Community Dispute Resolution Program

Michigan Supreme Court
State Court Administrative Office
Office of Dispute Resolution

2008 Annual Report

Statistical Supplement

To contact the Community Dispute Resolution Program center nearest you, call 1-800-8RESOLVE, (1-800-873-7658).

For additional information about the statewide Community Dispute Resolution Program or this report, please contact:

Office of Dispute Resolution
P.O. Box 30048
Lansing, MI 48909
Telephone: 517-373-4839
Fax: 517-373-5748
E-mail: CDRPinfo@courts.mi.gov

Program information is also available at: http://courts.michigan.gov/scao/dispute/index.htm

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COMMUNITY DISPUTE RESOLUTION PROGRAM
CENTER CONTACT INFORMATION

The following list of contact information for CDRP centers is arranged alphabetically by the primary county represented by the center.

BERRIEN, Branch, Cass, St. Joseph, Van Buren
Citizens Mediation Service, Inc.
2800 Cleveland Avenue, Suite 2
St. Joseph, Michigan 49085
Phone (269) 982-7898
Fax (269) 982-7899
E-Mail matt_balfe@citizensmediation.org
Website http://www.citizensmediation.org
Contact Matthew Balfe

CHARLEVOIX, Emmet
Citizen Dispute Resolution Service, Inc.
Northern Community Mediation
415 State Street
Petoskey, Michigan 49770
Phone (231) 487-1771
Fax (231) 487-1770
E-Mail jane@northernmediation.org
Contact Jane Millar

CHIPPEWA, Luce, Mackinac
Eastern UP Dispute Resolution Center, Inc.
P.O. Box 505
Sault Ste Marie, Michigan 49783
Phone (906) 253-9841
Fax (906) 253-9844
E-Mail cdrc@northernmi.net
Website www.eupmediate.com
Contact Gerry Stelmaszek

DELTA, Menominee, Schoolcraft
Resolution Services Program
UPCAP Services, Inc.
P.O. Box 606
Escanaba, Michigan 49829
Phone (906) 789-9580
Fax (906) 786-5620
E-Mail gocc@charterinternet.com
Website http://www.upcapservices.com/other-resoservices.shtml
Contact Cheryl Goc

GENESEE, Arenac, Bay, Clare, Gladwin, Midland, Ogemaw, Roscommon, Saginaw
Community Resolution Center
315 East Court Street, Suite 200
Flint, Michigan 48502
Phone (810) 249-2619
Fax (810) 239-9545
E-Mail JOdell@mediation-crc.org
Website www.mediation-crc.org
Contact Jane O'Dell

GOGEBIC, Baraga, Dickinson, Houghton, Iron, Keweenaw, Ontonagon
Western UP Mediators
115 E. Ayer Street
Ironwood, Michigan 49938
Phone (906) 932-0010
Fax (906) 932-0033
E-Mail mediator@up.net
Contact Marvin LaGrew

GRAND TRAVERSE, Benzie, Leelanau, Missaukee, Wexford
Community Resolution Services, Inc.
1022 E. Front Street, P.O. Box 1035
Traverse City, Michigan 49685-1035
Phone (231) 941-5835
Fax (231) 941-4530
E-Mail crservice@thirdlevel.org
Contact Jennifer Kowal

INGHAM, Clinton, Eaton, Gratiot, Ionia, Shiawassee
DRCCM
Dispute Resolution Center of Central Michigan
229 North Pine Street
Lansing, Michigan 48933
Phone (517) 485-2274
Fax (517) 485-1183
E-Mail drccm.cm@tds.net
Contact Linda Glover

JACKSON, Hillsdale, Lenawee, Monroe
Southeastern Dispute Resolution Services
Community Action Agency
1214 Greenwood
Jackson, Michigan 49204
Phone (517) 784-4800
Fax (517) 784-5188
E-Mail mstanley@caajlh.org
Contact Marc Stanley

KALAMAZOO, Barry, Calhoun
Dispute Resolution Services
Gryphon Place
1104 South Westnedge Avenue
Kalamazoo, Michigan 49008
Phone (269) 552-3434
Fax (269) 381-0935
E-Mail bburnside@hotmail.org
Website www.gryphon.org
Contact Barry Burnside

KENT, Isabella, Lake, Mecosta, Montcalm, Newaygo, Osceola
Dispute Resolution Center of West Michigan
Community Reconciliation Center
678 Front Avenue, NW, Suite 250
Grand Rapids, Michigan 49504-5368
Phone (616) 774-0121
Fax (616) 774-0323
E-Mail jwilmot@drcwm.org
Website http://www.drcwm.org
Contact Jonathan Wilmot

MACOMB, St. Clair
The Resolution Center
176 S. Main Street, Suite 2
Mt. Clemens, Michigan 48043
Phone (586) 469-4714
Fax (586) 469-0078
E-Mail cpappas@theresolutioncenter.com
Website http://www.theresolutioncenter.com
Contact Craig R. Pappas

MARQUETTE, Alger
Marquette-Alger Resolution Service
715 W. Washington Street, Suite A
Marquette, Michigan 49855
Phone (906) 226-8600
Fax (906) 226-5399
E-Mail marsmediation@yahoo.com
Website http://www.marsmediation.org
Contact Jennifer Frazier

MUSKEGON, Manistee, Mason, Oceana
Westshore Dispute Resolution Center
1200 Ransom Street
Muskegon, Michigan 49442
Phone (231) 727-6001
Fax (231) 727-6011
E-Mail wdrc@verizon.net
Website http://www.mediatewestmichigan.com
Contact Kate Kesteloot Scarbrough

OAKLAND
Oakland Mediation Center, Inc.
550 Hulet Drive, Suite 102
Bloomfield Hills, Michigan 48302
Phone (248) 338-4280
Fax (248) 338-0480
E-Mail bhanes@mediation-omc.org
Website http://www.mediation-omc.org
Contact Bonnie Hanes

OTSEGO, Alcona, Alpena, Antrim, Cheboygan, Crawford, Iosco, Kalkaska, Montmorency, Oscoda, Presque Isle
Community Mediation Services
Otsego County
United Way Building
116 5th Street
Gaylord, Michigan 49735
Phone (989) 732-1576, (989) 705-1227
Fax (989) 705-1337
E-Mail communitymediationservices@verizon.net
Website www.otsego.org/cms
Contact Grant Bliss

OTTAWA, Allegan
Mediation Services
Courthouse Square
68 West 8th Street, Suite 140
Holland, Michigan 49423
Phone (616) 399-1600
Fax (616) 399-1090
E-Mail ccorriveau@mediationsolvesconflict.org
Website www.mediationsolvesconflict.com
Contact Connie Corriveau

TUSCOLA, Huron, Lapeer, Sanilac
Center for Dispute Resolution
Human Development Commission
429 Montague Avenue
Caro, Michigan 48723-1997
Phone (989) 672-4044
Fax (989) 673-2031
E-Mail peggyd@hdc-caro.org
Contact Peggy Davy

WASHTENAW, Livingston
Dispute Resolution Centers of Michigan, Inc.
The Dispute Resolution Center
(110 N. Fourth Avenue, Suite 100)
P.O. Box 8645
Ann Arbor, Michigan 48107-8645
Phone (734) 222-3745
Fax (734) 222-3760
E-Mail dulinb@ewashtenaw.org
Website http://www.mimediation.org
Contact Belinda Dulin

WAYNE
Wayne Mediation Center
Garrison Place
19855 W. Outer Drive, Suite 206 – East Bldg.
Dearborn, Michigan 48124
Phone (313) 561-3500
Fax (313) 561-3600
E-Mail Lischeron@mediation-wayne.org
Website www.mediation-wayne.org
Contact Howard Lischeron

CITIZENS MEDIATION SERVICES, INC.

Counties served: Berrien, Branch, Cass, St. Joseph, and Van Buren
Director: Matthew Balfe
Office address: 2800 Cleveland Avenue, Suite 2, St. Joseph, MI 49085
E-mail address: matt_balfe@citizensmediation.org
Website: www.citizensmediation.org

Start-up year: 1991

2008 Annual budget of overall dispute resolution center: $117,461.00
2008 CDRP grant: $88,100.00

Local funding sources: Covert Community Foundation, Van Buren County United Way

Total number of staff: 3
Total number of full-time equivalent positions: 1
Total number of mediators: 24

Types of cases handled or programs offered: Community, small claims, general civil district, general civil circuit, domestic, probate, employment, special education, civil rights, real estate, discrimination, and juvenile justice

Courts in which services are provided or from which referrals are received: 5th District, 7th A and B District, 4th District, 3B District, 2nd Circuit, 36th Circuit, Van Buren Juvenile Court, Berrien County Probate Court, and Cass County Probate Court

Other referral sources: Schools and ISDs, self-referrals, Michigan Department of Civil Rights, United States Postal Service, and Association of Realtors

Types of training offered: 40-hour mediation skills training and Community Restorative Boards Training (BARJ)

NORTHERN COMMUNITY MEDIATION

Counties served: Charlevoix and Emmet
Director: Dr. Jane Millar
Office address: 415 State Street, Petoskey, MI 49770
E-mail address: jane@northernmediation.org
Website: N/A

Start-up year: 1993

2008 Annual budget of overall dispute resolution center: $177,266.59
2008 CDRP grant: $52,964.25

Local funding sources: Charlevoix County, Emmet County, 7th Probate Court-Charlevoix, 7th Probate Court-Emmet, donations, fees for services, fund raising, Charlevoix Community Foundation, Petoskey-Harbor Springs Area Community Foundation, Revenue Sharing Board

Total number of staff: 3
Total number of full-time equivalent positions: 3
Total number of mediators: 48

Types of cases handled or programs offered: Child protection, breach of contract, employment, guardianship, landlord/tenant, neighbor, domestic matters, probate matters, ordinance/statute/regulation, postjudgment, property, schools, juvenile victim offender, divorce with children, divorce without children, first time offender shoplifting program, and preventative shoplifting program

Courts in which services are provided or from which referrals are received: 57th Circuit, 33rd Circuit, 90th District, 7th Probate, and Family Court

Other referral sources: Business/corporation, community organization, friend/family/colleague, legal organizations, prosecutor, education institution, and self-referrals

Types of training offered: 40-hour general civil training, general civil, and mediator updates

EUP COMMUNITY DISPUTE RESOLUTION CENTER

Counties served: Chippewa, Luce, and Mackinac
Director: Geraldine Stelmaszek
Office address: P.O. Box 505, Sault Ste Marie, MI 49783
E-mail address: cdrc@northernmi.net
Website: www.eupmediate.com

Start-up year: 1993

2008 Annual budget of overall dispute resolution center: $86,709.36
2008 CDRP grant: $29,157.48

Local funding sources: Sault Ste. Marie Tribe of Chippewa Indians, United Way of the Eastern Upper Peninsula, Department of Human Services Strong Families/Safe Children of Mackinac County, Mackinac County Human Services Collaborative Body, Child and Family Services of the Upper Peninsula, and Hiawatha Behavioral Health

Total number of staff: 5
Total number of full-time equivalent positions: 2.6
Total number of mediators: 41

Types of cases handled or programs offered: Access and visitation domestic relations mediation, child protection mediation, small claims, landlord/tenant, general civil mediation, guardianship mediation, public administration mediation, special education mediation, Individual Education Plan facilitation, general mediation, meeting facilitation, and conflict resolution workshops

Courts in which services are provided or from which referrals are received: 11th Circuit, 50th Circuit, 91st District, 92nd District, 6th Probate, 17th Probate, Sault Tribe of Chippewa Indians Court, and Bay Mills Tribe of Chippewa Indians Court

Other referral sources: Businesses, community organizations, county prosecutors, governmental and legal organizations, and the general public

Types of training offered: 40-hour mediation training and conflict resolution workshops

UPCAP RESOLUTION SERVICES PROGRAM

Counties served: Delta, Menominee, and Schoolcraft
Director: Cheryl A. Goc
Office address: P.O. Box 606, Escanaba, MI 49829
E-mail address: gocc@upcap.org
Website: www.upcapservices.com/other-resoservices.shtml

Start-up year: 1994

2008 Annual budget of overall dispute resolution center: $53,273.00
2008 CDRP grant: $27,298.00

Local funding sources: Drunk Driving Victim Impact Panel, Hannahville two percent grant money, community foundation grant, special education mediations, civil rights mediations, and Cameron Parent Teacher Organization

Total number of staff: 1
Total number of full-time equivalent positions: .80
Total number of mediators: 15

Types of cases handled or programs offered: Victim/offender, domestic/divorce, parenting time custody, special education, general civil, employment, civil rights, public policy, breech of contract, neighborhood, school problems, professional/client, property, real estate, anti bullying in schools program, permanence planning, wills and trusts, and landlord-tenant

Courts in which services are provided or from which referrals are received: 94th District Court-Delta County, Probate Court-Delta County, Circuit Court-Delta County, Probate Court-Schoolcraft County, Circuit Court-Schoolcraft County, District Court-Schoolcraft County, Probate Court-Menominee County, and District Court-Menominee County

Other referral sources: Schools, outreach, advertising, law enforcement, community action agency, and 211 programs for the Upper Peninsula

Types of training offered: 40-hour mediation training, victim/offender, anger management, and peer mediation

COMMUNITY RESOLUTION CENTER

Counties served: Genesee, Arenac, Bay, Clare, Gladwin, Midland, Ogemaw, Roscommon, and Saginaw
Director: Jane O'Dell
Office address: Flint: 315 East Court Street, Suite 200, Flint, MI 48502
Saginaw: 111 South Michigan Avenue, Saginaw, MI 48602
E-mail address: JOdell@mediation-crc.org
Website: www.mediation-crc.org

Start-up Year: 1994

2008 Annual budget of overall dispute resolution center: $198,456.47
2008 CDRP grant: $160,481.47

Local funding sources: Sam's Club grant, mediation fees, private donations, and Saginaw Probate Court

Total number of staff: 5
Total number of full-time equivalent positions: 4.5
Total number of mediators: 105

Types of cases handled or programs offered: Small claims, landlord/tenant, access and visitation, general civil, domestic relations, special education and individual education plans, civil rights, postjudgment parenting time, and neighborhood and community mediations

Courts in which services are provided or from which referrals are received: 7th Circuit, 67th District, 68th District, 70th District, 80th District, 81st District, Genesee County Probate and Saginaw Probate.

