



2009

ANNUAL REPORT

STATISTICAL SUPPLEMENT

Michigan Supreme Court
State Court Administrative Office
Office of Dispute Resolution

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COMMUNITY DISPUTE RESOLUTION PROGRAM
CENTER CONTACT INFORMATION

The following list of contact information for CDRP centers is arranged alphabetically by the primary county represented by the center.

BERRIEN, Branch, Cass, St. Joseph, Van Buren
Citizens Mediation Service, Inc.
2800 Cleveland Avenue, Suite 2
St. Joseph, Michigan 49085
Phone (269) 982-7898
Fax (269) 982-7899
E-Mail matt_balfe@citizensmediation.org
Website www.citizensmediation.org
Contact Matthew Balfe

GOGEBIC, Baraga, Dickinson, Houghton, Iron, Keweenaw, Ontonagon
Western UP Mediators
P.O. Box 327, 100 W. Cloverland Drive, Ste 2-3
Ironwood, Michigan 49938
Phone (906) 932-0010
Fax (906) 932-0033
E-Mail mediator@up.net
Contact Marvin LaGrew

CHARLEVOIX, Emmet
Citizen Dispute Resolution Service, Inc.
Northern Community Mediation
415 State Street
Petoskey, Michigan 49770
Phone (231) 487-1771
Fax (231) 487-1770
E-Mail jane@northernmediation.org
Contact Jane Millar

GRAND TRAVERSE, Antrim, Benzie, Leelanau, Missaukee, Wexford
Conflict Resolution Services, Inc.
1022 E. Front Street, P.O. Box 1035
Traverse City, Michigan 49685-1035
Phone (231) 941-5835
Fax (231) 941-4530
E-Mail crservice@thirdlevel.org
Website www.CRSmediationTC.org
Contact Jennifer Kowal

CHIPPEWA, Luce, Mackinac
Eastern UP Dispute Resolution Center, Inc.
P.O. Box 505
Sault Ste Marie, Michigan 49783
Phone (906) 253-9841
Fax (906) 253-9844
E-Mail cdrc@northernmi.net
Website www.eupmediate.com
Contact Gerry Stelmaszek

INGHAM, Clinton, Eaton, Gratiot, Ionia, Shiawassee
Resolution Services Center of Central Michigan
229 North Pine Street
Lansing, Michigan 48933
Phone (517) 485-2274
Fax (517) 485-1183
E-Mail fourhlover@tds.net
Website www.rscdm.org
Contact Linda Glover

DELTA, Menominee, Schoolcraft
Resolution Services Program
UPCAP Services, Inc.
P.O. Box 606
Escanaba, Michigan 49829
Phone (906) 789-9580
Fax (906) 786-5853
E-Mail gocc@upcap.org
Website www.upcap.org
Contact Cheryl Goc

JACKSON, Hillsdale, Lenawee, Monroe
Southeastern Dispute Resolution Services
Community Action Agency
511 South Jackson Street
Jackson, Michigan 49201
Phone (517) 788-6495
Fax (517) 788-6398
E-Mail mstanley@caailh.org
Contact Marc Stanley

GENESEE, Arenac, Bay, Clare, Gladwin, Midland, Ogemaw, Roscommon, Saginaw
Community Resolution Center
315 East Court Street, Suite 200
Flint, Michigan 48502
Phone (810) 249-2619
Fax (810) 239-9545
E-Mail JOdell@mediation-CRC.org
Website www.mediation-crc.org/
Contact Jane O'Dell

KALAMAZOO, Barry, Calhoun
Dispute Resolution Services
Gryphon Place
1104 South Westnedge Avenue
Kalamazoo, Michigan 49008
Phone (269) 552-3434
Fax (269) 381-0935
E-Mail drsmediate@hotmail.com
Website www.gryphon.org
Contact Barry Burnside

COMMUNITY DISPUTE RESOLUTION PROGRAM
CENTER CONTACT INFORMATION

**KENT, Isabella, Lake, Mecosta, Montcalm,
Newaygo, Osceola**
Dispute Resolution Center of West Michigan
Community Reconciliation Center
678 Front Avenue, NW, Suite 250
Grand Rapids, Michigan 49504-5368
Phone (616) 774-0121
Fax (616) 774-0323
E-Mail jwilmot@drcwm.org
Website <http://www.drcwm.org>
Contact Jonathan Wilmot

MACOMB, St. Clair
The Resolution Center
176 S. Main Street, Suite 2
Mt. Clemens, Michigan 48043
Phone (586) 469-4714
Fax (586) 469-0078
E-Mail cpappas@theresolutioncenter.com
Website <http://www.theresolutioncenter.com>
Contact Craig R. Pappas

MARQUETTE, Alger
Marquette-Alger Resolution Service
715 W. Washington Street, Suite A
Marquette, Michigan 49855
Phone (906) 226-8600
Fax (906) 226-5399
E-Mail marsmediation@yahoo.com
Website <http://www.marsmediation.org>
Contact Jennifer Frazier

MUSKEGON, Manistee, Mason, Oceana
Westshore Dispute Resolution Center
1200 Ransom Street
Muskegon, Michigan 49442
Phone (231) 727-6001
Fax (231) 727-6011
E-Mail wdr@mediatewestmichigan.com
Website <http://www.mediatewestmichigan.com>
Contact Kate Kesteloot Scarbrough

OAKLAND
Oakland Mediation Center, Inc.
550 Hulet Drive, Suite 102
Bloomfield Hills, Michigan 48302
Phone (248) 338-4280
Fax (248) 338-0480
E-Mail bhanes@mediation-omc.org
Website <http://www.mediation-omc.org>
Contact Bonnie Hanes

**OTSEGO, Alcona, Alpena, Cheboygan, Crawford, Iosco,
Kalkaska, Montmorency, Oscoda, Presque Isle**
Community Mediation Services
Otsego County
United Way Building
116 5th Street
Gaylord, Michigan 49735
Phone (989) 732-1576, (989) 705-1227
Fax (989) 705-1337
E-Mail communitymediationservices@verizon.net
Website www.otsego.org/cms
Contact Grant Bliss

OTTAWA, Allegan
Mediation Services
Courthouse Square
68 West 8th Street, Suite 140
Holland, Michigan 49423
Phone (616) 399-1600
Fax (616) 399-1090
E-Mail [ccorriveau@mediationsolvesconflict.org](mailto:carriveau@mediationsolvesconflict.org)
Website www.mediationsolvesconflict.com
Contact Connie Corriveau

TUSCOLA, Huron, Lapeer, Sanilac
Center for Dispute Resolution
Human Development Commission
429 Montague Avenue
Caro, Michigan 48723-1997
Phone (989) 672-4044
Fax (989) 673-2031
E-Mail peggyd@hdc-caro.org
Contact Peggy Davy

WASHTENAW, Livingston
Dispute Resolution Centers of Michigan, Inc.
The Dispute Resolution Center
(110 N. Fourth Avenue, Suite 100)
P.O. Box 8645
Ann Arbor, Michigan 48107-8645
Phone (734) 222-3745
Fax (734) 222-3760
E-Mail dulinb@ewashtenaw.org
Website <http://www.thedisputeresolutioncenter.org>
Contact Belinda Dulin

WAYNE
Wayne Mediation Center
Garrison Place
19855 W. Outer Drive, Suite 206 – East Bldg.
Dearborn, Michigan 48124
Phone (313) 561-3500
Fax (313) 561-3600
E-Mail bdempsey@mediation-wayne.org
Website www.mediation-wayne.org
Contact Bernard Dempsey

COMMUNITY DISPUTE RESOLUTION PROGRAM
CENTER PROGRAM SUMMARY

CITIZENS MEDIATION SERVICES, INC.

Counties served: Berrien, Branch, Cass, St. Joseph, and Van Buren
Director: Matthew Balfe
Office address: 2800 Cleveland Avenue, Suite 2, St. Joseph, MI 49085
E-mail address: citizens@citizensmediation.org
Website: www.citizensmediation.org

Start-up year: 1991

2009 Annual budget of overall dispute resolution center: \$129,000.00

2009 CDRP grant: \$72,471.00

Local funding sources: Covert Community Foundation, Van Buren County United Way, and Entergy Corp

Total number of staff: 3

Total number of full-time equivalent positions: 2.5

Total number of mediators: 42

Types of cases handled or programs offered: Community, small claims, general civil district, general civil circuit, domestic, probate, employment, special education, civil rights, real estate, discrimination, and juvenile justice

Courts in which services are provided or from which referrals are received: 5th District, 7th A and B District, 4th District, 3B District, 2nd Circuit, 36th Circuit, Van Buren Juvenile Court, Berrien County Probate Court, and Cass County Probate Court

Other referral sources: Schools and intermediate school districts, self-referrals, Department of Civil Rights, United States Postal Service, and Association of Realtors

Types of training offered: 40-hour community mediation training, 40-hour general civil mediation training, and Community Restorative Boards Training (BARJ)

COMMUNITY DISPUTE RESOLUTION PROGRAM
CENTER PROGRAM SUMMARY

NORTHERN COMMUNITY MEDIATION

Counties served: Charlevoix and Emmet
Director: Dr. Jane Millar
Office address: 415 State Street
Petoskey, MI 49770
E-mail address: jane@northernmediation.org
Website: www.northernmediation.org

Start-up year: 1993

2009 Annual budget of overall dispute resolution center: \$176,194.76

2009 CDRP grant: \$54,892.64

Local funding sources: Charlevoix County, Emmet County, 7th Probate Court Charlevoix, 7th Probate Court Emmet, donations, fees for service, fund-raising, Bay Harbor Foundation, Charlevoix County Community Foundation, and Charlevoix Lions

Total number of staff: 3

Total number of full-time equivalent positions: 3

Total number of mediators: 55

Types of cases handled or programs offered: Child protection, criminal, breach of contract, divorce no children, divorce children, employment, guardianship adult, guardianship children, landlord/tenant, neighbor, domestic matters, other probate matters, postjudgment domestic, personal protection order, property, real estate, schools, juvenile victim offender, first-time offender shoplifting program, preventative shoplifting program, and other

Courts in which services are provided or from which referrals are received: 57th Circuit, 33rd Circuit, 90th District, 7th Probate, and Family Court

Other referral sources: Business/corporation, community organization, government agency, legal organization, prosecutor, educational institution, self, and other

Types of training offered: 40-hour general civil mediation training, divorce/domestic violence mediation training, victim offender reconciliation program, and advanced mediation training

COMMUNITY DISPUTE RESOLUTION PROGRAM
CENTER PROGRAM SUMMARY

EUP COMMUNITY DISPUTE RESOLUTION CENTER

Counties served: Chippewa, Luce, and Mackinac
Director: Geraldine Stelmaszek
Office address: P.O. Box 505, Sault Sainte Marie, MI 49783
E-mail address: cdrc@northernmi.net
Website: www.eupmediate.com

Start-up year: 1993

2009 Annual budget of overall dispute resolution center: \$89,822.88

2009 CDRP grant: \$74,753.13

Local funding sources: United Way of the Eastern Upper Peninsula, Department of Human Services, Strong Families/Safe Children – Mackinac County, Mackinac County Human Services Collaborative Body, and Hiawatha Behavioral Health

Total number of staff: 5

Total number of full-time equivalent positions: 2.0

Total number of mediators: 52

Types of cases handled or programs offered: Access and visitation domestic relations mediation, child protection mediation, small claims, landlord/tenant, general civil mediation, guardianship mediation, public administration mediation, special education mediation, IEP facilitation, victim offender mediation, general mediation, meeting facilitation, and conflict resolution workshops

Courts in which services are provided or from which referrals are received: 11th Circuit, 50th Circuit, 91st District, 92nd District, 6th Probate, 17th Probate, Sault Tribe of Chippewa Indians Court, and Bay Mill Tribe of Chippewa Indians Court

Other referral sources: Businesses, community organizations, county prosecutors, governmental and legal organizations, and the general public

Types of training offered: 40-hour mediation training and conflict resolution workshops

