



2010

ANNUAL REPORT

STATISTICAL SUPPLEMENT

Michigan Supreme Court
State Court Administrative Office
Office of Dispute Resolution

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COMMUNITY DISPUTE RESOLUTION PROGRAM
CENTER CONTACT INFORMATION

The following list of contact information for CDRP centers is arranged alphabetically by the primary county represented by the center.

BERRIEN, Branch, Cass, St. Joseph, Van Buren
Citizens Mediation Service, Inc.
811 Ship Street, Suite 205
St. Joseph, Michigan 49085
Phone (269) 982-7898
Fax (269) 982-7899
E-Mail matt_balfe@citizensmediation.org
Website www.citizensmediation.org
Contact Matthew Balfe

CHARLEVOIX, Emmet
Citizen Dispute Resolution Service, Inc.
Northern Community Mediation
415 State Street
Petoskey, Michigan 49770
Phone (231) 487-1771
Fax (231) 487-1770
E-Mail jane@northernmediation.org
Contact Jane Millar

CHIPPEWA, Luce, Mackinac
Eastern UP Dispute Resolution Center, Inc.
P.O. Box 505
Sault Ste Marie, Michigan 49783
Phone (906) 253-9841
Fax (906) 253-9844
E-Mail cdrc@northernmi.net
Website www.eupmediate.com
Contact Gerry Stelmaszek

DELTA, Menominee, Schoolcraft
Resolution Services Program
UPCAP Services, Inc.
P.O. Box 606
Escanaba, Michigan 49829
Phone (906) 789-9580
Fax (906) 786-5853
E-Mail gocc@upcap.org
Website www.upcap.org
Contact Cheryl Goc

GENESEE, Arenac, Bay, Clare, Gladwin, Midland, Ogemaw, Roscommon, Saginaw
Community Resolution Center
315 East Court Street, Suite 200
Flint, Michigan 48502
Phone (810) 249-2619
Fax (810) 239-9545
E-Mail JOdell@mediation-CRC.org
Website www.mediation-crc.org/
Contact Jane O'Dell

GOGEBIC, Baraga, Dickinson, Houghton, Iron, Keweenaw, Ontonagon
Western UP Mediators
P.O. Box 327, 100 W. Cloverland Drive, Ste 2-3
Ironwood, Michigan 49938
Phone (906) 932-0010
Fax (906) 932-0033
E-Mail mediator@up.net
Contact Marvin LaGrew

GRAND TRAVERSE, Antrim, Benzie, Leelanau, Missaukee, Wexford
Conflict Resolution Services, Inc.
852 South Garfield Avenue, Suite B
Traverse City, Michigan 49686
Phone (231) 941-5835
Fax (231) 941-4530
E-Mail conflictresolutionervices@hotmail.com
Website www.CRSmediationTC.org
Contact Jennifer Kowal

INGHAM, Clinton, Eaton, Gratiot, Ionia, Shiawassee
Resolution Services Center of Central Michigan
229 North Pine Street
Lansing, Michigan 48933
Phone (517) 485-2274
Fax (517) 485-1183
E-Mail fourhglover@tds.net
Website www.rscdm.org
Contact Linda Glover

JACKSON, Hillsdale, Lenawee, Monroe
Southeastern Dispute Resolution Services
Community Action Agency
1214 Greenwood
Jackson, Michigan 49201
Phone (517) 788-6495
Fax (517) 788-6398
E-Mail mstanley@caailh.org
Contact Marc Stanley

KALAMAZOO, Barry, Calhoun
Dispute Resolution Services
Gryphon Place
1104 South Westnedge Avenue
Kalamazoo, Michigan 49008
Phone (269) 552-3434
Fax (269) 381-0935
E-Mail drsmediate@hotmail.com
Website www.gryphon.org
Contact Barry Burnside

COMMUNITY DISPUTE RESOLUTION PROGRAM
CENTER CONTACT INFORMATION

**KENT, Isabella, Lake, Mecosta, Montcalm,
Newaygo, Osceola**
Dispute Resolution Center of West Michigan
Community Reconciliation Center
678 Front Avenue, NW, Suite 250
Grand Rapids, Michigan 49504-5368
Phone (616) 774-0121
Fax (616) 774-0323
E-Mail jwilmot@drcwm.org
Website <http://www.drcwm.org>
Contact Jonathan Wilmot

MACOMB, St. Clair
The Resolution Center
176 S. Main Street, Suite 2
Mt. Clemens, Michigan 48043
Phone (586) 469-4714
Fax (586) 469-0078
E-Mail cpappas@theresolutioncenter.com
Website <http://www.theresolutioncenter.com>
Contact Craig R. Pappas

MARQUETTE, Alger
Marquette-Alger Resolution Service
715 W. Washington Street, Suite A
Marquette, Michigan 49855
Phone (906) 226-8600
Fax (906) 226-5399
E-Mail marsmediation@yahoo.com
Website <http://www.marsmediation.org>
Contact Jennifer Frazier

MUSKEGON, Manistee, Mason, Oceana
Westshore Dispute Resolution Center
27 East Clay Avenue
Muskegon, Michigan 49442
Phone (231) 727-6001
Fax (231) 727-6011
E-Mail wdr@mediatewestmichigan.com
Website <http://www.mediatewestmichigan.com>
Contact Kate Kesteloot Scarbrough

OAKLAND
Oakland Mediation Center, Inc.
550 Hulet Drive, Suite 102
Bloomfield Hills, Michigan 48302
Phone (248) 338-4280
Fax (248) 338-0480
E-Mail bhanes@mediation-omc.org
Website <http://www.mediation-omc.org>
Contact Bonnie Hanes

**OTSEGO, Alcona, Alpena, Cheboygan, Crawford, Iosco,
Kalkaska, Montmorency, Oscoda, Presque Isle**
Community Mediation Services
Otsego County
United Way Building
116 5th Street
Gaylord, Michigan 49735
Phone (989) 732-1576, (989) 705-1227
Fax (989) 705-1337
E-Mail annette.cms@frontier.com
Website www.otsego.org/cms
Contact Annette Wells

OTTAWA, Allegan
Mediation Services
Courthouse Square
68 West 8th Street, Suite 140
Holland, Michigan 49423
Phone (616) 399-1600
Fax (616) 399-1090
E-Mail carriveau@mediationsolvesconflict.org
Website www.mediationsolvesconflict.com
Contact Connie Corriveau

TUSCOLA, Huron, Lapeer, Sanilac
Center for Dispute Resolution
Human Development Commission
429 Montague Avenue
Caro, Michigan 48723-1997
Phone (989) 672-4044
Fax (989) 673-2031
E-Mail peggyd@hdc-caro.org
Website <http://www.hdc-caro.org>
Contact Peggy Davy

WASHTENAW, Livingston
Dispute Resolution Centers of Michigan, Inc.
The Dispute Resolution Center
110 N. Fourth Avenue, Suite 100
P.O. Box 8645
Ann Arbor, Michigan 48107-8645
Phone (734) 222-3745
Fax (734) 222-3760
E-Mail dulinb@ewashstenaw.org
Website <http://www.thedisputeresolutioncenter.org>
Contact Belinda Dulin

WAYNE
Wayne Mediation Center
Garrison Place
19855 W. Outer Drive, Suite 206 – East Bldg.
Dearborn, Michigan 48124
Phone (313) 561-3500
Fax (313) 561-3600
E-Mail bdempsey@mediation-wayne.org
Website www.mediation-wayne.org
Contact Bernard Dempsey

COMMUNITY DISPUTE RESOLUTION PROGRAM
2010 ANNUAL PROGRAM SUMMARY

CITIZENS MEDIATION SERVICES, INC.

Counties served: Berrien, Branch, Cass, St. Joseph, and Van Buren
Director: Matthew Balfe
Office address: 811 Ship Street, Suite 205, St. Joseph, MI 49085
E-mail address: citizens@citizensmediation.org
Website: www.citizensmediation.org

Start-up year: 1991

2010 Annual budget of overall dispute resolution center: \$137,656.00

2010 CDRP grant: \$78,000.00

Local funding sources: Covert Community Foundation, Van Buren County United Way, and Entergy Corp

Total number of staff: 3

Total number of full-time equivalent positions: 2.5

Total number of mediators: 42

Types of cases handled or programs offered: Community, small claims, general civil district, general civil circuit, domestic, probate, employment, special education, civil rights, real estate, discrimination, and juvenile justice

Courts in which services are provided or from which referrals are received: 5th District, 7th A and B District, 4th District, 3B District, 2nd Circuit, 36th Circuit, Van Buren Juvenile Court, Berrien County Probate Court, and Cass County Probate Court

Other referral sources: Schools and intermediate school districts, self-referrals, Department of Civil Rights, United States Postal Service, and Association of Realtors

Types of training offered: 40-hour community mediation training, 40-hour general civil mediation training, and Community Restorative Boards Training (BARJ)

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Citizens Mediation Service, Inc.

Date Range: 1/1/2010 - 12/31/2010

Primary County: BERRIEN

Report Date: 5/11/2011

CASE DISPOSITION TOTALS

Conciliated	52	11.8%
Mediated to Agreement	184	41.6%
Mediated to Partial Agreement	3	0.7%
Mediated without Agreement	160	36.2%
Facilitated	43	9.7%
Arbitrated	0	0.0%
TOTAL	442	

NO MEDIATION HELD

Settled Prior to Mediation	172	50.3%
Respondent Refuses to Mediate	28	8.2%
Initiator Failed to Show	7	2.0%
Respondent Failed to Show	60	17.5%
Both Failed to Show	3	0.9%
Case Withdrawn	12	3.5%
Unable to Contact	44	12.9%
Unamenable for Mediation	16	4.7%
TOTAL	342	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	187	Avg Mediation Duration (mins):	72.19
Facilitated Sessions:	43	Mediated Part Agreement Sessions:	3	Total Fees Received:	\$37,709.00
		Mediated w/o Agreement Sessions:	160		

Total Cases where Money Was Distributed:	195	Money Distributed due to Agreement:	\$573,040.99
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	607	Number of Disposed Cases:	784
Returnee to Mediation:		Avg Days from Intake to Disposition:	38.5
New Matter:	562	Number of Individuals Served:	669
Remediation of New Matter:	11	Number of Children Involved:	34
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	570

REFERRAL SOURCE

BUS: Business/Corporation	1	0.1%
CSR: Community, Social, Religious Organization	1	0.1%
CTS: Courts	721	92.0%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	5	0.6%
LEG: Legal Organizations	5	0.6%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	1	0.1%
SCH: Education Institution	21	2.7%
SEL: Self	26	3.3%
OTH: Other	3	0.4%
TOTAL	784	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	559	71.3%
EMP: Employment	9	1.1%
GDA: Guardianship, Adult	1	0.1%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	40	5.1%
NGH: Neighborhood, Noise/Nuiance	3	0.4%
ODM: Domestic Matters	45	5.7%
OPM: Other Probate Matters	0	0.0%
PBP: Public Policy	1	0.1%
PJC: Post Judgment Domestic	5	0.6%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	33	4.2%
RST: Real Estate	3	0.4%
SCH: School Problems	7	0.9%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	44	5.6%
OTH: Other	31	4.0%
DIV: Divorce no children	3	0.4%
DIK: Divorce w/ children	0	0.0%
TOTAL	784	

COMMUNITY DISPUTE RESOLUTION PROGRAM
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NORTHERN COMMUNITY MEDIATION

Counties served: Charlevoix and Emmet
Director: Dr. Jane Millar
Office address: 415 State Street
Petoskey, MI 49770
E-mail address: jane@northernmediation.org
Website: www.northernmediation.org

Start-up year: 1993

2010 Annual budget of overall dispute resolution center: \$170,338.81

2010 CDRP grant: \$57,368.81

Local funding sources: Charlevoix County, Emmet County, 7th Probate Court Charlevoix, 7th Probate Court Emmet, donations, fees for service, fund-raising, Bay Harbor Foundation, Charlevoix County Community Foundation, and Charlevoix Lions

Total number of staff: 3

Total number of full-time equivalent positions: 3

Total number of mediators: 55

Types of cases handled or programs offered: Child protection, criminal, breach of contract, divorce no children, divorce children, employment, guardianship adult, guardianship children, landlord/tenant, neighbor, domestic matters, other probate matters, post-judgment domestic, personal protection order, property, real estate, schools, juvenile victim offender, first-time offender shoplifting program, preventative shoplifting program, and other

Courts in which services are provided or from which referrals are received: 57th Circuit, 33rd Circuit, 90th District, 7th Probate, and Family Court

Other referral sources: Business/corporation, community organization, government agency, legal organization, prosecutor, educational institution, self, and other

Types of training offered: 40-hour general civil mediation training, divorce/domestic violence mediation training, victim offender reconciliation program, and advanced mediation training

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Citizen Dispute Resolution Service, Inc.

