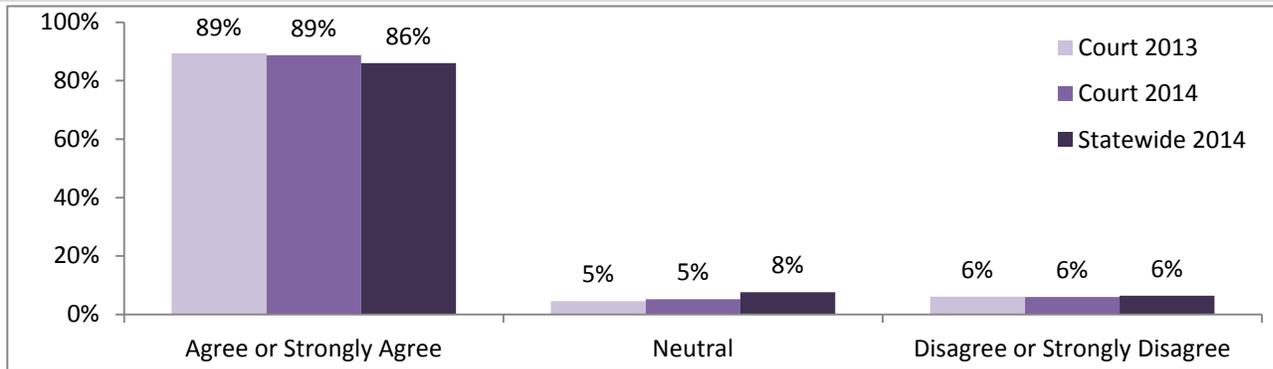


Questions 1 and 2 were directed to all respondents.

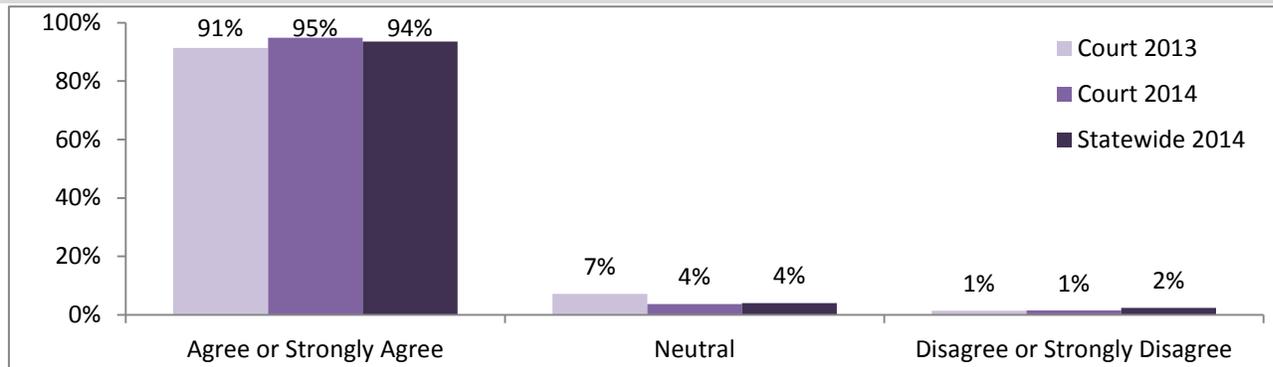
1) I was able to get my court business done in a reasonable amount of time today.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	47	71%	82	62%	4,614	61%
4 Agree	12	18%	36	27%	1,901	25%
3 Neutral	3	5%	7	5%	574	8%
2 Disagree	1	2%	3	2%	229	3%
1 Strongly Disagree	3	5%	5	4%	254	3%
Total Responses	66		133		7,572	
Score		4.5		4.4		4.4
NA - Not Applicable	0		5		185	
No Response	4		3		198	



2) I was treated with courtesy and respect by court staff.