Other referral sources: Genesee, Saginaw, Bay, and Midland Friends of the Court, Michigan Department of Civil Rights, private attorneys, Genesee County Community Collaborative, Genesee County ISD, and self-referrals

Types of training offered: 40-hour community mediation training

WESTERN U.P. MEDIATORS & TRAINING CENTER, INC.

Counties served: Gogebic, Baraga, Dickinson, Houghton, Iron, Keweenaw, and Ontonagon
Director: Marvin La Grew
Office address: 115 East Ayer Street, Ironwood, MI 49938
E-mail address: mediator@up.net
Website: N/A

Start-up year: 1991

2008 Annual budget of overall dispute resolution center: $81,041.52
2008 CDRP grant: $37,241.52

Local funding sources: None listed

Total number of staff: 2
Total number of full-time equivalent positions: 1
Total number of mediators: 25

Types of cases handled or programs offered: Civil rights, ADA, divorce mediations, small claims, adult and juvenile victim/offender, child protection, probate and civil court matters, special education, and adult guardianship

Courts in which services are provided or from which referrals are received: Gogebic, Ontonagon, Iron Houghton, Dickinson, Keweenaw, and Baraga Counties

Other referral sources: Department of Human Services, Michigan Department of Civil Rights, self-referrals, attorneys, and county prosecutors

Types of training offered: 40-hour community mediation training, victim/offender, and peer mediation

COMMUNITY RESOLUTION SERVICES, INC.

Counties served: Grand Traverse, Leelanau, Benzie, Wexford, and Missaukee
Director: Jennifer Kowal
Office address: 1022 East Front Street, P.O. Box 1035, Traverse City, MI 49685
E-mail address: crservice@thirdlevel.org
Website: www.CRSmediationTC.org

Start-up year: 1990

2008 Annual budget of overall dispute resolution center: $106,965.00
2008 CDRP grant: $58,361.17

Local funding sources: Rotary Charities of Traverse City, 13th Circuit Court-Grand Traverse County, Grand Traverse Leelanau Antrim Bar Association, 28th Circuit Court-Wexford/Missaukee County, Traverse Area Association of Realtors, city of Traverse City, Grand Traverse County, fund-raising, private donations, and administrative service fees

Total number of staff: 2
Total number of full-time equivalent positions: 1
Total number of mediators: 70

Types of cases handled or programs offered: Access and visitation, domestic, divorce, property, small claims, general civil, child protection, special education, self-referrals, realtors association, juvenile, neighborhood, landlord/tenant, facilitation-public and private meetings, Michigan Education Association, Michigan Department of Civil Rights, United States Postal Service-REDRESS, and United States Forest Service

Courts in which services are provided or from which referrals are received: 13th Circuit and 86th District Grand Traverse County, 28th Circuit Family Division, 84th District Wexford-Missaukee County, 19th Circuit, and 85th District Court Benzie County

Other referral sources: Traverse Bay ISD, Wexford-Missaukee ISD, friend of the court, United States Postal Service, Legal Services, Inc, Women's Resource Center, Third Level Crisis and Intervention, Grand Traverse Band of Ottawa and Chippewa Indians

Types of training offered: 40-hour general civil, 40-hour domestic relations, 4-hour advanced mediator training, mediator in-services, facilitation, conflict resolution skills training/workshops, and Chamber business and education training programs

RESOLUTION SERVICES CENTER OF CENTRAL MICHIGAN

Counties served: Ingham, Clinton, Eaton, Gratiot, Ionia, and Shiawassee
Director: Linda Glover
Office address: 229 North Pine Street, Lansing, MI 48933
E-mail address: drccm.cm@tds.net
Website: N/A

Start-up year: 1990

2008 Annual budget of overall dispute resolution center: $270,209.00
2008 CDRP grant: $106,204.99

Local funding sources: Capitol Area United Way, W. K. Kellogg Foundation grant, Lansing School District, Ingham County Juvenile Justice millage, Grand Ledge School District, Ingham County Prosecutor's Office, city of Lansing, Capital Area Community Foundation, donations, and case fees

Total number of staff: 15

Total number of full-time equivalent positions: 3
Total number of mediators: 67

Types of cases handled or programs offered: Small claims, general civil, divorce (pre- and postjudgment), parenting time, family related issues, estate issues, child protection, restorative justice conferences and circles, victim/offender, landlord/tenant, equal employment opportunity complaints, United States Postal Service, special education, neighborhood complaints, and phone conciliations

Courts in which services are provided or from which referrals are received: All district and circuit courts in Ingham, Eaton, Shiawassee, Ionia, Clinton, and Gratiot counties

Other referral sources: Individuals, Lansing Police Department, city of Lansing, Grand Ledge School District, Lansing School District, other schools in Ingham county, and Legal Services of South Central Michigan

Types of training offered: MCR 2.411 mediation training for Cooley law students

SOUTHEASTERN DISPUTE RESOLUTION SERVICES

Counties served: Jackson, Hillsdale, Lenawee, and Monroe
Director: Marc Stanley
Office address: 1214 Greenwood, Jackson, MI 49204
E-mail address: mstanley@caajlh.org
Website: CAA.org

Start-up year: 1994

2008 Annual budget of overall dispute resolution center: $184,002.34
2008 CDRP grant: $87,030.24

Local funding sources: Emergency Housing Grant, general agency funds, special education funding, and fees from training

Total number of staff: 2
Total number of full-time equivalent positions: 2
Total number of mediators: 30

Types of cases handled or programs offered: Small claims, abuse and neglect, general civil, special education, facilitations, labor disputes, school issues, child protection, pre- and postdivorce, parenting time, support, guardianship (child and adult), probate, community issues, civil rights, other district and circuit court referrals, Equal Employment Opportunity Commission, Michigan Prisoner Re-Entry Initiative issues, personal protection orders, workplace conflict resolution, and township ordinances

Courts in which services are provided or from which referrals are received: Monroe Circuit, Probate, and District Courts; Lenawee District and Probate Courts; Jackson County Circuit and District Probate Courts

Other referral sources: Monroe County Schools, Jackson County Schools, Lenawee County Schools, various ISDs, Michigan Department of Civil Rights, Area Agency on Aging (Jackson, Hillsdale, and Monroe counties), local attorneys, Legal Aid centers (in Jackson, Lenawee, and Monroe counties) Jackson City Hall, several nonprofit agencies in all counties, Restorative Justice Boards in Monroe and Jackson counties, Monroe Prosecutor's Office, Lenawee Prosecutor's Office, Jackson Prosecutor's Office, Jackson Sheriff's Office, Lenawee Sheriff's Office, Lenawee Michigan Education Association, local religious organizations, local townships, area businesses, and Jackson Human Relations Commission

Types of training offered: 40-hour general civil mediation, special education training, general conflict resolution, and limited poverty trainings

DISPUTE RESOLUTION SERVICES OF GRYPHON PLACE

Counties served: Kalamazoo, Barry, and Calhoun
Director: Barry Burnside
Office address: 1104 South Westnedge Avenue, Kalamazoo, MI 49008
E-mail address: drsmediate@hotmail.com and bburnside@hotmail.com
Website: www.gryphon.org

Start-up year: 1998

2008 Annual budget of overall dispute resolution center: $153,136.38
2008 CDRP grant: $73,729.53

Local funding sources: Eaton Corporation, Kalamazoo public schools, Greater Kalamazoo Youth United Way, Wal-Mart, Target, and First Presbyterian Church

Total number of staff: 3
Total number of full-time equivalent positions: 23
Total number of mediators: 23 adults and 44 students

Types of cases handled or programs offered: Adult and juvenile victim offender, small claims, general civil, child protection, domestic, guardianship and conservatorship, special education, civil rights, employment, landlord/tenant, peer mediation, Peace Circles, and restorative conferencing

Courts in which services are provided or from which referrals are received: 5th Circuit, 9th Circuit, 9th Circuit Friend of the Court, 37th Circuit Friend of the Court, 56B District, 8th District, 10th District, 39th Probate Kalamazoo County, and 8th Probate Barry County

Other referral sources: United States Postal Service, Michigan Department of Civil Rights, Kalamazoo Public Safety, Calhoun County ISD, Kalamazoo Regional Education Service Agency; Battle Creek, Kalamazoo, Marshall, Parchment, Portage, and Vicksburg Public Schools; Western Michigan Legal Services, and Kalamazoo Public Library (Law Library)

Types of training offered: 40-hour SCAO approved mediator training, advanced mediator training, conflict circles, restorative conferencing, peer mediation, conflict resolution training for adults and at-risk students

DISPUTE RESOLUTION CENTER OF WEST MICHIGAN

Counties served: Kent, Isabella, Lake, Mecosta, Montcalm, Newaygo, and Osceola
Director: Jonathon Wilmot
Office address: 678 Front NW, Suite 250, Grand Rapids, MI 49504-5368
E-mail address: jwilmot@drcwm.org
Website: www.drcwm.org

Start-up year: 1986

2008 Annual budget of overall dispute resolution center: $342,000
2008 CDRP grant: $126,126.62

Local funding sources: Service fees, grants, and donations

Total number of staff: 8
Total number of full-time equivalent positions: 4.6
Total number of mediators: 37

Types of cases handled or programs offered: Small claims, landlord/tenant, general civil, divorce, parenting, guardianship, victim/offender, special education, personal protection orders (nondomestic), agricultural, employment, civil rights, family disputes, and business disputes

Courts in which services are provided or from which referrals are received: 17th Circuit, 61st District, 62B District, 63-1 and 2 Districts, Newyago County Probate

Other referral sources: Self-referred by disputants, attorneys, police, schools, employers, Legal Assistance Centers, United States Postal Service, Michigan Department of Civil Rights, United States Department of Agriculture agencies, Kent County Child and Family Resource Council, Rental Property Owners Association, and Home Builders Association

Types of training offered: Domestic, general civil and community mediator trainings, advanced mediator trainings and in-services, and customizable conflict resolution skill-building training

THE RESOLUTION CENTER

Counties served: Macomb and St. Clair
Director: Craig Pappas
Office address: 176 South Main Street, Suite 2, Mount Clemens, MI 48043
E-mail address: cpappas@theresolutioncenter.com
Website: www.theresolutioncenter.com

Start-up year: 1993

2008 Annual budget of overall dispute resolution center: $198,400.00
2008 CDRP grant: $152,256.00

Local funding sources: United Way SE Michigan and local district courts

Total number of staff: 4
Total number of full-time equivalent positions: 3
Total number of mediators: 85

Types of cases handled or programs offered: Civil (district and circuit), mediation for cases evaluated under $25,000, domestic relations, guardianship, small claims, community (neighborhood), employment, victim/offender, school truancy, family disputes, discrimination, personal injury, and special education

Courts in which services are provided or from which referrals are received: 16th Circuit (including family, juvenile, and probate divisions), 31st Circuit, 37th District, 38th District, 39th District, 40th District, 41A District, 41B District, and 42nd District

Other referral sources: Michigan Department of Civil Rights, FOX2 News-Detroit, United State Postal Service, Michigan Special Education Mediation Program, Dispute Resolution Education Resources, local schools and ISDs, local police departments, local and county municipalities, human service agencies, advocacy groups, Lawyer Referral Service of Macomb County Bar Association, private attorneys, and self-referrals

Types of training offered: Peer mediation training for elementary, middle, and high school students and 40-hour general civil mediation training

