



# Conflict Resolution Services

Mediation • Arbitration • Facilitation • Training

## 40-hour General Civil Mediator Training \*

This five (5) day interactive course will provide participants with the essential skills necessary to effectively mediate all general civil matters, including:

- Small Claims
- Landlord-Tenant
- General Civil

*Participation in all 5 days is required to receive your Training Certificate*

### **TRAINING DATES and TIMES:**

Monday, April 14, 2014	8:30 a.m. – 5:00 p.m.
Tuesday, April 15, 2014	10:30 a.m. – 7:00 p.m.
Wednesday, April 16, 2014	10:30 a.m. – 7:00 p.m.
Thursday, April 17, 2014	8:30 a.m. – 5:00 p.m.
Friday, April 18, 2014	8:30 a.m. – 5:00 p.m.

### **COST:**

\$600.00 for participants whose sole purpose is to become a private roster mediator or a Court personnel.  
\$50.00 Commitment Fee for participants who will be volunteering for a Dispute Resolution Center (will be refunded upon documentation of commitment to a Dispute Resolution Center).

### **LOCATION:**

Traverse Area Association of Realtors Conference Room – 852 S. Garfield Ave., Ste. A Traverse City

### **TRAINERS:**

Wanda Joseph & Bill Waters

**We value your support of our organization and encourage you to inform others of this exceptional program. For additional information, please call 231.941.5835 or email**

**[conflictresolutionservices@hotmail.com](mailto:conflictresolutionservices@hotmail.com)**