Community Dispute Resolution Program

2006 Annual Report

Statistical Supplement

Michigan Supreme Court
State Court Administrative Office
Office of Dispute Resolution

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The following is a current listing of contact information for CDRP centers and is listed alphabetically by the primary county represented by the center.

BERRIEN, Branch, Cass, St. Joseph, Van Buren
Citizens Mediation Service, Inc.
2800 Cleveland Avenue, Suite 2
St. Joseph, Michigan 49085
Phone (269) 982-7898
Fax (269) 982-7899
E-Mail matt_balfe@citizensmediation.org
Website http://www.citizensmediation.org
Contact Matthew Balfe

CHARLEVOIX, Emmet
Citizen Dispute Resolution Service, Inc.
Northern Community Mediation
415 State Street
Petoskey, Michigan 49770
Phone (231) 487-1771
Fax (231) 487-1770
E-Mail jane@northernmediation.org
Contact Jane Millar

CHIPPEWA, Luce, Mackinac
Eastern UP Dispute Resolution Center, Inc.
P.O. Box 505
Sault Saint Marie, Michigan 49783
Phone (906) 632-5467
Fax (906) 632-5471
E-Mail cdrc@30below.com
Contact Gerry Stelmaszek

DELTA, Menominee, Schoolcraft
Resolution Services Program
UPCAP Services, Inc.
1317 Ludington Street, Suite 3
Escanaba, Michigan 49828
Phone (906) 789-9580
Fax (906) 786-5620
E-Mail gocc@charterinternet.com
Website http://www.upcapservices.com/other-resoservices.shtml
Contact Cheryl Goc

GENESEE, Arenac, Bay, Clare, Gladwin, Midland, Ogemaw, Roscommon, Saginaw
Community Resolution Center
315 East Court Street, Suite 200
Flint, Michigan 48502
Phone (810) 249-2619
Fax (810) 239-9545
E-Mail crclakshmi@sbcglobal.net
Contact Lakshmi Kilaru

GOGEBIC, Baraga, Dickinson, Houghton, Iron, Keweenaw, Ontonagon
Western UP Mediators
115 E. Ayer Street
Ironwood, Michigan 49938
Phone (906) 932-0010
Fax (906) 932-0033
E-Mail mediator@up.net
Contact Marvin LaGrew

GRAND TRAVERSE, Benzie, Leelanau, Missaukee, Wexford
Community Reconciliation Services, Inc.
1022 E. Front Street, P.O. Box 1035
Traverse City, Michigan 49685-1035
Phone (231) 941-5835
Fax (231) 941-4530
E-Mail crservice@thirdlevel.org
Contact Jennifer Kowal

INGHAM, Clinton, Eaton, Gratiot, Ionia, Shiawassee
DRCCM
Dispute Resolution Center of Central Michigan
229 North Pine Street
Lansing, Michigan 48933
Phone (517) 485-2274
Fax (517) 485-1183
E-Mail drccm.beauregard@tds.net
Contact Karen Beauregard

JACKSON, Hillsdale, Lenawee, Monroe
Southeastern Dispute Resolution Services
Community Action Agency
1214 Greenwood, P.O. Drawer 1107
Jackson, Michigan 49204
Phone (517) 784-4800
Fax (517) 784-5188
E-Mail mstanley@caajlh.org
Contact Marc Stanley

KALAMAZOO, Barry, Calhoun
Dispute Resolution Services
Gryphon Place
1104 South Westnedge Avenue
Kalamazoo, Michigan 49008
Phone (269) 552-3434
Fax (269) 381-0935
E-Mail bburnside@gryphon.org
Website http://www.gryphon.org
Contact Barry Burnside

KENT, Isabella, Lake, Mecosta, Montcalm, Newaygo, Osceola
Dispute Resolution Center of West Michigan
Community Reconciliation Center
678 Front Avenue, NW, Suite 250
Grand Rapids, Michigan 49504-5368
Phone (616) 774-0121
Fax (616) 774-0323
E-Mail jwilmot@drcwmich.org
Website http://www.drcwmich.org
Contact Jonathan Wilmot

MACOMB, St. Clair
The Resolution Center
176 S. Main Street, Suite 2
Mt. Clemens, Michigan 48043
Phone (586) 469-4714
Fax (586) 469-0078
E-Mail theresolutioncenter@mediate.com
Website http://www.theresolutioncenter.com
Contact Craig R. Pappas

MARQUETTE, Alger
Marquette-Alger Resolution Service
715 W. Washington Street, Suite A
Marquette, Michigan 49855
Phone (906) 226-8600
Fax (906) 226-5399
E-Mail marsmediation@yahoo.com
Website http://www.marsmediation.org
Contact Jennifer Frazier

MUSKEGON, Manistee, Mason, Oceana
Westshore Dispute Resolution Center
8 W. Walton Avenue
Muskegon, Michigan 49440
Phone (231) 727-6001
Fax (231) 727-6011
E-Mail wdrc@verizon.net
Website http://www.mediatewestmichigan.com
Contact David Cotter

OAKLAND
Oakland Mediation Center, Inc.
550 Hulet Drive, Suite 102
Bloomfield Hills, Michigan 48302
Phone (248) 338-4280
Fax (248) 338-0480
E-Mail bhanes@mediation-omc.org
Website http://www.mediation-omc.org
Contact Bonnie Hanes

OTSEGO, Alcona, Alpena, Antrim, Cheboygan, Crawford, Iosco, Kalkaska, Montmorency, Oscoda Presque Isle
Community Mediation Services
Otsego County
United Way Building
116 5th Street
Gaylord, Michigan 49735
Phone (989) 732-1576, (989) 705-1227
Fax (989) 705-1337
E-Mail mediation@voyager.net
Contact Grant Bliss

OTTAWA, Allegan
Mediation Services
Macatawa Resource Center
Courthouse Square
68 West 8th Street, Suite 140
Holland, Michigan 49423
Phone (616) 399-1600
Fax (616) 399-1090
E-Mail ccorriveau@tds.net
Website http://www.msao.org
Contact Connie Corriveau

TUSCOLA, Huron, Lapeer, Sanilac
Center for Dispute Resolution
Human Development Commission
429 Montague Avenue
Caro, Michigan 48723-1997
Phone (989) 672-4044
Fax (989) 673-2031
E-Mail peggyd@hdc-caro.org
Contact Peggy Davy

WASHTENAW, Livingston
Dispute Resolution Centers of Michigan, Inc.
The Dispute Resolution Center
(110 N. Fourth Avenue, Suite 100)
P.O. Box 8645
Ann Arbor, Michigan 48107-8645
Phone (734) 222-3745
Fax (734) 222-3760
E-Mail langk@ewashtenaw.org
Website http://www.mimediation.org
Contact Kaye Lang

WAYNE
Wayne Mediation Center
Garrison Place
19855 W. Outer Drive, Suite 206 – East Bldg.
Dearborn, Michigan 48124
Phone (313) 561-3500
Fax (313) 561-3600
E-Mail hlischeron@mediation-wayne.org
Website http://www.mediation-wayne.org
Contact Howard Lischeron

CITIZENS MEDIATION SERVICES, INC.

Counties Served: Berrien, Branch, Cass, St. Joseph, and Van Buren
Director: Matthew Balfe
Office address: 2800 Cleveland Avenue, Suite 2, St. Joseph, MI 49085
E-mail address: matt_balfe@citizensmediation.org
Website: www.citizensmediation.org

Start-up year: 1991

2006 Annual budget of overall dispute resolution center: $160,309.00
2006 CDRP grant: $60,169.00

Local funding sources: Covert Community Foundation

Total number of staff: 2
Total number of full-time equivalent positions: 2
Total number of mediators:

Types of cases handled or programs offered: Community, small claims, general civil, circuit, family/domestic, probate, victim/offender (Restorative Justice), special education, civil rights, and Postal EEO

Courts in which services are provided or from which referrals are received: Berrien County Trial Court: Family Division, Civil Division (5th District & 2nd Circuit); 7th District Court - West, South Haven; 7th District Court - East, Paw Paw; 4th District Court, Cass County; 3B District Court, St. Joseph County; 43rd Circuit Court; 36th Circuit Court; Cass County Probate Court (P14); Cass County Juvenile Court; St. Joseph County Probate Court (P75); and Van Buren County Juvenile Court

Other referral sources: Department of Civil Rights, intermediate school districts, postal service, private attorneys, legal organizations, community organizations, social service agencies, outreach/marketing (self), and business

Types of training offered: Basic mediator training, advanced mediator training, court certified mediator training, parenting mediation training, skill building workshops, and conflict resolution training (workplace)

NORTHERN COMMUNITY MEDIATION

Counties served: Charlevoix and Emmet
Director: Dr. Jane Millar
Office address: 415 State Street, Petoskey, MI 49770
E-mail address: jane@northernmediation.org
Website: N/A

Start-up year: 1993

2006 Annual budget of overall dispute resolution center: $165,650.59
2006 CDRP grant: $67,531.61

Local funding sources: Charlevoix County, Emmet County, 7th Probate Court, Charlevoix Area Community Foundation, and Petoskey-Harbor Springs Area Community Foundation

Total number of staff: 3
Total number of full-time equivalent positions: 3
Total number of mediators: 44

Types of cases handled or programs offered: Child protection, breach of contract, employment, guardianship adult, landlord/tenant, neighbor, domestic matters, other probate matters, ordinance, public policy, post-judgment domestic, property, real estate, schools, juvenile victim offender, other, divorce children, and divorce no children

Courts in which services are provided or from which referrals are received: 33rd Circuit, 57th Circuit, 90th District, 7th Probate Courts, FOC, and small claims

Other referral sources: Business, friend, family, government, legal organizations, police, prosecutor, educational institution, self, and other

Types of training offered: 40-hour training, update training, special education, and tribe

EUP COMMUNITY DISPUTE RESOLUTION CENTER

Counties served: Chippewa, Luce, and Mackinac
Director: Geraldine Stelmaszek
Office address: P.O. Box 505, Sault Sainte Marie, MI 49783
E-mail address: cdrc@30below.com
Website: www.eupmediate.com

Start-up year: 1993

2006 Annual budget of overall dispute resolution center: $79,664.86
2006 CDRP grant: $64,552.00

Local funding sources: Community collaborative in Chippewa and Mackinac counties, From Decisions to Actions, United Way of Chippewa County, and Children's Trust Fund Council in Mackinac County

Total number of staff: 5
Total number of full-time equivalent positions: 2.6
Total number of mediators: 39

Types of cases handled or programs offered: Domestic relations, parent/child, small claims, general civil, landlord/tenant, neighborhood, family, special education, guardianship, public administration, employment, and facilitation

Courts in which services are provided or from which referrals are received: 11th Circuit, 50th Circuit, 91st District, 92nd District, 6th Probate, and 17th Probate Court, Sault Tribe of Chippewa Indians Court, and Bay Mills Tribe of Chippewa Indians Court

Other referral sources: Businesses, community organizations, county prosecutors, police, government, legal organizations, friends, and family

Types of training offered: 40-hour mediation and conflict resolution

UPCAP RESOLUTION SERVICES PROGRAM

Counties served: Delta, Menominee, and Schoolcraft
Director: Cheryl A. Goc
Office address: 2501 14th Avenue South, Escanaba, MI 49829
E-mail address: gocc@charterinternet.com
Website: www.upcap.org

Start-up year: 1994

2006 Annual budget of overall dispute resolution center: $94,681.00
2006 CDRP grant: $82,161.00

Local funding sources: Appropriations from Delta and Menominee Counties

Total number of staff: 2
Total number of full-time equivalent positions: 1
Total number of mediators: 38

Types of cases handled or programs offered: General civil, victim/offender, divorce, guardianship, special education, public policy, parent teen, civil rights, and workplace

Courts in which services are provided or from which referrals are received: Delta County Circuit, District, and Probate Courts; Menominee County Circuit and Probate Courts; Schoolcraft County Circuit, District, and Probate Courts

Other referral sources: Schools, prosecutor's office, law enforcement, Chamber of Commerce, and private attorneys

Types of training offered: General civil, victim/offender, and peer mediation

COMMUNITY RESOLUTION CENTER

Counties Served: Genesee, Arenac, Bay, Clare, Gladwin, Midland, Ogemaw, Roscommon, and Saginaw
Director: Dayna Harper
Office Address: 315 East Court Street, Suite 200, Flint, MI 48502
Email Address: crcdayna@sbcglobal.net
Website: N/A

Start-Up Year: 1994

2006 Annual budget of overall dispute resolution center: $266,958.19
2006 CDRP grant: $187,761.60

Local funding sources: Mediation fees, U.S. Postal Service, Civil Rights Commission, and Michigan Special Education Mediation Program

Total number of staff: 6
Total number of full-time equivalent positions: 4
Total number of mediators: 188

Types of cases handled or programs offered: Adult guardianship, civil rights, domestic relations, general civil, landlord/tenant, neighborhood/community, post-judgment parenting time, postal, small claims, special education, and truancy

Courts in which services are provided or from which referrals are received: Genesee County and Saginaw County Courts

Other Referral Sources: Friend of the Court, Genesee ISD, Saginaw ISD, Civil Rights Commission, U.S. Postal Service, Saginaw Truancy Officers, and self referrals

Types of Training Offered: 40-hour community mediation

WESTERN U.P. MEDIATORS & TRAINING CENTER, INC.