MARQUETTE-ALGER RESOLUTION SERVICE

Counties served: Marquette and Alger
Director: Jennifer Frazier
Office address: 715 West Washington Street, Suite A, Marquette, MI 49855
E-mail address: marsmediation@yahoo.com
Website: www.marsmediation.org

Start-up year: 1992

2008 Annual budget of overall dispute resolution center: $168,840.85
2008 CDRP grant: $33,501.54

Local funding sources: Department of Human Services, 25th Circuit Court, and Probate Court-Juvenile Division, fees, and private foundation grants

Total number of staff: 2
Total number of full-time equivalent positions: 0
Total number of mediators: 32

Types of cases handled or programs offered: Domestic relations, divorce, parenting and custody, postjudgment, property, special education, individual education plans facilitation, civil rights, child protection, small claims, general civil, Victim/Offender Reconciliation Program, real estate, employment, access and visitation, adult guardianship, landlord/tenant, neighborhood, consumer/merchant, and meeting facilitation

Courts in which services are provided or from which referrals are received: 11th Circuit, 25th Circuit, 96th District, 5th Probate, and 52nd Probate

Other referral sources: Schools, community organizations, legal organizations, self-referrals, Department of Human Services, local municipalities, friend of the court, human services organizations, law enforcement, government agencies, Department of Civil Rights, and private attorneys

Types of training offered: 40-hour community mediation training, victim awareness-empathy training, conflict resolution skills, conflict in the workplace training, child protection mediator training, advanced mediator training, and domestic violence training for mediators

WESTSHORE DISPUTE RESOLUTION CENTER

Counties served: Muskegon, Manistee, Mason, and Oceana
Director: Kate Kesteloot Scarbrough
Office address: 1200 Ransom Street, Muskegon, MI 49442
E-mail address: wdrc@verizon.net
Website: www.mediatewestmichigan.com

Start-up year: 1992

2008 Annual budget of overall dispute resolution center: $288,441.00
2008 CDRP grant: $100,924.00

Local funding sources: United Ways, Child Care Fund, Mason and Oceana counties, Michigan Prisoner Re-Entry Initiative, fees, fund-raising, and service contracts

Total number of staff: 5
Total number of full-time equivalent positions: 5
Total number of mediators: 60

Types of cases handled or programs offered: Adult and juvenile victim/offender mediation, access and visitation, domestic/divorce, parenting time mediation, special education mediations and facilitations, adult and children guardianship, probate, child protection mediation, personal protection orders, employment, general civil, property/real estate, small claims, and landlord/tenant

Courts in which services are provided or from which referrals are received: 14th Circuit, 60th District, 19th Circuit, 85th District, 26th Circuit, 78th District, 51st Circuit, and 79th District

Other referral sources: Muskegon, Oceana, Mason, and Manistee ISDs, friend of the court, local school districts, law enforcement agencies, local attorneys, prosecutor's office, United Way 211, and local social service agencies

Types of training offered: 40-hour basic mediation training and Balanced and Restorative Justice training

OAKLAND MEDIATION CENTER

County served: Oakland
Director: Bonnie Hanes
Office address: 550 Hulet Drive, Suite 102, Bloomfield Hills, MI 48302
E-mail address: bhanes@mediation-omc.org
Website: www.mediation-omc.org

Start-up year: 1989

2008 Annual budget of overall dispute resolution center: $495,604.00
2008 CDRP grant: $202,251.62

Local funding sources: Service for fee

Total number of staff: 7
Total number of full-time equivalent positions: 6.3
Total number of mediators: 72

Types of cases handled or programs offered: child protection, criminal, breach of contract, divorce without children, divorce with children, employment, guardianship adult, guardianship children, landlord/tenant, neighborhood, domestic matters prejudgment, other probate matters, ordinance, statute, and regulation, public policy, postjudgment domestic, personal protection order, personal protection order domestic, property disputes, real estate disputes, disputes relating to school, adult victim offender, and juvenile victim offender

Courts in which services are provided or from which referrals are received: 6th Circuit-civil, family, and probate, 46th District, 50th District, 51st District, 52-1 District, 52-2 District, and 52-3 District Courts

Other referral sources: Friend of the court, Michigan Department of Civil Rights, Michigan Education Association, Michigan Special Education Mediation program, Troy Police Department, and United Auto Workers

Types of training offered: 40-hour general civil and 40-hour domestic mediator training, advanced mediator, workplace conflict management, Diversity and Managers as Mediators, youth conflict management, peer mediation, Bully-Proofing, Diversity and Internet Safety, and Michigan Special Education Mediation Program Essential Skills and Conflict Management

COMMUNITY MEDIATION SERVICES

Counties served: Otsego, Alcona, Alpena, Antrim, Cheboygan, Crawford, Iosco, Kalkaska, Montmorencey, Oscoda, and Presque Isle
Director: Grant Bliss
Office address: 116 5th Street, Gaylord, MI 49735
E-mail address: communitymediationservices@verizon.net
Website: www.otsego.org/cms

Start-up year: 1994

2008 Annual budget of overall dispute resolution center: $69,153.00
2008 CDRP grant: $64,201.59

Local funding sources: County of Cheboygan-child protection and victim/youth offender cases and Alpena County-victim/youth offender cases

Total number of staff: 4
Total number of full-time equivalent positions: 1.82
Total number of mediators: 107

Types of cases handled or programs offered: All types of cases except criminal, drug, domestic violence and divorce, but including access and visitation

Courts in which services are provided or from which referrals are received: 23rd Circuit, 23rd Circuit Family Division for Oscoda and Iosco counties, 81st District, 26th Circuit, 88th District, 86th Circuit, 53rd Circuit, 89th District, 46th Circuit, 46th Circuit-Family Division for Otsego, 87th District, 87C District, and 46th Circuit-Family Division for Kalkaska County

Other referral sources: Animal control in Crawford and Otsego counties, friend of the court in Otsego, Crawford, Cheboygan, Kalkaska, and Iosco counties, and the Cheboygan County Prosecutor's Office

Types of training offered: 40-hour general mediation, mediation update, special education, and access and visitation

MEDIATION SERVICES

Counties served: Ottawa and Allegan
Director: Connie Corriveau
Office address: 68 West 8th Street, Suite 140, Holland, MI 49423
E-mail address: ccorriveau@mediationsolvesconflicts.org
Website: www.mediationsolvesconflicts.org

Start-up year: 1993

2008 Annual budget of overall dispute resolution center: $118,991.00
2008 CDRP grant: $90,108.00

Local funding sources: City of Holland CSSA Grant, Greater Ottawa County United Way, Allegan County United Way

Total number of staff: 3
Total number of full-time equivalent positions: 2.2
Total number of mediators: 40

Types of cases handled or programs offered: Community and neighborhood, general civil cases, breach of contract, landlord/tenant, restorative justice (victim/offender mediation and family conferencing), access and visitation, domestic relations, adult and child guardianship, estate settlement, civil rights, special education, personal property disbursement, guardianship, estate settlement, civil rights, special education mediation/facilitation, and United States Postal Service-REDRESS

Courts in which services are provided or from which referrals are received: 58th District, 20th Circuit, 48th Circuit, 3rd Probate, and 70th Probate Courts

Other referral sources: Local government, attorneys, human services agencies, schools, police, mediation participants, and outreach

Types of training offered: 40-hour mediation training, advanced mediator training, continuing education programs for mediators, and customized conflict management skills workshops

HDC CENTER FOR DISPUTE RESOLUTION

Counties served: Tuscola, Huron, Lapeer, and Sanilac
Director: Peggy Davy
Office address: 429 Montague Avenue, Caro, MI 48723
E-mail address: peggyd@hdc-caro.org
Website: www.hdc-caro.org

Start-up year: 1994

2008 Annual budget of overall dispute resolution center: $118,542.76
2008 CDRP grant: $52,205.00

Local funding sources: Sanilac County Family Court, Lapeer County Family Court, Michigan Department of Civil Rights, ACCESS of Michigan, and fees and donations

Total number of staff: 2
Total number of full-time equivalent positions: 1.2
Total number of mediators: 14

Types of cases handled or programs offered: Property damage, neighborhood issues, consumer/merchant, landlord/tenant, family disputes, employment, ordinance violations, property, small claims, civil cases, professional/client, permanency planning, civil rights, special education, and United States Department of Agriculture Rural Development, Department of Natural Resources, and Department of Environmental Quality

Courts in which services are provided or from which referrals are received: 41A District, 71B District, 40th Circuit, 73A District, 24th Circuit, 76th Probate, 44th Probate, and 54th Circuit Courts

Other referral sources: Court referrals, businesses, organizations, townships, county government, local elected officials, housing programs, farm service agencies, Department of Natural Resources, rural development, and schools

Types of training offered: 40-hour mediation training, Michigan Agricultural Mediation Program, permanency planning, mediator updates, and conflict resolution workshops

DISPUTE RESOLUTION CENTERS OF MICHIGAN, INC.

Counties served: Washtenaw and Livingston
Director: Belinda Dulin
Office address: 110 North Fourth Avenue, Suite 100, Ann Arbor, MI 48104
E-mail address: dulinb@ewashtenaw.org
Website: www.mimediation.org

Start-up year: 1993

2008 Annual budget of overall dispute resolution center: $319,936
2008 CDRP grant: $79,736.79

Local funding sources: Ann Arbor Area Community Foundation, Washtenaw County, 14A District Court, James and Faith Knight Foundation, Binkow Fund, and Comerica Charitable Foundation

Total number of staff: 5
Total number of full-time equivalent positions: 3
Total number of mediators: 150

Types of cases handled or programs offered: Family, community, neighbors, parent/child, domestic relations, adult guardianship, employment, landlord/tenant, business/consumer, special education, small claims, permanency planning, and truancy

Courts in which services are provided or from which referrals are received: 14A District Court, Washtenaw County Trial Court, and 44th Circuit Court

Other referral sources: Michigan Department of Civil Rights, Michigan Special Education Mediation Program, Michigan Department of Consumer Affairs, Catholic Social Services, Jewish Family Services, Ypsilanti Public School, Lincoln Consolidated Schools, and private attorneys

Types of training offered: 40-hour community mediator training, 40-hour civil mediator training, mediator advanced/continuing education training, and conflict management through communication and negotiation workshops

WAYNE MEDIATION CENTER

County served: Wayne
Director: Howard A. Lischeron
Office address: 19855 Outer Drive, Suite 206-East Building, Dearborn, MI 48124
E-mail address: Lischeron@mediation-wayne.org
Website: www.mediation-wayne.org

Start-up year: 1987

2008 Annual budget of overall dispute resolution center: $630,891.00
2008 CDRP grant: $380,583.00

Local funding sources: United Way, Hudson-Webber Foundation, and Communities in Schools

Total number of staff: 10
Total number of full-time equivalent positions: 7
Total number of mediators: 150

Types of cases handled or programs offered: Small claims, general civil, probate, domestic, special education, civil rights, employment, truancy prevention, and child protection

Courts in which services are provided or from which referrals are received: Probate Court, 3rd Circuit, 16th District, 18th District Court, 21st District Court, 23rd District Court, 26th District Court, 29th District Court, 31st District Court, 33rd District Court, 35th District, 36th District Court, and friend of the court

Other referral sources: Department of Human Services, numerous schools, Department of Civil Rights, Detroit Human Rights Department, police agencies, and United States Postal Service

Types of training offered: 40-hour general civil, child protection, and truancy prevention

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Cumulative
Primary County: CUMULATIVE
Date Range: 1/1/2008 - 12/31/2008
Report Date: 4/3/2009

CASE DISPOSITION TOTALS

Conciliated	702	6.6%
Mediated to Agreement	5994	56.7%
Mediated to Partial Agreement	151	1.4%
Mediated without Agreement	3250	30.8%
Faciliated	465	4.4%
Arbitrated	1	0.0%
TOTAL	**10563**	

NO MEDIATION HELD

Settled Prior to Mediation	792	20.2%
Respondent Refuses to Mediate	869	22.1%
Initiator Failed to Show	70	1.8%
Respondent Failed to Show	474	12.1%
Both Failed to Show	59	1.5%
Case Withdrawn	370	9.4%
Unable to Contact	909	23.1%
Unamenable for Mediation	385	9.8%
TOTAL	**3928**	

Arbitration Sessions:	1	Mediated w/ Agreement Sessions:	6640	Avg Mediation Duration (mins):	93.93
Facilitated Sessions:	485	Mediated Part Agreement Sessions:	197	Total Fees Received:	$363,412.18
		Mediated w/o Agreement Sessions:	3593		

Total Cases where Money Was Distributed: 3567

Money Distributed due to Agreement: $11,833,778.58

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	14160	Number of Disposed Cases:	14491
Returnee to Mediation:		Avg Days from Intake to Disposition:	23.2125
New Matter:	1818	Number of Individuals Served:	31225
Remediation of New Matter:	41	Number of Children Involved:	5017
Non-compliance of Old Matter:	17	Number of Cases Referred Elsewhere:	237
		Number of Court Ordered Cases:	4449