COMMUNITY DISPUTE RESOLUTION PROGRAM
CENTER PROGRAM SUMMARY

UPCAP RESOLUTION SERVICES PROGRAM

Counties served: Delta, Menominee, and Schoolcraft
Director: Cheryl Goc
Office address: P.O. Box 606, Escanaba, MI 49829
E-mail address: gocc@upcap.org
Website: www.upcap.org

Start-up year: 1994

2009 Annual budget of overall dispute resolution center: \$60,888.00

2009 CDRP grant: \$44,188.00

Local funding sources: Drunk Driving Victim Impact Panel, Hannahville two percent grant money, and service fees

Total number of staff: .4

Total number of full-time equivalent positions: .4

Total number of mediators: 27

Types of cases handled or programs offered: Victim offender, domestic/divorce, parenting time custody, special education, general civil, employment, civil rights, public policy, breach of contract, neighborhood, school problems, professional/client, property, real estate, anti-bullying in schools program, permanence planning, wills and trusts, and landlord/tenant

Courts in which services are provided or from which referrals are received: 94th District and 47th Circuit, Probate Court Delta, Schoolcraft, and Menominee counties, and District Court Schoolcraft

Other referral sources: Outreach, advertising, 211 program for the Upper Peninsula, local attorneys, law enforcement, and marketing

Types of training offered: 40-hour mediation training, victim offender, anger management, and peer mediation

COMMUNITY DISPUTE RESOLUTION PROGRAM
CENTER PROGRAM SUMMARY

COMMUNITY RESOLUTION CENTER

Counties served: Arenac, Bay, Clare, Genesee, Gladwin, Midland, Ogemaw, Roscommon, and Saginaw
Director: Jane O'Dell
Office address: 315 E. Court Street, Suite 200 Flint, MI 48502
E-mail address: JOdell@mediation-CRC.org
Website: www.mediation-crc.org

Start-up year: 1994

2009 Annual budget of overall dispute resolution center: \$194,749.79

2009 CDRP grant: \$150,224.79

Local funding sources: Saginaw County courts, BEST Project, and private donations

Total number of staff: 4

Total number of full-time equivalent positions: 3.5

Total number of mediators: 78

Types of cases handled or programs offered: Small claims, landlord/tenant, access and visitation, general civil, special education - mediations and facilitation of IEPs, civil rights, postjudgment parenting time, guardianship adult, wills, and neighborhood and community disputes

Courts in which services are provided or from which referrals are received: 7th Circuit, 67th District, 68th District, 70th District, 80th District, 81st District, Genesee County Probate, Saginaw County Probate, and Midland County Probate

Other referral sources: Friends of the court - Genesee, Midland, Saginaw, and Bay counties, school districts, Department of Human Services, Michigan Department of Civil Rights, and Genesee County Community Collaboratives

Types of training offered: 40-hour community mediation training

COMMUNITY DISPUTE RESOLUTION PROGRAM
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WESTERN U.P. MEDIATORS AND TRAINING CENTER, INC.

Counties served: Gogebic, Baraga, Dickinson, Houghton, Iron, Keweenaw, and Ontonagon
Director: Marvin La Grew
Office address: 115 East Ayer Street, Ironwood, MI 49938
E-mail address: mediator@up.net
Website: N/A

Start-up year: 1991

2009 Annual budget of overall dispute resolution center: \$65,812.99

2009 CDRP grant: \$34,862.99

Local funding sources:

Total number of staff: 2

Total number of full-time equivalent positions: 1

Total number of mediators: 25

Types of cases handled or programs offered: Civil rights, ADA, divorce mediations, small claims, adult victim offender, juvenile victim offender, child protection, probate and civil court matters, and guardianship adult

Courts in which services are provided or from which referrals are received: Gogebic, Ontonagon, Iron Houghton, Dickinson, Keweenaw, and Baraga counties

Other referral sources: Department of Human Services, Michigan Department of Civil Rights, self-referrals, attorneys, and county prosecutors

Types of training offered: 40-hour community mediation training, victim offender mediation training, and peer mediation

COMMUNITY DISPUTE RESOLUTION PROGRAM
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COMMUNITY RESOLUTION SERVICES, INC.

Counties served: Grand Traverse, Leelanau, Antrim, Benzie, Wexford, and Missaukee
Director: Jennifer Kowal
Office address: 1022 East Front Street, Traverse City, MI 49686
E-mail address: crservice@thirdlevel.org
Website: www.CRSmediationTC.org

Start-up year: 1992

2009 Annual budget of overall dispute resolution center: \$85,000.00

2009 CDRP grant: \$46,666.55

Local funding sources: Rotary Charities of Traverse City, 13th Circuit Court, Traverse Area Association of Realtors, fees for service, fund-raising, and donations

Total number of staff: 2

Total number of full-time equivalent positions: 1.75

Total number of mediators: 65

Types of cases handled or programs offered: Access and visitation, marital dissolution, domestic, divorce, custody, property, small claims, general civil, probate, guardianship, child protection, special education, self-referrals, realtors association, landlord/tenant, public and private facilitations, Michigan Education Association, Michigan Department of Civil Rights, and U.S. Forestry Service

Courts in which services are provided or from which referrals are received: 13th Circuit, 86th District, 28th Circuit Family Division, 19th Circuit, 10th Probate, and 85th District

Other referral sources: Traverse Bay Area Intermediate School District, Wexford-Missaukee Intermediate School District, friend of the court, United States Postal Service, Legal Services of Northern Michigan, Women's Resource Center, Third Level Crisis and Intervention, and Grand Traverse Band of Ottawa and Chippewa Indians

Types of training offered: 40-hour general civil training, 44-hour domestic relations mediation training, advanced mediation training, communication and listening skills workshops, and volunteer in-services

COMMUNITY DISPUTE RESOLUTION PROGRAM
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RESOLUTION SERVICES CENTER OF CENTRAL MICHIGAN

Counties served: Clinton, Eaton, Gratiot, Ingham, Ionia, and Shiawassee
Director: Linda Glover
Office address: 229 North Pine Street, Lansing, MI 48933
E-mail address: fourhglover@tds.net
Website: www.rsccm.org

Start-up year: 1992

2009 Annual budget of overall dispute resolution center: \$357,114.00

2009 CDRP grant: \$114,761.02

Local funding sources: Lansing School District, East Lansing Public Schools, city of Lansing, CRCF, Juvenile Justice Millage Ingham County, Kiwanis Club of East Lansing, Juvenile Accountable Block Grant Prosecutor's Office, and Power of We

Total number of staff: 14

Total number of full-time equivalent positions: 8

Total number of mediators: 74

Types of cases handled or programs offered: General civil, domestic, small claims, school conflict, and family

Courts in which services are provided or from which referrals are received: Ingham Circuit, District, and Probate Courts, Clinton Circuit Court, Shiawassee District Court, Ionia District Court, and Eaton Circuit Court and District Courts

Other referral sources: Schools, private citizens, attorneys, and businesses

Types of training offered: 40-hour general civil mediation training and Restorative Justice Conferencing

COMMUNITY DISPUTE RESOLUTION PROGRAM
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SOUTHEASTERN DISPUTE RESOLUTION SERVICES

Counties served: Jackson, Hillsdale, Lenawee, and Monroe
Directors: Marc Stanley and Ron Brooks
Office address: 511 South Jackson Street, Jackson, MI 49203
E-mail addresses: mstanley@caajlh.org, rbrooks@caajlh.org
Website: www.caajlh.org

Start-up year: 1994

2009 Annual budget of overall dispute resolution center: \$165,383.37

2009 CDRP grant: \$78,661.07

Local funding sources: Special education funds (mediations, workshops, PAC meetings, in-services), emergency services grant, local agency funding, friend of the court parenting time pilot, fees from private referrals, mediation trainings, conflict resolution workshops, and community service block grant funds

Total number of staff: 2

Total number of full-time equivalent positions: 2

Total number of mediators: 50

Types of cases handled or programs offered: Friend of the court, pre- and postdivorce, probate/estate, circuit court, district court, victim offender, family conferencing, personal protection order, land use, agriculture, guardianship adult, guardianship children, domestic, special education, parent/teacher, interoffice, small claims, civil rights, meeting facilitation, labor/management disputes, employment disputes, foreclosure (pending), landlord/tenant, disability recipient rights, and eldercare

Courts in which services are provided or from which referrals are received: Jackson Circuit, District, Small Claims, Family, and Probate; Lenawee Circuit, District, Small Claims, Probate; Monroe Circuit, District, Family, Probate, and Friend of the Court

Other referral sources: Community Action Agency, Disability Connection, Jackson County Intermediate School District, Lenawee County Intermediate School District, Hillsdale County Intermediate School District, Monroe County Intermediate School District, public school districts, local attorneys from Jackson, Lenawee, Hillsdale and Monroe, Housing Commissions, citizen referrals, mediator referrals, local police and sheriffs, Monroe and Lenawee prosecutor offices, victim rights, Area Department on Aging, and Department of Human Services Hillsdale

Types of training offered: 40-hour mediation training, conflict resolution, anger management, parenting, (we now have a domestic trainer in Monroe County), and special education workshops

COMMUNITY DISPUTE RESOLUTION PROGRAM
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DISPUTE RESOLUTION SERVICES OF GRYPHON PLACE

Counties served: Kalamazoo, Calhoun, and Barry
Director: Barry Lee Burnside
Office address: 1104 South Westnedge Avenue, Kalamazoo, MI 49008
E-mail address: drsmediate@hotmail.com or bburnside@gryphon.org
Website: www.gryphon.org

Start-up year: 1998

2009 Annual budget of overall dispute resolution center: \$154,291.79

2009 CDRP grant: \$74,349.95

Local funding sources: Eaton Corporation, Greater Kalamazoo Youth United Way, Walmart, Target, Gary Sisters Foundation, Kalamazoo Public Schools, Marshall Public Schools, Parchment Public Schools, and individual contributors

Total number of staff: 3

Total number of full-time equivalent positions: 2

Total number of mediators: 23 adults (excluding staff) and 24 students

Types of cases handled or programs offered: Adult victim offender, juvenile victim offender, small claims, general civil, child protection, domestic, guardianship and conservatorship, special education, civil rights, employment, landlord/tenant, peer mediation, peace circles, and restorative conferencing

Courts in which services are provided or from which referrals are received: 5th Circuit, 9th Circuit, Friend of the Court (9th and 37th Circuits), 56B District, 8th District, 10th District, 39th Probate, and 8th Probate

Other referral sources: Battle Creek City Attorney's Office, Calhoun County Intermediate School District, city of Kalamazoo, Gryphon Place Website, Fair Housing Center, Helpline/211, Kalamazoo Community Mental Health, Kalamazoo County Office of the Prosecuting Attorney, Kalamazoo Public Safety, Kalamazoo Regional Education Service Agency, Kalamazoo Public Schools, Legal Aid of Western Michigan, Kalamazoo Public Library (Law Library), Marshall Public Schools, Michigan Department of Civil Rights, Parchment Public Schools, Portage Police Department, and United States Postal Service

Types of training offered: 40-hour mediation training, advanced mediation training, conflict circles, restorative conferencing, peer mediation training, and conflict resolution skills training for adults and at-risk students

COMMUNITY DISPUTE RESOLUTION PROGRAM
2009 ANNUAL STATISTICS

DISPUTE RESOLUTION CENTER OF WEST MICHIGAN

Counties served: Isabella, Kent, Lake, Mecosta, Montcalm, Newaygo, and Osceola
Director: Jonathan Wilmot
Office address: 678 Front Avenue, NW, Suite 250, Grand Rapids, MI 49504-5368
E-mail address: info@drcwm.org
Website: www.drcwm.org

Start-up year: 1986

2009 Annual budget of overall dispute resolution center: \$300,000.00

2009 CDRP grant: \$107,354.61

Local funding sources: Service fees and contracts, grants, and donations

Total number of staff: 8

Total number of full-time equivalent positions: 5.0

Total number of mediators: 50

Types of cases handled or programs offered: Small claims, landlord/tenant, general civil, divorce, parenting, guardianship, victim offender, special education, personal protection orders, agricultural, employment, civil rights, community disputes, family disputes, business disputes, and others

