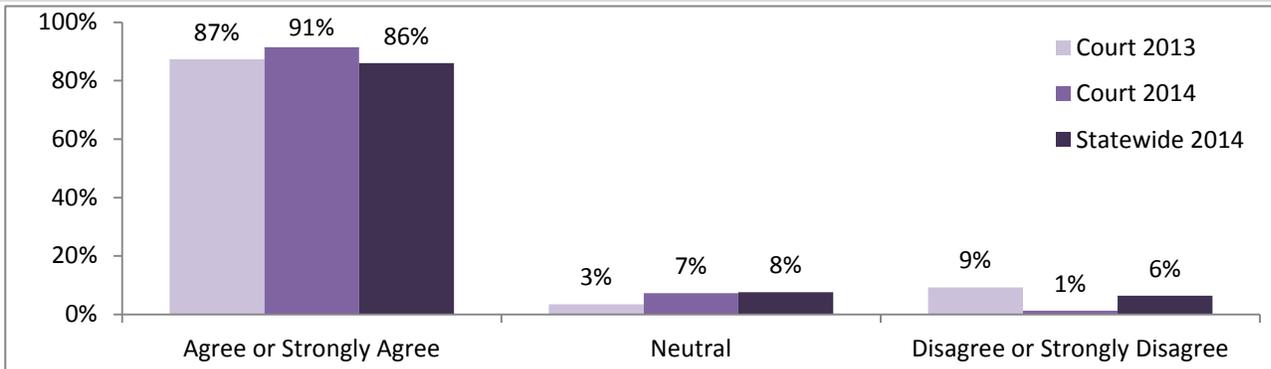


Questions 1 and 2 were directed to all respondents.

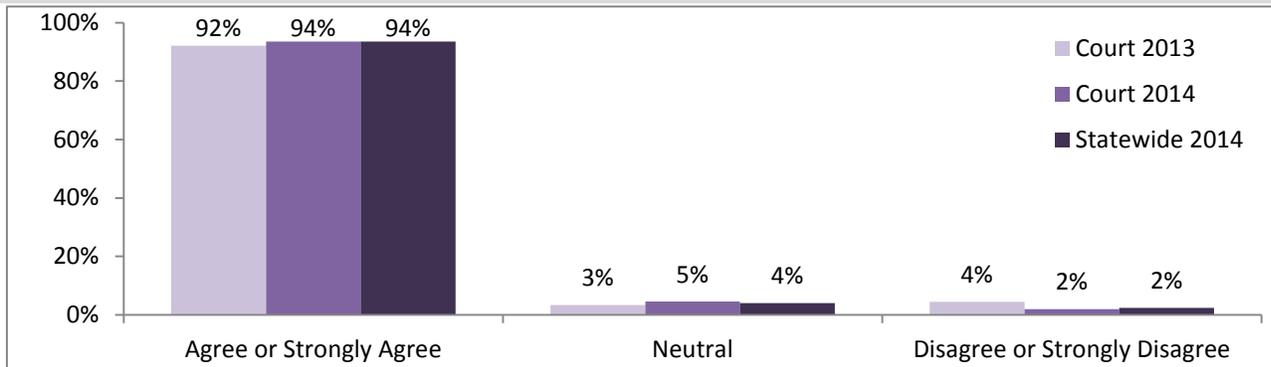
1) I was able to get my court business done in a reasonable amount of time today.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	53	61%	93	61%	4,614	61%
4 Agree	23	26%	46	30%	1,901	25%
3 Neutral	3	3%	11	7%	574	8%
2 Disagree	3	3%	2	1%	229	3%
1 Strongly Disagree	5	6%	0	0%	254	3%
Total Responses	87		152		7,572	
Score		4.3		4.5		4.4
NA - Not Applicable	2		6		185	
No Response	1		4		198	



2) I was treated with courtesy and respect by court staff.