Counties served: Gogebic, Baraga, Dickinson, Houghton, Iron, Keweenaw, and Ontonagon
Director: Marvin La Grew
Office address: 115 East Ayer Street, Ironwood, MI 49938
Email address: mediator@up.net
Website: N/A

Start-up year: 1991

2006 Annual budget of overall dispute resolution center: $54,881.47
2006 CDRP grant: $46,328.11

Local funding sources:

Total number of staff: 2
Total number of full-time equivalent positions: 1
Total number of mediators: 25

Types of cases handled or programs offered: Civil rights, ADA, divorce mediations, small claims, adult and juvenile victim offender, child protection, probate and civil court matters, and adult guardianship

Courts in which services are provided or from which referrals are received: Gogebic, Ontonagon, Iron Houghton, Dickinson, Keweenaw, and Baraga Counties

Other referral sources: DHS, Michigan Department of Civil Rights, self referrals, attorneys, and county prosecutors

Types of training offered: 40-hour CDRP, VOM and peer mediation

COMMUNITY RECONCILIATION SERVICES, INC.

Counties served: Grand Traverse, Leelanau, Benzie, Wexford, and Missaukee
Director: Jennifer Kowal
Office address: 1022 East Front Street, P.O. Box 1035, Traverse City, MI 49685
Email address: crservice@thirdlevel.org
Website: N/A

Start-up year: 1990

2006 Annual budget of overall dispute resolution center: $59,047.00
2006 CDRP grant: $32,443.49

Local funding sources: City of Traverse City, Grand Traverse County, Traverse Area Association of Realtors, Rotary charities, private donations, and program fees

Total number of staff: 2
Total number of full-time equivalent positions: 1
Total number of mediators: 54

Types of cases handled or programs offered: Mediation of disputes, including divorce (property settlement and parenting time), contracts, employment, civil rights, consumer/merchant, landlord/tenant and neighborhood, real estate, construction, facilitation of public and private meetings, United States Postal Service REDRESS, special education, and permanency planning

Courts in which services are provided or from which referrals are received: 13th Circuit, 28th Circuit, 84th District, and 86th District Courts

Other referral sources: U.S. Postal Service, U.S. Forest Service, MI Department of Civil Rights and Labor and Economic Growth, local units of government, social workers, mental health professionals, private attorneys, and self referrals

Types of training offered: General civil mediation, basic community mediation, advanced mediator training (in service program in cooperation with circuit court), formal consensus, and conflict resolution skills training for professionals and groups

DISPUTE RESOLUTION CENTER OF CENTRAL MICHIGAN

Counties served: Ingham, Clinton, Eaton, Gratiot, Ionia, and Shiawassee
Director: Karen Beauregard
Office address: 229 North Pine Street, Lansing, MI 48933
Email address: drccm.beauregard@tds.net
Website: N/A

Start-up year: 1990

2006 Annual budget of overall dispute resolution center: $202,878.00
2006 CDRP grant: $80,000.00

Local funding sources: Capital Area United Way, Capital Region Community Foundation, Ingham County, and Lansing School District

Total number of staff: 7
Total number of full-time equivalent positions: 3.25
Total number of mediators:

Types of cases handled or programs offered: Small claims, general civil, domestic both pre- and post-judgment, post office, guardianship, employment and workplace, friend of the court (Access and Visitation), restorative justice (school, juvenile court, and adult), special education, conflict assessment, conciliation, arbitration, and group facilitation

Courts in which services are provided or from which referrals are received: 54A District, 54B District, 55th District, 30th Circuit, and 35th Circuit Courts

Other referral sources: Lansing School District, Lansing Community College, Michigan State University, area post offices, and City of East Lansing

Types of training offered: Community mediation training, general civil mediation training, transformative conferencing training, and peacemaking circles training

SOUTHEASTERN DISPUTE RESOLUTION SERVICES

Counties served: Jackson, Hillsdale, Lenawee, and Monroe
Director: Marc Stanley
Office address: 1214 Greenwood, P.O. Drawer 1107, Jackson, MI 49204
E-mail address: mstanley@caajlh.org
Website: N/A

Start-up year: 1994

2006 Annual budget of overall dispute resolution center: $121,000
2006 CDRP grant: $79,466.76

Local funding sources: City of Jackson Fair Housing funds, Emergency Services grant funds

Total number of staff: 3
Total number of full-time equivalent positions: 2
Total number of mediators: 50

Types of cases handled or programs offered: General civil, small claims, divorce, special education, probate, family, neighborhood, abuse/neglect, school issues, truancy, labor issues, council meeting facilitation, conflict resolution trainings, mediation trainings, family conferences, and guardianship

Courts in which services are provided or from which referrals are received: Jackson County Court, Lenawee County Courts, Monroe County Courts, and Hillsdale County Courts

Other referral sources: Jackson County school districts, Lenawee County school districts, Hillsdale public schools, Monroe County school districts, Department of Civil Rights, community service organizations, local governmental entities, neighborhood associations, and landlord associations

Types of training offered: General civil 40-hour mediation, conflict resolution, special education limited programs, and communication trainings for labor/management issues

DISPUTE RESOLUTION SERVICES OF GRYPHON PLACE

Counties Served: Kalamazoo, Barry, and Calhoun
Director: Barry Burnside
Office Address: 1104 South Westnedge Avenue, Kalamazoo, MI 49008
Email Address: bburnside@gryphon.org
Website: www.gryphon.org

Start-up year: 1998

2006 Annual budget of overall dispute resolution center: $145,736.77
2006 CDRP grant: $79,312.27

Local funding sources: United States Postal Service (contract), Michigan Department of Civil Rights (contract), Michigan Department of Education (contract), Battle Creek Public School District (contract), Kalamazoo County (grant), Youth United Way (grant), Eaton Corporation (grant), Wal-Mart (grant), and individual donors

Total number of staff: 3
Total number of full-time equivalent positions: 2
Total number of mediators: 30

Types of cases handled or programs offered: General civil, probate, domestic (post-judgment), victim/offender (youth and adult), special education, Restorative Discipline for Schools (peer mediation, conflict circles, and restorative conferencing), Michigan Prisoner Reentry Initiative (family group decision-making), and Michigan Department of Civil Rights (employment)

Courts in which services are provided or from which referrals are received: 9th Circuit (trial and family divisions), 8th District, 10th District, 56B District (small claims), and Kalamazoo Probate (guardianship, conservator, and estate) Courts

Other referral sources: Kalamazoo Regional Education Resources (KRESA), Calhoun County ISD, Kalamazoo, Portage, Battle Creek, Comstock, and Parchment School Districts, Michigan Prisoner Reentry Initiative, Michigan Department of Civil Rights, and U.S. Postal Service

Types of training offered: 40-hour mediation, 8-hour advanced mediator, peer mediation, circles, conferencing, and general conflict resolution

DISPUTE RESOLUTION CENTER OF WEST MICHIGAN

Counties served: Kent, Isabella, Lake, Mecosta, Montcalm, Newaygo, and Osceola
Director: Jonathon Wilmot
Office address: 678 Front NW, Suite 250, Grand Rapids, MI 49504-5368
Email address: jwilmot@drcwmich.org
Website: www.drcwmich.org

Start-up year: 1986

2006 Annual budget of overall dispute resolution center: $213,247.78
2006 CDRP grant: $133,432.05

Local funding sources: Agricultural Mediation Grant (USDA), Steelcase Foundation, service generated revenues, and donations

Total number of staff: 4
Total number of full-time equivalent positions: 4
Total number of mediators: 45

Types of cases handled or programs offered: Small claims, landlord/tenant, general civil, divorce, domestic and family, PPO, parenting mediation, guardianship, victim/offender, community disputes, special education, agricultural, employment, business, breach of contract, church, ADA, and child welfare

Courts in which services are provided or from which referrals are received: 17th Circuit, 61st District, 62B District, Isabella Trial Courts, 78th District, 63-1 and 2 Districts, 59A and B Districts, Kent County Probate, and Newyago County Probate Courts

Other referral sources: Self referred by disputants, attorneys, schools, Kent County Legal Assistance Center, USPS, Civil Rights Department, USDA agencies, DRER, and others

Types of training offered: Domestic, general civil, community dispute mediation, advanced mediator training and in-services, parenting mediation, victim-offender conferencing, and customizable conflict resolution skill-building training

THE RESOLUTION CENTER

Counties served: Macomb and St. Clair
Director: Craig Pappas
Office address: 176 South Main Street, Suite 2, Mount Clemens, MI 48043
Email address: theresolutioncenter@mediate.com
Website: www.theresolutioncenter.com

Start-up year: 1993

2006 Annual budget of overall dispute resolution center: $175,960.00
2006 CDRP grant: $116,324.00

Local funding sources: District Court contracts, Macomb County Bar Foundation, and campaign contributions

Total number of staff: 2.5
Total number of full-time equivalent positions: 2
Total number of mediators: 65

Types of cases handled or programs offered: Small claims, general civil, cases evaluated for less than $25,000 (circuit), adult guardianship, juvenile victim offender, school truancy, special education, post-judgment domestic, discrimination matters, landlord/tenant, neighborhood issues, personal protection orders (non-domestic), peer mediation training offered, large group facilitation, and arbitration

Courts in which services are provided or from which referrals are received: 37th District (Warren), 38th District (Eastpointe), 41B District (Mt. Clemens, Harrison Twp., Clinton Twp.), 42-2 District (New Baltimore), 72nd District (Port Huron), Macomb County Circuit Court (including juvenile division), Macomb FOC, and Macomb County Probate Courts

Other referral sources: Michigan Department of Civil Rights, FOX2 Detroit, local police departments, Macomb County Bar Association's Lawyer Referral Service, private attorneys, local government municipalities, various Chamber of Commerce, Dispute Resolution Education Resources (DRER), and United States Postal Service

Types of training offered: 40-hour general civil mediation training and peer mediation training

MARQUETTE ALGER RESOLUTION SERVICE

Counties served: Marquette and Alger
Director: Jennifer Frazier
Office address: 715 West Washington Street, Suite A, Marquette, MI 49855
Email address: marsmediation@yahoo.com
Website: www.marsmediation.org

Start-up year: 1992

2006 Annual budget of overall dispute resolution center: $109,409.28
2006 CDRP grant: $62,715.28

Local funding sources: Department of Human Services, 25th Circuit Court, and Probate Court-Juvenile Division

Total number of staff: 2
Total number of full-time equivalent positions: 0
Total number of mediators: 33

Types of cases handled or programs offered: Domestic relations, divorce, parenting and custody, property, special education, civil rights, permanency planning, small claims, Victim/Offender Reconciliation Program, adult guardianship, landlord/tenant, neighborhood, consumer/merchant, and facilitation

Courts in which services are provided or from which referrals are received: 11th Circuit, 25th Circuit, 93rd District, 96th District, 5th Probate, and 52nd Probate Courts

Other referral sources: Department of Human Services, Friend of the Court, human services organizations, self referrals, government agencies, schools, and private attorneys

Types of training offered: 40-hour community mediation training, victim awareness-empathy training, conflict resolution skills, permanency planning mediator training, and domestic violence training for mediators