Courts in which services are provided or from which referrals are received: 17th Circuit, 61st District, 62B District, 63rd District, and 62nd Probate

Other referral sources: Self-referred by disputants, attorneys, police, schools, employers, Legal Assistance Center, friend of the court, United States Postal Service, Michigan Department of Civil Rights, USDA agencies, Child and Family Resource Council, Rental Property Owners Association, Home Builders Association, Fair Housing Center, foster care agencies, and others

Types of training offered: 40-hour general civil mediation training, 40-hour community mediation training, domestic mediation training, and advanced mediation trainings and in-services

COMMUNITY DISPUTE RESOLUTION PROGRAM
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THE RESOLUTION CENTER

Counties served: Macomb and St. Clair
Director: Craig Pappas
Office address: 176 South Main, Suite 2, Mt. Clemens, MI 48043
E-mail address: cpappas@theresolutioncenter.com
Website: www.theresolutioncenter.com

Start-up year: 1993

2009 Annual budget of overall dispute resolution center: \$229,386.00

2009 CDRP grant: \$152,014.00

Local funding sources: Macomb County Bar Foundation, United Way SE Michigan, and 37th District Court

Total number of staff: 4

Total number of full-time equivalent positions: 2

Total number of mediators: 85

Types of cases handled or programs offered: District and civil, small claims, victim offender, guardianship, probate, neighborhood, landlord/tenant, family, divorce, other domestic matters (i.e. parenting time), employment, and special education

Courts in which services are provided or from which referrals are received: 37th District, 38th District, 39th District, 41B District, 42-2 District, 72nd District, and 16th Circuit, including juvenile and probate

Other referral sources: United States Postal Service, FOX2 Detroit, bar association, health department, schools, police, prosecutors, and private attorneys

Types of training offered: 40-hour general civil mediation training and peer mediation training

COMMUNITY DISPUTE RESOLUTION PROGRAM
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MARQUETTE-ALGER RESOLUTION SERVICE

Counties served: Marquette and Alger
Director: Jennifer Frazier
Office address: 715 West Washington Street, Suite A, Marquette, MI 49855
E-mail address: marsmediation@yahoo.com
Website: www.marsmediation.org

Start-up year: 1992

2009 Annual budget of overall dispute resolution center: \$155,466.05

2009 CDRP grant: \$47,471.87

Local funding sources: Department of Human Services, 25th Circuit Court, MSU Extension, Probate Court-Juvenile Division, fees, and private foundation grants

Total number of staff: 2

Total number of full-time equivalent positions: 0

Total number of mediators: 27

Types of cases handled or programs offered: Domestic relations, divorce, parenting and custody, postjudgment, property, special education, IEP facilitation, civil rights, child protection, small claims, general civil, victim offender reconciliation program, real estate, employment, access and visitation, adult guardianship, landlord/tenant, neighborhood, consumer/merchant, and meeting facilitation

Courts in which services are provided or from which referrals are received: 11th Circuit, 25th Circuit, 96th District, 5th Probate, and 52nd Probate

Other referral sources: Schools, community organizations, legal organizations, self-referrals, Department of Human Services, local municipalities, friend of the court, human services organizations, law enforcement, government agencies, Department of Civil Rights, and private attorneys

Types of training offered: 40-hour community mediation training, victim awareness/empathy training, conflict resolution skills, conflict in the workplace training, child protection mediation training, advanced mediation training, and domestic violence training for mediators

COMMUNITY DISPUTE RESOLUTION PROGRAM
CENTER PROGRAM SUMMARY

WESTSHORE DISPUTE RESOLUTION CENTER

Counties served: Muskegon, Oceana, Mason, and Manistee
Director: Kate Kesteloot Scarbrough
Office address: 1200 Ransom Street, Muskegon, MI 49442
E-mail address: kkscarbrough@mediatewestmichigan.com
Website: www.mediatewestmichigan.com

Start-up year: 1993

2009 Annual budget of overall dispute resolution center: \$286,000.00

2009 CDRP grant: \$68,200.00

Local funding sources: Muskegon County United Way, Oceana County United Way, Muskegon County/Child Care Funds and Community Service, Oceana County, Michigan Department of Corrections/MPRI, Access and Visitation Grant, Special Education Mediation, fees for service (mediation and impact panels), restorative justice conference, and fund-raising events and donations

Total number of staff: 5

Total number of full-time equivalent positions: 4

Total number of mediators: 55

Types of cases handled or programs offered: Real estate, property disputes, neighborhood, landlord/tenant, special education, schools, domestic relations mediation - divorce, custody, parenting time, support, family and parent – child disputes, guardianship and conservatorship, other probate matters, personal protection orders, child protection mediation, victim offender mediation and dialogue - adult and juvenile, MPRI returnee mediation, breach of contract, employment, ordinance and statute, public policy, special education facilitation, impact panels - retail fraud juvenile and adult, substance abuse and curfew, crime survivor support group, and community service program

Courts in which services are provided or from which referrals are received: 60th District, 14th Circuit, 78th District, 27th Circuit, 79th District, 51st Circuit, 85th District, and 19th Circuit

Other referral sources: Public school systems and Community Mental Health

Types of training offered: Best in the West! Restorative Justice Conference

COMMUNITY DISPUTE RESOLUTION PROGRAM
CENTER PROGRAM SUMMARY

OAKLAND MEDIATION CENTER

County served: Oakland
Director: Bonnie Hanes
Office address: 550 Hulet Drive, Suite 102, Bloomfield Hills, MI 48302
E-mail address: bhanes@mediation-omc.org
Website: www.mediation-omc.org

Start-up year: 1989

2009 Annual budget of overall dispute resolution center: \$510,581.00

2009 CDRP grant: \$210,465.00

Local funding sources: District court service contracts, training revenue, fund-raising events, case fees, interest income, and practical experience fees

Total number of staff: 8

Total number of full-time equivalent positions: 6.6

Total number of mediators: 71 active volunteers

Types of cases handled or programs offered: Criminal, breach of contract, divorce without children, divorce with children, employment, guardianship adult, guardianship children, landlord/tenant, neighborhood, domestic matters pre judgment, other probate matters, ordinance, statute, and regulation, public policy, post judgment domestic, personal protection order, property disputes, real estate disputes, disputes relating to school, adult victim offender, and juvenile victim offender

Courts in which services are provided or from which referrals are received: 6th Circuit, Civil, Family and Probate, 46th District, 50th District, 51st District, 52-1 District, 52-2 District, and 52-3 District

Other referral sources: Community Mental Health, Common Ground Sanctuary, Easter Seals, friend of the court, Michigan Department of Civil Rights, Michigan Education Association, Michigan Special Education Mediation Program, Oakland Intermediate School District, Oakland School Districts, Troy police department, and UAW-GM Legal Services

Types of training offered: 40-hour general civil mediation training, domestic mediation training, advanced mediation training, Self-as-Mediator and Manager-as-Mediator, Michigan Special Education Mediation Program, Conflict Management: How To Make Your IEP Meetings Work, Evidence Based-Second Step, violence prevention, Peers Making Peace, peer mediation training, Olweus Bullying Prevention, and diversity and internet safety

COMMUNITY DISPUTE RESOLUTION PROGRAM
CENTER PROGRAM SUMMARY

COMMUNITY MEDIATION SERVICES

Counties served: Otsego, Alcona, Alpena, Cheboygan, Crawford, Iosco, Kalkaska, Montmorency, Oscoda, and Presque Isle
Director: Grant Bliss
Office address: 116 5th Street, Gaylord, MI 49735
E-mail address: communitymediationservices@verizon.net
Website: www.otsego.org/cms

Start-up year: 1994

2009 Annual budget of overall dispute resolution center: \$85,376.89

2009 CDRP grant: \$58,878.64

Local funding sources: Cheboygan County Department of Human Services, Kiwanis Club of Gaylord, and administrative fees

Total number of staff: 5

Total number of full-time equivalent positions: 1.83

Total number of mediators: 120

Types of cases handled or programs offered: Child protection, access and visitation, breach of contract, employment, guardianship adult, guardianship children, landlord/tenant, neighborhood, domestic matters, probate matters, divorce property settlement, real estate, special education, IEP facilitation, other school problems, victim/youth offender, postal EEO cases, civil rights, and agriculture

Courts in which services are provided or from which referrals are received: 23rd Circuit, 46th Circuit, 53rd Circuit, 81st District, 87th District, 88th District, 89th District, Probate Family Division for Alcona, Cheboygan, Crawford, Kalkaska, Oscoda, Otsego, and Iosco counties

Other referral sources: Friend of the court, friend of the court referee, and animal control

Types of training offered: 40-hour general mediation training and mediation update training

COMMUNITY DISPUTE RESOLUTION PROGRAM
CENTER PROGRAM SUMMARY

MEDIATION SERVICES

Counties served: Ottawa and Allegan
Director: Connie Corriveau
Office address: 68 West 8th Street, Suite. 140, Holland, MI 49423
E-mail address: ccorriveau@mediationsolvesconflicts.org
Website: www.mediationsolvesconflicts.org

Start-up year: 1993

2009 Annual budget of overall dispute resolution center: \$120,494.00

2009 CDRP grant: \$64,09.00

Local funding sources: City of Holland CSSA Grant, Greater Ottawa County United Way, and Allegan County United Way

Total number of staff: 3

Total number of full-time equivalent positions: 2.3

Total number of mediators: 40

Types of cases handled or programs offered: Community neighborhood, civil cases, breach of contract, landlord/tenant, property damage and concerns, restorative victim offender and family conferencing, access and visitation, parenting schedules and concerns, divorce, guardianship adult, guardianship children, estate and other probate concerns, civil rights, special education mediation and facilitation, and United States Postal REDRESS

Courts in which services are provided or from which referrals are received: 58th District, 20th Circuit, 48th Circuit, 3rd Probate, and 70th Probate

Other referral sources: Local government, attorneys, social service agencies, schools, police, mediation participants, outreach, and self-referrals

Types of training offered: 40-hour general civil mediation training, advanced mediator workshops, continuing education for mediators, and customized conflict management skills workshops for businesses, schools, and organizations

COMMUNITY DISPUTE RESOLUTION PROGRAM
CENTER PROGRAM SUMMARY

HDC CENTER FOR DISPUTE RESOLUTION

Counties served: Tuscola, Huron, Lapeer, and Sanilac
Director: Peggy Davy
Office address: 429 Montague Avenue, Caro, MI 48723
E-mail address: Peggyd@hdc-caro.org
Website: www.hdc-caro.org

Start-up year: 1994

2009 Annual budget of overall dispute resolution center: \$75,032.07

2009 CDRP grant: \$38,907.58

Local funding sources: Sanilac Family Court, Lapeer Family Court, Michigan Department of Civil Rights, ACCESS of Michigan, Michigan Department of Education, fees, and donations

Total number of staff: 2

Total number of full-time equivalent positions: 1.2

Total number of mediators: 12

Types of cases handled or programs offered: Property damage, neighborhood issues, consumer/merchant, landlord/tenant, family disputes, employment, ordinance violations, property, small claims, civil cases, professional/client, permanency planning, civil rights, special education, USDA Rural Development, Department of Natural Resources, and Department of Environmental Quality

Courts in which services are provided or from which referrals are received: 41A District, 40th Circuit, 73A District, 24th Circuit, 76th Probate, 71B District, 44th Probate, 54th Circuit, and 71A District

Other referral sources: Court referrals, businesses, organizations, townships, county government, local elected officials, MSHDA, HUD, Farm Service Agency, Department of Natural Resources, rural development, schools, Michigan Department of Civil Rights, Foreclosure Prevention Program, and Blue Water Center for Independent Living

Types of training offered: 40-hour mediation training, Michigan Agricultural Mediation Program mediators/assistants/USDA employees, Department of Human Services workers/attorneys/court staff in permanency planning mediation training, mediator updates, and conflict resolution workshops

COMMUNITY DISPUTE RESOLUTION PROGRAM
CENTER PROGRAM SUMMARY

DISPUTE RESOLUTION CENTERS OF MICHIGAN, INC.