Date Range: 1/1/2010 - 12/31/2010

Primary County: CHARLEVOIX

Report Date: 5/11/2011

CASE DISPOSITION TOTALS

Conciliated	52	15.3%
Mediated to Agreement	203	59.9%
Mediated to Partial Agreement	7	2.1%
Mediated without Agreement	72	21.2%
Facilitated	4	1.2%
Arbitrated	1	0.3%
TOTAL	339	

NO MEDIATION HELD

Settled Prior to Mediation	24	25.3%
Respondent Refuses to Mediate	24	25.3%
Initiator Failed to Show	0	0.0%
Respondent Failed to Show	5	5.3%
Both Failed to Show	0	0.0%
Case Withdrawn	23	24.2%
Unable to Contact	16	16.8%
Unamenable for Mediation	3	3.2%
TOTAL	95	

Arbitration Sessions:	1	Mediated w/ Agreement Sessions:	208	Avg Mediation Duration (mins):	119.02
Facilitated Sessions:	5	Mediated Part Agreement Sessions:	7	Total Fees Received:	\$4,475.00
		Mediated w/o Agreement Sessions:	72		

Total Cases where Money Was Distributed:	112	Money Distributed due to Agreement:	\$363,060.62
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	440	Number of Disposed Cases:	434
Returnee to Mediation:		Avg Days from Intake to Disposition:	25
New Matter:	63	Number of Individuals Served:	1178
Remediation of New Matter:	1	Number of Children Involved:	243
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	237

REFERRAL SOURCE

BUS: Business/Corporation	2	0.5%
CSR: Community, Social, Religious Organization	0	0.0%
CTS: Courts	353	81.3%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	2	0.5%
LEG: Legal Organizations	17	3.9%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	8	1.8%
SCH: Education Institution	2	0.5%
SEL: Self	48	11.1%
OTH: Other	2	0.5%
TOTAL	434	

DISPUTE TYPE

CDP: Child Protection	22	5.1%
CML: Criminal	1	0.2%
CON: Breach Contract	160	36.9%
EMP: Employment	4	0.9%
GDA: Guardianship, Adult	4	0.9%
GDC: Guardianship, Child	1	0.2%
LAN: Landord/Tenant	12	2.8%
NGH: Neighborhood, Noise/Nuiance	2	0.5%
ODM: Domestic Matters	48	11.1%
OPM: Other Probate Matters	2	0.5%
ORD: Ordinance, Statue, Regulation	1	0.2%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	44	10.1%
PPO: Non-domestic PPO	3	0.7%
PPP: Domestic PPO	0	0.0%
PRP: Property	6	1.4%
RST: Real Estate	1	0.2%
SCH: School Problems	3	0.7%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	60	13.8%
OTH: Other	5	1.2%
DIV: Divorce no children	24	5.5%
DIK: Divorce w/ children	31	7.1%
TOTAL	434	

COMMUNITY DISPUTE RESOLUTION PROGRAM
2010 ANNUAL PROGRAM SUMMARY

EUP COMMUNITY DISPUTE RESOLUTION CENTER

Counties served: Chippewa, Luce, and Mackinac
Director: Geraldine Stelmaszek
Office address: P.O. Box 505, Sault Sainte Marie, MI 49783
E-mail address: cdrc@northernmi.net
Website: www.eupmediate.com

Start-up year: 1993

2010 Annual budget of overall dispute resolution center: \$68,385.06

2010 CDRP grant: \$32,096.39

Local funding sources: Strong Organizations/Strong Youth grant from Great Lakes Center for Youth Development, United Way of the Eastern Upper Peninsula, Mackinac County Human Services Collaborative Body, Strong Families/Safe Children – Mackinac County, and Hiawatha Behavioral Health

Total number of staff: 2

Total number of full-time equivalent positions: 1.2

Total number of mediators: 38

Types of cases handled or programs offered: Access and visitation domestic relations mediation, child protection mediation, small claims, landlord/tenant, general civil mediation, guardianship mediation, public administration mediation, special education mediation, IEP facilitation, victim offender mediation, general mediation, meeting facilitation, and conflict resolution workshops

Courts in which services are provided or from which referrals are received: 11th Circuit, 50th Circuit, 91st District, 92nd District, 6th Probate, 17th Probate, Sault Tribe of Chippewa Indians Court, Bay Mill Tribe of Chippewa Indians Court and Batchewana Bay Tribal Court

Other referral sources: Businesses, community organizations, county prosecutors, governmental and legal organizations, and the general public

Types of training offered: 40-hour mediation training and conflict resolution workshops

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Eastern UP Dispute Resolution Center, Inc.

Date Range: 1/1/2010 - 12/31/2010

Primary County: CHIPPEWA

Report Date: 5/11/2011

CASE DISPOSITION TOTALS

Conciliated	55	25.9%
Mediated to Agreement	114	53.8%
Mediated to Partial Agreement	2	0.9%
Mediated without Agreement	32	15.1%
Facilitated	9	4.2%
Arbitrated	0	0.0%
TOTAL	212	

NO MEDIATION HELD

Settled Prior to Mediation	1	0.8%
Respondent Refuses to Mediate	12	9.0%
Initiator Failed to Show	1	0.8%
Respondent Failed to Show	6	4.5%
Both Failed to Show	1	0.8%
Case Withdrawn	8	6.0%
Unable to Contact	103	76.9%
Unamenable for Mediation	2	1.5%
TOTAL	134	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	115	Avg Mediation Duration (mins):	59.13
Facilitated Sessions:	9	Mediated Part Agreement Sessions:	2	Total Fees Received:	\$3,755.00
		Mediated w/o Agreement Sessions:	33		

Total Cases where Money Was Distributed:	78	Money Distributed due to Agreement:	\$347,639.72
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	338	Number of Disposed Cases:	346
Returnee to Mediation:		Avg Days from Intake to Disposition:	29
New Matter:	68	Number of Individuals Served:	1018
Remediation of New Matter:	1	Number of Children Involved:	64
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	234

REFERRAL SOURCE

BUS: Business/Corporation	9	2.6%
CSR: Community, Social, Religious Organization	19	5.5%
CTS: Courts	281	81.2%
FFC: Friend, Family, Colleague	3	0.9%
GOV: Government	0	0.0%
LEG: Legal Organizations	1	0.3%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	5	1.4%
SCH: Education Institution	2	0.6%
SEL: Self	26	7.5%
OTH: Other	0	0.0%
TOTAL	346	

DISPUTE TYPE

CDP: Child Protection	3	0.9%
CML: Criminal	0	0.0%
CON: Breach Contract	266	76.9%
EMP: Employment	2	0.6%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	3	0.9%
NGH: Neighborhood, Noise/Nuiance	3	0.9%
ODM: Domestic Matters	27	7.8%
OPM: Other Probate Matters	0	0.0%
PBP: Public Policy	1	0.3%
PJC: Post Judgment Domestic	16	4.6%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	14	4.0%
RST: Real Estate	1	0.3%
SCH: School Problems	6	1.7%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	0	0.0%
DIV: Divorce no children	1	0.3%
DIK: Divorce w/ children	3	0.9%
TOTAL	346	

COMMUNITY DISPUTE RESOLUTION PROGRAM
2010 ANNUAL PROGRAM SUMMARY

UPCAP RESOLUTION SERVICES PROGRAM

Counties served: Delta, Menominee, and Schoolcraft
Director: Cheryl Goc
Office address: 2501 14th Avenue South, Escanaba, MI 49829
E-mail address: gocc@upcap.org
Website: www.upcap.org

Start-up year: 1994

2010 Annual budget of overall dispute resolution center: \$36,811.00

2010 CDRP grant: \$19,311.00

Local funding sources: Drunk Driving Victim Impact Panel, Plum Creek

Total number of staff: 1

Total number of full-time equivalent positions: .8

Total number of mediators: 27

Types of cases handled or programs offered: Divorce, special education, civil rights, victim/offender, public policy, general civil, small claims, neighborhood, landlord/tenant, workplace, parenting time, nursing home, estate and peace scholars

Courts in which services are provided or from which referrals are received: 93rd District, 94th District and 47th Circuit, Probate Court Delta, Schoolcraft, and Menominee counties

Other referral sources: Gladstone and Escanaba Public Safety, Delta County Sheriff and Michigan State Police, schools, ISD and 211 Program

Types of training offered: 40-hour mediation training, victim offender, anger management, and peer mediation

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Resolution Services Program

Date Range: 1/1/2010 - 12/31/2010

Primary County: DELTA

Report Date: 5/11/2011

CASE DISPOSITION TOTALS

Conciliated	7	3.2%
Mediated to Agreement	139	63.5%
Mediated to Partial Agreement	4	1.8%
Mediated without Agreement	47	21.5%
Facilitated	22	10.0%
Arbitrated	0	0.0%
TOTAL	219	

NO MEDIATION HELD

Settled Prior to Mediation	23	23.7%
Respondent Refuses to Mediate	6	6.2%
Initiator Failed to Show	1	1.0%
Respondent Failed to Show	55	56.7%
Both Failed to Show	1	1.0%
Case Withdrawn	5	5.2%
Unable to Contact	4	4.1%
Unamenable for Mediation	2	2.1%
TOTAL	97	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	154	Avg Mediation Duration (mins):	47.39
Facilitated Sessions:	22	Mediated Part Agreement Sessions:	8	Total Fees Received:	\$6,085.00
		Mediated w/o Agreement Sessions:	56		

Total Cases where Money Was Distributed:	133	Money Distributed due to Agreement:	\$344,916.71
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	319	Number of Disposed Cases:	316
Returnee to Mediation:		Avg Days from Intake to Disposition:	8.75
New Matter:	0	Number of Individuals Served:	522
Remediation of New Matter:	0	Number of Children Involved:	7
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	0

