



Community Dispute Resolution Program Annual Report 2013

Who We Are

The Community Dispute Resolution Program (CDRP) is a network of nonprofit organizations that receive grant funding from the State Court Administrative Office (SCAO) to provide Michigan citizens with a means to work out disputes outside of court. Local centers may be contacted at (800)8RESOLVE. Current CDRP Performance Dashboards can be found online at <http://courts.mi.gov/Administration/SCAO/OfficesPrograms/ODR/Pages/default.aspx>.

What is Mediation?

Mediation is a process in which a trained, neutral person helps disputing parties reach a mutually satisfactory resolution. Unlike the adversarial nature of traditional litigation, mediation involves mutual problem solving where the parties generate options they believe would best resolve their own conflict.

Who are the Mediators?

The mediators are volunteers who have completed both a 40-hour training program approved by the State Court Administrative Office (SCAO) and a supervised internship. Mediators providing services in the areas of domestic relations, guardianship, child welfare, and special education have also received additional advanced training. Additional program volunteers serve as trainers, outreach workers, administrators, workshop facilitators, and office assistants.

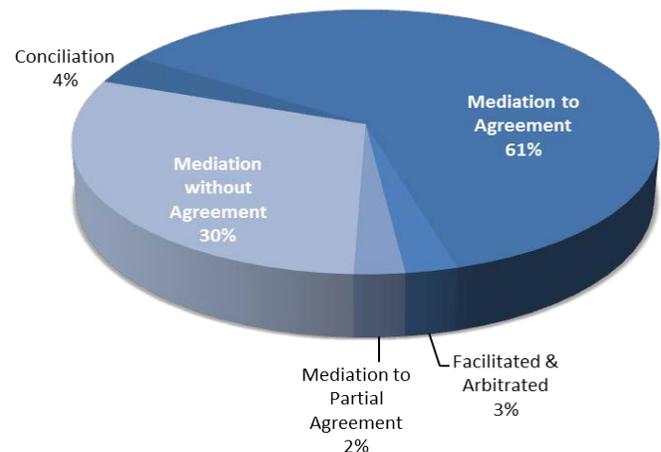
How are Grants Awarded?

Grant awards are based on each center's prorata share of the civil court filing fund fees generated in the center's service areas and the center's performance measurement score from the prior year. The center's performance measurement score, called the weighted caseload score, computes the efficiency of the centers. The centers also rely on additional grant funding from local sources, conduct fund-raising, and receive donated goods and services, such as rent, photocopying services, and purchase discounts in the communities they serve.

2013 At A Glance

Individuals involved in cases	30,052
Number of settlements.....	7,083
Average days to disposition	23
Average duration of mediation (hours)	1.4
Average amount per settlement	\$2,344
Number of centers	18
Grants Awarded	\$1,500,000

Case Outcome if Parties Use Center Services

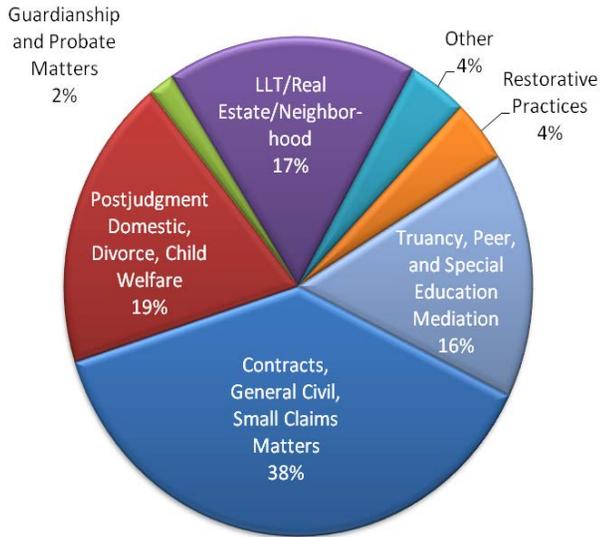


Program Performance

Case Complexity Remains High

The weighted caseload score measures the complexity of the cases managed by a center based on the time spent processing various case types. The statewide weighted caseload score total edged down slightly in 2013; however the 2013 rate was one of the highest in the eight years the SCAO has calculated the score.

Types of Cases Disposed



HIGH SETTLEMENT AND COMPLIANCE RATES

Disposed cases	14,412
Court referrals (of all disposed cases).....	76%
Settlement rate.....	69%
Compliance with Agreements*	74%
*compliance based on random surveys	

Services Offered through Mediation

Circuit Court Case Type

Family Division

- Unrepresented Litigant Divorce
- Pre- and Post-Judgment Domestic Relations Matters
- Truancy
- Child Protection
- General Civil Claims
- Parenting Time Mediation
- Non-Domestic Personal Protection Orders

District Court Case Type

- General Civil Claims
- Landlord/Tenant
- Small Claims

School Conflict Management Services

- Restorative Practices
- Peer Mediation
- Truancy Prevention; Restorative Conferencing
- Bullying Prevention
- Special Education

Probate Court Case Type

- Guardianship
- Conservatorships, Trusts, and Testamentary Matters