REFERRAL SOURCE

BUS: Business/Corporation	33	0.2%
CSR: Community, Social, Religious Organization	227	1.6%
CTS: Courts	11380	78.5%
FFC: Friend, Family, Colleague	50	0.3%
GOV: Government	215	1.5%
LEG: Legal Organizations	133	0.9%
MAR: Marketing, Advertising, Outreach	267	1.8%
POL: Police, Sheriff, State Police	183	1.3%
PRS: Prosecutor	36	0.2%
SCH: Education Institution	1280	8.8%
SEL: Self	576	4.0%
OTH: Other	111	0.8%
TOTAL	**14491**	

DISPUTE TYPE

CDP: Child Protection	90	0.6%
CML: Criminal	16	0.1%
CON: Breach Contract	6913	47.7%
EMP: Employment	256	1.8%
GDA: Guardianship, Adult	78	0.5%
GDC: Guardianship, Child	89	0.6%
LAN: Landord/Tenant	1562	10.8%
NGH: Neighborhood, Noise/Nuiance	128	0.9%
ODM: Domestic Matters	619	4.3%
OPM: Other Probate Matters	123	0.8%
ORD: Ordinance, Statue, Regulation	61	0.4%
PBP: Public Policy	17	0.1%
PJC: Post Judgment Domestic	830	5.7%
PPO: Non-domestic PPO	56	0.4%
PPP: Domestic PPO	23	0.2%
PRP: Property	519	3.6%
RST: Real Estate	74	0.5%
SCH: School Problems	1486	10.3%
VRA: Victim Offender Restitution, Adult	44	0.3%
VRJ: Victim Offender Restitution, Juv	684	4.7%
OTH: Other	494	3.4%
DIV:Divorce no children	103	0.7%
DIK:Divorce w/ children	226	1.6%
TOTAL	**14491**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Citizens Mediation Service, Inc. **Date Range:** 1/1/2008 - 12/31/2008

Primary County: BERRIEN **Report Date:** 4/3/2009

CASE DISPOSITION TOTALS

Conciliated	104	25.0%
Mediated to Agreement	153	36.8%
Mediated to Partial Agreement	10	2.4%
Mediated without Agreement	105	25.2%
Faciliated	44	10.6%
Arbitrated	0	0.0%
TOTAL	**416**	

NO MEDIATION HELD

Settled Prior to Mediation	76	28.9%
Respondent Refuses to Mediate	51	19.4%
Initiator Failed to Show	3	1.1%
Respondent Failed to Show	60	22.8%
Both Failed to Show	6	2.3%
Case Withdrawn	9	3.4%
Unable to Contact	43	16.4%
Unamenable for Mediation	15	5.7%
TOTAL	**263**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	157	Avg Mediation Duration (mins):	76.94
Facilitated Sessions:	44	Mediated Part Agreement Sessions:	10	Total Fees Received:	$28,060.00
		Mediated w/o Agreement Sessions:	115		

Total Cases where Money Was Distributed: 195

Money Distributed due to Agreement: $685,966.30

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	691	Number of Disposed Cases:	679
Returnee to Mediation:		Avg Days from Intake to Disposition:	28
New Matter:	403	Number of Individuals Served:	753
Remediation of New Matter:	7	Number of Children Involved:	61
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	374

REFERRAL SOURCE

BUS: Business/Corporation	1	0.1%
CSR: Community, Social, Religious Organization	0	0.0%
CTS: Courts	587	86.5%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	6	0.9%
LEG: Legal Organizations	4	0.6%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	3	0.4%
PRS: Prosecutor	1	0.1%
SCH: Education Institution	21	3.1%
SEL: Self	55	8.1%
OTH: Other	1	0.1%
TOTAL	**679**	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	468	68.9%
EMP: Employment	10	1.5%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	1	0.1%
LAN: Landord/Tenant	48	7.1%
NGH: Neighborhood, Noise/Nuiance	3	0.4%
ODM: Domestic Matters	24	3.5%
OPM: Other Probate Matters	1	0.1%
ORD: Ordinance, Statue, Regulation	1	0.1%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	34	5.0%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	20	2.9%
RST: Real Estate	0	0.0%
SCH: School Problems	8	1.2%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	42	6.2%
OTH: Other	12	1.8%
DIV:Divorce no children	7	1.0%
DIK:Divorce w/ children	0	0.0%
TOTAL	**679**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Citizen Dispute Resolution Service, Inc. **Date Range:** 1/1/2008 - 12/31/2008

Primary County: CHARLEVOIX **Report Date:** 4/3/2009

CASE DISPOSITION TOTALS

Conciliated	67	19.8%
Mediated to Agreement	173	51.0%
Mediated to Partial Agreement	4	1.2%
Mediated without Agreement	73	21.5%
Faciliated	21	6.2%
Arbitrated	1	0.3%
TOTAL	**339**	

NO MEDIATION HELD

Settled Prior to Mediation	23	19.2%
Respondent Refuses to Mediate	44	36.7%
Initiator Failed to Show	1	0.8%
Respondent Failed to Show	7	5.8%
Both Failed to Show	0	0.0%
Case Withdrawn	21	17.5%
Unable to Contact	24	20.0%
Unamenable for Mediation	0	0.0%
TOTAL	**120**	

Arbitration Sessions:	1	Mediated w/ Agreement Sessions:	179	Avg Mediation Duration (mins):	106.08
Facilitated Sessions:	23	Mediated Part Agreement Sessions:	4	Total Fees Received:	$4,390.00
		Mediated w/o Agreement Sessions:	78		

Total Cases where Money Was Distributed: 130

Money Distributed due to Agreement: $259,322.54

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	469	Number of Disposed Cases:	459
Returnee to Mediation:		Avg Days from Intake to Disposition:	29.25
New Matter:	102	Number of Individuals Served:	1014
Remediation of New Matter:	2	Number of Children Involved:	338
Non-compliance of Old Matter:	1	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	215

REFERRAL SOURCE

BUS: Business/Corporation	2	0.4%
CSR: Community, Social, Religious Organization	1	0.2%
CTS: Courts	351	76.5%
FFC: Friend, Family, Colleague	1	0.2%
GOV: Government	0	0.0%
LEG: Legal Organizations	25	5.4%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	16	3.5%
SCH: Education Institution	3	0.7%
SEL: Self	57	12.4%
OTH: Other	3	0.7%
TOTAL	**459**	

DISPUTE TYPE

CDP: Child Protection	26	5.7%
CML: Criminal	0	0.0%
CON: Breach Contract	186	40.5%
EMP: Employment	2	0.4%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	1	0.2%
LAN: Landord/Tenant	16	3.5%
NGH: Neighborhood, Noise/Nuiance	1	0.2%
ODM: Domestic Matters	66	14.4%
OPM: Other Probate Matters	4	0.9%
ORD: Ordinance, Statue, Regulation	2	0.4%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	29	6.3%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	8	1.7%
RST: Real Estate	0	0.0%
SCH: School Problems	4	0.9%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	81	17.6%
OTH: Other	4	0.9%
DIV:Divorce no children	10	2.2%
DIK:Divorce w/ children	19	4.1%
TOTAL	**459**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Eastern UP Dispute Resolution Center, Inc. **Date Range:** 1/1/2008 - 12/31/2008

Primary County: CHIPPEWA **Report Date:** 4/3/2009

CASE DISPOSITION TOTALS

Conciliated	26	12.0%
Mediated to Agreement	126	58.3%
Mediated to Partial Agreement	2	0.9%
Mediated without Agreement	25	11.6%
Faciliated	37	17.1%
Arbitrated	0	0.0%
TOTAL	**216**	

NO MEDIATION HELD

Settled Prior to Mediation	26	8.3%
Respondent Refuses to Mediate	49	15.6%
Initiator Failed to Show	2	0.6%
Respondent Failed to Show	5	1.6%
Both Failed to Show	2	0.6%
Case Withdrawn	12	3.8%
Unable to Contact	202	64.1%
Unamenable for Mediation	17	5.4%
TOTAL	**315**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	129	Avg Mediation Duration (mins):	64.68
Facilitated Sessions:	37	Mediated Part Agreement Sessions:	2	Total Fees Received:	$14,355.00
		Mediated w/o Agreement Sessions:	25		

Total Cases where Money Was Distributed: 79

Money Distributed due to Agreement: $385,303.64

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	555	Number of Disposed Cases:	531
Returnee to Mediation:		Avg Days from Intake to Disposition:	29.25
New Matter:	94	Number of Individuals Served:	1822
Remediation of New Matter:	4	Number of Children Involved:	90
Non-compliance of Old Matter:	2	Number of Cases Referred Elsewhere:	3
		Number of Court Ordered Cases:	354

REFERRAL SOURCE

BUS: Business/Corporation	2	0.4%
CSR: Community, Social, Religious Organization	42	7.9%
CTS: Courts	394	74.2%
FFC: Friend, Family, Colleague	2	0.4%
GOV: Government	2	0.4%
LEG: Legal Organizations	0	0.0%
MAR: Marketing, Advertising, Outreach	3	0.6%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	13	2.4%
SCH: Education Institution	2	0.4%
SEL: Self	67	12.6%
OTH: Other	4	0.8%
TOTAL	**531**	

DISPUTE TYPE

CDP: Child Protection	7	1.3%
CML: Criminal	1	0.2%
CON: Breach Contract	397	74.8%
EMP: Employment	4	0.8%
GDA: Guardianship, Adult	1	0.2%
GDC: Guardianship, Child	1	0.2%
LAN: Landord/Tenant	8	1.5%
NGH: Neighborhood, Noise/Nuiance	3	0.6%
ODM: Domestic Matters	20	3.8%
OPM: Other Probate Matters	0	0.0%
ORD: Ordinance, Statue, Regulation	1	0.2%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	17	3.2%
PPO: Non-domestic PPO	2	0.4%
PPP: Domestic PPO	1	0.2%
PRP: Property	5	0.9%
RST: Real Estate	2	0.4%
SCH: School Problems	3	0.6%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	6	1.1%
OTH: Other	43	8.1%
DIV:Divorce no children	4	0.8%
DIK:Divorce w/ children	5	0.9%
TOTAL	**531**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Resolution Services Program
Primary County: DELTA
Date Range: 1/1/2008 - 12/31/2008
Report Date: 4/3/2009

CASE DISPOSITION TOTALS

Conciliated	8	4.3%
Mediated to Agreement	72	38.7%
Mediated to Partial Agreement	1	0.5%
Mediated without Agreement	19	10.2%
Faciliated	86	46.2%
Arbitrated	0	0.0%
TOTAL	**186**	

NO MEDIATION HELD

Settled Prior to Mediation	0	0.0%
Respondent Refuses to Mediate	6	20.0%
Initiator Failed to Show	3	10.0%
Respondent Failed to Show	0	0.0%
Both Failed to Show	0	0.0%
Case Withdrawn	3	10.0%
Unable to Contact	17	56.7%
Unamenable for Mediation	1	3.4%
TOTAL	**30**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	74	Avg Mediation Duration (mins):	73.12
Facilitated Sessions:	86	Mediated Part Agreement Sessions:	1	Total Fees Received:	$6,590.00
		Mediated w/o Agreement Sessions:	21		

Total Cases where Money Was Distributed: 57

Money Distributed due to Agreement: $53,230.96

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	168	Number of Disposed Cases:	216
Returnee to Mediation:		Avg Days from Intake to Disposition:	51
New Matter:	0	Number of Individuals Served:	2176
Remediation of New Matter:	0	Number of Children Involved:	218
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	1

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	15	6.9%
CTS: Courts	102	47.2%
FFC: Friend, Family, Colleague	3	1.4%
GOV: Government	4	1.9%
LEG: Legal Organizations	2	0.9%
MAR: Marketing, Advertising, Outreach	4	1.9%
POL: Police, Sheriff, State Police	5	2.3%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	78	36.1%
SEL: Self	3	1.4%
OTH: Other	0	0.0%
TOTAL	**216**	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	64	29.6%
EMP: Employment	4	1.9%
GDA: Guardianship, Adult	3	1.4%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	8	3.7%
NGH: Neighborhood, Noise/Nuiance	3	1.4%
ODM: Domestic Matters	3	1.4%
OPM: Other Probate Matters	1	0.5%
ORD: Ordinance, Statue, Regulation	3	1.4%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	2	0.9%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	2	0.9%
RST: Real Estate	0	0.0%
SCH: School Problems	87	40.3%
VRA: Victim Offender Restitution, Adult	8	3.7%
VRJ: Victim Offender Restitution, Juv	11	5.1%
OTH: Other	2	0.9%
DIV:Divorce no children	4	1.9%
DIK:Divorce w/ children	11	5.1%
TOTAL	**216**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Community Resolution Center
Primary County: GENESEE
Date Range: 1/1/2008 - 12/31/2008
Report Date: 4/3/2009