WESTSHORE DISPUTE RESOLUTION CENTER

Counties served: Muskegon, Manistee, Mason, and Oceana
Director: David Cotter
Office address: 8 West Walton Avenue, Muskegon, MI 49440
Email address: wdrc@verizon.net
Website: www.mediatewestmichigan.com

Start-up year: 1992

2006 Annual budget of overall dispute resolution center: $231,823.53
2006 CDRP grant: $45,490.33

Local funding Sources: United Ways, Child Care Fund, Mason and Oceana counties, fees, fund raising, and service contracts

Total number of staff: 5
Total number of full-time equivalent positions: 4 and 3/4
Total number of mediators: 40

Types of cases handled or programs offered: BARJ, domestic, school, contracts, guardianships, neighborhood, etc

Courts in which services are provided or from which referrals are received: Muskegon, Oceana, Mason, Manistee District, circuit, probate, and family in all counties

Other referral sources: Schools, police, attorneys, etc

Types of training offered: Basic mediator skills

OAKLAND MEDIATION CENTER

Counties served: Oakland
Director: Bonnie Hanes, Executive Director
Office address: 550 Hulet Drive, Suite 102, Bloomfield Hills, MI 48302
Email address: bhanes@mediation-omc.org
Website: www.mediation-omc.org

Start-up year: 1989

2006 Annual budget of overall dispute resolution center: $528,278.00
2006 CDRP grant: $192,238.36

Local funding sources: Service for fee

Total number of staff: 6
Total number of full-time equivalent positions: 4.4
Total number of mediators: 89

Types of cases handled or programs offered: CDP-child protection, CML-criminal, CON-breach of contract, DIV-divorce without children, DIK-divorce with children, EMP-employment, GDA-guardianship adult, GDC-guardianship children, LAN-landlord/tenant, NGH-neighborhood, ODM-domestic matters pre-judgment, OPM-other probate matters, ORD-ordinance, statute, and regulation, PBP-public policy, PJC-post-judgment domestic, PPO-personal protection order, PPP-personal protection order domestic, PRP-property disputes, RST-real estate disputes, SCH-disputes relating to school, VRA-adult victim offender, and VRJ-juvenile victim offender,

Courts in which services are provided or from which referrals are received: 6th Circuit, Oakland Probate and 46th District, 50th District, 51st District, 52-1 District, 52-2 District, and 52-3 District Courts

Other referral sources: CMH-Community Mental Health, EEOC-Equal Employment Opportunity Commission, Friend of the Court, MDCR-Michigan Department of Civil Rights, MEA-Michigan Education Association, MSEMP-Michigan Special Education Mediation program, Troy Police Department, UAW-United Auto Workers, and USPS-United States Postal Service

Types of training offered: 40-hour SCAO approved civil court mediator training, 40-hour approved community mediator training, 40-hour SCAO approved domestic relations training, and 8-hour advanced mediator training, workplace - conflict resolution, peer mediation (Peers Making Peace), diversity, and I-Safe internet safety.

COMMUNITY MEDIATION SERVICES

Counties served: Otsego, Alcona, Alpena, Cheboygan, Crawford, Iosco, Kalkaska, Montmorencey, Oscoda, and Presque Isle
Director: Grant Bliss
Office address: 116 5th Street, Gaylord, MI 49735
Email address: mediation@voyager.net
Website: N/A

Start-up year: 1994

2006 Annual budget of overall dispute resolution center: $57,952.00
2006 CDRP grant: $48,897.27

Local funding sources: Cheboygan County Circuit Court and Department of Human Services

Total number of staff: 4
Total number of full-time equivalent positions: 1.51
Total number of mediators: 64

Types of cases handled or programs offered: VOM, child welfare/protection, special education, special education facilitation, civil rights, adult guardianship, general civil, ACVS, circuit court, and small claims

Courts in which services are provided or from which referrals are received: 23rd Circuit, 26th Circuit, 46th Circuit Trial, 53rd Circuit, 81st District, 87th District, 88th District, Probate Courts for Alcona, Alpena, Antrim, Cheboygan, Crawford, Iosco, Kalkaska, Montmorency, Oscoda, Otsego, and Presque Isle counties.

Other Referral Sources:

Types of Training Offered: 40-hour initial volunteer mediator training and 4-hour annual update

MEDIATION SERVICES

Counties served: Ottawa and Allegan
Director: Connie Corriveau
Office address: 68 West 8th Street, Suite 140, Holland, MI 49423
Email address: ccorriveau@tds.net
Website: www.msao.org

Start-up year: 1993

2006 Annual budget of overall dispute resolution center: $78,771.00
2006 CDRP grant: $35,683.00

Local funding sources: City of Holland CSSA Grant, Allegan County United Way, and Building Restorative Communities Grant – Ottawa County

Total number of staff: 2
Total number of full-time equivalent positions: 1.6
Total number of mediators: 41

Types of cases handled or programs offered: Community and neighborhood, general civil cases, restorative justice – victim/offender mediation and family conferencing, parenting time and parenting concerns, personal property disbursement, probate – adult guardianship and estates, special education mediation, and United States Postal Service REDRESS (Resolve Employment Disputes Reach Equitable Solutions Swiftly)

Courts in which services are provided or from which referrals are received: 58th District, 20th Circuit, 48th Circuit, 3rd Probate, and 70th Probate Courts

Other referral sources: Local government, attorneys, human services agencies, and outreach programs

Types of training offered: 40-hour SCAO approved community mediation training, staff development and mediation continuing education, and customized mediation skills and conflict management seminars

HDC CENTER FOR DISPUTE RESOLUTION

Counties served: Tuscola, Huron, Lapeer, and Sanilac
Director: Peggy Davy
Office address: 429 Montague Avenue, Caro, MI 48723
Email address: peggyd@hdc-caro.org
Website: N/A

Start-up year: 1994

2006 Annual budget of overall dispute resolution center: $52,595.44
2006 CDRP grant: $32,401.00

Local funding sources: Sanilac family court, Michigan Department of Civil Rights, ACCESS Alliance of Michigan, and fees and donations

Total number of staff: 2
Total number of full-time equivalent positions: .80
Total number of mediators: 18

Types of cases handled or programs offered: Property damage, neighborhood issues, consumer/merchant, landlord/tenant, family disputes, employment, ordinance violations, property, small claims, civil cases, professional/client, permanency planning, civil rights, recipient rights, special education, and USDA/Rural Development agricultural issues

Courts in which services are provided or from which referrals are received: 71A District, 40th Circuit, 73A District, 24th Circuit, 76th Probate, and 71B District Courts

Other referral sources: Court referrals, businesses, organizations, townships, local elected officials, housing programs, farm service agencies, Department of Natural Resources, rural development, and schools

Types of training offered: 40-hour mediation training, Michigan Agricultural Mediation Program Mediators and Assistants, Permanency Planning Mediation program orientation, and various conflict resolution workshops

DISPUTE RESOLUTION CENTERS OF MICHIGAN, INC.

Counties served: Washtenaw and Livingston
Director: Kaye L. Lang
Office address: 110 N. Fourth Avenue, Suite 100, Ann Arbor, MI 48104
Email address: drc@ewashtenaw.org
Website: www.mimediation.org

Start-up year: 1983

2006 Annual budget of overall dispute resolution center: $281,000.00
2006 CDRP grant: $59,701.20

Local funding sources: Washtenaw County and Livingston County

Total number of staff: 5
Total number of full-time equivalent positions: 3.6
Total number of mediators: 80

Types of cases handled or programs offered: Consumer, neighbor, adult guardianship, minor guardianship, estate, domestic-family, parent-child, special education, permanency planning, landlord/tenant, employment, contracts, and property

Courts in which services are provided or from which referrals are received: Washtenaw Family Court, Washtenaw County Probate Court, and 14A Judicial District Court

Other referral sources: Self referrals, private attorneys, Washtenaw County Bar Association, Washtenaw County/EMU Legal Resource Center, government units, and human services organizations

Types of training offered: 40-hour basic community mediator training, general civil mediator training, advanced mediator training, conflict skills workshops, customized trainings for community businesses, organizations, school, agencies, or government departments

WAYNE MEDIATION CENTER

Counties served: Wayne
Director: Howard A. Lischeron
Office address: 19855 Outer Drive, Suite 206 – East Building, Dearborn, MI 48124
Email address: hlischeron@mediation-wayne.org
Website: www.mediation-wayne.org

Start-up year: 1987

2006 Annual budget of overall dispute resolution center: $533,000.00
2006 CDRP grant: $360,050.00

Local funding sources: Extensive professional pro-bono time commitment and fees from training and services provided

Total number of staff: 7
Total number of full-time equivalent positions: 5.33
Total number of mediators: 140

Types of cases handled or programs offered: Small claims, neighborhood, consumer/merchant, employment, civil rights, special education, post-judgment issues, personal protective order, probate (care of elderly parent and intestate distribution), and incorrigible child

Courts in which services are provided or from which referrals are received: Several divisions of the 3rd Circuit, and the 36th District, 23rd District, 33rd District, 31st District, 21st District, 24th District, and the 29th District

Other referral sources: Police departments, building code departments, Michigan Department of Civil Rights, and City of Detroit Human Rights Department

Types of training offered: Court Rule approved 40-hour general civil

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Cumulative
Primary County: CUMULATIVE
Date Range: 1/1/2006 - 12/31/2006
Report Date: 5/23/2007

CASE DISPOSITION TOTALS

Conciliated	1101	10.5%
Mediated to Agreement	6164	58.5%
Mediated to Partial Agreement	198	1.9%
Mediated without Agreement	2886	27.4%
Faciliated	184	1.7%
Arbitrated	1	0.0%
TOTAL	**10534**	

NO MEDIATION HELD

Settled Prior to Mediation	444	11.7%
Respondent Refuses to Mediate	975	25.7%
Initiator Failed to Show	102	2.7%
Respondent Failed to Show	730	19.2%
Both Failed to Show	94	2.5%
Case Withdrawn	393	10.3%
Unable to Contact	791	20.8%
Unamenable for Mediation	269	7.1%
TOTAL	**3798**	

Arbitration Sessions: 1
Facilitated Sessions: 199
Mediated w/ Agreement Sessions: 6673
Mediated Part Agreement Sessions: 195
Mediated w/o Agreement Sessions: 3152
Avg Mediation Duration (mins): 97.62
Total Fees Received: $244,778.40

Total Cases where Money Was Distributed: 3984
Money Distributed due to Agreement: $10,256,295.28

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	13899	Number of Disposed Cases:	14332
Returnee to Mediation:		Avg Days from Intake to Disposition:	22.3375
New Matter:	1674	Number of Individuals Served:	31003
Remediation of New Matter:	49	Number of Children Involved:	3410
Non-compliance of Old Matter:	6	Number of Cases Referred Elsewhere:	236

REFERRAL SOURCE

BUS: Business/Corporation	45	0.3%
CSR: Community, Social, Religious Organization	172	1.2%
CTS: Courts	11359	79.3%
FFC: Friend, Family, Colleague	42	0.3%
GOV: Government	426	3.0%
LEG: Legal Organizations	166	1.2%
MAR: Marketing, Advertising, Outreach	511	3.6%
POL: Police, Sheriff, State Police	91	0.6%
PRS: Prosecutor	35	0.2%
SCH: Education Institution	816	5.7%
SEL: Self	535	3.7%
OTH: Other	134	0.9%
TOTAL	**14332**	

DISPUTE TYPE

CDP: Child Protection	110	0.8%
CML: Criminal	38	0.3%
CON: Breach Contract	7023	49.0%
EMP: Employment	336	2.3%
GDA: Guardianship, Adult	101	0.7%
GDC: Guardianship, Child	70	0.5%
LAN: Landord/Tenant	1428	10.0%
NGH: Neighborhood, Noise/Nuiance	234	1.6%
ODM: Domestic Matters	1185	8.3%
OPM: Other Probate Matters	116	0.8%
ORD: Ordinance, Statue, Regulation	42	0.3%
PBP: Public Policy	52	0.4%
PJC: Post Judgment Domestic	815	5.7%
PPO: Non-domestic PPO	76	0.5%
PPP: Domestic PPO	10	0.1%
PRP: Property	682	4.8%
RST: Real Estate	63	0.4%
SCH: School Problems	738	5.1%
VRA: Victim Offender Restitution, Adult	19	0.1%
VRJ: Victim Offender Restitution, Juv	788	5.5%
OTH: Other	403	2.8%
DIK:Divorce w/ children	0	0.0%
DIV:Divorce no children	3	0.0%
TOTAL	**14332**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Citizens Mediation Service, Inc. **Date Range:** 1/1/2006 - 12/31/2006

