# Community Dispute Resolution Program

## 2006 Annual Report

*Statistical Supplement*

Michigan Supreme Court
State Court Administrative Office
Office of Dispute Resolution

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# COMMUNITY DISPUTE RESOLUTION PROGRAM
## CENTER CONTACT INFORMATION

The following is a current listing of contact information for CDRP centers and is listed alphabetically by the primary county represented by the center.

**BERRIEN, Branch, Cass, St. Joseph, Van Buren**
**Citizens Mediation Service, Inc.**
**2800 Cleveland Avenue, Suite 2**
**St. Joseph, Michigan 49085**

| | |
|---|---|
| **Phone** | **(269) 982-7898** |
| **Fax** | **(269) 982-7899** |
| **E-Mail** | matt_balfe@citizensmediation.org |
| **Website** | http://www.citizensmediation.org |
| **Contact** | **Matthew Balfe** |

**CHARLEVOIX, Emmet**
**Citizen Dispute Resolution Service, Inc.**
***Northern Community Mediation***
**415 State Street**
**Petoskey, Michigan 49770**

| | |
|---|---|
| **Phone** | **(231) 487-1771** |
| **Fax** | **(231) 487-1770** |
| **E-Mail** | jane@northernmediation.org |
| **Contact** | **Jane Millar** |

**CHIPPEWA, Luce, Mackinac**
**Eastern UP Dispute Resolution Center, Inc.**
**P.O. Box 505**
**Sault Saint Marie, Michigan 49783**

| | |
|---|---|
| **Phone** | **(906) 632-5467** |
| **Fax** | **(906) 632-5471** |
| **E-Mail** | cdrc@30below.com |
| **Contact** | **Gerry Stelmaszek** |

**DELTA, Menominee, Schoolcraft**
**Resolution Services Program**
***UPCAP Services, Inc.***
**1317 Ludington Street, Suite 3**
**Escanaba, Michigan 49828**

| | |
|---|---|
| **Phone** | **(906) 789-9580** |
| **Fax** | **(906) 786-5620** |
| **E-Mail** | gocc@charterinternet.com |
| **Website** | http://www.upcapservices.com/other-resoservices.shtml |
| **Contact** | **Cheryl Goc** |

**GENESEE, Arenac, Bay, Clare, Gladwin, Midland, Ogemaw, Roscommon, Saginaw**
**Community Resolution Center**
**315 East Court Street, Suite 200**
**Flint, Michigan 48502**

| | |
|---|---|
| **Phone** | **(810) 249-2619** |
| **Fax** | **(810) 239-9545** |
| **E-Mail** | crclakshmi@sbcglobal.net |
| **Contact** | **Lakshmi Kilaru** |

**GOGEBIC, Baraga, Dickinson, Houghton, Iron, Keweenaw, Ontonagon**
**Western UP Mediators**
**115 E. Ayer Street**
**Ironwood, Michigan 49938**

| | |
|---|---|
| **Phone** | **(906) 932-0010** |
| **Fax** | **(906) 932-0033** |
| **E-Mail** | mediator@up.net |
| **Contact** | **Marvin LaGrew** |

**GRAND TRAVERSE, Benzie, Leelanau, Missaukee, Wexford**
**Community Reconciliation Services, Inc.**
**1022 E. Front Street, P.O. Box 1035**
**Traverse City, Michigan 49685-1035**

| | |
|---|---|
| **Phone** | **(231) 941-5835** |
| **Fax** | **(231) 941-4530** |
| **E-Mail** | crservice@thirdlevel.org |
| **Contact** | **Jennifer Kowal** |

**INGHAM, Clinton, Eaton, Gratiot, Ionia, Shiawassee**
**DRCCM**
***Dispute Resolution Center of Central Michigan***
**229 North Pine Street**
**Lansing, Michigan 48933**

| | |
|---|---|
| **Phone** | **(517) 485-2274** |
| **Fax** | **(517) 485-1183** |
| **E-Mail** | drccm.beauregard@tds.net |
| **Contact** | **Karen Beauregard** |

**JACKSON, Hillsdale, Lenawee, Monroe**
**Southeastern Dispute Resolution Services**
***Community Action Agency***
**1214 Greenwood, P.O. Drawer 1107**
**Jackson, Michigan 49204**

| | |
|---|---|
| **Phone** | **(517) 784-4800** |
| **Fax** | **(517) 784-5188** |
| **E-Mail** | mstanley@caajlh.org |
| **Contact** | **Marc Stanley** |

**KALAMAZOO, Barry, Calhoun**
**Dispute Resolution Services**
***Gryphon Place***
**1104 South Westnedge Avenue**
**Kalamazoo, Michigan 49008**

| | |
|---|---|
| **Phone** | **(269) 552-3434** |
| **Fax** | **(269) 381-0935** |
| **E-Mail** | bburnside@gryphon.org |
| **Website** | http://www.gryphon.org |
| **Contact** | **Barry Burnside** |

# COMMUNITY DISPUTE RESOLUTION PROGRAM
## CENTER CONTACT INFORMATION

**KENT, Isabella, Lake, Mecosta, Montcalm, Newaygo, Osceola**
**Dispute Resolution Center of West Michigan**
***Community Reconciliation Center***
**678 Front Avenue, NW, Suite 250**
**Grand Rapids, Michigan 49504-5368**

| | |
|---|---|
| **Phone** | **(616) 774-0121** |
| **Fax** | **(616) 774-0323** |
| **E-Mail** | jwilmot@drcwmich.org |
| **Website** | http://www.drcwmich.org |
| **Contact** | **Jonathan Wilmot** |

**MACOMB, St. Clair**
**The Resolution Center**
**176 S. Main Street, Suite 2**
**Mt. Clemens, Michigan 48043**

| | |
|---|---|
| **Phone** | **(586) 469-4714** |
| **Fax** | **(586) 469-0078** |
| **E-Mail** | theresolutioncenter@mediate.com |
| **Website** | http://www.theresolutioncenter.com |
| **Contact** | **Craig R. Pappas** |

**MARQUETTE, Alger**
**Marquette-Alger Resolution Service**
**715 W. Washington Street, Suite A**
**Marquette, Michigan 49855**

| | |
|---|---|
| **Phone** | **(906) 226-8600** |
| **Fax** | **(906) 226-5399** |
| **E-Mail** | marsmediation@yahoo.com |
| **Website** | http://www.marsmediation.org |
| **Contact** | **Jennifer Frazier** |

**MUSKEGON, Manistee, Mason, Oceana**
**Westshore Dispute Resolution Center**
**8 W. Walton Avenue**
**Muskegon, Michigan 49440**

| | |
|---|---|
| **Phone** | **(231) 727-6001** |
| **Fax** | **(231) 727-6011** |
| **E-Mail** | wdrc@verizon.net |
| **Website** | http://www.mediatewestmichigan.com |
| **Contact** | **David Cotter** |

**OAKLAND**
**Oakland Mediation Center, Inc.**
**550 Hulet Drive, Suite 102**
**Bloomfield Hills, Michigan 48302**

| | |
|---|---|
| **Phone** | **(248) 338-4280** |
| **Fax** | **(248) 338-0480** |
| **E-Mail** | bhanes@mediation-omc.org |
| **Website** | http://www.mediation-omc.org |
| **Contact** | **Bonnie Hanes** |

**OTSEGO, Alcona, Alpena, Antrim, Cheboygan, Crawford, Iosco, Kalkaska, Montmorency, Oscoda Presque Isle**
**Community Mediation Services**
***Otsego County***
**United Way Building**
**116 5th Street**
**Gaylord, Michigan 49735**

| | |
|---|---|
| **Phone** | **(989) 732-1576, (989) 705-1227** |
| **Fax** | **(989) 705-1337** |
| **E-Mail** | mediation@voyager.net |
| **Contact** | **Grant Bliss** |

**OTTAWA, Allegan**
**Mediation Services**
**Macatawa Resource Center**
**Courthouse Square**
**68 West 8th Street, Suite 140**
**Holland, Michigan 49423**

| | |
|---|---|
| **Phone** | **(616) 399-1600** |
| **Fax** | **(616) 399-1090** |
| **E-Mail** | ccorriveau@tds.net |
| **Website** | http://www.msao.org |
| **Contact** | **Connie Corriveau** |

**TUSCOLA, Huron, Lapeer, Sanilac**
**Center for Dispute Resolution**
***Human Development Commission***
**429 Montague Avenue**
**Caro, Michigan 48723-1997**

| | |
|---|---|
| **Phone** | **(989) 672-4044** |
| **Fax** | **(989) 673-2031** |
| **E-Mail** | peggyd@hdc-caro.org |
| **Contact** | **Peggy Davy** |

**WASHTENAW, Livingston**
**Dispute Resolution Centers of Michigan, Inc.**
***The Dispute Resolution Center***
**(110 N. Fourth Avenue, Suite 100)**
**P.O. Box 8645**
**Ann Arbor, Michigan 48107-8645**

| | |
|---|---|
| **Phone** | **(734) 222-3745** |
| **Fax** | **(734) 222-3760** |
| **E-Mail** | langk@ewashtenaw.org |
| **Website** | http://www.mimediation.org |
| **Contact** | **Kaye Lang** |

**WAYNE**
**Wayne Mediation Center**
**Garrison Place**
**19855 W. Outer Drive, Suite 206 – East Bldg.**
**Dearborn, Michigan 48124**

| | |
|---|---|
| **Phone** | **(313) 561-3500** |
| **Fax** | **(313) 561-3600** |
| **E-Mail** | hlischeron@mediation-wayne.org |
| **Website** | http://www.mediation-wayne.org |
| **Contact** | **Howard Lischeron** |

# CITIZENS MEDIATION SERVICES, INC.

**Counties Served:** Berrien, Branch, Cass, St. Joseph, and Van Buren
**Director:** Matthew Balfe
**Office address:** 2800 Cleveland Avenue, Suite 2, St. Joseph, MI 49085
**E-mail address:** matt_balfe@citizensmediation.org
**Website:** www.citizensmediation.org

**Start-up year:** 1991

**2006 Annual budget of overall dispute resolution center:** $160,309.00
**2006 CDRP grant:** $60,169.00

**Local funding sources:** Covert Community Foundation

**Total number of staff:** 2
**Total number of full-time equivalent positions:** 2
**Total number of mediators:**

**Types of cases handled or programs offered:** Community, small claims, general civil, circuit, family/domestic, probate, victim/offender (Restorative Justice), special education, civil rights, and Postal EEO

**Courts in which services are provided or from which referrals are received:** Berrien County Trial Court: Family Division, Civil Division (5th District & 2nd Circuit); 7th District Court - West, South Haven; 7th District Court - East, Paw Paw; 4th District Court, Cass County; 3B District Court, St. Joseph County; 43rd Circuit Court; 36th Circuit Court; Cass County Probate Court (P14); Cass County Juvenile Court; St. Joseph County Probate Court (P75); and Van Buren County Juvenile Court

**Other referral sources:** Department of Civil Rights, intermediate school districts, postal service, private attorneys, legal organizations, community organizations, social service agencies, outreach/marketing (self), and business

**Types of training offered:** Basic mediator training, advanced mediator training, court certified mediator training, parenting mediation training, skill building workshops, and conflict resolution training (workplace)

# NORTHERN COMMUNITY MEDIATION

**Counties served:** Charlevoix and Emmet
**Director:** Dr. Jane Millar
**Office address:** 415 State Street, Petoskey, MI 49770
**E-mail address:** jane@northernmediation.org
**Website:** N/A

**Start-up year:** 1993

**2006 Annual budget of overall dispute resolution center:** $165,650.59
**2006 CDRP grant:** $67,531.61

**Local funding sources:** Charlevoix County, Emmet County, 7th Probate Court, Charlevoix Area Community Foundation, and Petoskey-Harbor Springs Area Community Foundation

**Total number of staff:** 3
**Total number of full-time equivalent positions:** 3
**Total number of mediators:** 44

**Types of cases handled or programs offered:** Child protection, breach of contract, employment, guardianship adult, landlord/tenant, neighbor, domestic matters, other probate matters, ordinance, public policy, post-judgment domestic, property, real estate, schools, juvenile victim offender, other, divorce children, and divorce no children

**Courts in which services are provided or from which referrals are received:** 33rd Circuit, 57th Circuit, 90th District, 7th Probate Courts, FOC, and small claims

**Other referral sources:** Business, friend, family, government, legal organizations, police, prosecutor, educational institution, self, and other

**Types of training offered:** 40-hour training, update training, special education, and tribe

# EUP COMMUNITY DISPUTE RESOLUTION CENTER

**Counties served:** Chippewa, Luce, and Mackinac
**Director:** Geraldine Stelmaszek
**Office address:** P.O. Box 505, Sault Sainte Marie, MI 49783
**E-mail address:** cdrc@30below.com
**Website:** www.eupmediate.com

**Start-up year:** 1993

**2006 Annual budget of overall dispute resolution center:** $79,664.86
**2006 CDRP grant:** $64,552.00

**Local funding sources:** Community collaborative in Chippewa and Mackinac counties, From Decisions to Actions, United Way of Chippewa County, and Children's Trust Fund Council in Mackinac County

**Total number of staff:** 5
**Total number of full-time equivalent positions:** 2.6
**Total number of mediators:** 39

**Types of cases handled or programs offered:** Domestic relations, parent/child, small claims, general civil, landlord/tenant, neighborhood, family, special education, guardianship, public administration, employment, and facilitation

**Courts in which services are provided or from which referrals are received:** 11th Circuit, 50th Circuit, 91st District, 92nd District, 6th Probate, and 17th Probate Court, Sault Tribe of Chippewa Indians Court, and Bay Mills Tribe of Chippewa Indians Court

**Other referral sources:** Businesses, community organizations, county prosecutors, police, government, legal organizations, friends, and family

**Types of training offered:** 40-hour mediation and conflict resolution

# UPCAP RESOLUTION SERVICES PROGRAM

**Counties served:** Delta, Menominee, and Schoolcraft
**Director:** Cheryl A. Goc
**Office address:** 2501 14th Avenue South, Escanaba, MI 49829
**E-mail address:** gocc@charterinternet.com
**Website:** www.upcap.org

**Start-up year:** 1994

**2006 Annual budget of overall dispute resolution center:** $94,681.00
**2006 CDRP grant:** $82,161.00

**Local funding sources:** Appropriations from Delta and Menominee Counties

**Total number of staff:** 2
**Total number of full-time equivalent positions:** 1
**Total number of mediators:** 38

**Types of cases handled or programs offered:** General civil, victim/offender, divorce, guardianship, special education, public policy, parent teen, civil rights, and workplace

**Courts in which services are provided or from which referrals are received:** Delta County Circuit, District, and Probate Courts; Menominee County Circuit and Probate Courts; Schoolcraft County Circuit, District, and Probate Courts

**Other referral sources:** Schools, prosecutor's office, law enforcement, Chamber of Commerce, and private attorneys

**Types of training offered:** General civil, victim/offender, and peer mediation

# COMMUNITY RESOLUTION CENTER

**Counties Served:** Genesee, Arenac, Bay, Clare, Gladwin, Midland, Ogemaw, Roscommon, and Saginaw
**Director:** Dayna Harper
**Office Address:** 315 East Court Street, Suite 200, Flint, MI 48502
**Email Address:** crcdayna@sbcglobal.net
**Website:** N/A

**Start-Up Year:** 1994

**2006 Annual budget of overall dispute resolution center:** $266,958.19
**2006 CDRP grant:** $187,761.60

**Local funding sources:** Mediation fees, U.S. Postal Service, Civil Rights Commission, and Michigan Special Education Mediation Program

**Total number of staff:** 6
**Total number of full-time equivalent positions:** 4
**Total number of mediators:** 188

**Types of cases handled or programs offered:** Adult guardianship, civil rights, domestic relations, general civil, landlord/tenant, neighborhood/community, post-judgment parenting time, postal, small claims, special education, and truancy

**Courts in which services are provided or from which referrals are received:** Genesee County and Saginaw County Courts

**Other Referral Sources:** Friend of the Court, Genesee ISD, Saginaw ISD, Civil Rights Commission, U.S. Postal Service, Saginaw Truancy Officers, and self referrals

**Types of Training Offered:** 40-hour community mediation

# WESTERN U.P. MEDIATORS & TRAINING CENTER, INC.

**Counties served:** Gogebic, Baraga, Dickinson, Houghton, Iron, Keweenaw, and Ontonagon
**Director:** Marvin La Grew
**Office address:** 115 East Ayer Street, Ironwood, MI 49938
**Email address:** mediator@up.net
**Website:** N/A

**Start-up year:** 1991

**2006 Annual budget of overall dispute resolution center:** $54,881.47
**2006 CDRP grant:** $46,328.11

**Local funding sources:**

**Total number of staff:** 2
**Total number of full-time equivalent positions:** 1
**Total number of mediators:** 25

**Types of cases handled or programs offered:** Civil rights, ADA, divorce mediations, small claims, adult and juvenile victim offender, child protection, probate and civil court matters, and adult guardianship

**Courts in which services are provided or from which referrals are received:** Gogebic, Ontonagon, Iron Houghton, Dickinson, Keweenaw, and Baraga Counties

