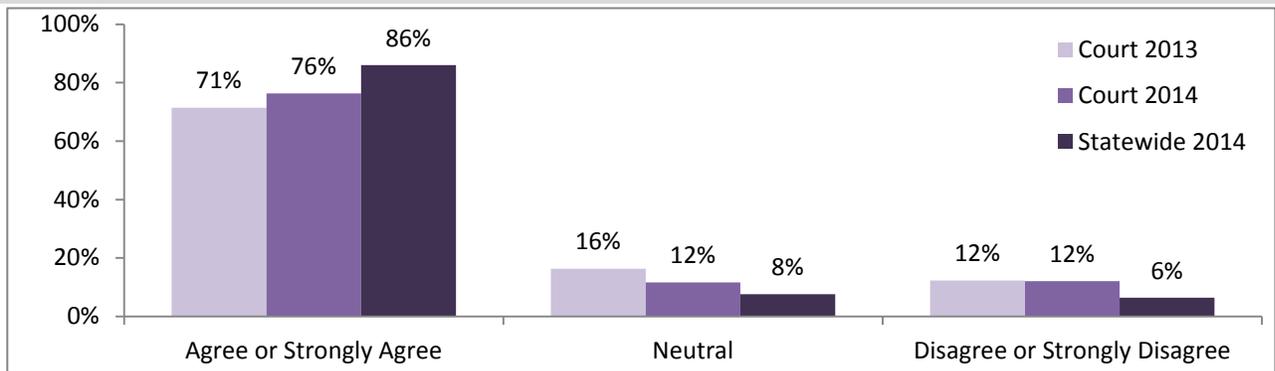


Questions 1 and 2 were directed to all respondents.

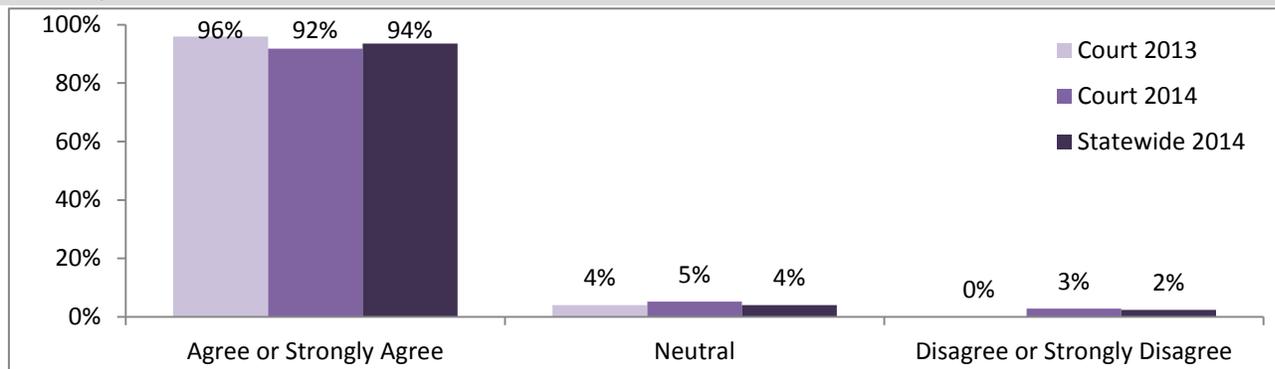
1) I was able to get my court business done in a reasonable amount of time today.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	23	47%	98	47%	4,614	61%
4 Agree	12	24%	60	29%	1,901	25%
3 Neutral	8	16%	24	12%	574	8%
2 Disagree	1	2%	14	7%	229	3%
1 Strongly Disagree	5	10%	11	5%	254	3%
Total Responses	49		207		7,572	
Score		4.0		4.1		4.4
NA - Not Applicable	0		3		185	
No Response	1		4		198	



2) I was treated with courtesy and respect by court staff.