Primary County: BERRIEN **Report Date:** 5/23/2007

CASE DISPOSITION TOTALS

Conciliated	83	21.6%
Mediated to Agreement	159	41.4%
Mediated to Partial Agreement	5	1.3%
Mediated without Agreement	123	32.0%
Faciliated	14	3.6%
Arbitrated	0	0.0%
TOTAL	**384**	

NO MEDIATION HELD

Settled Prior to Mediation	98	33.1%
Respondent Refuses to Mediate	67	22.6%
Initiator Failed to Show	8	2.7%
Respondent Failed to Show	46	15.5%
Both Failed to Show	1	0.3%
Case Withdrawn	12	4.1%
Unable to Contact	46	15.5%
Unamenable for Mediation	18	6.1%
TOTAL	**296**	

Arbitration Sessions: 0 Mediated w/ Agreement Sessions: 160 Avg Mediation Duration (mins): 79.72

Facilitated Sessions: 14 Mediated Part Agreement Sessions: 5 Total Fees Received: $26,594.00

Mediated w/o Agreement Sessions: 125

Total Cases where Money Was Distributed: 161 Money Distributed due to Agreement: $249,674.39

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	721	Number of Disposed Cases:	680
Returnee to Mediation:		Avg Days from Intake to Disposition:	33
New Matter:	222	Number of Individuals Served:	723
Remediation of New Matter:	8	Number of Children Involved:	72
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0

REFERRAL SOURCE

BUS: Business/Corporation	8	1.2%
CSR: Community, Social, Religious Organization	2	0.3%
CTS: Courts	582	85.6%
FFC: Friend, Family, Colleague	1	0.1%
GOV: Government	14	2.1%
LEG: Legal Organizations	5	0.7%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	5	0.7%
SCH: Education Institution	19	2.8%
SEL: Self	44	6.5%
OTH: Other	0	0.0%
TOTAL	**680**	

DISPUTE TYPE

CDP: Child Protection	1	0.1%
CML: Criminal	1	0.1%
CON: Breach Contract	458	67.4%
EMP: Employment	16	2.4%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	1	0.1%
LAN: Landord/Tenant	47	6.9%
NGH: Neighborhood, Noise/Nuiance	4	0.6%
ODM: Domestic Matters	74	10.9%
OPM: Other Probate Matters	1	0.1%
ORD: Ordinance, Statue, Regulation	2	0.3%
PBP: Public Policy	1	0.1%
PJC: Post Judgment Domestic	3	0.4%
PPO: Non-domestic PPO	1	0.1%
PPP: Domestic PPO	0	0.0%
PRP: Property	24	3.5%
RST: Real Estate	1	0.1%
SCH: School Problems	11	1.6%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	27	4.0%
OTH: Other	7	1.0%
TOTAL	**680**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Citizen Dispute Resolution Service, Inc. **Date Range:** 1/1/2006 - 12/31/2006

Primary County: CHARLEVOIX **Report Date:** 5/23/2007

CASE DISPOSITION TOTALS

Conciliated	71	18.7%
Mediated to Agreement	253	66.8%
Mediated to Partial Agreement	6	1.6%
Mediated without Agreement	49	12.9%
Faciliated	0	0.0%
Arbitrated	0	0.0%
TOTAL	**379**	

NO MEDIATION HELD

Settled Prior to Mediation	6	5.5%
Respondent Refuses to Mediate	53	48.6%
Initiator Failed to Show	0	0.0%
Respondent Failed to Show	2	1.8%
Both Failed to Show	0	0.0%
Case Withdrawn	26	23.9%
Unable to Contact	20	18.4%
Unamenable for Mediation	2	1.8%
TOTAL	**109**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	263	Avg Mediation Duration (mins):	93.25
Facilitated Sessions:	0	Mediated Part Agreement Sessions:	7	Total Fees Received:	$1,297.00
		Mediated w/o Agreement Sessions:	50		

Total Cases where Money Was Distributed: 184

Money Distributed due to Agreement: $290,401.83

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	463	Number of Disposed Cases:	488
Returnee to Mediation:		Avg Days from Intake to Disposition:	35.25
New Matter:	16	Number of Individuals Served:	957
Remediation of New Matter:	0	Number of Children Involved:	159
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0

REFERRAL SOURCE

BUS: Business/Corporation	5	1.0%
CSR: Community, Social, Religious Organization	0	0.0%
CTS: Courts	394	80.7%
FFC: Friend, Family, Colleague	2	0.4%
GOV: Government	6	1.2%
LEG: Legal Organizations	9	1.8%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	2	0.4%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	1	0.2%
SEL: Self	51	10.5%
OTH: Other	18	3.7%
TOTAL	**488**	

DISPUTE TYPE

CDP: Child Protection	59	12.1%
CML: Criminal	0	0.0%
CON: Breach Contract	187	38.3%
EMP: Employment	5	1.0%
GDA: Guardianship, Adult	1	0.2%
GDC: Guardianship, Child	2	0.4%
LAN: Landord/Tenant	16	3.3%
NGH: Neighborhood, Noise/Nuiance	7	1.4%
ODM: Domestic Matters	73	15.0%
OPM: Other Probate Matters	8	1.6%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	23	4.7%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	7	1.4%
RST: Real Estate	1	0.2%
SCH: School Problems	2	0.4%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	89	18.2%
OTH: Other	5	1.0%
DIK:Divorce w/ children	0	0.0%
DIV:Divorce no children	3	0.6%
TOTAL	**488**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Eastern UP Dispute Resolution Center, Inc. **Date Range:** 1/1/2006 - 12/31/2006

Primary County: CHIPPEWA **Report Date:** 5/23/2007

CASE DISPOSITION TOTALS

Conciliated	47	21.1%
Mediated to Agreement	94	42.2%
Mediated to Partial Agreement	0	0.0%
Mediated without Agreement	34	15.2%
Faciliated	48	21.5%
Arbitrated	0	0.0%
TOTAL	**223**	

NO MEDIATION HELD

Settled Prior to Mediation	23	11.2%
Respondent Refuses to Mediate	36	17.5%
Initiator Failed to Show	2	1.0%
Respondent Failed to Show	13	6.3%
Both Failed to Show	0	0.0%
Case Withdrawn	15	7.3%
Unable to Contact	93	45.1%
Unamenable for Mediation	24	11.7%
TOTAL	**206**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	97	Avg Mediation Duration (mins):	73.25
Facilitated Sessions:	48	Mediated Part Agreement Sessions:	0	Total Fees Received:	$15,244.80
		Mediated w/o Agreement Sessions:	34		

Total Cases where Money Was Distributed: 41

Money Distributed due to Agreement: $197,243.08

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	412	Number of Disposed Cases:	429
Returnee to Mediation:		Avg Days from Intake to Disposition:	21.5
New Matter:	153	Number of Individuals Served:	1235
Remediation of New Matter:	7	Number of Children Involved:	90
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	10

REFERRAL SOURCE

BUS: Business/Corporation	5	1.2%
CSR: Community, Social, Religious Organization	31	7.2%
CTS: Courts	298	69.5%
FFC: Friend, Family, Colleague	1	0.2%
GOV: Government	1	0.2%
LEG: Legal Organizations	2	0.5%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	11	2.6%
SCH: Education Institution	4	0.9%
SEL: Self	75	17.5%
OTH: Other	1	0.2%
TOTAL	**429**	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	2	0.5%
CON: Breach Contract	262	61.1%
EMP: Employment	4	0.9%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	25	5.8%
NGH: Neighborhood, Noise/Nuiance	7	1.6%
ODM: Domestic Matters	55	12.8%
OPM: Other Probate Matters	0	0.0%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	10	2.3%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	8	1.9%
RST: Real Estate	3	0.7%
SCH: School Problems	10	2.3%
VRA: Victim Offender Restitution, Adult	1	0.2%
VRJ: Victim Offender Restitution, Juv	2	0.5%
OTH: Other	40	9.3%
DIK:Divorce w/ children	0	0.0%
DIV:Divorce no children	0	0.0%
TOTAL	**429**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Resolution Services Program **Date Range:** 1/1/2006 - 12/31/2006

Primary County: DELTA **Report Date:** 5/23/2007

CASE DISPOSITION TOTALS

Conciliated	45	21.3%
Mediated to Agreement	116	55.0%
Mediated to Partial Agreement	3	1.4%
Mediated without Agreement	12	5.7%
Faciliated	35	16.6%
Arbitrated	0	0.0%
TOTAL	**211**	

NO MEDIATION HELD

Settled Prior to Mediation	3	4.3%
Respondent Refuses to Mediate	28	40.0%
Initiator Failed to Show	3	4.3%
Respondent Failed to Show	0	0.0%
Both Failed to Show	0	0.0%
Case Withdrawn	10	14.3%
Unable to Contact	25	35.7%
Unamenable for Mediation	1	1.4%
TOTAL	**70**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	124	Avg Mediation Duration (mins):	61.81
Facilitated Sessions:	35	Mediated Part Agreement Sessions:	3	Total Fees Received:	$5,895.00
		Mediated w/o Agreement Sessions:	15		

Total Cases where Money Was Distributed: 119

Money Distributed due to Agreement: $120,069.84

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	294	Number of Disposed Cases:	281
Returnee to Mediation:		Avg Days from Intake to Disposition:	32
New Matter:	0	Number of Individuals Served:	1418
Remediation of New Matter:	0	Number of Children Involved:	36
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	7	2.5%
CTS: Courts	221	78.6%
FFC: Friend, Family, Colleague	1	0.4%
GOV: Government	4	1.4%
LEG: Legal Organizations	5	1.8%
MAR: Marketing, Advertising, Outreach	1	0.4%
POL: Police, Sheriff, State Police	3	1.1%
PRS: Prosecutor	3	1.1%
SCH: Education Institution	26	9.3%
SEL: Self	8	2.8%
OTH: Other	2	0.7%
TOTAL	**281**	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	97	34.5%
EMP: Employment	2	0.7%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	13	4.6%
NGH: Neighborhood, Noise/Nuiance	2	0.7%
ODM: Domestic Matters	25	8.9%
OPM: Other Probate Matters	2	0.7%
ORD: Ordinance, Statue, Regulation	1	0.4%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	0	0.0%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	1	0.4%
RST: Real Estate	1	0.4%
SCH: School Problems	2	0.7%
VRA: Victim Offender Restitution, Adult	4	1.4%
VRJ: Victim Offender Restitution, Juv	98	34.9%
OTH: Other	33	11.7%
TOTAL	**281**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Community Resolution Center **Date Range:** 1/1/2006 - 12/31/2006

Primary County: GENESEE **Report Date:** 5/23/2007

CASE DISPOSITION TOTALS

Conciliated	16	1.9%
Mediated to Agreement	566	68.5%
Mediated to Partial Agreement	17	2.1%
Mediated without Agreement	227	27.5%
Faciliated	0	0.0%
Arbitrated	0	0.0%
TOTAL	**826**	

NO MEDIATION HELD

Settled Prior to Mediation	50	12.0%
Respondent Refuses to Mediate	36	8.7%
Initiator Failed to Show	23	5.5%
Respondent Failed to Show	178	42.8%
Both Failed to Show	43	10.3%
Case Withdrawn	27	6.5%
Unable to Contact	24	5.8%
Unamenable for Mediation	35	8.4%
TOTAL	**416**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	582	Avg Mediation Duration (mins):	109.21
Facilitated Sessions:	0	Mediated Part Agreement Sessions:	20	Total Fees Received:	$15,242.50
		Mediated w/o Agreement Sessions:	235		

Total Cases where Money Was Distributed: 107

Money Distributed due to Agreement: $454,446.97

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	1203	Number of Disposed Cases:	1242
Returnee to Mediation:		Avg Days from Intake to Disposition:	24.75
New Matter:	13	Number of Individuals Served:	1979
Remediation of New Matter:	6	Number of Children Involved:	856
Non-compliance of Old Matter:	1	Number of Cases Referred Elsewhere:	0