**Other referral sources:** DHS, Michigan Department of Civil Rights, self referrals, attorneys, and county prosecutors

**Types of training offered:** 40-hour CDRP, VOM and peer mediation

# COMMUNITY RECONCILIATION SERVICES, INC.

**Counties served:** Grand Traverse, Leelanau, Benzie, Wexford, and Missaukee
**Director:** Jennifer Kowal
**Office address:** 1022 East Front Street, P.O. Box 1035, Traverse City, MI 49685
**Email address:** crservice@thirdlevel.org
**Website:** N/A

**Start-up year:** 1990

**2006 Annual budget of overall dispute resolution center:** $59,047.00
**2006 CDRP grant:** $32,443.49

**Local funding sources:** City of Traverse City, Grand Traverse County, Traverse Area Association of Realtors, Rotary charities, private donations, and program fees

**Total number of staff:** 2
**Total number of full-time equivalent positions:** 1
**Total number of mediators:** 54

**Types of cases handled or programs offered:** Mediation of disputes, including divorce (property settlement and parenting time), contracts, employment, civil rights, consumer/merchant, landlord/tenant and neighborhood, real estate, construction, facilitation of public and private meetings, United States Postal Service REDRESS, special education, and permanency planning

**Courts in which services are provided or from which referrals are received:** 13th Circuit, 28th Circuit, 84th District, and 86th District Courts

**Other referral sources:** U.S. Postal Service, U.S. Forest Service, MI Department of Civil Rights and Labor and Economic Growth, local units of government, social workers, mental health professionals, private attorneys, and self referrals

**Types of training offered:** General civil mediation, basic community mediation, advanced mediator training (in service program in cooperation with circuit court), formal consensus, and conflict resolution skills training for professionals and groups

# DISPUTE RESOLUTION CENTER OF CENTRAL MICHIGAN

**Counties served:** Ingham, Clinton, Eaton, Gratiot, Ionia, and Shiawassee
**Director:** Karen Beauregard
**Office address:** 229 North Pine Street, Lansing, MI 48933
**Email address:** drccm.beauregard@tds.net
**Website:** N/A

**Start-up year:** 1990

**2006 Annual budget of overall dispute resolution center:** $202,878.00
**2006 CDRP grant:** $80,000.00

**Local funding sources:** Capital Area United Way, Capital Region Community Foundation, Ingham County, and Lansing School District

**Total number of staff:** 7
**Total number of full-time equivalent positions:** 3.25
**Total number of mediators:**

**Types of cases handled or programs offered:** Small claims, general civil, domestic both pre- and post-judgment, post office, guardianship, employment and workplace, friend of the court (Access and Visitation), restorative justice (school, juvenile court, and adult), special education, conflict assessment, conciliation, arbitration, and group facilitation

**Courts in which services are provided or from which referrals are received:** 54A District, 54B District, 55th District, 30th Circuit, and 35th Circuit Courts

**Other referral sources:** Lansing School District, Lansing Community College, Michigan State University, area post offices, and City of East Lansing

**Types of training offered:** Community mediation training, general civil mediation training, transformative conferencing training, and peacemaking circles training

# SOUTHEASTERN DISPUTE RESOLUTION SERVICES

**Counties served:** Jackson, Hillsdale, Lenawee, and Monroe
**Director:** Marc Stanley
**Office address:** 1214 Greenwood, P.O. Drawer 1107, Jackson, MI 49204
**E-mail address:** mstanley@caajlh.org
**Website:** N/A

**Start-up year:** 1994

**2006 Annual budget of overall dispute resolution center:** $121,000
**2006 CDRP grant:** $79,466.76

**Local funding sources:** City of Jackson Fair Housing funds, Emergency Services grant funds

**Total number of staff:** 3
**Total number of full-time equivalent positions:** 2
**Total number of mediators:** 50

**Types of cases handled or programs offered:** General civil, small claims, divorce, special education, probate, family, neighborhood, abuse/neglect, school issues, truancy, labor issues, council meeting facilitation, conflict resolution trainings, mediation trainings, family conferences, and guardianship

**Courts in which services are provided or from which referrals are received:** Jackson County Court, Lenawee County Courts, Monroe County Courts, and Hillsdale County Courts

**Other referral sources:** Jackson County school districts, Lenawee County school districts, Hillsdale public schools, Monroe County school districts, Department of Civil Rights, community service organizations, local governmental entities, neighborhood associations, and landlord associations

**Types of training offered:** General civil 40-hour mediation, conflict resolution, special education limited programs, and communication trainings for labor/management issues

# DISPUTE RESOLUTION SERVICES OF GRYPHON PLACE

**Counties Served:** Kalamazoo, Barry, and Calhoun
**Director:** Barry Burnside
**Office Address:** 1104 South Westnedge Avenue, Kalamazoo, MI 49008
**Email Address:** bburnside@gryphon.org
**Website:** www.gryphon.org

**Start-up year:** 1998

**2006 Annual budget of overall dispute resolution center:** $145,736.77
**2006 CDRP grant:** $79,312.27

**Local funding sources:** United States Postal Service (contract), Michigan Department of Civil Rights (contract), Michigan Department of Education (contract), Battle Creek Public School District (contract), Kalamazoo County (grant), Youth United Way (grant), Eaton Corporation (grant), Wal-Mart (grant), and individual donors

**Total number of staff:** 3
**Total number of full-time equivalent positions:** 2
**Total number of mediators:** 30

**Types of cases handled or programs offered:** General civil, probate, domestic (post-judgment), victim/offender (youth and adult), special education, Restorative Discipline for Schools (peer mediation, conflict circles, and restorative conferencing), Michigan Prisoner Reentry Initiative (family group decision-making), and Michigan Department of Civil Rights (employment)

**Courts in which services are provided or from which referrals are received:** 9th Circuit (trial and family divisions), 8th District, 10th District, 56B District (small claims), and Kalamazoo Probate (guardianship, conservator, and estate) Courts

**Other referral sources:** Kalamazoo Regional Education Resources (KRESA), Calhoun County ISD, Kalamazoo, Portage, Battle Creek, Comstock, and Parchment School Districts, Michigan Prisoner Reentry Initiative, Michigan Department of Civil Rights, and U.S. Postal Service

**Types of training offered:** 40-hour mediation, 8-hour advanced mediator, peer mediation, circles, conferencing, and general conflict resolution

# DISPUTE RESOLUTION CENTER OF WEST MICHIGAN

**Counties served:** Kent, Isabella, Lake, Mecosta, Montcalm, Newaygo, and Osceola
**Director:** Jonathon Wilmot
**Office address:** 678 Front NW, Suite 250, Grand Rapids, MI 49504-5368
**Email address:** jwilmot@drcwmich.org
**Website:** www.drcwmich.org

**Start-up year:** 1986

**2006 Annual budget of overall dispute resolution center:** $213,247.78
**2006 CDRP grant:** $133,432.05

**Local funding sources:** Agricultural Mediation Grant (USDA), Steelcase Foundation, service generated revenues, and donations

**Total number of staff:** 4
**Total number of full-time equivalent positions:** 4
**Total number of mediators:** 45

**Types of cases handled or programs offered:** Small claims, landlord/tenant, general civil, divorce, domestic and family, PPO, parenting mediation, guardianship, victim/offender, community disputes, special education, agricultural, employment, business, breach of contract, church, ADA, and child welfare

**Courts in which services are provided or from which referrals are received:** 17th Circuit, 61st District, 62B District, Isabella Trial Courts, 78th District, 63-1 and 2 Districts, 59A and B Districts, Kent County Probate, and Newyago County Probate Courts

**Other referral sources:** Self referred by disputants, attorneys, schools, Kent County Legal Assistance Center, USPS, Civil Rights Department, USDA agencies, DRER, and others

**Types of training offered:** Domestic, general civil, community dispute mediation, advanced mediator training and in-services, parenting mediation, victim-offender conferencing, and customizable conflict resolution skill-building training

# THE RESOLUTION CENTER

**Counties served:** Macomb and St. Clair
**Director:** Craig Pappas
**Office address:** 176 South Main Street, Suite 2, Mount Clemens, MI 48043
**Email address:** theresolutioncenter@mediate.com
**Website:** www.theresolutioncenter.com

**Start-up year:** 1993

**2006 Annual budget of overall dispute resolution center:** $175,960.00
**2006 CDRP grant:** $116,324.00

**Local funding sources:** District Court contracts, Macomb County Bar Foundation, and campaign contributions

**Total number of staff:** 2.5
**Total number of full-time equivalent positions:** 2
**Total number of mediators:** 65

**Types of cases handled or programs offered:** Small claims, general civil, cases evaluated for less than $25,000 (circuit), adult guardianship, juvenile victim offender, school truancy, special education, post-judgment domestic, discrimination matters, landlord/tenant, neighborhood issues, personal protection orders (non-domestic), peer mediation training offered, large group facilitation, and arbitration

**Courts in which services are provided or from which referrals are received:** 37th District (Warren), 38th District (Eastpointe), 41B District (Mt. Clemens, Harrison Twp., Clinton Twp.), 42-2 District (New Baltimore), 72nd District (Port Huron), Macomb County Circuit Court (including juvenile division), Macomb FOC, and Macomb County Probate Courts

**Other referral sources:** Michigan Department of Civil Rights, FOX2 Detroit, local police departments, Macomb County Bar Association's Lawyer Referral Service, private attorneys, local government municipalities, various Chamber of Commerce, Dispute Resolution Education Resources (DRER), and United States Postal Service

**Types of training offered:** 40-hour general civil mediation training and peer mediation training

# MARQUETTE ALGER RESOLUTION SERVICE

**Counties served:** Marquette and Alger
**Director:** Jennifer Frazier
**Office address:** 715 West Washington Street, Suite A, Marquette, MI 49855
**Email address:** marsmediation@yahoo.com
**Website:** www.marsmediation.org

**Start-up year:** 1992

**2006 Annual budget of overall dispute resolution center:** $109,409.28
**2006 CDRP grant:** $62,715.28

**Local funding sources:** Department of Human Services, 25th Circuit Court, and Probate Court-Juvenile Division

**Total number of staff:** 2
**Total number of full-time equivalent positions:** 0
**Total number of mediators:** 33

**Types of cases handled or programs offered:** Domestic relations, divorce, parenting and custody, property, special education, civil rights, permanency planning, small claims, Victim/Offender Reconciliation Program, adult guardianship, landlord/tenant, neighborhood, consumer/merchant, and facilitation

**Courts in which services are provided or from which referrals are received:** 11th Circuit, 25th Circuit, 93rd District, 96th District, 5th Probate, and 52nd Probate Courts

**Other referral sources:** Department of Human Services, Friend of the Court, human services organizations, self referrals, government agencies, schools, and private attorneys

**Types of training offered:** 40-hour community mediation training, victim awareness-empathy training, conflict resolution skills, permanency planning mediator training, and domestic violence training for mediators

# WESTSHORE DISPUTE RESOLUTION CENTER

**Counties served:** Muskegon, Manistee, Mason, and Oceana
**Director:** David Cotter
**Office address:** 8 West Walton Avenue, Muskegon, MI 49440
**Email address:** wdrc@verizon.net
**Website:** www.mediatewestmichigan.com

**Start-up year**: 1992

**2006 Annual budget of overall dispute resolution center**: $231,823.53
**2006 CDRP grant**: $45,490.33

**Local funding Sources**: United Ways, Child Care Fund, Mason and Oceana counties, fees, fund raising, and service contracts

**Total number of staff**: 5
**Total number of full-time equivalent positions**: 4 and 3/4
**Total number of mediators**: 40

**Types of cases handled or programs offered**: BARJ, domestic, school, contracts, guardianships, neighborhood, etc

**Courts in which services are provided or from which referrals are received:** Muskegon, Oceana, Mason, Manistee District, circuit, probate, and family in all counties

**Other referral sources**: Schools, police, attorneys, etc

**Types of training offered**: Basic mediator skills

# OAKLAND MEDIATION CENTER

**Counties served:** Oakland
**Director:** Bonnie Hanes, Executive Director
**Office address:** 550 Hulet Drive, Suite 102, Bloomfield Hills, MI 48302
**Email address:** bhanes@mediation-omc.org
**Website:** www.mediation-omc.org

**Start-up year:** 1989

**2006 Annual budget of overall dispute resolution center:** $528,278.00
**2006 CDRP grant:** $192,238.36

**Local funding sources:** Service for fee

**Total number of staff:** 6
**Total number of full-time equivalent positions:** 4.4
**Total number of mediators:** 89

**Types of cases handled or programs offered:** CDP-child protection, CML-criminal, CON-breach of contract, DIV-divorce without children, DIK-divorce with children, EMP-employment, GDA-guardianship adult, GDC-guardianship children, LAN-landlord/tenant, NGH-neighborhood, ODM-domestic matters pre-judgment, OPM-other probate matters, ORD-ordinance, statute, and regulation, PBP-public policy, PJC-post-judgment domestic, PPO-personal protection order, PPP-personal protection order domestic, PRP-property disputes, RST-real estate disputes, SCH-disputes relating to school, VRA-adult victim offender, and VRJ-juvenile victim offender,

**Courts in which services are provided or from which referrals are received:** 6th Circuit, Oakland Probate and 46th District, 50th District, 51st District, 52-1 District, 52-2 District, and 52-3 District Courts

**Other referral sources:** CMH-Community Mental Health, EEOC-Equal Employment Opportunity Commission, Friend of the Court, MDCR-Michigan Department of Civil Rights, MEA-Michigan Education Association, MSEMP-Michigan Special Education Mediation program, Troy Police Department, UAW-United Auto Workers, and USPS-United States Postal Service

**Types of training offered:** 40-hour SCAO approved civil court mediator training, 40-hour approved community mediator training, 40-hour SCAO approved domestic relations training, and 8-hour advanced mediator training, workplace - conflict resolution, peer mediation (Peers Making Peace), diversity, and I-Safe internet safety.

# COMMUNITY MEDIATION SERVICES

**Counties served:** Otsego, Alcona, Alpena, Cheboygan, Crawford, Iosco, Kalkaska, Montmorencey, Oscoda, and Presque Isle
**Director:** Grant Bliss
**Office address:** 116 5th Street, Gaylord, MI 49735
**Email address:** mediation@voyager.net
**Website:** N/A

**Start-up year:** 1994

**2006 Annual budget of overall dispute resolution center:** $57,952.00
**2006 CDRP grant:** $48,897.27

**Local funding sources:** Cheboygan County Circuit Court and Department of Human Services

**Total number of staff:** 4
**Total number of full-time equivalent positions:** 1.51
**Total number of mediators:** 64

**Types of cases handled or programs offered:** VOM, child welfare/protection, special education, special education facilitation, civil rights, adult guardianship, general civil, ACVS, circuit court, and small claims

**Courts in which services are provided or from which referrals are received:** 23rd Circuit, 26th Circuit, 46th Circuit Trial, 53rd Circuit, 81st District, 87th District, 88th District, Probate Courts for Alcona, Alpena, Antrim, Cheboygan, Crawford, Iosco, Kalkaska, Montmorency, Oscoda, Otsego, and Presque Isle counties.

