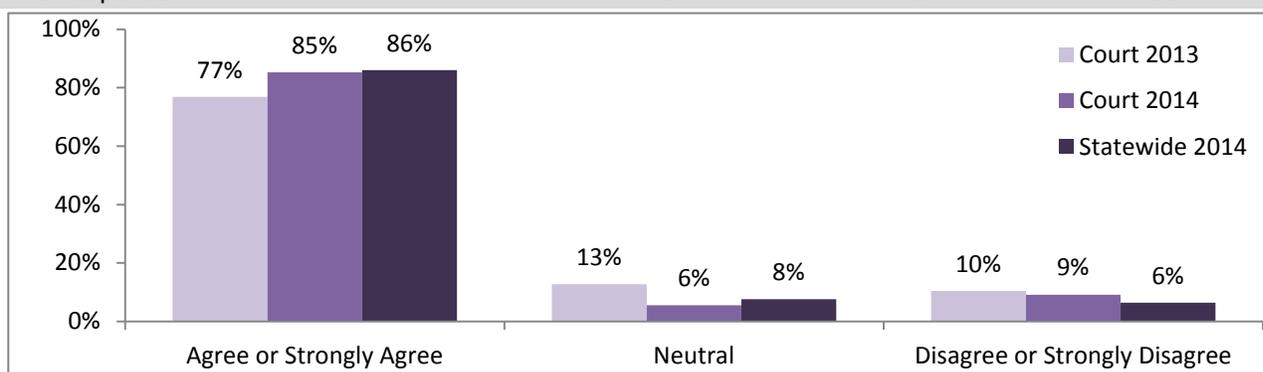


**Questions 1 and 2 were directed to all respondents.**

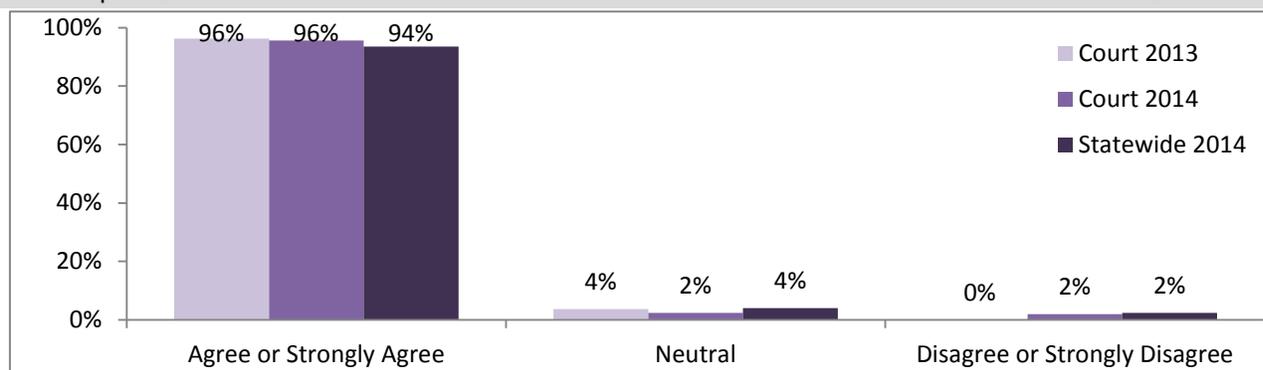
**1) I was able to get my court business done in a reasonable amount of time today.**

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	63	47%	131	52%	4,614	61%
4 Agree	40	30%	83	33%	1,901	25%
3 Neutral	17	13%	14	6%	574	8%
2 Disagree	6	4%	16	6%	229	3%
1 Strongly Disagree	8	6%	7	3%	254	3%
Total Responses	134		251		7,572	
Score		4.1		4.3		4.4
NA - Not Applicable	2		5		185	
No Response	0		5		198	



