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**COMMUNITY DISPUTE  
RESOLUTION PROGRAM**



**2007 ANNUAL REPORT**  
*STATISTICAL SUPPLEMENT*

**MICHIGAN SUPREME COURT  
STATE COURT ADMINISTRATIVE OFFICE  
OFFICE OF DISPUTE RESOLUTION**

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To contact the Community Dispute Resolution Program center nearest you, call 1-800-8RESOLVE,  
(1-800-873-7658).

For additional information about the statewide Community Dispute Resolution Program or this report,  
please contact:



Office of Dispute Resolution  
P.O. Box 30048  
Lansing, MI 48909  
Telephone: 517-373-4839  
Fax: 517-373-5748  
E-mail: [CDRPinfo@courts.mi.gov](mailto:CDRPinfo@courts.mi.gov)



Program information is also available at: <http://courts.michigan.gov/scao/dispute/index.htm>

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COMMUNITY DISPUTE RESOLUTION PROGRAM  
CENTER CONTACT INFORMATION

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The following is a current listing of contact information for CDRP centers and is listed alphabetically by the primary county represented by the center.

**BERRIEN, Branch, Cass, St. Joseph, Van Buren**  
Citizens Mediation Service, Inc.  
2800 Cleveland Avenue, Suite 2  
St. Joseph, Michigan 49085  
Phone (269) 982-7898  
Fax (269) 982-7899  
E-Mail [matt\\_balfe@citizensmediation.org](mailto:matt_balfe@citizensmediation.org)  
Website <http://www.citizensmediation.org>  
Contact Matthew Balfe

**GOGEBIC, Baraga, Dickinson, Houghton, Iron, Keweenaw, Ontonagon**  
Western UP Mediators  
115 E. Ayer Street  
Ironwood, Michigan 49938  
Phone (906) 932-0010  
Fax (906) 932-0033  
E-Mail [mediator@up.net](mailto:mediator@up.net)  
Contact Marvin LaGrew

**CHARLEVOIX, Emmet**  
Citizen Dispute Resolution Service, Inc.  
*Northern Community Mediation*  
415 State Street  
Petoskey, Michigan 49770  
Phone (231) 487-1771  
Fax (231) 487-1770  
E-Mail [jane@northernmediation.org](mailto:jane@northernmediation.org)  
Contact Jane Millar

**GRAND TRAVERSE, Benzie, Leelanau, Missaukee, Wexford**  
Community Resolution Services, Inc.  
1022 E. Front Street, P.O. Box 1035  
Traverse City, Michigan 49685-1035  
Phone (231) 941-5835  
Fax (231) 941-4530  
E-Mail [crservice@thirdlevel.org](mailto:crservice@thirdlevel.org)  
Contact Jennifer Kowal

**CHIPPEWA, Luce, Mackinac**  
Eastern UP Dispute Resolution Center, Inc.  
P.O. Box 505  
Sault Ste Marie, Michigan 49783  
Phone (906) 632-5467  
Fax (906) 632-5471  
E-Mail [cdrc@30below.com](mailto:cdrc@30below.com)  
Website [www.eupmediate.com](http://www.eupmediate.com)  
Contact Gerry Stelmaszek

**INGHAM, Clinton, Eaton, Gratiot, Ionia, Shiawassee**  
DRCCM  
*Dispute Resolution Center of Central Michigan*  
229 North Pine Street  
Lansing, Michigan 48933  
Phone (517) 485-2274  
Fax (517) 485-1183  
E-Mail [drccm.beauregard@tds.net](mailto:drccm.beauregard@tds.net)  
Contact Karen Beauregard

**DELTA, Menominee, Schoolcraft**  
Resolution Services Program  
*UPCAP Services, Inc.*  
P.O. Box 606  
Escanaba, Michigan 49829  
Phone (906) 789-9580  
Fax (906) 786-5620  
E-Mail [gocc@charterinternet.com](mailto:gocc@charterinternet.com)  
Website <http://www.upcapservices.com/other-resoservices.shtml>  
Contact Cheryl Goc

**JACKSON, Hillsdale, Lenawee, Monroe**  
Southeastern Dispute Resolution Services  
*Community Action Agency*  
1214 Greenwood  
Jackson, Michigan 49204  
Phone (517) 784-4800  
Fax (517) 784-5188  
E-Mail [mstanley@caailh.org](mailto:mstanley@caailh.org)  
Contact Marc Stanley

**GENESEE, Arenac, Bay, Clare, Gladwin, Midland, Ogemaw, Roscommon, Saginaw**  
Community Resolution Center  
315 East Court Street, Suite 200  
Flint, Michigan 48502  
Phone (810) 249-2619  
Fax (810) 239-9545  
E-Mail [crclakshmi@sbcglobal.net](mailto:crclakshmi@sbcglobal.net)  
Contact Lakshmi Kilaru

**KALAMAZOO, Barry, Calhoun**  
Dispute Resolution Services  
*Gryphon Place*  
1104 South Westnedge Avenue  
Kalamazoo, Michigan 49008  
Phone (269) 552-3434  
Fax (269) 381-0935  
E-Mail [bburnside@hotmail.com](mailto:bburnside@hotmail.com)  
Website <http://www.gryphon.org>  
Contact Barry Burnside

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**COMMUNITY DISPUTE RESOLUTION PROGRAM**  
**CENTER CONTACT INFORMATION**

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**KENT, Isabella, Lake, Mecosta, Montcalm,  
Newaygo, Osceola**  
Dispute Resolution Center of West Michigan  
*Community Reconciliation Center*  
678 Front Avenue, NW, Suite 250  
Grand Rapids, Michigan 49504-5368  
Phone (616) 774-0121  
Fax (616) 774-0323  
E-Mail [jwilmot@drcwm.org](mailto:jwilmot@drcwm.org)  
Website <http://www.drcwm.org>  
Contact Jonathan Wilmot

**MACOMB, St. Clair**  
The Resolution Center  
176 S. Main Street, Suite 2  
Mt. Clemens, Michigan 48043  
Phone (586) 469-4714  
Fax (586) 469-0078  
E-Mail [cpappas@theresolutioncenter.com](mailto:cpappas@theresolutioncenter.com)  
Website <http://www.theresolutioncenter.com>  
Contact Craig R. Pappas

**MARQUETTE, Alger**  
Marquette-Alger Resolution Service  
715 W. Washington Street, Suite A  
Marquette, Michigan 49855  
Phone (906) 226-8600  
Fax (906) 226-5399  
E-Mail [marsmediation@yahoo.com](mailto:marsmediation@yahoo.com)  
Website <http://www.marsmediation.org>  
Contact Jennifer Frazier

**MUSKEGON, Manistee, Mason, Oceana**  
Westshore Dispute Resolution Center  
1200 Ransom Street  
Muskegon, Michigan 49442  
Phone (231) 727-6001  
Fax (231) 727-6011  
E-Mail [wdrc@verizon.net](mailto:wdrc@verizon.net)  
Website <http://www.mediatewestmichigan.com>  
Contact Kate Kesteloot Scarbrough

**OAKLAND**  
Oakland Mediation Center, Inc.  
550 Hulet Drive, Suite 102  
Bloomfield Hills, Michigan 48302  
Phone (248) 338-4280  
Fax (248) 338-0480  
E-Mail [bhanes@mediation-omc.org](mailto:bhanes@mediation-omc.org)  
Website <http://www.mediation-omc.org>  
Contact Bonnie Hanes

**OTSEGO, Alcona, Alpena, Antrim, Cheboygan,  
Crawford, Iosco, Kalkaska, Montmorency, Oscoda,  
Presque Isle**  
Community Mediation Services  
*Otsego County*  
United Way Building  
116 5th Street  
Gaylord, Michigan 49735  
Phone (989) 732-1576, (989) 705-1227  
Fax (989) 705-1337  
E-Mail [mediation@voyager.net](mailto:mediation@voyager.net)  
Website [www.otsego.org/cms](http://www.otsego.org/cms)  
Contact Grant Bliss

**OTTAWA, Allegan**  
Mediation Services  
Macatawa Resource Center  
Courthouse Square  
68 West 8<sup>th</sup> Street, Suite 140  
Holland, Michigan 49423  
Phone (616) 399-1600  
Fax (616) 399-1090  
E-Mail [ccorriveau@tds.net](mailto:ccorriveau@tds.net)  
Website <http://www.msao.org>  
Contact Connie Corriveau

**TUSCOLA, Huron, Lapeer, Sanilac**  
Center for Dispute Resolution  
*Human Development Commission*  
429 Montague Avenue  
Caro, Michigan 48723-1997  
Phone (989) 672-4044  
Fax (989) 673-2031  
E-Mail [peggyd@hdc-caro.org](mailto:peggyd@hdc-caro.org)  
Contact Peggy Davy

**WASHTENAW, Livingston**  
Dispute Resolution Centers of Michigan, Inc.  
*The Dispute Resolution Center*  
(110 N. Fourth Avenue, Suite 100)  
P.O. Box 8645  
Ann Arbor, Michigan 48107-8645  
Phone (734) 222-3745  
Fax (734) 222-3760  
E-Mail [dulinb@ewashtenaw.org](mailto:dulinb@ewashtenaw.org)  
Website <http://www.mimmediation.org>  
Contact Belinda Dulin

**WAYNE**  
Wayne Mediation Center  
Garrison Place  
19855 W. Outer Drive, Suite 206 – East Bldg.  
Dearborn, Michigan 48124  
Phone (313) 561-3500  
Fax (313) 561-3600  
E-Mail [Lischeron@mediation-wayne.org](mailto:Lischeron@mediation-wayne.org)  
Website <http://www.mediation-wayne.org>  
Contact Howard Lischeron

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COMMUNITY DISPUTE RESOLUTION PROGRAM  
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CITIZENS MEDIATION SERVICES, INC.

**Counties served:** Berrien, Branch, Cass, St. Joseph, and Van Buren  
**Director:** Matthew Balfe  
**Office address:** 2800 Cleveland Avenue, Suite 2, St. Joseph, MI 49085  
**E-mail address:** matt\_balfe@citizensmediation.org  
**Website:** www.citizensmediation.org

**Start-up year:** 1991

**2007 Annual budget of overall dispute resolution center:** \$112,901.00

**2007 CDRP grant:** \$65,564.00

**Local funding sources:** Foundations, fees for service, and donations

**Total number of staff:** 2

**Total number of full-time equivalent positions:** 2

**Total number of mediators:** 43

**Types of cases handled or programs offered:** Community, small claims, general civil, circuit, family/domestic, probate, victim/offender (Restorative Justice), special education, civil rights, and Postal Equal Employment Opportunity

**Courts in which services are provided or from which referrals are received:** Berrien County Trial Court: Family Division, Civil Division (5th District & 2nd Circuit); 7th District Court-West, South Haven; 7th District Court-East, Paw Paw; 4th District Court, Cass County; 3B District Court, St. Joseph County; 43rd Circuit Court; 36th Circuit Court; and Van Buren County Juvenile Court

**Other referral sources:** Michigan Department of Civil Rights, ISDs, postal service, private attorneys, legal organizations, community organizations, social service agencies, outreach-marketing (self), business, and law enforcement

**Types of training offered:** Basic mediator training, advanced mediator training, court certified mediator training, parenting mediation training, skill building workshops, and conflict resolution training (workplace)

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NORTHERN COMMUNITY MEDIATION

**Counties served:** Charlevoix and Emmet  
**Director:** Dr. Jane Millar  
**Office address:** 415 State Street, Petoskey, MI 49770  
**E-mail address:** jane@northernmediation.org  
**Website:** N/A

**Start-up year:** 1993

**2007 Annual budget of overall dispute resolution center:** \$193,725.28

**2007 CDRP grant:** \$68,617.08

**Local funding sources:** Charlevoix County, Emmet County, 7th Probate District Court, Charlevoix Community Foundation, Petoskey-Harbor Springs Area Community Foundation, United Way, Revenue Sharing Board, Little Traverse Bay Bands of Odawa, Kiwanis, and Charlevoix Lions

**Total number of staff:** 3

**Total number of full-time equivalent positions:** 3

**Total number of mediators:** 46

**Types of cases handled or programs offered:** Small claims, child protection, victim/offender reconciliation, divorce, guardianship, domestic relations, custody, parenting time, Access and Visitation, breach of contract, employment, landlord-tenant, post-judgment, property, real estate, first-time offender, and shoplifting program

**Courts in which services are provided or from which referrals are received:** 7th Probate District Court, 90th District, 57th Circuit, and 33rd Circuit

**Other referral sources:** Legal organizations, attorneys, prosecutors, government agencies, schools, and self-referrals

**Types of training offered:** 40-hour training, general civil, special education, and divorce mediation issues

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EUP COMMUNITY DISPUTE RESOLUTION CENTER

**Counties served:** Chippewa, Luce, and Mackinac  
**Director:** Geraldine Stelmaszek  
**Office address:** P.O. Box 505, Sault Ste Marie, MI 49783  
**E-mail address:** cdrc@30below.com  
**Website:** www.eupmediate.com

**Start-up year:** 1993

**2007 Annual budget of overall dispute resolution center:** \$95,112.07

**2007 CDRP grant:** \$66,990.00

**Local funding sources:** United Way of Chippewa County, community collaboratives in Chippewa and Mackinac counties, Children's Trust Fund Council in Mackinac County, From Decisions to Actions, and Hiawatha Behavioral Health