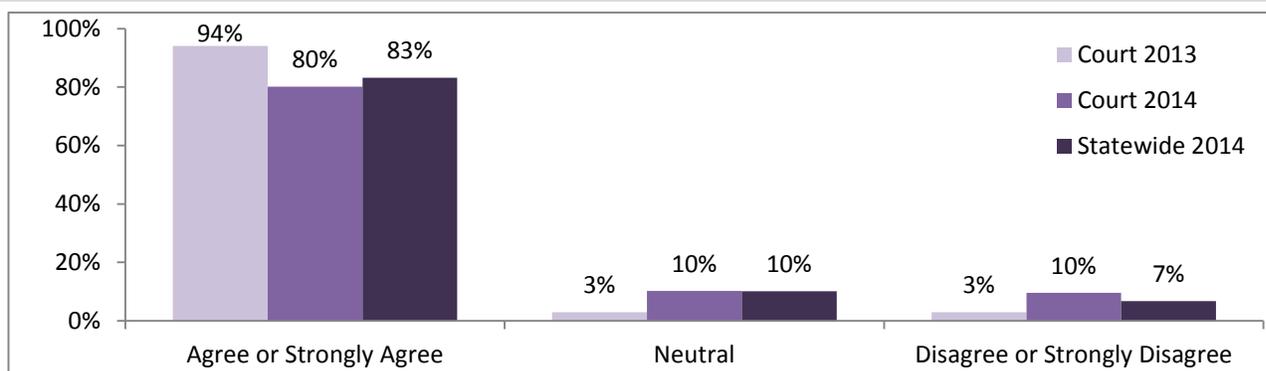
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	35	70%	141	67%	5,595	73%
4 Agree	13	26%	51	24%	1,549	20%
3 Neutral	2	4%	11	5%	310	4%
2 Disagree	0	0%	1	0%	87	1%
1 Strongly Disagree	0	0%	5	2%	99	1%
Total Responses	50		209		7,640	
Score		4.7		4.5		4.6
NA - Not Applicable	0		0		64	
No Response	0		5		251	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

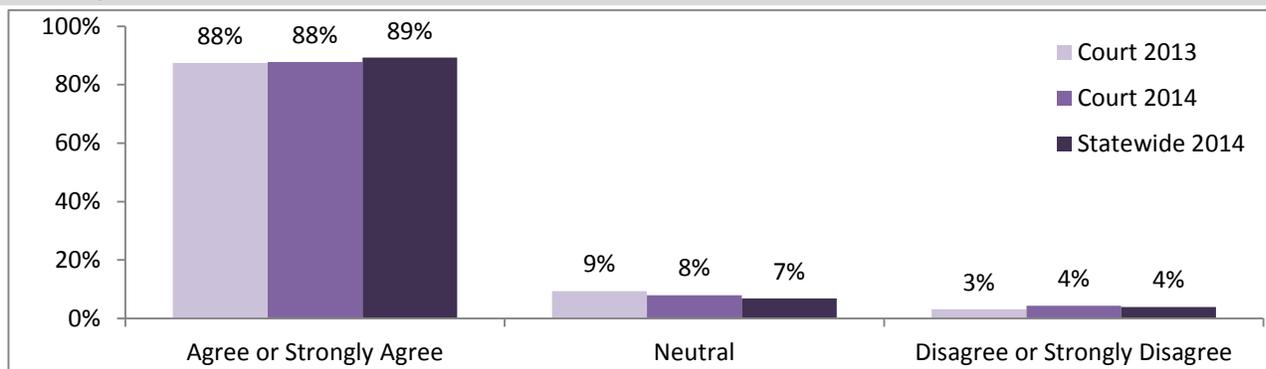
3) The way the case was handled was fair.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	20	59%	74	51%	2,915	58%
4 Agree	12	35%	43	29%	1,256	25%
3 Neutral	1	3%	15	10%	508	10%
2 Disagree	0	0%	6	4%	162	3%
1 Strongly Disagree	1	3%	8	5%	174	3%
Total Responses	34		146		5,015	
Score		4.5		4.2		4.3
NA - Not Applicable	12		24		1,060	
No Response	4		44		1,880	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

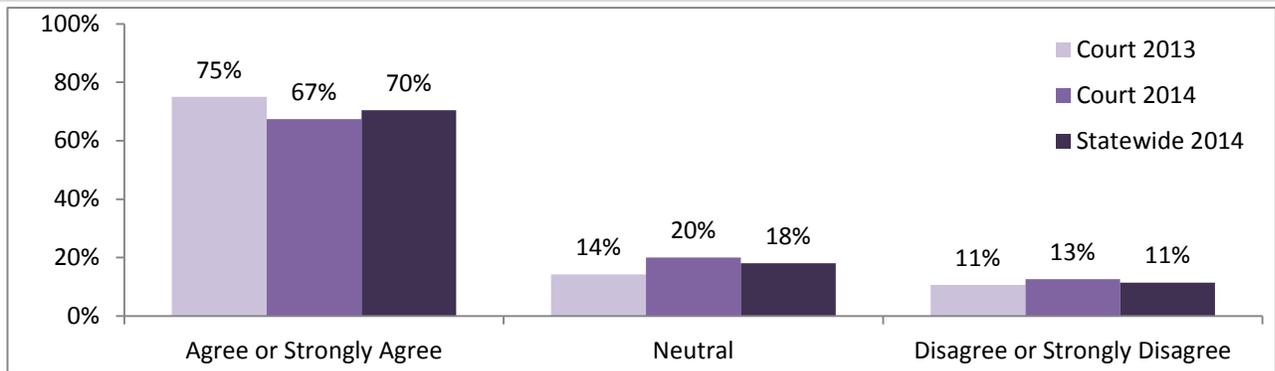
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	18	56%	86	62%	3,259	67%
4 Agree	10	31%	36	26%	1,109	23%
3 Neutral	3	9%	11	8%	336	7%
2 Disagree	1	3%	4	3%	91	2%
1 Strongly Disagree	0	0%	2	1%	98	2%
Total Responses	32		139		4,893	
Score		4.4		4.4		4.5
NA - Not Applicable	13		28		1,097	
No Response	5		47		1,965	



Questions 5 and 6 were directed to persons who were a party to the case.