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	6	0.5%
CTS: Courts	836	67.3%
FFC: Friend, Family, Colleague	2	0.2%
GOV: Government	60	4.8%
LEG: Legal Organizations	7	0.6%
MAR: Marketing, Advertising, Outreach	1	0.1%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	283	22.8%
SEL: Self	39	3.1%
OTH: Other	8	0.6%
TOTAL	**1242**	

DISPUTE TYPE

CDP: Child Protection	1	0.1%
CML: Criminal	5	0.4%
CON: Breach Contract	74	6.0%
EMP: Employment	38	3.1%
GDA: Guardianship, Adult	5	0.4%
GDC: Guardianship, Child	1	0.1%
LAN: Landord/Tenant	114	9.2%
NGH: Neighborhood, Noise/Nuiance	6	0.5%
ODM: Domestic Matters	192	15.5%
OPM: Other Probate Matters	25	2.0%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	1	0.1%
PJC: Post Judgment Domestic	380	30.6%
PPO: Non-domestic PPO	1	0.1%
PPP: Domestic PPO	0	0.0%
PRP: Property	21	1.7%
RST: Real Estate	3	0.2%
SCH: School Problems	293	23.6%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	38	3.1%
OTH: Other	44	3.5%
TOTAL	**1242**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Western UP Mediators
Primary County: GOGEBIC
Date Range: 1/1/2006 - 12/31/2006
Report Date: 5/23/2007

CASE DISPOSITION TOTALS

Conciliated	82	37.3%
Mediated to Agreement	106	48.2%
Mediated to Partial Agreement	1	0.5%
Mediated without Agreement	31	14.1%
Faciliated	0	0.0%
Arbitrated	0	0.0%
TOTAL	**220**	

NO MEDIATION HELD

Settled Prior to Mediation	1	3.7%
Respondent Refuses to Mediate	5	18.5%
Initiator Failed to Show	3	11.1%
Respondent Failed to Show	3	11.1%
Both Failed to Show	0	0.0%
Case Withdrawn	11	40.8%
Unable to Contact	2	7.4%
Unamenable for Mediation	2	7.4%
TOTAL	**27**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	107	Avg Mediation Duration (mins):	86.46
Facilitated Sessions:	0	Mediated Part Agreement Sessions:	1	Total Fees Received:	$0.00
		Mediated w/o Agreement Sessions:	31		

Total Cases where Money Was Distributed: 23
Money Distributed due to Agreement: $31,313.44

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	243	Number of Disposed Cases:	247
Returnee to Mediation:		Avg Days from Intake to Disposition:	10.25
New Matter:	25	Number of Individuals Served:	523
Remediation of New Matter:	5	Number of Children Involved:	239
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0

REFERRAL SOURCE

BUS: Business/Corporation	1	0.4%
CSR: Community, Social, Religious Organization	0	0.0%
CTS: Courts	229	92.7%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	1	0.4%
LEG: Legal Organizations	2	0.8%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	2	0.8%
SCH: Education Institution	0	0.0%
SEL: Self	12	4.9%
OTH: Other	0	0.0%
TOTAL	**247**	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	19	7.7%
EMP: Employment	0	0.0%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	10	4.1%
NGH: Neighborhood, Noise/Nuiance	0	0.0%
ODM: Domestic Matters	111	44.9%
OPM: Other Probate Matters	0	0.0%
ORD: Ordinance, Statue, Regulation	2	0.8%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	69	27.9%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	9	3.6%
RST: Real Estate	0	0.0%
SCH: School Problems	4	1.6%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	12	4.9%
OTH: Other	11	4.5%
TOTAL	**247**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Community Reconciliation Services, Inc. **Date Range:** 1/1/2006 - 12/31/2006

Primary County: GRAND TRAV **Report Date:** 5/23/2007

CASE DISPOSITION TOTALS

Conciliated	81	41.8%
Mediated to Agreement	59	30.4%
Mediated to Partial Agreement	2	1.0%
Mediated without Agreement	17	8.8%
Faciliated	35	18.0%
Arbitrated	0	0.0%
TOTAL	**194**	

NO MEDIATION HELD

Settled Prior to Mediation	0	0.0%
Respondent Refuses to Mediate	23	45.1%
Initiator Failed to Show	1	2.0%
Respondent Failed to Show	0	0.0%
Both Failed to Show	0	0.0%
Case Withdrawn	9	17.7%
Unable to Contact	6	11.8%
Unamenable for Mediation	12	23.5%
TOTAL	**51**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	60	Avg Mediation Duration (mins):	124.57
Facilitated Sessions:	36	Mediated Part Agreement Sessions:	3	Total Fees Received:	$10,631.50
		Mediated w/o Agreement Sessions:	18		

Total Cases where Money Was Distributed: 97

Money Distributed due to Agreement: $278,030.37

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	199	Number of Disposed Cases:	245
Returnee to Mediation:		Avg Days from Intake to Disposition:	22.25
New Matter:	1	Number of Individuals Served:	803
Remediation of New Matter:	0	Number of Children Involved:	24
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	1	0.4%
CTS: Courts	176	71.8%
FFC: Friend, Family, Colleague	1	0.4%
GOV: Government	42	17.1%
LEG: Legal Organizations	5	2.0%
MAR: Marketing, Advertising, Outreach	11	4.5%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	2	0.8%
SEL: Self	6	2.5%
OTH: Other	1	0.4%
TOTAL	**245**	

DISPUTE TYPE

CDP: Child Protection	1	0.4%
CML: Criminal	1	0.4%
CON: Breach Contract	139	56.7%
EMP: Employment	8	3.3%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	14	5.7%
NGH: Neighborhood, Noise/Nuiance	2	0.8%
ODM: Domestic Matters	19	7.8%
OPM: Other Probate Matters	0	0.0%
ORD: Ordinance, Statue, Regulation	1	0.4%
PBP: Public Policy	37	15.1%
PJC: Post Judgment Domestic	8	3.3%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	6	2.5%
RST: Real Estate	2	0.8%
SCH: School Problems	3	1.2%
VRA: Victim Offender Restitution, Adult	1	0.4%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	3	1.2%
DIK:Divorce w/ children	0	0.0%
DIV:Divorce no children	0	0.0%
TOTAL	**245**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Dispute Resolution Center of Central Michigan **Date Range:** 1/1/2006 - 12/31/2006

Primary County: INGHAM **Report Date:** 5/23/2007

CASE DISPOSITION TOTALS

Conciliated	112	18.3%
Mediated to Agreement	401	65.5%
Mediated to Partial Agreement	2	0.3%
Mediated without Agreement	94	15.4%
Faciliated	3	0.5%
Arbitrated	0	0.0%
TOTAL	**612**	

NO MEDIATION HELD

Settled Prior to Mediation	18	11.8%
Respondent Refuses to Mediate	82	53.6%
Initiator Failed to Show	3	2.0%
Respondent Failed to Show	6	3.9%
Both Failed to Show	1	0.7%
Case Withdrawn	14	9.2%
Unable to Contact	25	16.3%
Unamenable for Mediation	4	2.6%
TOTAL	**153**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	421	Avg Mediation Duration (mins):	100.43
Facilitated Sessions:	3	Mediated Part Agreement Sessions:	2	Total Fees Received:	$32,994.35
		Mediated w/o Agreement Sessions:	102		

Total Cases where Money Was Distributed: 264

Money Distributed due to Agreement: $1,218,465.91

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	663	Number of Disposed Cases:	765
Returnee to Mediation:		Avg Days from Intake to Disposition:	20.25
New Matter:	176	Number of Individuals Served:	1600
Remediation of New Matter:	0	Number of Children Involved:	335
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	3

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	4	0.5%
CTS: Courts	471	61.6%
FFC: Friend, Family, Colleague	5	0.7%
GOV: Government	51	6.7%
LEG: Legal Organizations	21	2.7%
MAR: Marketing, Advertising, Outreach	2	0.3%
POL: Police, Sheriff, State Police	6	0.8%
PRS: Prosecutor	2	0.3%
SCH: Education Institution	196	25.6%
SEL: Self	6	0.8%
OTH: Other	1	0.1%
TOTAL	**765**	

DISPUTE TYPE

CDP: Child Protection	3	0.4%
CML: Criminal	0	0.0%
CON: Breach Contract	300	39.2%
EMP: Employment	44	5.8%
GDA: Guardianship, Adult	1	0.1%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	83	10.9%
NGH: Neighborhood, Noise/Nuiance	9	1.2%
ODM: Domestic Matters	28	3.7%
OPM: Other Probate Matters	2	0.3%
ORD: Ordinance, Statue, Regulation	11	1.4%
PBP: Public Policy	1	0.1%
PJC: Post Judgment Domestic	32	4.2%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	37	4.8%
RST: Real Estate	1	0.1%
SCH: School Problems	85	11.1%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	121	15.8%
OTH: Other	7	0.9%
TOTAL	**765**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Southeastern Dispute Resolution Services **Date Range:** 1/1/2006 - 12/31/2006

Primary County: JACKSON **Report Date:** 5/23/2007

CASE DISPOSITION TOTALS

Conciliated	55	15.2%
Mediated to Agreement	155	42.8%
Mediated to Partial Agreement	8	2.2%
Mediated without Agreement	142	39.2%
Faciliated	2	0.6%
Arbitrated	0	0.0%
TOTAL	**362**	

NO MEDIATION HELD

Settled Prior to Mediation	23	5.9%
Respondent Refuses to Mediate	23	5.9%
Initiator Failed to Show	15	3.9%
Respondent Failed to Show	224	57.7%
Both Failed to Show	17	4.4%
Case Withdrawn	0	0.0%
Unable to Contact	55	14.2%
Unamenable for Mediation	31	8.0%
TOTAL	**388**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	156	Avg Mediation Duration (mins):	88.67
Facilitated Sessions:	3	Mediated Part Agreement Sessions:	7	Total Fees Received:	$0.00
		Mediated w/o Agreement Sessions:	142		

Total Cases where Money Was Distributed: 130

Money Distributed due to Agreement: $174,890.78

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	753	Number of Disposed Cases:	750
Returnee to Mediation:		Avg Days from Intake to Disposition:	13.5
New Matter:	3	Number of Individuals Served:	959
Remediation of New Matter:	5	Number of Children Involved:	84
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	25	3.3%
CTS: Courts	691	92.1%
FFC: Friend, Family, Colleague	1	0.1%
GOV: Government	14	1.9%
LEG: Legal Organizations	5	0.7%
MAR: Marketing, Advertising, Outreach	1	0.1%
POL: Police, Sheriff, State Police	1	0.1%
PRS: Prosecutor	2	0.3%
SCH: Education Institution	5	0.7%
SEL: Self	2	0.3%
OTH: Other	3	0.4%
TOTAL	**750**	

DISPUTE TYPE

CDP: Child Protection	1	0.1%
CML: Criminal	7	0.9%
CON: Breach Contract	437	58.3%
EMP: Employment	22	2.9%
GDA: Guardianship, Adult	1	0.1%
GDC: Guardianship, Child	5	0.7%
LAN: Landord/Tenant	147	19.6%
NGH: Neighborhood, Noise/Nuiance	14	1.9%
ODM: Domestic Matters	34	4.5%
OPM: Other Probate Matters	8	1.1%
ORD: Ordinance, Statue, Regulation	2	0.3%
PBP: Public Policy	7	0.9%
PJC: Post Judgment Domestic	2	0.3%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	26	3.5%
RST: Real Estate	10	1.3%
SCH: School Problems	6	0.8%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	1	0.1%
OTH: Other	20	2.7%
TOTAL	**750**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Dispute Resolution Services **Date Range:** 1/1/2006 - 12/31/2006

Primary County: KALAMAZOO **Report Date:** 5/23/2007

CASE DISPOSITION TOTALS

Conciliated	15	3.8%
Mediated to Agreement	269	67.3%
Mediated to Partial Agreement	0	0.0%
Mediated without Agreement	113	28.3%
Faciliated	3	0.8%
Arbitrated	0	0.0%
TOTAL	**400**	