**Other Referral Sources:**

**Types of Training Offered:** 40-hour initial volunteer mediator training and 4-hour annual update

# MEDIATION SERVICES

**Counties served:** Ottawa and Allegan
**Director:** Connie Corriveau
**Office address:** 68 West 8th Street, Suite 140, Holland, MI 49423
**Email address:** ccorriveau@tds.net
**Website:** www.msao.org

**Start-up year:** 1993

**2006 Annual budget of overall dispute resolution center:** $78,771.00
**2006 CDRP grant:** $35,683.00

**Local funding sources:** City of Holland CSSA Grant, Allegan County United Way, and Building Restorative Communities Grant – Ottawa County

**Total number of staff:** 2
**Total number of full-time equivalent positions:** 1.6
**Total number of mediators:** 41

**Types of cases handled or programs offered:** Community and neighborhood, general civil cases, restorative justice – victim/offender mediation and family conferencing, parenting time and parenting concerns, personal property disbursement, probate – adult guardianship and estates, special education mediation, and United States Postal Service REDRESS (Resolve Employment Disputes Reach Equitable Solutions Swiftly)

**Courts in which services are provided or from which referrals are received:** 58th District, 20th Circuit, 48th Circuit, 3rd Probate, and 70th Probate Courts

**Other referral sources:** Local government, attorneys, human services agencies, and outreach programs

**Types of training offered:** 40-hour SCAO approved community mediation training, staff development and mediation continuing education, and customized mediation skills and conflict management seminars

# HDC CENTER FOR DISPUTE RESOLUTION

**Counties served:** Tuscola, Huron, Lapeer, and Sanilac
**Director:** Peggy Davy
**Office address:** 429 Montague Avenue, Caro, MI 48723
**Email address:** peggyd@hdc-caro.org
**Website:** N/A

**Start-up year:** 1994

**2006 Annual budget of overall dispute resolution center:** $52,595.44
**2006 CDRP grant:** $32,401.00

**Local funding sources:** Sanilac family court, Michigan Department of Civil Rights, ACCESS Alliance of Michigan, and fees and donations

**Total number of staff:** 2
**Total number of full-time equivalent positions:** .80
**Total number of mediators:** 18

**Types of cases handled or programs offered:** Property damage, neighborhood issues, consumer/merchant, landlord/tenant, family disputes, employment, ordinance violations, property, small claims, civil cases, professional/client, permanency planning, civil rights, recipient rights, special education, and USDA/Rural Development agricultural issues

**Courts in which services are provided or from which referrals are received:** 71A District, 40th Circuit, 73A District, 24th Circuit, 76th Probate, and 71B District Courts

**Other referral sources:** Court referrals, businesses, organizations, townships, local elected officials, housing programs, farm service agencies, Department of Natural Resources, rural development, and schools

**Types of training offered:** 40-hour mediation training, Michigan Agricultural Mediation Program Mediators and Assistants, Permanency Planning Mediation program orientation, and various conflict resolution workshops

# DISPUTE RESOLUTION CENTERS OF MICHIGAN, INC.

**Counties served:** Washtenaw and Livingston
**Director:** Kaye L. Lang
**Office address:** 110 N. Fourth Avenue, Suite 100, Ann Arbor, MI 48104
**Email address:** drc@ewashtenaw.org
**Website:** www.mimediation.org

**Start-up year:** 1983

**2006 Annual budget of overall dispute resolution center:** $281,000.00
**2006 CDRP grant:** $59,701.20

**Local funding sources:** Washtenaw County and Livingston County

**Total number of staff:** 5
**Total number of full-time equivalent positions:** 3.6
**Total number of mediators:** 80

**Types of cases handled or programs offered:** Consumer, neighbor, adult guardianship, minor guardianship, estate, domestic-family, parent-child, special education, permanency planning, landlord/tenant, employment, contracts, and property

**Courts in which services are provided or from which referrals are received:** Washtenaw Family Court, Washtenaw County Probate Court, and 14A Judicial District Court

**Other referral sources:** Self referrals, private attorneys, Washtenaw County Bar Association, Washtenaw County/EMU Legal Resource Center, government units, and human services organizations

**Types of training offered:** 40-hour basic community mediator training, general civil mediator training, advanced mediator training, conflict skills workshops, customized trainings for community businesses, organizations, school, agencies, or government departments

# WAYNE MEDIATION CENTER

**Counties served:** Wayne
**Director:** Howard A. Lischeron
**Office address:** 19855 Outer Drive, Suite 206 – East Building, Dearborn, MI 48124
**Email address:** hlischeron@mediation-wayne.org
**Website:** www.mediation-wayne.org

**Start-up year:** 1987

**2006 Annual budget of overall dispute resolution center:** $533,000.00
**2006 CDRP grant:** $360,050.00

**Local funding sources:** Extensive professional pro-bono time commitment and fees from training and services provided

**Total number of staff:** 7
**Total number of full-time equivalent positions:** 5.33
**Total number of mediators:** 140

**Types of cases handled or programs offered:** Small claims, neighborhood, consumer/merchant, employment, civil rights, special education, post-judgment issues, personal protective order, probate (care of elderly parent and intestate distribution), and incorrigible child

**Courts in which services are provided or from which referrals are received:** Several divisions of the 3rd Circuit, and the 36th District, 23rd District, 33rd District, 31st District, 21st District, 24th District, and the 29th District

**Other referral sources:** Police departments, building code departments, Michigan Department of Civil Rights, and City of Detroit Human Rights Department

**Types of training offered:** Court Rule approved 40-hour general civil

# State of Michigan

## Community Dispute Resolution Program Report: CDRP

**Name of Center:** Cumulative
**Primary County:** CUMULATIVE
**Date Range:** 1/1/2006 - 12/31/2006
**Report Date:** 5/23/2007

### CASE DISPOSITION TOTALS

| | | |
|---|---|---|
| Conciliated | 1101 | 10.5% |
| Mediated to Agreement | 6164 | 58.5% |
| Mediated to Partial Agreement | 198 | 1.9% |
| Mediated without Agreement | 2886 | 27.4% |
| Faciliated | 184 | 1.7% |
| Arbitrated | 1 | 0.0% |
| **TOTAL** | **10534** | |

### NO MEDIATION HELD

| | | |
|---|---|---|
| Settled Prior to Mediation | 444 | 11.7% |
| Respondent Refuses to Mediate | 975 | 25.7% |
| Initiator Failed to Show | 102 | 2.7% |
| Respondent Failed to Show | 730 | 19.2% |
| Both Failed to Show | 94 | 2.5% |
| Case Withdrawn | 393 | 10.3% |
| Unable to Contact | 791 | 20.8% |
| Unamenable for Mediation | 269 | 7.1% |
| **TOTAL** | **3798** | |

| | | | | | |
|---|---|---|---|---|---|
| Arbitration Sessions: | 1 | Mediated w/ Agreement Sessions: | 6673 | Avg Mediation Duration (mins): | 97.62 |
| Facilitated Sessions: | 199 | Mediated Part Agreement Sessions: | 195 | Total Fees Received: | $244,778.40 |
| | | Mediated w/o Agreement Sessions: | 3152 | | |

Total Cases where Money Was Distributed: 3984
Money Distributed due to Agreement: $10,256,295.28

### ADDITIONAL CASE INFORMATION:

| | | | |
|---|---|---|---|
| Number of Accepted Cases: | 13899 | Number of Disposed Cases: | 14332 |
| Returnee to Mediation: | | Avg Days from Intake to Disposition: | 22.3375 |
| New Matter: | 1674 | Number of Individuals Served: | 31003 |
| Remediation of New Matter: | 49 | Number of Children Involved: | 3410 |
| Non-compliance of Old Matter: | 6 | Number of Cases Referred Elsewhere: | 236 |

### REFERRAL SOURCE

| | | |
|---|---|---|
| BUS: Business/Corporation | 45 | 0.3% |
| CSR: Community, Social, Religious Organization | 172 | 1.2% |
| CTS: Courts | 11359 | 79.3% |
| FFC: Friend, Family, Colleague | 42 | 0.3% |
| GOV: Government | 426 | 3.0% |
| LEG: Legal Organizations | 166 | 1.2% |
| MAR: Marketing, Advertising, Outreach | 511 | 3.6% |
| POL: Police, Sheriff, State Police | 91 | 0.6% |
| PRS: Prosecutor | 35 | 0.2% |
| SCH: Education Institution | 816 | 5.7% |
| SEL: Self | 535 | 3.7% |
| OTH: Other | 134 | 0.9% |
| **TOTAL** | **14332** | |

### DISPUTE TYPE

| | | |
|---|---|---|
| CDP: Child Protection | 110 | 0.8% |
| CML: Criminal | 38 | 0.3% |
| CON: Breach Contract | 7023 | 49.0% |
| EMP: Employment | 336 | 2.3% |
| GDA: Guardianship, Adult | 101 | 0.7% |
| GDC: Guardianship, Child | 70 | 0.5% |
| LAN: Landord/Tenant | 1428 | 10.0% |
| NGH: Neighborhood, Noise/Nuiance | 234 | 1.6% |
| ODM: Domestic Matters | 1185 | 8.3% |
| OPM: Other Probate Matters | 116 | 0.8% |
| ORD: Ordinance, Statue, Regulation | 42 | 0.3% |
| PBP: Public Policy | 52 | 0.4% |
| PJC: Post Judgment Domestic | 815 | 5.7% |
| PPO: Non-domestic PPO | 76 | 0.5% |
| PPP: Domestic PPO | 10 | 0.1% |
| PRP: Property | 682 | 4.8% |
| RST: Real Estate | 63 | 0.4% |
| SCH: School Problems | 738 | 5.1% |
| VRA: Victim Offender Restitution, Adult | 19 | 0.1% |
| VRJ: Victim Offender Restitution, Juv | 788 | 5.5% |
| OTH: Other | 403 | 2.8% |
| DIK:Divorce w/ children | 0 | 0.0% |
| DIV:Divorce no children | 3 | 0.0% |
| **TOTAL** | **14332** | |

# State of Michigan

## Community Dispute Resolution Program Report: CDRP

**Name of Center:** Citizens Mediation Service, Inc. **Date Range:** 1/1/2006 - 12/31/2006

**Primary County:** BERRIEN **Report Date:** 5/23/2007

| CASE DISPOSITION TOTALS | | |
|---|---|---|
| Conciliated | 83 | 21.6% |
| Mediated to Agreement | 159 | 41.4% |
| Mediated to Partial Agreement | 5 | 1.3% |
| Mediated without Agreement | 123 | 32.0% |
| Facilitated | 14 | 3.6% |
| Arbitrated | 0 | 0.0% |
| **TOTAL** | **384** | |

| NO MEDIATION HELD | | |
|---|---|---|
| Settled Prior to Mediation | 98 | 33.1% |
| Respondent Refuses to Mediate | 67 | 22.6% |
| Initiator Failed to Show | 8 | 2.7% |
| Respondent Failed to Show | 46 | 15.5% |
| Both Failed to Show | 1 | 0.3% |
| Case Withdrawn | 12 | 4.1% |
| Unable to Contact | 46 | 15.5% |
| Unamenable for Mediation | 18 | 6.1% |
| **TOTAL** | **296** | |

| | | | | | |
|---|---|---|---|---|---|
| Arbitration Sessions: | 0 | Mediated w/ Agreement Sessions: | 160 | Avg Mediation Duration (mins): | 79.72 |
| Facilitated Sessions: | 14 | Mediated Part Agreement Sessions: | 5 | Total Fees Received: | $26,594.00 |
| | | Mediated w/o Agreement Sessions: | 125 | | |

Total Cases where Money Was Distributed: 161

Money Distributed due to Agreement: $249,674.39

**ADDITIONAL CASE INFORMATION:**

| | | | |
|---|---|---|---|
| Number of Accepted Cases: | 721 | Number of Disposed Cases: | 680 |
| Returnee to Mediation: | | Avg Days from Intake to Disposition: | 33 |
| New Matter: | 222 | Number of Individuals Served: | 723 |
| Remediation of New Matter: | 8 | Number of Children Involved: | 72 |
| Non-compliance of Old Matter: | 0 | Number of Cases Referred Elsewhere: | 0 |

| REFERRAL SOURCE | | |
|---|---|---|
| BUS: Business/Corporation | 8 | 1.2% |
| CSR: Community, Social, Religious Organization | 2 | 0.3% |
| CTS: Courts | 582 | 85.6% |
| FFC: Friend, Family, Colleague | 1 | 0.1% |
| GOV: Government | 14 | 2.1% |
| LEG: Legal Organizations | 5 | 0.7% |
| MAR: Marketing, Advertising, Outreach | 0 | 0.0% |
| POL: Police, Sheriff, State Police | 0 | 0.0% |
| PRS: Prosecutor | 5 | 0.7% |
| SCH: Education Institution | 19 | 2.8% |
| SEL: Self | 44 | 6.5% |
| OTH: Other | 0 | 0.0% |
| **TOTAL** | **680** | |

| DISPUTE TYPE | | |
|---|---|---|
| CDP: Child Protection | 1 | 0.1% |
| CML: Criminal | 1 | 0.1% |
| CON: Breach Contract | 458 | 67.4% |
| EMP: Employment | 16 | 2.4% |
| GDA: Guardianship, Adult | 0 | 0.0% |
| GDC: Guardianship, Child | 1 | 0.1% |
| LAN: Landord/Tenant | 47 | 6.9% |
| NGH: Neighborhood, Noise/Nuiance | 4 | 0.6% |
| ODM: Domestic Matters | 74 | 10.9% |
| OPM: Other Probate Matters | 1 | 0.1% |
| ORD: Ordinance, Statue, Regulation | 2 | 0.3% |
| PBP: Public Policy | 1 | 0.1% |
| PJC: Post Judgment Domestic | 3 | 0.4% |
| PPO: Non-domestic PPO | 1 | 0.1% |
| PPP: Domestic PPO | 0 | 0.0% |
| PRP: Property | 24 | 3.5% |
| RST: Real Estate | 1 | 0.1% |
| SCH: School Problems | 11 | 1.6% |
| VRA: Victim Offender Restitution, Adult | 0 | 0.0% |
| VRJ: Victim Offender Restitution, Juv | 27 | 4.0% |
| OTH: Other | 7 | 1.0% |
| **TOTAL** | **680** | |

# State of Michigan

## Community Dispute Resolution Program Report: CDRP

**Name of Center:** Citizen Dispute Resolution Service, Inc. **Date Range:** 1/1/2006 - 12/31/2006

**Primary County:** CHARLEVOIX **Report Date:** 5/23/2007

### CASE DISPOSITION TOTALS

| | | |
|---|---|---|
| Conciliated | 71 | 18.7% |
| Mediated to Agreement | 253 | 66.8% |
| Mediated to Partial Agreement | 6 | 1.6% |
| Mediated without Agreement | 49 | 12.9% |
| Faciliated | 0 | 0.0% |
| Arbitrated | 0 | 0.0% |
| **TOTAL** | **379** | |

### NO MEDIATION HELD

| | | |
|---|---|---|
| Settled Prior to Mediation | 6 | 5.5% |
| Respondent Refuses to Mediate | 53 | 48.6% |
| Initiator Failed to Show | 0 | 0.0% |
| Respondent Failed to Show | 2 | 1.8% |
| Both Failed to Show | 0 | 0.0% |
| Case Withdrawn | 26 | 23.9% |
| Unable to Contact | 20 | 18.4% |
| Unamenable for Mediation | 2 | 1.8% |
| **TOTAL** | **109** | |

| | | | | | |
|---|---|---|---|---|---|
| Arbitration Sessions: | 0 | Mediated w/ Agreement Sessions: | 263 | Avg Mediation Duration (mins): | 93.25 |
| Facilitated Sessions: | 0 | Mediated Part Agreement Sessions: | 7 | Total Fees Received: | $1,297.00 |
| | | Mediated w/o Agreement Sessions: | 50 | | |

Total Cases where Money Was Distributed: 184

Money Distributed due to Agreement: $290,401.83

### ADDITIONAL CASE INFORMATION:

| | | | |
|---|---|---|---|
| Number of Accepted Cases: | 463 | Number of Disposed Cases: | 488 |
| Returnee to Mediation: | | Avg Days from Intake to Disposition: | 35.25 |
| New Matter: | 16 | Number of Individuals Served: | 957 |
| Remediation of New Matter: | 0 | Number of Children Involved: | 159 |
| Non-compliance of Old Matter: | 0 | Number of Cases Referred Elsewhere: | 0 |

### REFERRAL SOURCE

| | | |
|---|---|---|
| BUS: Business/Corporation | 5 | 1.0% |
| CSR: Community, Social, Religious Organization | 0 | 0.0% |
| CTS: Courts | 394 | 80.7% |
| FFC: Friend, Family, Colleague | 2 | 0.4% |
| GOV: Government | 6 | 1.2% |
| LEG: Legal Organizations | 9 | 1.8% |
| MAR: Marketing, Advertising, Outreach | 0 | 0.0% |
| POL: Police, Sheriff, State Police | 2 | 0.4% |
| PRS: Prosecutor | 0 | 0.0% |
| SCH: Education Institution | 1 | 0.2% |
| SEL: Self | 51 | 10.5% |
| OTH: Other | 18 | 3.7% |
| **TOTAL** | **488** | |

### DISPUTE TYPE

| | | |
|---|---|---|
| CDP: Child Protection | 59 | 12.1% |
| CML: Criminal | 0 | 0.0% |
| CON: Breach Contract | 187 | 38.3% |
| EMP: Employment | 5 | 1.0% |
| GDA: Guardianship, Adult | 1 | 0.2% |
| GDC: Guardianship, Child | 2 | 0.4% |
| LAN: Landord/Tenant | 16 | 3.3% |
| NGH: Neighborhood, Noise/Nuiance | 7 | 1.4% |
| ODM: Domestic Matters | 73 | 15.0% |
| OPM: Other Probate Matters | 8 | 1.6% |
| ORD: Ordinance, Statue, Regulation | 0 | 0.0% |
| PBP: Public Policy | 0 | 0.0% |
| PJC: Post Judgment Domestic | 23 | 4.7% |
| PPO: Non-domestic PPO | 0 | 0.0% |
| PPP: Domestic PPO | 0 | 0.0% |
| PRP: Property | 7 | 1.4% |
| RST: Real Estate | 1 | 0.2% |
| SCH: School Problems | 2 | 0.4% |
| VRA: Victim Offender Restitution, Adult | 0 | 0.0% |
| VRJ: Victim Offender Restitution, Juv | 89 | 18.2% |
| OTH: Other | 5 | 1.0% |
| DIK:Divorce w/ children | 0 | 0.0% |
| DIV:Divorce no children | 3 | 0.6% |
| **TOTAL** | **488** | |

# State of Michigan

## Community Dispute Resolution Program Report: CDRP

**Name of Center:** Eastern UP Dispute Resolution Center, Inc. **Date Range:** 1/1/2006 - 12/31/2006

**Primary County:** CHIPPEWA **Report Date:** 5/23/2007

### CASE DISPOSITION TOTALS

| | | |
|---|---|---|
| Conciliated | 47 | 21.1% |
| Mediated to Agreement | 94 | 42.2% |
| Mediated to Partial Agreement | 0 | 0.0% |
| Mediated without Agreement | 34 | 15.2% |
| Faciliated | 48 | 21.5% |
| Arbitrated | 0 | 0.0% |
| **TOTAL** | **223** | |

