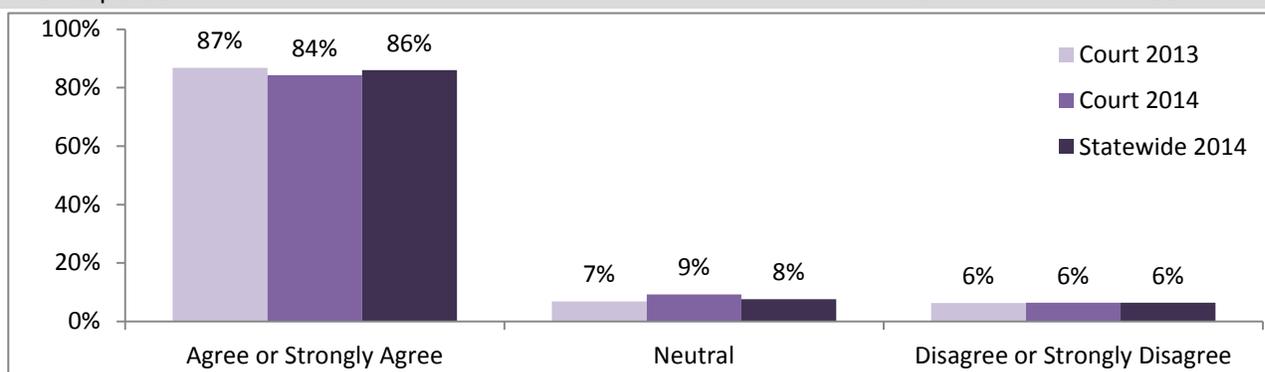


Questions 1 and 2 were directed to all respondents.

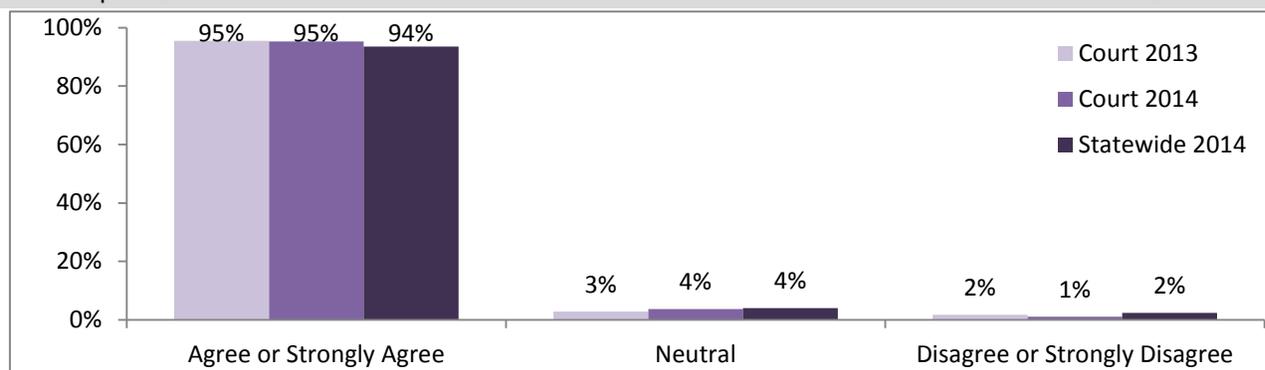
1) I was able to get my court business done in a reasonable amount of time today.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	229	65%	165	59%	4,614	61%
4 Agree	75	21%	71	25%	1,901	25%
3 Neutral	24	7%	26	9%	574	8%
2 Disagree	14	4%	11	4%	229	3%
1 Strongly Disagree	8	2%	7	3%	254	3%
Total Responses	350		280		7,572	
Score		4.4		4.3		4.4
NA - Not Applicable	8		5		185	
No Response	1		6		198	



2) I was treated with courtesy and respect by court staff.