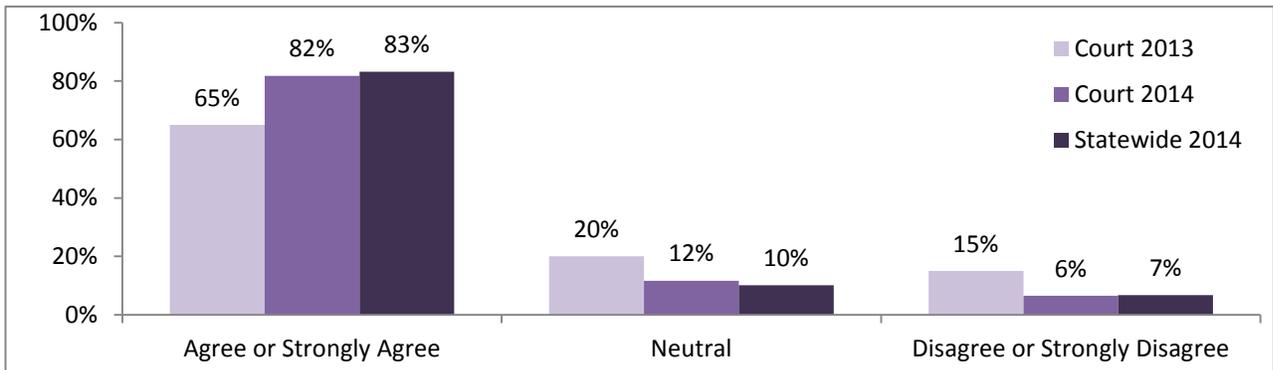
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	54	77%	95	69%	5,595	73%
4 Agree	10	14%	35	26%	1,549	20%
3 Neutral	5	7%	5	4%	310	4%
2 Disagree	0	0%	1	1%	87	1%
1 Strongly Disagree	1	1%	1	1%	99	1%
Total Responses	70		137		7,640	
Score		4.7		4.6		4.6
NA - Not Applicable	0		2		64	
No Response	0		2		251	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

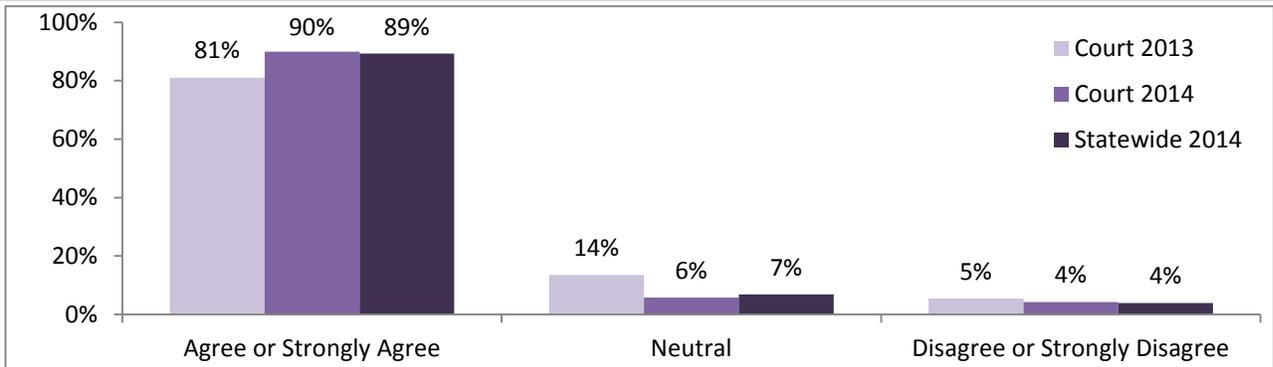
3) The way the case was handled was fair.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	15	38%	40	52%	2,915	58%
4 Agree	11	28%	23	30%	1,256	25%
3 Neutral	8	20%	9	12%	508	10%
2 Disagree	2	5%	3	4%	162	3%
1 Strongly Disagree	4	10%	2	3%	174	3%
Total Responses	40		77		5,015	
Score		3.8		4.2		4.3
NA - Not Applicable	10		18		1,060	
No Response	20		46		1,880	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

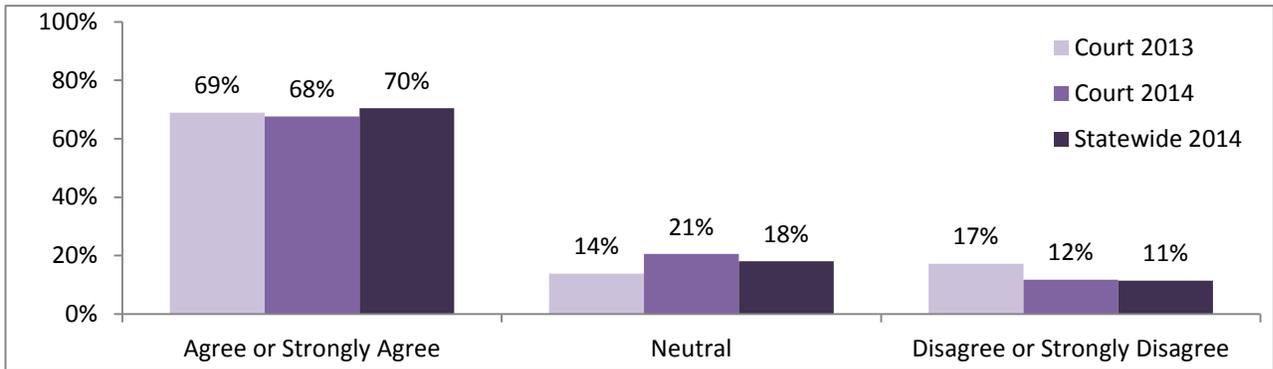
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	17	46%	48	69%	3,259	67%
4 Agree	13	35%	15	21%	1,109	23%
3 Neutral	5	14%	4	6%	336	7%
2 Disagree	2	5%	2	3%	91	2%
1 Strongly Disagree	0	0%	1	1%	98	2%
Total Responses	37		70		4,893	
Score		4.2		4.5		4.5
NA - Not Applicable	13		20		1,097	
No Response	20		51		1,965	



Questions 5 and 6 were directed to persons who were a party to the case.