### NO MEDIATION HELD

| | | |
|---|---|---|
| Settled Prior to Mediation | 23 | 11.2% |
| Respondent Refuses to Mediate | 36 | 17.5% |
| Initiator Failed to Show | 2 | 1.0% |
| Respondent Failed to Show | 13 | 6.3% |
| Both Failed to Show | 0 | 0.0% |
| Case Withdrawn | 15 | 7.3% |
| Unable to Contact | 93 | 45.1% |
| Unamenable for Mediation | 24 | 11.7% |
| **TOTAL** | **206** | |

| | | | | | |
|---|---|---|---|---|---|
| Arbitration Sessions: | 0 | Mediated w/ Agreement Sessions: | 97 | Avg Mediation Duration (mins): | 73.25 |
| Facilitated Sessions: | 48 | Mediated Part Agreement Sessions: | 0 | Total Fees Received: | $15,244.80 |
| | | Mediated w/o Agreement Sessions: | 34 | | |

Total Cases where Money Was Distributed: 41

Money Distributed due to Agreement: $197,243.08

### ADDITIONAL CASE INFORMATION:

| | | | |
|---|---|---|---|
| Number of Accepted Cases: | 412 | Number of Disposed Cases: | 429 |
| Retumee to Mediation: | | Avg Days from Intake to Disposition: | 21.5 |
| New Matter: | 153 | Number of Individuals Served: | 1235 |
| Remediation of New Matter: | 7 | Number of Children Involved: | 90 |
| Non-compliance of Old Matter: | 0 | Number of Cases Referred Elsewhere: | 10 |

### REFERRAL SOURCE

| | | |
|---|---|---|
| BUS: Business/Corporation | 5 | 1.2% |
| CSR: Community, Social, Religious Organization | 31 | 7.2% |
| CTS: Courts | 298 | 69.5% |
| FFC: Friend, Family, Colleague | 1 | 0.2% |
| GOV: Government | 1 | 0.2% |
| LEG: Legal Organizations | 2 | 0.5% |
| MAR: Marketing, Advertising, Outreach | 0 | 0.0% |
| POL: Police, Sheriff, State Police | 0 | 0.0% |
| PRS: Prosecutor | 11 | 2.6% |
| SCH: Education Institution | 4 | 0.9% |
| SEL: Self | 75 | 17.5% |
| OTH: Other | 1 | 0.2% |
| **TOTAL** | **429** | |

### DISPUTE TYPE

| | | |
|---|---|---|
| CDP: Child Protection | 0 | 0.0% |
| CML: Criminal | 2 | 0.5% |
| CON: Breach Contract | 262 | 61.1% |
| EMP: Employment | 4 | 0.9% |
| GDA: Guardianship, Adult | 0 | 0.0% |
| GDC: Guardianship, Child | 0 | 0.0% |
| LAN: Landord/Tenant | 25 | 5.8% |
| NGH: Neighborhood, Noise/Nuiance | 7 | 1.6% |
| ODM: Domestic Matters | 55 | 12.8% |
| OPM: Other Probate Matters | 0 | 0.0% |
| ORD: Ordinance, Statue, Regulation | 0 | 0.0% |
| PBP: Public Policy | 0 | 0.0% |
| PJC: Post Judgment Domestic | 10 | 2.3% |
| PPO: Non-domestic PPO | 0 | 0.0% |
| PPP: Domestic PPO | 0 | 0.0% |
| PRP: Property | 8 | 1.9% |
| RST: Real Estate | 3 | 0.7% |
| SCH: School Problems | 10 | 2.3% |
| VRA: Victim Offender Restitution, Adult | 1 | 0.2% |
| VRJ: Victim Offender Restitution, Juv | 2 | 0.5% |
| OTH: Other | 40 | 9.3% |
| DIK:Divorce w/ children | 0 | 0.0% |
| DIV:Divorce no children | 0 | 0.0% |
| **TOTAL** | **429** | |

# State of Michigan

## Community Dispute Resolution Program Report: CDRP

**Name of Center:** Resolution Services Program **Date Range:** 1/1/2006 - 12/31/2006

**Primary County:** DELTA **Report Date:** 5/23/2007

| CASE DISPOSITION TOTALS | | |
|---|---|---|
| Conciliated | 45 | 21.3% |
| Mediated to Agreement | 116 | 55.0% |
| Mediated to Partial Agreement | 3 | 1.4% |
| Mediated without Agreement | 12 | 5.7% |
| Facilitated | 35 | 16.6% |
| Arbitrated | 0 | 0.0% |
| **TOTAL** | **211** | |

| NO MEDIATION HELD | | |
|---|---|---|
| Settled Prior to Mediation | 3 | 4.3% |
| Respondent Refuses to Mediate | 28 | 40.0% |
| Initiator Failed to Show | 3 | 4.3% |
| Respondent Failed to Show | 0 | 0.0% |
| Both Failed to Show | 0 | 0.0% |
| Case Withdrawn | 10 | 14.3% |
| Unable to Contact | 25 | 35.7% |
| Unamenable for Mediation | 1 | 1.4% |
| **TOTAL** | **70** | |

| | | | | | |
|---|---|---|---|---|---|
| Arbitration Sessions: | 0 | Mediated w/ Agreement Sessions: | 124 | Avg Mediation Duration (mins): | 61.81 |
| Facilitated Sessions: | 35 | Mediated Part Agreement Sessions: | 3 | Total Fees Received: | $5,895.00 |
| | | Mediated w/o Agreement Sessions: | 15 | | |

Total Cases where Money Was Distributed: 119

Money Distributed due to Agreement: $120,069.84

**ADDITIONAL CASE INFORMATION:**

| | | | |
|---|---|---|---|
| Number of Accepted Cases: | 294 | Number of Disposed Cases: | 281 |
| Returnee to Mediation: | | Avg Days from Intake to Disposition: | 32 |
| New Matter: | 0 | Number of Individuals Served: | 1418 |
| Remediation of New Matter: | 0 | Number of Children Involved: | 36 |
| Non-compliance of Old Matter: | 0 | Number of Cases Referred Elsewhere: | 0 |

| REFERRAL SOURCE | | |
|---|---|---|
| BUS: Business/Corporation | 0 | 0.0% |
| CSR: Community, Social, Religious Organization | 7 | 2.5% |
| CTS: Courts | 221 | 78.6% |
| FFC: Friend, Family, Colleague | 1 | 0.4% |
| GOV: Government | 4 | 1.4% |
| LEG: Legal Organizations | 5 | 1.8% |
| MAR: Marketing, Advertising, Outreach | 1 | 0.4% |
| POL: Police, Sheriff, State Police | 3 | 1.1% |
| PRS: Prosecutor | 3 | 1.1% |
| SCH: Education Institution | 26 | 9.3% |
| SEL: Self | 8 | 2.8% |
| OTH: Other | 2 | 0.7% |
| **TOTAL** | **281** | |

| DISPUTE TYPE | | |
|---|---|---|
| CDP: Child Protection | 0 | 0.0% |
| CML: Criminal | 0 | 0.0% |
| CON: Breach Contract | 97 | 34.5% |
| EMP: Employment | 2 | 0.7% |
| GDA: Guardianship, Adult | 0 | 0.0% |
| GDC: Guardianship, Child | 0 | 0.0% |
| LAN: Landord/Tenant | 13 | 4.6% |
| NGH: Neighborhood, Noise/Nuiance | 2 | 0.7% |
| ODM: Domestic Matters | 25 | 8.9% |
| OPM: Other Probate Matters | 2 | 0.7% |
| ORD: Ordinance, Statue, Regulation | 1 | 0.4% |
| PBP: Public Policy | 0 | 0.0% |
| PJC: Post Judgment Domestic | 0 | 0.0% |
| PPO: Non-domestic PPO | 0 | 0.0% |
| PPP: Domestic PPO | 0 | 0.0% |
| PRP: Property | 1 | 0.4% |
| RST: Real Estate | 1 | 0.4% |
| SCH: School Problems | 2 | 0.7% |
| VRA: Victim Offender Restitution, Adult | 4 | 1.4% |
| VRJ: Victim Offender Restitution, Juv | 98 | 34.9% |
| OTH: Other | 33 | 11.7% |
| **TOTAL** | **281** | |

# State of Michigan

## Community Dispute Resolution Program Report: CDRP

**Name of Center:** Community Resolution Center **Date Range:** 1/1/2006 - 12/31/2006

**Primary County:** GENESEE **Report Date:** 5/23/2007

### CASE DISPOSITION TOTALS

| | | |
|---|---|---|
| Conciliated | 16 | 1.9% |
| Mediated to Agreement | 566 | 68.5% |
| Mediated to Partial Agreement | 17 | 2.1% |
| Mediated without Agreement | 227 | 27.5% |
| Faciliated | 0 | 0.0% |
| Arbitrated | 0 | 0.0% |
| **TOTAL** | **826** | |

### NO MEDIATION HELD

| | | |
|---|---|---|
| Settled Prior to Mediation | 50 | 12.0% |
| Respondent Refuses to Mediate | 36 | 8.7% |
| Initiator Failed to Show | 23 | 5.5% |
| Respondent Failed to Show | 178 | 42.8% |
| Both Failed to Show | 43 | 10.3% |
| Case Withdrawn | 27 | 6.5% |
| Unable to Contact | 24 | 5.8% |
| Unamenable for Mediation | 35 | 8.4% |
| **TOTAL** | **416** | |

| | | | | | |
|---|---|---|---|---|---|
| Arbitration Sessions: | 0 | Mediated w/ Agreement Sessions: | 582 | Avg Mediation Duration (mins): | 109.21 |
| Facilitated Sessions: | 0 | Mediated Part Agreement Sessions: | 20 | Total Fees Received: | $15,242.50 |
| | | Mediated w/o Agreement Sessions: | 235 | | |

Total Cases where Money Was Distributed: 107

Money Distributed due to Agreement: $454,446.97

### ADDITIONAL CASE INFORMATION:

| | | | |
|---|---|---|---|
| Number of Accepted Cases: | 1203 | Number of Disposed Cases: | 1242 |
| Returnee to Mediation: | | Avg Days from Intake to Disposition: | 24.75 |
| New Matter: | 13 | Number of Individuals Served: | 1979 |
| Remediation of New Matter: | 6 | Number of Children Involved: | 856 |
| Non-compliance of Old Matter: | 1 | Number of Cases Referred Elsewhere: | 0 |

### REFERRAL SOURCE

| | | |
|---|---|---|
| BUS: Business/Corporation | 0 | 0.0% |
| CSR: Community, Social, Religious Organization | 6 | 0.5% |
| CTS: Courts | 836 | 67.3% |
| FFC: Friend, Family, Colleague | 2 | 0.2% |
| GOV: Government | 60 | 4.8% |
| LEG: Legal Organizations | 7 | 0.6% |
| MAR: Marketing, Advertising, Outreach | 1 | 0.1% |
| POL: Police, Sheriff, State Police | 0 | 0.0% |
| PRS: Prosecutor | 0 | 0.0% |
| SCH: Education Institution | 283 | 22.8% |
| SEL: Self | 39 | 3.1% |
| OTH: Other | 8 | 0.6% |
| **TOTAL** | **1242** | |

### DISPUTE TYPE

| | | |
|---|---|---|
| CDP: Child Protection | 1 | 0.1% |
| CML: Criminal | 5 | 0.4% |
| CON: Breach Contract | 74 | 6.0% |
| EMP: Employment | 38 | 3.1% |
| GDA: Guardianship, Adult | 5 | 0.4% |
| GDC: Guardianship, Child | 1 | 0.1% |
| LAN: Landord/Tenant | 114 | 9.2% |
| NGH: Neighborhood, Noise/Nuiance | 6 | 0.5% |
| ODM: Domestic Matters | 192 | 15.5% |
| OPM: Other Probate Matters | 25 | 2.0% |
| ORD: Ordinance, Statue, Regulation | 0 | 0.0% |
| PBP: Public Policy | 1 | 0.1% |
| PJC: Post Judgment Domestic | 380 | 30.6% |
| PPO: Non-domestic PPO | 1 | 0.1% |
| PPP: Domestic PPO | 0 | 0.0% |
| PRP: Property | 21 | 1.7% |
| RST: Real Estate | 3 | 0.2% |
| SCH: School Problems | 293 | 23.6% |
| VRA: Victim Offender Restitution, Adult | 0 | 0.0% |
| VRJ: Victim Offender Restitution, Juv | 38 | 3.1% |
| OTH: Other | 44 | 3.5% |
| **TOTAL** | **1242** | |

# State of Michigan

## Community Dispute Resolution Program Report: CDRP

**Name of Center:** Western UP Mediators **Date Range:** 1/1/2006 - 12/31/2006

**Primary County:** GOGEBIC **Report Date:** 5/23/2007

### CASE DISPOSITION TOTALS

| | | |
|---|---|---|
| Conciliated | 82 | 37.3% |
| Mediated to Agreement | 106 | 48.2% |
| Mediated to Partial Agreement | 1 | 0.5% |
| Mediated without Agreement | 31 | 14.1% |
| Faciliated | 0 | 0.0% |
| Arbitrated | 0 | 0.0% |
| **TOTAL** | **220** | |

### NO MEDIATION HELD

| | | |
|---|---|---|
| Settled Prior to Mediation | 1 | 3.7% |
| Respondent Refuses to Mediate | 5 | 18.5% |
| Initiator Failed to Show | 3 | 11.1% |
| Respondent Failed to Show | 3 | 11.1% |
| Both Failed to Show | 0 | 0.0% |
| Case Withdrawn | 11 | 40.8% |
| Unable to Contact | 2 | 7.4% |
| Unamenable for Mediation | 2 | 7.4% |
| **TOTAL** | **27** | |

| | | | | | |
|---|---|---|---|---|---|
| Arbitration Sessions: | 0 | Mediated w/ Agreement Sessions: | 107 | Avg Mediation Duration (mins): | 86.46 |
| Facilitated Sessions: | 0 | Mediated Part Agreement Sessions: | 1 | Total Fees Received: | $0.00 |
| | | Mediated w/o Agreement Sessions: | 31 | | |

Total Cases where Money Was Distributed: 23

Money Distributed due to Agreement: $31,313.44

### ADDITIONAL CASE INFORMATION:

| | | | |
|---|---|---|---|
| Number of Accepted Cases: | 243 | Number of Disposed Cases: | 247 |
| Returnee to Mediation: | | Avg Days from Intake to Disposition: | 10.25 |
| New Matter: | 25 | Number of Individuals Served: | 523 |
| Remediation of New Matter: | 5 | Number of Children Involved: | 239 |
| Non-compliance of Old Matter: | 0 | Number of Cases Referred Elsewhere: | 0 |

### REFERRAL SOURCE

| | | |
|---|---|---|
| BUS: Business/Corporation | 1 | 0.4% |
| CSR: Community, Social, Religious Organization | 0 | 0.0% |
| CTS: Courts | 229 | 92.7% |
| FFC: Friend, Family, Colleague | 0 | 0.0% |
| GOV: Government | 1 | 0.4% |
| LEG: Legal Organizations | 2 | 0.8% |
| MAR: Marketing, Advertising, Outreach | 0 | 0.0% |
| POL: Police, Sheriff, State Police | 0 | 0.0% |
| PRS: Prosecutor | 2 | 0.8% |
| SCH: Education Institution | 0 | 0.0% |
| SEL: Self | 12 | 4.9% |
| OTH: Other | 0 | 0.0% |
| **TOTAL** | **247** | |

### DISPUTE TYPE

| | | |
|---|---|---|
| CDP: Child Protection | 0 | 0.0% |
| CML: Criminal | 0 | 0.0% |
| CON: Breach Contract | 19 | 7.7% |
| EMP: Employment | 0 | 0.0% |
| GDA: Guardianship, Adult | 0 | 0.0% |
| GDC: Guardianship, Child | 0 | 0.0% |
| LAN: Landord/Tenant | 10 | 4.1% |
| NGH: Neighborhood, Noise/Nuiance | 0 | 0.0% |
| ODM: Domestic Matters | 111 | 44.9% |
| OPM: Other Probate Matters | 0 | 0.0% |
| ORD: Ordinance, Statue, Regulation | 2 | 0.8% |
| PBP: Public Policy | 0 | 0.0% |
| PJC: Post Judgment Domestic | 69 | 27.9% |
| PPO: Non-domestic PPO | 0 | 0.0% |
| PPP: Domestic PPO | 0 | 0.0% |
| PRP: Property | 9 | 3.6% |
| RST: Real Estate | 0 | 0.0% |
| SCH: School Problems | 4 | 1.6% |
| VRA: Victim Offender Restitution, Adult | 0 | 0.0% |
| VRJ: Victim Offender Restitution, Juv | 12 | 4.9% |
| OTH: Other | 11 | 4.5% |
| **TOTAL** | **247** | |

# State of Michigan

## Community Dispute Resolution Program Report: CDRP

**Name of Center:** Community Reconciliation Services, Inc. **Date Range:** 1/1/2006 - 12/31/2006

**Primary County:** GRAND TRAV **Report Date:** 5/23/2007

### CASE DISPOSITION TOTALS

| | | |
|---|---|---|
| Conciliated | 81 | 41.8% |
| Mediated to Agreement | 59 | 30.4% |
| Mediated to Partial Agreement | 2 | 1.0% |
| Mediated without Agreement | 17 | 8.8% |
| Facilitated | 35 | 18.0% |
| Arbitrated | 0 | 0.0% |
| **TOTAL** | **194** | |