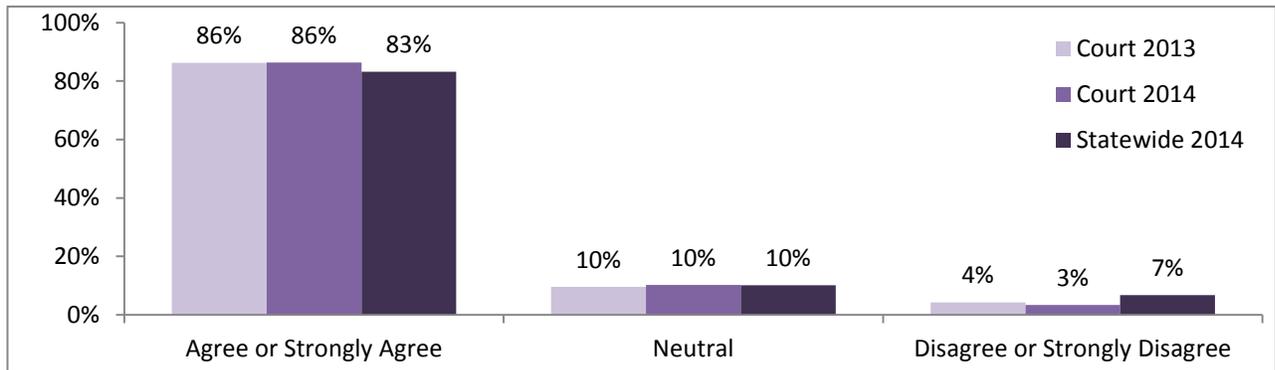
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	273	77%	213	78%	5,595	73%
4 Agree	66	19%	48	18%	1,549	20%
3 Neutral	10	3%	10	4%	310	4%
2 Disagree	4	1%	2	1%	87	1%
1 Strongly Disagree	2	1%	1	0%	99	1%
Total Responses	355		274		7,640	
Score		4.7		4.7		4.6
NA - Not Applicable	3		3		64	
No Response	1		14		251	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

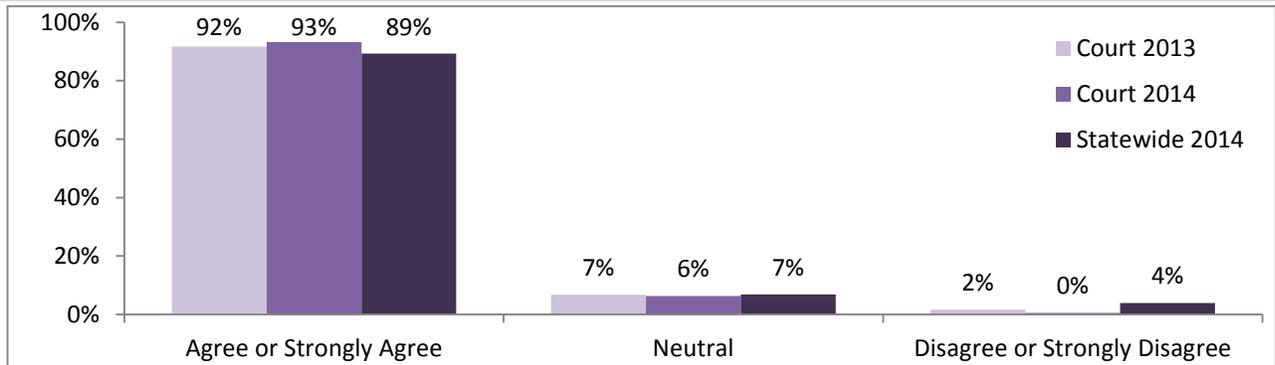
3) The way the case was handled was fair.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	158	60%	130	63%	2,915	58%
4 Agree	68	26%	47	23%	1,256	25%
3 Neutral	25	10%	21	10%	508	10%
2 Disagree	8	3%	4	2%	162	3%
1 Strongly Disagree	3	1%	3	1%	174	3%
Total Responses	262		205		5,015	
Score		4.4		4.4		4.3
NA - Not Applicable	42		38		1,060	
No Response	55		48		1,880	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

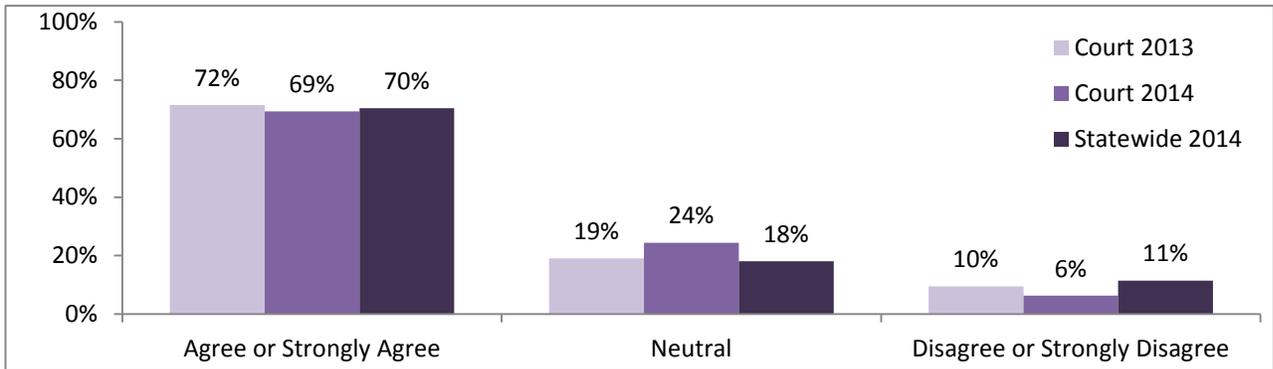
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	181	72%	155	75%	3,259	67%
4 Agree	51	20%	38	18%	1,109	23%
3 Neutral	17	7%	13	6%	336	7%
2 Disagree	2	1%	1	0%	91	2%
1 Strongly Disagree	2	1%	0	0%	98	2%
Total Responses	253		207		4,893	
Score		4.6		4.7		4.5
NA - Not Applicable	45		35		1,097	
No Response	61		49		1,965	



Questions 5 and 6 were directed to persons who were a party to the case.

