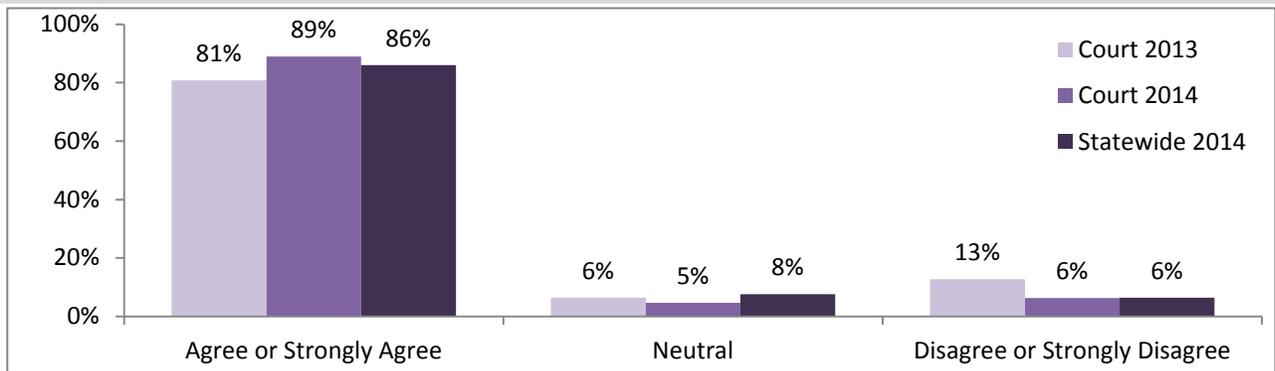


Questions 1 and 2 were directed to all respondents.

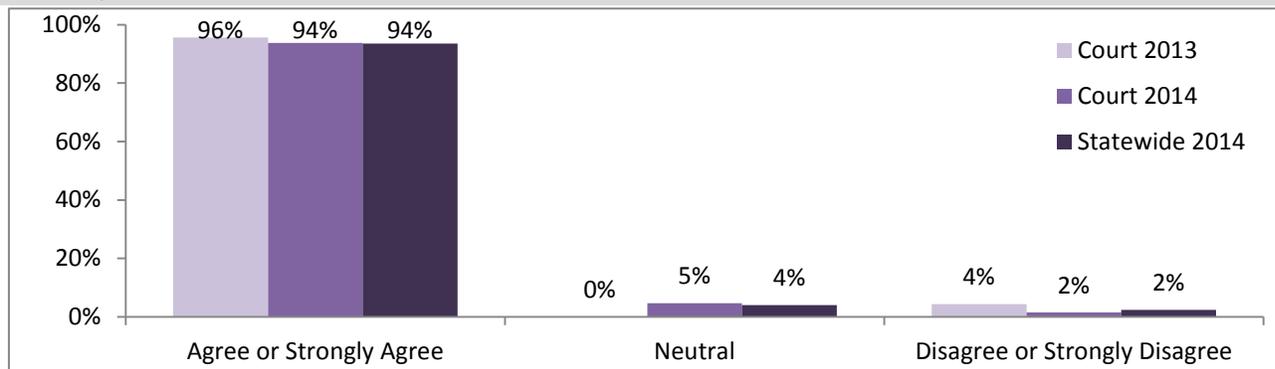
1) I was able to get my court business done in a reasonable amount of time today.

| | Court 2013 | | Court 2014 | | 3rd Class Courts Statewide 2014 | |
|---------------------|------------|-----|------------|-----|------------------------------------|-----|
| 5 Strongly Agree | 26 | 55% | 83 | 65% | 4,614 | 61% |
| 4 Agree | 12 | 26% | 30 | 24% | 1,901 | 25% |
| 3 Neutral | 3 | 6% | 6 | 5% | 574 | 8% |
| 2 Disagree | 4 | 9% | 4 | 3% | 229 | 3% |
| 1 Strongly Disagree | 2 | 4% | 4 | 3% | 254 | 3% |
| Total Responses | 47 | | 127 | | 7,572 | |
| Score | | 4.2 | | 4.4 | | 4.4 |
| NA - Not Applicable | 0 | | 2 | | 185 | |
| No Response | 0 | | 1 | | 198 | |



2) I was treated with courtesy and respect by court staff.