REFERRAL SOURCE

BUS: Business/Corporation	1	0.3%
CSR: Community, Social, Religious Organization	17	5.4%
CTS: Courts	265	83.9%
FFC: Friend, Family, Colleague	3	1.0%
GOV: Government	3	1.0%
LEG: Legal Organizations	4	1.3%
MAR: Marketing, Advertising, Outreach	5	1.6%
POL: Police, Sheriff, State Police	2	0.6%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	5	1.6%
SEL: Self	11	3.5%
OTH: Other	0	0.0%
TOTAL	316	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	1	0.3%
CON: Breach Contract	251	79.4%
EMP: Employment	1	0.3%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	9	2.8%
NGH: Neighborhood, Noise/Nuiance	4	1.3%
ODM: Domestic Matters	3	1.0%
OPM: Other Probate Matters	2	0.6%
ORD: Ordinance, Statue, Regulation	1	0.3%
PBP: Public Policy	4	1.3%
PJC: Post Judgment Domestic	3	1.0%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	2	0.6%
RST: Real Estate	0	0.0%
SCH: School Problems	4	1.3%
VRA: Victim Offender Restitution, Adult	6	1.9%
VRJ: Victim Offender Restitution, Juv	4	1.3%
OTH: Other	14	4.4%
DIV: Divorce no children	3	1.0%
DIK: Divorce w/ children	4	1.3%
TOTAL	316	

COMMUNITY DISPUTE RESOLUTION PROGRAM
2010 ANNUAL PROGRAM SUMMARY

COMMUNITY RESOLUTION CENTER

Counties served: Arenac, Bay, Clare, Genesee, Gladwin, Midland, Ogemaw, Roscommon, and Saginaw
Director: Jane O'Dell
Office address: 315 E. Court Street, Suite 200 Flint, MI 48502
E-mail address: JOdell@mediation-CRC.org
Website: www.mediation-crc.org

Start-up year: 1994

2010 Annual budget of overall dispute resolution center: \$210,861.97

2010 CDRP grant: \$137,136.97

Local funding sources: Saginaw County courts, BEST Project, Bishop Trust and private donations

Total number of staff: 4

Total number of full-time equivalent positions: 3.5

Total number of mediators: 78

Types of cases handled or programs offered: Small claims, landlord/tenant, access and visitation, general civil, special education - mediations and facilitation of IEPs, civil rights, post judgment parenting time, guardianship adult, wills, and neighborhood and community disputes

Courts in which services are provided or from which referrals are received: 7th Circuit, 55th Circuit, 67th District, 68th District, 70th District, 80th District, 81st District, Arenac County Probate, Clare County Probate, Genesee County Probate, Saginaw County Probate, Ogemaw County Probate, Roscommon County Probate, and Midland County Probate

Other referral sources: Friends of the court - Genesee, Midland, and Saginaw counties, school districts, Department of Human Services, Michigan Department of Civil Rights, and private attorneys, and self referrals

Types of training offered: 40-hour general civil training

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Community Resolution Center

Date Range: 1/1/2010 - 12/31/2010

Primary County: GENESEE

Report Date: 5/11/2011

CASE DISPOSITION TOTALS

Conciliated	0	0.0%
Mediated to Agreement	457	66.8%
Mediated to Partial Agreement	8	1.2%
Mediated without Agreement	201	29.4%
Facilitated	18	2.6%
Arbitrated	0	0.0%
TOTAL	684	

NO MEDIATION HELD

Settled Prior to Mediation	36	29.3%
Respondent Refuses to Mediate	12	9.8%
Initiator Failed to Show	7	5.7%
Respondent Failed to Show	22	17.9%
Both Failed to Show	6	4.9%
Case Withdrawn	10	8.1%
Unable to Contact	13	10.6%
Unamenable for Mediation	17	13.8%
TOTAL	123	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	550	Avg Mediation Duration (mins):	74.30
Facilitated Sessions:	22	Mediated Part Agreement Sessions:	8	Total Fees Received:	\$0.00
		Mediated w/o Agreement Sessions:	253		

Total Cases where Money Was Distributed:	270	Money Distributed due to Agreement:	\$718,989.33
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	800	Number of Disposed Cases:	807
Returnee to Mediation:		Avg Days from Intake to Disposition:	13.25
New Matter:	3	Number of Individuals Served:	1614
Remediation of New Matter:	2	Number of Children Involved:	372
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	144

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	0	0.0%
CTS: Courts	727	90.1%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	11	1.4%
LEG: Legal Organizations	9	1.1%
MAR: Marketing, Advertising, Outreach	1	0.1%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	12	1.5%
SEL: Self	29	3.6%
OTH: Other	18	2.2%
TOTAL	807	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	102	12.6%
EMP: Employment	11	1.4%
GDA: Guardianship, Adult	10	1.2%
GDC: Guardianship, Child	3	0.4%
LAN: Landord/Tenant	310	38.4%
NGH: Neighborhood, Noise/Nuiance	3	0.4%
ODM: Domestic Matters	76	9.4%
OPM: Other Probate Matters	8	1.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	192	23.8%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	9	1.1%
RST: Real Estate	2	0.2%
SCH: School Problems	35	4.3%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	37	4.6%
DIV:Divorce no children	4	0.5%
DIK:Divorce w/ children	5	0.6%
TOTAL	807	

COMMUNITY DISPUTE RESOLUTION PROGRAM
2010 ANNUAL PROGRAM SUMMARY

WESTERN U.P. MEDIATORS AND TRAINING CENTER, INC.

Counties served: Gogebic, Baraga, Dickinson, Houghton, Iron, Keweenaw, and Ontonagon
Director: Marvin La Grew
Office address: 100 W. Cloverland Drive, Suite 2-3, Ironwood, MI 49938
E-mail address: mediator@up.net
Website: N/A

Start-up year: 1991

2010 Annual budget of overall dispute resolution center: \$58,596.72

2010 CDRP grant: \$27,374.72

Local funding sources:

Total number of staff: 2

Total number of full-time equivalent positions: 1

Total number of mediators: 25

Types of cases handled or programs offered: Civil rights, ADA, divorce mediations, small claims, adult victim offender, juvenile victim offender, child protection, probate and civil court matters, and guardianship adult

Courts in which services are provided or from which referrals are received: Gogebic, Ontonagon, Iron Houghton, Dickinson, Keweenaw, and Baraga counties

Other referral sources: Department of Human Services, Michigan Department of Civil Rights, U.S. Forest Service, self-referrals, attorneys, and county prosecutors

Types of training offered: 40-hour community mediation training, victim offender mediation training, and peer mediation

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Western UP Mediators

Date Range: 1/1/2010 - 12/31/2010

Primary County: GOGEBIC

Report Date: 5/11/2011

CASE DISPOSITION TOTALS

Conciliated	10	14.1%
Mediated to Agreement	35	49.3%
Mediated to Partial Agreement	0	0.0%
Mediated without Agreement	26	36.6%
Facilitated	0	0.0%
Arbitrated	0	0.0%
TOTAL	71	

NO MEDIATION HELD

Settled Prior to Mediation	2	5.0%
Respondent Refuses to Mediate	9	22.5%
Initiator Failed to Show	0	0.0%
Respondent Failed to Show	21	52.5%
Both Failed to Show	1	2.5%
Case Withdrawn	5	12.5%
Unable to Contact	1	2.5%
Unamenable for Mediation	1	2.5%
TOTAL	40	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	35	Avg Mediation Duration (mins):	85.37
Facilitated Sessions:	0	Mediated Part Agreement Sessions:	0	Total Fees Received:	\$2,300.00
		Mediated w/o Agreement Sessions:	26		

Total Cases where Money Was Distributed:	20	Money Distributed due to Agreement:	\$153,784.32
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	122	Number of Disposed Cases:	111
Returnee to Mediation:		Avg Days from Intake to Disposition:	13
New Matter:	1	Number of Individuals Served:	174
Remediation of New Matter:	0	Number of Children Involved:	51
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	0

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	0	0.0%
CTS: Courts	90	81.1%
FFC: Friend, Family, Colleague	2	1.8%
GOV: Government	4	3.6%
LEG: Legal Organizations	1	0.9%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	0	0.0%
SEL: Self	14	12.6%
OTH: Other	0	0.0%
TOTAL	111	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	1	0.9%
CON: Breach Contract	50	45.0%
EMP: Employment	3	2.7%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	2	1.8%
NGH: Neighborhood, Noise/Nuiance	0	0.0%
ODM: Domestic Matters	38	34.2%
OPM: Other Probate Matters	1	0.9%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	0	0.0%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	6	5.4%
RST: Real Estate	0	0.0%
SCH: School Problems	3	2.7%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	4	3.6%
DIV: Divorce no children	0	0.0%
DIK: Divorce w/ children	3	2.7%
TOTAL	111	

COMMUNITY DISPUTE RESOLUTION PROGRAM
2010 ANNUAL PROGRAM SUMMARY

CONFLICT RESOLUTION SERVICES, INC.

Counties served: Grand Traverse, Leelanau, Antrim, Benzie, Wexford, and Missaukee
Director: Jennifer Kowal
Office address: 1022 East Front Street, Traverse City, MI 49686
E-mail address: conflictresolutionservices@hotmail.com
Website: www.CRSmediationTC.org

Start-up year: 1992

2010 Annual budget of overall dispute resolution center: \$121,070.00

2010 CDRP grant: \$66,962.57

Local funding sources: United Way of Northwest Michigan, Rotary Charities of Traverse City, GTLA Bar Association, State Bar Association, program fees, and private donations

Total number of staff: 2

Total number of full-time equivalent positions: 2

Total number of mediators: 73

Types of cases handled or programs offered: Divorce, custody, parenting time, property; small claims, general civil, probate, guardianship, self-referrals, real estate, contracts, special education, child protection, employment, civil rights, landlord/tenant, neighborhood, consumer/merchant, conciliation, arbitration

Courts in which services are provided or from which referrals are received: 13th Circuit, 86th District, 28th Circuit Family Division, 19th Circuit

Other referral sources: Michigan Department of Civil Rights, Michigan Education Association, Traverse Bay Area Intermediate School District, Friend of the Court, Legal Services of Northern Michigan, Women's Resource Center, Third Level Crisis/Free Legal Aid Clinic, Traverse Area Association of Realtors, Grand Traverse Band of Ottawa and Chippewa Indians, health service professionals, private attorneys, former service participants, U.S. Forestry Service and local units of government

Types of training offered: 40-hour general civil training, 44-hour domestic relations mediation training, advanced mediation training, communication and listening skills workshops, and volunteer in-services

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Conflict Resolution Services

Date Range: 1/1/2010 - 12/31/2010

Primary County: GRAND TRAV

Report Date: 5/11/2011

CASE DISPOSITION TOTALS

Conciliated	80	37.4%
Mediated to Agreement	88	41.1%
Mediated to Partial Agreement	4	1.9%
Mediated without Agreement	41	19.2%
Facilitated	1	0.5%
Arbitrated	0	0.0%
TOTAL	214	

NO MEDIATION HELD

Settled Prior to Mediation	40	44.0%
Respondent Refuses to Mediate	27	29.7%
Initiator Failed to Show	5	5.5%
Respondent Failed to Show	8	8.8%
Both Failed to Show	0	0.0%
Case Withdrawn	3	3.3%
Unable to Contact	7	7.7%
Unamenable for Mediation	1	1.1%
TOTAL	91	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	88	Avg Mediation Duration (mins):	138.65
Facilitated Sessions:	1	Mediated Part Agreement Sessions:	4	Total Fees Received:	\$11,932.50
		Mediated w/o Agreement Sessions:	42		

Total Cases where Money Was Distributed:	30	Money Distributed due to Agreement:	\$93,636.34
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	296	Number of Disposed Cases:	305
Returnee to Mediation:		Avg Days from Intake to Disposition:	18.75
New Matter:	5	Number of Individuals Served:	548
Remediation of New Matter:	1	Number of Children Involved:	16
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	152

REFERRAL SOURCE

BUS: Business/Corporation	5	1.6%
CSR: Community, Social, Religious Organization	1	0.3%
CTS: Courts	267	87.5%
FFC: Friend, Family, Colleague	2	0.7%
GOV: Government	9	3.0%
LEG: Legal Organizations	2	0.7%
MAR: Marketing, Advertising, Outreach	3	1.0%
POL: Police, Sheriff, State Police	2	0.7%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	1	0.3%
SEL: Self	12	3.9%
OTH: Other	1	0.3%
TOTAL	305	