Counties served: Washtenaw and Livingston
Director: Belinda Dulin
Office address: 110 N. Fourth Avenue, Suite 100, Ann Arbor, MI 48107
E-mail address: dulinb@ewashtenaw.org
Website: www.thedisputeresolutioncenter.org

Start-up year: 1983

2009 Annual budget of overall dispute resolution center: \$360,527.00

2009 CDRP grant: \$86,431.00

Local funding sources: Ann Arbor Area Community Foundation, Washtenaw County, 14A District Court, James & Faith Knight Foundation, and Comerica Charitable Foundation

Total number of staff: 6

Total number of full-time equivalent positions: 4.5

Total number of mediators: 150

Types of cases handled or programs offered: Family, community, neighbors, parent/child, domestic relations, guardianship adult, employment, landlord/tenant, business/consumer, special education, small claims, permanency planning, truancy, guardianship children, and probate estate

Courts in which services are provided or from which referrals are received: 14A District Court, 14B District Court, Washtenaw County Trial Court, and 44th Circuit Court

Other referral sources: Michigan Department of Civil Rights, Michigan Special Education Mediation Program, Michigan Department of Consumer Affairs, Catholic Social Services, Avalon Housing, Jewish Family Services, Ann Arbor Public Schools, Ypsilanti Public School, Lincoln Consolidated Schools, and private attorneys

Types of training offered: 40-hour community mediation training, 40-hour general civil mediation training, advanced mediation training and continuing education, and Conflict Management through Communication and Negotiation Workshops

COMMUNITY DISPUTE RESOLUTION PROGRAM
CENTER PROGRAM SUMMARIES

WAYNE MEDIATION CENTER

County served: Wayne
Director: Bernard Dempsey
Office address: 19855 Outer Drive, Suite 206-East Building, Dearborn, MI 48124
E-mail address: bdempsey@mediation-wayne.org
Website: www.mediation-wayne.org

Start-up year: 1987

2009 Annual budget of overall dispute resolution center: \$555,575.00

2009 CDRP grant: \$317,056.00

Local funding sources: United Way, Hudson-Weber Foundation, and Wayne County Department of Family and Children Services

Total number of staff: 11

Total number of full-time equivalent positions: 6.5

Total number of mediators: 150

Types of cases handled or programs offered: Small claims, general civil, probate, domestic, special education, civil rights, employment, truancy, and child protection

Courts in which services are provided or from which referrals are received: Probate, 3rd Circuit, 18th District, 21st District, 23rd District, 26th District, 29th District, 31st District, 33rd District, and 36th District

Other referral sources: Department of Human Services, local schools, Department of Civil Rights, police, and friend of the court

Types of training offered: 40-hour general civil mediation training, child protection mediation training, elder, domestic, and truancy

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Cumulative

Date Range: 1/1/2009 - 12/31/2009

Primary County: CUMULATIVE

Report Date: 4/5/2010

CASE DISPOSITION TOTALS

Conciliated	780	7.2%
Mediated to Agreement	6259	57.6%
Mediated to Partial Agreement	140	1.3%
Mediated without Agreement	3401	31.3%
Facilitated	293	2.7%
Arbitrated	2	0.0%
TOTAL	10875	

NO MEDIATION HELD

Settled Prior to Mediation	829	24.0%
Respondent Refuses to Mediate	732	21.2%
Initiator Failed to Show	75	2.2%
Respondent Failed to Show	413	11.9%
Both Failed to Show	27	0.8%
Case Withdrawn	368	10.6%
Unable to Contact	737	21.3%
Unamenable for Mediation	276	8.0%
TOTAL	3457	

Arbitration Sessions:	2	Mediated w/ Agreement Sessions:	6634	Avg Mediation Duration (mins):	88.47
Facilitated Sessions:	358	Mediated Part Agreement Sessions:	144	Total Fees Received:	\$285,970.49
		Mediated w/o Agreement Sessions:	3618		

Total Cases where Money Was Distributed:	3768	Money Distributed due to Agreement:	\$10,813,214.25
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	13870	Number of Disposed Cases:	14332
Returnee to Mediation:		Avg Days from Intake to Disposition:	22.15
New Matter:	2029	Number of Individuals Served:	31563
Remediation of New Matter:	47	Number of Children Involved:	4619
Non-compliance of Old Matter:	5	Number of Cases Referred Elsewhere:	137
		Number of Court Ordered Cases:	5537

REFERRAL SOURCE

BUS: Business/Corporation	55	0.4%
CSR: Community, Social, Religious Organization	158	1.1%
CTS: Courts	11584	80.8%
FFC: Friend, Family, Colleague	66	0.5%
GOV: Government	151	1.1%
LEG: Legal Organizations	140	1.0%
MAR: Marketing, Advertising, Outreach	225	1.6%
POL: Police, Sheriff, State Police	130	0.9%
PRS: Prosecutor	33	0.2%
SCH: Education Institution	1223	8.5%
SEL: Self	461	3.2%
OTH: Other	106	0.7%
TOTAL	14332	

DISPUTE TYPE

CDP: Child Protection	153	1.1%
CML: Criminal	64	0.4%
CON: Breach Contract	6757	47.1%
EMP: Employment	183	1.3%
GDA: Guardianship, Adult	53	0.4%
GDC: Guardianship, Child	83	0.6%
LAN: Landord/Tenant	1826	12.7%
NGH: Neighborhood, Noise/Nuiance	132	0.9%
ODM: Domestic Matters	614	4.3%
OPM: Other Probate Matters	123	0.9%
PBP: Public Policy	45	0.3%
PJC: Post Judgment Domestic	798	5.6%
PPO: Non-domestic PPO	62	0.4%
PPP: Domestic PPO	11	0.1%
PRP: Property	659	4.6%
RST: Real Estate	62	0.4%
SCH: School Problems	1360	9.5%
VRA: Victim Offender Restitution, Adult	60	0.4%
VRJ: Victim Offender Restitution, Juv	526	3.7%
OTH: Other	394	2.7%
DIV: Divorce no children	135	0.9%
DIK: Divorce w/ children	232	1.6%
TOTAL	14332	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Citizens Mediation Service, Inc.

Date Range: 1/1/2009 - 12/31/2009

Primary County: BERRIEN

Report Date: 4/5/2010

CASE DISPOSITION TOTALS

Conciliated	146	32.7%
Mediated to Agreement	135	30.3%
Mediated to Partial Agreement	7	1.6%
Mediated without Agreement	115	25.8%
Facilitated	43	9.6%
Arbitrated	0	0.0%
TOTAL	446	

NO MEDIATION HELD

Settled Prior to Mediation	122	36.3%
Respondent Refuses to Mediate	46	13.7%
Initiator Failed to Show	3	0.9%
Respondent Failed to Show	67	19.9%
Both Failed to Show	2	0.6%
Case Withdrawn	18	5.4%
Unable to Contact	51	15.2%
Unamenable for Mediation	27	8.0%
TOTAL	336	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	141	Avg Mediation Duration (mins):	60.62
Facilitated Sessions:	48	Mediated Part Agreement Sessions:	7	Total Fees Received:	\$24,353.84
		Mediated w/o Agreement Sessions:	122		

Total Cases where Money Was Distributed:	241	Money Distributed due to Agreement:	\$808,384.79
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	651	Number of Disposed Cases:	782
Returnee to Mediation:		Avg Days from Intake to Disposition:	31.75
New Matter:	574	Number of Individuals Served:	726
Remediation of New Matter:	13	Number of Children Involved:	36
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	408

REFERRAL SOURCE

BUS: Business/Corporation	5	0.6%
CSR: Community, Social, Religious Organization	0	0.0%
CTS: Courts	697	89.1%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	0	0.0%
LEG: Legal Organizations	5	0.6%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	2	0.3%
PRS: Prosecutor	1	0.1%
SCH: Education Institution	24	3.1%
SEL: Self	46	5.9%
OTH: Other	2	0.3%
TOTAL	782	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	559	71.5%
EMP: Employment	7	0.9%
GDA: Guardianship, Adult	1	0.1%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	38	4.9%
NGH: Neighborhood, Noise/Nuiance	0	0.0%
ODM: Domestic Matters	36	4.6%
OPM: Other Probate Matters	0	0.0%
PBP: Public Policy	2	0.3%
PJC: Post Judgment Domestic	12	1.5%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	37	4.7%
RST: Real Estate	2	0.3%
SCH: School Problems	10	1.3%
VRA: Victim Offender Restitution, Adult	2	0.3%
VRJ: Victim Offender Restitution, Juv	39	5.0%
OTH: Other	32	4.1%
DIV: Divorce no children	5	0.6%
DIK: Divorce w/ children	0	0.0%
TOTAL	782	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Citizen Dispute Resolution Service, Inc.

Date Range: 1/1/2009 - 12/31/2009

Primary County: CHARLEVOIX

Report Date: 4/5/2010

CASE DISPOSITION TOTALS

Conciliated	41	11.7%
Mediated to Agreement	224	64.2%
Mediated to Partial Agreement	4	1.1%
Mediated without Agreement	78	22.4%
Facilitated	1	0.3%
Arbitrated	1	0.3%
TOTAL	349	

NO MEDIATION HELD

Settled Prior to Mediation	24	22.6%
Respondent Refuses to Mediate	36	34.0%
Initiator Failed to Show	1	0.9%
Respondent Failed to Show	5	4.7%
Both Failed to Show	1	0.9%
Case Withdrawn	16	15.1%
Unable to Contact	17	16.0%
Unamenable for Mediation	6	5.7%
TOTAL	106	

Arbitration Sessions:	1	Mediated w/ Agreement Sessions:	235	Avg Mediation Duration (mins):	96.77
Facilitated Sessions:	1	Mediated Part Agreement Sessions:	4	Total Fees Received:	\$4,337.00
		Mediated w/o Agreement Sessions:	82		

Total Cases where Money Was Distributed:	113	Money Distributed due to Agreement:	\$201,034.48
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	441	Number of Disposed Cases:	455
Returnee to Mediation:		Avg Days from Intake to Disposition:	23.75
New Matter:	87	Number of Individuals Served:	1153
Remediation of New Matter:	6	Number of Children Involved:	223
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	201

REFERRAL SOURCE

BUS: Business/Corporation	1	0.2%
CSR: Community, Social, Religious Organization	1	0.2%
CTS: Courts	348	76.5%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	2	0.4%
LEG: Legal Organizations	22	4.8%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	6	1.3%
SCH: Education Institution	2	0.4%
SEL: Self	68	14.9%
OTH: Other	5	1.1%
TOTAL	455	

DISPUTE TYPE

CDP: Child Protection	33	7.3%
CML: Criminal	1	0.2%
CON: Breach Contract	180	39.6%
EMP: Employment	3	0.7%
GDA: Guardianship, Adult	3	0.7%
GDC: Guardianship, Child	2	0.4%
LAN: Landord/Tenant	20	4.4%
NGH: Neighborhood, Noise/Nuiance	6	1.3%
ODM: Domestic Matters	51	11.2%
OPM: Other Probate Matters	6	1.3%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	40	8.8%
PPO: Non-domestic PPO	1	0.2%
PPP: Domestic PPO	0	0.0%
PRP: Property	2	0.4%
RST: Real Estate	2	0.4%
SCH: School Problems	3	0.7%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	51	11.2%
OTH: Other	2	0.4%
DIV: Divorce no children	19	4.2%
DIK: Divorce w/ children	30	6.6%
TOTAL	455	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Eastern UP Dispute Resolution Center, Inc.