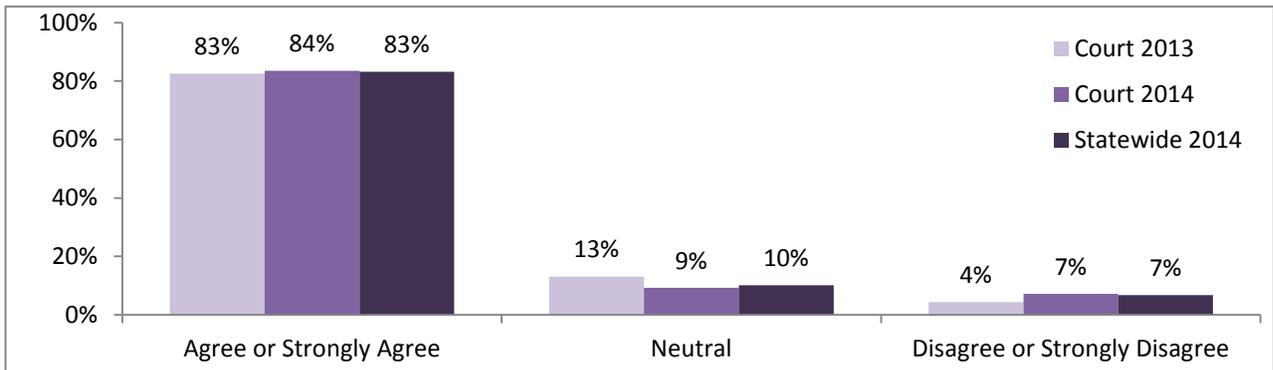
| | Court 2013 | | Court 2014 | | 3rd Class Courts Statewide 2014 | |
|---------------------|------------|-----|------------|-----|------------------------------------|-----|
| 5 Strongly Agree | 32 | 70% | 99 | 77% | 5,595 | 73% |
| 4 Agree | 12 | 26% | 21 | 16% | 1,549 | 20% |
| 3 Neutral | 0 | 0% | 6 | 5% | 310 | 4% |
| 2 Disagree | 1 | 2% | 0 | 0% | 87 | 1% |
| 1 Strongly Disagree | 1 | 2% | 2 | 2% | 99 | 1% |
| Total Responses | 46 | | 128 | | 7,640 | |
| Score | | 4.6 | | 4.7 | | 4.6 |
| NA - Not Applicable | 0 | | 0 | | 64 | |
| No Response | 1 | | 2 | | 251 | |



Questions 3 and 4 were directed to persons who attended a hearing or trial.

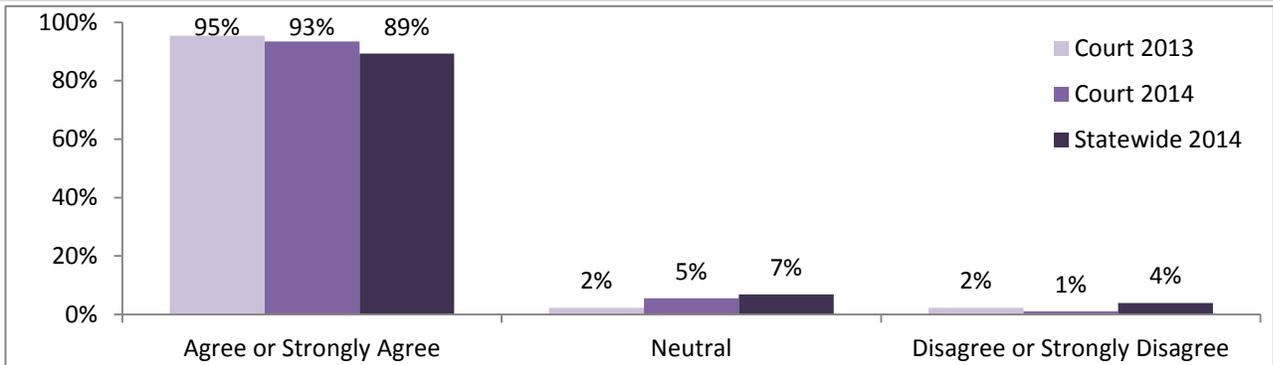
3) The way the case was handled was fair.

| | Court 2013 | | Court 2014 | | 3rd Class Courts Statewide 2014 | |
|---------------------|------------|------------|------------|------------|------------------------------------|------------|
| | Count | Percentage | Count | Percentage | Count | Percentage |
| 5 Strongly Agree | 28 | 61% | 65 | 67% | 2,915 | 58% |
| 4 Agree | 10 | 22% | 16 | 16% | 1,256 | 25% |
| 3 Neutral | 6 | 13% | 9 | 9% | 508 | 10% |
| 2 Disagree | 2 | 4% | 3 | 3% | 162 | 3% |
| 1 Strongly Disagree | 0 | 0% | 4 | 4% | 174 | 3% |
| Total Responses | 46 | | 97 | | 5,015 | |
| Score | | 4.4 | | 4.4 | | 4.3 |
| NA - Not Applicable | 0 | | 13 | | 1,060 | |
| No Response | 1 | | 20 | | 1,880 | |



4) The judge/magistrate/referee treated everyone with courtesy and respect.