DISPUTE TYPE

CDP: Child Protection	4	1.3%
CML: Criminal	0	0.0%
CON: Breach Contract	146	47.9%
EMP: Employment	12	3.9%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	20	6.6%
NGH: Neighborhood, Noise/Nuiance	5	1.6%
ODM: Domestic Matters	17	5.6%
OPM: Other Probate Matters	1	0.3%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	72	23.6%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	3	1.0%
RST: Real Estate	3	1.0%
SCH: School Problems	1	0.3%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	7	2.3%
DIV: Divorce no children	2	0.7%
DIK: Divorce w/ children	12	3.9%
TOTAL	305	

COMMUNITY DISPUTE RESOLUTION PROGRAM
2010 ANNUAL PROGRAM SUMMARY

RESOLUTION SERVICES CENTER OF CENTRAL MICHIGAN

Counties served: Clinton, Eaton, Gratiot, Ingham, Ionia, and Shiawassee
Director: Linda Glover
Office address: 229 North Pine Street, Lansing, MI 48933
E-mail address: fourhglover@tds.net
Website: www.rsccm.org

Start-up year: 1992

2010 Annual budget of overall dispute resolution center: \$319,696.50

2010 CDRP grant: \$117,526.80

Local funding sources: Lansing School District, East Lansing Public Schools, city of Lansing, Juvenile Justice Millage through Ingham County, Capital Area United Way, Youth Advisory Committee of the Ingham Country Community Foundation, Juvenile Accountable Block Grant Prosecutor's Office, and Caring Neighbor Foundation

Total number of staff: 13

Total number of full-time equivalent positions: 7

Total number of mediators: 76

Types of cases handled or programs offered: General civil, small claims, divorce, parenting time, civil rights, employment, special education, neighborhood and organization, child welfare, restorative justice

Courts in which services are provided or from which referrals are received: Ingham Circuit, District, and Probate Courts, Clinton Circuit Court, Shiawassee District Court, Ionia District Court, and Eaton Circuit Court and District Courts

Other referral sources: Schools, private citizens, attorneys, and businesses

Types of training offered: 40-hour general civil mediation training and Restorative Justice Conferencing

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Dispute Resolution Center of Central Michigan

Date Range: 1/1/2010 - 12/31/2010

Primary County: INGHAM

Report Date: 5/11/2011

CASE DISPOSITION TOTALS

Conciliated	99	9.6%
Mediated to Agreement	760	73.8%
Mediated to Partial Agreement	0	0.0%
Mediated without Agreement	103	10.0%
Facilitated	68	6.6%
Arbitrated	0	0.0%
TOTAL	1030	

NO MEDIATION HELD

Settled Prior to Mediation	22	13.0%
Respondent Refuses to Mediate	84	49.7%
Initiator Failed to Show	1	0.6%
Respondent Failed to Show	4	2.4%
Both Failed to Show	0	0.0%
Case Withdrawn	10	5.9%
Unable to Contact	35	20.7%
Unamenable for Mediation	13	7.7%
TOTAL	169	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	767	Avg Mediation Duration (mins):	60.74
Facilitated Sessions:	68	Mediated Part Agreement Sessions:	0	Total Fees Received:	\$26,575.00
		Mediated w/o Agreement Sessions:	104		

Total Cases where Money Was Distributed:	205	Money Distributed due to Agreement:	\$316,413.61
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	1032	Number of Disposed Cases:	1199
Returnee to Mediation:		Avg Days from Intake to Disposition:	16.25
New Matter:	708	Number of Individuals Served:	1055
Remediation of New Matter:	2	Number of Children Involved:	1596
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	106

REFERRAL SOURCE

BUS: Business/Corporation	2	0.2%
CSR: Community, Social, Religious Organization	2	0.2%
CTS: Courts	415	34.6%
FFC: Friend, Family, Colleague	2	0.2%
GOV: Government	21	1.8%
LEG: Legal Organizations	5	0.4%
MAR: Marketing, Advertising, Outreach	10	0.8%
POL: Police, Sheriff, State Police	77	6.4%
PRS: Prosecutor	1	0.1%
SCH: Education Institution	630	52.5%
SEL: Self	32	2.7%
OTH: Other	2	0.2%
TOTAL	1199	

DISPUTE TYPE

CDP: Child Protection	2	0.2%
CML: Criminal	1	0.1%
CON: Breach Contract	302	25.2%
EMP: Employment	25	2.1%
GDA: Guardianship, Adult	1	0.1%
GDC: Guardianship, Child	1	0.1%
LAN: Landord/Tenant	75	6.3%
NGH: Neighborhood, Noise/Nuiance	1	0.1%
ODM: Domestic Matters	5	0.4%
OPM: Other Probate Matters	0	0.0%
PBP: Public Policy	2	0.2%
PJC: Post Judgment Domestic	6	0.5%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	1	0.1%
PRP: Property	40	3.3%
RST: Real Estate	5	0.4%
SCH: School Problems	689	57.5%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	18	1.5%
OTH: Other	8	0.7%
DIV: Divorce no children	9	0.8%
DIK: Divorce w/ children	8	0.7%
TOTAL	1199	

COMMUNITY DISPUTE RESOLUTION PROGRAM
2010 ANNUAL PROGRAM SUMMARY

SOUTHEASTERN DISPUTE RESOLUTION SERVICES

Counties served: Jackson, Hillsdale, Lenawee, and Monroe
Directors: Marc Stanley and Ron Brooks
Office address: 1214 Greenwood, Jackson, MI 49203
E-mail addresses: mstanley@caajlh.org, rbrooks@caajlh.org
Website: www.caajlh.org

Start-up year: 1994

2010 Annual budget of overall dispute resolution center: \$201,501.76

2010 CDRP grant: \$81,778.96

Local funding sources: Special education funds (mediations, workshops, PAC meetings, in-services), local agency funding, friend of the court parenting time pilot, fees from private referrals, mediation trainings, conflict resolution workshops, and community service block grant funds

Total number of staff: 2

Total number of full-time equivalent positions: 2

Total number of mediators: 50

Types of cases handled or programs offered: Friend of the court, pre- and post-divorce, probate/estate, circuit court, district court, victim offender, family conferencing, personal protection order, land use, agriculture, guardianship adult, guardianship children, domestic, special education, parent/teacher, interoffice, small claims, civil rights, meeting facilitation, labor/management disputes, employment disputes, foreclosure (pending), landlord/tenant, disability recipient rights, and eldercare

Courts in which services are provided or from which referrals are received: Jackson Circuit, District, Small Claims, Family, and Probate; Lenawee Circuit, District, Small Claims, Probate; Monroe Circuit, District, Family, Probate, and Friend of the Court

Other referral sources: Community Action Agency, Disability Connection, Jackson County Intermediate School District, Lenawee County Intermediate School District, Hillsdale County Intermediate School District, Monroe County Intermediate School District, public school districts, local attorneys from Jackson, Lenawee, Hillsdale and Monroe, Housing Commissions, citizen referrals, mediator referrals, local police and sheriffs, Monroe and Lenawee prosecutor offices, victim rights, Area Department on Aging, and Department of Human Services Hillsdale

Types of training offered: 40-hour mediation training, conflict resolution, anger management, parenting, and special education workshops

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Southeastern Dispute Resolution Services

Date Range: 1/1/2010 - 12/31/2010

Primary County: JACKSON

Report Date: 5/11/2011

CASE DISPOSITION TOTALS

Conciliated	7	2.0%
Mediated to Agreement	188	53.4%
Mediated to Partial Agreement	15	4.3%
Mediated without Agreement	136	38.6%
Facilitated	6	1.7%
Arbitrated	0	0.0%
TOTAL	352	

NO MEDIATION HELD

Settled Prior to Mediation	38	13.7%
Respondent Refuses to Mediate	69	24.9%
Initiator Failed to Show	12	4.3%
Respondent Failed to Show	67	24.2%
Both Failed to Show	4	1.4%
Case Withdrawn	1	0.4%
Unable to Contact	59	21.3%
Unamenable for Mediation	27	9.7%
TOTAL	277	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	198	Avg Mediation Duration (mins):	76.78
Facilitated Sessions:	9	Mediated Part Agreement Sessions:	17	Total Fees Received:	\$11,500.00
		Mediated w/o Agreement Sessions:	143		

Total Cases where Money Was Distributed:	134	Money Distributed due to Agreement:	\$251,615.67
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	624	Number of Disposed Cases:	629
Returnee to Mediation:		Avg Days from Intake to Disposition:	15
New Matter:	0	Number of Individuals Served:	1732
Remediation of New Matter:	0	Number of Children Involved:	168
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	319

REFERRAL SOURCE

BUS: Business/Corporation	1	0.2%
CSR: Community, Social, Religious Organization	11	1.7%
CTS: Courts	573	91.1%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	9	1.4%
LEG: Legal Organizations	10	1.6%
MAR: Marketing, Advertising, Outreach	1	0.2%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	13	2.1%
SEL: Self	11	1.7%
OTH: Other	0	0.0%
TOTAL	629	

DISPUTE TYPE

CDP: Child Protection	3	0.5%
CML: Criminal	4	0.6%
CON: Breach Contract	232	36.9%
EMP: Employment	14	2.2%
GDA: Guardianship, Adult	2	0.3%
GDC: Guardianship, Child	12	1.9%
LAN: Landord/Tenant	176	28.0%
NGH: Neighborhood, Noise/Nuiance	9	1.4%
ODM: Domestic Matters	24	3.8%
OPM: Other Probate Matters	4	0.6%
PBP: Public Policy	1	0.2%
PJC: Post Judgment Domestic	50	7.9%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	1	0.2%
PRP: Property	65	10.3%
RST: Real Estate	13	2.1%
SCH: School Problems	18	2.9%
VRA: Victim Offender Restitution, Adult	1	0.2%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	0	0.0%
TOTAL	629	

COMMUNITY DISPUTE RESOLUTION PROGRAM
2010 ANNUAL PROGRAM SUMMARY

DISPUTE RESOLUTION SERVICES OF GRYPHON PLACE

Counties served: Kalamazoo, Calhoun, and Barry
Director: Barry Lee Burnside
Office address: 1104 South Westnedge Avenue, Kalamazoo, MI 49008
E-mail address: drsmediate@hotmail.com or bburnside@gryphon.org
Website: www.gryphon.org

Start-up year: 1998

2010 Annual budget of overall dispute resolution center: \$171,442.45

2010 CDRP grant: \$65,979.57

Local funding sources: Eaton Corporation, Kalamazoo Public Schools, Marshall Middle School, Wright for Kids Foundation, First Presbyterian Church, Omni Credit Union, Gary Sisters Foundation, and Youth United Way

Total number of staff: 3

Total number of full-time equivalent positions: 2

Total number of mediators: 23 adults (excluding staff) and 38 students

Types of cases handled or programs offered: Adult victim offender, juvenile victim offender, small claims, general civil, child protection, domestic, guardianship and conservatorship, special education, civil rights, employment, landlord/tenant, peer mediation, peace circles, and restorative conferencing

Courts in which services are provided or from which referrals are received: 5th Circuit, 9th Circuit, Friend of the Court (9th and 37th Circuits), 56B District, 8th District, 10th District, Kalamazoo County Probate, Calhoun County Probate, and Barry County Probate