**Total number of staff:** 5

**Total number of full-time equivalent positions:** 2.6

**Total number of mediators:** 41

**Types of cases handled or programs offered:** Access and Visitation domestic relations mediation, child protection mediation, small claims, landlord/tenant, general civil mediations, guardianship mediation, public administration mediation, special education mediation, Individual Education Plan facilitation, general mediation, meeting facilitation, and conflict resolution workshops

**Courts in which services are provided or from which referrals are received:** 11th Circuit, 50th Circuit, 91st District, 92nd District, 6th Probate, 17th Probate, Sault Tribe of Chippewa Indians Court, and Bay Mills Tribe of Chippewa Indians Court

**Other referral sources:** Businesses, community organizations, county prosecutors, police, government, legal organizations, and the general public

**Types of training offered:** 40-hour mediation training and conflict resolution workshops

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UPCAP RESOLUTION SERVICES PROGRAM

**Counties served:** Delta, Menominee, and Schoolcraft  
**Director:** Cheryl A. Goc  
**Office address:** P.O. Box 606, Escanaba, MI 49829  
**E-mail address:** gocc@charterinternet.com  
**Website:** www.upcapservices.com/other-resoservices.shtml

**Start-up year:** 1994

**2007 Annual budget of overall dispute resolution center:** \$74,161.00

**2007 CDRP grant:** \$57,661.00

**Local funding sources:** Drunk Driving Victim Impact Panel, Hannahville two percent grant money, community foundation grant, and Cameron Parent Teacher Organization

**Total number of staff:** 1

**Total number of full-time equivalent positions:** 1

**Total number of mediators:** 18

**Types of cases handled or programs offered:** Victim/offender, domestic/divorce, parenting time custody, special education, general civil, employment, civil rights, public policy, breach of contract, neighborhood, school problems, professional/client, property, real estate, anti-bullying in schools program, child protection, wills and trusts, and landlord-tenant

**Courts in which services are provided or from which referrals are received:** 94th District Court-Delta County, Probate Court-Delta County, Schoolcraft and Menominee counties, and District Court Schoolcraft

**Other referral sources:** Schools, outreach, advertising, and 211 programs for the Upper Peninsula

**Types of training offered:** 40-hour mediation, victim/offender, anger management, and peer mediation

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COMMUNITY RESOLUTION CENTER

**Counties served:** Genesee, Arenac, Bay, Clare, Gladwin, Midland, Ogemaw, Roscommon, and Saginaw  
**Director:** Lakshmi Kilaru  
**Office address:** Flint: 315 East Court Street, Suite 200, Flint, MI 48502  
Saginaw: 111 South Michigan Avenue, Saginaw, MI 48602  
**E-mail address:** crclakshmi@sbcglobal.net  
**Website:** N/A

**Start-up Year:** 1994

**2007 Annual budget of overall dispute resolution center:** \$192,801.16  
**2007 CDRP grant:** \$154,233.66

**Local funding sources:** Mediation fees, U.S. Postal Service, Michigan Civil Rights Commission, Michigan Special Education Mediation Program, Saginaw County Probate Court, and private donations

**Total number of staff:** 5  
**Total number of full-time equivalent positions:** 4.5  
**Total number of mediators:** 78

**Types of cases handled or programs offered:** Adult guardianship, civil rights, domestic relations, general civil, landlord/tenant, neighborhood/community, post-judgment parenting time, postal, small claims, special education, and truancy

**Courts in which services are provided or from which referrals are received:** Bay County, Genesee County, and Saginaw County

**Other referral sources:** Genesee and Saginaw Friends of the Court, Genesee ISD, Saginaw ISD, local schools, Michigan Civil Rights Commission, U.S. Postal Service, Saginaw Truancy Officers, private attorneys, and self-referrals

**Types of training offered:** 40-hour community mediation

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COMMUNITY DISPUTE RESOLUTION PROGRAM  
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WESTERN U.P. MEDIATORS & TRAINING CENTER, INC.

**Counties served:** Gogebic, Baraga, Dickinson, Houghton, Iron, Keweenaw, and Ontonagon  
**Director:** Marvin La Grew  
**Office address:** 115 East Ayer Street, Ironwood, MI 49938  
**E-mail address:** mediator@up.net  
**Website:** N/A

**Start-up year:** 1991

**2007 Annual budget of overall dispute resolution center:** \$50,012.26

**2007 CDRP grant:** \$46,328.11

**Local funding sources:** None listed

**Total number of staff:** 2

**Total number of full-time equivalent positions:** 1

**Total number of mediators:** 25

**Types of cases handled or programs offered:** Civil rights, ADA, divorce mediations, small claims, adult and juvenile victim/offender, child protection, probate and civil court matters, and adult guardianship

**Courts in which services are provided or from which referrals are received:** Gogebic, Ontonagon, Iron Houghton, Dickinson, Keweenaw, and Baraga Counties

**Other referral sources:** Department of Human Services, Michigan Department of Civil Rights, self-referrals, attorneys, and county prosecutors

**Types of training offered:** 40-hour CDRP, victim/offender, and peer mediation

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COMMUNITY DISPUTE RESOLUTION PROGRAM  
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COMMUNITY RESOLUTION SERVICES, INC.

**Counties served:** Grand Traverse, Leelanau, Benzie, Wexford, and Missaukee  
**Director:** Jennifer Kowal  
**Office address:** 1022 East Front Street, P.O. Box 1035, Traverse City, MI 49685  
**E-mail address:** crservice@thirdlevel.org  
**Website:** N/A

**Start-up year:** 1990

**2007 Annual budget of overall dispute resolution center:** \$79,205.00

**2007 CDRP grant:** \$33,703.69

**Local funding sources:** Rotary Charities of Traverse City, Grand Traverse Leelanau Antrim Bar Association, City of Traverse City, Grand Traverse County, Wexford-Missaukee courts, Traverse Area Association of Realtors, Michigan Special Education Mediation Program, fund-raising, private donations, and service fees

**Total number of staff:** 2

**Total number of full-time equivalent positions:** 1

**Total number of mediators:** 54

**Types of cases handled or programs offered:** Access and Visitation, domestic, divorce, property, small claims, general civil, child protection, special education, self-referrals, realtors association, neighborhood, landlord/tenant, facilitation-public and private, Michigan Education Association, Michigan Department of Civil Rights, and U.S. Postal Service-REDRESS

**Courts in which services are provided or from which referrals are received:** 13th Circuit and 86th District Grand Traverse County, 28th Circuit Family Division, 84th District Wexford-Missaukee County, 19th Circuit, and 85th District Court Benzie County

**Other referral sources:** Traverse Bay ISD, Wexford-Missaukee ISD, friend of the court, U.S. Postal Service, Legal Services, Inc, Women's Resource Center, Third Level Crisis and Intervention, Grand Traverse Band of Ottawa and Chippewa Indians

**Types of training offered:** 40-hour general civil, 4-hour advanced mediator training, facilitator training, and community volunteer in-services

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COMMUNITY DISPUTE RESOLUTION PROGRAM  
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DISPUTE RESOLUTION CENTER OF CENTRAL MICHIGAN

**Counties served:** Ingham, Clinton, Eaton, Gratiot, Ionia, and Shiawassee  
**Director:** Karen Beauregard  
**Office address:** 229 North Pine Street, Lansing, MI 48933  
**E-mail address:** drccm.beauregard@tds.net  
**Website:** N/A

**Start-up year:** 1990

**2007 Annual budget of overall dispute resolution center:** \$218,404.00

**2007 CDRP grant:** \$95,292.00

**Local funding sources:** Capital Area United Way, Capital Region Community Foundation, and private donors

**Total number of staff:** 8

**Total number of full-time equivalent positions:** 4

**Total number of mediators:** 25

**Types of cases handled or programs offered:** Small claims, general civil, civil rights, domestic /divorce, friend of the court, restorative justice, landlord/tenant, personal protection orders, guardianship, employment, large group conflict, and public policy

**Courts in which services are provided or from which referrals are received:** 54A District, 54B District, 55th District, 64A District, 65th District, 66th District, 30th Circuit, and 35th Circuit Courts

**Other referral sources:** Lansing Police Department, Lansing School Public Safety Officers, prosecutor's office, Ingham County Public Schools, attorneys, and city government

**Types of training offered:** 40-hour mediation (community and general civil), restorative justice circles and transformative conferencing

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COMMUNITY DISPUTE RESOLUTION PROGRAM  
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SOUTHEASTERN DISPUTE RESOLUTION SERVICES

**Counties served:** Jackson, Hillsdale, Lenawee, and Monroe  
**Director:** Marc Stanley  
**Office address:** 1214 Greenwood, Jackson, MI 49204  
**E-mail address:** mstanley@caajlh.org  
**Website:** N/A

**Start-up year:** 1994

**2007 Annual budget of overall dispute resolution center:** \$90,231.00

**2007 CDRP grant:** \$69,093.34

**Local funding sources:** Emergency Housing Grant, general agency funds, and Fair Housing (through June 2007)

**Total number of staff:** 2

**Total number of full-time equivalent positions:** 2

**Total number of mediators:** 25

**Types of cases handled or programs offered:** Small claims, abuse and neglect, general civil, special education, facilitations, labor disputes, school issues, child protection, pre- and post divorce, parenting time, support, guardianship (child and adult), probate, community issues, civil rights, other district and circuit court referrals, Equal Employment Opportunity Commission, Michigan Prisoner Re-Entry Initiative issues, personal protection orders, workplace conflict resolution, and township ordinances

**Courts in which services are provided or from which referrals are received:** Monroe Circuit, Probate, and District Courts, Lenawee District, Small Claims, and Probate Courts, Jackson County Circuit, District Probate, and Small Claims Courts

**Other referral sources:** Monroe County Schools, Jackson County Schools, Lenawee County Schools, various ISDs, Michigan Department of Civil Rights, Area Agency on Aging (Jackson, Hillsdale, and Monroe Counties), local attorneys, Legal Aid centers (in Jackson, Lenawee, and Monroe Counties) Jackson City Hall, several nonprofit agencies in all counties, Restorative Justice Boards in Monroe and Jackson Counties, Monroe Prosecutor's Office, Lenawee Prosecutor's Office, Jackson Prosecutor's Office, Jackson Sheriff's Office, Lenawee Sheriff's Office, Lenawee Michigan Education Association, Hillsdale Michigan Prisoner Re-Entry Initiative, local religious organizations, and local townships

**Types of training offered:** 40-hour general civil mediation, special education training, general conflict resolution, and limited poverty trainings

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DISPUTE RESOLUTION SERVICES OF GRYPHON PLACE

**Counties served:** Kalamazoo, Barry, and Calhoun  
**Director:** Barry Burnside  
**Office address:** 1104 South Westnedge Avenue, Kalamazoo, MI 49008  
**E-mail address:** bburnside@hotmail.com  
**Website:** www.gryphon.org

**Start-up year:** 1998

**2007 Annual budget of overall dispute resolution center:** \$176,227.00

**2007 CDRP grant:** \$88,105.00

**Local funding sources:** Eaton Corporation, Greater Kalamazoo Youth United Way, Arcus Foundation, Wal-Mart, AT&T, and Target

**Total number of staff:** 3

**Total number of full-time equivalent positions:** 2

**Total number of mediators:** 24

**Types of cases handled or programs offered:** Adult and juvenile victim offender, small claims, general civil, child protection, domestic, guardianship and conservatorship, special education, civil rights, employment, landlord/tenant, and Restorative Discipline for Schools Program (peer mediation, conflict circles, and restorative conferencing)

**Courts in which services are provided or from which referrals are received:** 5th Circuit, 9th Circuit, 9th Circuit Friend of the Court, 37th Circuit Friend of the Court, 56B District, 8th District, 10th District, Kalamazoo and Barry County Probate (P39 and P08)

**Other referral sources:** United States Postal Service, Michigan Department of Civil Rights, Kalamazoo Public Safety, Calhoun County ISD, Kalamazoo Regional Education Service Agency, Kalamazoo, Portage, and Parchment Public Schools, Kalamazoo Advantage Academy, Battle Creek city attorney, Western Michigan Legal Services, and Kalamazoo Public Library (Law Library)

**Types of training offered:** 40-hour SCAO approved mediator training, conflict circles, restorative conferencing, peer mediation, and general conflict resolution

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DISPUTE RESOLUTION CENTER OF WEST MICHIGAN

**Counties served:** Kent, Isabella, Lake, Mecosta, Montcalm, Newaygo, and Osceola  
**Director:** Jonathon Wilmot  
**Office address:** 678 Front NW, Suite 250, Grand Rapids, MI 49504-5368  
**E-mail address:** [jwilmot@drcwm.org](mailto:jwilmot@drcwm.org)  
**Website:** [www.drcwm.org](http://www.drcwm.org)

**Start-up year:** 1986

**2007 Annual budget of overall dispute resolution center:** \$211,697.02

**2007 CDRP grant:** \$111,580.47

**Local funding sources:** Steelcase Foundation, city of Grand Rapids, U.S. Department of Agriculture (agricultural mediation), service revenues, and donations