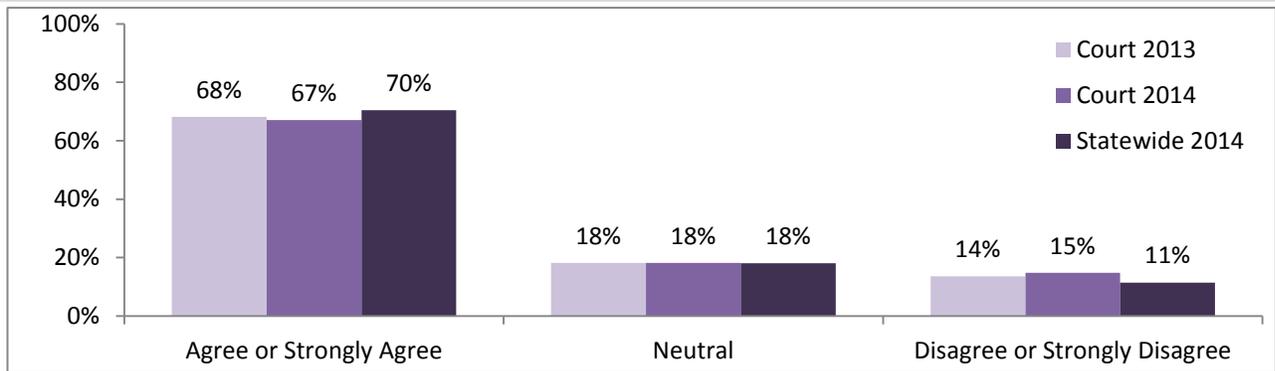
| | Court 2013 | | Court 2014 | | 3rd Class Courts Statewide 2014 | |
|---------------------|------------|------------|------------|------------|------------------------------------|------------|
| | Count | Percentage | Count | Percentage | Count | Percentage |
| 5 Strongly Agree | 29 | 66% | 72 | 79% | 3,259 | 67% |
| 4 Agree | 13 | 30% | 13 | 14% | 1,109 | 23% |
| 3 Neutral | 1 | 2% | 5 | 5% | 336 | 7% |
| 2 Disagree | 1 | 2% | 0 | 0% | 91 | 2% |
| 1 Strongly Disagree | 0 | 0% | 1 | 1% | 98 | 2% |
| Total Responses | 44 | | 91 | | 4,893 | |
| Score | | 4.6 | | 4.7 | | 4.5 |
| NA - Not Applicable | 2 | | 15 | | 1,097 | |
| No Response | 1 | | 24 | | 1,965 | |



Questions 5 and 6 were directed to persons who were a party to the case.

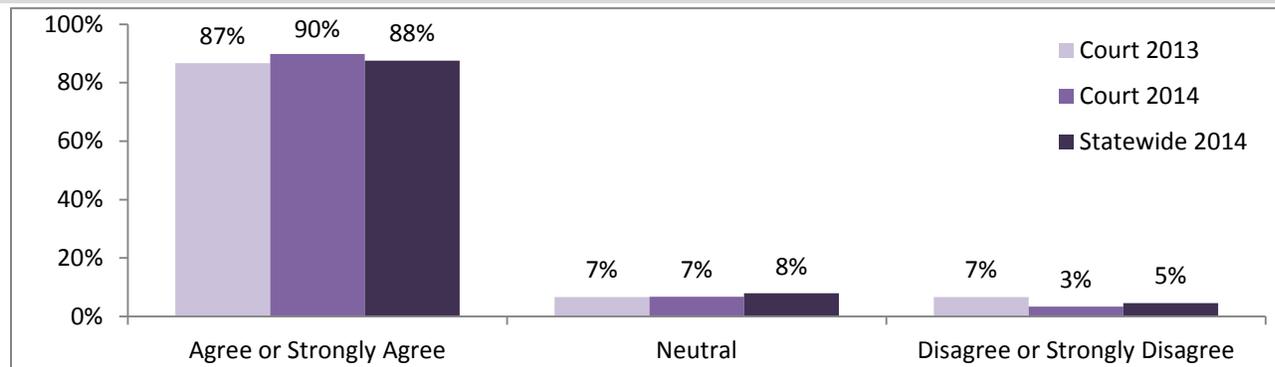
5) The outcome in my case was favorable to me.