CASE DISPOSITION TOTALS

Conciliated	1	0.1%
Mediated to Agreement	445	63.7%
Mediated to Partial Agreement	11	1.6%
Mediated without Agreement	242	34.6%
Faciliated	0	0.0%
Arbitrated	0	0.0%
TOTAL	**699**	

NO MEDIATION HELD

Settled Prior to Mediation	26	19.3%
Respondent Refuses to Mediate	24	17.8%
Initiator Failed to Show	10	7.4%
Respondent Failed to Show	12	8.9%
Both Failed to Show	9	6.7%
Case Withdrawn	18	13.3%
Unable to Contact	13	9.6%
Unamenable for Mediation	23	17.0%
TOTAL	**135**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	506	Avg Mediation Duration (mins):	80.95
Facilitated Sessions:	0	Mediated Part Agreement Sessions:	13	Total Fees Received:	$0.00
		Mediated w/o Agreement Sessions:	264		

Total Cases where Money Was Distributed: 192

Money Distributed due to Agreement: $520,264.32

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	817	Number of Disposed Cases:	834
Returnee to Mediation:		Avg Days from Intake to Disposition:	13.75
New Matter:	8	Number of Individuals Served:	1503
Remediation of New Matter:	2	Number of Children Involved:	516
Non-compliance of Old Matter:	2	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	148

REFERRAL SOURCE

BUS: Business/Corporation	2	0.2%
CSR: Community, Social, Religious Organization	0	0.0%
CTS: Courts	758	90.9%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	5	0.6%
LEG: Legal Organizations	11	1.3%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	6	0.7%
SEL: Self	47	5.6%
OTH: Other	5	0.6%
TOTAL	**834**	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	89	10.7%
EMP: Employment	6	0.7%
GDA: Guardianship, Adult	6	0.7%
GDC: Guardianship, Child	10	1.2%
LAN: Landord/Tenant	265	31.8%
NGH: Neighborhood, Noise/Nuiance	1	0.1%
ODM: Domestic Matters	132	15.8%
OPM: Other Probate Matters	11	1.3%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	249	29.9%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	4	0.5%
PRP: Property	11	1.3%
RST: Real Estate	1	0.1%
SCH: School Problems	12	1.4%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	35	4.2%
DIV:Divorce no children	2	0.2%
DIK:Divorce w/ children	0	0.0%
TOTAL	**834**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Western UP Mediators
Primary County: GOGEBIC
Date Range: 1/1/2008 - 12/31/2008
Report Date: 4/3/2009

CASE DISPOSITION TOTALS

Conciliated	45	37.2%
Mediated to Agreement	61	50.4%
Mediated to Partial Agreement	0	0.0%
Mediated without Agreement	15	12.4%
Faciliated	0	0.0%
Arbitrated	0	0.0%
TOTAL	**121**	

NO MEDIATION HELD

Settled Prior to Mediation	0	0.0%
Respondent Refuses to Mediate	5	33.4%
Initiator Failed to Show	0	0.0%
Respondent Failed to Show	2	13.4%
Both Failed to Show	0	0.0%
Case Withdrawn	6	40.0%
Unable to Contact	2	13.4%
Unamenable for Mediation	0	0.0%
TOTAL	**15**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	62	Avg Mediation Duration (mins):	92.85
Facilitated Sessions:	0	Mediated Part Agreement Sessions:	0	Total Fees Received:	$3,870.00
		Mediated w/o Agreement Sessions:	15		

Total Cases where Money Was Distributed: 35

Money Distributed due to Agreement: $127,463.09

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	125	Number of Disposed Cases:	136
Returnee to Mediation:		Avg Days from Intake to Disposition:	12.25
New Matter:	9	Number of Individuals Served:	271
Remediation of New Matter:	2	Number of Children Involved:	92
Non-compliance of Old Matter:	3	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	0

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	0	0.0%
CTS: Courts	111	81.6%
FFC: Friend, Family, Colleague	1	0.7%
GOV: Government	6	4.4%
LEG: Legal Organizations	3	2.2%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	1	0.7%
SEL: Self	13	9.6%
OTH: Other	1	0.7%
TOTAL	**136**	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	26	19.1%
EMP: Employment	10	7.4%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	8	5.9%
NGH: Neighborhood, Noise/Nuiance	0	0.0%
ODM: Domestic Matters	65	47.8%
OPM: Other Probate Matters	0	0.0%
ORD: Ordinance, Statue, Regulation	1	0.7%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	1	0.7%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	4	2.9%
RST: Real Estate	0	0.0%
SCH: School Problems	1	0.7%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	7	5.2%
DIV:Divorce no children	0	0.0%
DIK:Divorce w/ children	13	9.6%
TOTAL	**136**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Conflict Resolution Services
Date Range: 1/1/2008 - 12/31/2008
Primary County: GRAND TRAV
Report Date: 4/3/2009

CASE DISPOSITION TOTALS

Conciliated	79	35.7%
Mediated to Agreement	78	35.3%
Mediated to Partial Agreement	5	2.3%
Mediated without Agreement	40	18.1%
Faciliated	19	8.6%
Arbitrated	0	0.0%
TOTAL	**221**	

NO MEDIATION HELD

Settled Prior to Mediation	42	29.4%
Respondent Refuses to Mediate	54	37.8%
Initiator Failed to Show	1	0.7%
Respondent Failed to Show	2	1.4%
Both Failed to Show	1	0.7%
Case Withdrawn	2	1.4%
Unable to Contact	32	22.4%
Unamenable for Mediation	9	6.3%
TOTAL	**143**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	78	Avg Mediation Duration (mins):	150.86
Facilitated Sessions:	19	Mediated Part Agreement Sessions:	5	Total Fees Received:	$6,653.39
		Mediated w/o Agreement Sessions:	40		

Total Cases where Money Was Distributed: 31

Money Distributed due to Agreement: $286,706.00

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	367	Number of Disposed Cases:	364
Returnee to Mediation:		Avg Days from Intake to Disposition:	22.75
New Matter:	4	Number of Individuals Served:	683
Remediation of New Matter:	2	Number of Children Involved:	104
Non-compliance of Old Matter:	3	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	130

REFERRAL SOURCE

BUS: Business/Corporation	9	2.5%
CSR: Community, Social, Religious Organization	16	4.4%
CTS: Courts	285	78.3%
FFC: Friend, Family, Colleague	1	0.3%
GOV: Government	9	2.5%
LEG: Legal Organizations	7	1.9%
MAR: Marketing, Advertising, Outreach	4	1.1%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	5	1.4%
SEL: Self	28	7.7%
OTH: Other	0	0.0%
TOTAL	**364**	

DISPUTE TYPE

CDP: Child Protection	6	1.6%
CML: Criminal	1	0.3%
CON: Breach Contract	194	53.3%
EMP: Employment	20	5.5%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	23	6.3%
NGH: Neighborhood, Noise/Nuiance	2	0.6%
ODM: Domestic Matters	13	3.6%
OPM: Other Probate Matters	1	0.3%
ORD: Ordinance, Statue, Regulation	3	0.8%
PBP: Public Policy	7	1.9%
PJC: Post Judgment Domestic	64	17.6%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	5	1.4%
RST: Real Estate	10	2.7%
SCH: School Problems	2	0.6%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	1	0.3%
DIV:Divorce no children	1	0.3%
DIK:Divorce w/ children	11	3.0%
TOTAL	**364**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Dispute Resolution Center of Central Michigan **Date Range:** 1/1/2008 - 12/31/2008

Primary County: INGHAM **Report Date:** 4/3/2009

CASE DISPOSITION TOTALS

Conciliated	82	6.9%
Mediated to Agreement	895	75.3%
Mediated to Partial Agreement	0	0.0%
Mediated without Agreement	136	11.4%
Faciliated	75	6.3%
Arbitrated	0	0.0%
TOTAL	**1188**	

NO MEDIATION HELD

Settled Prior to Mediation	10	4.5%
Respondent Refuses to Mediate	84	37.5%
Initiator Failed to Show	2	0.9%
Respondent Failed to Show	6	2.7%
Both Failed to Show	9	4.0%
Case Withdrawn	29	12.9%
Unable to Contact	79	35.3%
Unamenable for Mediation	5	2.2%
TOTAL	**224**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	900	Avg Mediation Duration (mins):	53.85
Facilitated Sessions:	73	Mediated Part Agreement Sessions:	0	Total Fees Received:	$29,454.94
		Mediated w/o Agreement Sessions:	141		

Total Cases where Money Was Distributed: 221

Money Distributed due to Agreement: $687,067.63

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	1354	Number of Disposed Cases:	1412
Returnee to Mediation:		Avg Days from Intake to Disposition:	20.75
New Matter:	530	Number of Individuals Served:	1284
Remediation of New Matter:	1	Number of Children Involved:	1916
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	196

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	2	0.1%
CTS: Courts	480	34.0%
FFC: Friend, Family, Colleague	4	0.3%
GOV: Government	26	1.8%
LEG: Legal Organizations	6	0.4%
MAR: Marketing, Advertising, Outreach	1	0.1%
POL: Police, Sheriff, State Police	133	9.4%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	736	52.1%
SEL: Self	16	1.1%
OTH: Other	8	0.6%
TOTAL	**1412**	

DISPUTE TYPE

CDP: Child Protection	1	0.1%
CML: Criminal	2	0.1%
CON: Breach Contract	318	22.5%
EMP: Employment	23	1.6%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	2	0.1%
LAN: Landord/Tenant	87	6.2%
NGH: Neighborhood, Noise/Nuiance	5	0.4%
ODM: Domestic Matters	29	2.1%
OPM: Other Probate Matters	1	0.1%
ORD: Ordinance, Statue, Regulation	1	0.1%
PBP: Public Policy	1	0.1%
PJC: Post Judgment Domestic	4	0.3%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	4	0.3%
PRP: Property	40	2.8%
RST: Real Estate	3	0.2%
SCH: School Problems	836	59.2%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	31	2.2%
OTH: Other	11	0.8%
DIV:Divorce no children	3	0.2%
DIK:Divorce w/ children	10	0.7%
TOTAL	**1412**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Southeastern Dispute Resolution Services **Date Range:** 1/1/2008 - 12/31/2008

Primary County: JACKSON **Report Date:** 4/3/2009

CASE DISPOSITION TOTALS

Conciliated	10	3.2%
Mediated to Agreement	143	45.1%
Mediated to Partial Agreement	11	3.5%
Mediated without Agreement	146	46.1%
Faciliated	7	2.2%
Arbitrated	0	0.0%
TOTAL	**317**	

NO MEDIATION HELD

Settled Prior to Mediation	56	16.1%
Respondent Refuses to Mediate	81	23.3%
Initiator Failed to Show	5	1.4%
Respondent Failed to Show	103	29.6%
Both Failed to Show	6	1.7%
Case Withdrawn	0	0.0%
Unable to Contact	77	22.1%
Unamenable for Mediation	20	5.7%
TOTAL	**348**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	144	Avg Mediation Duration (mins):	72.45
Facilitated Sessions:	7	Mediated Part Agreement Sessions:	12	Total Fees Received:	$5,250.00
		Mediated w/o Agreement Sessions:	146		

Total Cases where Money Was Distributed: 123

Money Distributed due to Agreement: $402,789.45

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	677	Number of Disposed Cases:	665
Returnee to Mediation:		Avg Days from Intake to Disposition:	13.5
New Matter:	1	Number of Individuals Served:	1402
Remediation of New Matter:	0	Number of Children Involved:	85
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	29

REFERRAL SOURCE

BUS: Business/Corporation	4	0.6%
CSR: Community, Social, Religious Organization	13	2.0%
CTS: Courts	613	92.2%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	4	0.6%
LEG: Legal Organizations	7	1.1%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	3	0.5%
PRS: Prosecutor	5	0.8%
SCH: Education Institution	5	0.8%
SEL: Self	10	1.5%
OTH: Other	1	0.2%
TOTAL	**665**	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	7	1.1%
CON: Breach Contract	291	43.8%
EMP: Employment	20	3.0%
GDA: Guardianship, Adult	5	0.8%
GDC: Guardianship, Child	7	1.1%
LAN: Landord/Tenant	171	25.7%
NGH: Neighborhood, Noise/Nuiance	8	1.2%
ODM: Domestic Matters	24	3.6%
OPM: Other Probate Matters	7	1.1%
ORD: Ordinance, Statue, Regulation	3	0.5%
PBP: Public Policy	6	0.9%
PJC: Post Judgment Domestic	4	0.6%
PPO: Non-domestic PPO	2	0.3%
PPP: Domestic PPO	3	0.5%
PRP: Property	82	12.3%
RST: Real Estate	13	2.0%
SCH: School Problems	8	1.2%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	4	0.6%
OTH: Other	0	0.0%
TOTAL	**665**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Dispute Resolution Services **Date Range:** 1/1/2008 - 12/31/2008