### NO MEDIATION HELD

| | | |
|---|---|---|
| Settled Prior to Mediation | 0 | 0.0% |
| Respondent Refuses to Mediate | 23 | 45.1% |
| Initiator Failed to Show | 1 | 2.0% |
| Respondent Failed to Show | 0 | 0.0% |
| Both Failed to Show | 0 | 0.0% |
| Case Withdrawn | 9 | 17.7% |
| Unable to Contact | 6 | 11.8% |
| Unamenable for Mediation | 12 | 23.5% |
| **TOTAL** | **51** | |

| | | | | | |
|---|---|---|---|---|---|
| Arbitration Sessions: | 0 | Mediated w/ Agreement Sessions: | 60 | Avg Mediation Duration (mins): | 124.57 |
| Facilitated Sessions: | 36 | Mediated Part Agreement Sessions: | 3 | Total Fees Received: | $10,631.50 |
| | | Mediated w/o Agreement Sessions: | 18 | | |

Total Cases where Money Was Distributed: 97

Money Distributed due to Agreement: $278,030.37

### ADDITIONAL CASE INFORMATION:

| | | | |
|---|---|---|---|
| Number of Accepted Cases: | 199 | Number of Disposed Cases: | 245 |
| Returnee to Mediation: | | Avg Days from Intake to Disposition: | 22.25 |
| New Matter: | 1 | Number of Individuals Served: | 803 |
| Remediation of New Matter: | 0 | Number of Children Involved: | 24 |
| Non-compliance of Old Matter: | 0 | Number of Cases Referred Elsewhere: | 0 |

### REFERRAL SOURCE

| | | |
|---|---|---|
| BUS: Business/Corporation | 0 | 0.0% |
| CSR: Community, Social, Religious Organization | 1 | 0.4% |
| CTS: Courts | 176 | 71.8% |
| FFC: Friend, Family, Colleague | 1 | 0.4% |
| GOV: Government | 42 | 17.1% |
| LEG: Legal Organizations | 5 | 2.0% |
| MAR: Marketing, Advertising, Outreach | 11 | 4.5% |
| POL: Police, Sheriff, State Police | 0 | 0.0% |
| PRS: Prosecutor | 0 | 0.0% |
| SCH: Education Institution | 2 | 0.8% |
| SEL: Self | 6 | 2.5% |
| OTH: Other | 1 | 0.4% |
| **TOTAL** | **245** | |

### DISPUTE TYPE

| | | |
|---|---|---|
| CDP: Child Protection | 1 | 0.4% |
| CML: Criminal | 1 | 0.4% |
| CON: Breach Contract | 139 | 56.7% |
| EMP: Employment | 8 | 3.3% |
| GDA: Guardianship, Adult | 0 | 0.0% |
| GDC: Guardianship, Child | 0 | 0.0% |
| LAN: Landord/Tenant | 14 | 5.7% |
| NGH: Neighborhood, Noise/Nuiance | 2 | 0.8% |
| ODM: Domestic Matters | 19 | 7.8% |
| OPM: Other Probate Matters | 0 | 0.0% |
| ORD: Ordinance, Statue, Regulation | 1 | 0.4% |
| PBP: Public Policy | 37 | 15.1% |
| PJC: Post Judgment Domestic | 8 | 3.3% |
| PPO: Non-domestic PPO | 0 | 0.0% |
| PPP: Domestic PPO | 0 | 0.0% |
| PRP: Property | 6 | 2.5% |
| RST: Real Estate | 2 | 0.8% |
| SCH: School Problems | 3 | 1.2% |
| VRA: Victim Offender Restitution, Adult | 1 | 0.4% |
| VRJ: Victim Offender Restitution, Juv | 0 | 0.0% |
| OTH: Other | 3 | 1.2% |
| DIK:Divorce w/ children | 0 | 0.0% |
| DIV:Divorce no children | 0 | 0.0% |
| **TOTAL** | **245** | |

# State of Michigan

## Community Dispute Resolution Program Report: CDRP

**Name of Center:** Dispute Resolution Center of Central Michigan **Date Range:** 1/1/2006 - 12/31/2006

**Primary County:** INGHAM **Report Date:** 5/23/2007

### CASE DISPOSITION TOTALS

| | | |
|---|---|---|
| Conciliated | 112 | 18.3% |
| Mediated to Agreement | 401 | 65.5% |
| Mediated to Partial Agreement | 2 | 0.3% |
| Mediated without Agreement | 94 | 15.4% |
| Facilitated | 3 | 0.5% |
| Arbitrated | 0 | 0.0% |
| **TOTAL** | **612** | |

### NO MEDIATION HELD

| | | |
|---|---|---|
| Settled Prior to Mediation | 18 | 11.8% |
| Respondent Refuses to Mediate | 82 | 53.6% |
| Initiator Failed to Show | 3 | 2.0% |
| Respondent Failed to Show | 6 | 3.9% |
| Both Failed to Show | 1 | 0.7% |
| Case Withdrawn | 14 | 9.2% |
| Unable to Contact | 25 | 16.3% |
| Unamenable for Mediation | 4 | 2.6% |
| **TOTAL** | **153** | |

| | | | | | |
|---|---|---|---|---|---|
| Arbitration Sessions: | 0 | Mediated w/ Agreement Sessions: | 421 | Avg Mediation Duration (mins): | 100.43 |
| Facilitated Sessions: | 3 | Mediated Part Agreement Sessions: | 2 | Total Fees Received: | $32,994.35 |
| | | Mediated w/o Agreement Sessions: | 102 | | |

Total Cases where Money Was Distributed: 264

Money Distributed due to Agreement: $1,218,465.91

### ADDITIONAL CASE INFORMATION:

| | | | |
|---|---|---|---|
| Number of Accepted Cases: | 663 | Number of Disposed Cases: | 765 |
| Returnee to Mediation: | | Avg Days from Intake to Disposition: | 20.25 |
| New Matter: | 176 | Number of Individuals Served: | 1600 |
| Remediation of New Matter: | 0 | Number of Children Involved: | 335 |
| Non-compliance of Old Matter: | 0 | Number of Cases Referred Elsewhere: | 3 |

### REFERRAL SOURCE

| | | |
|---|---|---|
| BUS: Business/Corporation | 0 | 0.0% |
| CSR: Community, Social, Religious Organization | 4 | 0.5% |
| CTS: Courts | 471 | 61.6% |
| FFC: Friend, Family, Colleague | 5 | 0.7% |
| GOV: Government | 51 | 6.7% |
| LEG: Legal Organizations | 21 | 2.7% |
| MAR: Marketing, Advertising, Outreach | 2 | 0.3% |
| POL: Police, Sheriff, State Police | 6 | 0.8% |
| PRS: Prosecutor | 2 | 0.3% |
| SCH: Education Institution | 196 | 25.6% |
| SEL: Self | 6 | 0.8% |
| OTH: Other | 1 | 0.1% |
| **TOTAL** | **765** | |

### DISPUTE TYPE

| | | |
|---|---|---|
| CDP: Child Protection | 3 | 0.4% |
| CML: Criminal | 0 | 0.0% |
| CON: Breach Contract | 300 | 39.2% |
| EMP: Employment | 44 | 5.8% |
| GDA: Guardianship, Adult | 1 | 0.1% |
| GDC: Guardianship, Child | 0 | 0.0% |
| LAN: Landord/Tenant | 83 | 10.9% |
| NGH: Neighborhood, Noise/Nuiance | 9 | 1.2% |
| ODM: Domestic Matters | 28 | 3.7% |
| OPM: Other Probate Matters | 2 | 0.3% |
| ORD: Ordinance, Statue, Regulation | 11 | 1.4% |
| PBP: Public Policy | 1 | 0.1% |
| PJC: Post Judgment Domestic | 32 | 4.2% |
| PPO: Non-domestic PPO | 0 | 0.0% |
| PPP: Domestic PPO | 0 | 0.0% |
| PRP: Property | 37 | 4.8% |
| RST: Real Estate | 1 | 0.1% |
| SCH: School Problems | 85 | 11.1% |
| VRA: Victim Offender Restitution, Adult | 0 | 0.0% |
| VRJ: Victim Offender Restitution, Juv | 121 | 15.8% |
| OTH: Other | 7 | 0.9% |
| **TOTAL** | **765** | |

# State of Michigan

## Community Dispute Resolution Program Report: CDRP

**Name of Center:** Southeastern Dispute Resolution Services **Date Range:** 1/1/2006 - 12/31/2006

**Primary County:** JACKSON **Report Date:** 5/23/2007

| CASE DISPOSITION TOTALS | | |
|---|---|---|
| Conciliated | 55 | 15.2% |
| Mediated to Agreement | 155 | 42.8% |
| Mediated to Partial Agreement | 8 | 2.2% |
| Mediated without Agreement | 142 | 39.2% |
| Faciliated | 2 | 0.6% |
| Arbitrated | 0 | 0.0% |
| **TOTAL** | **362** | |

| NO MEDIATION HELD | | |
|---|---|---|
| Settled Prior to Mediation | 23 | 5.9% |
| Respondent Refuses to Mediate | 23 | 5.9% |
| Initiator Failed to Show | 15 | 3.9% |
| Respondent Failed to Show | 224 | 57.7% |
| Both Failed to Show | 17 | 4.4% |
| Case Withdrawn | 0 | 0.0% |
| Unable to Contact | 55 | 14.2% |
| Unamenable for Mediation | 31 | 8.0% |
| **TOTAL** | **388** | |

| | | | | | |
|---|---|---|---|---|---|
| Arbitration Sessions: | 0 | Mediated w/ Agreement Sessions: | 156 | Avg Mediation Duration (mins): | 88.67 |
| Facilitated Sessions: | 3 | Mediated Part Agreement Sessions: | 7 | Total Fees Received: | $0.00 |
| | | Mediated w/o Agreement Sessions: | 142 | | |

Total Cases where Money Was Distributed: 130

Money Distributed due to Agreement: $174,890.78

**ADDITIONAL CASE INFORMATION:**

| | | | |
|---|---|---|---|
| Number of Accepted Cases: | 753 | Number of Disposed Cases: | 750 |
| Returnee to Mediation: | | Avg Days from Intake to Disposition: | 13.5 |
| New Matter: | 3 | Number of Individuals Served: | 959 |
| Remediation of New Matter: | 5 | Number of Children Involved: | 84 |
| Non-compliance of Old Matter: | 0 | Number of Cases Referred Elsewhere: | 0 |

| REFERRAL SOURCE | | |
|---|---|---|
| BUS: Business/Corporation | 0 | 0.0% |
| CSR: Community, Social, Religious Organization | 25 | 3.3% |
| CTS: Courts | 691 | 92.1% |
| FFC: Friend, Family, Colleague | 1 | 0.1% |
| GOV: Government | 14 | 1.9% |
| LEG: Legal Organizations | 5 | 0.7% |
| MAR: Marketing, Advertising, Outreach | 1 | 0.1% |
| POL: Police, Sheriff, State Police | 1 | 0.1% |
| PRS: Prosecutor | 2 | 0.3% |
| SCH: Education Institution | 5 | 0.7% |
| SEL: Self | 2 | 0.3% |
| OTH: Other | 3 | 0.4% |
| **TOTAL** | **750** | |

| DISPUTE TYPE | | |
|---|---|---|
| CDP: Child Protection | 1 | 0.1% |
| CML: Criminal | 7 | 0.9% |
| CON: Breach Contract | 437 | 58.3% |
| EMP: Employment | 22 | 2.9% |
| GDA: Guardianship, Adult | 1 | 0.1% |
| GDC: Guardianship, Child | 5 | 0.7% |
| LAN: Landord/Tenant | 147 | 19.6% |
| NGH: Neighborhood, Noise/Nuiance | 14 | 1.9% |
| ODM: Domestic Matters | 34 | 4.5% |
| OPM: Other Probate Matters | 8 | 1.1% |
| ORD: Ordinance, Statue, Regulation | 2 | 0.3% |
| PBP: Public Policy | 7 | 0.9% |
| PJC: Post Judgment Domestic | 2 | 0.3% |
| PPO: Non-domestic PPO | 0 | 0.0% |
| PPP: Domestic PPO | 0 | 0.0% |
| PRP: Property | 26 | 3.5% |
| RST: Real Estate | 10 | 1.3% |
| SCH: School Problems | 6 | 0.8% |
| VRA: Victim Offender Restitution, Adult | 0 | 0.0% |
| VRJ: Victim Offender Restitution, Juv | 1 | 0.1% |
| OTH: Other | 20 | 2.7% |
| **TOTAL** | **750** | |

# State of Michigan

## Community Dispute Resolution Program Report: CDRP

**Name of Center:** Dispute Resolution Services **Date Range:** 1/1/2006 - 12/31/2006

**Primary County:** KALAMAZOO **Report Date:** 5/23/2007

### CASE DISPOSITION TOTALS

| | | |
|---|---|---|
| Conciliated | 15 | 3.8% |
| Mediated to Agreement | 269 | 67.3% |
| Mediated to Partial Agreement | 0 | 0.0% |
| Mediated without Agreement | 113 | 28.3% |
| Faciliated | 3 | 0.8% |
| Arbitrated | 0 | 0.0% |
| **TOTAL** | **400** | |

### NO MEDIATION HELD

| | | |
|---|---|---|
| Settled Prior to Mediation | 3 | 3.8% |
| Respondent Refuses to Mediate | 31 | 39.2% |
| Initiator Failed to Show | 2 | 2.5% |
| Respondent Failed to Show | 1 | 1.3% |
| Both Failed to Show | 0 | 0.0% |
| Case Withdrawn | 7 | 8.9% |
| Unable to Contact | 32 | 40.5% |
| Unamenable for Mediation | 3 | 3.8% |
| **TOTAL** | **79** | |

| | | | | | |
|---|---|---|---|---|---|
| Arbitration Sessions: | 0 | Mediated w/ Agreement Sessions: | 276 | Avg Mediation Duration (mins): | 53.90 |
| Facilitated Sessions: | 8 | Mediated Part Agreement Sessions: | 0 | Total Fees Received: | $12,825.77 |
| | | Mediated w/o Agreement Sessions: | 114 | | |

Total Cases where Money Was Distributed: 37

Money Distributed due to Agreement: $62,512.12

### ADDITIONAL CASE INFORMATION:

| | | | |
|---|---|---|---|
| Number of Accepted Cases: | 467 | Number of Disposed Cases: | 479 |
| Returnee to Mediation: | | Avg Days from Intake to Disposition: | 10.25 |
| New Matter: | 0 | Number of Individuals Served: | 973 |
| Remediation of New Matter: | 0 | Number of Children Involved: | 4 |
| Non-compliance of Old Matter: | 0 | Number of Cases Referred Elsewhere: | 2 |

### REFERRAL SOURCE

| | | |
|---|---|---|
| BUS: Business/Corporation | 0 | 0.0% |
| CSR: Community, Social, Religious Organization | 6 | 1.3% |
| CTS: Courts | 237 | 49.5% |
| FFC: Friend, Family, Colleague | 5 | 1.0% |
| GOV: Government | 36 | 7.5% |
| LEG: Legal Organizations | 6 | 1.3% |
| MAR: Marketing, Advertising, Outreach | 5 | 1.0% |
| POL: Police, Sheriff, State Police | 0 | 0.0% |
| PRS: Prosecutor | 1 | 0.2% |
| SCH: Education Institution | 180 | 37.6% |
| SEL: Self | 2 | 0.4% |
| OTH: Other | 1 | 0.2% |
| **TOTAL** | **479** | |

### DISPUTE TYPE

| | | |
|---|---|---|
| CDP: Child Protection | 2 | 0.4% |
| CML: Criminal | 0 | 0.0% |
| CON: Breach Contract | 98 | 20.5% |
| EMP: Employment | 37 | 7.7% |
| GDA: Guardianship, Adult | 1 | 0.2% |
| GDC: Guardianship, Child | 1 | 0.2% |
| LAN: Landord/Tenant | 73 | 15.2% |
| NGH: Neighborhood, Noise/Nuiance | 8 | 1.7% |
| ODM: Domestic Matters | 14 | 2.9% |
| OPM: Other Probate Matters | 0 | 0.0% |
| ORD: Ordinance, Statue, Regulation | 1 | 0.2% |
| PBP: Public Policy | 0 | 0.0% |
| PJC: Post Judgment Domestic | 2 | 0.4% |
| PPO: Non-domestic PPO | 0 | 0.0% |
| PPP: Domestic PPO | 0 | 0.0% |
| PRP: Property | 34 | 7.1% |
| RST: Real Estate | 1 | 0.2% |
| SCH: School Problems | 181 | 37.8% |
| VRA: Victim Offender Restitution, Adult | 0 | 0.0% |
| VRJ: Victim Offender Restitution, Juv | 20 | 4.2% |
| OTH: Other | 6 | 1.3% |
| DIK:Divorce w/ children | 0 | 0.0% |
| DIV:Divorce no children | 0 | 0.0% |
| **TOTAL** | **479** | |

# State of Michigan

## Community Dispute Resolution Program Report: CDRP

**Name of Center:** Dispute Resolution Center of West Michigan **Date Range:** 1/1/2006 - 12/31/2006

**Primary County:** KENT **Report Date:** 5/23/2007

### CASE DISPOSITION TOTALS

| | | |
|---|---|---|
| Conciliated | 174 | 23.4% |
| Mediated to Agreement | 472 | 63.5% |
| Mediated to Partial Agreement | 40 | 5.4% |
| Mediated without Agreement | 56 | 7.5% |
| Facilitated | 0 | 0.0% |
| Arbitrated | 1 | 0.1% |
| **TOTAL** | **743** | |