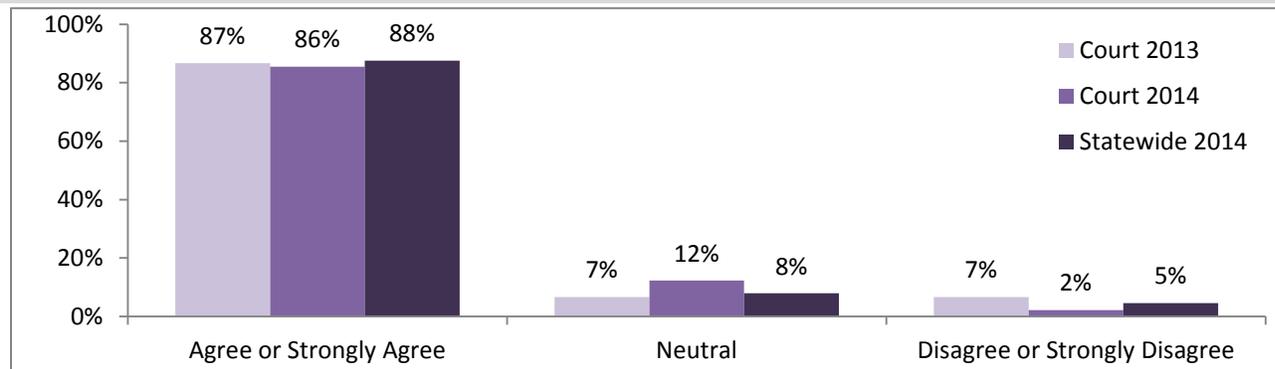
5) The outcome in my case was favorable to me.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	18	64%	66	49%	2,048	47%
4 Agree	3	11%	25	19%	999	23%
3 Neutral	4	14%	27	20%	783	18%
2 Disagree	2	7%	11	8%	242	6%
1 Strongly Disagree	1	4%	6	4%	253	6%
Total Responses	28		135		4,325	
Score		4.3		4.0		4.0
NA - Not Applicable	13		22		1,313	
No Response	9		57		2,317	



6) As I leave the court, I understand what happened in my case.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	18	60%	81	59%	2,750	61%
4 Agree	8	27%	37	27%	1,182	26%
3 Neutral	2	7%	17	12%	354	8%
2 Disagree	0	0%	0	0%	81	2%
1 Strongly Disagree	2	7%	3	2%	123	3%
Total Responses	30		138		4,490	
Score		4.3		4.4		4.4
NA - Not Applicable	13		18		1,137	
No Response	7		58		2,328	



34th District Court

Questions 7-9 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Child protective	0	0%	1	0%
Civil matter	45	21%	1,467	19%
Criminal/probation	51	24%	2,100	27%
Divorce/custody/support	0	0%	0	0%
Drug/sobriety court	7	3%	404	5%
Estate/trust	0	0%	0	0%
File papers	4	2%	149	2%
Get information	3	1%	189	2%
Guardianship/conservatorship	0	0%	0	0%
Juvenile delinquency	0	0%	0	0%
Make a payment	7	3%	464	6%
PPO	0	0%	0	0%
Small claims	4	2%	171	2%
Traffic/Ticket	100	47%	2,693	35%
Other	8	4%	672	9%
Number of Respondents	214		7,679	
No Response	2		276	

8) Who are you? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Party (Plaintiff/Defendant)	144	67%	4,580	62%
Agency Worker	6	3%	164	2%
Attorney/prosecutor	30	14%	903	12%
Family/friend of party to case	15	7%	791	11%
Juror	0	0%	188	3%
Witness	1	0%	196	3%
Other	9	4%	713	10%
Number of Respondents	214		7,402	
No Response	11		553	

34th District Court

9) How do you identify yourself? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Male	117	55%	4,217	54%
Female	89	42%	3,262	42%
American Indian / Alaska Nat.	6	3%	151	2%
Asian	7	3%	111	1%
Multiracial/biracial	7	3%	153	2%
Black/African American	48	22%	1,367	18%
Hispanic/Latino	8	4%	246	3%
White/Caucasian	77	36%	3,004	39%
Other	3	1%	199	3%
Number of Respondents	214		7,785	
No Response	1		170	