Other referral sources: Kalamazoo and Barry County Offices of the Prosecuting Attorney, Battle Creek City Attorney's Office, Calhoun County Intermediate School District, city of Kalamazoo, Gryphon Place Website, Fair Housing Center, Helpline/211, Kalamazoo Community Mental Health, Kalamazoo County Office of the Prosecuting Attorney, Kalamazoo Public Safety, Kalamazoo Regional Education Service Agency, Kalamazoo Public Schools, Legal Aid of Western Michigan, Kalamazoo Public Library (Law Library), Marshall Public Schools, Michigan Department of Civil Rights, Parchment Public Schools, Portage Police Department, and United States Postal Service

Types of training offered: 40-hour mediation training, advanced mediation training, conflict circles, restorative conferencing, peer mediation training, and conflict resolution skills training for adults and at-risk students

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Dispute Resolution Services

Date Range: 1/1/2010 - 12/31/2010

Primary County: KALAMAZOO

Report Date: 5/11/2011

CASE DISPOSITION TOTALS

Conciliated	19	5.5%
Mediated to Agreement	276	80.2%
Mediated to Partial Agreement	2	0.6%
Mediated without Agreement	42	12.2%
Facilitated	5	1.5%
Arbitrated	0	0.0%
TOTAL	344	

NO MEDIATION HELD

Settled Prior to Mediation	13	14.3%
Respondent Refuses to Mediate	32	35.2%
Initiator Failed to Show	0	0.0%
Respondent Failed to Show	5	5.5%
Both Failed to Show	1	1.1%
Case Withdrawn	8	8.8%
Unable to Contact	26	28.6%
Unamenable for Mediation	6	6.6%
TOTAL	91	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	280	Avg Mediation Duration (mins):	55.45
Facilitated Sessions:	5	Mediated Part Agreement Sessions:	2	Total Fees Received:	\$2,990.00
		Mediated w/o Agreement Sessions:	42		

Total Cases where Money Was Distributed:	63	Money Distributed due to Agreement:	\$79,430.01
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	430	Number of Disposed Cases:	435
Returnee to Mediation:		Avg Days from Intake to Disposition:	13.75
New Matter:	0	Number of Individuals Served:	990
Remediation of New Matter:	1	Number of Children Involved:	21
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	103

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	9	2.1%
CTS: Courts	190	43.7%
FFC: Friend, Family, Colleague	4	0.9%
GOV: Government	20	4.6%
LEG: Legal Organizations	4	0.9%
MAR: Marketing, Advertising, Outreach	1	0.2%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	1	0.2%
SCH: Education Institution	193	44.4%
SEL: Self	13	3.0%
OTH: Other	0	0.0%
TOTAL	435	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	131	30.1%
EMP: Employment	24	5.5%
GDA: Guardianship, Adult	1	0.2%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	11	2.5%
NGH: Neighborhood, Noise/Nuiance	6	1.4%
ODM: Domestic Matters	4	0.9%
OPM: Other Probate Matters	0	0.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	17	3.9%
PPO: Non-domestic PPO	3	0.7%
PPP: Domestic PPO	1	0.2%
PRP: Property	21	4.8%
RST: Real Estate	1	0.2%
SCH: School Problems	197	45.3%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	7	1.6%
OTH: Other	2	0.5%
DIV: Divorce no children	1	0.2%
DIK: Divorce w/ children	8	1.8%
TOTAL	435	

COMMUNITY DISPUTE RESOLUTION PROGRAM
2010 ANNUAL PROGRAM SUMMARY

DISPUTE RESOLUTION CENTER OF WEST MICHIGAN

Counties served: Isabella, Kent, Lake, Mecosta, Montcalm, Newaygo, and Osceola
Director: Jonathan Wilmot
Office address: 678 Front Avenue, NW, Suite 250, Grand Rapids, MI 49504-5368
E-mail address: info@drcwm.org
Website: www.drcwm.org

Start-up year: 1986

2010 Annual budget of overall dispute resolution center: \$290,000.00

2010 CDRP grant: \$120,798.90

Local funding sources: Service fees and contracts, grants, and donations

Total number of staff: 4

Total number of full-time equivalent positions: 3.5

Total number of mediators: 50

Types of cases handled or programs offered: Small claims, landlord/tenant, general civil, divorce, parenting, guardianship, victim offender, special education, personal protection orders (non-domestic), agricultural, employment, civil rights, community disputes, family disputes, business disputes, and others

Courts in which services are provided or from which referrals are received: 17th Circuit, 27th Circuit, 61st District, 62B District, 63rd District, and 62nd Probate

Other referral sources: Self-referred by disputants, attorneys, police, schools, employers, Legal Assistance Center, friend of the court, United States Postal Service, Michigan Department of Civil Rights, USDA agencies, various community agencies, and others

Types of training offered: 40-hour general civil mediation training, 40-hour community mediation training, advanced mediation trainings, and various workshops

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Dispute Resolution Center of West Michigan

Date Range: 1/1/2010 - 12/31/2010

Primary County: KENT

Report Date: 5/11/2011

CASE DISPOSITION TOTALS

Conciliated	52	9.3%
Mediated to Agreement	164	29.3%
Mediated to Partial Agreement	105	18.8%
Mediated without Agreement	69	12.3%
Facilitated	169	30.2%
Arbitrated	0	0.0%
TOTAL	559	

NO MEDIATION HELD

Settled Prior to Mediation	34	13.7%
Respondent Refuses to Mediate	103	41.4%
Initiator Failed to Show	4	1.6%
Respondent Failed to Show	5	2.0%
Both Failed to Show	0	0.0%
Case Withdrawn	45	18.1%
Unable to Contact	52	20.9%
Unamenable for Mediation	6	2.4%
TOTAL	249	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	213	Avg Mediation Duration (mins):	138.26
Facilitated Sessions:	169	Mediated Part Agreement Sessions:	0	Total Fees Received:	\$20,325.00
		Mediated w/o Agreement Sessions:	85		

Total Cases where Money Was Distributed:	119	Money Distributed due to Agreement:	\$309,831.36
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	685	Number of Disposed Cases:	808
Returnee to Mediation:		Avg Days from Intake to Disposition:	21.5
New Matter:	285	Number of Individuals Served:	1911
Remediation of New Matter:	3	Number of Children Involved:	57
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	98

REFERRAL SOURCE

BUS: Business/Corporation	4	0.5%
CSR: Community, Social, Religious Organization	274	33.9%
CTS: Courts	378	46.8%
FFC: Friend, Family, Colleague	1	0.1%
GOV: Government	47	5.8%
LEG: Legal Organizations	15	1.9%
MAR: Marketing, Advertising, Outreach	28	3.5%
POL: Police, Sheriff, State Police	3	0.4%
PRS: Prosecutor	16	2.0%
SCH: Education Institution	2	0.2%
SEL: Self	22	2.7%
OTH: Other	18	2.2%
TOTAL	808	

DISPUTE TYPE

CDP: Child Protection	170	21.0%
CML: Criminal	0	0.0%
CON: Breach Contract	237	29.3%
EMP: Employment	34	4.2%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	27	3.3%
NGH: Neighborhood, Noise/Nuiance	5	0.6%
ODM: Domestic Matters	106	13.1%
OPM: Other Probate Matters	1	0.1%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	22	2.7%
PPO: Non-domestic PPO	8	1.0%
PPP: Domestic PPO	2	0.2%
PRP: Property	39	4.8%
RST: Real Estate	0	0.0%
SCH: School Problems	22	2.7%
VRA: Victim Offender Restitution, Adult	21	2.6%
VRJ: Victim Offender Restitution, Juv	18	2.2%
OTH: Other	19	2.4%
DIV: Divorce no children	48	5.9%
DIK: Divorce w/ children	29	3.6%
TOTAL	808	

COMMUNITY DISPUTE RESOLUTION PROGRAM
2010 ANNUAL PROGRAM SUMMARY

THE RESOLUTION CENTER

Counties served: Macomb and St. Clair
Director: Craig Pappas
Office address: 176 South Main, Suite 2, Mt. Clemens, MI 48043
E-mail address: cpappas@theresolutioncenter.com
Website: www.theresolutioncenter.com

Start-up year: 1993

2010 Annual budget of overall dispute resolution center: \$239,033.00

2010 CDRP grant: \$153,763.00

Local funding sources: Macomb County Bar Foundation, United Way SE Michigan, and 37th District Court

Total number of staff: 3

Total number of full-time equivalent positions: 2

Total number of mediators: 85

Types of cases handled or programs offered: District and civil, small claims, victim offender, guardianship, probate, neighborhood, landlord/tenant, family, divorce, other domestic matters (i.e. parenting time), employment, and special education

Courts in which services are provided or from which referrals are received: 37th District, 38th District, 39th District, 41B District, 42-2 District, 72nd District, and 16th Circuit, including juvenile and probate

Other referral sources: United States Postal Service, FOX2 Detroit, bar association, health department, schools, police, prosecutors, and private attorneys

Types of training offered: 40-hour general civil mediation training and peer mediation training

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: The Resolution Center

Date Range: 1/1/2010 - 12/31/2010

Primary County: MACOMB

Report Date: 5/11/2011

CASE DISPOSITION TOTALS

Conciliated	26	3.3%
Mediated to Agreement	427	54.0%
Mediated to Partial Agreement	10	1.3%
Mediated without Agreement	323	40.8%
Facilitated	5	0.6%
Arbitrated	0	0.0%
TOTAL	791	

NO MEDIATION HELD

Settled Prior to Mediation	73	26.4%
Respondent Refuses to Mediate	41	14.8%
Initiator Failed to Show	5	1.8%
Respondent Failed to Show	13	4.7%
Both Failed to Show	0	0.0%
Case Withdrawn	90	32.5%
Unable to Contact	44	15.9%
Unamenable for Mediation	11	4.0%
TOTAL	277	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	547	Avg Mediation Duration (mins):	62.38
Facilitated Sessions:	8	Mediated Part Agreement Sessions:	14	Total Fees Received:	\$39,804.00
		Mediated w/o Agreement Sessions:	423		

Total Cases where Money Was Distributed:	324	Money Distributed due to Agreement:	\$797,580.75
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	1070	Number of Disposed Cases:	1068
Returnee to Mediation:		Avg Days from Intake to Disposition:	19.25
New Matter:	1	Number of Individuals Served:	2380
Remediation of New Matter:	2	Number of Children Involved:	6
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	851

REFERRAL SOURCE

BUS: Business/Corporation	2	0.2%
CSR: Community, Social, Religious Organization	3	0.3%
CTS: Courts	971	90.9%
FFC: Friend, Family, Colleague	1	0.1%
GOV: Government	7	0.7%
LEG: Legal Organizations	6	0.6%
MAR: Marketing, Advertising, Outreach	1	0.1%
POL: Police, Sheriff, State Police	1	0.1%
PRS: Prosecutor	1	0.1%
SCH: Education Institution	41	3.8%
SEL: Self	34	3.2%
OTH: Other	0	0.0%
TOTAL	1068	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	2	0.2%
CON: Breach Contract	560	52.4%
EMP: Employment	18	1.7%
GDA: Guardianship, Adult	1	0.1%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	98	9.2%
NGH: Neighborhood, Noise/Nuiance	7	0.7%
ODM: Domestic Matters	7	0.7%
OPM: Other Probate Matters	7	0.7%
PBP: Public Policy	3	0.3%
PJC: Post Judgment Domestic	3	0.3%
PPO: Non-domestic PPO	1	0.1%
PPP: Domestic PPO	0	0.0%
PRP: Property	100	9.4%
RST: Real Estate	6	0.6%
SCH: School Problems	43	4.0%
VRA: Victim Offender Restitution, Adult	4	0.4%
VRJ: Victim Offender Restitution, Juv	113	10.6%
OTH: Other	95	8.9%
DIV: Divorce no children	0	0.0%
DIK: Divorce w/ children	0	0.0%
TOTAL	1068	