### NO MEDIATION HELD

| | | |
|---|---|---|
| Settled Prior to Mediation | 6 | 7.0% |
| Respondent Refuses to Mediate | 31 | 36.1% |
| Initiator Failed to Show | 4 | 4.7% |
| Respondent Failed to Show | 7 | 8.1% |
| Both Failed to Show | 1 | 1.2% |
| Case Withdrawn | 18 | 20.9% |
| Unable to Contact | 16 | 18.6% |
| Unamenable for Mediation | 3 | 3.5% |
| **TOTAL** | **86** | |

| | | | | | |
|---|---|---|---|---|---|
| Arbitration Sessions: | 1 | Mediated w/ Agreement Sessions: | 487 | Avg Mediation Duration (mins): | 77.71 |
| Facilitated Sessions: | 1 | Mediated Part Agreement Sessions: | 0 | Total Fees Received: | $13,119.50 |
| | | Mediated w/o Agreement Sessions: | 108 | | |

Total Cases where Money Was Distributed: 492

Money Distributed due to Agreement: $661,834.12

### ADDITIONAL CASE INFORMATION:

| | | | |
|---|---|---|---|
| Number of Accepted Cases: | 722 | Number of Disposed Cases: | 829 |
| Returnee to Mediation: | | Avg Days from Intake to Disposition: | 13.75 |
| New Matter: | 246 | Number of Individuals Served: | 1868 |
| Remediation of New Matter: | 2 | Number of Children Involved: | 10 |
| Non-compliance of Old Matter: | 0 | Number of Cases Referred Elsewhere: | 0 |

### REFERRAL SOURCE

| | | |
|---|---|---|
| BUS: Business/Corporation | 0 | 0.0% |
| CSR: Community, Social, Religious Organization | 2 | 0.2% |
| CTS: Courts | 722 | 87.1% |
| FFC: Friend, Family, Colleague | 2 | 0.2% |
| GOV: Government | 44 | 5.3% |
| LEG: Legal Organizations | 6 | 0.7% |
| MAR: Marketing, Advertising, Outreach | 18 | 2.2% |
| POL: Police, Sheriff, State Police | 1 | 0.1% |
| PRS: Prosecutor | 0 | 0.0% |
| SCH: Education Institution | 4 | 0.5% |
| SEL: Self | 25 | 3.0% |
| OTH: Other | 5 | 0.6% |
| **TOTAL** | **829** | |

### DISPUTE TYPE

| | | |
|---|---|---|
| CDP: Child Protection | 0 | 0.0% |
| CML: Criminal | 0 | 0.0% |
| CON: Breach Contract | 329 | 39.7% |
| EMP: Employment | 40 | 4.8% |
| GDA: Guardianship, Adult | 1 | 0.1% |
| GDC: Guardianship, Child | 0 | 0.0% |
| LAN: Landord/Tenant | 299 | 36.1% |
| NGH: Neighborhood, Noise/Nuiance | 4 | 0.5% |
| ODM: Domestic Matters | 47 | 5.7% |
| OPM: Other Probate Matters | 1 | 0.1% |
| ORD: Ordinance, Statue, Regulation | 1 | 0.1% |
| PBP: Public Policy | 3 | 0.4% |
| PJC: Post Judgment Domestic | 16 | 1.9% |
| PPO: Non-domestic PPO | 12 | 1.4% |
| PPP: Domestic PPO | 2 | 0.2% |
| PRP: Property | 41 | 4.9% |
| RST: Real Estate | 1 | 0.1% |
| SCH: School Problems | 8 | 1.0% |
| VRA: Victim Offender Restitution, Adult | 0 | 0.0% |
| VRJ: Victim Offender Restitution, Juv | 11 | 1.3% |
| OTH: Other | 13 | 1.6% |
| **TOTAL** | **829** | |

# State of Michigan

## Community Dispute Resolution Program Report: CDRP

**Name of Center:** The Resolution Center **Date Range:** 1/1/2006 - 12/31/2006

**Primary County:** MACOMB **Report Date:** 5/23/2007

| CASE DISPOSITION TOTALS | | |
|---|---|---|
| Conciliated | 38 | 5.2% |
| Mediated to Agreement | 393 | 53.4% |
| Mediated to Partial Agreement | 11 | 1.5% |
| Mediated without Agreement | 293 | 39.8% |
| Facilitated | 1 | 0.1% |
| Arbitrated | 0 | 0.0% |
| **TOTAL** | **736** | |

| NO MEDIATION HELD | | |
|---|---|---|
| Settled Prior to Mediation | 29 | 13.8% |
| Respondent Refuses to Mediate | 55 | 26.2% |
| Initiator Failed to Show | 1 | 0.5% |
| Respondent Failed to Show | 4 | 1.9% |
| Both Failed to Show | 0 | 0.0% |
| Case Withdrawn | 45 | 21.4% |
| Unable to Contact | 60 | 28.6% |
| Unamenable for Mediation | 16 | 7.6% |
| **TOTAL** | **210** | |

| | | | | | |
|---|---|---|---|---|---|
| Arbitration Sessions: | 0 | Mediated w/ Agreement Sessions: | 465 | Avg Mediation Duration (mins): | 59.32 |
| Facilitated Sessions: | 2 | Mediated Part Agreement Sessions: | 15 | Total Fees Received: | $24,242.00 |
| | | Mediated w/o Agreement Sessions: | 343 | | |

Total Cases where Money Was Distributed: 307

Money Distributed due to Agreement: $1,875,668.27

**ADDITIONAL CASE INFORMATION:**

| | | | |
|---|---|---|---|
| Number of Accepted Cases: | 902 | Number of Disposed Cases: | 946 |
| Returnee to Mediation: | | Avg Days from Intake to Disposition: | 15.25 |
| New Matter: | 1 | Number of Individuals Served: | 1683 |
| Remediation of New Matter: | 0 | Number of Children Involved: | 28 |
| Non-compliance of Old Matter: | 0 | Number of Cases Referred Elsewhere: | 9 |

| REFERRAL SOURCE | | |
|---|---|---|
| BUS: Business/Corporation | 6 | 0.6% |
| CSR: Community, Social, Religious Organization | 44 | 4.7% |
| CTS: Courts | 818 | 86.5% |
| FFC: Friend, Family, Colleague | 0 | 0.0% |
| GOV: Government | 13 | 1.4% |
| LEG: Legal Organizations | 15 | 1.6% |
| MAR: Marketing, Advertising, Outreach | 1 | 0.1% |
| POL: Police, Sheriff, State Police | 6 | 0.6% |
| PRS: Prosecutor | 0 | 0.0% |
| SCH: Education Institution | 2 | 0.2% |
| SEL: Self | 39 | 4.1% |
| OTH: Other | 2 | 0.2% |
| **TOTAL** | **946** | |

| DISPUTE TYPE | | |
|---|---|---|
| CDP: Child Protection | 0 | 0.0% |
| CML: Criminal | 5 | 0.5% |
| CON: Breach Contract | 509 | 53.8% |
| EMP: Employment | 25 | 2.6% |
| GDA: Guardianship, Adult | 11 | 1.2% |
| GDC: Guardianship, Child | 3 | 0.3% |
| LAN: Landord/Tenant | 101 | 10.7% |
| NGH: Neighborhood, Noise/Nuiance | 22 | 2.3% |
| ODM: Domestic Matters | 17 | 1.8% |
| OPM: Other Probate Matters | 4 | 0.4% |
| ORD: Ordinance, Statue, Regulation | 0 | 0.0% |
| PBP: Public Policy | 1 | 0.1% |
| PJC: Post Judgment Domestic | 6 | 0.6% |
| PPO: Non-domestic PPO | 3 | 0.3% |
| PPP: Domestic PPO | 0 | 0.0% |
| PRP: Property | 148 | 15.6% |
| RST: Real Estate | 1 | 0.1% |
| SCH: School Problems | 31 | 3.3% |
| VRA: Victim Offender Restitution, Adult | 6 | 0.6% |
| VRJ: Victim Offender Restitution, Juv | 51 | 5.4% |
| OTH: Other | 2 | 0.2% |
| **TOTAL** | **946** | |

# State of Michigan

## Community Dispute Resolution Program Report: CDRP

**Name of Center:** Marquette-Alger Resolution Service **Date Range:** 1/1/2006 - 12/31/2006

**Primary County:** MARQUETTE **Report Date:** 5/23/2007

### CASE DISPOSITION TOTALS

| | | |
|---|---|---|
| Conciliated | 3 | 1.1% |
| Mediated to Agreement | 185 | 68.8% |
| Mediated to Partial Agreement | 7 | 2.6% |
| Mediated without Agreement | 74 | 27.5% |
| Facilitated | 0 | 0.0% |
| Arbitrated | 0 | 0.0% |
| **TOTAL** | **269** | |

### NO MEDIATION HELD

| | | |
|---|---|---|
| Settled Prior to Mediation | 11 | 44.0% |
| Respondent Refuses to Mediate | 6 | 24.0% |
| Initiator Failed to Show | 0 | 0.0% |
| Respondent Failed to Show | 0 | 0.0% |
| Both Failed to Show | 0 | 0.0% |
| Case Withdrawn | 1 | 4.0% |
| Unable to Contact | 4 | 16.0% |
| Unamenable for Mediation | 3 | 12.0% |
| **TOTAL** | **25** | |

| | | | | | |
|---|---|---|---|---|---|
| Arbitration Sessions: | 0 | Mediated w/ Agreement Sessions: | 191 | Avg Mediation Duration (mins): | 56.31 |
| Facilitated Sessions: | 0 | Mediated Part Agreement Sessions: | 7 | Total Fees Received: | $1,411.00 |
| | | Mediated w/o Agreement Sessions: | 78 | | |

Total Cases where Money Was Distributed: 147

Money Distributed due to Agreement: $262,891.04

### ADDITIONAL CASE INFORMATION:

| | | | |
|---|---|---|---|
| Number of Accepted Cases: | 260 | Number of Disposed Cases: | 294 |
| Returnee to Mediation: | | Avg Days from Intake to Disposition: | 15.5 |
| New Matter: | 0 | Number of Individuals Served: | 674 |
| Remediation of New Matter: | 0 | Number of Children Involved: | 97 |
| Non-compliance of Old Matter: | 0 | Number of Cases Referred Elsewhere: | 0 |

### REFERRAL SOURCE

| | | |
|---|---|---|
| BUS: Business/Corporation | 0 | 0.0% |
| CSR: Community, Social, Religious Organization | 4 | 1.4% |
| CTS: Courts | 275 | 93.5% |
| FFC: Friend, Family, Colleague | 0 | 0.0% |
| GOV: Government | 0 | 0.0% |
| LEG: Legal Organizations | 7 | 2.4% |
| MAR: Marketing, Advertising, Outreach | 0 | 0.0% |
| POL: Police, Sheriff, State Police | 0 | 0.0% |
| PRS: Prosecutor | 0 | 0.0% |
| SCH: Education Institution | 1 | 0.3% |
| SEL: Self | 6 | 2.0% |
| OTH: Other | 1 | 0.3% |
| **TOTAL** | **294** | |

### DISPUTE TYPE

| | | |
|---|---|---|
| CDP: Child Protection | 8 | 2.7% |
| CML: Criminal | 0 | 0.0% |
| CON: Breach Contract | 156 | 53.1% |
| EMP: Employment | 3 | 1.0% |
| GDA: Guardianship, Adult | 1 | 0.3% |
| GDC: Guardianship, Child | 0 | 0.0% |
| LAN: Landord/Tenant | 33 | 11.2% |
| NGH: Neighborhood, Noise/Nuiance | 0 | 0.0% |
| ODM: Domestic Matters | 72 | 24.5% |
| OPM: Other Probate Matters | 0 | 0.0% |
| ORD: Ordinance, Statue, Regulation | 5 | 1.7% |
| PBP: Public Policy | 0 | 0.0% |
| PJC: Post Judgment Domestic | 1 | 0.3% |
| PPO: Non-domestic PPO | 1 | 0.3% |
| PPP: Domestic PPO | 0 | 0.0% |
| PRP: Property | 10 | 3.4% |
| RST: Real Estate | 1 | 0.3% |
| SCH: School Problems | 1 | 0.3% |
| VRA: Victim Offender Restitution, Adult | 0 | 0.0% |
| VRJ: Victim Offender Restitution, Juv | 0 | 0.0% |
| OTH: Other | 2 | 0.7% |
| **TOTAL** | **294** | |

# State of Michigan

## Community Dispute Resolution Program Report: CDRP

**Name of Center:** Westshore Dispute Resolution Center **Date Range:** 1/1/2006 - 12/31/2006

**Primary County:** MUSKEGON **Report Date:** 5/23/2007

### CASE DISPOSITION TOTALS

| | | |
|---|---|---|
| Conciliated | 30 | 6.1% |
| Mediated to Agreement | 372 | 75.5% |
| Mediated to Partial Agreement | 8 | 1.6% |
| Mediated without Agreement | 54 | 11.0% |
| Faciliated | 29 | 5.9% |
| Arbitrated | 0 | 0.0% |
| **TOTAL** | **493** | |

### NO MEDIATION HELD

| | | |
|---|---|---|
| Settled Prior to Mediation | 3 | 0.9% |
| Respondent Refuses to Mediate | 156 | 46.3% |
| Initiator Failed to Show | 8 | 2.4% |
| Respondent Failed to Show | 17 | 5.0% |
| Both Failed to Show | 4 | 1.2% |
| Case Withdrawn | 38 | 11.3% |
| Unable to Contact | 84 | 24.9% |
| Unamenable for Mediation | 27 | 8.0% |
| **TOTAL** | **337** | |

| | | | | | |
|---|---|---|---|---|---|
| Arbitration Sessions: | 0 | Mediated w/ Agreement Sessions: | 486 | Avg Mediation Duration (mins): | 203.68 |
| Facilitated Sessions: | 35 | Mediated Part Agreement Sessions: | 13 | Total Fees Received: | $11,672.62 |
| | | Mediated w/o Agreement Sessions: | 60 | | |

Total Cases where Money Was Distributed: 27

Money Distributed due to Agreement: $193,588.11

### ADDITIONAL CASE INFORMATION:

| | | | |
|---|---|---|---|
| Number of Accepted Cases: | 787 | Number of Disposed Cases: | 830 |
| Returnee to Mediation: | | Avg Days from Intake to Disposition: | 40.25 |
| New Matter: | 20 | Number of Individuals Served: | 1810 |
| Remediation of New Matter: | 7 | Number of Children Involved: | 648 |
| Non-compliance of Old Matter: | 2 | Number of Cases Referred Elsewhere: | 196 |

### REFERRAL SOURCE

| | | |
|---|---|---|
| BUS: Business/Corporation | 9 | 1.1% |
| CSR: Community, Social, Religious Organization | 5 | 0.6% |
| CTS: Courts | 556 | 67.0% |
| FFC: Friend, Family, Colleague | 11 | 1.3% |
| GOV: Government | 5 | 0.6% |
| LEG: Legal Organizations | 19 | 2.3% |
| MAR: Marketing, Advertising, Outreach | 3 | 0.4% |
| POL: Police, Sheriff, State Police | 33 | 4.0% |
| PRS: Prosecutor | 4 | 0.5% |
| SCH: Education Institution | 50 | 6.0% |
| SEL: Self | 74 | 8.9% |
| OTH: Other | 61 | 7.4% |
| **TOTAL** | **830** | |

### DISPUTE TYPE

| | | |
|---|---|---|
| CDP: Child Protection | 2 | 0.2% |
| CML: Criminal | 2 | 0.2% |
| CON: Breach Contract | 118 | 14.2% |
| EMP: Employment | 5 | 0.6% |
| GDA: Guardianship, Adult | 5 | 0.6% |
| GDC: Guardianship, Child | 10 | 1.2% |
| LAN: Landord/Tenant | 30 | 3.6% |
| NGH: Neighborhood, Noise/Nuiance | 15 | 1.8% |
| ODM: Domestic Matters | 230 | 27.7% |
| OPM: Other Probate Matters | 11 | 1.3% |
| ORD: Ordinance, Statue, Regulation | 0 | 0.0% |
| PBP: Public Policy | 0 | 0.0% |
| PJC: Post Judgment Domestic | 24 | 2.9% |
| PPO: Non-domestic PPO | 4 | 0.5% |
| PPP: Domestic PPO | 0 | 0.0% |
| PRP: Property | 45 | 5.4% |
| RST: Real Estate | 8 | 1.0% |
| SCH: School Problems | 39 | 4.7% |
| VRA: Victim Offender Restitution, Adult | 7 | 0.8% |
| VRJ: Victim Offender Restitution, Juv | 251 | 30.2% |
| OTH: Other | 24 | 2.9% |
| **TOTAL** | **830** | |

# State of Michigan

## Community Dispute Resolution Program Report: CDRP

**Name of Center:** Oakland Mediation Center, Inc. **Date Range:** 1/1/2006 - 12/31/2006

**Primary County:** OAKLAND **Report Date:** 5/23/2007

### CASE DISPOSITION TOTALS

| | | |
|---|---|---|
| Conciliated | 2 | 0.1% |
| Mediated to Agreement | 1410 | 58.6% |
| Mediated to Partial Agreement | 30 | 1.2% |
| Mediated without Agreement | 965 | 40.1% |
| Facilitated | 1 | 0.0% |
| Arbitrated | 0 | 0.0% |
| **TOTAL** | **2408** | |