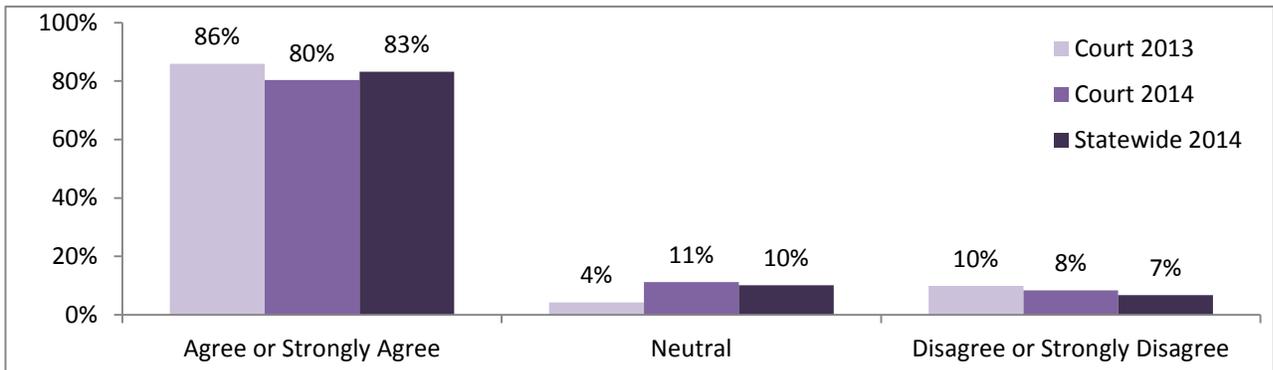
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	66	74%	109	70%	5,595	73%
4 Agree	16	18%	36	23%	1,549	20%
3 Neutral	3	3%	7	5%	310	4%
2 Disagree	0	0%	3	2%	87	1%
1 Strongly Disagree	4	4%	0	0%	99	1%
Total Responses	89		155		7,640	
Score		4.6		4.6		4.6
NA - Not Applicable	0		3		64	
No Response	1		4		251	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

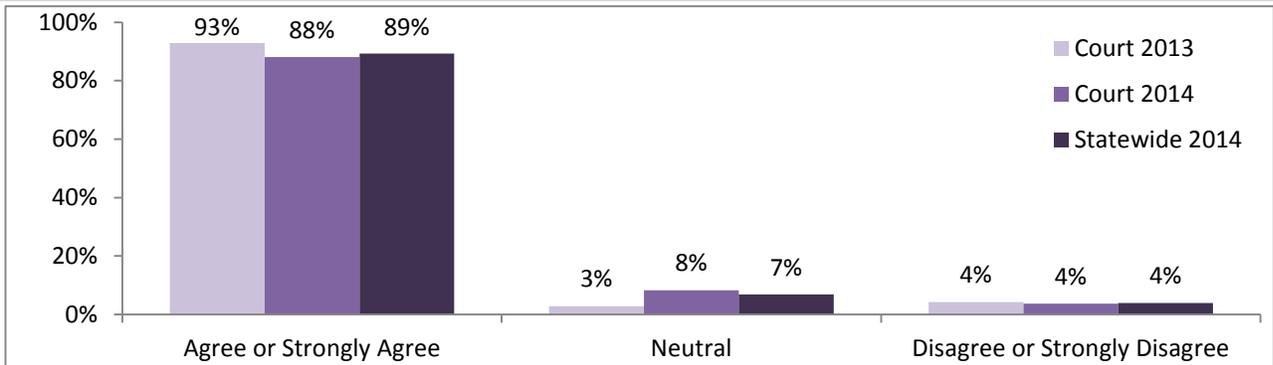
3) The way the case was handled was fair.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	44	62%	57	53%	2,915	58%
4 Agree	17	24%	29	27%	1,256	25%
3 Neutral	3	4%	12	11%	508	10%
2 Disagree	2	3%	4	4%	162	3%
1 Strongly Disagree	5	7%	5	5%	174	3%
Total Responses	71		107		5,015	
Score		4.3		4.2		4.3
NA - Not Applicable	11		20		1,060	
No Response	8		35		1,880	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

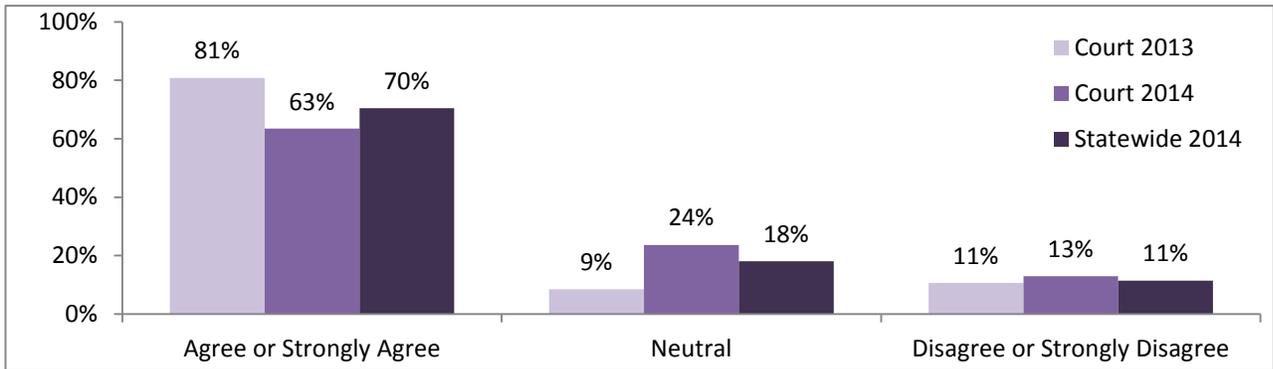
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	43	61%	74	68%	3,259	67%
4 Agree	23	32%	22	20%	1,109	23%
3 Neutral	2	3%	9	8%	336	7%
2 Disagree	0	0%	1	1%	91	2%
1 Strongly Disagree	3	4%	3	3%	98	2%
Total Responses	71		109		4,893	
Score		4.5		4.5		4.5
NA - Not Applicable	11		15		1,097	
No Response	8		38		1,965	



Questions 5 and 6 were directed to persons who were a party to the case.