**Total number of staff:** 5

**Total number of full-time equivalent positions:** 3.75

**Total number of mediators:** 45

**Types of cases handled or programs offered:** Small claims, landlord/tenant, general civil, divorce, parenting mediation, guardianship, victim/offender, community disputes, family disputes, special education, personal protection order (non-domestic), agricultural, employment, business disputes, breach of contract, and others

**Courts in which services are provided or from which referrals are received:** 17th Circuit, 61st District, 62A & B District, Isabella Trial Courts, 78th District, 63-1 and 2 Districts, 59A and B Districts, Kent County Probate, Newyago County Probate, and 49th Circuit Court

**Other referral sources:** Self-referred by disputants, attorneys, police, schools, employers, Legal Assistance Centers, U.S. Postal Service, Michigan Department of Civil Rights, U.S. Department of Agriculture agencies, Michigan Special Education Mediation Program, Kent County Child and Family Resource Council, and others

**Types of training offered:** Domestic, general civil and community mediator trainings, advanced mediator trainings and in-services, parenting mediation, victim-offender conferencing, and customizable conflict resolution skill-building training

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THE RESOLUTION CENTER

**Counties served:** Macomb and St. Clair  
**Director:** Craig Pappas  
**Office address:** 176 South Main Street, Suite 2, Mount Clemens, MI 48043  
**E-mail address:** cpappas@theresolutioncenter.com  
**Website:** www.theresolutioncenter.com

**Start-up year:** 1993

**2007 Annual budget of overall dispute resolution center:** \$183,009.00

**2007 CDRP grant:** \$141,791.00

**Local funding sources:** City of Warren and Macomb County Bar Foundation

**Total number of staff:** 2.5

**Total number of full-time equivalent positions:** 2.5

**Total number of mediators:** 70

**Types of cases handled or programs offered:** Mediation for cases evaluated under \$25K, domestic and parenting time mediation, small claims, guardianship, special educations, general civil, landlord/tenant, neighborhood, consumer merchant, victim/offender, school truancy, civil rights, employment, and general community matters

**Courts in which services are provided or from which referrals are received:** 16th Circuit, 31st Circuit, 37th District, 38th District, 40th District, 41B and A District, 42-2 District, and 72nd District

**Other referral sources:** Michigan Special Education Mediation Program, FOX2 News-Detroit, Michigan Department of Civil Rights, U. S. Postal Service, Bar Association, Legal Aid providers, police departments, and local municipalities

**Types of training offered:** 40-hour general civil mediation training

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COMMUNITY DISPUTE RESOLUTION PROGRAM  
CENTER PROGRAM SUMMARY

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MARQUETTE ALGER RESOLUTION SERVICE

**Counties served:** Marquette and Alger  
**Director:** Jennifer Frazier  
**Office address:** 715 West Washington Street, Suite A, Marquette, MI 49855  
**E-mail address:** marsmediation@yahoo.com  
**Website:** www.marsmediation.org

**Start-up year:** 1992

**2007 Annual budget of overall dispute resolution center:** \$64,501.25

**2007 CDRP grant:** \$48,946.57

**Local funding sources:** Department of Human Services, 25th Circuit Court, and Probate Court-Juvenile Division

**Total number of staff:** 2

**Total number of full-time equivalent positions:** 0.80

**Total number of mediators:** 32

**Types of cases handled or programs offered:** Domestic relations, divorce, parenting and custody, property, special education, civil rights, child protection, small claims, Victim Offender Reconciliation Program, adult guardianship, landlord/tenant, neighborhood, consumer/merchant, and facilitation

**Courts in which services are provided or from which referrals are received:** 11th Circuit, 25th Circuit, 93rd District, 96th District, 5th Probate, and 52nd Probate Courts

**Other referral sources:** Department of Human Services, friend of the court, human services organizations, self-referrals, government agencies, schools, and private attorneys

**Types of training offered:** 40-hour community mediation training, victim awareness-empathy training, conflict resolution skills, child protection mediator training, and domestic violence training for mediators

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COMMUNITY DISPUTE RESOLUTION PROGRAM  
CENTER PROGRAM SUMMARY

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WESTSHORE DISPUTE RESOLUTION CENTER

**Counties served:** Muskegon, Manistee, Mason, and Oceana  
**Director:** David Cotter/Kate Kesteloot Scarbrough  
**Office address:** 1200 Ransom Street, Muskegon, MI 49442  
**E-mail address:** wdrc@verizon.net  
**Website:** www.mediatewestmichigan.com

**Start-up year:** 1992

**2007 Annual budget of overall dispute resolution center:** \$262,613.00

**2007 CDRP grant:** \$70,734.00

**Local funding sources:** United Ways, Child Care Fund, Mason and Oceana counties, fees, fund-raising, and service contracts

**Total number of staff:** 8

**Total number of full-time equivalent positions:** 6

**Total number of mediators:** 66

**Types of cases handled or programs offered:** Michigan Prisoner Re-Entry Initiative, childcare, community service, impact panels, adult retail fraud, juvenile retail fraud, victim support, girls bullying, substance abuse, curfew violations, domestic, access and visitation, special education, small claims, and restorative justice

**Courts in which services are provided or from which referrals are received:** District court, family court, probate court, and circuit court

**Other referral sources:** All four county ISDs, local school districts, law enforcement agencies, and prosecuting attorney's office

**Types of training offered:** 40-hour basic mediation training, domestic relations, and Balanced and Restorative Justice training

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COMMUNITY DISPUTE RESOLUTION PROGRAM  
CENTER PROGRAM SUMMARY

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OAKLAND MEDIATION CENTER

**County served:** Oakland  
**Director:** Bonnie Hanes  
**Office address:** 550 Hulet Drive, Suite 102, Bloomfield Hills, MI 48302  
**E-mail address:** bhanes@mediation-omc.org  
**Website:** www.mediation-omc.org

**Start-up year:** 1989

**2007 Annual budget of overall dispute resolution center:** \$467,732.00

**2007 CDRP grant:** \$219,035.00

**Local funding sources:** Service for fee

**Total number of staff:** 7

**Total number of full-time equivalent positions:** 6.3

**Total number of mediators:** 91

**Types of cases handled or programs offered:** CDP-child protection, CML-criminal, CON-breach of contract, DIV-divorce without children, DIK-divorce with children, EMP-employment, GDA-guardianship adult, GDC-guardianship children, LAN-landlord/tenant, NGH-neighborhood, ODM-domestic matters pre-judgment, OPM-other probate matters, ORD-ordinance, statute, and regulation, PBP-public policy, PJC-post-judgment domestic, PPO-personal protection order, PPP-personal protection order domestic, PRP-property disputes, RST-real estate disputes, SCH-disputes relating to school, VRA-adult victim offender, and VRJ-juvenile victim offender

**Courts in which services are provided or from which referrals are received:** 6th Circuit, Oakland Probate and 46th District, 50th District, 51st District, 52-1 District, 52-2 District, and 52-3 District Courts

**Other referral sources:** Friend of the court, MDCR- Michigan Department of Civil Rights, MEA-Michigan Education Association, MSEMP- Michigan Special Education Mediation program, Troy Police Department, UAW-United Auto Workers, and USPS-United States Postal Service

**Types of training offered:** SCAO approved civil and domestic 40-hour mediator, advanced mediator, workplace conflict management, Diversity and Managers as Mediators, youth conflict management, peer mediation, Bully-Proofing, Diversity and Internet Safety, and Michigan Special Education Mediation Program Essential Skills and Conflict Management

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COMMUNITY DISPUTE RESOLUTION PROGRAM  
CENTER PROGRAM SUMMARY

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COMMUNITY MEDIATION SERVICES

**Counties served:** Otsego, Alcona, Alpena, Antrim, Cheboygan, Crawford, Iosco, Kalkaska, Montmorency, Oscoda, and Presque Isle  
**Director:** Grant Bliss  
**Office address:** 116 5th Street, Gaylord, MI 49735  
**E-mail address:** mediation@voyager.net  
**Website:** www.otsego.org/cms

**Start-up year:** 1994

**2007 Annual budget of overall dispute resolution center:** \$59,301.79

**2007 CDRP grant:** \$45,995.79

**Local funding sources:** Contract with Cheboygan Probate Court

**Total number of staff:** 5

**Total number of full-time equivalent positions:** 1.8

**Total number of mediators:** 70

**Types of cases handled or programs offered:** Small claims, general civil, landlord/tenant, child protection, adult guardianship, Access and Visitation, special education, postal EEO, civil rights, forest service, and victim/offender

**Courts in which services are provided or from which referrals are received:** 26th Circuit, 88th District and Probate, Alpena County, 89th District and Probate, Cheboygan County, 86th District Antrim County, Probate Crawford County, Probate Kalkaska County, 81st District, Iosco County, 26th Circuit, 88th District Montmorency County, 81st District and Probate Oscoda County, 46th Circuit and 87th District Crawford, Kalkaska, and Otsego Counties, Probate Court Otsego County, and Probate Court Presque Isle County

**Other referral sources:** Crawford County and Otsego County Animal Control, United States Postal Service, Michigan Department of Civil Rights, area schools, local attorneys, and community organizations

**Types of training offered:** 40-hour initial volunteer mediator training

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COMMUNITY DISPUTE RESOLUTION PROGRAM  
CENTER PROGRAM SUMMARY

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MEDIATION SERVICES

**Counties served:** Ottawa and Allegan  
**Director:** Connie Corriveau  
**Office address:** 68 West 8th Street, Suite 140, Holland, MI 49423  
**E-mail address:** ccorriveau@tds.net  
**Website:** www.msao.org

**Start-up year:** 1993

**2007 Annual budget of overall dispute resolution center:** \$92,799.00

**2007 CDRP grant:** \$45,064.00

**Local funding sources:** City of Holland CSSA Grant, Allegan County United Way, and Ottawa County Building Restorative Communities Grant

**Total number of staff:** 3

**Total number of full-time equivalent positions:** 2.2

**Total number of mediators:** 43

**Types of cases handled or programs offered:** Community and neighborhood, general civil cases, landlord/tenant, restorative justice (Victim Offender Mediation and family conferencing), parenting time and parenting concerns, personal property disbursement, guardianship, estate settlement, civil rights, special education mediation/facilitation, Access and Visitation, and United States Postal Service REDRESS

**Courts in which services are provided or from which referrals are received:** 58th District, 20th Circuit, 48th Circuit, 3rd Probate, and 70th Probate Courts

**Other referral sources:** Local government, attorneys, human services agencies, schools, police, mediation participants, and outreach

**Types of training offered:** 40-hour community mediation, mediator continuing education programs, and customized conflict management skills workshops

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COMMUNITY DISPUTE RESOLUTION PROGRAM  
CENTER PROGRAM SUMMARY

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HDC CENTER FOR DISPUTE RESOLUTION

**Counties served:** Tuscola, Huron, Lapeer, and Sanilac  
**Director:** Peggy Davy  
**Office address:** 429 Montague Avenue, Caro, MI 48723  
**E-mail address:** peggyd@hdc-caro.org  
**Website:** N/A

**Start-up year:** 1994

**2007 Annual budget of overall dispute resolution center:** \$130,573.48

**2007 CDRP grant:** \$40,121.12

**Local funding sources:** Sanilac County Family Court, Lapeer County Family Court, Michigan Department of Civil Rights, ACCESS Alliance of Michigan, U.S. Department of Agriculture - agricultural mediation, Michigan Department of Education, and fees and donations

**Total number of staff:** 2

**Total number of full-time equivalent positions:** 1

**Total number of mediators:** 19

**Types of cases handled or programs offered:** Property damage, neighborhood issues, consumer/merchant, landlord/tenant, family disputes, employment, ordinance violations, property, small claims, civil cases, professional/client, child protection, civil rights, recipient rights, special education, and U.S. Department of Agriculture /Rural Development - agricultural issues

**Courts in which services are provided or from which referrals are received:** 71A District, 40th Circuit, 73A District, 24th Circuit, 76th Probate, 44th Probate, and 71B District Courts

**Other referral sources:** Court referrals, businesses, organizations, townships, local elected officials, housing programs, farm service agencies, Department of Natural Resources, rural development, schools, and Michigan Department of Civil Rights

**Types of training offered:** 40-hour mediation training, Michigan Agricultural Mediation Program mediators /assistants, child protection mediation mediators/attorneys/Department of Human Services staff, and various custom developed conflict resolution workshops

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COMMUNITY DISPUTE RESOLUTION PROGRAM  
CENTER PROGRAM SUMMARY

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DISPUTE RESOLUTION CENTERS OF MICHIGAN, INC.