Date Range: 1/1/2009 - 12/31/2009

Primary County: CHIPPEWA

Report Date: 4/5/2010

CASE DISPOSITION TOTALS

Conciliated	42	18.1%
Mediated to Agreement	140	60.3%
Mediated to Partial Agreement	3	1.3%
Mediated without Agreement	35	15.1%
Facilitated	12	5.2%
Arbitrated	0	0.0%
TOTAL	232	

NO MEDIATION HELD

Settled Prior to Mediation	21	8.5%
Respondent Refuses to Mediate	28	11.3%
Initiator Failed to Show	1	0.4%
Respondent Failed to Show	11	4.4%
Both Failed to Show	1	0.4%
Case Withdrawn	16	6.5%
Unable to Contact	158	63.7%
Unamenable for Mediation	12	4.8%
TOTAL	248	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	142	Avg Mediation Duration (mins):	66.10
Facilitated Sessions:	12	Mediated Part Agreement Sessions:	3	Total Fees Received:	\$4,395.00
		Mediated w/o Agreement Sessions:	36		

Total Cases where Money Was Distributed:	70	Money Distributed due to Agreement:	\$757,445.66
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	467	Number of Disposed Cases:	480
Returnee to Mediation:		Avg Days from Intake to Disposition:	27.75
New Matter:	58	Number of Individuals Served:	1369
Remediation of New Matter:	6	Number of Children Involved:	91
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	1
		Number of Court Ordered Cases:	309

REFERRAL SOURCE

BUS: Business/Corporation	7	1.5%
CSR: Community, Social, Religious Organization	24	5.0%
CTS: Courts	388	80.8%
FFC: Friend, Family, Colleague	2	0.4%
GOV: Government	2	0.4%
LEG: Legal Organizations	1	0.2%
MAR: Marketing, Advertising, Outreach	1	0.2%
POL: Police, Sheriff, State Police	1	0.2%
PRS: Prosecutor	5	1.0%
SCH: Education Institution	1	0.2%
SEL: Self	47	9.8%
OTH: Other	1	0.2%
TOTAL	480	

DISPUTE TYPE

CDP: Child Protection	1	0.2%
CML: Criminal	0	0.0%
CON: Breach Contract	362	75.4%
EMP: Employment	3	0.6%
GDA: Guardianship, Adult	3	0.6%
GDC: Guardianship, Child	1	0.2%
LAN: Landord/Tenant	16	3.3%
NGH: Neighborhood, Noise/Nuiance	6	1.3%
ODM: Domestic Matters	39	8.1%
OPM: Other Probate Matters	0	0.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	19	4.0%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	6	1.3%
RST: Real Estate	1	0.2%
SCH: School Problems	2	0.4%
VRA: Victim Offender Restitution, Adult	4	0.8%
VRJ: Victim Offender Restitution, Juv	1	0.2%
OTH: Other	2	0.4%
DIV: Divorce no children	4	0.8%
DIK: Divorce w/ children	10	2.1%
TOTAL	480	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Resolution Services Program

Date Range: 1/1/2009 - 12/31/2009

Primary County: DELTA

Report Date: 4/5/2010

CASE DISPOSITION TOTALS

Conciliated	14	10.5%
Mediated to Agreement	80	60.2%
Mediated to Partial Agreement	1	0.8%
Mediated without Agreement	27	20.3%
Facilitated	11	8.3%
Arbitrated	0	0.0%
TOTAL	133	

NO MEDIATION HELD

Settled Prior to Mediation	9	33.4%
Respondent Refuses to Mediate	12	44.5%
Initiator Failed to Show	0	0.0%
Respondent Failed to Show	1	3.7%
Both Failed to Show	1	3.7%
Case Withdrawn	0	0.0%
Unable to Contact	4	14.8%
Unamenable for Mediation	0	0.0%
TOTAL	27	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	84	Avg Mediation Duration (mins):	48.87
Facilitated Sessions:	11	Mediated Part Agreement Sessions:	1	Total Fees Received:	\$7,440.00
		Mediated w/o Agreement Sessions:	27		

Total Cases where Money Was Distributed:	66	Money Distributed due to Agreement:	\$74,470.28
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	159	Number of Disposed Cases:	160
Returnee to Mediation:		Avg Days from Intake to Disposition:	22.5
New Matter:	0	Number of Individuals Served:	1358
Remediation of New Matter:	0	Number of Children Involved:	2
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	0

REFERRAL SOURCE

BUS: Business/Corporation	1	0.6%
CSR: Community, Social, Religious Organization	9	5.6%
CTS: Courts	123	76.9%
FFC: Friend, Family, Colleague	4	2.5%
GOV: Government	0	0.0%
LEG: Legal Organizations	2	1.3%
MAR: Marketing, Advertising, Outreach	10	6.3%
POL: Police, Sheriff, State Police	6	3.8%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	3	1.9%
SEL: Self	2	1.3%
OTH: Other	0	0.0%
TOTAL	160	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	99	61.9%
EMP: Employment	0	0.0%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	9	5.6%
NGH: Neighborhood, Noise/Nuiance	4	2.5%
ODM: Domestic Matters	1	0.6%
OPM: Other Probate Matters	1	0.6%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	3	1.9%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	2	1.3%
RST: Real Estate	0	0.0%
SCH: School Problems	6	3.8%
VRA: Victim Offender Restitution, Adult	10	6.3%
VRJ: Victim Offender Restitution, Juv	17	10.6%
OTH: Other	0	0.0%
DIV: Divorce no children	2	1.3%
DIK: Divorce w/ children	6	3.8%
TOTAL	160	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Community Resolution Center

Date Range: 1/1/2009 - 12/31/2009

Primary County: GENESEE

Report Date: 4/5/2010

CASE DISPOSITION TOTALS

Conciliated	1	0.1%
Mediated to Agreement	512	73.5%
Mediated to Partial Agreement	7	1.0%
Mediated without Agreement	174	25.0%
Facilitated	3	0.4%
Arbitrated	0	0.0%
TOTAL	697	

NO MEDIATION HELD

Settled Prior to Mediation	27	20.2%
Respondent Refuses to Mediate	22	16.4%
Initiator Failed to Show	11	8.2%
Respondent Failed to Show	15	11.2%
Both Failed to Show	8	6.0%
Case Withdrawn	5	3.7%
Unable to Contact	20	14.9%
Unamenable for Mediation	26	19.4%

TOTAL 134

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	521	Avg Mediation Duration (mins):	61.47
Facilitated Sessions:	4	Mediated Part Agreement Sessions:	7	Total Fees Received:	\$0.00
		Mediated w/o Agreement Sessions:	179		

Total Cases where Money Was Distributed:	345	Money Distributed due to Agreement:	\$458,420.18
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	828	Number of Disposed Cases:	831
Returnee to Mediation:		Avg Days from Intake to Disposition:	11.5
New Matter:	16	Number of Individuals Served:	1589
Remediation of New Matter:	4	Number of Children Involved:	368
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	138

REFERRAL SOURCE

BUS: Business/Corporation	12	1.4%
CSR: Community, Social, Religious Organization	1	0.1%
CTS: Courts	759	91.3%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	3	0.4%
LEG: Legal Organizations	7	0.8%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	5	0.6%
SEL: Self	39	4.7%
OTH: Other	5	0.6%
TOTAL	831	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	76	9.1%
EMP: Employment	4	0.5%
GDA: Guardianship, Adult	4	0.5%
GDC: Guardianship, Child	1	0.1%
LAN: Landord/Tenant	416	50.1%
NGH: Neighborhood, Noise/Nuiance	5	0.6%
ODM: Domestic Matters	87	10.5%
OPM: Other Probate Matters	3	0.4%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	175	21.1%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	9	1.1%
RST: Real Estate	0	0.0%
SCH: School Problems	9	1.1%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	38	4.6%
DIV: Divorce no children	2	0.2%
DIK: Divorce w/ children	2	0.2%
TOTAL	831	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Western UP Mediators

Date Range: 1/1/2009 - 12/31/2009

Primary County: GOGEBIC

Report Date: 4/5/2010

CASE DISPOSITION TOTALS

Conciliated	39	42.4%
Mediated to Agreement	32	34.8%
Mediated to Partial Agreement	2	2.2%
Mediated without Agreement	17	18.5%
Facilitated	2	2.2%
Arbitrated	0	0.0%
TOTAL	92	

NO MEDIATION HELD

Settled Prior to Mediation	0	0.1%
Respondent Refuses to Mediate	2	20.1%
Initiator Failed to Show	1	10.1%
Respondent Failed to Show	1	10.1%
Both Failed to Show	0	0.1%
Case Withdrawn	3	30.1%
Unable to Contact	2	20.1%
Unamenable for Mediation	1	10.1%
TOTAL	10	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	33	Avg Mediation Duration (mins):	103.71
Facilitated Sessions:	2	Mediated Part Agreement Sessions:	3	Total Fees Received:	\$1,030.00
		Mediated w/o Agreement Sessions:	18		

Total Cases where Money Was Distributed: 24 Money Distributed due to Agreement: \$153,827.53

ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	100	Number of Disposed Cases:	102
Returnee to Mediation:		Avg Days from Intake to Disposition:	21.25
New Matter:	2	Number of Individuals Served:	212
Remediation of New Matter:	1	Number of Children Involved:	65
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	1
		Number of Court Ordered Cases:	1

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	0	0.0%
CTS: Courts	77	75.5%
FFC: Friend, Family, Colleague	2	2.0%
GOV: Government	1	1.0%
LEG: Legal Organizations	3	2.9%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	0	0.0%
SEL: Self	18	17.7%
OTH: Other	1	1.0%
TOTAL	102	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	31	30.4%
EMP: Employment	0	0.0%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	1	1.0%
LAN: Landord/Tenant	6	5.9%
NGH: Neighborhood, Noise/Nuiance	0	0.0%
ODM: Domestic Matters	45	44.1%
OPM: Other Probate Matters	1	1.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	0	0.0%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	3	2.9%
RST: Real Estate	1	1.0%
SCH: School Problems	4	3.9%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	5	4.9%
DIV: Divorce no children	0	0.0%
DIK: Divorce w/ children	5	4.9%
TOTAL	102	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Conflict Resolution Services

Date Range: 1/1/2009 - 12/31/2009

Primary County: GRAND TRAV

Report Date: 4/5/2010

CASE DISPOSITION TOTALS

Conciliated	99	40.2%
Mediated to Agreement	86	35.0%
Mediated to Partial Agreement	8	3.3%
Mediated without Agreement	47	19.1%
Facilitated	6	2.4%
Arbitrated	0	0.0%
TOTAL	246	

NO MEDIATION HELD

Settled Prior to Mediation	38	31.4%
Respondent Refuses to Mediate	35	28.9%
Initiator Failed to Show	1	0.8%
Respondent Failed to Show	4	3.3%
Both Failed to Show	2	1.7%
Case Withdrawn	8	6.6%
Unable to Contact	24	19.8%
Unamenable for Mediation	9	7.4%
TOTAL	121	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	89	Avg Mediation Duration (mins):	149.12
Facilitated Sessions:	6	Mediated Part Agreement Sessions:	8	Total Fees Received:	\$9,060.00
		Mediated w/o Agreement Sessions:	47		

Total Cases where Money Was Distributed:	37	Money Distributed due to Agreement:	\$204,181.85
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	356	Number of Disposed Cases:	367
Returnee to Mediation:		Avg Days from Intake to Disposition:	20.75
New Matter:	4	Number of Individuals Served:	647
Remediation of New Matter:	0	Number of Children Involved:	38
Non-compliance of Old Matter:	2	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	153

REFERRAL SOURCE

BUS: Business/Corporation	6	1.6%
CSR: Community, Social, Religious Organization	3	0.8%
CTS: Courts	308	83.9%
FFC: Friend, Family, Colleague	3	0.8%
GOV: Government	7	1.9%
LEG: Legal Organizations	13	3.5%
MAR: Marketing, Advertising, Outreach	4	1.1%
POL: Police, Sheriff, State Police	2	0.5%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	2	0.5%
SEL: Self	19	5.2%
OTH: Other	0	0.0%
TOTAL	367	