Primary County: KALAMAZOO **Report Date:** 4/3/2009

CASE DISPOSITION TOTALS

Conciliated	9	2.6%
Mediated to Agreement	274	78.1%
Mediated to Partial Agreement	1	0.3%
Mediated without Agreement	65	18.5%
Faciliated	2	0.6%
Arbitrated	0	0.0%
TOTAL	**351**	

NO MEDIATION HELD

Settled Prior to Mediation	6	8.1%
Respondent Refuses to Mediate	28	37.8%
Initiator Failed to Show	0	0.0%
Respondent Failed to Show	1	1.4%
Both Failed to Show	1	1.4%
Case Withdrawn	7	9.5%
Unable to Contact	24	32.4%
Unamenable for Mediation	7	9.5%
TOTAL	**74**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	276	Avg Mediation Duration (mins):	46.42
Facilitated Sessions:	2	Mediated Part Agreement Sessions:	1	Total Fees Received:	$8,375.00
		Mediated w/o Agreement Sessions:	66		

Total Cases where Money Was Distributed: 73

Money Distributed due to Agreement: $74,281.79

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	426	Number of Disposed Cases:	425
Returnee to Mediation:		Avg Days from Intake to Disposition:	9.25
New Matter:	0	Number of Individuals Served:	990
Remediation of New Matter:	0	Number of Children Involved:	38
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	145

REFERRAL SOURCE

BUS: Business/Corporation	1	0.2%
CSR: Community, Social, Religious Organization	13	3.1%
CTS: Courts	208	48.9%
FFC: Friend, Family, Colleague	3	0.7%
GOV: Government	23	5.4%
LEG: Legal Organizations	4	0.9%
MAR: Marketing, Advertising, Outreach	2	0.5%
POL: Police, Sheriff, State Police	2	0.5%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	162	38.1%
SEL: Self	5	1.2%
OTH: Other	2	0.5%
TOTAL	**425**	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	171	40.2%
EMP: Employment	27	6.4%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	2	0.5%
NGH: Neighborhood, Noise/Nuiance	3	0.7%
ODM: Domestic Matters	10	2.4%
OPM: Other Probate Matters	1	0.2%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	14	3.3%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	1	0.2%
PRP: Property	17	4.0%
RST: Real Estate	0	0.0%
SCH: School Problems	163	38.4%
VRA: Victim Offender Restitution, Adult	3	0.7%
VRJ: Victim Offender Restitution, Juv	4	0.9%
OTH: Other	4	0.9%
DIV:Divorce no children	1	0.2%
DIK:Divorce w/ children	4	0.9%
TOTAL	**425**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Dispute Resolution Center of West Michigan **Date Range:** 1/1/2008 - 12/31/2008

Primary County: KENT **Report Date:** 4/3/2009

CASE DISPOSITION TOTALS

Conciliated	97	35.1%
Mediated to Agreement	110	39.9%
Mediated to Partial Agreement	5	1.8%
Mediated without Agreement	57	20.7%
Faciliated	7	2.5%
Arbitrated	0	0.0%
TOTAL	**276**	

NO MEDIATION HELD

Settled Prior to Mediation	41	18.7%
Respondent Refuses to Mediate	70	32.0%
Initiator Failed to Show	1	0.5%
Respondent Failed to Show	1	0.5%
Both Failed to Show	3	1.4%
Case Withdrawn	35	16.0%
Unable to Contact	61	27.9%
Unamenable for Mediation	7	3.2%
TOTAL	**219**	

Arbitration Sessions: 0 Mediated w/ Agreement Sessions: 125 Avg Mediation Duration (mins): 131.10

Facilitated Sessions: 8 Mediated Part Agreement Sessions: 0 Total Fees Received: $31,022.88

Mediated w/o Agreement Sessions: 61

Total Cases where Money Was Distributed: 132 Money Distributed due to Agreement: $312,306.48

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	380	Number of Disposed Cases:	495
Returnee to Mediation:		Avg Days from Intake to Disposition:	28
New Matter:	145	Number of Individuals Served:	869
Remediation of New Matter:	1	Number of Children Involved:	0
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	107

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	1	0.2%
CTS: Courts	366	73.9%
FFC: Friend, Family, Colleague	2	0.4%
GOV: Government	46	9.3%
LEG: Legal Organizations	7	1.4%
MAR: Marketing, Advertising, Outreach	26	5.3%
POL: Police, Sheriff, State Police	2	0.4%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	4	0.8%
SEL: Self	23	4.6%
OTH: Other	18	3.6%
TOTAL	**495**	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	254	51.3%
EMP: Employment	36	7.3%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	3	0.6%
LAN: Landord/Tenant	23	4.6%
NGH: Neighborhood, Noise/Nuiance	2	0.4%
ODM: Domestic Matters	11	2.2%
OPM: Other Probate Matters	1	0.2%
ORD: Ordinance, Statue, Regulation	10	2.0%
PBP: Public Policy	1	0.2%
PJC: Post Judgment Domestic	8	1.6%
PPO: Non-domestic PPO	13	2.6%
PPP: Domestic PPO	4	0.8%
PRP: Property	39	7.9%
RST: Real Estate	0	0.0%
SCH: School Problems	21	4.2%
VRA: Victim Offender Restitution, Adult	2	0.4%
VRJ: Victim Offender Restitution, Juv	7	1.4%
OTH: Other	37	7.5%
DIV:Divorce no children	8	1.6%
DIK:Divorce w/ children	15	3.0%
TOTAL	**495**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: The Resolution Center **Date Range:** 1/1/2008 - 12/31/2008

Primary County: MACOMB **Report Date:** 4/3/2009

CASE DISPOSITION TOTALS

Conciliated	49	5.6%
Mediated to Agreement	462	52.4%
Mediated to Partial Agreement	19	2.2%
Mediated without Agreement	348	39.5%
Faciliated	3	0.3%
Arbitrated	0	0.0%
TOTAL	**881**	

NO MEDIATION HELD

Settled Prior to Mediation	110	31.9%
Respondent Refuses to Mediate	66	19.1%
Initiator Failed to Show	0	0.0%
Respondent Failed to Show	11	3.2%
Both Failed to Show	0	0.0%
Case Withdrawn	86	24.9%
Unable to Contact	61	17.7%
Unamenable for Mediation	11	3.2%
TOTAL	**345**	

Arbitration Sessions: 0 Mediated w/ Agreement Sessions: 466 Avg Mediation Duration (mins): 77.48

Facilitated Sessions: 3 Mediated Part Agreement Sessions: 19 Total Fees Received: $58,879.86

Mediated w/o Agreement Sessions: 362

Total Cases where Money Was Distributed: 334 Money Distributed due to Agreement: $1,316,435.80

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	1176	Number of Disposed Cases:	1226
Returnee to Mediation:		Avg Days from Intake to Disposition:	24.5
New Matter:	2	Number of Individuals Served:	2570
Remediation of New Matter:	0	Number of Children Involved:	14
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	899

REFERRAL SOURCE

BUS: Business/Corporation	2	0.2%
CSR: Community, Social, Religious Organization	74	6.0%
CTS: Courts	1053	85.9%
FFC: Friend, Family, Colleague	1	0.1%
GOV: Government	19	1.6%
LEG: Legal Organizations	9	0.7%
MAR: Marketing, Advertising, Outreach	1	0.1%
POL: Police, Sheriff, State Police	4	0.3%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	21	1.7%
SEL: Self	35	2.9%
OTH: Other	7	0.6%
TOTAL	**1226**	

DISPUTE TYPE

CDP: Child Protection	1	0.1%
CML: Criminal	2	0.2%
CON: Breach Contract	827	67.5%
EMP: Employment	21	1.7%
GDA: Guardianship, Adult	4	0.3%
GDC: Guardianship, Child	3	0.2%
LAN: Landord/Tenant	26	2.1%
NGH: Neighborhood, Noise/Nuiance	17	1.4%
ODM: Domestic Matters	8	0.7%
OPM: Other Probate Matters	1	0.1%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	6	0.5%
PPO: Non-domestic PPO	8	0.7%
PPP: Domestic PPO	0	0.0%
PRP: Property	29	2.4%
RST: Real Estate	0	0.0%
SCH: School Problems	29	2.4%
VRA: Victim Offender Restitution, Adult	5	0.4%
VRJ: Victim Offender Restitution, Juv	131	10.7%
OTH: Other	101	8.2%
DIV:Divorce no children	4	0.3%
DIK:Divorce w/ children	3	0.2%
TOTAL	**1226**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Marquette-Alger Resolution Service **Date Range:** 1/1/2008 - 12/31/2008

Primary County: MARQUETTE **Report Date:** 4/3/2009

CASE DISPOSITION TOTALS

Conciliated	0	0.0%
Mediated to Agreement	101	47.0%
Mediated to Partial Agreement	30	14.0%
Mediated without Agreement	80	37.2%
Faciliated	4	1.9%
Arbitrated	0	0.0%
TOTAL	**215**	

NO MEDIATION HELD

Settled Prior to Mediation	13	34.2%
Respondent Refuses to Mediate	6	15.8%
Initiator Failed to Show	0	0.0%
Respondent Failed to Show	0	0.0%
Both Failed to Show	0	0.0%
Case Withdrawn	7	18.4%
Unable to Contact	6	15.8%
Unamenable for Mediation	6	15.8%
TOTAL	**38**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	137	Avg Mediation Duration (mins):	66.52
Facilitated Sessions:	7	Mediated Part Agreement Sessions:	47	Total Fees Received:	$8,570.00
		Mediated w/o Agreement Sessions:	102		

Total Cases where Money Was Distributed: 68

Money Distributed due to Agreement: $94,138.86

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	216	Number of Disposed Cases:	253
Returnee to Mediation:		Avg Days from Intake to Disposition:	16.5
New Matter:	0	Number of Individuals Served:	608
Remediation of New Matter:	0	Number of Children Involved:	107
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	66

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	8	3.2%
CTS: Courts	217	85.8%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	4	1.6%
LEG: Legal Organizations	5	2.0%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	1	0.4%
SEL: Self	17	6.7%
OTH: Other	1	0.4%
TOTAL	**253**	

DISPUTE TYPE

CDP: Child Protection	3	1.2%
CML: Criminal	0	0.0%
CON: Breach Contract	93	36.8%
EMP: Employment	6	2.4%
GDA: Guardianship, Adult	1	0.4%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	23	9.1%
NGH: Neighborhood, Noise/Nuiance	1	0.4%
ODM: Domestic Matters	30	11.9%
OPM: Other Probate Matters	0	0.0%
ORD: Ordinance, Statue, Regulation	1	0.4%
PBP: Public Policy	1	0.4%
PJC: Post Judgment Domestic	19	7.5%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	10	4.0%
RST: Real Estate	3	1.2%
SCH: School Problems	4	1.6%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	3	1.2%
OTH: Other	8	3.2%
DIV:Divorce no children	20	7.9%
DIK:Divorce w/ children	27	10.7%
TOTAL	**253**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Westshore Dispute Resolution Center **Date Range:** 1/1/2008 - 12/31/2008

Primary County: MUSKEGON **Report Date:** 4/3/2009

CASE DISPOSITION TOTALS

Conciliated	11	2.4%
Mediated to Agreement	252	54.2%
Mediated to Partial Agreement	16	3.4%
Mediated without Agreement	59	12.7%
Faciliated	127	27.3%
Arbitrated	0	0.0%
TOTAL	**465**	

NO MEDIATION HELD

Settled Prior to Mediation	5	2.9%
Respondent Refuses to Mediate	60	34.7%
Initiator Failed to Show	11	6.4%
Respondent Failed to Show	6	3.5%
Both Failed to Show	5	2.9%
Case Withdrawn	22	12.7%
Unable to Contact	58	33.5%
Unamenable for Mediation	6	3.5%
TOTAL	**173**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	293	Avg Mediation Duration (mins):	146.59
Facilitated Sessions:	127	Mediated Part Agreement Sessions:	19	Total Fees Received:	$12,419.01
		Mediated w/o Agreement Sessions:	64		

Total Cases where Money Was Distributed: 15

Money Distributed due to Agreement: $6,396.30

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	594	Number of Disposed Cases:	638
Returnee to Mediation:		Avg Days from Intake to Disposition:	53.5
New Matter:	15	Number of Individuals Served:	1860
Remediation of New Matter:	6	Number of Children Involved:	731
Non-compliance of Old Matter:	3	Number of Cases Referred Elsewhere:	151
		Number of Court Ordered Cases:	118