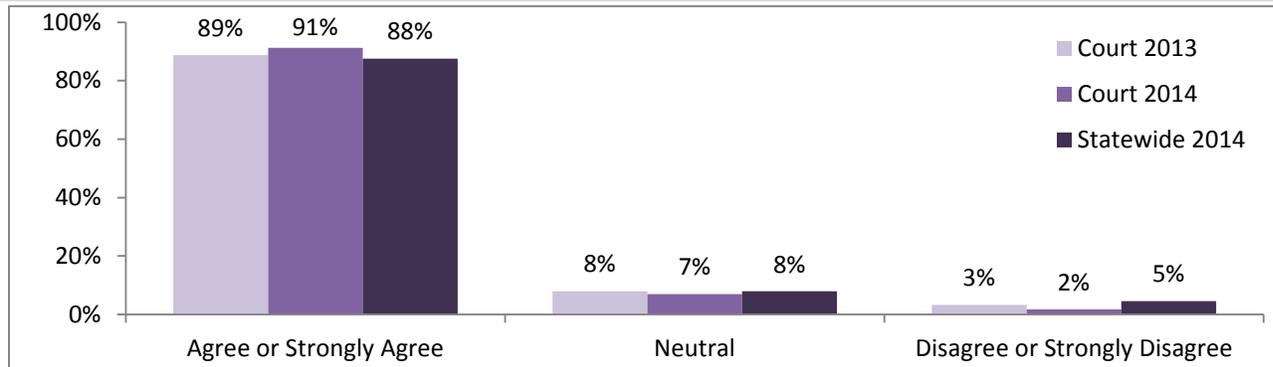
5) The outcome in my case was favorable to me.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	98	49%	76	48%	2,048	47%
4 Agree	45	23%	35	22%	999	23%
3 Neutral	38	19%	39	24%	783	18%
2 Disagree	13	7%	6	4%	242	6%
1 Strongly Disagree	6	3%	4	3%	253	6%
Total Responses	200		160		4,325	
Score	4.1		4.1		4.0	
NA - Not Applicable	79		49		1,313	
No Response	80		82		2,317	



6) As I leave the court, I understand what happened in my case.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	138	65%	108	63%	2,750	61%
4 Agree	51	24%	49	28%	1,182	26%
3 Neutral	17	8%	12	7%	354	8%
2 Disagree	7	3%	2	1%	81	2%
1 Strongly Disagree	0	0%	1	1%	123	3%
Total Responses	213		172		4,490	
Score	4.5		4.5		4.4	
NA - Not Applicable	63		41		1,137	
No Response	83		78		2,328	



33rd District Court

Questions 7-9 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
	Count	Percentage	Count	Percentage
Child protective	0	0%	1	0%
Civil matter	50	17%	1,467	19%
Criminal/probation	115	40%	2,100	27%
Divorce/custody/support	0	0%	0	0%
Drug/sobriety court	20	7%	404	5%
Estate/trust	0	0%	0	0%
File papers	3	1%	149	2%
Get information	3	1%	189	2%
Guardianship/conservatorship	0	0%	0	0%
Juvenile delinquency	0	0%	0	0%
Make a payment	14	5%	464	6%
PPO	0	0%	0	0%
Small claims	1	0%	171	2%
Traffic/Ticket	67	23%	2,693	35%
Other	35	12%	672	9%
Number of Respondents	291		7,679	
No Response	3		276	

8) Who are you? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
	Count	Percentage	Count	Percentage
Party (Plaintiff/Defendant)	154	53%	4,580	62%
Agency Worker	2	1%	164	2%
Attorney/prosecutor	42	14%	903	12%
Family/friend of party to case	32	11%	791	11%
Juror	0	0%	188	3%
Witness	12	4%	196	3%
Other	49	17%	713	10%
Number of Respondents	291		7,402	
No Response	8		553	

33rd District Court

9) How do you identify yourself? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Male	171	59%	4,217	54%
Female	107	37%	3,262	42%
American Indian / Alaska Nat.	5	2%	151	2%
Asian	0	0%	111	1%
Multiracial/biracial	4	1%	153	2%
Black/African American	18	6%	1,367	18%
Hispanic/Latino	6	2%	246	3%
White/Caucasian	132	45%	3,004	39%
Other	9	3%	199	3%
Number of Respondents	291		7,785	
No Response	4		170	