

CONTACT INFORMATION FOR SOS, LEIN & JIS

Secretary of State (SOS)

Please use the resources below when you have questions regarding laws or policies being implemented by the Secretary of State {also known as the Department of State}:

- Michigan Department of State Court Manual;
- Court Liaisons:
 - David Handsord 517-636-0129 handsord@michigan.gov
 - Karri Ferri 517-636-0962 ferrik@michigan.gov
 - Lee Ann Gaspar 810-762-0764 gasparl@michigan.gov
- Abstract Processing 517-322-1598;
- Michigan Department of State Information Center 517-322-1460.

Law Enforcement Information Network (LEIN)

Please use the resources below if you have questions regarding LEIN messages, inquiries, entries, security or legal questions regarding use of LEIN, or LEIN policies:

- LEIN Operations Manual;
- Your Terminal Agency Coordinator (TAC) and/or your Local Agency Security Officer (LASO);
- Criminal History Section Help Desk 517-241-0606;
- Michigan Criminal Justice Information Network (MiCJIN) Service Center Help Desk 877-264-2546.

Judicial Information Systems (JIS)

If you have a hardware question, your connection to SOS or LEIN is not functioning, or you need to add a user for access to SOS or LEIN, contact **JIS Operations**:

- Phone: 888-339-1547. If an operator answers your call, ask for Operations. If a recorded message answers your call, select option 5 - Operations. Hours of service are Monday - Friday, 7:00AM - 4:30PM.

If you have a **District Court System (DCS)** software question or you are not sure who to contact, contact the DCS Help Desk:

- Phone: 888-339-1547. If an operator answers your call, ask for the DCS Help Desk. If a recorded message answers your call, select option 1 - DCS questions. Hours of service are Monday - Friday, 9:00AM - 4:00PM;
- E-mail: dcshelpdesk@courts.mi.gov;
- Fax: 517-373-7451.

JIS District Court System User Guides, Release Announcements and other communications can be found at courts.mi.gov/jis.