**Counties served:** Washtenaw and Livingston  
**Director:** Belinda Dulin  
**Office address:** 110 North Fourth Avenue, Suite 100, Ann Arbor, MI 48104  
**E-mail address:** dulinb@ewashtenaw.org  
**Website:** www.mimmediation.org

**Start-up year:** 1993

**2007 Annual budget of overall dispute resolution center:** \$312,734.00

**2007 CDRP grant:** \$67,279.00

**Local funding sources:** Ann Arbor Area Community Foundation, Washtenaw County, 14A District Court, Children's Charter, and Binkow Fund

**Total number of staff:** 4

**Total number of full-time equivalent positions:** 2.5

**Total number of mediators:** 130

**Types of cases handled or programs offered:** Family, community, neighbors, parent/child, domestic relations, adult guardianship, employment, landlord/tenant, business/consumer, special education, small claims, and child protection

**Courts in which services are provided or from which referrals are received:** 14A District Court, Washtenaw County Trial Court, and 44th Circuit Court

**Other referral sources:** Michigan Department of Civil Rights, Michigan Special Education Mediation Program, Catholic Social Services, Michigan Department of Consumer Affairs, and private attorneys

**Types of training offered:** 40-hour community mediator, 40-hour civil mediator, mediator advanced /continuing education, and Conflict Management through Communication and Negotiation Workshops

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COMMUNITY DISPUTE RESOLUTION PROGRAM  
CENTER PROGRAM SUMMARY

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WAYNE MEDIATION CENTER

**County served:** Wayne  
**Director:** Howard A. Lischeron  
**Office address:** 19855 Outer Drive, Suite 206 – East Building, Dearborn, MI 48124  
**E-mail address:** Lischeron@mediation-wayne.org  
**Website:** www.mediation-wayne.org

**Start-up year:** 1987

**2007 Annual budget of overall dispute resolution center:** \$393,025.00

**2007 CDRP grant:** \$378,167.00

**Local funding sources:** Hudson-Webber Foundation and Virgil H. Carr Society of United Way of Southeast Michigan

**Total number of staff:** 9

**Total number of full-time equivalent positions:** 6.5

**Total number of mediators:** 155

**Types of cases handled or programs offered:** Heavy emphasis on multiparty cases, family, probate, truancy, and general civil, including small claims

**Courts in which services are provided or from which referrals are received:** Probate Court, 3rd Circuit Court, including friend of the court and PPO, Juvenile Court, 18th District Court, 21st District Court, 23rd District Court, 24th District Court, 26th District Court, 29th District Court, 31st District Court, 33rd District Court, and 36th District Court

**Other referral sources:** Public service partnership with local TV station, schools, community organizations, legal organizations, governmental organizations, and police departments

**Types of training offered:** SCAO approved 40-hour general civil training in partnership with the University of Detroit Mercy Law School, specialized truancy mediation training, intraorganization communication and conflict management training, collaborative problem solving training, and workshops on How to Write Effective Mediation Agreements

**State of Michigan**  
**Community Dispute Resolution Program Report: CDRP**

**Name of Center:** Cumulative  
**Primary County:** CUMULATIVE

**Date Range:** 1/1/2007 - 12/31/2007  
**Report Date:** 3/14/2008

**CASE DISPOSITION TOTALS**

Conciliated	996	8.9%
Mediated to Agreement	6400	57.2%
Mediated to Partial Agreement	202	1.8%
Mediated without Agreement	3197	28.6%
Facilitated	395	3.5%
Arbitrated	0	0.0%
<b>TOTAL</b>	<b>11190</b>	

**NO MEDIATION HELD**

Settled Prior to Mediation	798	19.1%
Respondent Refuses to Mediate	964	23.1%
Initiator Failed to Show	107	2.6%
Respondent Failed to Show	668	16.0%
Both Failed to Show	54	1.3%
Case Withdrawn	423	10.1%
Unable to Contact	877	21.0%
Unamenable for Mediation	281	6.7%

**TOTAL 4172**

Arbitration Sessions: 0 Mediated w/ Agreement Sessions: 7044 Avg Mediation Duration (mins): 93.90  
 Facilitated Sessions: 397 Mediated Part Agreement Sessions: 254 Total Fees Received: \$248,227.37  
 Mediated w/o Agreement Sessions: 3477

Total Cases where Money Was Distributed: 3786 Money Distributed due to Agreement: \$9,462,212.98

**ADDITIONAL CASE INFORMATION:**

Number of Accepted Cases:	15063	Number of Disposed Cases:	15362
Returnee to Mediation:		Avg Days from Intake to Disposition:	22.8375
New Matter:	1597	Number of Individuals Served:	35290
Remediation of New Matter:	53	Number of Children Involved:	4551
Non-compliance of Old Matter:	6	Number of Cases Referred Elsewhere:	207
		Number of Court Ordered Cases:	5545

**REFERRAL SOURCE**

BUS: Business/Corporation	29	0.2%
CSR: Community, Social, Religious Organization	158	1.0%
CTS: Courts	12187	79.3%
FFC: Friend, Family, Colleague	42	0.3%
GOV: Government	270	1.8%
LEG: Legal Organizations	162	1.1%
MAR: Marketing, Advertising, Outreach	464	3.0%
POL: Police, Sheriff, State Police	158	1.0%
PRS: Prosecutor	32	0.2%
SCH: Education Institution	1252	8.2%
SEL: Self	549	3.6%
OTH: Other	59	0.4%
<b>TOTAL</b>	<b>15362</b>	

**DISPUTE TYPE**

CDP: Child Protection	122	0.8%
CML: Criminal	25	0.2%
CON: Breach Contract	7419	48.3%
EMP: Employment	286	1.9%
GDA: Guardianship, Adult	116	0.8%
GDC: Guardianship, Child	94	0.6%
LAN: Landlord/Tenant	1746	11.4%
NGH: Neighborhood, Noise/Nuicance	154	1.0%
ODM: Domestic Matters	638	4.2%
OPM: Other Probate Matters	112	0.7%
ORD: Ordinance, Statue, Regulation	63	0.4%
PBP: Public Policy	26	0.2%
PJC: Post Judgment Domestic	955	6.2%
PPO: Non-domestic PPO	106	0.7%
PPP: Domestic PPO	16	0.1%
PRP: Property	622	4.0%
RST: Real Estate	76	0.5%
SCH: School Problems	1336	8.7%
VRA: Victim Offender Restitution, Adult	36	0.2%
VRJ: Victim Offender Restitution, Juv	833	5.4%
OTH: Other	284	1.8%
DIV: Divorce no children	90	0.6%
DIK: Divorce w/ children	206	1.3%

**TOTAL 15361**

## State of Michigan

### Community Dispute Resolution Program Report: CDRP

Name of Center: Citizens Mediation Service, Inc.

Date Range: 1/1/2007 - 12/31/2007

Primary County: BERRIEN

Report Date: 3/14/2008

#### CASE DISPOSITION TOTALS

Conciliated	84	17.9%
Mediated to Agreement	167	35.7%
Mediated to Partial Agreement	5	1.1%
Mediated without Agreement	141	30.1%
Facilitated	71	15.2%
Arbitrated	0	0.0%
<b>TOTAL</b>	<b>468</b>	

#### NO MEDIATION HELD

Settled Prior to Mediation	146	45.9%
Respondent Refuses to Mediate	25	7.9%
Initiator Failed to Show	8	2.5%
Respondent Failed to Show	65	20.4%
Both Failed to Show	0	0.0%
Case Withdrawn	8	2.5%
Unable to Contact	50	15.7%
Unamenable for Mediation	16	5.0%

**TOTAL 318**

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	169	Avg Mediation Duration (mins):	65.27
Facilitated Sessions:	71	Mediated Part Agreement Sessions:	5	Total Fees Received:	\$27,451.00
		Mediated w/o Agreement Sessions:	146		

Total Cases where Money Was Distributed: 175      Money Distributed due to Agreement: \$465,626.91

#### ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	480	Number of Disposed Cases:	786
Returnee to Mediation:		Avg Days from Intake to Disposition:	37
New Matter:	286	Number of Individuals Served:	771
Remediation of New Matter:	4	Number of Children Involved:	107
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	551

#### REFERRAL SOURCE

BUS: Business/Corporation	3	0.4%
CSR: Community, Social, Religious Organization	1	0.1%
CTS: Courts	705	89.7%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	1	0.1%
LEG: Legal Organizations	9	1.1%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	3	0.4%
PRS: Prosecutor	3	0.4%
SCH: Education Institution	17	2.2%
SEL: Self	43	5.5%
OTH: Other	1	0.1%
<b>TOTAL</b>	<b>786</b>	

#### DISPUTE TYPE

CDP: Child Protection	1	0.1%
CML: Criminal	0	0.0%
CON: Breach Contract	487	62.0%
EMP: Employment	9	1.1%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	46	5.9%
NGH: Neighborhood, Noise/Nuicance	6	0.8%
ODM: Domestic Matters	48	6.1%
OPM: Other Probate Matters	0	0.0%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	1	0.1%
PJC: Post Judgment Domestic	49	6.2%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	39	5.0%
RST: Real Estate	0	0.0%
SCH: School Problems	14	1.8%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	65	8.3%
OTH: Other	17	2.2%
DIV: Divorce no children	1	0.1%
DIK: Divorce w/ children	3	0.4%
<b>TOTAL</b>	<b>786</b>	

## State of Michigan

### Community Dispute Resolution Program Report: CDRP

Name of Center: Citizen Dispute Resolution Service, Inc.

Date Range: 1/1/2007 - 12/31/2007

Primary County: CHARLEVOIX

Report Date: 3/14/2008

#### CASE DISPOSITION TOTALS

Conciliated	145	36.7%
Mediated to Agreement	180	45.6%
Mediated to Partial Agreement	0	0.0%
Mediated without Agreement	65	16.5%
Facilitated	5	1.3%
Arbitrated	0	0.0%
<b>TOTAL</b>	<b>395</b>	

#### NO MEDIATION HELD

Settled Prior to Mediation	20	15.0%
Respondent Refuses to Mediate	48	36.1%
Initiator Failed to Show	1	0.8%
Respondent Failed to Show	2	1.5%
Both Failed to Show	0	0.0%
Case Withdrawn	27	20.3%
Unable to Contact	32	24.1%
Unamenable for Mediation	3	2.3%

**TOTAL 133**

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	188	Avg Mediation Duration (mins):	104.80
Facilitated Sessions:	5	Mediated Part Agreement Sessions:	0	Total Fees Received:	\$2,675.00
		Mediated w/o Agreement Sessions:	68		

Total Cases where Money Was Distributed: 181      Money Distributed due to Agreement: \$225,811.01

#### ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	520	Number of Disposed Cases:	528
Returnee to Mediation:		Avg Days from Intake to Disposition:	35.5
New Matter:	39	Number of Individuals Served:	1227
Remediation of New Matter:	1	Number of Children Involved:	349
Non-compliance of Old Matter:	1	Number of Cases Referred Elsewhere:	1
		Number of Court Ordered Cases:	282

#### REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	0	0.0%
CTS: Courts	429	81.3%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	3	0.6%
LEG: Legal Organizations	19	3.6%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	7	1.3%
SCH: Education Institution	2	0.4%
SEL: Self	60	11.4%
OTH: Other	8	1.5%
<b>TOTAL</b>	<b>528</b>	

#### DISPUTE TYPE

CDP: Child Protection	49	9.3%
CML: Criminal	0	0.0%
CON: Breach Contract	192	36.4%
EMP: Employment	2	0.4%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	1	0.2%
LAN: Landord/Tenant	14	2.7%
NGH: Neighborhood, Noise/Nuance	0	0.0%
ODM: Domestic Matters	55	10.4%
OPM: Other Probate Matters	4	0.8%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	38	7.2%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	7	1.3%
RST: Real Estate	1	0.2%
SCH: School Problems	0	0.0%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	127	24.1%
OTH: Other	1	0.2%
DIV: Divorce no children	11	2.1%
DIK: Divorce w/ children	26	4.9%
<b>TOTAL</b>	<b>528</b>	

## State of Michigan

### Community Dispute Resolution Program Report: CDRP

Name of Center: Eastern UP Dispute Resolution Center, Inc.