COMMUNITY DISPUTE RESOLUTION PROGRAM
2010 ANNUAL PROGRAM SUMMARY

MARQUETTE-ALGER RESOLUTION SERVICE

Counties served: Marquette and Alger
Director: Jennifer Frazier
Office address: 715 West Washington Street, Suite A, Marquette, MI 49855
E-mail address: marsmediation@yahoo.com
Website: www.marsmediation.org

Start-up year: 1992

2010 Annual budget of overall dispute resolution center: \$148,933.10

2010 CDRP grant: \$38,344.38

Local funding sources: Department of Human Services, 25th Circuit Court, Probate Court-Juvenile Division, fees, and private foundation grants

Total number of staff: 2

Total number of full-time equivalent positions: 0

Total number of mediators: 29

Types of cases handled or programs offered: Domestic relations, divorce, parenting and custody, post-judgment, property, special education, IEP facilitation, civil rights, child protection, small claims, general civil, victim offender reconciliation program, real estate, employment, access and visitation, adult guardianship, landlord/tenant, neighborhood, consumer/merchant, and meeting facilitation

Courts in which services are provided or from which referrals are received: 11th Circuit, 25th Circuit, 96th District, 5th Probate, and 52nd Probate

Other referral sources: Schools, community organizations, legal organizations, self-referrals, Department of Human Services, local municipalities, friend of the court, human services organizations, law enforcement, government agencies, Department of Civil Rights, and private attorneys

Types of training offered: 40-hour community mediation training, victim awareness/empathy training, conflict resolution skills, conflict in the workplace training, child protection mediation training, advanced mediation training, and domestic violence training for mediators

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Marquette-Alger Resolution Service

Date Range: 1/1/2010 - 12/31/2010

Primary County: MARQUETTE

Report Date: 5/11/2011

CASE DISPOSITION TOTALS

Conciliated	6	2.5%
Mediated to Agreement	119	49.4%
Mediated to Partial Agreement	24	10.0%
Mediated without Agreement	82	34.0%
Facilitated	10	4.2%
Arbitrated	0	0.0%
TOTAL	241	

NO MEDIATION HELD

Settled Prior to Mediation	7	23.4%
Respondent Refuses to Mediate	9	30.0%
Initiator Failed to Show	0	0.0%
Respondent Failed to Show	1	3.4%
Both Failed to Show	0	0.0%
Case Withdrawn	8	26.7%
Unable to Contact	3	10.0%
Unamenable for Mediation	2	6.7%
TOTAL	30	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	148	Avg Mediation Duration (mins):	68.49
Facilitated Sessions:	8	Mediated Part Agreement Sessions:	30	Total Fees Received:	\$10,235.00
		Mediated w/o Agreement Sessions:	103		

Total Cases where Money Was Distributed:	82	Money Distributed due to Agreement:	\$285,384.34
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	239	Number of Disposed Cases:	271
Returnee to Mediation:		Avg Days from Intake to Disposition:	15.75
New Matter:	0	Number of Individuals Served:	637
Remediation of New Matter:	0	Number of Children Involved:	152
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	69

REFERRAL SOURCE

BUS: Business/Corporation	1	0.4%
CSR: Community, Social, Religious Organization	20	7.4%
CTS: Courts	221	81.6%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	2	0.7%
LEG: Legal Organizations	4	1.5%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	2	0.7%
SEL: Self	21	7.8%
OTH: Other	0	0.0%
TOTAL	271	

DISPUTE TYPE

CDP: Child Protection	14	5.2%
CML: Criminal	0	0.0%
CON: Breach Contract	99	36.5%
EMP: Employment	3	1.1%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	32	11.8%
NGH: Neighborhood, Noise/Nuiance	1	0.4%
ODM: Domestic Matters	37	13.7%
OPM: Other Probate Matters	3	1.1%
PBP: Public Policy	6	2.2%
PJC: Post Judgment Domestic	20	7.4%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	3	1.1%
RST: Real Estate	12	4.4%
SCH: School Problems	2	0.7%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	3	1.1%
OTH: Other	6	2.2%
DIV:Divorce no children	12	4.4%
DIK:Divorce w/ children	18	6.6%
TOTAL	271	

COMMUNITY DISPUTE RESOLUTION PROGRAM
2010 ANNUAL PROGRAM SUMMARY

WESTSHORE DISPUTE RESOLUTION CENTER

Counties served: Muskegon, Oceana, Mason, and Manistee
Director: Kate Kesteloot Scarbrough
Office address: 27 E. Clay Avenue, Muskegon, MI 49442
E-mail address: info@mediatewestmichigan.com
Website: www.mediatewestmichigan.com

Start-up year: 1993

2010 Annual budget of overall dispute resolution center: \$274,225.00

2010 CDRP grant: \$68,200.00

Local funding sources: United Way of the Lakeshore, 60th District Court, Oceana County, Ottawa County Michigan Works, Michigan Department of Corrections, Child Care Fund/Muskegon County, Special Education Mediation, Access and Visitation Grant, fees for service, donations and fund-raising events

Total number of staff: 5

Total number of full-time equivalent positions: 4.5

Total number of mediators: 50

Types of cases handled or programs offered: Real estate, property disputes, neighborhood, landlord/tenant, special education, schools, domestic relations mediation - divorce, custody, parenting time, support, family and parent – child disputes, guardianship and conservatorship, other probate matters, personal protection orders, child protection mediation, victim offender mediation and dialogue - adult and juvenile, MPRI returnee mediation, breach of contract, employment, ordinance and statute, public policy

Courts in which services are provided or from which referrals are received: 60th District, 14th Circuit, 78th District, 27th Circuit, 79th District, 51st Circuit, 85th District, and 19th Circuit

Other referral sources: Public school systems and Community Mental Health, attorneys, individuals, police departments

Types of training offered: None

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Westshore Dispute Resolution Center

Date Range: 1/1/2010 - 12/31/2010

Primary County: MUSKEGON

Report Date: 5/11/2011

CASE DISPOSITION TOTALS

Conciliated	4	1.0%
Mediated to Agreement	185	48.1%
Mediated to Partial Agreement	19	4.9%
Mediated without Agreement	47	12.2%
Facilitated	130	33.8%
Arbitrated	0	0.0%
TOTAL	385	

NO MEDIATION HELD

Settled Prior to Mediation	16	10.7%
Respondent Refuses to Mediate	34	22.7%
Initiator Failed to Show	8	5.3%
Respondent Failed to Show	3	2.0%
Both Failed to Show	0	0.0%
Case Withdrawn	38	25.3%
Unable to Contact	47	31.3%
Unamenable for Mediation	4	2.7%
TOTAL	150	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	206	Avg Mediation Duration (mins):	155.27
Facilitated Sessions:	130	Mediated Part Agreement Sessions:	22	Total Fees Received:	\$9,423.75
		Mediated w/o Agreement Sessions:	52		

Total Cases where Money Was Distributed:	8	Money Distributed due to Agreement:	\$31,931.00
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	524	Number of Disposed Cases:	535
Returnee to Mediation:		Avg Days from Intake to Disposition:	48.25
New Matter:	8	Number of Individuals Served:	1488
Remediation of New Matter:	0	Number of Children Involved:	619
Non-compliance of Old Matter:	2	Number of Cases Referred Elsewhere:	1
		Number of Court Ordered Cases:	98

REFERRAL SOURCE

BUS: Business/Corporation	2	0.4%
CSR: Community, Social, Religious Organization	6	1.1%
CTS: Courts	452	84.5%
FFC: Friend, Family, Colleague	4	0.7%
GOV: Government	7	1.3%
LEG: Legal Organizations	17	3.2%
MAR: Marketing, Advertising, Outreach	3	0.6%
POL: Police, Sheriff, State Police	11	2.1%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	10	1.9%
SEL: Self	23	4.3%
OTH: Other	0	0.0%
TOTAL	535	

DISPUTE TYPE

CDP: Child Protection	4	0.7%
CML: Criminal	0	0.0%
CON: Breach Contract	28	5.2%
EMP: Employment	4	0.7%
GDA: Guardianship, Adult	6	1.1%
GDC: Guardianship, Child	5	0.9%
LAN: Landord/Tenant	5	0.9%
NGH: Neighborhood, Noise/Nuiance	4	0.7%
ODM: Domestic Matters	16	3.0%
OPM: Other Probate Matters	7	1.3%
PBP: Public Policy	3	0.6%
PJC: Post Judgment Domestic	125	23.4%
PPO: Non-domestic PPO	4	0.7%
PPP: Domestic PPO	0	0.0%
PRP: Property	4	0.7%
RST: Real Estate	1	0.2%
SCH: School Problems	9	1.7%
VRA: Victim Offender Restitution, Adult	34	6.4%
VRJ: Victim Offender Restitution, Juv	244	45.6%
OTH: Other	0	0.0%
DIV: Divorce no children	14	2.6%
DIK: Divorce w/ children	18	3.4%
TOTAL	535	

COMMUNITY DISPUTE RESOLUTION PROGRAM
2010 ANNUAL PROGRAM SUMMARY

OAKLAND MEDIATION CENTER

County served: Oakland
Director: Bonnie Hanes
Office address: 550 Hulet Drive, Suite 102, Bloomfield Hills, MI 48302
E-mail address: bhanes@mediation-omc.org
Website: www.mediation-omc.org

Start-up year: 1989

2010 Annual budget of overall dispute resolution center: \$494,996.00

2010 CDRP grant: \$206,695.68

Local funding sources: District court service contracts, training revenue, fund-raising events, case fees, interest income, and practical experience fees

Total number of staff: 7

Total number of full-time equivalent positions: 6.3

Total number of mediators: 77 active volunteers

Types of cases handled or programs offered: Criminal, breach of contract, divorce without children, divorce with children, employment, guardianship adult, guardianship children, landlord/tenant, neighborhood, domestic matters pre judgment, other probate matters, ordinance, statute, and regulation, public policy, post judgment domestic, personal protection order, property disputes, real estate disputes, disputes relating to school, adult victim offender, and juvenile victim offender

Courts in which services are provided or from which referrals are received: 6th Circuit, Civil, Family and Probate, 46th District, 50th District, 51st District, 52-1 District, 52-2 District, and 52-3 District

Other referral sources: Community Mental Health, Common Ground Sanctuary, Easter Seals, friend of the court, Michigan Department of Civil Rights, Michigan Education Association, Michigan Special Education Mediation Program, Oakland Intermediate School District, Oakland School Districts, Troy police department, and UAW-GM Legal Services

Types of training offered: 40-hour general civil mediation training, domestic mediation training, advanced mediation training, Self-as-Mediator and Manager-as-Mediator, Michigan Special Education Mediation Program, Conflict Management: How To Make Your IEP Meetings Work, Evidence Based-Second Step, violence prevention, Peers Making Peace, peer mediation training, Olweus Bullying Prevention, and diversity and Internet safety

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Oakland Mediation Center, Inc.