DISPUTE TYPE

CDP: Child Protection	9	2.5%
CML: Criminal	0	0.0%
CON: Breach Contract	194	52.9%
EMP: Employment	7	1.9%
GDA: Guardianship, Adult	1	0.3%
GDC: Guardianship, Child	1	0.3%
LAN: Landord/Tenant	19	5.2%
NGH: Neighborhood, Noise/Nuiance	6	1.6%
ODM: Domestic Matters	15	4.1%
OPM: Other Probate Matters	2	0.5%
PBP: Public Policy	6	1.6%
PJC: Post Judgment Domestic	78	21.3%
PPO: Non-domestic PPO	1	0.3%
PPP: Domestic PPO	0	0.0%
PRP: Property	6	1.6%
RST: Real Estate	4	1.1%
SCH: School Problems	4	1.1%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	2	0.5%
DIV: Divorce no children	4	1.1%
DIK: Divorce w/ children	8	2.2%
TOTAL	367	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Dispute Resolution Center of Central Michigan

Date Range: 1/1/2009 - 12/31/2009

Primary County: INGHAM

Report Date: 4/5/2010

CASE DISPOSITION TOTALS

Conciliated	135	10.5%
Mediated to Agreement	963	74.7%
Mediated to Partial Agreement	0	0.0%
Mediated without Agreement	152	11.8%
Facilitated	40	3.1%
Arbitrated	0	0.0%
TOTAL	1290	

NO MEDIATION HELD

Settled Prior to Mediation	10	4.7%
Respondent Refuses to Mediate	88	41.3%
Initiator Failed to Show	1	0.5%
Respondent Failed to Show	7	3.3%
Both Failed to Show	2	0.9%
Case Withdrawn	20	9.4%
Unable to Contact	79	37.1%
Unamenable for Mediation	6	2.8%
TOTAL	213	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	972	Avg Mediation Duration (mins):	59.02
Facilitated Sessions:	40	Mediated Part Agreement Sessions:	0	Total Fees Received:	\$22,415.00
		Mediated w/o Agreement Sessions:	158		

Total Cases where Money Was Distributed:	249	Money Distributed due to Agreement:	\$1,007,362.00
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	1231	Number of Disposed Cases:	1503
Returnee to Mediation:		Avg Days from Intake to Disposition:	41
New Matter:	777	Number of Individuals Served:	1268
Remediation of New Matter:	1	Number of Children Involved:	2165
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	130

REFERRAL SOURCE

BUS: Business/Corporation	4	0.3%
CSR: Community, Social, Religious Organization	1	0.1%
CTS: Courts	521	34.7%
FFC: Friend, Family, Colleague	5	0.3%
GOV: Government	19	1.3%
LEG: Legal Organizations	13	0.9%
MAR: Marketing, Advertising, Outreach	6	0.4%
POL: Police, Sheriff, State Police	99	6.6%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	808	53.8%
SEL: Self	20	1.3%
OTH: Other	7	0.5%
TOTAL	1503	

DISPUTE TYPE

CDP: Child Protection	1	0.1%
CML: Criminal	7	0.5%
CON: Breach Contract	335	22.3%
EMP: Employment	21	1.4%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	1	0.1%
LAN: Landord/Tenant	114	7.6%
NGH: Neighborhood, Noise/Nuiance	3	0.2%
ODM: Domestic Matters	16	1.1%
OPM: Other Probate Matters	2	0.1%
PBP: Public Policy	3	0.2%
PJC: Post Judgment Domestic	6	0.4%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	1	0.1%
PRP: Property	40	2.7%
RST: Real Estate	6	0.4%
SCH: School Problems	856	57.0%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	51	3.4%
OTH: Other	12	0.8%
DIV: Divorce no children	17	1.1%
DIK: Divorce w/ children	11	0.7%
TOTAL	1503	

State of Michigan
Community Dispute Resolution Program Report: CDRP

Name of Center: Southeastern Dispute Resolution Services
Primary County: JACKSON

Date Range: 1/1/2009 - 12/31/2009
Report Date: 4/5/2010

CASE DISPOSITION TOTALS

Conciliated	17	4.7%
Mediated to Agreement	161	44.4%
Mediated to Partial Agreement	13	3.6%
Mediated without Agreement	168	46.3%
Facilitated	3	0.8%
Arbitrated	1	0.3%
TOTAL	363	

NO MEDIATION HELD

Settled Prior to Mediation	37	13.5%
Respondent Refuses to Mediate	69	25.1%
Initiator Failed to Show	12	4.4%
Respondent Failed to Show	63	22.9%
Both Failed to Show	3	1.1%
Case Withdrawn	1	0.4%
Unable to Contact	66	24.0%
Unamenable for Mediation	24	8.7%
TOTAL	275	

Arbitration Sessions:	1	Mediated w/ Agreement Sessions:	161	Avg Mediation Duration (mins):	66.29
Facilitated Sessions:	3	Mediated Part Agreement Sessions:	13	Total Fees Received:	\$9,400.00
		Mediated w/o Agreement Sessions:	168		

Total Cases where Money Was Distributed:	137	Money Distributed due to Agreement:	\$300,487.76
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	641	Number of Disposed Cases:	638
Returnee to Mediation:		Avg Days from Intake to Disposition:	17.25
New Matter:	1	Number of Individuals Served:	1630
Remediation of New Matter:	3	Number of Children Involved:	128
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	85

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	22	3.4%
CTS: Courts	579	90.8%
FFC: Friend, Family, Colleague	1	0.2%
GOV: Government	5	0.8%
LEG: Legal Organizations	10	1.6%
MAR: Marketing, Advertising, Outreach	7	1.1%
POL: Police, Sheriff, State Police	2	0.3%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	6	0.9%
SEL: Self	6	0.9%
OTH: Other	0	0.0%
TOTAL	638	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	8	1.3%
CON: Breach Contract	255	40.0%
EMP: Employment	13	2.0%
GDA: Guardianship, Adult	3	0.5%
GDC: Guardianship, Child	6	0.9%
LAN: Landord/Tenant	203	31.8%
NGH: Neighborhood, Noise/Nuiance	10	1.6%
ODM: Domestic Matters	18	2.8%
OPM: Other Probate Matters	6	0.9%
PBP: Public Policy	1	0.2%
PJC: Post Judgment Domestic	19	3.0%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	74	11.6%
RST: Real Estate	9	1.4%
SCH: School Problems	12	1.9%
VRA: Victim Offender Restitution, Adult	1	0.2%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	0	0.0%
TOTAL	638	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Dispute Resolution Services

Date Range: 1/1/2009 - 12/31/2009

Primary County: KALAMAZOO

Report Date: 4/5/2010

CASE DISPOSITION TOTALS

Conciliated	5	2.5%
Mediated to Agreement	135	66.8%
Mediated to Partial Agreement	0	0.0%
Mediated without Agreement	57	28.2%
Facilitated	5	2.5%
Arbitrated	0	0.0%
TOTAL	202	

NO MEDIATION HELD

Settled Prior to Mediation	5	5.7%
Respondent Refuses to Mediate	28	31.8%
Initiator Failed to Show	2	2.3%
Respondent Failed to Show	13	14.8%
Both Failed to Show	1	1.1%
Case Withdrawn	7	8.0%
Unable to Contact	13	14.8%
Unamenable for Mediation	19	21.6%

TOTAL 88

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	138	Avg Mediation Duration (mins):	62.96
Facilitated Sessions:	5	Mediated Part Agreement Sessions:	0	Total Fees Received:	\$1,520.00
		Mediated w/o Agreement Sessions:	59		

Total Cases where Money Was Distributed:	50	Money Distributed due to Agreement:	\$127,471.31
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	287	Number of Disposed Cases:	290
Returnee to Mediation:		Avg Days from Intake to Disposition:	17.25
New Matter:	1	Number of Individuals Served:	660
Remediation of New Matter:	0	Number of Children Involved:	20
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	1
		Number of Court Ordered Cases:	114

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	7	2.4%
CTS: Courts	150	51.7%
FFC: Friend, Family, Colleague	4	1.4%
GOV: Government	24	8.3%
LEG: Legal Organizations	3	1.0%
MAR: Marketing, Advertising, Outreach	2	0.7%
POL: Police, Sheriff, State Police	2	0.7%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	94	32.4%
SEL: Self	4	1.4%
OTH: Other	0	0.0%
TOTAL	290	

DISPUTE TYPE

CDP: Child Protection	2	0.7%
CML: Criminal	0	0.0%
CON: Breach Contract	109	37.6%
EMP: Employment	24	8.3%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	7	2.4%
NGH: Neighborhood, Noise/Nuiance	4	1.4%
ODM: Domestic Matters	2	0.7%
OPM: Other Probate Matters	0	0.0%
PBP: Public Policy	2	0.7%
PJC: Post Judgment Domestic	7	2.4%
PPO: Non-domestic PPO	2	0.7%
PPP: Domestic PPO	2	0.7%
PRP: Property	19	6.6%
RST: Real Estate	0	0.0%
SCH: School Problems	95	32.8%
VRA: Victim Offender Restitution, Adult	1	0.3%
VRJ: Victim Offender Restitution, Juv	3	1.0%
OTH: Other	4	1.4%
DIV: Divorce no children	0	0.0%
DIK: Divorce w/ children	7	2.4%

TOTAL 290

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Dispute Resolution Center of West Michigan

Date Range: 1/1/2009 - 12/31/2009

Primary County: KENT

Report Date: 4/5/2010

CASE DISPOSITION TOTALS

Conciliated	76	20.2%
Mediated to Agreement	178	47.3%
Mediated to Partial Agreement	21	5.6%
Mediated without Agreement	72	19.2%
Facilitated	29	7.7%
Arbitrated	0	0.0%
TOTAL	376	

NO MEDIATION HELD

Settled Prior to Mediation	29	13.2%
Respondent Refuses to Mediate	83	37.9%
Initiator Failed to Show	3	1.4%
Respondent Failed to Show	8	3.7%
Both Failed to Show	0	0.0%
Case Withdrawn	43	19.6%
Unable to Contact	49	22.4%
Unamenable for Mediation	4	1.8%

TOTAL 219

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	219	Avg Mediation Duration (mins):	140.04
Facilitated Sessions:	33	Mediated Part Agreement Sessions:	0	Total Fees Received:	\$17,580.83
		Mediated w/o Agreement Sessions:	93		

Total Cases where Money Was Distributed:	163	Money Distributed due to Agreement:	\$331,299.56
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	473	Number of Disposed Cases:	595
Returnee to Mediation:		Avg Days from Intake to Disposition:	26.25
New Matter:	117	Number of Individuals Served:	1131
Remediation of New Matter:	4	Number of Children Involved:	11
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	109

REFERRAL SOURCE

BUS: Business/Corporation	3	0.5%
CSR: Community, Social, Religious Organization	42	7.1%
CTS: Courts	407	68.4%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	28	4.7%
LEG: Legal Organizations	16	2.7%
MAR: Marketing, Advertising, Outreach	21	3.5%
POL: Police, Sheriff, State Police	6	1.0%
PRS: Prosecutor	17	2.9%
SCH: Education Institution	10	1.7%
SEL: Self	36	6.1%
OTH: Other	9	1.5%
TOTAL	595	

DISPUTE TYPE

CDP: Child Protection	22	3.7%
CML: Criminal	0	0.0%
CON: Breach Contract	271	45.5%
EMP: Employment	22	3.7%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	4	0.7%
LAN: Landord/Tenant	18	3.0%
NGH: Neighborhood, Noise/Nuiance	10	1.7%
ODM: Domestic Matters	36	6.1%
OPM: Other Probate Matters	2	0.3%
PBP: Public Policy	1	0.2%
PJC: Post Judgment Domestic	21	3.5%
PPO: Non-domestic PPO	10	1.7%
PPP: Domestic PPO	2	0.3%
PRP: Property	44	7.4%
RST: Real Estate	0	0.0%
SCH: School Problems	13	2.2%
VRA: Victim Offender Restitution, Adult	17	2.9%
VRJ: Victim Offender Restitution, Juv	4	0.7%
OTH: Other	30	5.0%
DIV: Divorce no children	31	5.2%
DIK: Divorce w/ children	37	6.2%
TOTAL	595	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: The Resolution Center