| | Court 2013 | | Court 2014 | | 3rd Class Courts Statewide 2014 | |
|---------------------|------------|-----|------------|-----|------------------------------------|-----|
| 5 Strongly Agree | 22 | 50% | 43 | 49% | 2,048 | 47% |
| 4 Agree | 8 | 18% | 16 | 18% | 999 | 23% |
| 3 Neutral | 8 | 18% | 16 | 18% | 783 | 18% |
| 2 Disagree | 4 | 9% | 8 | 9% | 242 | 6% |
| 1 Strongly Disagree | 2 | 5% | 5 | 6% | 253 | 6% |
| Total Responses | 44 | | 88 | | 4,325 | |
| Score | | 4.0 | | 4.0 | | 4.0 |
| NA - Not Applicable | 2 | | 12 | | 1,313 | |
| No Response | 1 | | 30 | | 2,317 | |



6) As I leave the court, I understand what happened in my case.

| | Court 2013 | | Court 2014 | | 3rd Class Courts Statewide 2014 | |
|---------------------|------------|-----|------------|-----|------------------------------------|-----|
| 5 Strongly Agree | 27 | 60% | 64 | 72% | 2,750 | 61% |
| 4 Agree | 12 | 27% | 16 | 18% | 1,182 | 26% |
| 3 Neutral | 3 | 7% | 6 | 7% | 354 | 8% |
| 2 Disagree | 1 | 2% | 2 | 2% | 81 | 2% |
| 1 Strongly Disagree | 2 | 4% | 1 | 1% | 123 | 3% |
| Total Responses | 45 | | 89 | | 4,490 | |
| Score | | 4.4 | | 4.6 | | 4.4 |
| NA - Not Applicable | 1 | | 11 | | 1,137 | |
| No Response | 1 | | 30 | | 2,328 | |



14B District Court

Questions 7-9 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Select all that apply.)

| | Court 2014 | | 3rd Class Courts Statewide 2014 | |
|------------------------------|------------|-----|------------------------------------|-----|
| | | | | |
| Child protective | 0 | 0% | 1 | 0% |
| Civil matter | 33 | 25% | 1,467 | 19% |
| Criminal/probation | 32 | 25% | 2,100 | 27% |
| Divorce/custody/support | 0 | 0% | 0 | 0% |
| Drug/sobriety court | 4 | 3% | 404 | 5% |
| Estate/trust | 0 | 0% | 0 | 0% |
| File papers | 3 | 2% | 149 | 2% |
| Get information | 3 | 2% | 189 | 2% |
| Guardianship/conservatorship | 0 | 0% | 0 | 0% |
| Juvenile delinquency | 0 | 0% | 0 | 0% |
| Make a payment | 10 | 8% | 464 | 6% |
| PPO | 0 | 0% | 0 | 0% |
| Small claims | 5 | 4% | 171 | 2% |
| Traffic/Ticket | 44 | 34% | 2,693 | 35% |
| Other | 6 | 5% | 672 | 9% |
| Number of Respondents | 130 | | 7,679 | |
| No Response | 2 | | 276 | |

8) Who are you? (Select all that apply.)

| | Court 2014 | | 3rd Class Courts Statewide 2014 | |
|--------------------------------|------------|-----|------------------------------------|-----|
| | | | | |
| Party (Plaintiff/Defendant) | 97 | 75% | 4,580 | 62% |
| Agency Worker | 2 | 2% | 164 | 2% |
| Attorney/prosecutor | 14 | 11% | 903 | 12% |
| Family/friend of party to case | 5 | 4% | 791 | 11% |
| Juror | 0 | 0% | 188 | 3% |
| Witness | 0 | 0% | 196 | 3% |
| Other | 8 | 6% | 713 | 10% |
| Number of Respondents | 130 | | 7,402 | |
| No Response | 5 | | 553 | |

14B District Court

9) How do you identify yourself? (Select all that apply.)

| | Court 2014 | | 3rd Class Courts Statewide 2014 | |
|-------------------------------|------------|-----|------------------------------------|-----|
| | | | | |
| Male | 75 | 58% | 4,217 | 54% |
| Female | 48 | 37% | 3,262 | 42% |
| American Indian / Alaska Nat. | 2 | 2% | 151 | 2% |
| Asian | 0 | 0% | 111 | 1% |
| Multiracial/biracial | 3 | 2% | 153 | 2% |
| Black/African American | 33 | 25% | 1,367 | 18% |
| Hispanic/Latino | 3 | 2% | 246 | 3% |
| White/Caucasian | 36 | 28% | 3,004 | 39% |
| Other | 2 | 2% | 199 | 3% |
| Number of Respondents | 130 | | 7,785 | |
| No Response | 3 | | 170 | |