Date Range: 1/1/2010 - 12/31/2010

Primary County: OAKLAND

Report Date: 5/11/2011

CASE DISPOSITION TOTALS

Conciliated	0	0.0%
Mediated to Agreement	1247	50.3%
Mediated to Partial Agreement	7	0.3%
Mediated without Agreement	1207	48.7%
Facilitated	19	0.8%
Arbitrated	0	0.0%
TOTAL	2480	

NO MEDIATION HELD

Settled Prior to Mediation	185	43.8%
Respondent Refuses to Mediate	14	3.3%
Initiator Failed to Show	2	0.5%
Respondent Failed to Show	88	20.9%
Both Failed to Show	0	0.0%
Case Withdrawn	13	3.1%
Unable to Contact	32	7.6%
Unamenable for Mediation	88	20.9%
TOTAL	422	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	1259	Avg Mediation Duration (mins):	40.90
Facilitated Sessions:	36	Mediated Part Agreement Sessions:	7	Total Fees Received:	\$42,088.50
		Mediated w/o Agreement Sessions:	1222		

Total Cases where Money Was Distributed: 1028 Money Distributed due to Agreement: \$2,435,545.25

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	2979	Number of Disposed Cases:	2902
Returnee to Mediation:		Avg Days from Intake to Disposition:	9.75
New Matter:	60	Number of Individuals Served:	5918
Remediation of New Matter:	0	Number of Children Involved:	99
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	25

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	2	0.1%
CTS: Courts	2811	96.9%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	2	0.1%
LEG: Legal Organizations	2	0.1%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	1	0.0%
PRS: Prosecutor	1	0.0%
SCH: Education Institution	4	0.1%
SEL: Self	58	2.0%
OTH: Other	21	0.7%
TOTAL	2902	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	2184	75.3%
EMP: Employment	6	0.2%
GDA: Guardianship, Adult	4	0.1%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	396	13.6%
NGH: Neighborhood, Noise/Nuiance	6	0.2%
ODM: Domestic Matters	55	1.9%
OPM: Other Probate Matters	2	0.1%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	68	2.3%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	7	0.2%
RST: Real Estate	9	0.3%
SCH: School Problems	44	1.5%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	104	3.6%
DIV: Divorce no children	3	0.1%
DIK: Divorce w/ children	14	0.5%
TOTAL	2902	

COMMUNITY DISPUTE RESOLUTION PROGRAM
2010 ANNUAL PROGRAM SUMMARY

COMMUNITY MEDIATION SERVICES

Counties served: Otsego, Alcona, Alpena, Cheboygan, Crawford, Iosco, Kalkaska, Montmorency, Oscoda, and Presque Isle
Director: Annette Wells
Office address: 116 5th Street, Gaylord, MI 49735
E-mail address: communitymediationservices@frontier.com
Website: www.otsego.org/cms

Start-up year: 1994

2010 Annual budget of overall dispute resolution center: \$92,663.00

2010 CDRP grant: \$63,988.22

Local funding sources: Cheboygan County Department of Human Services, ACVS contract, Kiwanis Club of Gaylord, and administrative fees

Total number of staff: 4

Total number of full-time equivalent positions: 1.77

Total number of mediators: 75

Types of cases handled or programs offered: Child protection, access and visitation, breach of contract, employment, guardianship adult, guardianship children, landlord/tenant, neighborhood, domestic matters, probate matters, divorce property settlement, real estate, special education, IEP facilitation, other school problems, victim/youth offender, postal EEO cases, civil rights, and agriculture

Courts in which services are provided or from which referrals are received: 23rd Circuit, 46th Circuit, 53rd Circuit, 81st District, 87th District, 88th District, 89th District, Probate Family Division for Alcona, Cheboygan, Crawford, Kalkaska, Oscoda, Otsego, and Iosco counties

Other referral sources: Self, Michigan State Police, friend of the court, friend of the court referee, and animal control

Types of training offered: 40-hour general mediation training and mediation update training

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Community Mediation Services

Date Range: 1/1/2010 - 12/31/2010

Primary County: OTSEGO

Report Date: 5/11/2011

CASE DISPOSITION TOTALS

Conciliated	47	11.3%
Mediated to Agreement	218	52.3%
Mediated to Partial Agreement	1	0.2%
Mediated without Agreement	149	35.7%
Facilitated	2	0.5%
Arbitrated	0	0.0%
TOTAL	417	

NO MEDIATION HELD

Settled Prior to Mediation	62	32.0%
Respondent Refuses to Mediate	58	29.9%
Initiator Failed to Show	8	4.1%
Respondent Failed to Show	5	2.6%
Both Failed to Show	0	0.0%
Case Withdrawn	31	16.0%
Unable to Contact	30	15.5%
Unamenable for Mediation	0	0.0%
TOTAL	194	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	218	Avg Mediation Duration (mins):	126.52
Facilitated Sessions:	2	Mediated Part Agreement Sessions:	1	Total Fees Received:	\$7,890.00
		Mediated w/o Agreement Sessions:	149		

Total Cases where Money Was Distributed:	108	Money Distributed due to Agreement:	\$941,204.21
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	500	Number of Disposed Cases:	611
Returnee to Mediation:		Avg Days from Intake to Disposition:	19.75
New Matter:	0	Number of Individuals Served:	1473
Remediation of New Matter:	0	Number of Children Involved:	244
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	4
		Number of Court Ordered Cases:	235

REFERRAL SOURCE

BUS: Business/Corporation	4	0.7%
CSR: Community, Social, Religious Organization	6	1.0%
CTS: Courts	561	91.8%
FFC: Friend, Family, Colleague	12	2.0%
GOV: Government	1	0.2%
LEG: Legal Organizations	2	0.3%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	1	0.2%
SEL: Self	17	2.8%
OTH: Other	7	1.1%
TOTAL	611	

DISPUTE TYPE

CDP: Child Protection	49	8.0%
CML: Criminal	0	0.0%
CON: Breach Contract	358	58.6%
EMP: Employment	2	0.3%
GDA: Guardianship, Adult	8	1.3%
GDC: Guardianship, Child	1	0.2%
LAN: Landord/Tenant	18	2.9%
NGH: Neighborhood, Noise/Nuiance	6	1.0%
ODM: Domestic Matters	132	21.6%
OPM: Other Probate Matters	7	1.1%
PBP: Public Policy	1	0.2%
PJC: Post Judgment Domestic	9	1.5%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	6	1.0%
RST: Real Estate	5	0.8%
SCH: School Problems	3	0.5%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	6	1.0%
OTH: Other	0	0.0%
DIV: Divorce no children	0	0.0%
DIK: Divorce w/ children	0	0.0%
TOTAL	611	

COMMUNITY DISPUTE RESOLUTION PROGRAM
2010 ANNUAL PROGRAM SUMMARY

MEDIATION SERVICES

Counties served: Ottawa and Allegan
Director: Connie Corriveau
Office address: 68 West 8th Street, Suite 140, Holland, MI 49423
E-mail address: ccorriveau@mediationsolvesconflicts.org
Website: www.mediationsolvesconflicts.org

Start-up year: 1993

2010 Annual budget of overall dispute resolution center: \$135,646.00

2010 CDRP grant: \$89,282.75

Local funding sources: City of Holland CSSA Grant, Greater Ottawa County United Way, and Allegan County United Way

Total number of staff: 3

Total number of full-time equivalent positions: 2.4

Total number of mediators: 40

Types of cases handled or programs offered: Community neighborhood, property, real estate, civil, breach of contract, landlord/tenant, employment, victim/offender, adult and child guardianship, estate settlement, special education, MPRI family re-unification, discrimination, domestic relations mediation - divorce, custody, parenting concerns, parenting time, and family conferences

Courts in which services are provided or from which referrals are received: 58th District, 20th Circuit, 48th Circuit, 3rd Probate, and 70th Probate

Other referral sources: Local government, attorneys, social service agencies, schools, police, mediation participants, outreach, and self-referrals

Types of training offered: 40-hour general civil mediation training, advanced mediator workshops, and conflict management skills workshops

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Mediation Services

Date Range: 1/1/2010 - 12/31/2010

Primary County: OTTAWA

Report Date: 5/11/2011

CASE DISPOSITION TOTALS

Conciliated	2	0.6%
Mediated to Agreement	191	57.2%
Mediated to Partial Agreement	4	1.2%
Mediated without Agreement	130	38.9%
Facilitated	7	2.1%
Arbitrated	0	0.0%
TOTAL	334	

NO MEDIATION HELD

Settled Prior to Mediation	163	43.9%
Respondent Refuses to Mediate	73	19.7%
Initiator Failed to Show	4	1.1%
Respondent Failed to Show	48	12.9%
Both Failed to Show	1	0.3%
Case Withdrawn	10	2.7%
Unable to Contact	45	12.1%
Unamenable for Mediation	27	7.3%
TOTAL	371	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	193	Avg Mediation Duration (mins):	78.08
Facilitated Sessions:	8	Mediated Part Agreement Sessions:	5	Total Fees Received:	\$38,640.00
		Mediated w/o Agreement Sessions:	133		

Total Cases where Money Was Distributed:	129	Money Distributed due to Agreement:	\$537,905.44
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	689	Number of Disposed Cases:	705
Returnee to Mediation:		Avg Days from Intake to Disposition:	37.75
New Matter:	0	Number of Individuals Served:	2171
Remediation of New Matter:	0	Number of Children Involved:	167
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	509

REFERRAL SOURCE

BUS: Business/Corporation	1	0.1%
CSR: Community, Social, Religious Organization	5	0.7%
CTS: Courts	665	94.3%
FFC: Friend, Family, Colleague	1	0.1%
GOV: Government	10	1.4%
LEG: Legal Organizations	8	1.1%
MAR: Marketing, Advertising, Outreach	9	1.3%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	1	0.1%
SEL: Self	5	0.7%
OTH: Other	0	0.0%
TOTAL	705	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	469	66.5%
EMP: Employment	5	0.7%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	9	1.3%
LAN: Landord/Tenant	23	3.3%
NGH: Neighborhood, Noise/Nuiance	8	1.1%
ODM: Domestic Matters	8	1.1%
OPM: Other Probate Matters	3	0.4%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	120	17.0%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	4	0.6%
RST: Real Estate	1	0.1%
SCH: School Problems	2	0.3%
VRA: Victim Offender Restitution, Adult	6	0.9%
VRJ: Victim Offender Restitution, Juv	45	6.4%
OTH: Other	0	0.0%
DIV: Divorce no children	1	0.1%
DIK: Divorce w/ children	1	0.1%
TOTAL	705	

COMMUNITY DISPUTE RESOLUTION PROGRAM
2010 ANNUAL PROGRAM SUMMARY

HDC CENTER FOR DISPUTE RESOLUTION

Counties served: Tuscola, Huron, Lapeer, and Sanilac
Director: Peggy Davy
Office address: 429 Montague Avenue, Caro, MI 48723
E-mail address: Peggyd@hdc-caro.org
Website: www.hdc-caro.org

Start-up year: 1994

2010 Annual budget of overall dispute resolution center: \$79,171.61

2010 CDRP grant: \$49,171.61

Local funding sources: Sanilac Family Court, Lapeer Family Court, Michigan Department of Civil Rights, ACCESS of Michigan, Michigan Department of Education, fees, and donations

Total number of staff: 2

Total number of full-time equivalent positions: 1.2

Total number of mediators: 9

Types of cases handled or programs offered: Property damage, neighborhood issues, consumer/merchant, landlord/tenant, family disputes, employment, ordinance violations, property, small claims, civil cases, professional/client, permanency planning, civil rights, special education, USDA Rural Development, Department of Natural Resources, and Department of Environmental Quality

Courts in which services are provided or from which referrals are received: 41A District, 40th Circuit, 73A District, 24th Circuit, 76th Probate, 71B District, 44th Probate, 54th Circuit, and 71A District

Other referral sources: Court referrals, businesses, organizations, townships, county government, local elected officials, MSHDA, HUD, Farm Service Agency, Department of Natural Resources, rural development, schools, Michigan Department of Civil Rights, Foreclosure Prevention Program, and Blue Water Center for Independent Living