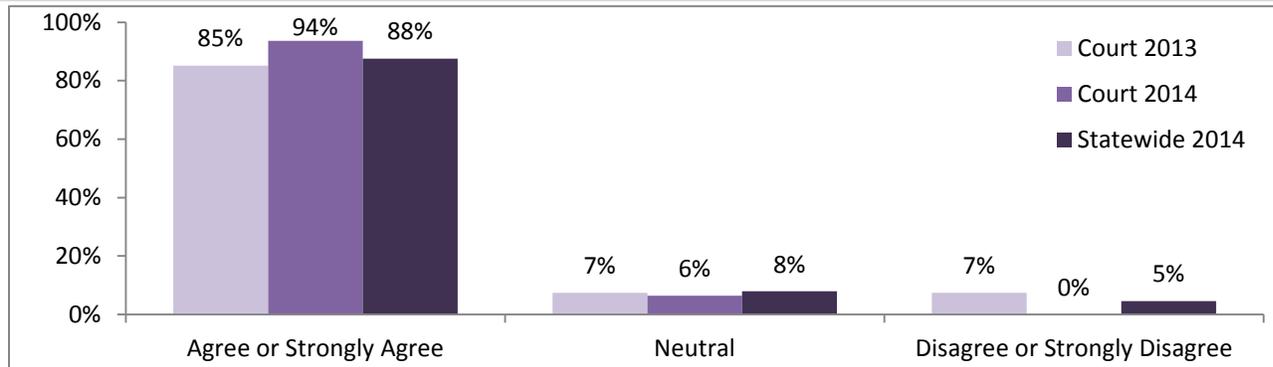
5) The outcome in my case was favorable to me.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	27	57%	38	41%	2,048	47%
4 Agree	11	23%	21	23%	999	23%
3 Neutral	4	9%	22	24%	783	18%
2 Disagree	0	0%	7	8%	242	6%
1 Strongly Disagree	5	11%	5	5%	253	6%
Total Responses	47		93		4,325	
Score		4.2		3.9		4.0
NA - Not Applicable	23		24		1,313	
No Response	20		45		2,317	



6) As I leave the court, I understand what happened in my case.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	32	59%	62	66%	2,750	61%
4 Agree	14	26%	26	28%	1,182	26%
3 Neutral	4	7%	6	6%	354	8%
2 Disagree	0	0%	0	0%	81	2%
1 Strongly Disagree	4	7%	0	0%	123	3%
Total Responses	54		94		4,490	
Score		4.3		4.6		4.4
NA - Not Applicable	18		23		1,137	
No Response	18		45		2,328	



59th District Court

Questions 7-9 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Child protective	0	0%	1	0%
Civil matter	47	29%	1,467	19%
Criminal/probation	51	31%	2,100	27%
Divorce/custody/support	0	0%	0	0%
Drug/sobriety court	5	3%	404	5%
Estate/trust	0	0%	0	0%
File papers	2	1%	149	2%
Get information	6	4%	189	2%
Guardianship/conservatorship	0	0%	0	0%
Juvenile delinquency	0	0%	0	0%
Make a payment	11	7%	464	6%
PPO	0	0%	0	0%
Small claims	2	1%	171	2%
Traffic/Ticket	25	15%	2,693	35%
Other	22	14%	672	9%
Number of Respondents	162		7,679	
No Response	8		276	

8) Who are you? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Party (Plaintiff/Defendant)	88	54%	4,580	62%
Agency Worker	18	11%	164	2%
Attorney/prosecutor	11	7%	903	12%
Family/friend of party to case	18	11%	791	11%
Juror	10	6%	188	3%
Witness	5	3%	196	3%
Other	17	10%	713	10%
Number of Respondents	162		7,402	
No Response	5		553	

59th District Court

9) How do you identify yourself? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Male	78	48%	4,217	54%
Female	78	48%	3,262	42%
American Indian / Alaska Nat.	19	12%	151	2%
Asian	1	1%	111	1%
Multiracial/biracial	4	2%	153	2%
Black/African American	11	7%	1,367	18%
Hispanic/Latino	14	9%	246	3%
White/Caucasian	46	28%	3,004	39%
Other	19	12%	199	3%
Number of Respondents	162		7,785	
No Response	1		170	