**2) I was treated with courtesy and respect by court staff.**

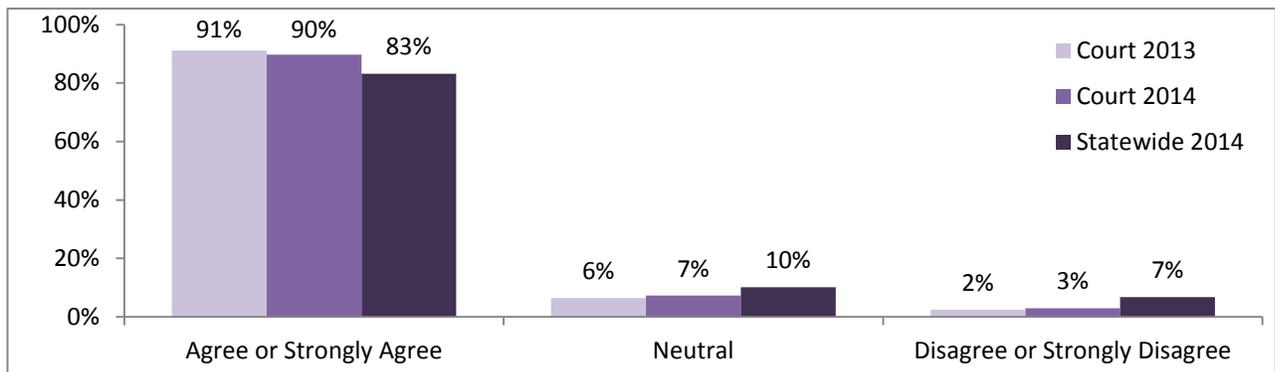
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	97	72%	193	76%	5,595	73%
4 Agree	33	24%	49	19%	1,549	20%
3 Neutral	5	4%	6	2%	310	4%
2 Disagree	0	0%	1	0%	87	1%
1 Strongly Disagree	0	0%	4	2%	99	1%
Total Responses	135		253		7,640	
Score		4.7		4.7		4.6
NA - Not Applicable	1		1		64	
No Response	0		7		251	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

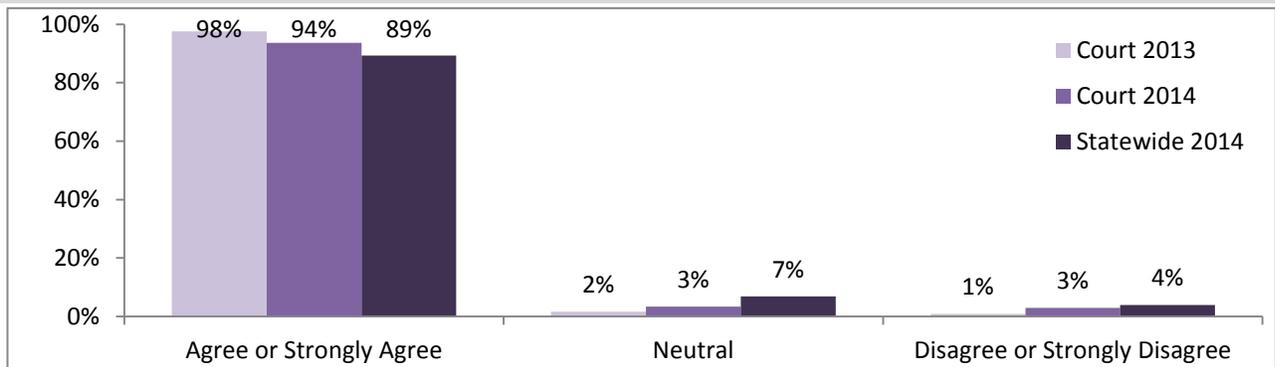
**3) The way the case was handled was fair.**

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	88	70%	152	65%	2,915	58%
4 Agree	26	21%	59	25%	1,256	25%
3 Neutral	8	6%	17	7%	508	10%
2 Disagree	2	2%	3	1%	162	3%
1 Strongly Disagree	1	1%	4	2%	174	3%
Total Responses	125		235		5,015	
Score		4.6		4.5		4.3
NA - Not Applicable	2		10		1,060	
No Response	9		16		1,880	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

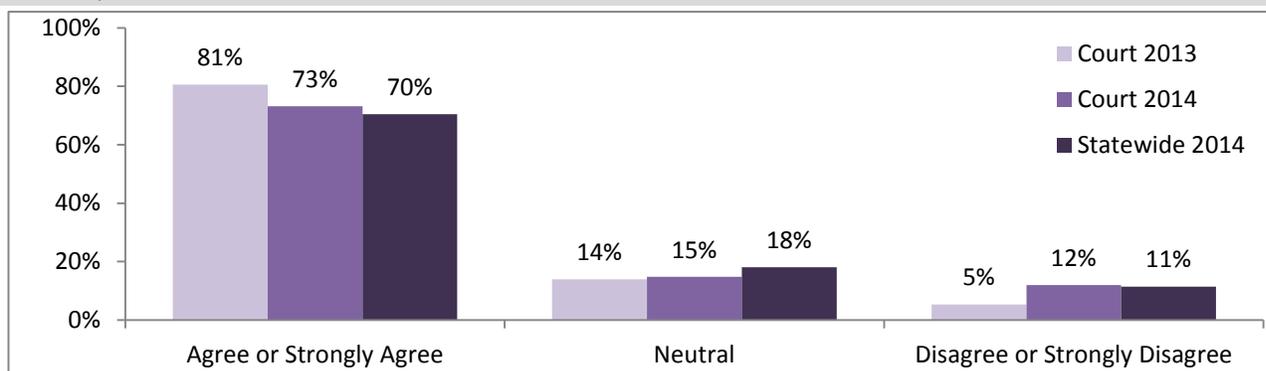
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	95	78%	180	76%	3,259	67%
4 Agree	24	20%	41	17%	1,109	23%
3 Neutral	2	2%	8	3%	336	7%
2 Disagree	0	0%	5	2%	91	2%
1 Strongly Disagree	1	1%	2	1%	98	2%
Total Responses	122		236		4,893	
Score		4.7		4.7		4.5
NA - Not Applicable	1		7		1,097	
No Response	13		18		1,965	