Date Range: 1/1/2009 - 12/31/2009

Primary County: MACOMB

Report Date: 4/5/2010

CASE DISPOSITION TOTALS

Conciliated	42	5.0%
Mediated to Agreement	423	50.8%
Mediated to Partial Agreement	8	1.0%
Mediated without Agreement	360	43.2%
Facilitated	0	0.0%
Arbitrated	0	0.0%
TOTAL	833	

NO MEDIATION HELD

Settled Prior to Mediation	74	25.3%
Respondent Refuses to Mediate	48	16.4%
Initiator Failed to Show	5	1.7%
Respondent Failed to Show	18	6.1%
Both Failed to Show	0	0.0%
Case Withdrawn	74	25.3%
Unable to Contact	42	14.3%
Unamenable for Mediation	32	10.9%
TOTAL	293	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	431	Avg Mediation Duration (mins):	65.66
Facilitated Sessions:	0	Mediated Part Agreement Sessions:	8	Total Fees Received:	\$36,570.00
		Mediated w/o Agreement Sessions:	366		

Total Cases where Money Was Distributed:	320	Money Distributed due to Agreement:	\$1,007,339.55
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	1107	Number of Disposed Cases:	1126
Returnee to Mediation:		Avg Days from Intake to Disposition:	22.5
New Matter:	0	Number of Individuals Served:	2388
Remediation of New Matter:	0	Number of Children Involved:	2
Non-compliance of Old Matter:	2	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	892

REFERRAL SOURCE

BUS: Business/Corporation	5	0.4%
CSR: Community, Social, Religious Organization	10	0.9%
CTS: Courts	1035	91.9%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	19	1.7%
LEG: Legal Organizations	10	0.9%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	2	0.2%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	8	0.7%
SEL: Self	31	2.8%
OTH: Other	6	0.5%
TOTAL	1126	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	5	0.4%
CON: Breach Contract	682	60.6%
EMP: Employment	18	1.6%
GDA: Guardianship, Adult	1	0.1%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	92	8.2%
NGH: Neighborhood, Noise/Nuicance	19	1.7%
ODM: Domestic Matters	17	1.5%
OPM: Other Probate Matters	2	0.2%
PBP: Public Policy	2	0.2%
PJC: Post Judgment Domestic	0	0.0%
PPO: Non-domestic PPO	2	0.2%
PPP: Domestic PPO	0	0.0%
PRP: Property	59	5.2%
RST: Real Estate	0	0.0%
SCH: School Problems	10	0.9%
VRA: Victim Offender Restitution, Adult	7	0.6%
VRJ: Victim Offender Restitution, Juv	127	11.3%
OTH: Other	79	7.0%
DIV: Divorce no children	3	0.3%
DIK: Divorce w/ children	1	0.1%
TOTAL	1126	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Marquette-Alger Resolution Service

Date Range: 1/1/2009 - 12/31/2009

Primary County: MARQUETTE

Report Date: 4/5/2010

CASE DISPOSITION TOTALS

Conciliated	0	0.0%
Mediated to Agreement	129	58.6%
Mediated to Partial Agreement	25	11.4%
Mediated without Agreement	58	26.4%
Facilitated	8	3.6%
Arbitrated	0	0.0%
TOTAL	220	

NO MEDIATION HELD

Settled Prior to Mediation	3	7.5%
Respondent Refuses to Mediate	11	27.5%
Initiator Failed to Show	0	0.0%
Respondent Failed to Show	0	0.0%
Both Failed to Show	0	0.0%
Case Withdrawn	16	40.0%
Unable to Contact	5	12.5%
Unamenable for Mediation	5	12.5%

TOTAL 40

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	129	Avg Mediation Duration (mins):	54.71
Facilitated Sessions:	8	Mediated Part Agreement Sessions:	29	Total Fees Received:	\$4,615.00
		Mediated w/o Agreement Sessions:	57		

Total Cases where Money Was Distributed:	96	Money Distributed due to Agreement:	\$137,368.63
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	232	Number of Disposed Cases:	260
Returnee to Mediation:		Avg Days from Intake to Disposition:	11.75
New Matter:	0	Number of Individuals Served:	635
Remediation of New Matter:	0	Number of Children Involved:	130
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	72

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	9	3.5%
CTS: Courts	221	85.0%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	2	0.8%
LEG: Legal Organizations	2	0.8%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	1	0.4%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	1	0.4%
SEL: Self	24	9.2%
OTH: Other	0	0.0%
TOTAL	260	

DISPUTE TYPE

CDP: Child Protection	15	5.8%
CML: Criminal	0	0.0%
CON: Breach Contract	104	40.0%
EMP: Employment	7	2.7%
GDA: Guardianship, Adult	1	0.4%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	21	8.1%
NGH: Neighborhood, Noise/Nuiance	0	0.0%
ODM: Domestic Matters	24	9.2%
OPM: Other Probate Matters	0	0.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	22	8.5%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	6	2.3%
RST: Real Estate	2	0.8%
SCH: School Problems	6	2.3%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	3	1.2%
OTH: Other	2	0.8%
DIV: Divorce no children	14	5.4%
DIK: Divorce w/ children	33	12.7%

TOTAL 260

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Westshore Dispute Resolution Center

Date Range: 1/1/2009 - 12/31/2009

Primary County: MUSKEGON

Report Date: 4/5/2010

CASE DISPOSITION TOTALS

Conciliated	4	1.3%
Mediated to Agreement	149	49.2%
Mediated to Partial Agreement	17	5.6%
Mediated without Agreement	44	14.5%
Facilitated	89	29.4%
Arbitrated	0	0.0%
TOTAL	303	

NO MEDIATION HELD

Settled Prior to Mediation	7	6.6%
Respondent Refuses to Mediate	32	30.2%
Initiator Failed to Show	7	6.6%
Respondent Failed to Show	1	0.9%
Both Failed to Show	3	2.8%
Case Withdrawn	22	20.8%
Unable to Contact	29	27.4%
Unamenable for Mediation	5	4.7%

TOTAL 106

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	169	Avg Mediation Duration (mins):	158.47
Facilitated Sessions:	96	Mediated Part Agreement Sessions:	23	Total Fees Received:	\$13,268.00
		Mediated w/o Agreement Sessions:	50		

Total Cases where Money Was Distributed:	9	Money Distributed due to Agreement:	\$9,383.82
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	454	Number of Disposed Cases:	409
Returnee to Mediation:		Avg Days from Intake to Disposition:	45.5
New Matter:	13	Number of Individuals Served:	1212
Remediation of New Matter:	2	Number of Children Involved:	494
Non-compliance of Old Matter:	1	Number of Cases Referred Elsewhere:	17
		Number of Court Ordered Cases:	84

REFERRAL SOURCE

BUS: Business/Corporation	1	0.2%
CSR: Community, Social, Religious Organization	5	1.2%
CTS: Courts	345	84.4%
FFC: Friend, Family, Colleague	6	1.5%
GOV: Government	6	1.5%
LEG: Legal Organizations	14	3.4%
MAR: Marketing, Advertising, Outreach	2	0.5%
POL: Police, Sheriff, State Police	5	1.2%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	5	1.2%
SEL: Self	18	4.4%
OTH: Other	2	0.5%
TOTAL	409	

DISPUTE TYPE

CDP: Child Protection	1	0.2%
CML: Criminal	0	0.0%
CON: Breach Contract	22	5.4%
EMP: Employment	3	0.7%
GDA: Guardianship, Adult	1	0.2%
GDC: Guardianship, Child	5	1.2%
LAN: Landord/Tenant	4	1.0%
NGH: Neighborhood, Noise/Nuiance	6	1.5%
ODM: Domestic Matters	18	4.4%
OPM: Other Probate Matters	6	1.5%
PBP: Public Policy	2	0.5%
PJC: Post Judgment Domestic	107	26.2%
PPO: Non-domestic PPO	3	0.7%
PPP: Domestic PPO	1	0.2%
PRP: Property	5	1.2%
RST: Real Estate	2	0.5%
SCH: School Problems	5	1.2%
VRA: Victim Offender Restitution, Adult	18	4.4%
VRJ: Victim Offender Restitution, Juv	168	41.1%
OTH: Other	3	0.7%
DIV: Divorce no children	15	3.7%
DIK: Divorce w/ children	14	3.4%
TOTAL	409	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Oakland Mediation Center, Inc.

Date Range: 1/1/2009 - 12/31/2009

Primary County: OAKLAND

Report Date: 4/5/2010

CASE DISPOSITION TOTALS

Conciliated	0	0.0%
Mediated to Agreement	1135	51.6%
Mediated to Partial Agreement	6	0.3%
Mediated without Agreement	1033	47.0%
Facilitated	25	1.1%
Arbitrated	0	0.0%
TOTAL	2199	

NO MEDIATION HELD

Settled Prior to Mediation	119	41.8%
Respondent Refuses to Mediate	9	3.2%
Initiator Failed to Show	4	1.4%
Respondent Failed to Show	78	27.4%
Both Failed to Show	2	0.7%
Case Withdrawn	11	3.9%
Unable to Contact	20	7.0%
Unamenable for Mediation	42	14.7%
TOTAL	285	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	1179	Avg Mediation Duration (mins):	54.92
Facilitated Sessions:	72	Mediated Part Agreement Sessions:	17	Total Fees Received:	\$52,024.72
		Mediated w/o Agreement Sessions:	1074		

Total Cases where Money Was Distributed:	929	Money Distributed due to Agreement:	\$2,571,630.25
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	2499	Number of Disposed Cases:	2484
Returnee to Mediation:		Avg Days from Intake to Disposition:	6.5
New Matter:	370	Number of Individuals Served:	5694
Remediation of New Matter:	2	Number of Children Involved:	102
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	98

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	3	0.1%
CTS: Courts	2414	97.2%
FFC: Friend, Family, Colleague	1	0.0%
GOV: Government	2	0.1%
LEG: Legal Organizations	1	0.0%
MAR: Marketing, Advertising, Outreach	6	0.2%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	6	0.2%
SEL: Self	24	1.0%
OTH: Other	27	1.1%
TOTAL	2484	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	1750	70.5%
EMP: Employment	5	0.2%
GDA: Guardianship, Adult	8	0.3%
GDC: Guardianship, Child	2	0.1%
LAN: Landord/Tenant	422	17.0%
NGH: Neighborhood, Noise/Nuiance	1	0.0%
ODM: Domestic Matters	20	0.8%
OPM: Other Probate Matters	4	0.2%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	81	3.3%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	7	0.3%
RST: Real Estate	18	0.7%
SCH: School Problems	45	1.8%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	90	3.6%
DIV: Divorce no children	6	0.2%
DIK: Divorce w/ children	25	1.0%
TOTAL	2484	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Community Mediation Services

Date Range: 1/1/2009 - 12/31/2009

Primary County: OTSEGO

Report Date: 4/5/2010

CASE DISPOSITION TOTALS

Conciliated	49	13.8%
Mediated to Agreement	210	59.3%
Mediated to Partial Agreement	0	0.0%
Mediated without Agreement	90	25.4%
Facilitated	5	1.4%
Arbitrated	0	0.0%
TOTAL	354	

NO MEDIATION HELD

Settled Prior to Mediation	48	26.7%
Respondent Refuses to Mediate	54	30.0%
Initiator Failed to Show	9	5.0%
Respondent Failed to Show	10	5.6%
Both Failed to Show	0	0.0%
Case Withdrawn	32	17.8%
Unable to Contact	25	13.9%
Unamenable for Mediation	2	1.1%

TOTAL 180

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	211	Avg Mediation Duration (mins):	133.92
Facilitated Sessions:	5	Mediated Part Agreement Sessions:	0	Total Fees Received:	\$6,985.00
		Mediated w/o Agreement Sessions:	92		

Total Cases where Money Was Distributed:	83	Money Distributed due to Agreement:	\$1,037,793.41
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	480	Number of Disposed Cases:	534
Returnee to Mediation:		Avg Days from Intake to Disposition:	16
New Matter:	0	Number of Individuals Served:	1380
Remediation of New Matter:	0	Number of Children Involved:	200
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	6
		Number of Court Ordered Cases:	299