### NO MEDIATION HELD

| | | |
|---|---|---|
| Settled Prior to Mediation | 87 | 50.6% |
| Respondent Refuses to Mediate | 19 | 11.0% |
| Initiator Failed to Show | 0 | 0.0% |
| Respondent Failed to Show | 20 | 11.6% |
| Both Failed to Show | 0 | 0.0% |
| Case Withdrawn | 7 | 4.1% |
| Unable to Contact | 18 | 10.5% |
| Unamenable for Mediation | 21 | 12.2% |
| **TOTAL** | **172** | |

| | | | | | |
|---|---|---|---|---|---|
| Arbitration Sessions: | 0 | Mediated w/ Agreement Sessions: | 1424 | Avg Mediation Duration (mins): | 47.64 |
| Facilitated Sessions: | 1 | Mediated Part Agreement Sessions: | 32 | Total Fees Received: | $27,425.86 |
| | | Mediated w/o Agreement Sessions: | 969 | | |

Total Cases where Money Was Distributed: 1178

Money Distributed due to Agreement: $2,402,561.75

### ADDITIONAL CASE INFORMATION:

| | | | |
|---|---|---|---|
| Number of Accepted Cases: | 2577 | Number of Disposed Cases: | 2580 |
| Returnee to Mediation: | | Avg Days from Intake to Disposition: | 33.75 |
| New Matter: | 794 | Number of Individuals Served: | 6035 |
| Remediation of New Matter: | 2 | Number of Children Involved: | 122 |
| Non-compliance of Old Matter: | 1 | Number of Cases Referred Elsewhere: | 0 |

### REFERRAL SOURCE

| | | |
|---|---|---|
| BUS: Business/Corporation | 1 | 0.0% |
| CSR: Community, Social, Religious Organization | 1 | 0.0% |
| CTS: Courts | 2511 | 97.3% |
| FFC: Friend, Family, Colleague | 1 | 0.0% |
| GOV: Government | 26 | 1.0% |
| LEG: Legal Organizations | 3 | 0.1% |
| MAR: Marketing, Advertising, Outreach | 13 | 0.5% |
| POL: Police, Sheriff, State Police | 3 | 0.1% |
| PRS: Prosecutor | 0 | 0.0% |
| SCH: Education Institution | 6 | 0.2% |
| SEL: Self | 5 | 0.2% |
| OTH: Other | 10 | 0.4% |
| **TOTAL** | **2580** | |

### DISPUTE TYPE

| | | |
|---|---|---|
| CDP: Child Protection | 1 | 0.0% |
| CML: Criminal | 1 | 0.0% |
| CON: Breach Contract | 2311 | 89.6% |
| EMP: Employment | 26 | 1.0% |
| GDA: Guardianship, Adult | 4 | 0.2% |
| GDC: Guardianship, Child | 7 | 0.3% |
| LAN: Landord/Tenant | 143 | 5.5% |
| NGH: Neighborhood, Noise/Nuiance | 5 | 0.2% |
| ODM: Domestic Matters | 7 | 0.3% |
| OPM: Other Probate Matters | 3 | 0.1% |
| ORD: Ordinance, Statue, Regulation | 0 | 0.0% |
| PBP: Public Policy | 0 | 0.0% |
| PJC: Post Judgment Domestic | 39 | 1.5% |
| PPO: Non-domestic PPO | 2 | 0.1% |
| PPP: Domestic PPO | 0 | 0.0% |
| PRP: Property | 13 | 0.5% |
| RST: Real Estate | 2 | 0.1% |
| SCH: School Problems | 8 | 0.3% |
| VRA: Victim Offender Restitution, Adult | 0 | 0.0% |
| VRJ: Victim Offender Restitution, Juv | 0 | 0.0% |
| OTH: Other | 8 | 0.3% |
| **TOTAL** | **2580** | |

# State of Michigan

## Community Dispute Resolution Program Report: CDRP

**Name of Center:** Community Mediation Services **Date Range:** 1/1/2006 - 12/31/2006

**Primary County:** OTSEGO **Report Date:** 5/23/2007

**CASE DISPOSITION TOTALS**

| | | |
|---|---|---|
| Conciliated | 74 | 23.4% |
| Mediated to Agreement | 176 | 55.7% |
| Mediated to Partial Agreement | 0 | 0.0% |
| Mediated without Agreement | 64 | 20.3% |
| Faciliated | 2 | 0.6% |
| Arbitrated | 0 | 0.0% |
| **TOTAL** | **316** | |

**NO MEDIATION HELD**

| | | |
|---|---|---|
| Settled Prior to Mediation | 6 | 5.6% |
| Respondent Refuses to Mediate | 45 | 41.7% |
| Initiator Failed to Show | 6 | 5.6% |
| Respondent Failed to Show | 5 | 4.6% |
| Both Failed to Show | 6 | 5.6% |
| Case Withdrawn | 24 | 22.2% |
| Unable to Contact | 13 | 12.0% |
| Unamenable for Mediation | 3 | 2.8% |
| **TOTAL** | **108** | |

| | | | | | |
|---|---|---|---|---|---|
| Arbitration Sessions: | 0 | Mediated w/ Agreement Sessions: | 251 | Avg Mediation Duration (mins): | 141.94 |
| Facilitated Sessions: | 2 | Mediated Part Agreement Sessions: | 0 | Total Fees Received: | $6,110.00 |
| | | Mediated w/o Agreement Sessions: | 64 | | |

Total Cases where Money Was Distributed: 122

Money Distributed due to Agreement: $366,894.23

**ADDITIONAL CASE INFORMATION:**

| | | | |
|---|---|---|---|
| Number of Accepted Cases: | 431 | Number of Disposed Cases: | 424 |
| Returnee to Mediation: | | Avg Days from Intake to Disposition: | 14.5 |
| New Matter: | 0 | Number of Individuals Served: | 1415 |
| Remediation of New Matter: | 0 | Number of Children Involved: | 144 |
| Non-compliance of Old Matter: | 0 | Number of Cases Referred Elsewhere: | 0 |

**REFERRAL SOURCE**

| | | |
|---|---|---|
| BUS: Business/Corporation | 4 | 0.9% |
| CSR: Community, Social, Religious Organization | 7 | 1.7% |
| CTS: Courts | 352 | 83.0% |
| FFC: Friend, Family, Colleague | 4 | 0.9% |
| GOV: Government | 12 | 2.8% |
| LEG: Legal Organizations | 3 | 0.7% |
| MAR: Marketing, Advertising, Outreach | 4 | 0.9% |
| POL: Police, Sheriff, State Police | 10 | 2.4% |
| PRS: Prosecutor | 3 | 0.7% |
| SCH: Education Institution | 5 | 1.2% |
| SEL: Self | 18 | 4.2% |
| OTH: Other | 2 | 0.5% |
| **TOTAL** | **424** | |

**DISPUTE TYPE**

| | | |
|---|---|---|
| CDP: Child Protection | 1 | 0.2% |
| CML: Criminal | 1 | 0.2% |
| CON: Breach Contract | 168 | 39.6% |
| EMP: Employment | 8 | 1.9% |
| GDA: Guardianship, Adult | 0 | 0.0% |
| GDC: Guardianship, Child | 0 | 0.0% |
| LAN: Landord/Tenant | 28 | 6.6% |
| NGH: Neighborhood, Noise/Nuiance | 27 | 6.4% |
| ODM: Domestic Matters | 103 | 24.3% |
| OPM: Other Probate Matters | 0 | 0.0% |
| ORD: Ordinance, Statue, Regulation | 2 | 0.5% |
| PBP: Public Policy | 0 | 0.0% |
| PJC: Post Judgment Domestic | 3 | 0.7% |
| PPO: Non-domestic PPO | 0 | 0.0% |
| PPP: Domestic PPO | 1 | 0.2% |
| PRP: Property | 16 | 3.8% |
| RST: Real Estate | 22 | 5.2% |
| SCH: School Problems | 10 | 2.4% |
| VRA: Victim Offender Restitution, Adult | 0 | 0.0% |
| VRJ: Victim Offender Restitution, Juv | 33 | 7.8% |
| OTH: Other | 1 | 0.2% |
| **TOTAL** | **424** | |

# State of Michigan

## Community Dispute Resolution Program Report: CDRP

**Name of Center:** Mediation Services **Date Range:** 1/1/2006 - 12/31/2006

**Primary County:** OTTAWA **Report Date:** 5/23/2007

### CASE DISPOSITION TOTALS

| | | |
|---|---|---|
| Conciliated | 9 | 3.8% |
| Mediated to Agreement | 152 | 63.6% |
| Mediated to Partial Agreement | 2 | 0.8% |
| Mediated without Agreement | 75 | 31.4% |
| Facilitated | 1 | 0.4% |
| Arbitrated | 0 | 0.0% |
| **TOTAL** | **239** | |

### NO MEDIATION HELD

| | | |
|---|---|---|
| Settled Prior to Mediation | 43 | 22.6% |
| Respondent Refuses to Mediate | 45 | 23.7% |
| Initiator Failed to Show | 0 | 0.0% |
| Respondent Failed to Show | 23 | 12.1% |
| Both Failed to Show | 3 | 1.6% |
| Case Withdrawn | 24 | 12.6% |
| Unable to Contact | 49 | 25.8% |
| Unamenable for Mediation | 3 | 1.6% |
| **TOTAL** | **190** | |

| | | | | | |
|---|---|---|---|---|---|
| Arbitration Sessions: | 0 | Mediated w/ Agreement Sessions: | 160 | Avg Mediation Duration (mins): | 110.17 |
| Facilitated Sessions: | 1 | Mediated Part Agreement Sessions: | 2 | Total Fees Received: | $19,497.50 |
| | | Mediated w/o Agreement Sessions: | 80 | | |

Total Cases where Money Was Distributed: 76

Money Distributed due to Agreement: $158,042.18

### ADDITIONAL CASE INFORMATION:

| | | | |
|---|---|---|---|
| Number of Accepted Cases: | 429 | Number of Disposed Cases: | 429 |
| Returnee to Mediation: | | Avg Days from Intake to Disposition: | 29.75 |
| New Matter: | 1 | Number of Individuals Served: | 1232 |
| Remediation of New Matter: | 2 | Number of Children Involved: | 232 |
| Non-compliance of Old Matter: | 0 | Number of Cases Referred Elsewhere: | 0 |

### REFERRAL SOURCE

| | | |
|---|---|---|
| BUS: Business/Corporation | 0 | 0.0% |
| CSR: Community, Social, Religious Organization | 3 | 0.7% |
| CTS: Courts | 396 | 92.3% |
| FFC: Friend, Family, Colleague | 0 | 0.0% |
| GOV: Government | 4 | 0.9% |
| LEG: Legal Organizations | 1 | 0.2% |
| MAR: Marketing, Advertising, Outreach | 0 | 0.0% |
| POL: Police, Sheriff, State Police | 1 | 0.2% |
| PRS: Prosecutor | 0 | 0.0% |
| SCH: Education Institution | 8 | 1.9% |
| SEL: Self | 14 | 3.3% |
| OTH: Other | 2 | 0.5% |
| **TOTAL** | **429** | |

### DISPUTE TYPE

| | | |
|---|---|---|
| CDP: Child Protection | 0 | 0.0% |
| CML: Criminal | 0 | 0.0% |
| CON: Breach Contract | 179 | 41.7% |
| EMP: Employment | 8 | 1.9% |
| GDA: Guardianship, Adult | 7 | 1.6% |
| GDC: Guardianship, Child | 1 | 0.2% |
| LAN: Landord/Tenant | 16 | 3.7% |
| NGH: Neighborhood, Noise/Nuiance | 2 | 0.5% |
| ODM: Domestic Matters | 3 | 0.7% |
| OPM: Other Probate Matters | 2 | 0.5% |
| ORD: Ordinance, Statue, Regulation | 0 | 0.0% |
| PBP: Public Policy | 0 | 0.0% |
| PJC: Post Judgment Domestic | 153 | 35.7% |
| PPO: Non-domestic PPO | 0 | 0.0% |
| PPP: Domestic PPO | 0 | 0.0% |
| PRP: Property | 22 | 5.1% |
| RST: Real Estate | 0 | 0.0% |
| SCH: School Problems | 7 | 1.6% |
| VRA: Victim Offender Restitution, Adult | 0 | 0.0% |
| VRJ: Victim Offender Restitution, Juv | 29 | 6.8% |
| OTH: Other | 0 | 0.0% |
| DIK:Divorce w/ children | 0 | 0.0% |
| DIV:Divorce no children | 0 | 0.0% |
| **TOTAL** | **429** | |

# State of Michigan

## Community Dispute Resolution Program Report: CDRP

**Name of Center:** Center for Dispute Resolution **Date Range:** 1/1/2006 - 12/31/2006

**Primary County:** TUSCOLA **Report Date:** 5/23/2007

### CASE DISPOSITION TOTALS

| | | |
|---|---|---|
| Conciliated | 75 | 35.2% |
| Mediated to Agreement | 126 | 59.2% |
| Mediated to Partial Agreement | 0 | 0.0% |
| Mediated without Agreement | 10 | 4.7% |
| Faciliated | 2 | 0.9% |
| Arbitrated | 0 | 0.0% |
| **TOTAL** | **213** | |

### NO MEDIATION HELD

| | | |
|---|---|---|
| Settled Prior to Mediation | 1 | 1.0% |
| Respondent Refuses to Mediate | 38 | 39.2% |
| Initiator Failed to Show | 0 | 0.0% |
| Respondent Failed to Show | 6 | 6.2% |
| Both Failed to Show | 0 | 0.0% |
| Case Withdrawn | 16 | 16.5% |
| Unable to Contact | 34 | 35.1% |
| Unamenable for Mediation | 2 | 2.1% |
| **TOTAL** | **97** | |

| | | | | | |
|---|---|---|---|---|---|
| Arbitration Sessions: | 0 | Mediated w/ Agreement Sessions: | 126 | Avg Mediation Duration (mins): | 155.06 |
| Facilitated Sessions: | 2 | Mediated Part Agreement Sessions: | 0 | Total Fees Received: | $300.00 |
| | | Mediated w/o Agreement Sessions: | 10 | | |

Total Cases where Money Was Distributed: 85

Money Distributed due to Agreement: $99,767.01

### ADDITIONAL CASE INFORMATION:

| | | | |
|---|---|---|---|
| Number of Accepted Cases: | 310 | Number of Disposed Cases: | 310 |
| Returnee to Mediation: | | Avg Days from Intake to Disposition: | 24.75 |
| New Matter: | 0 | Number of Individuals Served: | 837 |
| Remediation of New Matter: | 1 | Number of Children Involved: | 80 |
| Non-compliance of Old Matter: | 0 | Number of Cases Referred Elsewhere: | 0 |

### REFERRAL SOURCE

| | | |
|---|---|---|
| BUS: Business/Corporation | 5 | 1.6% |
| CSR: Community, Social, Religious Organization | 11 | 3.6% |
| CTS: Courts | 111 | 35.8% |
| FFC: Friend, Family, Colleague | 0 | 0.0% |
| GOV: Government | 25 | 8.1% |
| LEG: Legal Organizations | 4 | 1.3% |
| MAR: Marketing, Advertising, Outreach | 147 | 47.4% |
| POL: Police, Sheriff, State Police | 1 | 0.3% |
| PRS: Prosecutor | 1 | 0.3% |
| SCH: Education Institution | 4 | 1.3% |
| SEL: Self | 1 | 0.3% |
| OTH: Other | 0 | 0.0% |
| **TOTAL** | **310** | |

### DISPUTE TYPE

| | | |
|---|---|---|
| CDP: Child Protection | 26 | 8.4% |
| CML: Criminal | 0 | 0.0% |
| CON: Breach Contract | 203 | 65.5% |
| EMP: Employment | 7 | 2.3% |
| GDA: Guardianship, Adult | 0 | 0.0% |
| GDC: Guardianship, Child | 0 | 0.0% |
| LAN: Landord/Tenant | 17 | 5.5% |
| NGH: Neighborhood, Noise/Nuiance | 8 | 2.6% |
| ODM: Domestic Matters | 3 | 1.0% |
| OPM: Other Probate Matters | 1 | 0.3% |
| ORD: Ordinance, Statue, Regulation | 10 | 3.2% |
| PBP: Public Policy | 1 | 0.3% |
| PJC: Post Judgment Domestic | 0 | 0.0% |
| PPO: Non-domestic PPO | 0 | 0.0% |
| PPP: Domestic PPO | 0 | 0.0% |
| PRP: Property | 21 | 6.8% |
| RST: Real Estate | 0 | 0.0% |
| SCH: School Problems | 5 | 1.6% |
| VRA: Victim Offender Restitution, Adult | 0 | 0.0% |
| VRJ: Victim Offender Restitution, Juv | 0 | 0.0% |
| OTH: Other | 8 | 2.6% |
| **TOTAL** | **310** | |