REFERRAL SOURCE

BUS: Business/Corporation	5	0.8%
CSR: Community, Social, Religious Organization	6	0.9%
CTS: Courts	538	84.3%
FFC: Friend, Family, Colleague	8	1.3%
GOV: Government	6	0.9%
LEG: Legal Organizations	22	3.4%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	12	1.9%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	9	1.4%
SEL: Self	29	4.5%
OTH: Other	3	0.5%
TOTAL	**638**	

DISPUTE TYPE

CDP: Child Protection	7	1.1%
CML: Criminal	0	0.0%
CON: Breach Contract	47	7.4%
EMP: Employment	6	0.9%
GDA: Guardianship, Adult	4	0.6%
GDC: Guardianship, Child	7	1.1%
LAN: Landord/Tenant	7	1.1%
NGH: Neighborhood, Noise/Nuiance	4	0.6%
ODM: Domestic Matters	30	4.7%
OPM: Other Probate Matters	4	0.6%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	120	18.8%
PPO: Non-domestic PPO	5	0.8%
PPP: Domestic PPO	1	0.2%
PRP: Property	3	0.5%
RST: Real Estate	3	0.5%
SCH: School Problems	12	1.9%
VRA: Victim Offender Restitution, Adult	23	3.6%
VRJ: Victim Offender Restitution, Juv	331	51.9%
OTH: Other	1	0.2%
DIV:Divorce no children	12	1.9%
DIK:Divorce w/ children	11	1.7%
TOTAL	**638**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Oakland Mediation Center, Inc. **Date Range:** 1/1/2008 - 12/31/2008

Primary County: OAKLAND **Report Date:** 4/3/2009

CASE DISPOSITION TOTALS

Conciliated	1	0.0%
Mediated to Agreement	1221	54.9%
Mediated to Partial Agreement	6	0.3%
Mediated without Agreement	967	43.5%
Faciliated	29	1.3%
Arbitrated	0	0.0%
TOTAL	**2224**	

NO MEDIATION HELD

Settled Prior to Mediation	148	45.5%
Respondent Refuses to Mediate	17	5.2%
Initiator Failed to Show	1	0.3%
Respondent Failed to Show	69	21.2%
Both Failed to Show	1	0.3%
Case Withdrawn	16	4.9%
Unable to Contact	24	7.4%
Unamenable for Mediation	49	15.1%
TOTAL	**325**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	1296	Avg Mediation Duration (mins):	47.61
Facilitated Sessions:	42	Mediated Part Agreement Sessions:	15	Total Fees Received:	$51,455.84
		Mediated w/o Agreement Sessions:	1000		

Total Cases where Money Was Distributed: 1018

Money Distributed due to Agreement: $3,025,542.31

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	2523	Number of Disposed Cases:	2549
Returnee to Mediation:		Avg Days from Intake to Disposition:	7
New Matter:	502	Number of Individuals Served:	5701
Remediation of New Matter:	1	Number of Children Involved:	119
Non-compliance of Old Matter:	1	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	189

REFERRAL SOURCE

BUS: Business/Corporation	2	0.1%
CSR: Community, Social, Religious Organization	2	0.1%
CTS: Courts	2443	95.8%
FFC: Friend, Family, Colleague	2	0.1%
GOV: Government	6	0.2%
LEG: Legal Organizations	3	0.1%
MAR: Marketing, Advertising, Outreach	5	0.2%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	21	0.8%
SEL: Self	48	1.9%
OTH: Other	17	0.7%
TOTAL	**2549**	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	1	0.0%
CON: Breach Contract	1715	67.3%
EMP: Employment	13	0.5%
GDA: Guardianship, Adult	3	0.1%
GDC: Guardianship, Child	4	0.2%
LAN: Landord/Tenant	440	17.3%
NGH: Neighborhood, Noise/Nuiance	3	0.1%
ODM: Domestic Matters	2	0.1%
OPM: Other Probate Matters	6	0.2%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	72	2.8%
PPO: Non-domestic PPO	2	0.1%
PPP: Domestic PPO	0	0.0%
PRP: Property	15	0.6%
RST: Real Estate	21	0.8%
SCH: School Problems	68	2.7%
VRA: Victim Offender Restitution, Adult	2	0.1%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	148	5.8%
DIV:Divorce no children	8	0.3%
DIK:Divorce w/ children	26	1.0%
TOTAL	**2549**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Community Mediation Services **Date Range:** 1/1/2008 - 12/31/2008

Primary County: OTSEGO **Report Date:** 4/3/2009

CASE DISPOSITION TOTALS

Conciliated	59	17.1%
Mediated to Agreement	225	65.2%
Mediated to Partial Agreement	0	0.0%
Mediated without Agreement	61	17.7%
Faciliated	0	0.0%
Arbitrated	0	0.0%
TOTAL	**345**	

NO MEDIATION HELD

Settled Prior to Mediation	2	1.7%
Respondent Refuses to Mediate	50	43.1%
Initiator Failed to Show	5	4.3%
Respondent Failed to Show	10	8.6%
Both Failed to Show	1	0.9%
Case Withdrawn	36	31.0%
Unable to Contact	12	10.3%
Unamenable for Mediation	0	0.0%
TOTAL	**116**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	243	Avg Mediation Duration (mins):	138.09
Facilitated Sessions:	0	Mediated Part Agreement Sessions:	0	Total Fees Received:	$6,569.00
		Mediated w/o Agreement Sessions:	61		

Total Cases where Money Was Distributed: 144

Money Distributed due to Agreement: $1,631,113.97

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	424	Number of Disposed Cases:	461
Returnee to Mediation:		Avg Days from Intake to Disposition:	18.5
New Matter:	0	Number of Individuals Served:	1493
Remediation of New Matter:	0	Number of Children Involved:	204
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	49

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	1	0.2%
CTS: Courts	409	88.7%
FFC: Friend, Family, Colleague	9	2.0%
GOV: Government	12	2.6%
LEG: Legal Organizations	3	0.7%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	6	1.3%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	3	0.7%
SEL: Self	13	2.8%
OTH: Other	5	1.1%
TOTAL	**461**	

DISPUTE TYPE

CDP: Child Protection	27	5.9%
CML: Criminal	0	0.0%
CON: Breach Contract	212	46.0%
EMP: Employment	11	2.4%
GDA: Guardianship, Adult	3	0.7%
GDC: Guardianship, Child	1	0.2%
LAN: Landord/Tenant	26	5.6%
NGH: Neighborhood, Noise/Nuiance	18	3.9%
ODM: Domestic Matters	81	17.6%
OPM: Other Probate Matters	3	0.7%
ORD: Ordinance, Statue, Regulation	4	0.9%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	40	8.7%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	1	0.2%
PRP: Property	7	1.5%
RST: Real Estate	8	1.7%
SCH: School Problems	7	1.5%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	12	2.6%
OTH: Other	0	0.0%
DIV:Divorce no children	0	0.0%
DIK:Divorce w/ children	0	0.0%
TOTAL	**461**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Mediation Services
Primary County: OTTAWA

Date Range: 1/1/2008 - 12/31/2008
Report Date: 4/3/2009

CASE DISPOSITION TOTALS

Conciliated	1	0.3%
Mediated to Agreement	179	55.8%
Mediated to Partial Agreement	6	1.9%
Mediated without Agreement	135	42.1%
Faciliated	0	0.0%
Arbitrated	0	0.0%
TOTAL	**321**	

NO MEDIATION HELD

Settled Prior to Mediation	98	34.1%
Respondent Refuses to Mediate	59	20.6%
Initiator Failed to Show	7	2.4%
Respondent Failed to Show	43	15.0%
Both Failed to Show	1	0.4%
Case Withdrawn	17	5.9%
Unable to Contact	54	18.8%
Unamenable for Mediation	8	2.8%
TOTAL	**287**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	183	Avg Mediation Duration (mins):	91.23
Facilitated Sessions:	0	Mediated Part Agreement Sessions:	7	Total Fees Received:	$31,096.00
		Mediated w/o Agreement Sessions:	138		

Total Cases where Money Was Distributed: 113

Money Distributed due to Agreement: $391,000.70

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	589	Number of Disposed Cases:	608
Returnee to Mediation:		Avg Days from Intake to Disposition:	40.25
New Matter:	0	Number of Individuals Served:	1827
Remediation of New Matter:	0	Number of Children Involved:	168
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	420

REFERRAL SOURCE

BUS: Business/Corporation	3	0.5%
CSR: Community, Social, Religious Organization	12	2.0%
CTS: Courts	569	93.6%
FFC: Friend, Family, Colleague	3	0.5%
GOV: Government	3	0.5%
LEG: Legal Organizations	5	0.8%
MAR: Marketing, Advertising, Outreach	4	0.7%
POL: Police, Sheriff, State Police	2	0.3%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	2	0.3%
SEL: Self	3	0.5%
OTH: Other	2	0.3%
TOTAL	**608**	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	1	0.2%
CON: Breach Contract	362	59.5%
EMP: Employment	3	0.5%
GDA: Guardianship, Adult	2	0.3%
GDC: Guardianship, Child	24	3.9%
LAN: Landord/Tenant	32	5.3%
NGH: Neighborhood, Noise/Nuiance	8	1.3%
ODM: Domestic Matters	6	1.0%
OPM: Other Probate Matters	0	0.0%
ORD: Ordinance, Statue, Regulation	1	0.2%
PBP: Public Policy	1	0.2%
PJC: Post Judgment Domestic	120	19.7%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	21	3.5%
RST: Real Estate	2	0.3%
SCH: School Problems	3	0.5%
VRA: Victim Offender Restitution, Adult	1	0.2%
VRJ: Victim Offender Restitution, Juv	21	3.5%
OTH: Other	0	0.0%
DIV:Divorce no children	0	0.0%
DIK:Divorce w/ children	0	0.0%
TOTAL	**608**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Center for Dispute Resolution **Date Range:** 1/1/2008 - 12/31/2008

Primary County: TUSCOLA **Report Date:** 4/3/2009

CASE DISPOSITION TOTALS

Conciliated	28	19.1%
Mediated to Agreement	92	62.6%
Mediated to Partial Agreement	0	0.0%
Mediated without Agreement	27	18.4%
Faciliated	0	0.0%
Arbitrated	0	0.0%
TOTAL	**147**	

NO MEDIATION HELD

Settled Prior to Mediation	10	30.3%
Respondent Refuses to Mediate	3	9.1%
Initiator Failed to Show	1	3.0%
Respondent Failed to Show	0	0.0%
Both Failed to Show	0	0.0%
Case Withdrawn	2	6.1%
Unable to Contact	17	51.5%
Unamenable for Mediation	0	0.0%
TOTAL	**33**	

Arbitration Sessions: 0 Mediated w/ Agreement Sessions: 98 Avg Mediation Duration (mins): 152.58

Facilitated Sessions: 0 Mediated Part Agreement Sessions: 0 Total Fees Received: $0.00

Mediated w/o Agreement Sessions: 31

Total Cases where Money Was Distributed: 62 Money Distributed due to Agreement: $400,860.28

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	184	Number of Disposed Cases:	180
Returnee to Mediation:		Avg Days from Intake to Disposition:	14.5
New Matter:	0	Number of Individuals Served:	548
Remediation of New Matter:	0	Number of Children Involved:	36
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	11

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	11	6.1%
CTS: Courts	48	26.7%
FFC: Friend, Family, Colleague	3	1.7%
GOV: Government	25	13.9%
LEG: Legal Organizations	0	0.0%
MAR: Marketing, Advertising, Outreach	81	45.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	12	6.7%
SEL: Self	0	0.0%
OTH: Other	0	0.0%
TOTAL	**180**	

DISPUTE TYPE

CDP: Child Protection	11	6.1%
CML: Criminal	0	0.0%
CON: Breach Contract	127	70.6%
EMP: Employment	3	1.7%
GDA: Guardianship, Adult	1	0.6%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	10	5.6%
NGH: Neighborhood, Noise/Nuiance	0	0.0%
ODM: Domestic Matters	1	0.6%
OPM: Other Probate Matters	0	0.0%
ORD: Ordinance, Statue, Regulation	15	8.3%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	0	0.0%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	0	0.0%
RST: Real Estate	2	1.1%
SCH: School Problems	10	5.6%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	0	0.0%
DIV:Divorce no children	0	0.0%
DIK:Divorce w/ children	0	0.0%
TOTAL	**180**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Dispute Resolution Centers of Michigan, Inc. **Date Range:** 1/1/2008 - 12/31/2008

Primary County: WASHTENAW **Report Date:** 4/3/2009

CASE DISPOSITION TOTALS

Conciliated	18	5.0%
Mediated to Agreement	205	56.6%
Mediated to Partial Agreement	7	1.9%
Mediated without Agreement	129	35.6%
Faciliated	3	0.8%
Arbitrated	0	0.0%
TOTAL	**362**	