NO MEDIATION HELD

Settled Prior to Mediation	3	3.8%
Respondent Refuses to Mediate	31	39.2%
Initiator Failed to Show	2	2.5%
Respondent Failed to Show	1	1.3%
Both Failed to Show	0	0.0%
Case Withdrawn	7	8.9%
Unable to Contact	32	40.5%
Unamenable for Mediation	3	3.8%
TOTAL	**79**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	276	Avg Mediation Duration (mins):	53.90
Facilitated Sessions:	8	Mediated Part Agreement Sessions:	0	Total Fees Received:	$12,825.77
		Mediated w/o Agreement Sessions:	114		

Total Cases where Money Was Distributed: 37

Money Distributed due to Agreement: $62,512.12

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	467	Number of Disposed Cases:	479
Returnee to Mediation:		Avg Days from Intake to Disposition:	10.25
New Matter:	0	Number of Individuals Served:	973
Remediation of New Matter:	0	Number of Children Involved:	4
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	2

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	6	1.3%
CTS: Courts	237	49.5%
FFC: Friend, Family, Colleague	5	1.0%
GOV: Government	36	7.5%
LEG: Legal Organizations	6	1.3%
MAR: Marketing, Advertising, Outreach	5	1.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	1	0.2%
SCH: Education Institution	180	37.6%
SEL: Self	2	0.4%
OTH: Other	1	0.2%
TOTAL	**479**	

DISPUTE TYPE

CDP: Child Protection	2	0.4%
CML: Criminal	0	0.0%
CON: Breach Contract	98	20.5%
EMP: Employment	37	7.7%
GDA: Guardianship, Adult	1	0.2%
GDC: Guardianship, Child	1	0.2%
LAN: Landord/Tenant	73	15.2%
NGH: Neighborhood, Noise/Nuiance	8	1.7%
ODM: Domestic Matters	14	2.9%
OPM: Other Probate Matters	0	0.0%
ORD: Ordinance, Statue, Regulation	1	0.2%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	2	0.4%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	34	7.1%
RST: Real Estate	1	0.2%
SCH: School Problems	181	37.8%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	20	4.2%
OTH: Other	6	1.3%
DIK:Divorce w/ children	0	0.0%
DIV:Divorce no children	0	0.0%
TOTAL	**479**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Dispute Resolution Center of West Michigan **Date Range:** 1/1/2006 - 12/31/2006

Primary County: KENT **Report Date:** 5/23/2007

CASE DISPOSITION TOTALS

Conciliated	174	23.4%
Mediated to Agreement	472	63.5%
Mediated to Partial Agreement	40	5.4%
Mediated without Agreement	56	7.5%
Faciliated	0	0.0%
Arbitrated	1	0.1%
TOTAL	**743**	

NO MEDIATION HELD

Settled Prior to Mediation	6	7.0%
Respondent Refuses to Mediate	31	36.1%
Initiator Failed to Show	4	4.7%
Respondent Failed to Show	7	8.1%
Both Failed to Show	1	1.2%
Case Withdrawn	18	20.9%
Unable to Contact	16	18.6%
Unamenable for Mediation	3	3.5%
TOTAL	**86**	

Arbitration Sessions: 1 Mediated w/ Agreement Sessions: 487 Avg Mediation Duration (mins): 77.71

Facilitated Sessions: 1 Mediated Part Agreement Sessions: 0 Total Fees Received: $13,119.50

Mediated w/o Agreement Sessions: 108

Total Cases where Money Was Distributed: 492 Money Distributed due to Agreement: $661,834.12

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	722	Number of Disposed Cases:	829
Returnee to Mediation:		Avg Days from Intake to Disposition:	13.75
New Matter:	246	Number of Individuals Served:	1868
Remediation of New Matter:	2	Number of Children Involved:	10
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	2	0.2%
CTS: Courts	722	87.1%
FFC: Friend, Family, Colleague	2	0.2%
GOV: Government	44	5.3%
LEG: Legal Organizations	6	0.7%
MAR: Marketing, Advertising, Outreach	18	2.2%
POL: Police, Sheriff, State Police	1	0.1%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	4	0.5%
SEL: Self	25	3.0%
OTH: Other	5	0.6%
TOTAL	**829**	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	329	39.7%
EMP: Employment	40	4.8%
GDA: Guardianship, Adult	1	0.1%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	299	36.1%
NGH: Neighborhood, Noise/Nuiance	4	0.5%
ODM: Domestic Matters	47	5.7%
OPM: Other Probate Matters	1	0.1%
ORD: Ordinance, Statue, Regulation	1	0.1%
PBP: Public Policy	3	0.4%
PJC: Post Judgment Domestic	16	1.9%
PPO: Non-domestic PPO	12	1.4%
PPP: Domestic PPO	2	0.2%
PRP: Property	41	4.9%
RST: Real Estate	1	0.1%
SCH: School Problems	8	1.0%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	11	1.3%
OTH: Other	13	1.6%
TOTAL	**829**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: The Resolution Center **Date Range:** 1/1/2006 - 12/31/2006

Primary County: MACOMB **Report Date:** 5/23/2007

CASE DISPOSITION TOTALS

Conciliated	38	5.2%
Mediated to Agreement	393	53.4%
Mediated to Partial Agreement	11	1.5%
Mediated without Agreement	293	39.8%
Faciliated	1	0.1%
Arbitrated	0	0.0%
TOTAL	**736**	

NO MEDIATION HELD

Settled Prior to Mediation	29	13.8%
Respondent Refuses to Mediate	55	26.2%
Initiator Failed to Show	1	0.5%
Respondent Failed to Show	4	1.9%
Both Failed to Show	0	0.0%
Case Withdrawn	45	21.4%
Unable to Contact	60	28.6%
Unamenable for Mediation	16	7.6%
TOTAL	**210**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	465	Avg Mediation Duration (mins):	59.32
Facilitated Sessions:	2	Mediated Part Agreement Sessions:	15	Total Fees Received:	$24,242.00
		Mediated w/o Agreement Sessions:	343		

Total Cases where Money Was Distributed: 307

Money Distributed due to Agreement: $1,875,668.27

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	902	Number of Disposed Cases:	946
Returnee to Mediation:		Avg Days from Intake to Disposition:	15.25
New Matter:	1	Number of Individuals Served:	1683
Remediation of New Matter:	0	Number of Children Involved:	28
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	9

REFERRAL SOURCE

BUS: Business/Corporation	6	0.6%
CSR: Community, Social, Religious Organization	44	4.7%
CTS: Courts	818	86.5%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	13	1.4%
LEG: Legal Organizations	15	1.6%
MAR: Marketing, Advertising, Outreach	1	0.1%
POL: Police, Sheriff, State Police	6	0.6%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	2	0.2%
SEL: Self	39	4.1%
OTH: Other	2	0.2%
TOTAL	**946**	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	5	0.5%
CON: Breach Contract	509	53.8%
EMP: Employment	25	2.6%
GDA: Guardianship, Adult	11	1.2%
GDC: Guardianship, Child	3	0.3%
LAN: Landord/Tenant	101	10.7%
NGH: Neighborhood, Noise/Nuiance	22	2.3%
ODM: Domestic Matters	17	1.8%
OPM: Other Probate Matters	4	0.4%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	1	0.1%
PJC: Post Judgment Domestic	6	0.6%
PPO: Non-domestic PPO	3	0.3%
PPP: Domestic PPO	0	0.0%
PRP: Property	148	15.6%
RST: Real Estate	1	0.1%
SCH: School Problems	31	3.3%
VRA: Victim Offender Restitution, Adult	6	0.6%
VRJ: Victim Offender Restitution, Juv	51	5.4%
OTH: Other	2	0.2%
TOTAL	**946**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Marquette-Alger Resolution Service **Date Range:** 1/1/2006 - 12/31/2006

Primary County: MARQUETTE **Report Date:** 5/23/2007

CASE DISPOSITION TOTALS

Conciliated	3	1.1%
Mediated to Agreement	185	68.8%
Mediated to Partial Agreement	7	2.6%
Mediated without Agreement	74	27.5%
Faciliated	0	0.0%
Arbitrated	0	0.0%
TOTAL	**269**	

NO MEDIATION HELD

Settled Prior to Mediation	11	44.0%
Respondent Refuses to Mediate	6	24.0%
Initiator Failed to Show	0	0.0%
Respondent Failed to Show	0	0.0%
Both Failed to Show	0	0.0%
Case Withdrawn	1	4.0%
Unable to Contact	4	16.0%
Unamenable for Mediation	3	12.0%
TOTAL	**25**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	191	Avg Mediation Duration (mins):	56.31
Facilitated Sessions:	0	Mediated Part Agreement Sessions:	7	Total Fees Received:	$1,411.00
		Mediated w/o Agreement Sessions:	78		

Total Cases where Money Was Distributed: 147 Money Distributed due to Agreement: $262,891.04

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	260	Number of Disposed Cases:	294
Returnee to Mediation:		Avg Days from Intake to Disposition:	15.5
New Matter:	0	Number of Individuals Served:	674
Remediation of New Matter:	0	Number of Children Involved:	97
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	4	1.4%
CTS: Courts	275	93.5%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	0	0.0%
LEG: Legal Organizations	7	2.4%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	1	0.3%
SEL: Self	6	2.0%
OTH: Other	1	0.3%
TOTAL	**294**	

DISPUTE TYPE

CDP: Child Protection	8	2.7%
CML: Criminal	0	0.0%
CON: Breach Contract	156	53.1%
EMP: Employment	3	1.0%
GDA: Guardianship, Adult	1	0.3%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	33	11.2%
NGH: Neighborhood, Noise/Nuiance	0	0.0%
ODM: Domestic Matters	72	24.5%
OPM: Other Probate Matters	0	0.0%
ORD: Ordinance, Statue, Regulation	5	1.7%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	1	0.3%
PPO: Non-domestic PPO	1	0.3%
PPP: Domestic PPO	0	0.0%
PRP: Property	10	3.4%
RST: Real Estate	1	0.3%
SCH: School Problems	1	0.3%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	2	0.7%
TOTAL	**294**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Westshore Dispute Resolution Center **Date Range:** 1/1/2006 - 12/31/2006

Primary County: MUSKEGON **Report Date:** 5/23/2007

CASE DISPOSITION TOTALS

Conciliated	30	6.1%
Mediated to Agreement	372	75.5%
Mediated to Partial Agreement	8	1.6%
Mediated without Agreement	54	11.0%
Faciliated	29	5.9%
Arbitrated	0	0.0%
TOTAL	**493**	

NO MEDIATION HELD

Settled Prior to Mediation	3	0.9%
Respondent Refuses to Mediate	156	46.3%
Initiator Failed to Show	8	2.4%
Respondent Failed to Show	17	5.0%
Both Failed to Show	4	1.2%
Case Withdrawn	38	11.3%
Unable to Contact	84	24.9%
Unamenable for Mediation	27	8.0%
TOTAL	**337**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	486	Avg Mediation Duration (mins):	203.68
Facilitated Sessions:	35	Mediated Part Agreement Sessions:	13	Total Fees Received:	$11,672.62
		Mediated w/o Agreement Sessions:	60		

Total Cases where Money Was Distributed: 27

Money Distributed due to Agreement: $193,588.11

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	787	Number of Disposed Cases:	830
Returnee to Mediation:		Avg Days from Intake to Disposition:	40.25
New Matter:	20	Number of Individuals Served:	1810
Remediation of New Matter:	7	Number of Children Involved:	648
Non-compliance of Old Matter:	2	Number of Cases Referred Elsewhere:	196

REFERRAL SOURCE

BUS: Business/Corporation	9	1.1%
CSR: Community, Social, Religious Organization	5	0.6%
CTS: Courts	556	67.0%
FFC: Friend, Family, Colleague	11	1.3%
GOV: Government	5	0.6%
LEG: Legal Organizations	19	2.3%
MAR: Marketing, Advertising, Outreach	3	0.4%
POL: Police, Sheriff, State Police	33	4.0%
PRS: Prosecutor	4	0.5%
SCH: Education Institution	50	6.0%
SEL: Self	74	8.9%
OTH: Other	61	7.4%
TOTAL	**830**	