Date Range: 1/1/2007 - 12/31/2007

Primary County: CHIPPEWA

Report Date: 3/14/2008

#### CASE DISPOSITION TOTALS

Conciliated	32	15.2%
Mediated to Agreement	112	53.1%
Mediated to Partial Agreement	1	0.5%
Mediated without Agreement	19	9.0%
Facilitated	47	22.3%
Arbitrated	0	0.0%
<b>TOTAL</b>	<b>211</b>	

#### NO MEDIATION HELD

Settled Prior to Mediation	41	19.0%
Respondent Refuses to Mediate	43	19.9%
Initiator Failed to Show	1	0.5%
Respondent Failed to Show	10	4.6%
Both Failed to Show	0	0.0%
Case Withdrawn	4	1.9%
Unable to Contact	101	46.8%
Unamenable for Mediation	16	7.4%

**TOTAL 216**

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	119	Avg Mediation Duration (mins):	73.37
Facilitated Sessions:	47	Mediated Part Agreement Sessions:	1	Total Fees Received:	\$16,527.50
		Mediated w/o Agreement Sessions:	20		

Total Cases where Money Was Distributed:	61	Money Distributed due to Agreement:	\$212,337.94
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#### ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	440	Number of Disposed Cases:	427
Returnee to Mediation:		Avg Days from Intake to Disposition:	25
New Matter:	134	Number of Individuals Served:	1438
Remediation of New Matter:	4	Number of Children Involved:	95
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	231

#### REFERRAL SOURCE

BUS: Business/Corporation	7	1.6%
CSR: Community, Social, Religious Organization	42	9.8%
CTS: Courts	281	65.8%
FFC: Friend, Family, Colleague	2	0.5%
GOV: Government	2	0.5%
LEG: Legal Organizations	1	0.2%
MAR: Marketing, Advertising, Outreach	1	0.2%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	10	2.3%
SCH: Education Institution	9	2.1%
SEL: Self	71	16.6%
OTH: Other	1	0.2%
<b>TOTAL</b>	<b>427</b>	

#### DISPUTE TYPE

CDP: Child Protection	10	2.3%
CML: Criminal	1	0.2%
CON: Breach Contract	285	66.7%
EMP: Employment	1	0.2%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	21	4.9%
NGH: Neighborhood, Noise/Nuiance	3	0.7%
ODM: Domestic Matters	37	8.7%
OPM: Other Probate Matters	0	0.0%
ORD: Ordinance, Statue, Regulation	1	0.2%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	2	0.5%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	1	0.2%
PRP: Property	6	1.4%
RST: Real Estate	1	0.2%
SCH: School Problems	6	1.4%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	3	0.7%
OTH: Other	41	9.6%
DIV: Divorce no children	2	0.5%
DIK: Divorce w/ children	6	1.4%

**TOTAL 427**

## State of Michigan

### Community Dispute Resolution Program Report: CDRP

Name of Center: Resolution Services Program

Date Range: 1/1/2007 - 12/31/2007

Primary County: DELTA

Report Date: 3/14/2008

#### CASE DISPOSITION TOTALS

Conciliated	11	5.5%
Mediated to Agreement	99	49.3%
Mediated to Partial Agreement	2	1.0%
Mediated without Agreement	33	16.4%
Facilitated	56	27.9%
Arbitrated	0	0.0%
<b>TOTAL</b>	<b>201</b>	

#### NO MEDIATION HELD

Settled Prior to Mediation	3	5.4%
Respondent Refuses to Mediate	17	30.4%
Initiator Failed to Show	2	3.6%
Respondent Failed to Show	0	0.0%
Both Failed to Show	1	1.8%
Case Withdrawn	9	16.1%
Unable to Contact	23	41.1%
Unamenable for Mediation	1	1.8%
<b>TOTAL</b>	<b>56</b>	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	113	Avg Mediation Duration (mins):	70.32
Facilitated Sessions:	56	Mediated Part Agreement Sessions:	2	Total Fees Received:	\$6,120.00
		Mediated w/o Agreement Sessions:	33		

Total Cases where Money Was Distributed: 76      Money Distributed due to Agreement: \$306,029.73

#### ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	246	Number of Disposed Cases:	257
Returnee to Mediation:		Avg Days from Intake to Disposition:	41
New Matter:	0	Number of Individuals Served:	1776
Remediation of New Matter:	0	Number of Children Involved:	22
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	0

#### REFERRAL SOURCE

BUS: Business/Corporation	1	0.4%
CSR: Community, Social, Religious Organization	7	2.7%
CTS: Courts	172	66.9%
FFC: Friend, Family, Colleague	5	1.9%
GOV: Government	1	0.4%
LEG: Legal Organizations	1	0.4%
MAR: Marketing, Advertising, Outreach	4	1.6%
POL: Police, Sheriff, State Police	7	2.7%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	47	18.3%
SEL: Self	12	4.7%
OTH: Other	0	0.0%
<b>TOTAL</b>	<b>257</b>	

#### DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	105	40.9%
EMP: Employment	3	1.2%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	1	0.4%
LAN: Landlord/Tenant	8	3.1%
NGH: Neighborhood, Noise/Nuicance	4	1.6%
ODM: Domestic Matters	6	2.3%
OPM: Other Probate Matters	2	0.8%
ORD: Ordinance, Statue, Regulation	2	0.8%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	0	0.0%
PPO: Non-domestic PPO	1	0.4%
PPP: Domestic PPO	0	0.0%
PRP: Property	0	0.0%
RST: Real Estate	0	0.0%
SCH: School Problems	48	18.7%
VRA: Victim Offender Restitution, Adult	7	2.7%
VRJ: Victim Offender Restitution, Juv	61	23.7%
OTH: Other	1	0.4%
DIV: Divorce no children	0	0.0%
DIK: Divorce w/ children	8	3.1%

**TOTAL** **257**

## State of Michigan

### Community Dispute Resolution Program Report: CDRP

Name of Center: Community Resolution Center

Date Range: 1/1/2007 - 12/31/2007

Primary County: GENESEE

Report Date: 3/14/2008

#### CASE DISPOSITION TOTALS

Conciliated	2	0.2%
Mediated to Agreement	624	64.9%
Mediated to Partial Agreement	8	0.8%
Mediated without Agreement	325	33.8%
Facilitated	2	0.2%
Arbitrated	0	0.0%
<b>TOTAL</b>	<b>961</b>	

#### NO MEDIATION HELD

Settled Prior to Mediation	41	16.8%
Respondent Refuses to Mediate	17	7.0%
Initiator Failed to Show	19	7.8%
Respondent Failed to Show	103	42.2%
Both Failed to Show	10	4.1%
Case Withdrawn	23	9.4%
Unable to Contact	15	6.1%
Unamenable for Mediation	16	6.6%
<b>TOTAL</b>	<b>244</b>	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	630	Avg Mediation Duration (mins):	64.76
Facilitated Sessions:	2	Mediated Part Agreement Sessions:	9	Total Fees Received:	\$14,419.00
		Mediated w/o Agreement Sessions:	332		

Total Cases where Money Was Distributed: 172      Money Distributed due to Agreement: \$737,263.52

#### ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	1181	Number of Disposed Cases:	1205
Returnee to Mediation:		Avg Days from Intake to Disposition:	14.5
New Matter:	37	Number of Individuals Served:	2257
Remediation of New Matter:	2	Number of Children Involved:	539
Non-compliance of Old Matter:	3	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	210

#### REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	1	0.1%
CTS: Courts	878	72.9%
FFC: Friend, Family, Colleague	1	0.1%
GOV: Government	16	1.3%
LEG: Legal Organizations	8	0.7%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	251	20.8%
SEL: Self	49	4.1%
OTH: Other	1	0.1%
<b>TOTAL</b>	<b>1205</b>	

#### DISPUTE TYPE

CDP: Child Protection	1	0.1%
CML: Criminal	0	0.0%
CON: Breach Contract	147	12.2%
EMP: Employment	18	1.5%
GDA: Guardianship, Adult	12	1.0%
GDC: Guardianship, Child	6	0.5%
LAN: Landord/Tenant	343	28.5%
NGH: Neighborhood, Noise/Nuicance	4	0.3%
ODM: Domestic Matters	121	10.0%
OPM: Other Probate Matters	10	0.8%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	265	22.0%
PPO: Non-domestic PPO	3	0.2%
PPP: Domestic PPO	2	0.2%
PRP: Property	7	0.6%
RST: Real Estate	2	0.2%
SCH: School Problems	251	20.8%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	5	0.4%
OTH: Other	8	0.7%
DIV: Divorce no children	0	0.0%
DIK: Divorce w/ children	0	0.0%
<b>TOTAL</b>	<b>1205</b>	

## State of Michigan

### Community Dispute Resolution Program Report: CDRP

Name of Center: Western UP Mediators

Date Range: 1/1/2007 - 12/31/2007

Primary County: GOGEBIC

Report Date: 3/14/2008

#### CASE DISPOSITION TOTALS

Conciliated	73	39.0%
Mediated to Agreement	72	38.5%
Mediated to Partial Agreement	0	0.0%
Mediated without Agreement	41	21.9%
Facilitated	1	0.5%
Arbitrated	0	0.0%
<b>TOTAL</b>	<b>187</b>	

#### NO MEDIATION HELD

Settled Prior to Mediation	0	0.1%
Respondent Refuses to Mediate	3	37.6%
Initiator Failed to Show	0	0.1%
Respondent Failed to Show	1	12.6%
Both Failed to Show	1	12.6%
Case Withdrawn	0	0.1%
Unable to Contact	1	12.6%
Unamenable for Mediation	2	25.1%
<b>TOTAL</b>	<b>8</b>	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	72	Avg Mediation Duration (mins):	98.98
Facilitated Sessions:	1	Mediated Part Agreement Sessions:	0	Total Fees Received:	\$0.00
		Mediated w/o Agreement Sessions:	41		

Total Cases where Money Was Distributed:	20	Money Distributed due to Agreement:	\$27,006.71
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#### ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	217	Number of Disposed Cases:	195
Returnee to Mediation:		Avg Days from Intake to Disposition:	6.75
New Matter:	92	Number of Individuals Served:	422
Remediation of New Matter:	13	Number of Children Involved:	208
Non-compliance of Old Matter:	1	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	10

#### REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	0	0.0%
CTS: Courts	179	91.8%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	0	0.0%
LEG: Legal Organizations	0	0.0%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	0	0.0%
SEL: Self	15	7.7%
OTH: Other	1	0.5%
<b>TOTAL</b>	<b>195</b>	

#### DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	4	2.1%
CON: Breach Contract	17	8.7%
EMP: Employment	2	1.0%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	4	2.1%
NGH: Neighborhood, Noise/Nuance	0	0.0%
ODM: Domestic Matters	75	38.5%
OPM: Other Probate Matters	0	0.0%
ORD: Ordinance, Statue, Regulation	1	0.5%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	65	33.3%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	4	2.1%
RST: Real Estate	0	0.0%
SCH: School Problems	2	1.0%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	8	4.1%
DIV: Divorce no children	0	0.0%
DIK: Divorce w/ children	13	6.7%
<b>TOTAL</b>	<b>195</b>	

## State of Michigan

### Community Dispute Resolution Program Report: CDRP

Name of Center: Conflict Resolution Services

Date Range: 1/1/2007 - 12/31/2007

Primary County: GRAND TRAV

Report Date: 3/14/2008

#### CASE DISPOSITION TOTALS

Conciliated	114	52.3%
Mediated to Agreement	60	27.5%
Mediated to Partial Agreement	4	1.8%
Mediated without Agreement	24	11.0%
Facilitated	16	7.3%
Arbitrated	0	0.0%
<b>TOTAL</b>	<b>218</b>	

#### NO MEDIATION HELD

Settled Prior to Mediation	32	18.9%
Respondent Refuses to Mediate	107	63.3%
Initiator Failed to Show	2	1.2%
Respondent Failed to Show	1	0.6%
Both Failed to Show	0	0.0%
Case Withdrawn	13	7.7%
Unable to Contact	11	6.5%
Unamenable for Mediation	3	1.8%
<b>TOTAL</b>	<b>169</b>	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	61	Avg Mediation Duration (mins):	137.01
Facilitated Sessions:	16	Mediated Part Agreement Sessions:	4	Total Fees Received:	\$5,349.00
		Mediated w/o Agreement Sessions:	24		

Total Cases where Money Was Distributed:	43	Money Distributed due to Agreement:	\$105,725.93
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#### ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	396	Number of Disposed Cases:	387
Returnee to Mediation:		Avg Days from Intake to Disposition:	19.5
New Matter:	0	Number of Individuals Served:	206
Remediation of New Matter:	3	Number of Children Involved:	66
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	82

#### REFERRAL SOURCE

BUS: Business/Corporation	6	1.6%
CSR: Community, Social, Religious Organization	8	2.1%
CTS: Courts	301	77.8%
FFC: Friend, Family, Colleague	1	0.3%
GOV: Government	18	4.7%
LEG: Legal Organizations	8	2.1%
MAR: Marketing, Advertising, Outreach	1	0.3%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	4	1.0%
SEL: Self	39	10.1%
OTH: Other	1	0.3%
<b>TOTAL</b>	<b>387</b>	

#### DISPUTE TYPE

CDP: Child Protection	5	1.3%
CML: Criminal	1	0.3%
CON: Breach Contract	231	59.7%
EMP: Employment	7	1.8%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	1	0.3%
LAN: Landlord/Tenant	32	8.3%
NGH: Neighborhood, Noise/Nuicance	10	2.6%
ODM: Domestic Matters	11	2.8%
OPM: Other Probate Matters	1	0.3%
ORD: Ordinance, Statue, Regulation	1	0.3%
PBP: Public Policy	15	3.9%
PJC: Post Judgment Domestic	49	12.7%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	3	0.8%
RST: Real Estate	5	1.3%
SCH: School Problems	5	1.3%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	6	1.6%
DIV: Divorce no children	2	0.5%
DIK: Divorce w/ children	2	0.5%
<b>TOTAL</b>	<b>387</b>	

## State of Michigan

### Community Dispute Resolution Program Report: CDRP

Name of Center: Dispute Resolution Center of Central Michigan

Date Range: 1/1/2007 - 12/31/2007

Primary County: INGHAM

Report Date: 3/14/2008

#### CASE DISPOSITION TOTALS

Conciliated	79	9.6%
Mediated to Agreement	575	69.8%
Mediated to Partial Agreement	5	0.6%
Mediated without Agreement	115	14.0%
Facilitated	50	6.1%
Arbitrated	0	0.0%
<b>TOTAL</b>	<b>824</b>	

#### NO MEDIATION HELD

Settled Prior to Mediation	14	7.8%
Respondent Refuses to Mediate	66	36.7%
Initiator Failed to Show	2	1.1%
Respondent Failed to Show	7	3.9%
Both Failed to Show	6	3.3%
Case Withdrawn	26	14.4%
Unable to Contact	59	32.8%
Unamenable for Mediation	0	0.0%

**TOTAL 180**

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	580	Avg Mediation Duration (mins):	75.30
Facilitated Sessions:	50	Mediated Part Agreement Sessions:	6	Total Fees Received:	\$30,300.01
		Mediated w/o Agreement Sessions:	120		