# State of Michigan

## Community Dispute Resolution Program Report: CDRP

**Name of Center:** Dispute Resolution Centers of Michigan, Inc. **Date Range:** 1/1/2006 - 12/31/2006

**Primary County:** WASHTENAW **Report Date:** 5/23/2007

| CASE DISPOSITION TOTALS | | |
|---|---|---|
| Conciliated | 11 | 3.4% |
| Mediated to Agreement | 169 | 52.0% |
| Mediated to Partial Agreement | 10 | 3.1% |
| Mediated without Agreement | 135 | 41.5% |
| Facilitated | 0 | 0.0% |
| Arbitrated | 0 | 0.0% |
| **TOTAL** | **325** | |

| NO MEDIATION HELD | | |
|---|---|---|
| Settled Prior to Mediation | 26 | 20.8% |
| Respondent Refuses to Mediate | 36 | 28.8% |
| Initiator Failed to Show | 0 | 0.0% |
| Respondent Failed to Show | 1 | 0.8% |
| Both Failed to Show | 1 | 0.8% |
| Case Withdrawn | 26 | 20.8% |
| Unable to Contact | 27 | 21.6% |
| Unamenable for Mediation | 8 | 6.4% |
| **TOTAL** | **125** | |

| | | | | | |
|---|---|---|---|---|---|
| Arbitration Sessions: | 0 | Mediated w/ Agreement Sessions: | 303 | Avg Mediation Duration (mins): | 132.01 |
| Facilitated Sessions: | 0 | Mediated Part Agreement Sessions: | 32 | Total Fees Received: | $8,300.00 |
| | | Mediated w/o Agreement Sessions: | 254 | | |

Total Cases where Money Was Distributed: 95

Money Distributed due to Agreement: $118,766.56

**ADDITIONAL CASE INFORMATION:**

| | | | |
|---|---|---|---|
| Number of Accepted Cases: | 463 | Number of Disposed Cases: | 450 |
| Returnee to Mediation: | | Avg Days from Intake to Disposition: | 18.75 |
| New Matter: | 3 | Number of Individuals Served: | 1239 |
| Remediation of New Matter: | 0 | Number of Children Involved: | 121 |
| Non-compliance of Old Matter: | 2 | Number of Cases Referred Elsewhere: | 16 |

| REFERRAL SOURCE | | |
|---|---|---|
| BUS: Business/Corporation | 1 | 0.2% |
| CSR: Community, Social, Religious Organization | 6 | 1.3% |
| CTS: Courts | 338 | 75.1% |
| FFC: Friend, Family, Colleague | 5 | 1.1% |
| GOV: Government | 8 | 1.8% |
| LEG: Legal Organizations | 30 | 6.7% |
| MAR: Marketing, Advertising, Outreach | 5 | 1.1% |
| POL: Police, Sheriff, State Police | 2 | 0.4% |
| PRS: Prosecutor | 1 | 0.2% |
| SCH: Education Institution | 10 | 2.2% |
| SEL: Self | 36 | 8.0% |
| OTH: Other | 8 | 1.8% |
| **TOTAL** | **450** | |

| DISPUTE TYPE | | |
|---|---|---|
| CDP: Child Protection | 4 | 0.9% |
| CML: Criminal | 0 | 0.0% |
| CON: Breach Contract | 125 | 27.8% |
| EMP: Employment | 10 | 2.2% |
| GDA: Guardianship, Adult | 17 | 3.8% |
| GDC: Guardianship, Child | 6 | 1.3% |
| LAN: Landord/Tenant | 63 | 14.0% |
| NGH: Neighborhood, Noise/Nuiance | 6 | 1.3% |
| ODM: Domestic Matters | 64 | 14.2% |
| OPM: Other Probate Matters | 16 | 3.6% |
| ORD: Ordinance, Statue, Regulation | 0 | 0.0% |
| PBP: Public Policy | 0 | 0.0% |
| PJC: Post Judgment Domestic | 30 | 6.7% |
| PPO: Non-domestic PPO | 0 | 0.0% |
| PPP: Domestic PPO | 0 | 0.0% |
| PRP: Property | 87 | 19.3% |
| RST: Real Estate | 4 | 0.9% |
| SCH: School Problems | 13 | 2.9% |
| VRA: Victim Offender Restitution, Adult | 0 | 0.0% |
| VRJ: Victim Offender Restitution, Juv | 0 | 0.0% |
| OTH: Other | 5 | 1.1% |
| **TOTAL** | **450** | |

# State of Michigan

## Community Dispute Resolution Program Report: CDRP

**Name of Center:** Neighborhood Reconciliation Center **Date Range:** 1/1/2006 - 12/31/2006

**Primary County:** WAYNE **Report Date:** 5/23/2007

### CASE DISPOSITION TOTALS

| | | |
|---|---|---|
| Conciliated | 78 | 8.0% |
| Mediated to Agreement | 531 | 54.1% |
| Mediated to Partial Agreement | 46 | 4.7% |
| Mediated without Agreement | 318 | 32.4% |
| Facilitated | 8 | 0.8% |
| Arbitrated | 0 | 0.0% |
| **TOTAL** | **981** | |

### NO MEDIATION HELD

| | | |
|---|---|---|
| Settled Prior to Mediation | 7 | 1.1% |
| Respondent Refuses to Mediate | 160 | 24.5% |
| Initiator Failed to Show | 23 | 3.5% |
| Respondent Failed to Show | 174 | 26.6% |
| Both Failed to Show | 17 | 2.6% |
| Case Withdrawn | 63 | 9.6% |
| Unable to Contact | 158 | 24.2% |
| Unamenable for Mediation | 51 | 7.8% |
| **TOTAL** | **653** | |

| | | | | | |
|---|---|---|---|---|---|
| Arbitration Sessions: | 0 | Mediated w/ Agreement Sessions: | 534 | Avg Mediation Duration (mins): | 97.36 |
| Facilitated Sessions: | 8 | Mediated Part Agreement Sessions: | 46 | Total Fees Received: | $11,975.00 |
| | | Mediated w/o Agreement Sessions: | 320 | | |

Total Cases where Money Was Distributed: 292

Money Distributed due to Agreement: $1,039,233.28

### ADDITIONAL CASE INFORMATION:

| | | | |
|---|---|---|---|
| Number of Accepted Cases: | 1600 | Number of Disposed Cases: | 1634 |
| Returnee to Mediation: | | Avg Days from Intake to Disposition: | 17.5 |
| New Matter: | 0 | Number of Individuals Served: | 3040 |
| Remediation of New Matter: | 4 | Number of Children Involved: | 29 |
| Non-compliance of Old Matter: | 0 | Number of Cases Referred Elsewhere: | 0 |

### REFERRAL SOURCE

| | | |
|---|---|---|
| BUS: Business/Corporation | 0 | 0.0% |
| CSR: Community, Social, Religious Organization | 7 | 0.4% |
| CTS: Courts | 1145 | 70.1% |
| FFC: Friend, Family, Colleague | 0 | 0.0% |
| GOV: Government | 60 | 3.7% |
| LEG: Legal Organizations | 11 | 0.7% |
| MAR: Marketing, Advertising, Outreach | 299 | 18.3% |
| POL: Police, Sheriff, State Police | 22 | 1.3% |
| PRS: Prosecutor | 0 | 0.0% |
| SCH: Education Institution | 10 | 0.6% |
| SEL: Self | 72 | 4.4% |
| OTH: Other | 8 | 0.5% |
| **TOTAL** | **1634** | |

### DISPUTE TYPE

| | | |
|---|---|---|
| CDP: Child Protection | 0 | 0.0% |
| CML: Criminal | 13 | 0.8% |
| CON: Breach Contract | 854 | 52.3% |
| EMP: Employment | 28 | 1.7% |
| GDA: Guardianship, Adult | 46 | 2.8% |
| GDC: Guardianship, Child | 33 | 2.0% |
| LAN: Landord/Tenant | 156 | 9.5% |
| NGH: Neighborhood, Noise/Nuiance | 86 | 5.3% |
| ODM: Domestic Matters | 14 | 0.9% |
| OPM: Other Probate Matters | 32 | 2.0% |
| ORD: Ordinance, Statue, Regulation | 4 | 0.2% |
| PBP: Public Policy | 0 | 0.0% |
| PJC: Post Judgment Domestic | 14 | 0.9% |
| PPO: Non-domestic PPO | 52 | 3.2% |
| PPP: Domestic PPO | 7 | 0.4% |
| PRP: Property | 106 | 6.5% |
| RST: Real Estate | 1 | 0.1% |
| SCH: School Problems | 19 | 1.2% |
| VRA: Victim Offender Restitution, Adult | 0 | 0.0% |
| VRJ: Victim Offender Restitution, Juv | 5 | 0.3% |
| OTH: Other | 164 | 10.0% |
| **TOTAL** | **1634** | |

Michigan's Community Dispute Resolution Act, 260 PA 1988, requires that the State Court Administrative Office (SCAO) annually report a variety of statistical data regarding operation of the program, including "estimated costs of hearing." In 1988, at the time the legislation was enacted, mediation was widely viewed as a process analogous to a traditional court hearing or case evaluation, pursuant to MCR 2.403. That is, upon notice given, a "hearing" would be held, a resolution reached, and paperwork disposing of the court case would be filed.

Community mediation actually followed an entirely different process model, however, and the notion of presenting evidence to a fact-finder in a traditional adversarial "hearing" does not exist. This is significant because the dispute resolution process employed at CDRP centers actually extends from the initial intake to either informal resolution by telephone or correspondence, or to a formal face-to-face meeting with possible later involvement of the mediator. While measuring only the costs of holding face-to-face meetings with the parties could be calculated, those figures would bear no meaningful relationship to the dispute resolution process employed by the centers.

In short, because "hearings" in the traditional sense of the word do not take place in the overall work of CDRP centers, SCAO instead provides a "cost per case" figure calculated by a number of methods. Each method provides a slightly different perspective on "cost per case," depending on whether just the annual CDRP grant or the center's entire application (projected) cash budget is used in the calculation. The four models shown below do not take into consideration the other services provided by the centers, such as conflict resolution training and providing assistance to courts in screening cases appropriate for mediation.

Model 1: **CDRP Award by Cases Disposed**. The SCAO Community Dispute Resolution Program award is divided by all cases disposed. This number reflects that there is work performed in every case opened, whether or not parties reach an agreement, or if agreements are not reached because one or more parties refuse to use the centers' services.

Model 2: **Application Cash Budget by Cases Disposed**. The total application cash budget (as projected in grant applications submitted to request funding) divided by all cases disposed. This number reflects not only the CDRP award, but the additional funds that are projected to be available to the center for provision of mediation service, training, and other dispute resolution services.

Model 3: **CDRP Award by Core Cases**. The SCAO award is divided by the number of "core cases." Core cases include mediations (face-to-face meetings), conciliations (usually telephone negotiated settlements where parties do not meet face-to-face), arbitrations, and meeting facilitations.

Model 4: **Application Cash Budget by Core Cases**. The total application cash budget (as projected in grant applications) divided by the number of "core cases."

Note: Cost per case generally should not be used as a single measure of a CDRP center's performance. Factors such as case type and case complexity may significantly affect cost calculations. For example, centers with higher levels of small claims cases may reflect lower cost per case figures than centers managing more complex general jurisdiction or probate cases.

# COMMUNITY DISPUTE RESOLUTION PROGRAM
## COST PER CASE ANALYSIS

| | Citizens Mediation Service, Inc.<br>Berrien, Branch, Cass, St. Joseph, Van Buren | Citizen Dispute Resolution Service, Inc.<br>Charlevoix, Emmet | Eastern UP Dispute Resolution Center, Inc.<br>Chippewa, Luce, Mackinac |
|---|---|---|---|
| 2006 CDRP Award | $60,169.00 | $67,531.61 | $64,552.00 |
| CDRP Award by Cases Disposed (per case) | $88.48 | $138.38 | $150.47 |
| Application Cash Budget by Cases Disposed (per case) | $156.34 | $342.55 | $177.39 |
| CDRP Award by Core Cases (per case) | $156.69 | $178.18 | $289.47 |
| Application Cash Budget by Core Cases (per case) | $276.85 | $441.07 | $341.26 |

| | Resolution Services Program<br>Delta, Menominee, Schoolcraft | Community Resolution Center<br>Genesee, Arenac, Bay, Clare, Gladwin, Midland, Ogemaw, Roscommon, Saginaw | Western UP Mediators<br>Gogebic, Baraga, Dickinson, Houghton, Iron, Keweenaw, Ontonagon |
|---|---|---|---|
| 2006 CDRP Award | $59,835.00 | $187,761.60 | $49,577.64 |
| CDRP Award by Cases Disposed (per case) | $212.94 | $151.18 | $200.72 |
| Application Cash Budget by Cases Disposed (per case) | $293.84 | $212.53 | $222.19 |
| CDRP Award by Core Cases (per case) | $283.58 | $227.31 | $225.35 |
| Application Cash Budget by Core Cases (per case) | $391.33 | $319.56 | $249.46 |

| | Community Reconciliation Services, Inc.<br>Grand Traverse, Benzie, Leelanau, Missaukee, Wexford | Dispute Resolution Center of Central Michigan<br>Ingham, Clinton, Eaton, Gratiot, Ionia, Shiawassee | Southeastern Dispute Resolution Services<br>Jackson, Hillsdale, Lenawee, Monroe |
|---|---|---|---|
| 2006 CDRP Award | $32,443.49 | $80,000.00 | $79,466.76 |
| CDRP Award by Cases Disposed (per case) | $132.42 | $104.58 | $105.96 |
| Application Cash Budget by Cases Disposed (per case) | $241.01 | $265.20 | $174.10 |
| CDRP Award by Core Cases (per case) | $167.23 | $130.72 | $219.52 |
| Application Cash Budget by Core Cases (per case) | $304.37 | $331.50 | $360.70 |

**LEGEND**

Application Cash Budget is the total amount of cash including CDRP grant awards, other grants and agency funds (including fund-raising and fees) the center anticipated receiving at the time of its application for CDRP funds.

Core Cases are the number of cases conciliated, mediated with or without agreement, facilitated, or arbitrated.

# COMMUNITY DISPUTE RESOLUTION PROGRAM
## COST PER CASE ANALYSIS

| | Dispute Resolution Services | Dispute Resolution Center of West Michigan | The Resolution Center |
|---|---|---|---|
| | Kalamazoo, Barry, Calhoun | Kent, Isabella, Lake, Mecosta, Montcalm, Newaygo, Osceola | Macomb, St. Clair |
| 2006 CDRP Award | $79,312.27 | $133,432.05 | $116,324.00 |
| CDRP Award by Cases Disposed (per case) | $165.58 | $160.96 | $122.96 |
| Application Cash Budget by Cases Disposed (per case) | $304.25 | $257.23 | $185.99 |
| CDRP Award by Core Cases (per case) | $198.28 | $179.59 | $158.05 |
| Application Cash Budget by Core Cases (per case) | $364.34 | $287.01 | $239.06 |

| | Marquette-Alger Resolution Service | Westshore Dispute Resolution Center | Oakland Mediation Center, Inc. |
|---|---|---|---|
| | Marquette, Alger | Muskegon, Manistee, Mason, Oceana | Oakland |
| 2006 CDRP Award | $62,715.28 | $45,490.33 | $193,238.36 |
| CDRP Award by Cases Disposed (per case) | $213.32 | $54.81 | $74.90 |
| Application Cash Budget by Cases Disposed (per case) | $239.49 | $273.61 | $204.46 |
| CDRP Award by Core Cases (per case) | $233.14 | $92.27 | $80.25 |
| Application Cash Budget by Core Cases (per case) | $261.74 | $460.63 | $219.38 |

| | Community Mediation Services | Center for Dispute Resolution | Center for Dispute Resolution |
|---|---|---|---|
| | Otsego, Alcona, Alpena, Antrim, Cheboygan, Crawford, Iosco, Kalkaska, Montgomery, Oscoda, Presque Isle | Ottawa, Allegan | Tuscola, Huron, Lapeer, Sanilac |
| 2006 CDRP Award | $48,897.27 | $35,683.00 | $32,401.00 |
| CDRP Award by Cases Disposed (per case) | $115.32 | $83.18 | $104.52 |
| Application Cash Budget by Cases Disposed (per case) | $136.68 | $183.62 | $150.82 |
| CDRP Award by Core Cases (per case) | $154.74 | $149.30 | $152.12 |
| Application Cash Budget by Core Cases (per case) | $183.39 | $329.59 | $219.51 |

**LEGEND**

Application Cash Budget is the total amount of cash including CDRP grant awards, other grants and agency funds (including fund-raising and fees) the center anticipated receiving at the time of its application for CDRP funds.

Core Cases are the number of cases conciliated, mediated with or without agreement, facilitated, or arbitrated.

# COMMUNITY DISPUTE RESOLUTION PROGRAM
## COST PER CASE ANALYSIS

| | Dispute Resolution Centers of Michigan, Inc. | Wayne Mediation Center |
|---|---|---|
| | Washtenaw, Livingston | Wayne |
| 2006 CDRP Award | $59,701.20 | $360,050.00 |
| CDRP Award by Cases Disposed (per case) | $132.67 | $220.35 |
| Application Cash Budget by Cases Disposed (per case) | $463.58 | $246.93 |
| CDRP Award by Core Cases (per case) | $183.70 | $367.02 |
| Application Cash Budget by Core Cases (per case) | $641.88 | $411.29 |

**LEGEND**

Application Cash Budget is the total amount of cash including CDRP grant awards, other grants and agency funds (including fund-raising and fees) the center anticipated receiving at the time of its application for CDRP funds.

Core Cases are the number of cases conciliated, mediated with or without agreement, facilitated, or arbitrated.