DISPUTE TYPE

CDP: Child Protection	2	0.2%
CML: Criminal	2	0.2%
CON: Breach Contract	118	14.2%
EMP: Employment	5	0.6%
GDA: Guardianship, Adult	5	0.6%
GDC: Guardianship, Child	10	1.2%
LAN: Landord/Tenant	30	3.6%
NGH: Neighborhood, Noise/Nuiance	15	1.8%
ODM: Domestic Matters	230	27.7%
OPM: Other Probate Matters	11	1.3%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	24	2.9%
PPO: Non-domestic PPO	4	0.5%
PPP: Domestic PPO	0	0.0%
PRP: Property	45	5.4%
RST: Real Estate	8	1.0%
SCH: School Problems	39	4.7%
VRA: Victim Offender Restitution, Adult	7	0.8%
VRJ: Victim Offender Restitution, Juv	251	30.2%
OTH: Other	24	2.9%
TOTAL	**830**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Oakland Mediation Center, Inc. **Date Range:** 1/1/2006 - 12/31/2006

Primary County: OAKLAND **Report Date:** 5/23/2007

CASE DISPOSITION TOTALS

Conciliated	2	0.1%
Mediated to Agreement	1410	58.6%
Mediated to Partial Agreement	30	1.2%
Mediated without Agreement	965	40.1%
Faciliated	1	0.0%
Arbitrated	0	0.0%
TOTAL	**2408**	

NO MEDIATION HELD

Settled Prior to Mediation	87	50.6%
Respondent Refuses to Mediate	19	11.0%
Initiator Failed to Show	0	0.0%
Respondent Failed to Show	20	11.6%
Both Failed to Show	0	0.0%
Case Withdrawn	7	4.1%
Unable to Contact	18	10.5%
Unamenable for Mediation	21	12.2%
TOTAL	**172**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	1424	Avg Mediation Duration (mins):	47.64
Facilitated Sessions:	1	Mediated Part Agreement Sessions:	32	Total Fees Received:	$27,425.86
		Mediated w/o Agreement Sessions:	969		

Total Cases where Money Was Distributed: 1178

Money Distributed due to Agreement: $2,402,561.75

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	2577	Number of Disposed Cases:	2580
Returnee to Mediation:		Avg Days from Intake to Disposition:	33.75
New Matter:	794	Number of Individuals Served:	6035
Remediation of New Matter:	2	Number of Children Involved:	122
Non-compliance of Old Matter:	1	Number of Cases Referred Elsewhere:	0

REFERRAL SOURCE

BUS: Business/Corporation	1	0.0%
CSR: Community, Social, Religious Organization	1	0.0%
CTS: Courts	2511	97.3%
FFC: Friend, Family, Colleague	1	0.0%
GOV: Government	26	1.0%
LEG: Legal Organizations	3	0.1%
MAR: Marketing, Advertising, Outreach	13	0.5%
POL: Police, Sheriff, State Police	3	0.1%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	6	0.2%
SEL: Self	5	0.2%
OTH: Other	10	0.4%
TOTAL	**2580**	

DISPUTE TYPE

CDP: Child Protection	1	0.0%
CML: Criminal	1	0.0%
CON: Breach Contract	2311	89.6%
EMP: Employment	26	1.0%
GDA: Guardianship, Adult	4	0.2%
GDC: Guardianship, Child	7	0.3%
LAN: Landord/Tenant	143	5.5%
NGH: Neighborhood, Noise/Nuiance	5	0.2%
ODM: Domestic Matters	7	0.3%
OPM: Other Probate Matters	3	0.1%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	39	1.5%
PPO: Non-domestic PPO	2	0.1%
PPP: Domestic PPO	0	0.0%
PRP: Property	13	0.5%
RST: Real Estate	2	0.1%
SCH: School Problems	8	0.3%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	8	0.3%
TOTAL	**2580**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Community Mediation Services **Date Range:** 1/1/2006 - 12/31/2006

Primary County: OTSEGO **Report Date:** 5/23/2007

CASE DISPOSITION TOTALS

Conciliated	74	23.4%
Mediated to Agreement	176	55.7%
Mediated to Partial Agreement	0	0.0%
Mediated without Agreement	64	20.3%
Faciliated	2	0.6%
Arbitrated	0	0.0%
TOTAL	**316**	

NO MEDIATION HELD

Settled Prior to Mediation	6	5.6%
Respondent Refuses to Mediate	45	41.7%
Initiator Failed to Show	6	5.6%
Respondent Failed to Show	5	4.6%
Both Failed to Show	6	5.6%
Case Withdrawn	24	22.2%
Unable to Contact	13	12.0%
Unamenable for Mediation	3	2.8%
TOTAL	**108**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	251	Avg Mediation Duration (mins):	141.94
Facilitated Sessions:	2	Mediated Part Agreement Sessions:	0	Total Fees Received:	$6,110.00
		Mediated w/o Agreement Sessions:	64		

Total Cases where Money Was Distributed: 122

Money Distributed due to Agreement: $366,894.23

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	431	Number of Disposed Cases:	424
Returnee to Mediation:		Avg Days from Intake to Disposition:	14.5
New Matter:	0	Number of Individuals Served:	1415
Remediation of New Matter:	0	Number of Children Involved:	144
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0

REFERRAL SOURCE

BUS: Business/Corporation	4	0.9%
CSR: Community, Social, Religious Organization	7	1.7%
CTS: Courts	352	83.0%
FFC: Friend, Family, Colleague	4	0.9%
GOV: Government	12	2.8%
LEG: Legal Organizations	3	0.7%
MAR: Marketing, Advertising, Outreach	4	0.9%
POL: Police, Sheriff, State Police	10	2.4%
PRS: Prosecutor	3	0.7%
SCH: Education Institution	5	1.2%
SEL: Self	18	4.2%
OTH: Other	2	0.5%
TOTAL	**424**	

DISPUTE TYPE

CDP: Child Protection	1	0.2%
CML: Criminal	1	0.2%
CON: Breach Contract	168	39.6%
EMP: Employment	8	1.9%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	28	6.6%
NGH: Neighborhood, Noise/Nuiance	27	6.4%
ODM: Domestic Matters	103	24.3%
OPM: Other Probate Matters	0	0.0%
ORD: Ordinance, Statue, Regulation	2	0.5%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	3	0.7%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	1	0.2%
PRP: Property	16	3.8%
RST: Real Estate	22	5.2%
SCH: School Problems	10	2.4%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	33	7.8%
OTH: Other	1	0.2%
TOTAL	**424**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Mediation Services
Primary County: OTTAWA

Date Range: 1/1/2006 - 12/31/2006
Report Date: 5/23/2007

CASE DISPOSITION TOTALS

Conciliated	9	3.8%
Mediated to Agreement	152	63.6%
Mediated to Partial Agreement	2	0.8%
Mediated without Agreement	75	31.4%
Faciliated	1	0.4%
Arbitrated	0	0.0%
TOTAL	**239**	

NO MEDIATION HELD

Settled Prior to Mediation	43	22.6%
Respondent Refuses to Mediate	45	23.7%
Initiator Failed to Show	0	0.0%
Respondent Failed to Show	23	12.1%
Both Failed to Show	3	1.6%
Case Withdrawn	24	12.6%
Unable to Contact	49	25.8%
Unamenable for Mediation	3	1.6%
TOTAL	**190**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	160	Avg Mediation Duration (mins):	110.17
Facilitated Sessions:	1	Mediated Part Agreement Sessions:	2	Total Fees Received:	$19,497.50
		Mediated w/o Agreement Sessions:	80		

Total Cases where Money Was Distributed: 76

Money Distributed due to Agreement: $158,042.18

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	429	Number of Disposed Cases:	429
Returnee to Mediation:		Avg Days from Intake to Disposition:	29.75
New Matter:	1	Number of Individuals Served:	1232
Remediation of New Matter:	2	Number of Children Involved:	232
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	3	0.7%
CTS: Courts	396	92.3%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	4	0.9%
LEG: Legal Organizations	1	0.2%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	1	0.2%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	8	1.9%
SEL: Self	14	3.3%
OTH: Other	2	0.5%
TOTAL	**429**	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	179	41.7%
EMP: Employment	8	1.9%
GDA: Guardianship, Adult	7	1.6%
GDC: Guardianship, Child	1	0.2%
LAN: Landord/Tenant	16	3.7%
NGH: Neighborhood, Noise/Nuiance	2	0.5%
ODM: Domestic Matters	3	0.7%
OPM: Other Probate Matters	2	0.5%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	153	35.7%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	22	5.1%
RST: Real Estate	0	0.0%
SCH: School Problems	7	1.6%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	29	6.8%
OTH: Other	0	0.0%
DIK:Divorce w/ children	0	0.0%
DIV:Divorce no children	0	0.0%
TOTAL	**429**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Center for Dispute Resolution
Primary County: TUSCOLA
Date Range: 1/1/2006 - 12/31/2006
Report Date: 5/23/2007

CASE DISPOSITION TOTALS

Conciliated	75	35.2%
Mediated to Agreement	126	59.2%
Mediated to Partial Agreement	0	0.0%
Mediated without Agreement	10	4.7%
Faciliated	2	0.9%
Arbitrated	0	0.0%
TOTAL	**213**	

NO MEDIATION HELD

Settled Prior to Mediation	1	1.0%
Respondent Refuses to Mediate	38	39.2%
Initiator Failed to Show	0	0.0%
Respondent Failed to Show	6	6.2%
Both Failed to Show	0	0.0%
Case Withdrawn	16	16.5%
Unable to Contact	34	35.1%
Unamenable for Mediation	2	2.1%
TOTAL	**97**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	126	Avg Mediation Duration (mins):	155.06
Facilitated Sessions:	2	Mediated Part Agreement Sessions:	0	Total Fees Received:	$300.00
		Mediated w/o Agreement Sessions:	10		

Total Cases where Money Was Distributed: 85

Money Distributed due to Agreement: $99,767.01

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	310	Number of Disposed Cases:	310
Returnee to Mediation:		Avg Days from Intake to Disposition:	24.75
New Matter:	0	Number of Individuals Served:	837
Remediation of New Matter:	1	Number of Children Involved:	80
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0

REFERRAL SOURCE

BUS: Business/Corporation	5	1.6%
CSR: Community, Social, Religious Organization	11	3.6%
CTS: Courts	111	35.8%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	25	8.1%
LEG: Legal Organizations	4	1.3%
MAR: Marketing, Advertising, Outreach	147	47.4%
POL: Police, Sheriff, State Police	1	0.3%
PRS: Prosecutor	1	0.3%
SCH: Education Institution	4	1.3%
SEL: Self	1	0.3%
OTH: Other	0	0.0%
TOTAL	**310**	

DISPUTE TYPE

CDP: Child Protection	26	8.4%
CML: Criminal	0	0.0%
CON: Breach Contract	203	65.5%
EMP: Employment	7	2.3%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	17	5.5%
NGH: Neighborhood, Noise/Nuiance	8	2.6%
ODM: Domestic Matters	3	1.0%
OPM: Other Probate Matters	1	0.3%
ORD: Ordinance, Statue, Regulation	10	3.2%
PBP: Public Policy	1	0.3%
PJC: Post Judgment Domestic	0	0.0%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	21	6.8%
RST: Real Estate	0	0.0%
SCH: School Problems	5	1.6%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	8	2.6%
TOTAL	**310**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Dispute Resolution Centers of Michigan, Inc. **Date Range:** 1/1/2006 - 12/31/2006

Primary County: WASHTENAW **Report Date:** 5/23/2007

CASE DISPOSITION TOTALS

Conciliated	11	3.4%
Mediated to Agreement	169	52.0%
Mediated to Partial Agreement	10	3.1%
Mediated without Agreement	135	41.5%
Faciliated	0	0.0%
Arbitrated	0	0.0%
TOTAL	**325**	

NO MEDIATION HELD

Settled Prior to Mediation	26	20.8%
Respondent Refuses to Mediate	36	28.8%
Initiator Failed to Show	0	0.0%
Respondent Failed to Show	1	0.8%
Both Failed to Show	1	0.8%
Case Withdrawn	26	20.8%
Unable to Contact	27	21.6%
Unamenable for Mediation	8	6.4%
TOTAL	**125**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	303	Avg Mediation Duration (mins):	132.01
Facilitated Sessions:	0	Mediated Part Agreement Sessions:	32	Total Fees Received:	$8,300.00
		Mediated w/o Agreement Sessions:	254		