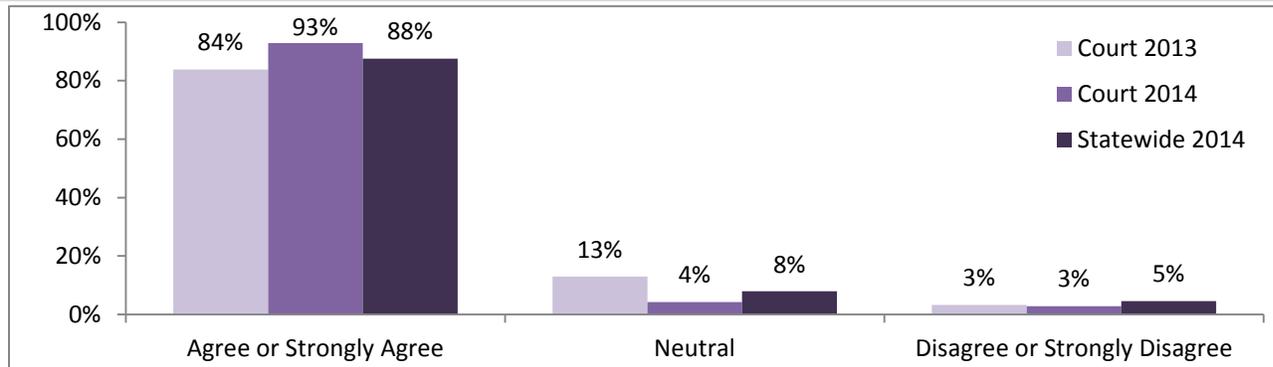
5) The outcome in my case was favorable to me.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	10	34%	28	41%	2,048	47%
4 Agree	10	34%	18	26%	999	23%
3 Neutral	4	14%	14	21%	783	18%
2 Disagree	4	14%	4	6%	242	6%
1 Strongly Disagree	1	3%	4	6%	253	6%
Total Responses	29		68		4,325	
Score		3.8		3.9		4.0
NA - Not Applicable	17		22		1,313	
No Response	24		51		2,317	



6) As I leave the court, I understand what happened in my case.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	17	55%	46	66%	2,750	61%
4 Agree	9	29%	19	27%	1,182	26%
3 Neutral	4	13%	3	4%	354	8%
2 Disagree	1	3%	0	0%	81	2%
1 Strongly Disagree	0	0%	2	3%	123	3%
Total Responses	31		70		4,490	
Score		4.4		4.5		4.4
NA - Not Applicable	14		18		1,137	
No Response	25		53		2,328	



46th District Court

Questions 7-9 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Child protective	0	0%	1	0%
Civil matter	41	29%	1,467	19%
Criminal/probation	17	12%	2,100	27%
Divorce/custody/support	0	0%	0	0%
Drug/sobriety court	0	0%	404	5%
Estate/trust	0	0%	0	0%
File papers	8	6%	149	2%
Get information	6	4%	189	2%
Guardianship/conservatorship	0	0%	0	0%
Juvenile delinquency	0	0%	0	0%
Make a payment	1	1%	464	6%
PPO	0	0%	0	0%
Small claims	19	13%	171	2%
Traffic/Ticket	41	29%	2,693	35%
Other	9	6%	672	9%
Number of Respondents	141		7,679	
No Response	11		276	

8) Who are you? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Party (Plaintiff/Defendant)	82	58%	4,580	62%
Agency Worker	3	2%	164	2%
Attorney/prosecutor	25	18%	903	12%
Family/friend of party to case	8	6%	791	11%
Juror	0	0%	188	3%
Witness	0	0%	196	3%
Other	11	8%	713	10%
Number of Respondents	141		7,402	
No Response	15		553	

46th District Court

9) How do you identify yourself? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Male	57	40%	4,217	54%
Female	73	52%	3,262	42%
American Indian / Alaska Nat.	2	1%	151	2%
Asian	1	1%	111	1%
Multiracial/biracial	6	4%	153	2%
Black/African American	44	31%	1,367	18%
Hispanic/Latino	1	1%	246	3%
White/Caucasian	36	26%	3,004	39%
Other	2	1%	199	3%
Number of Respondents	141		7,785	
No Response	6		170	