



Mediation Services

Where conflict becomes opportunity

JOIN US: UPCOMING TRAINING OPPORTUNITY TO BECOME A MEDIATOR

**WHAT: 40-HOUR SCAO GENERAL CIVIL
MEDIATOR TRAINING**

**WHEN: Thurs, March 10th – Sat, March 12th and Thurs, March 17th –
Fri, March 18th, 2016**

Each day: 8:15 am – 5:15 pm

WHERE: Mediation Services, 68 West 8th Street, Suite 220,
Holland, MI 49423

WHO: Trainer Wanda Joseph, SCAO Mediator Trainer/Founder
of Creative Conflict Resolution, LLC

COST: \$895 standard registration fee {\$880 if paying with a
check} OR
\$75 active volunteer registration fee (requires a two-year
monthly volunteering commitment)

HOW: Complete the attached registration and fax to (616) 399-
1090, email to Admin@MediationServices.Works, or mail
to the Mediation Services office at 68 West 8th Street,
Suite 220, Holland, MI 49423.

QUESTIONS: Call (616) 399-1600 or go to
www.MediationServices.Works

This **5-day interactive training** will run from **8:15am – 5:15pm each day** and will equip participants with the skills necessary to help people solve interpersonal and/or community-based problems and litigated cases, including:

- ❖ Landlord & Tenant Issues
- ❖ Neighborhood disputes
- ❖ Real Estate Matters
- ❖ Breach of Contract
- ❖ Consumer Issues
- ❖ Small Claims

Become familiar with the **BADGER** Mediation Process:
Beginning the mediation
Accumulating information
Developing the agenda
Generating options
Exiting to Caucus
Resolution – writing the agreement

This course fulfills the State Court Administrative Office (SCAO) 40-hr General Civil Mediator training requirements, MCR 2.411

How you can help:

Share. Help us spread the news about our services through liking our agency on Facebook at www.facebook.com/WhereConflictBecomesOpportunity

Give. Your charitable donation will make a difference in the lives of the people we serve in our community who are struggling with conflict. Donations help us keep our fees affordable and, when appropriate, provide our services to families in need without cost.

Donate at www.MediationServices.Works/donate

Volunteer. Join us and become a volunteer mediator serving the people of Ottawa and Allegan Counties.

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Cost: \$895 standard registration fee {\$880 if paying with a check} **OR**
\$75 active volunteer registration fee: requires a commitment of volunteering to mediate once per month for a two-year term (following completion of the observation stage)

Participants must attend the entire training to receive a certificate of completion and then complete three mediation observations to be eligible to mediate cases.

Space is very limited. To register, complete this page and submit it with payment to Mediation Services as soon as possible to secure a slot in one of the following ways:

- ❖ Email to Admin@MediationServices.Works
- ❖ Fax to 616.399.1090
- ❖ Mail to Mediation Services, 68 West 8th Street, Suite 220, Holland, MI 49423
- ❖ Checks should be written to *Mediation Services*
- ❖ Payment can be made online at www.MediationServices.Works

An email confirmation will be sent upon receipt of registration and payment. Refunds will be provided only if reserved space is filled with another trainee.

If you agree either (1) to pay the full standard training fee OR (2) to pay the volunteer training fee and to volunteer for Mediation Services monthly for a two-year term, complete and return this registration:

Name <i>(Please print your name as you want it to appear on your certificate)</i>		
Address		
Phone	Email Address	Training Fee Amount
Credit Card Number (VISA, MASTER CARD, DISCOVER)	Expiration Date	Security Code
Signature <i>(endorsing above terms and authorizing any above-listed credit card charge)</i>		Date
FOR TRAINER'S INFORMATION:		
Occupation / Employer		Education (List degrees, if applicable)
Related Experience / Training		
How did you learn about this training?		
Special accommodations needed:		