Total Cases where Money Was Distributed: 95

Money Distributed due to Agreement: $118,766.56

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	463	Number of Disposed Cases:	450
Returnee to Mediation:		Avg Days from Intake to Disposition:	18.75
New Matter:	3	Number of Individuals Served:	1239
Remediation of New Matter:	0	Number of Children Involved:	121
Non-compliance of Old Matter:	2	Number of Cases Referred Elsewhere:	16

REFERRAL SOURCE

BUS: Business/Corporation	1	0.2%
CSR: Community, Social, Religious Organization	6	1.3%
CTS: Courts	338	75.1%
FFC: Friend, Family, Colleague	5	1.1%
GOV: Government	8	1.8%
LEG: Legal Organizations	30	6.7%
MAR: Marketing, Advertising, Outreach	5	1.1%
POL: Police, Sheriff, State Police	2	0.4%
PRS: Prosecutor	1	0.2%
SCH: Education Institution	10	2.2%
SEL: Self	36	8.0%
OTH: Other	8	1.8%
TOTAL	**450**	

DISPUTE TYPE

CDP: Child Protection	4	0.9%
CML: Criminal	0	0.0%
CON: Breach Contract	125	27.8%
EMP: Employment	10	2.2%
GDA: Guardianship, Adult	17	3.8%
GDC: Guardianship, Child	6	1.3%
LAN: Landord/Tenant	63	14.0%
NGH: Neighborhood, Noise/Nuiance	6	1.3%
ODM: Domestic Matters	64	14.2%
OPM: Other Probate Matters	16	3.6%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	30	6.7%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	87	19.3%
RST: Real Estate	4	0.9%
SCH: School Problems	13	2.9%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	5	1.1%
TOTAL	**450**	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Neighborhood Reconciliation Center **Date Range:** 1/1/2006 - 12/31/2006

Primary County: WAYNE **Report Date:** 5/23/2007

CASE DISPOSITION TOTALS

Conciliated	78	8.0%
Mediated to Agreement	531	54.1%
Mediated to Partial Agreement	46	4.7%
Mediated without Agreement	318	32.4%
Faciliated	8	0.8%
Arbitrated	0	0.0%
TOTAL	**981**	

NO MEDIATION HELD

Settled Prior to Mediation	7	1.1%
Respondent Refuses to Mediate	160	24.5%
Initiator Failed to Show	23	3.5%
Respondent Failed to Show	174	26.6%
Both Failed to Show	17	2.6%
Case Withdrawn	63	9.6%
Unable to Contact	158	24.2%
Unamenable for Mediation	51	7.8%
TOTAL	**653**	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	534	Avg Mediation Duration (mins):	97.36
Facilitated Sessions:	8	Mediated Part Agreement Sessions:	46	Total Fees Received:	$11,975.00
		Mediated w/o Agreement Sessions:	320		

Total Cases where Money Was Distributed: 292

Money Distributed due to Agreement: $1,039,233.28

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	1600	Number of Disposed Cases:	1634
Returnee to Mediation:		Avg Days from Intake to Disposition:	17.5
New Matter:	0	Number of Individuals Served:	3040
Remediation of New Matter:	4	Number of Children Involved:	29
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	7	0.4%
CTS: Courts	1145	70.1%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	60	3.7%
LEG: Legal Organizations	11	0.7%
MAR: Marketing, Advertising, Outreach	299	18.3%
POL: Police, Sheriff, State Police	22	1.3%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	10	0.6%
SEL: Self	72	4.4%
OTH: Other	8	0.5%
TOTAL	**1634**	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	13	0.8%
CON: Breach Contract	854	52.3%
EMP: Employment	28	1.7%
GDA: Guardianship, Adult	46	2.8%
GDC: Guardianship, Child	33	2.0%
LAN: Landord/Tenant	156	9.5%
NGH: Neighborhood, Noise/Nuiance	86	5.3%
ODM: Domestic Matters	14	0.9%
OPM: Other Probate Matters	32	2.0%
ORD: Ordinance, Statue, Regulation	4	0.2%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	14	0.9%
PPO: Non-domestic PPO	52	3.2%
PPP: Domestic PPO	7	0.4%
PRP: Property	106	6.5%
RST: Real Estate	1	0.1%
SCH: School Problems	19	1.2%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	5	0.3%
OTH: Other	164	10.0%
TOTAL	**1634**	

Michigan's Community Dispute Resolution Act, 260 PA 1988, requires that the State Court Administrative Office (SCAO) annually report a variety of statistical data regarding operation of the program, including "estimated costs of hearing." In 1988, at the time the legislation was enacted, mediation was widely viewed as a process analogous to a traditional court hearing or case evaluation, pursuant to MCR 2.403. That is, upon notice given, a "hearing" would be held, a resolution reached, and paperwork disposing of the court case would be filed.

Community mediation actually followed an entirely different process model, however, and the notion of presenting evidence to a fact-finder in a traditional adversarial "hearing" does not exist. This is significant because the dispute resolution process employed at CDRP centers actually extends from the initial intake to either informal resolution by telephone or correspondence, or to a formal face-to-face meeting with possible later involvement of the mediator. While measuring only the costs of holding face-to-face meetings with the parties could be calculated, those figures would bear no meaningful relationship to the dispute resolution process employed by the centers.

In short, because "hearings" in the traditional sense of the word do not take place in the overall work of CDRP centers, SCAO instead provides a "cost per case" figure calculated by a number of methods. Each method provides a slightly different perspective on "cost per case," depending on whether just the annual CDRP grant or the center's entire application (projected) cash budget is used in the calculation. The four models shown below do not take into consideration the other services provided by the centers, such as conflict resolution training and providing assistance to courts in screening cases appropriate for mediation.

Model 1: **CDRP Award by Cases Disposed**. The SCAO Community Dispute Resolution Program award is divided by all cases disposed. This number reflects that there is work performed in every case opened, whether or not parties reach an agreement, or if agreements are not reached because one or more parties refuse to use the centers' services.

Model 2: **Application Cash Budget by Cases Disposed**. The total application cash budget (as projected in grant applications submitted to request funding) divided by all cases disposed. This number reflects not only the CDRP award, but the additional funds that are projected to be available to the center for provision of mediation service, training, and other dispute resolution services.

Model 3: **CDRP Award by Core Cases**. The SCAO award is divided by the number of "core cases." Core cases include mediations (face-to-face meetings), conciliations (usually telephone negotiated settlements where parties do not meet face-to-face), arbitrations, and meeting facilitations.

Model 4: **Application Cash Budget by Core Cases**. The total application cash budget (as projected in grant applications) divided by the number of "core cases."

Note: Cost per case generally should not be used as a single measure of a CDRP center's performance. Factors such as case type and case complexity may significantly affect cost calculations. For example, centers with higher levels of small claims cases may reflect lower cost per case figures than centers managing more complex general jurisdiction or probate cases.

	Citizens Mediation Service, Inc.	Citizen Dispute Resolution Service, Inc.	Eastern UP Dispute Resolution Center, Inc.
	Berrien, Branch, Cass, St. Joseph, Van Buren	Charlevoix, Emmet	Chippewa, Luce, Mackinac
2006 CDRP Award	$60,169.00	$67,531.61	$64,552.00
CDRP Award by Cases Disposed (per case)	$88.48	$138.38	$150.47
Application Cash Budget by Cases Disposed (per case)	$156.34	$342.55	$177.39
CDRP Award by Core Cases (per case)	$156.69	$178.18	$289.47
Application Cash Budget by Core Cases (per case)	$276.85	$441.07	$341.26

	Resolution Services Program	Community Resolution Center	Western UP Mediators
	Delta, Menominee, Schoolcraft	Genesee, Arenac, Bay, Clare, Gladwin, Midland, Ogemaw, Roscommon, Saginaw	Gogebic, Baraga, Dickinson, Houghton, Iron, Keweenaw, Ontonagon
2006 CDRP Award	$59,835.00	$187,761.60	$49,577.64
CDRP Award by Cases Disposed (per case)	$212.94	$151.18	$200.72
Application Cash Budget by Cases Disposed (per case)	$293.84	$212.53	$222.19
CDRP Award by Core Cases (per case)	$283.58	$227.31	$225.35
Application Cash Budget by Core Cases (per case)	$391.33	$319.56	$249.46

	Community Reconciliation Services, Inc.	Dispute Resolution Center of Central Michigan	Southeastern Dispute Resolution Services
	Grand Traverse, Benzie, Leelanau, Missaukee, Wexford	Ingham, Clinton, Eaton, Gratiot, Ionia, Shiawassee	Jackson, Hillsdale, Lenawee, Monroe
2006 CDRP Award	$32,443.49	$80,000.00	$79,466.76
CDRP Award by Cases Disposed (per case)	$132.42	$104.58	$105.96
Application Cash Budget by Cases Disposed (per case)	$241.01	$265.20	$174.10
CDRP Award by Core Cases (per case)	$167.23	$130.72	$219.52
Application Cash Budget by Core Cases (per case)	$304.37	$331.50	$360.70

LEGEND

Application Cash Budget is the total amount of cash including CDRP grant awards, other grants and agency funds (including fund-raising and fees) the center anticipated receiving at the time of its application for CDRP funds.

Core Cases are the number of cases conciliated, mediated with or without agreement, facilitated, or arbitrated.

	Dispute Resolution Services	Dispute Resolution Center of West Michigan	The Resolution Center
	Kalamazoo, Barry, Calhoun	Kent, Isabella, Lake, Mecosta, Montcalm, Newaygo, Osceola	Macomb, St. Clair
2006 CDRP Award	$79,312.27	$133,432.05	$116,324.00
CDRP Award by Cases Disposed (per case)	$165.58	$160.96	$122.96
Application Cash Budget by Cases Disposed (per case)	$304.25	$257.23	$185.99
CDRP Award by Core Cases (per case)	$198.28	$179.59	$158.05
Application Cash Budget by Core Cases (per case)	$364.34	$287.01	$239.06

	Marquette-Alger Resolution Service	Westshore Dispute Resolution Center	Oakland Mediation Center, Inc.
	Marquette, Alger	Muskegon, Manistee, Mason, Oceana	Oakland
2006 CDRP Award	$62,715.28	$45,490.33	$193,238.36
CDRP Award by Cases Disposed (per case)	$213.32	$54.81	$74.90
Application Cash Budget by Cases Disposed (per case)	$239.49	$273.61	$204.46
CDRP Award by Core Cases (per case)	$233.14	$92.27	$80.25
Application Cash Budget by Core Cases (per case)	$261.74	$460.63	$219.38

	Community Mediation Services	Center for Dispute Resolution	Center for Dispute Resolution
	Otsego, Alcona, Alpena, Antrim, Cheboygan, Crawford, Iosco, Kalkaska, Montgomery, Oscoda, Presque Isle	Ottawa, Allegan	Tuscola, Huron, Lapeer, Sanilac
2006 CDRP Award	$48,897.27	$35,683.00	$32,401.00
CDRP Award by Cases Disposed (per case)	$115.32	$83.18	$104.52
Application Cash Budget by Cases Disposed (per case)	$136.68	$183.62	$150.82
CDRP Award by Core Cases (per case)	$154.74	$149.30	$152.12
Application Cash Budget by Core Cases (per case)	$183.39	$329.59	$219.51

LEGEND

Application Cash Budget is the total amount of cash including CDRP grant awards, other grants and agency funds (including fund-raising and fees) the center anticipated receiving at the time of its application for CDRP funds.

Core Cases are the number of cases conciliated, mediated with or without agreement, facilitated, or arbitrated.

	Dispute Resolution Centers of Michigan, Inc.	Wayne Mediation Center
	Washtenaw, Livingston	Wayne
2006 CDRP Award	$59,701.20	$360,050.00
CDRP Award by Cases Disposed (per case)	$132.67	$220.35
Application Cash Budget by Cases Disposed (per case)	$463.58	$246.93
CDRP Award by Core Cases (per case)	$183.70	$367.02
Application Cash Budget by Core Cases (per case)	$641.88	$411.29

LEGEND

Application Cash Budget is the total amount of cash including CDRP grant awards, other grants and agency funds (including fund-raising and fees) the center anticipated receiving at the time of its application for CDRP funds.

Core Cases are the number of cases conciliated, mediated with or without agreement, facilitated, or arbitrated.