NO MEDIATION HELD

Settled Prior to Mediation	51	31.5%
Respondent Refuses to Mediate	39	24.1%
Initiator Failed to Show	1	0.6%
Respondent Failed to Show	4	2.5%
Both Failed to Show	1	0.6%
Case Withdrawn	24	14.8%
Unable to Contact	20	12.3%
Unamenable for Mediation	22	13.6%
TOTAL	**162**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	458	Avg Mediation Duration (mins):	143.72
Facilitated Sessions:	6	Mediated Part Agreement Sessions:	16	Total Fees Received:	$5,240.00
		Mediated w/o Agreement Sessions:	277		

Total Cases where Money Was Distributed: 168

Money Distributed due to Agreement: $195,126.78

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	513	Number of Disposed Cases:	524
Returnee to Mediation:		Avg Days from Intake to Disposition:	17.25
New Matter:	3	Number of Individuals Served:	1001
Remediation of New Matter:	7	Number of Children Involved:	108
Non-compliance of Old Matter:	2	Number of Cases Referred Elsewhere:	83
		Number of Court Ordered Cases:	371

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	7	1.3%
CTS: Courts	386	73.7%
FFC: Friend, Family, Colleague	7	1.3%
GOV: Government	4	0.8%
LEG: Legal Organizations	9	1.7%
MAR: Marketing, Advertising, Outreach	8	1.5%
POL: Police, Sheriff, State Police	2	0.4%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	31	5.9%
SEL: Self	38	7.3%
OTH: Other	32	6.1%
TOTAL	**524**	

DISPUTE TYPE

CDP: Child Protection	1	0.2%
CML: Criminal	0	0.0%
CON: Breach Contract	165	31.5%
EMP: Employment	9	1.7%
GDA: Guardianship, Adult	16	3.1%
GDC: Guardianship, Child	4	0.8%
LAN: Landord/Tenant	67	12.8%
NGH: Neighborhood, Noise/Nuiance	8	1.5%
ODM: Domestic Matters	32	6.1%
OPM: Other Probate Matters	16	3.1%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	19	3.6%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	87	16.6%
RST: Real Estate	5	1.0%
SCH: School Problems	41	7.8%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	11	2.1%
DIV:Divorce no children	12	2.3%
DIK:Divorce w/ children	31	5.9%
TOTAL	**524**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Wayne Mediation Center
Primary County: WAYNE
Date Range: 1/1/2008 - 12/31/2008
Report Date: 4/3/2009

CASE DISPOSITION TOTALS

Conciliated	7	0.6%
Mediated to Agreement	727	57.1%
Mediated to Partial Agreement	17	1.3%
Mediated without Agreement	521	40.9%
Faciliated	1	0.1%
Arbitrated	0	0.0%
TOTAL	**1273**	

NO MEDIATION HELD

Settled Prior to Mediation	49	8.7%
Respondent Refuses to Mediate	73	13.0%
Initiator Failed to Show	16	2.8%
Respondent Failed to Show	132	23.4%
Both Failed to Show	13	2.3%
Case Withdrawn	18	3.2%
Unable to Contact	83	14.7%
Unamenable for Mediation	179	31.8%
TOTAL	**563**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	836	Avg Mediation Duration (mins):	65.51
Facilitated Sessions:	1	Mediated Part Agreement Sessions:	26	Total Fees Received:	$51,161.26
		Mediated w/o Agreement Sessions:	586		

Total Cases where Money Was Distributed: 377

Money Distributed due to Agreement: $978,461.38

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	1912	Number of Disposed Cases:	1836
Returnee to Mediation:		Avg Days from Intake to Disposition:	14.5
New Matter:	0	Number of Individuals Served:	2850
Remediation of New Matter:	6	Number of Children Involved:	72
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	627

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	3	0.2%
CTS: Courts	1462	79.6%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	5	0.3%
LEG: Legal Organizations	1	0.1%
MAR: Marketing, Advertising, Outreach	128	7.0%
POL: Police, Sheriff, State Police	9	0.5%
PRS: Prosecutor	1	0.1%
SCH: Education Institution	157	8.6%
SEL: Self	69	3.8%
OTH: Other	1	0.1%
TOTAL	**1836**	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	1	0.1%
CON: Breach Contract	907	49.4%
EMP: Employment	22	1.2%
GDA: Guardianship, Adult	29	1.6%
GDC: Guardianship, Child	21	1.1%
LAN: Landord/Tenant	272	14.8%
NGH: Neighborhood, Noise/Nuiance	38	2.1%
ODM: Domestic Matters	32	1.7%
OPM: Other Probate Matters	65	3.5%
ORD: Ordinance, Statue, Regulation	15	0.8%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	8	0.4%
PPO: Non-domestic PPO	24	1.3%
PPP: Domestic PPO	4	0.2%
PRP: Property	114	6.2%
RST: Real Estate	1	0.1%
SCH: School Problems	167	9.1%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	69	3.8%
DIV:Divorce no children	7	0.4%
DIK:Divorce w/ children	40	2.2%
TOTAL	**1836**	

CDRP Center Dispute Type Weighted Caseload Scores

Center Name	Counties Served	Weighted Caseload Score*
Citizens Mediation Service, Inc.	BERRIEN, Branch, Cass, St. Joseph, Van Buren	1,195.42
Citizen Dispute Resolution Service, Inc. (Northern Community Mediation)	CHARLEVOIX, Emmet	1,158.87
Eastern UP Dispute Resolution Center, Inc.	CHIPPEWA, Luce, Mackinac	926.54
Resolution Services Program (UPCAP Services, Inc.)	DELTA, Menominee, Schoolcraft	480.96
Community Resolution Center	GENESEE, Arenac, Bay, Clare, Gladwin, Midland, Ogemaw, Roscommon, Saginaw	1,851.12
Western UP Mediators	GOGEBIC, Baraga, Dickinson, Houghton, Iron, Keweenaw, Ontonagon	427.44
Conflict Resolution Services, Inc.	GRAND TRAVERSE, Benzie, Leelanau, Missaukee, Wexford	719.76
Resolution Services Center of Central Michigan	INGHAM, Clinton, Eaton, Gratiot, Ionia, Shiawassee	1,890.32
Southeastern Dispute Resolution Services (Community Action Agency)	JACKSON, Hillsdale, Lenawee, Monroe	1,089.02
Dispute Resolution Services (Gryphon Place)	KALAMAZOO, Barry, Calhoun	691.89
Dispute Resolution Center of West Michigan (Community Reconciliation Center)	KENT, Isabella, Lake, Mecosta, Montcalm, Newaygo, Osceola	918.94
The Resolution Center	MACOMB, St. Clair	2,091.05
Marquette-Alger Resolution Service	MARQUETTE, Alger	639.45
Westshore Dispute Resolution Center	MUSKEGON, Manistee, Mason, Oceana	2,098.15
Oakland Mediation Center, Inc.	OAKLAND	3,748.44
Community Mediation Services	OTSEGO, Alcona, Alpena, Antrim, Cheboygan, Crawford, Iosco, Kalkaska, Montmorency, Oscoda, Presque Isle	1,070.54
Mediation Services	OTTAWA, Allegan	1,328.12
Center for Dispute Resolution (Human Development Commission)	TUSCOLA, Huron, Lapeer, Sanilac	374.67
Dispute Resolution Centers of Michigan, Inc. (The Dispute Resolution Center)	WASHTENAW, Livingston	1,225.61
Wayne Mediation Center	WAYNE	3,314.53
Statewide Average		**1,362.04**

*SCAO initiated a weighted caseload study in the summer of 2006 to help determine performance funding eligibility at the local centers. Case weights were determined for each case dispute type based on time studies performed at the local centers. The individual case weights were revised in late 2007 and multiplied by each centers' caseload to calculate the weighted caseload score. The scores noted above reflect cases disposed for the period October 2007- September 2008.

CDRP Center Cost per Mediation

Center Name	Counties Served	Estimated Cost per Mediation*
Citizens Mediation Service, Inc.	BERRIEN, Branch, Cass, St. Joseph, Van Buren	$48.28
Citizen Dispute Resolution Service, Inc. (Northern Community Mediation)	CHARLEVOIX, Emmet	$45.02
Eastern UP Dispute Resolution Center, Inc.	CHIPPEWA, Luce, Mackinac	$15.11
Resolution Services Program (UPCAP Services,Inc.)	DELTA, Menominee, Schoolcraft	$15.05
Community Resolution Center	GENESEE, Arenac, Bay, Clare, Gladwin, Midland, Ogemaw, Roscommon, Saginaw	$86.75
Western UP Mediators	GOGEBIC, Baraga, Dickinson, Houghton, Iron, Keweenaw, Ontonagon	$45.65
Conflict Resolution Services, Inc.	GRAND TRAVERSE, Benzie, Leelanau, Missaukee, Wexford	$62.71
Resolution Services Center of Central Michigan	INGHAM, Clinton, Eaton, Gratiot, Ionia, Shiawassee	$45.83
Southeastern Dispute Resolution Services (Community Action Agency)	JACKSON, Hillsdale, Lenawee, Monroe	$50.52
Dispute Resolution Services (Gryphon Place)	KALAMAZOO, Barry, Calhoun	$27.42
Dispute Resolution Center of West Michigan (Community Reconciliation Center)	KENT, Isabella, Lake, Mecosta, Montcalm, Newaygo, Osceola	$124.70
The Resolution Center	MACOMB, St. Clair	$88.97
Marquette-Alger Resolution Service	MARQUETTE, Alger	$22.32
Westshore Dispute Resolution Center	MUSKEGON, Manistee, Mason, Oceana	$110.27
Oakland Mediation Center, Inc.	OAKLAND	$77.16
Community Mediation Services	OTSEGO, Alcona, Alpena, Antrim, Cheboygan, Crawford, Iosco, Kalkaska, Montmorency, Oscoda, Presque Isle	$71.04
Mediation Services	OTTAWA, Allegan	$65.87
Center for Dispute Resolution (Human Development Commission)	TUSCOLA, Huron, Lapeer, Sanilac	$68.08
Dispute Resolution Centers of Michigan, Inc (The Dispute Resolution Center)	WASHTENAW, Livingston	$91.83
Wayne Mediation Center	WAYNE	$170.02
Statewide Average		**$66.63**

* The CDRP enabling legislation, 1988 PA 260, requires grant recipients to annually provide an estimated cost of hearing. Hearings do not take place in the practice of mediation; so instead, SCAO calculates an estimated cost of a mediation event. The average duration of each center's mediation is shown on the center's statistical report. The estimated cost per mediation (hearing) shown here has been calculated by dividing each center's CDRP award by the annual number of hours the center is open; this quotient is then multiplied by each center's average duration of mediation.

Community Dispute Resolution Program
Agreement Compliance Survey
Agreements reached between January 1, 2008 and December 31, 2008

Dispute Type	Agreements Upheld		Agreements Partially Upheld		Agreements Not Upheld		Total Cases Surveyed by Type	Average Days Open by Type
	Number of Cases	Percentage Upheld by Dispute Type	Number of Cases	Percentage Partially Upheld by Dispute Type	Number of Cases	Percentage Not Upheld by Dispute Type		
CDP: Child Protection	9	90.0%	1	10.0%		0.0%	10	25
CML: Criminal		0.0%		0.0%	2	100.0%	2	9
CON: Breach of Contract	200	80.3%	16	6.4%	33	13.3%	249	12
DIK: Divorce with Children	8	80.0%	2	20.0%		0.0%	10	38
DIV: Divorce no Children	3	75.0%		0.0%	1	25.0%	4	54
EMP: Employment	13	86.7%	1	6.7%	1	6.7%	15	19
GDA: Guardianship-Adult	5	83.3%	1	16.7%		0.0%	6	48
GDC: Guardianship-Child	4	80.0%	1	20.0%		0.0%	5	52
LAN: Landlord/Tenant	29	67.4%	6	14.0%	8	18.6%	43	9
NGH: Neighborhood	2	66.7%		0.0%	1	33.3%	3	6
ODM: Other Domestic Matters	30	85.7%	4	11.4%	1	2.9%	35	14
OPM: Other Probate Matters	4	100.0%		0.0%		0.0%	4	55
ORD: Ordinance/Statute/Regulation	4	100.0%		0.0%		0.0%	4	11
OTH: Other	4	100.0%		0.0%		0.0%	4	26
PJC: Post Judgment Domestic	43	79.6%	5	9.3%	6	11.1%	54	24
PPP: PPO - Domestic	1	100.0%		0.0%		0.0%	1	19
PRP: Property	8	57.1%	2	14.3%	4	28.6%	14	14
RST: Real Estate	1	50.0%	1	50.0%		0.0%	2	49
SCH: School problems	50	94.3%	1	1.9%	2	3.8%	53	11
VRJ: Juvenile Victim Offender	16	94.1%	1	5.9%		0.0%	17	59
Grand Total	434		42		59		535	
Percentage of Agree Type		81.1%		7.9%		11.0%		

600 random cases were selected for survey (30 per site); in 65 of these cases, the parties did not respond to the survey.