



Conflict Resolution Services

Mediation • Arbitration • Facilitation • Training

40-Hour General Civil Mediator Training (SCAO approved)

As part of our ongoing mission to provide high-quality training programs and meet the growing needs for our volunteer services throughout the region, Conflict Resolution Services, Inc. presents a 40-hour General Civil Mediator training. This five (5) day interactive course combines role play and simulation of mediations, video, lecture and discussion. Completion of this course is the initial step necessary to effectively mediate all general civil-related matters including small claims, landlord-tenant and general civil issues.

Participation in all 5 days is required to receive your Training Certificate

CRS is seeking individuals who will commit to at least eight (8) volunteer General Civil mediations with our organization (or another Dispute Resolution Center) over a two-year period. Your commitment is greatly appreciated.

ABOUT THE TRAINERS

Bill Waters, MS, MSW, is a retired Associate Professor of Criminal Justice, Northern Michigan University, with 26 years of teaching experience. He has specialized experience as a mediator for the Marquette County Circuit Court and as a volunteer mediator for the Marquette-Alger Resolution Services (MARS).

Wanda Joseph, MA, has been a trainer of conflict resolution and communication skills since 1989. She is a volunteer mediator for Conflict Resolution Services and Mediation & Restorative Services in Muskegon. She also offers private mediation and training through Creative Conflict Resolution.

Bill and Wanda have provided over 15 mediator trainings throughout Michigan. They are excited about the possibilities that mediation offers Michigan communities. They are committed to supporting the community dispute resolution program and local courts working together.

REGISTRATION – 40-Hour General Civil Mediator Training

April 14, 17 and 18, 2014 (Monday, Thursday and Friday) 8:30 a.m. – 5:00 p.m.

April 15 and 16, 2014 (Tuesday and Wednesday) 10:30 a.m. – 7:00 p.m.

NAME: _____

ADDRESS: _____

City/State/Zip: _____

Telephone #: _____ E-Mail: _____

Occupation: _____

Educational Level/Major: _____

Prior Mediator and/or Alternative Dispute Resolution (ADR) Training: YES: _____ NO: _____

If YES, please list other training(s) and date(s): _____

COST*: \$600.00 for participants whose sole purpose is to become a private roster mediator or Court employee's.
\$ 50.00 Commitment Fee for participants who will be volunteering for CRS or another Dispute Resolution Center. Refunded upon completion of post-training internship and required volunteer commitment.

Please make check payable to Conflict Resolution Services (sorry, we cannot accept credit card payments)

***Includes course materials, light breakfast and Training Certificate. Post-training observation and**

By signing below, I am agreeing to volunteer my services to CRS for at least eight (8) volunteer Domestic mediations with our organization over a two-year period. I understand that services are based on: (1) the needs of the Center; (2) personal availability; and (3) any conflict of interest disclosures.

Signature

Date

Please mail completed form to: **Conflict Resolution Services, 852 S. Garfield Ave., Ste. B, Traverse City, MI 49686.**

Class size is limited and on a first-come, first served basis. Receipt of your registration form and payment will reserve your seat. **Conflict Resolution Services reserves the right to retain \$50.00 for any cancellations made after 03/28/2014.** If for any reason, CRS is required to cancel this training, you will be advised promptly and receive a full refund.