**Questions 5 and 6 were directed to persons who were a party to the case.**

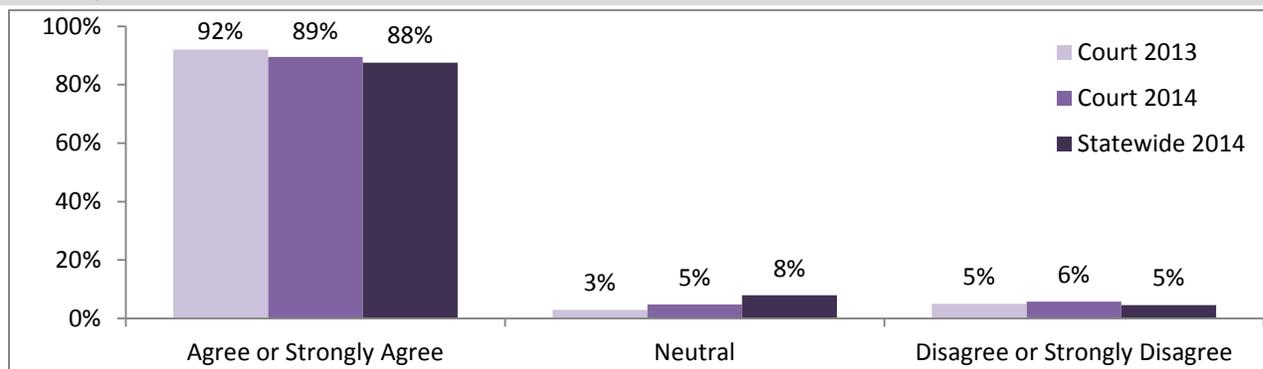
**5) The outcome in my case was favorable to me.**

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	47	51%	96	52%	2,048	47%
4 Agree	28	30%	38	21%	999	23%
3 Neutral	13	14%	27	15%	783	18%
2 Disagree	2	2%	9	5%	242	6%
1 Strongly Disagree	3	3%	13	7%	253	6%
Total Responses	93		183		4,325	
Score		4.2		4.1		4.0
NA - Not Applicable	17		29		1,313	
No Response	26		49		2,317	



**6) As I leave the court, I understand what happened in my case.**

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	64	63%	130	68%	2,750	61%
4 Agree	29	29%	40	21%	1,182	26%
3 Neutral	3	3%	9	5%	354	8%
2 Disagree	1	1%	7	4%	81	2%
1 Strongly Disagree	4	4%	4	2%	123	3%
Total Responses	101		190		4,490	
Score		4.5		4.5		4.4
NA - Not Applicable	9		24		1,137	
No Response	26		47		2,328	



15th District Court

**Questions 7-9 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Select all that apply.)**

	Court 2014		3rd Class Courts Statewide 2014	
Child protective	0	0%	1	0%
Civil matter	71	27%	1,467	19%
Criminal/probation	84	32%	2,100	27%
Divorce/custody/support	0	0%	0	0%
Drug/sobriety court	36	14%	404	5%
Estate/trust	0	0%	0	0%
File papers	1	0%	149	2%
Get information	1	0%	189	2%
Guardianship/conservatorship	0	0%	0	0%
Juvenile delinquency	0	0%	0	0%
Make a payment	2	1%	464	6%
PPO	0	0%	0	0%
Small claims	3	1%	171	2%
Traffic/Ticket	53	20%	2,693	35%
Other	22	8%	672	9%
Number of Respondents	261		7,679	
No Response	5		276	

**8) Who are you? (Select all that apply.)**

	Court 2014		3rd Class Courts Statewide 2014	
Party (Plaintiff/Defendant)	163	62%	4,580	62%
Agency Worker	10	4%	164	2%
Attorney/prosecutor	44	17%	903	12%
Family/friend of party to case	21	8%	791	11%
Juror	0	0%	188	3%
Witness	5	2%	196	3%
Other	18	7%	713	10%
Number of Respondents	261		7,402	
No Response	4		553	

15th District Court

9) How do you identify yourself? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Male	149	57%	4,217	54%
Female	96	37%	3,262	42%
American Indian / Alaska Nat.	3	1%	151	2%
Asian	8	3%	111	1%
Multiracial/biracial	3	1%	153	2%
Black/African American	31	12%	1,367	18%
Hispanic/Latino	5	2%	246	3%
White/Caucasian	119	46%	3,004	39%
Other	4	2%	199	3%
Number of Respondents	261		7,785	
No Response	1		170	