Total Cases where Money Was Distributed:	210	Money Distributed due to Agreement:	\$195,930.80
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#### ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	975	Number of Disposed Cases:	1004
Returnee to Mediation:		Avg Days from Intake to Disposition:	54.25
New Matter:	316	Number of Individuals Served:	1791
Remediation of New Matter:	1	Number of Children Involved:	1100
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	1
		Number of Court Ordered Cases:	123

#### REFERRAL SOURCE

BUS: Business/Corporation	1	0.1%
CSR: Community, Social, Religious Organization	1	0.1%
CTS: Courts	446	44.4%
FFC: Friend, Family, Colleague	1	0.1%
GOV: Government	36	3.6%
LEG: Legal Organizations	7	0.7%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	83	8.3%
PRS: Prosecutor	2	0.2%
SCH: Education Institution	413	41.1%
SEL: Self	8	0.8%
OTH: Other	6	0.6%
<b>TOTAL</b>	<b>1004</b>	

#### DISPUTE TYPE

CDP: Child Protection	1	0.1%
CML: Criminal	0	0.0%
CON: Breach Contract	301	30.0%
EMP: Employment	43	4.3%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	72	7.2%
NGH: Neighborhood, Noise/Nuance	6	0.6%
ODM: Domestic Matters	11	1.1%
OPM: Other Probate Matters	0	0.0%
ORD: Ordinance, Statue, Regulation	5	0.5%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	16	1.6%
PPO: Non-domestic PPO	1	0.1%
PPP: Domestic PPO	1	0.1%
PRP: Property	34	3.4%
RST: Real Estate	5	0.5%
SCH: School Problems	446	44.4%
VRA: Victim Offender Restitution, Adult	1	0.1%
VRJ: Victim Offender Restitution, Juv	45	4.5%
OTH: Other	5	0.5%
DIV: Divorce no children	6	0.6%
DIK: Divorce w/ children	5	0.5%

**TOTAL 1004**

## State of Michigan

### Community Dispute Resolution Program Report: CDRP

Name of Center: Southeastern Dispute Resolution Services

Date Range: 1/1/2007 - 12/31/2007

Primary County: JACKSON

Report Date: 3/14/2008

#### CASE DISPOSITION TOTALS

Conciliated	36	10.7%
Mediated to Agreement	174	51.6%
Mediated to Partial Agreement	5	1.5%
Mediated without Agreement	121	35.9%
Facilitated	1	0.3%
Arbitrated	0	0.0%
<b>TOTAL</b>	<b>337</b>	

#### NO MEDIATION HELD

Settled Prior to Mediation	30	9.3%
Respondent Refuses to Mediate	52	16.1%
Initiator Failed to Show	13	4.0%
Respondent Failed to Show	96	29.7%
Both Failed to Show	6	1.9%
Case Withdrawn	0	0.0%
Unable to Contact	85	26.3%
Unamenable for Mediation	41	12.7%
<b>TOTAL</b>	<b>323</b>	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	179	Avg Mediation Duration (mins):	81.79
Facilitated Sessions:	1	Mediated Part Agreement Sessions:	6	Total Fees Received:	\$6,700.00
		Mediated w/o Agreement Sessions:	125		

Total Cases where Money Was Distributed:	143	Money Distributed due to Agreement:	\$185,437.58
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#### ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	622	Number of Disposed Cases:	660
Returnee to Mediation:		Avg Days from Intake to Disposition:	13.75
New Matter:	1	Number of Individuals Served:	1206
Remediation of New Matter:	1	Number of Children Involved:	85
Non-compliance of Old Matter:	1	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	29

#### REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	31	4.7%
CTS: Courts	610	92.4%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	5	0.8%
LEG: Legal Organizations	8	1.2%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	1	0.2%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	4	0.6%
SEL: Self	1	0.2%
OTH: Other	0	0.0%
<b>TOTAL</b>	<b>660</b>	

#### DISPUTE TYPE

CDP: Child Protection	1	0.2%
CML: Criminal	8	1.2%
CON: Breach Contract	258	39.2%
EMP: Employment	24	3.6%
GDA: Guardianship, Adult	3	0.5%
GDC: Guardianship, Child	6	0.9%
LAN: Landlord/Tenant	201	30.5%
NGH: Neighborhood, Noise/Nuance	10	1.5%
ODM: Domestic Matters	21	3.2%
OPM: Other Probate Matters	7	1.1%
ORD: Ordinance, Statue, Regulation	3	0.5%
PBP: Public Policy	4	0.6%
PJC: Post Judgment Domestic	2	0.3%
PPO: Non-domestic PPO	2	0.3%
PPP: Domestic PPO	1	0.2%
PRP: Property	80	12.1%
RST: Real Estate	22	3.3%
SCH: School Problems	3	0.5%
VRA: Victim Offender Restitution, Adult	1	0.2%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	2	0.3%
<b>TOTAL</b>	<b>659</b>	

## State of Michigan

### Community Dispute Resolution Program Report: CDRP

Name of Center: Dispute Resolution Services

Date Range: 1/1/2007 - 12/31/2007

Primary County: KALAMAZOO

Report Date: 3/14/2008

**CASE DISPOSITION TOTALS**

Conciliated	3	0.6%
Mediated to Agreement	390	82.6%
Mediated to Partial Agreement	0	0.0%
Mediated without Agreement	74	15.7%
Facilitated	5	1.1%
Arbitrated	0	0.0%
<b>TOTAL</b>	<b>472</b>	

**NO MEDIATION HELD**

Settled Prior to Mediation	9	10.8%
Respondent Refuses to Mediate	32	38.6%
Initiator Failed to Show	0	0.0%
Respondent Failed to Show	2	2.4%
Both Failed to Show	0	0.0%
Case Withdrawn	4	4.8%
Unable to Contact	30	36.2%
Unamenable for Mediation	6	7.2%
<b>TOTAL</b>	<b>83</b>	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	403	Avg Mediation Duration (mins):	66.71
Facilitated Sessions:	5	Mediated Part Agreement Sessions:	0	Total Fees Received:	\$1,190.00
		Mediated w/o Agreement Sessions:	73		

Total Cases where Money Was Distributed:	55	Money Distributed due to Agreement:	\$72,761.17
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**ADDITIONAL CASE INFORMATION:**

Number of Accepted Cases:	553	Number of Disposed Cases:	555
Returnee to Mediation:		Avg Days from Intake to Disposition:	10.5
New Matter:	0	Number of Individuals Served:	1378
Remediation of New Matter:	3	Number of Children Involved:	107
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	2
		Number of Court Ordered Cases:	180

**REFERRAL SOURCE**

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	4	0.7%
CTS: Courts	222	40.0%
FFC: Friend, Family, Colleague	2	0.4%
GOV: Government	21	3.8%
LEG: Legal Organizations	2	0.4%
MAR: Marketing, Advertising, Outreach	23	4.1%
POL: Police, Sheriff, State Police	4	0.7%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	271	48.8%
SEL: Self	6	1.1%
OTH: Other	0	0.0%
<b>TOTAL</b>	<b>555</b>	

**DISPUTE TYPE**

CDP: Child Protection	2	0.4%
CML: Criminal	0	0.0%
CON: Breach Contract	154	27.7%
EMP: Employment	22	4.0%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	1	0.2%
LAN: Landord/Tenant	28	5.0%
NGH: Neighborhood, Noise/Nuance	8	1.4%
ODM: Domestic Matters	8	1.4%
OPM: Other Probate Matters	1	0.2%
ORD: Ordinance, Statue, Regulation	1	0.2%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	18	3.2%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	10	1.8%
RST: Real Estate	1	0.2%
SCH: School Problems	271	48.8%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	27	4.9%
OTH: Other	3	0.5%
DIV: Divorce no children	0	0.0%
DIK: Divorce w/ children	0	0.0%

**TOTAL** **555**

**State of Michigan**  
**Community Dispute Resolution Program Report: CDRP**

**Name of Center:** Dispute Resolution Center of West Michigan  
**Primary County:** KENT

**Date Range:** 1/1/2007 - 12/31/2007  
**Report Date:** 3/14/2008

**CASE DISPOSITION TOTALS**

Conciliated	110	32.3%
Mediated to Agreement	149	43.7%
Mediated to Partial Agreement	4	1.2%
Mediated without Agreement	74	21.7%
Facilitated	4	1.2%
Arbitrated	0	0.0%
<b>TOTAL</b>	<b>341</b>	

**NO MEDIATION HELD**

Settled Prior to Mediation	32	13.5%
Respondent Refuses to Mediate	76	32.1%
Initiator Failed to Show	1	0.4%
Respondent Failed to Show	4	1.7%
Both Failed to Show	2	0.8%
Case Withdrawn	47	19.8%
Unable to Contact	69	29.1%
Unamenable for Mediation	6	2.5%
<b>TOTAL</b>	<b>237</b>	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	156	Avg Mediation Duration (mins):	120.69
Facilitated Sessions:	4	Mediated Part Agreement Sessions:	0	Total Fees Received:	\$22,837.50
		Mediated w/o Agreement Sessions:	84		

Total Cases where Money Was Distributed:	175	Money Distributed due to Agreement:	\$369,992.20
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**ADDITIONAL CASE INFORMATION:**

Number of Accepted Cases:	490	Number of Disposed Cases:	578
Returnee to Mediation:		Avg Days from Intake to Disposition:	23.75
New Matter:	170	Number of Individuals Served:	1020
Remediation of New Matter:	0	Number of Children Involved:	7
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	93

**REFERRAL SOURCE**

BUS: Business/Corporation	1	0.2%
CSR: Community, Social, Religious Organization	2	0.3%
CTS: Courts	409	70.8%
FFC: Friend, Family, Colleague	2	0.3%
GOV: Government	58	10.0%
LEG: Legal Organizations	9	1.6%
MAR: Marketing, Advertising, Outreach	51	8.8%
POL: Police, Sheriff, State Police	9	1.6%
PRS: Prosecutor	1	0.2%
SCH: Education Institution	6	1.0%
SEL: Self	29	5.0%
OTH: Other	1	0.2%
<b>TOTAL</b>	<b>578</b>	

**DISPUTE TYPE**

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	272	47.1%
EMP: Employment	51	8.8%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	1	0.2%
LAN: Landord/Tenant	42	7.3%
NGH: Neighborhood, Noise/Nuance	22	3.8%
ODM: Domestic Matters	16	2.8%
OPM: Other Probate Matters	1	0.2%
ORD: Ordinance, Statue, Regulation	13	2.3%
PBP: Public Policy	3	0.5%
PJC: Post Judgment Domestic	5	0.9%
PPO: Non-domestic PPO	9	1.6%
PPP: Domestic PPO	4	0.7%
PRP: Property	52	9.0%
RST: Real Estate	0	0.0%
SCH: School Problems	25	4.3%
VRA: Victim Offender Restitution, Adult	1	0.2%
VRJ: Victim Offender Restitution, Juv	16	2.8%
OTH: Other	27	4.7%
DIV: Divorce no children	7	1.2%
DIK: Divorce w/ children	11	1.9%
<b>TOTAL</b>	<b>578</b>	

## State of Michigan

### Community Dispute Resolution Program Report: CDRP

Name of Center: The Resolution Center

Date Range: 1/1/2007 - 12/31/2007

Primary County: MACOMB

Report Date: 3/14/2008

#### CASE DISPOSITION TOTALS

Conciliated	54	6.8%
Mediated to Agreement	409	51.3%
Mediated to Partial Agreement	15	1.9%
Mediated without Agreement	320	40.1%
Facilitated	0	0.0%
Arbitrated	0	0.0%
<b>TOTAL</b>	<b>798</b>	

#### NO MEDIATION HELD

Settled Prior to Mediation	134	34.4%
Respondent Refuses to Mediate	75	19.3%
Initiator Failed to Show	3	0.8%
Respondent Failed to Show	5	1.3%
Both Failed to Show	1	0.3%
Case Withdrawn	82	21.1%
Unable to Contact	73	18.8%
Unamenable for Mediation	16	4.1%
<b>TOTAL</b>	<b>389</b>	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	486	Avg Mediation Duration (mins):	70.37
Facilitated Sessions:	0	Mediated Part Agreement Sessions:	15	Total Fees Received:	\$41,501.01
		Mediated w/o Agreement Sessions:	375		

Total Cases where Money Was Distributed:	300	Money Distributed due to Agreement:	\$882,042.52
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#### ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	1227	Number of Disposed Cases:	1187
Returnee to Mediation:		Avg Days from Intake to Disposition:	21.25
New Matter:	0	Number of Individuals Served:	2610
Remediation of New Matter:	0	Number of Children Involved:	21
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	10
		Number of Court Ordered Cases:	1002

#### REFERRAL SOURCE

BUS: Business/Corporation	2	0.2%
CSR: Community, Social, Religious Organization	18	1.5%
CTS: Courts	1098	92.5%
FFC: Friend, Family, Colleague	1	0.1%
GOV: Government	16	1.3%
LEG: Legal Organizations	7	0.6%
MAR: Marketing, Advertising, Outreach	1	0.1%
POL: Police, Sheriff, State Police	3	0.3%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	2	0.2%
SEL: Self	37	3.1%
OTH: Other	2	0.2%
<b>TOTAL</b>	<b>1187</b>	

#### DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	2	0.2%
CON: Breach Contract	706	59.5%
EMP: Employment	14	1.2%
GDA: Guardianship, Adult	8	0.7%
GDC: Guardianship, Child	2	0.2%
LAN: Landord/Tenant	90	7.6%
NGH: Neighborhood, Noise/Nuicance	11	0.9%
ODM: Domestic Matters	9	0.8%
OPM: Other Probate Matters	8	0.7%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	10	0.8%
PPO: Non-domestic PPO	2	0.2%
PPP: Domestic PPO	0	0.0%
PRP: Property	95	8.0%
RST: Real Estate	0	0.0%
SCH: School Problems	32	2.7%
VRA: Victim Offender Restitution, Adult	6	0.5%
VRJ: Victim Offender Restitution, Juv	120	10.1%
OTH: Other	70	5.9%
DIV: Divorce no children	2	0.2%
DIK: Divorce w/ children	0	0.0%
<b>TOTAL</b>	<b>1187</b>	

## State of Michigan

### Community Dispute Resolution Program Report: CDRP

Name of Center: Marquette-Alger Resolution Service

Date Range: 1/1/2007 - 12/31/2007

Primary County: MARQUETTE

Report Date: 3/14/2008

#### CASE DISPOSITION TOTALS

Conciliated	1	0.4%
Mediated to Agreement	138	55.9%
Mediated to Partial Agreement	26	10.5%
Mediated without Agreement	80	32.4%
Facilitated	2	0.8%
Arbitrated	0	0.0%
<b>TOTAL</b>	<b>247</b>	

#### NO MEDIATION HELD

Settled Prior to Mediation	6	33.4%
Respondent Refuses to Mediate	2	11.1%
Initiator Failed to Show	0	0.0%
Respondent Failed to Show	0	0.0%
Both Failed to Show	0	0.0%
Case Withdrawn	5	27.8%
Unable to Contact	0	0.0%
Unamenable for Mediation	5	27.8%
<b>TOTAL</b>	<b>18</b>	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	168	Avg Mediation Duration (mins):	59.50
Facilitated Sessions:	1	Mediated Part Agreement Sessions:	36	Total Fees Received:	\$7,890.00
		Mediated w/o Agreement Sessions:	101		

Total Cases where Money Was Distributed: 94      Money Distributed due to Agreement: \$87,178.26

#### ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	238	Number of Disposed Cases:	265
Returnee to Mediation:		Avg Days from Intake to Disposition:	10.75
New Matter:	0	Number of Individuals Served:	578
Remediation of New Matter:	0	Number of Children Involved:	121
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	64

#### REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	3	1.1%
CTS: Courts	238	89.8%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	5	1.9%
LEG: Legal Organizations	9	3.4%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	1	0.4%
SCH: Education Institution	4	1.5%
SEL: Self	4	1.5%
OTH: Other	1	0.4%
<b>TOTAL</b>	<b>265</b>	

#### DISPUTE TYPE

CDP: Child Protection	4	1.5%
CML: Criminal	0	0.0%
CON: Breach Contract	120	45.3%
EMP: Employment	1	0.4%
GDA: Guardianship, Adult	0	0.0%
GDC: Guardianship, Child	1	0.4%
LAN: Landlord/Tenant	30	11.3%
NGH: Neighborhood, Noise/Nuance	0	0.0%
ODM: Domestic Matters	21	7.9%
OPM: Other Probate Matters	0	0.0%
ORD: Ordinance, Statue, Regulation	1	0.4%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	14	5.3%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	3	1.1%
RST: Real Estate	3	1.1%
SCH: School Problems	4	1.5%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	4	1.5%
OTH: Other	4	1.5%
DIV: Divorce no children	19	7.2%
DIK: Divorce w/ children	36	13.6%
<b>TOTAL</b>	<b>265</b>	

## State of Michigan

### Community Dispute Resolution Program Report: CDRP

Name of Center: Westshore Dispute Resolution Center

Date Range: 1/1/2007 - 12/31/2007

Primary County: MUSKEGON

Report Date: 3/14/2008

#### CASE DISPOSITION TOTALS

Conciliated	73	11.4%
Mediated to Agreement	387	60.4%
Mediated to Partial Agreement	7	1.1%
Mediated without Agreement	57	8.9%
Facilitated	117	18.3%
Arbitrated	0	0.0%
<b>TOTAL</b>	<b>641</b>	

#### NO MEDIATION HELD

Settled Prior to Mediation	5	2.2%
Respondent Refuses to Mediate	85	37.1%
Initiator Failed to Show	6	2.6%
Respondent Failed to Show	28	12.2%
Both Failed to Show	4	1.7%
Case Withdrawn	31	13.5%
Unable to Contact	66	28.8%
Unamenable for Mediation	4	1.7%

**TOTAL 229**

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	480	Avg Mediation Duration (mins):	169.86
Facilitated Sessions:	120	Mediated Part Agreement Sessions:	9	Total Fees Received:	\$14,488.35
		Mediated w/o Agreement Sessions:	66		

Total Cases where Money Was Distributed: 39      Money Distributed due to Agreement: \$343,772.21

#### ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	935	Number of Disposed Cases:	870
Returnee to Mediation:		Avg Days from Intake to Disposition:	33.5
New Matter:	18	Number of Individuals Served:	2752
Remediation of New Matter:	4	Number of Children Involved:	946
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	138
		Number of Court Ordered Cases:	94

#### REFERRAL SOURCE

BUS: Business/Corporation	2	0.2%
CSR: Community, Social, Religious Organization	14	1.6%
CTS: Courts	591	67.9%
FFC: Friend, Family, Colleague	11	1.3%
GOV: Government	9	1.0%
LEG: Legal Organizations	35	4.0%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	30	3.4%
PRS: Prosecutor	6	0.7%
SCH: Education Institution	108	12.4%
SEL: Self	57	6.6%
OTH: Other	7	0.8%
<b>TOTAL</b>	<b>870</b>	

#### DISPUTE TYPE

CDP: Child Protection	4	0.5%
CML: Criminal	0	0.0%
CON: Breach Contract	104	12.0%
EMP: Employment	12	1.4%
GDA: Guardianship, Adult	9	1.0%
GDC: Guardianship, Child	14	1.6%
LAN: Landord/Tenant	20	2.3%
NGH: Neighborhood, Noise/Nuance	9	1.0%
ODM: Domestic Matters	66	7.6%
OPM: Other Probate Matters	6	0.7%
ORD: Ordinance, Statue, Regulation	1	0.1%
PBP: Public Policy	1	0.1%
PJC: Post Judgment Domestic	119	13.7%
PPO: Non-domestic PPO	7	0.8%
PPP: Domestic PPO	1	0.1%
PRP: Property	21	2.4%
RST: Real Estate	6	0.7%
SCH: School Problems	105	12.1%
VRA: Victim Offender Restitution, Adult	20	2.3%
VRJ: Victim Offender Restitution, Juv	276	31.7%
OTH: Other	3	0.3%
DIV: Divorce no children	19	2.2%
DIK: Divorce w/ children	47	5.4%

**TOTAL 870**

## State of Michigan

### Community Dispute Resolution Program Report: CDRP

Name of Center: Oakland Mediation Center, Inc.

Date Range: 1/1/2007 - 12/31/2007

Primary County: OAKLAND

Report Date: 3/14/2008

#### CASE DISPOSITION TOTALS

Conciliated	0	0.0%
Mediated to Agreement	1412	59.2%
Mediated to Partial Agreement	6	0.3%
Mediated without Agreement	957	40.1%
Facilitated	12	0.5%
Arbitrated	0	0.0%
<b>TOTAL</b>	<b>2387</b>	

#### NO MEDIATION HELD

Settled Prior to Mediation	133	51.6%
Respondent Refuses to Mediate	19	7.4%
Initiator Failed to Show	1	0.4%
Respondent Failed to Show	28	10.9%
Both Failed to Show	0	0.0%
Case Withdrawn	6	2.3%
Unable to Contact	10	3.9%
Unamenable for Mediation	61	23.6%

**TOTAL 258**

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	1425	Avg Mediation Duration (mins):	49.55
Facilitated Sessions:	12	Mediated Part Agreement Sessions:	9	Total Fees Received:	\$9,720.00
		Mediated w/o Agreement Sessions:	960		

Total Cases where Money Was Distributed:	1117	Money Distributed due to Agreement:	\$2,816,283.25
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#### ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	2691	Number of Disposed Cases:	2645
Returnee to Mediation:		Avg Days from Intake to Disposition:	4.75
New Matter:	498	Number of Individuals Served:	5972
Remediation of New Matter:	1	Number of Children Involved:	164
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	434

#### REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	3	0.1%
CTS: Courts	2582	97.6%
FFC: Friend, Family, Colleague	5	0.2%
GOV: Government	11	0.4%
LEG: Legal Organizations	7	0.3%
MAR: Marketing, Advertising, Outreach	2	0.1%
POL: Police, Sheriff, State Police	1	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	21	0.8%
SEL: Self	4	0.2%
OTH: Other	9	0.3%
<b>TOTAL</b>	<b>2645</b>	

#### DISPUTE TYPE

CDP: Child Protection	0	0.0%
CML: Criminal	1	0.0%
CON: Breach Contract	2028	76.7%
EMP: Employment	8	0.3%
GDA: Guardianship, Adult	3	0.1%
GDC: Guardianship, Child	6	0.2%
LAN: Landord/Tenant	461	17.4%
NGH: Neighborhood, Noise/Nuiance	1	0.0%
ODM: Domestic Matters	7	0.3%
OPM: Other Probate Matters	1	0.0%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	73	2.8%
PPO: Non-domestic PPO	0	0.0%
PPP: Domestic PPO	0	0.0%
PRP: Property	10	0.4%
RST: Real Estate	0	0.0%
SCH: School Problems	24	0.9%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	13	0.5%
DIV:Divorce no children	2	0.1%
DIK:Divorce w/ children	7	0.3%

**TOTAL 2645**

## State of Michigan

### Community Dispute Resolution Program Report: CDRP

Name of Center: Community Mediation Services

Date Range: 1/1/2007 - 12/31/2007

Primary County: OTSEGO

Report Date: 3/14/2008

#### CASE DISPOSITION TOTALS

Conciliated	65	22.0%
Mediated to Agreement	173	58.4%
Mediated to Partial Agreement	0	0.0%
Mediated without Agreement	56	18.9%
Facilitated	2	0.7%
Arbitrated	0	0.0%
<b>TOTAL</b>	<b>296</b>	

#### NO MEDIATION HELD

Settled Prior to Mediation	4	3.5%
Respondent Refuses to Mediate	57	49.6%
Initiator Failed to Show	3	2.6%
Respondent Failed to Show	5	4.4%
Both Failed to Show	1	0.9%
Case Withdrawn	36	31.3%
Unable to Contact	8	7.0%
Unamenable for Mediation	1	0.9%

**TOTAL 115**

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	244	Avg Mediation Duration (mins):	150.47
Facilitated Sessions:	2	Mediated Part Agreement Sessions:	0	Total Fees Received:	\$3,209.00
		Mediated w/o Agreement Sessions:	56		

Total Cases where Money Was Distributed:	124	Money Distributed due to Agreement:	\$526,645.72
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#### ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	393	Number of Disposed Cases:	411
Returnee to Mediation:		Avg Days from Intake to Disposition:	14.75
New Matter:	0	Number of Individuals Served:	1215
Remediation of New Matter:	0	Number of Children Involved:	163
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	0

#### REFERRAL SOURCE

BUS: Business/Corporation	1	0.2%
CSR: Community, Social, Religious Organization	8	1.9%
CTS: Courts	347	84.4%
FFC: Friend, Family, Colleague	4	1.0%
GOV: Government	5	1.2%
LEG: Legal Organizations	4	1.0%
MAR: Marketing, Advertising, Outreach	0	0.0%
POL: Police, Sheriff, State Police	9	2.2%
PRS: Prosecutor	2	0.5%
SCH: Education Institution	5	1.2%
SEL: Self	12	2.9%
OTH: Other	14	3.4%
<b>TOTAL</b>	<b>411</b>	

#### DISPUTE TYPE

CDP: Child Protection	26	6.3%
CML: Criminal	1	0.2%
CON: Breach Contract	199	48.4%
EMP: Employment	7	1.7%
GDA: Guardianship, Adult	5	1.2%
GDC: Guardianship, Child	1	0.2%
LAN: Landlord/Tenant	19	4.6%
NGH: Neighborhood, Noise/Nuicance	14	3.4%
ODM: Domestic Matters	62	15.1%
OPM: Other Probate Matters	0	0.0%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	1	0.2%
PJC: Post Judgment Domestic	34	8.3%
PPO: Non-domestic PPO	1	0.2%
PPP: Domestic PPO	0	0.0%
PRP: Property	12	2.9%
RST: Real Estate	7	1.7%
SCH: School Problems	8	1.9%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	13	3.2%
OTH: Other	1	0.2%
DIV: Divorce no children	0	0.0%
DIK: Divorce w/ children	0	0.0%