Types of training offered: 40-hour mediation training, Michigan Agricultural Mediation Program mediators/assistants/USDA employees, Department of Human Services workers/attorneys/court staff in permanency planning mediation training, mediator updates, and conflict resolution workshops

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Center for Dispute Resolution

Date Range: 1/1/2010 - 12/31/2010

Primary County: TUSCOLA

Report Date: 5/11/2011

CASE DISPOSITION TOTALS

Conciliated	34	21.5%
Mediated to Agreement	78	49.4%
Mediated to Partial Agreement	2	1.3%
Mediated without Agreement	44	27.9%
Facilitated	0	0.0%
Arbitrated	0	0.0%
TOTAL	158	

NO MEDIATION HELD

Settled Prior to Mediation	6	22.2%
Respondent Refuses to Mediate	4	14.8%
Initiator Failed to Show	1	3.7%
Respondent Failed to Show	3	11.1%
Both Failed to Show	0	0.0%
Case Withdrawn	5	18.5%
Unable to Contact	8	29.6%
Unamenable for Mediation	0	0.0%
TOTAL	27	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	78	Avg Mediation Duration (mins):	122.58
Facilitated Sessions:	0	Mediated Part Agreement Sessions:	2	Total Fees Received:	\$0.00
		Mediated w/o Agreement Sessions:	44		

Total Cases where Money Was Distributed:	47	Money Distributed due to Agreement:	\$101,783.57
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	185	Number of Disposed Cases:	185
Returnee to Mediation:		Avg Days from Intake to Disposition:	33
New Matter:	0	Number of Individuals Served:	576
Remediation of New Matter:	0	Number of Children Involved:	53
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	22

REFERRAL SOURCE

BUS: Business/Corporation	36	19.5%
CSR: Community, Social, Religious Organization	11	5.9%
CTS: Courts	43	23.2%
FFC: Friend, Family, Colleague	8	4.3%
GOV: Government	21	11.4%
LEG: Legal Organizations	17	9.2%
MAR: Marketing, Advertising, Outreach	46	24.9%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	3	1.6%
SEL: Self	0	0.0%
OTH: Other	0	0.0%
TOTAL	185	

DISPUTE TYPE

CDP: Child Protection	26	14.1%
CML: Criminal	0	0.0%
CON: Breach Contract	62	33.5%
EMP: Employment	2	1.1%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	53	28.7%
NGH: Neighborhood, Noise/Nuiance	2	1.1%
ODM: Domestic Matters	0	0.0%
OPM: Other Probate Matters	0	0.0%
PBP: Public Policy	11	5.9%
PJC: Post Judgment Domestic	0	0.0%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	20	10.8%
RST: Real Estate	4	2.2%
SCH: School Problems	5	2.7%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	0	0.0%
DIV: Divorce no children	0	0.0%
DIK: Divorce w/ children	0	0.0%
TOTAL	185	

COMMUNITY DISPUTE RESOLUTION PROGRAM
2010 ANNUAL PROGRAM SUMMARY

DISPUTE RESOLUTION CENTERS OF MICHIGAN, INC.

Counties served: Washtenaw and Livingston
Director: Belinda Dulin
Office address: 110 N. Fourth Avenue, Suite 100, Ann Arbor, MI 48107
E-mail address: dulinb@ewashtenaw.org
Website: www.thedisputeresolutioncenter.org

Start-up year: 1983

2010 Annual budget of overall dispute resolution center: \$371,119 .00

2010 CDRP grant: \$85,914.81

Local funding sources: Ann Arbor Area Community Foundation, 14A District Court, Buhr Foundation, Comerica Charitable Foundation, Michigan Department of Community Health

Total number of staff: 6

Total number of full-time equivalent positions: 4.5

Total number of mediators: 150

Types of cases handled or programs offered: Family, community, neighbors, parent/child, domestic relations, adult guardianship, employment, landlord/tenant, business/consumer, special education, small claims, permanency planning, school attendance, minor guardianship, probate estate

Courts in which services are provided or from which referrals are received: 14A District Court, 14B District Court, Washtenaw County Trial Court, and 44th Circuit Court

Other referral sources: Michigan Department of Civil Rights, Michigan Special Education Mediation Program, Michigan Department of Consumer Affairs, Catholic Social Services, Avalon Housing, Jewish Family Services, Ann Arbor Public Schools, Ypsilanti Public School, Lincoln Consolidated Schools, Willow Run Community Schools, and private attorneys

Types of training offered: 40-hour community mediation training, 40-hour general civil mediation training, advanced mediation training and continuing education, and Conflict Management through Communication and Negotiation Workshops

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Dispute Resolution Centers of Michigan, Inc.

Date Range: 1/1/2010 - 12/31/2010

Primary County: WASHTENAW

Report Date: 5/11/2011

CASE DISPOSITION TOTALS

Conciliated	8	1.7%
Mediated to Agreement	297	62.3%
Mediated to Partial Agreement	7	1.5%
Mediated without Agreement	160	33.5%
Facilitated	5	1.0%
Arbitrated	0	0.0%
TOTAL	477	

NO MEDIATION HELD

Settled Prior to Mediation	43	40.2%
Respondent Refuses to Mediate	26	24.3%
Initiator Failed to Show	0	0.0%
Respondent Failed to Show	5	4.7%
Both Failed to Show	0	0.0%
Case Withdrawn	12	11.2%
Unable to Contact	9	8.4%
Unamenable for Mediation	12	11.2%
TOTAL	107	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	715	Avg Mediation Duration (mins):	142.98
Facilitated Sessions:	11	Mediated Part Agreement Sessions:	10	Total Fees Received:	\$4,035.00
		Mediated w/o Agreement Sessions:	368		

Total Cases where Money Was Distributed:	232	Money Distributed due to Agreement:	\$245,005.10
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	589	Number of Disposed Cases:	584
Returnee to Mediation:		Avg Days from Intake to Disposition:	13.25
New Matter:	0	Number of Individuals Served:	1483
Remediation of New Matter:	5	Number of Children Involved:	114
Non-compliance of Old Matter:	1	Number of Cases Referred Elsewhere:	52
		Number of Court Ordered Cases:	471

REFERRAL SOURCE

BUS: Business/Corporation	2	0.3%
CSR: Community, Social, Religious Organization	4	0.7%
CTS: Courts	473	81.0%
FFC: Friend, Family, Colleague	2	0.3%
GOV: Government	7	1.2%
LEG: Legal Organizations	6	1.0%
MAR: Marketing, Advertising, Outreach	8	1.4%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	44	7.5%
SEL: Self	7	1.2%
OTH: Other	31	5.3%
TOTAL	584	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	1	0.2%
CON: Breach Contract	169	28.9%
EMP: Employment	14	2.4%
GDA: Guardianship, Adult	12	2.1%
GDC: Guardianship, Child	3	0.5%
LAN: Landord/Tenant	77	13.2%
NGH: Neighborhood, Noise/Nuiance	8	1.4%
ODM: Domestic Matters	16	2.7%
OPM: Other Probate Matters	10	1.7%
ORD: Ordinance, Statue, Regulation	2	0.3%
PBP: Public Policy	1	0.2%
PJC: Post Judgment Domestic	5	0.9%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	167	28.6%
RST: Real Estate	5	0.9%
SCH: School Problems	46	7.9%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	14	2.4%
DIV: Divorce no children	10	1.7%
DIK: Divorce w/ children	24	4.1%
TOTAL	584	

COMMUNITY DISPUTE RESOLUTION PROGRAM
2010 ANNUAL PROGRAM SUMMARY

WAYNE MEDIATION CENTER

County served: Wayne
Director: Bernard Dempsey
Office address: 19855 Outer Drive, Suite 206-East Building, Dearborn, MI 48124
E-mail address: bdempsey@mediation-wayne.org
Website: www.mediation-wayne.org

Start-up year: 1987

2010 Annual budget of overall dispute resolution center: \$488,353.00

2010 CDRP grant: \$321,789.00

Local funding sources: United Way, Wayne County Department of Family and Children Services, Detroit Mercy School of Law, Wayne State University School of Law

Total number of staff: 9

Total number of full-time equivalent positions: 6

Total number of mediators: 150

Types of cases handled or programs offered: Small claims, general civil, probate, domestic, special education, juvenile ordinance tickets, truancy, non-domestic personal protection orders, misdemeanor criminal, child protection, civil rights, and employment

Courts in which services are provided or from which referrals are received: Probate, 3rd Circuit, 18th District, 21st District, 23rd District, 26th District, 29th District, 31st District, 33rd District, and 36th District

Other referral sources: Department of Human Services, local schools, Department of Civil Rights, police, and friend of the court

Types of training offered: 40-hour general civil mediation training, child protection mediation training, elder, domestic, and truancy

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Wayne Mediation Center

Date Range: 1/1/2010 - 12/31/2010

Primary County: WAYNE

Report Date: 5/11/2011

CASE DISPOSITION TOTALS

Conciliated	1	0.1%
Mediated to Agreement	903	62.5%
Mediated to Partial Agreement	12	0.8%
Mediated without Agreement	524	36.3%
Facilitated	4	0.3%
Arbitrated	0	0.0%
TOTAL	1444	

NO MEDIATION HELD

Settled Prior to Mediation	23	13.0%
Respondent Refuses to Mediate	18	10.2%
Initiator Failed to Show	2	1.1%
Respondent Failed to Show	39	22.0%
Both Failed to Show	3	1.7%
Case Withdrawn	35	19.8%
Unable to Contact	41	23.2%
Unamenable for Mediation	16	9.0%
TOTAL	177	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	916	Avg Mediation Duration (mins):	58.81
Facilitated Sessions:	4	Mediated Part Agreement Sessions:	14	Total Fees Received:	\$42,619.94
		Mediated w/o Agreement Sessions:	531		

Total Cases where Money Was Distributed:	291	Money Distributed due to Agreement:	\$334,840.31
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	1621	Number of Disposed Cases:	1621
Returnee to Mediation:		Avg Days from Intake to Disposition:	26.25
New Matter:	0	Number of Individuals Served:	3254
Remediation of New Matter:	0	Number of Children Involved:	35
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	1096

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	11	0.7%
CTS: Courts	1425	87.9%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	4	0.2%
LEG: Legal Organizations	1	0.1%
MAR: Marketing, Advertising, Outreach	18	1.1%
POL: Police, Sheriff, State Police	2	0.1%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	138	8.5%
SEL: Self	22	1.4%
OTH: Other	0	0.0%
TOTAL	1621	

DISPUTE TYPE

CDP: Child Protection	25	1.5%
CML: Criminal	129	8.0%
CON: Breach Contract	610	37.6%
EMP: Employment	14	0.9%
GDA: Guardianship, Adult	44	2.7%
GDC: Guardianship, Child	43	2.7%
LAN: Landord/Tenant	207	12.8%
NGH: Neighborhood, Noise/Nuiance	19	1.2%
ODM: Domestic Matters	21	1.3%
OPM: Other Probate Matters	45	2.8%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	21	1.3%
PPO: Non-domestic PPO	46	2.8%
PPP: Domestic PPO	1	0.1%
PRP: Property	135	8.3%
RST: Real Estate	2	0.1%
SCH: School Problems	205	12.6%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	34	2.1%
OTH: Other	19	1.2%
DIV: Divorce no children	1	0.1%
DIK: Divorce w/ children	0	0.0%
TOTAL	1621	



PRODUCED BY:

Office of Dispute Resolution
State Court Administrative Office
P.O. Box 30048
Lansing, MI 48909

CDRPIInfo@courts.mi.gov
Telephone: 517-373-4839
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