REFERRAL SOURCE

BUS: Business/Corporation	1	0.2%
CSR: Community, Social, Religious Organization	2	0.4%
CTS: Courts	463	86.7%
FFC: Friend, Family, Colleague	29	5.4%
GOV: Government	2	0.4%
LEG: Legal Organizations	4	0.8%
MAR: Marketing, Advertising, Outreach	4	0.8%
POL: Police, Sheriff, State Police	1	0.2%
PRS: Prosecutor	1	0.2%
SCH: Education Institution	6	1.1%
SEL: Self	16	3.0%
OTH: Other	5	0.9%
TOTAL	534	

DISPUTE TYPE

CDP: Child Protection	39	7.3%
CML: Criminal	1	0.2%
CON: Breach Contract	284	53.2%
EMP: Employment	4	0.8%
GDA: Guardianship, Adult	1	0.2%
GDC: Guardianship, Child	3	0.6%
LAN: Landord/Tenant	29	5.4%
NGH: Neighborhood, Noise/Nuicance	14	2.6%
ODM: Domestic Matters	104	19.5%
OPM: Other Probate Matters	4	0.8%
PBP: Public Policy	3	0.6%
PJC: Post Judgment Domestic	13	2.4%
PPO: Non-domestic PPO	2	0.4%
PPP: Domestic PPO	2	0.4%
PRP: Property	7	1.3%
RST: Real Estate	4	0.8%
SCH: School Problems	16	3.0%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	4	0.8%
OTH: Other	0	0.0%
DIV: Divorce no children	0	0.0%
DIK: Divorce w/ children	0	0.0%
TOTAL	534	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Mediation Services

Date Range: 1/1/2009 - 12/31/2009

Primary County: OTTAWA

Report Date: 4/5/2010

CASE DISPOSITION TOTALS

Conciliated	3	0.8%
Mediated to Agreement	236	61.6%
Mediated to Partial Agreement	7	1.8%
Mediated without Agreement	136	35.5%
Facilitated	1	0.3%
Arbitrated	0	0.0%
TOTAL	383	

NO MEDIATION HELD

Settled Prior to Mediation	161	41.8%
Respondent Refuses to Mediate	78	20.3%
Initiator Failed to Show	4	1.0%
Respondent Failed to Show	52	13.5%
Both Failed to Show	0	0.0%
Case Withdrawn	19	4.9%
Unable to Contact	55	14.3%
Unamenable for Mediation	16	4.2%
TOTAL	385	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	243	Avg Mediation Duration (mins):	80.21
Facilitated Sessions:	1	Mediated Part Agreement Sessions:	7	Total Fees Received:	\$39,704.00
		Mediated w/o Agreement Sessions:	139		

Total Cases where Money Was Distributed:	147	Money Distributed due to Agreement:	\$586,636.68
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	767	Number of Disposed Cases:	768
Returnee to Mediation:		Avg Days from Intake to Disposition:	37.5
New Matter:	1	Number of Individuals Served:	2262
Remediation of New Matter:	0	Number of Children Involved:	259
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	519

REFERRAL SOURCE

BUS: Business/Corporation	1	0.1%
CSR: Community, Social, Religious Organization	6	0.8%
CTS: Courts	736	95.8%
FFC: Friend, Family, Colleague	3	0.4%
GOV: Government	7	0.9%
LEG: Legal Organizations	3	0.4%
MAR: Marketing, Advertising, Outreach	5	0.7%
POL: Police, Sheriff, State Police	1	0.1%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	1	0.1%
SEL: Self	5	0.7%
OTH: Other	0	0.0%
TOTAL	768	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	471	61.3%
EMP: Employment	3	0.4%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	19	2.5%
LAN: Landord/Tenant	23	3.0%
NGH: Neighborhood, Noise/Nuiance	2	0.3%
ODM: Domestic Matters	11	1.4%
OPM: Other Probate Matters	3	0.4%
PBP: Public Policy	2	0.3%
PJC: Post Judgment Domestic	163	21.2%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	16	2.1%
RST: Real Estate	4	0.5%
SCH: School Problems	2	0.3%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	49	6.4%
OTH: Other	0	0.0%
DIV: Divorce no children	0	0.0%
DIK: Divorce w/ children	0	0.0%
TOTAL	768	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Center for Dispute Resolution

Date Range: 1/1/2009 - 12/31/2009

Primary County: TUSCOLA

Report Date: 4/5/2010

CASE DISPOSITION TOTALS

Conciliated	44	24.2%
Mediated to Agreement	105	57.7%
Mediated to Partial Agreement	0	0.0%
Mediated without Agreement	33	18.1%
Facilitated	0	0.0%
Arbitrated	0	0.0%
TOTAL	182	

NO MEDIATION HELD

Settled Prior to Mediation	5	20.9%
Respondent Refuses to Mediate	5	20.9%
Initiator Failed to Show	0	0.0%
Respondent Failed to Show	0	0.0%
Both Failed to Show	0	0.0%
Case Withdrawn	5	20.9%
Unable to Contact	9	37.5%
Unamenable for Mediation	0	0.0%

TOTAL 24

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	105	Avg Mediation Duration (mins):	127.43
Facilitated Sessions:	0	Mediated Part Agreement Sessions:	0	Total Fees Received:	\$0.00
		Mediated w/o Agreement Sessions:	33		

Total Cases where Money Was Distributed:	70	Money Distributed due to Agreement:	\$333,302.45
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	205	Number of Disposed Cases:	206
Returnee to Mediation:		Avg Days from Intake to Disposition:	16
New Matter:	0	Number of Individuals Served:	618
Remediation of New Matter:	0	Number of Children Involved:	55
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	22

REFERRAL SOURCE

BUS: Business/Corporation	8	3.9%
CSR: Community, Social, Religious Organization	7	3.4%
CTS: Courts	61	29.6%
FFC: Friend, Family, Colleague	2	1.0%
GOV: Government	19	9.2%
LEG: Legal Organizations	4	1.9%
MAR: Marketing, Advertising, Outreach	98	47.6%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	7	3.4%
SEL: Self	0	0.0%
OTH: Other	0	0.0%
TOTAL	206	

DISPUTE TYPE

CDP: Child Protection	22	10.7%
CML: Criminal	0	0.0%
CON: Breach Contract	108	52.4%
EMP: Employment	0	0.0%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	38	18.4%
NGH: Neighborhood, Noise/Nuicance	4	1.9%
ODM: Domestic Matters	1	0.5%
OPM: Other Probate Matters	0	0.0%
PBP: Public Policy	14	6.8%
PJC: Post Judgment Domestic	0	0.0%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	11	5.3%
RST: Real Estate	0	0.0%
SCH: School Problems	7	3.4%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	0	0.0%
DIV: Divorce no children	1	0.5%
DIK: Divorce w/ children	0	0.0%

TOTAL 206

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Dispute Resolution Centers of Michigan, Inc.

Date Range: 1/1/2009 - 12/31/2009

Primary County: WASHTENAW

Report Date: 4/5/2010

CASE DISPOSITION TOTALS

Conciliated	16	3.2%
Mediated to Agreement	296	58.7%
Mediated to Partial Agreement	5	1.0%
Mediated without Agreement	178	35.3%
Facilitated	9	1.8%
Arbitrated	0	0.0%
TOTAL	504	

NO MEDIATION HELD

Settled Prior to Mediation	57	37.8%
Respondent Refuses to Mediate	25	16.6%
Initiator Failed to Show	1	0.7%
Respondent Failed to Show	6	4.0%
Both Failed to Show	0	0.0%
Case Withdrawn	15	9.9%
Unable to Contact	18	11.9%
Unamenable for Mediation	29	19.2%
TOTAL	151	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	432	Avg Mediation Duration (mins):	121.52
Facilitated Sessions:	10	Mediated Part Agreement Sessions:	6	Total Fees Received:	\$4,265.00
		Mediated w/o Agreement Sessions:	259		

Total Cases where Money Was Distributed:	214	Money Distributed due to Agreement:	\$176,887.59
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	653	Number of Disposed Cases:	655
Returnee to Mediation:		Avg Days from Intake to Disposition:	11
New Matter:	8	Number of Individuals Served:	1659
Remediation of New Matter:	5	Number of Children Involved:	205
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	111
		Number of Court Ordered Cases:	498

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	5	0.8%
CTS: Courts	508	77.6%
FFC: Friend, Family, Colleague	4	0.6%
GOV: Government	1	0.2%
LEG: Legal Organizations	7	1.1%
MAR: Marketing, Advertising, Outreach	3	0.5%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	81	12.4%
SEL: Self	12	1.8%
OTH: Other	34	5.2%
TOTAL	655	

DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	190	29.0%
EMP: Employment	20	3.1%
GDA: Guardianship, Adult	5	0.8%
GDC: Guardianship, Child	10	1.5%
LAN: Landord/Tenant	67	10.2%
NGH: Neighborhood, Noise/Nuiance	4	0.6%
ODM: Domestic Matters	30	4.6%
OPM: Other Probate Matters	14	2.1%
PBP: Public Policy	7	1.1%
PJC: Post Judgment Domestic	30	4.6%
PPO: Non-domestic PPO	3	0.5%
PPP: Domestic PPO	0	0.0%
PRP: Property	131	20.0%
RST: Real Estate	1	0.2%
SCH: School Problems	83	12.7%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	8	1.2%
DIV: Divorce no children	11	1.7%
DIK: Divorce w/ children	41	6.3%
TOTAL	655	

State of Michigan

Community Dispute Resolution Program Report: CDRP

Name of Center: Wayne Mediation Center

Date Range: 1/1/2009 - 12/31/2009

Primary County: WAYNE

Report Date: 4/5/2010

CASE DISPOSITION TOTALS

Conciliated	7	0.5%
Mediated to Agreement	930	63.2%
Mediated to Partial Agreement	6	0.4%
Mediated without Agreement	527	35.8%
Facilitated	1	0.1%
Arbitrated	0	0.0%
TOTAL	1471	

NO MEDIATION HELD

Settled Prior to Mediation	33	15.3%
Respondent Refuses to Mediate	21	9.7%
Initiator Failed to Show	9	4.2%
Respondent Failed to Show	53	24.5%
Both Failed to Show	1	0.5%
Case Withdrawn	37	17.1%
Unable to Contact	51	23.6%
Unamenable for Mediation	11	5.1%
TOTAL	216	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	1000	Avg Mediation Duration (mins):	57.62
Facilitated Sessions:	1	Mediated Part Agreement Sessions:	8	Total Fees Received:	\$27,007.10
		Mediated w/o Agreement Sessions:	559		

Total Cases where Money Was Distributed:	405	Money Distributed due to Agreement:	\$528,486.45
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ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	1839	Number of Disposed Cases:	1687
Returnee to Mediation:		Avg Days from Intake to Disposition:	15.25
New Matter:	0	Number of Individuals Served:	3972
Remediation of New Matter:	0	Number of Children Involved:	25
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	1405

REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	1	0.1%
CTS: Courts	1444	85.6%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	2	0.1%
LEG: Legal Organizations	0	0.0%
MAR: Marketing, Advertising, Outreach	56	3.3%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	3	0.2%
SCH: Education Institution	153	9.1%
SEL: Self	26	1.5%
OTH: Other	2	0.1%
TOTAL	1687	

DISPUTE TYPE

CDP: Child Protection	8	0.5%
CML: Criminal	42	2.5%
CON: Breach Contract	675	40.0%
EMP: Employment	19	1.1%
GDA: Guardianship, Adult	21	1.2%
GDC: Guardianship, Child	27	1.6%
LAN: Landord/Tenant	264	15.6%
NGH: Neighborhood, Noise/Nuiance	28	1.7%
ODM: Domestic Matters	43	2.5%
OPM: Other Probate Matters	67	4.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	2	0.1%
PPO: Non-domestic PPO	38	2.3%
PPP: Domestic PPO	3	0.2%
PRP: Property	175	10.4%
RST: Real Estate	6	0.4%
SCH: School Problems	172	10.2%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	9	0.5%
OTH: Other	85	5.0%
DIV: Divorce no children	1	0.1%
DIK: Divorce w/ children	2	0.1%
TOTAL	1687	