**TOTAL 411**

**State of Michigan**

**Community Dispute Resolution Program Report: CDRP**

**Name of Center:** Mediation Services

**Date Range:** 1/1/2007 - 12/31/2007

**Primary County:** OTTAWA

**Report Date:** 3/14/2008

**CASE DISPOSITION TOTALS**

Conciliated	5	1.5%
Mediated to Agreement	216	64.9%
Mediated to Partial Agreement	9	2.7%
Mediated without Agreement	102	30.6%
Facilitated	1	0.3%
Arbitrated	0	0.0%
<b>TOTAL</b>	<b>333</b>	

**NO MEDIATION HELD**

Settled Prior to Mediation	82	30.1%
Respondent Refuses to Mediate	67	24.6%
Initiator Failed to Show	10	3.7%
Respondent Failed to Show	26	9.6%
Both Failed to Show	1	0.4%
Case Withdrawn	13	4.8%
Unable to Contact	56	20.6%
Unamenable for Mediation	17	6.3%

**TOTAL 272**

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	231	Avg Mediation Duration (mins):	96.84
Facilitated Sessions:	1	Mediated Part Agreement Sessions:	11	Total Fees Received:	\$32,925.00
		Mediated w/o Agreement Sessions:	106		

Total Cases where Money Was Distributed: 108      Money Distributed due to Agreement: \$388,148.25

**ADDITIONAL CASE INFORMATION:**

Number of Accepted Cases:	642	Number of Disposed Cases:	605
Returnee to Mediation:		Avg Days from Intake to Disposition:	33.5
New Matter:	3	Number of Individuals Served:	1875
Remediation of New Matter:	2	Number of Children Involved:	219
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	334

**REFERRAL SOURCE**

BUS: Business/Corporation	2	0.3%
CSR: Community, Social, Religious Organization	1	0.2%
CTS: Courts	565	93.4%
FFC: Friend, Family, Colleague	3	0.5%
GOV: Government	11	1.8%
LEG: Legal Organizations	7	1.2%
MAR: Marketing, Advertising, Outreach	3	0.5%
POL: Police, Sheriff, State Police	1	0.2%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	5	0.8%
SEL: Self	6	1.0%
OTH: Other	1	0.2%
<b>TOTAL</b>	<b>605</b>	

**DISPUTE TYPE**

CDP: Child Protection	0	0.0%
CML: Criminal	0	0.0%
CON: Breach Contract	325	53.7%
EMP: Employment	10	1.7%
GDA: Guardianship, Adult	1	0.2%
GDC: Guardianship, Child	5	0.8%
LAN: Landord/Tenant	16	2.6%
NGH: Neighborhood, Noise/Nuicance	4	0.7%
ODM: Domestic Matters	17	2.8%
OPM: Other Probate Matters	0	0.0%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	144	23.8%
PPO: Non-domestic PPO	1	0.2%
PPP: Domestic PPO	0	0.0%
PRP: Property	9	1.5%
RST: Real Estate	0	0.0%
SCH: School Problems	4	0.7%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	69	11.4%
OTH: Other	0	0.0%
DIV: Divorce no children	0	0.0%
DIK: Divorce w/ children	0	0.0%

**TOTAL 605**

## State of Michigan

### Community Dispute Resolution Program Report: CDRP

Name of Center: Center for Dispute Resolution

Date Range: 1/1/2007 - 12/31/2007

Primary County: TUSCOLA

Report Date: 3/14/2008

#### CASE DISPOSITION TOTALS

Conciliated	43	23.2%
Mediated to Agreement	102	55.1%
Mediated to Partial Agreement	0	0.0%
Mediated without Agreement	40	21.6%
Facilitated	0	0.0%
Arbitrated	0	0.0%
<b>TOTAL</b>	<b>185</b>	

#### NO MEDIATION HELD

Settled Prior to Mediation	8	9.4%
Respondent Refuses to Mediate	17	20.0%
Initiator Failed to Show	2	2.4%
Respondent Failed to Show	2	2.4%
Both Failed to Show	0	0.0%
Case Withdrawn	7	8.2%
Unable to Contact	44	51.8%
Unamenable for Mediation	5	5.9%

**TOTAL 85**

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	102	Avg Mediation Duration (mins):	130.18
Facilitated Sessions:	0	Mediated Part Agreement Sessions:	0	Total Fees Received:	\$0.00
		Mediated w/o Agreement Sessions:	40		

Total Cases where Money Was Distributed: 71      Money Distributed due to Agreement: \$46,360.26

#### ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	266	Number of Disposed Cases:	270
Returnee to Mediation:		Avg Days from Intake to Disposition:	27.25
New Matter:	0	Number of Individuals Served:	778
Remediation of New Matter:	0	Number of Children Involved:	54
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	0
		Number of Court Ordered Cases:	22

#### REFERRAL SOURCE

BUS: Business/Corporation	2	0.7%
CSR: Community, Social, Religious Organization	4	1.5%
CTS: Courts	73	27.0%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	37	13.7%
LEG: Legal Organizations	0	0.0%
MAR: Marketing, Advertising, Outreach	147	54.4%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	6	2.2%
SEL: Self	0	0.0%
OTH: Other	1	0.4%
<b>TOTAL</b>	<b>270</b>	

#### DISPUTE TYPE

CDP: Child Protection	16	5.9%
CML: Criminal	0	0.0%
CON: Breach Contract	192	71.1%
EMP: Employment	0	0.0%
GDA: Guardianship, Adult	1	0.4%
GDC: Guardianship, Child	0	0.0%
LAN: Landord/Tenant	11	4.1%
NGH: Neighborhood, Noise/Nuicance	0	0.0%
ODM: Domestic Matters	0	0.0%
OPM: Other Probate Matters	0	0.0%
ORD: Ordinance, Statue, Regulation	14	5.2%
PBP: Public Policy	1	0.4%
PJC: Post Judgment Domestic	0	0.0%
PPO: Non-domestic PPO	1	0.4%
PPP: Domestic PPO	0	0.0%
PRP: Property	5	1.9%
RST: Real Estate	22	8.2%
SCH: School Problems	7	2.6%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	0	0.0%
DIV: Divorce no children	0	0.0%
DIK: Divorce w/ children	0	0.0%

**TOTAL 270**

## State of Michigan

### Community Dispute Resolution Program Report: CDRP

Name of Center: Dispute Resolution Centers of Michigan, Inc.

Date Range: 1/1/2007 - 12/31/2007

Primary County: WASHTENAW

Report Date: 3/14/2008

#### CASE DISPOSITION TOTALS

Conciliated	20	5.7%
Mediated to Agreement	211	59.8%
Mediated to Partial Agreement	19	5.4%
Mediated without Agreement	101	28.6%
Facilitated	2	0.6%
Arbitrated	0	0.0%
<b>TOTAL</b>	<b>353</b>	

#### NO MEDIATION HELD

Settled Prior to Mediation	50	31.9%
Respondent Refuses to Mediate	36	22.9%
Initiator Failed to Show	0	0.0%
Respondent Failed to Show	2	1.3%
Both Failed to Show	0	0.0%
Case Withdrawn	18	11.5%
Unable to Contact	26	16.6%
Unamenable for Mediation	25	15.9%

**TOTAL 157**

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	460	Avg Mediation Duration (mins):	130.68
Facilitated Sessions:	2	Mediated Part Agreement Sessions:	55	Total Fees Received:	\$4,925.00
		Mediated w/o Agreement Sessions:	248		

Total Cases where Money Was Distributed: 169      Money Distributed due to Agreement: \$281,655.61

#### ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	503	Number of Disposed Cases:	510
Returnee to Mediation:		Avg Days from Intake to Disposition:	17.75
New Matter:	2	Number of Individuals Served:	1178
Remediation of New Matter:	3	Number of Children Involved:	139
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	54
		Number of Court Ordered Cases:	364

#### REFERRAL SOURCE

BUS: Business/Corporation	1	0.2%
CSR: Community, Social, Religious Organization	10	2.0%
CTS: Courts	414	81.2%
FFC: Friend, Family, Colleague	4	0.8%
GOV: Government	2	0.4%
LEG: Legal Organizations	10	2.0%
MAR: Marketing, Advertising, Outreach	13	2.6%
POL: Police, Sheriff, State Police	0	0.0%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	10	2.0%
SEL: Self	43	8.4%
OTH: Other	3	0.6%
<b>TOTAL</b>	<b>510</b>	

#### DISPUTE TYPE

CDP: Child Protection	1	0.2%
CML: Criminal	0	0.0%
CON: Breach Contract	183	35.9%
EMP: Employment	10	2.0%
GDA: Guardianship, Adult	16	3.1%
GDC: Guardianship, Child	4	0.8%
LAN: Landord/Tenant	70	13.7%
NGH: Neighborhood, Noise/Nuicance	13	2.6%
ODM: Domestic Matters	27	5.3%
OPM: Other Probate Matters	24	4.7%
ORD: Ordinance, Statue, Regulation	0	0.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	34	6.7%
PPO: Non-domestic PPO	1	0.2%
PPP: Domestic PPO	1	0.2%
PRP: Property	68	13.3%
RST: Real Estate	0	0.0%
SCH: School Problems	12	2.4%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	0	0.0%
OTH: Other	6	1.2%
DIV:Divorce no children	13	2.6%
DIK:Divorce w/ children	27	5.3%
<b>TOTAL</b>	<b>510</b>	

## State of Michigan

### Community Dispute Resolution Program Report: CDRP

Name of Center: Wayne Mediation Center

Date Range: 1/1/2007 - 12/31/2007

Primary County: WAYNE

Report Date: 3/14/2008

#### CASE DISPOSITION TOTALS

Conciliated	46	3.4%
Mediated to Agreement	750	56.2%
Mediated to Partial Agreement	86	6.4%
Mediated without Agreement	452	33.9%
Facilitated	1	0.1%
Arbitrated	0	0.0%
<b>TOTAL</b>	<b>1335</b>	

#### NO MEDIATION HELD

Settled Prior to Mediation	8	1.2%
Respondent Refuses to Mediate	120	17.6%
Initiator Failed to Show	33	4.8%
Respondent Failed to Show	281	41.2%
Both Failed to Show	21	3.1%
Case Withdrawn	64	9.4%
Unable to Contact	118	17.3%
Unamenable for Mediation	37	5.4%
<b>TOTAL</b>	<b>682</b>	

Arbitration Sessions:	0	Mediated w/ Agreement Sessions:	778	Avg Mediation Duration (mins):	61.58
Facilitated Sessions:	1	Mediated Part Agreement Sessions:	86	Total Fees Received:	\$0.00
		Mediated w/o Agreement Sessions:	459		

Total Cases where Money Was Distributed: 453      Money Distributed due to Agreement: \$1,186,203.44

#### ADDITIONAL CASE INFORMATION:

Number of Accepted Cases:	2048	Number of Disposed Cases:	2017
Returnee to Mediation:		Avg Days from Intake to Disposition:	11.75
New Matter:	1	Number of Individuals Served:	4840
Remediation of New Matter:	11	Number of Children Involved:	39
Non-compliance of Old Matter:	0	Number of Cases Referred Elsewhere:	1
		Number of Court Ordered Cases:	1440

#### REFERRAL SOURCE

BUS: Business/Corporation	0	0.0%
CSR: Community, Social, Religious Organization	0	0.0%
CTS: Courts	1647	81.7%
FFC: Friend, Family, Colleague	0	0.0%
GOV: Government	13	0.6%
LEG: Legal Organizations	11	0.5%
MAR: Marketing, Advertising, Outreach	218	10.8%
POL: Police, Sheriff, State Police	7	0.3%
PRS: Prosecutor	0	0.0%
SCH: Education Institution	67	3.3%
SEL: Self	53	2.6%
OTH: Other	1	0.0%
<b>TOTAL</b>	<b>2017</b>	

#### DISPUTE TYPE

CDP: Child Protection	1	0.0%
CML: Criminal	7	0.3%
CON: Breach Contract	1113	55.2%
EMP: Employment	42	2.1%
GDA: Guardianship, Adult	58	2.9%
GDC: Guardianship, Child	44	2.2%
LAN: Landord/Tenant	218	10.8%
NGH: Neighborhood, Noise/Nuicance	29	1.4%
ODM: Domestic Matters	20	1.0%
OPM: Other Probate Matters	47	2.3%
ORD: Ordinance, Statue, Regulation	20	1.0%
PBP: Public Policy	0	0.0%
PJC: Post Judgment Domestic	18	0.9%
PPO: Non-domestic PPO	77	3.8%
PPP: Domestic PPO	5	0.2%
PRP: Property	157	7.8%
RST: Real Estate	1	0.0%
SCH: School Problems	69	3.4%
VRA: Victim Offender Restitution, Adult	0	0.0%
VRJ: Victim Offender Restitution, Juv	2	0.1%
OTH: Other	68	3.4%
DIV: Divorce no children	6	0.3%
DIK: Divorce w/ children	15	0.7%
<b>TOTAL</b>	<b>2017</b>	

**COMMUNITY DISPUTE RESOLUTION PROGRAM  
CENTER WEIGHTED CASELOAD SCORES**

**CDRP Center Dispute Type Weighted Caseload Scores**

Center Name	Counties Served	Weighted Caseload Score*
<b>Citizens Mediation Service, Inc.</b>	BERRIEN, Branch, Cass, St. Joseph, Van Buren	1,399.14
<b>Citizen Dispute Resolution Service, Inc. - Northern Community Mediation</b>	CHARLEVOIX, Emmet	1,489.12
<b>Eastern UP Dispute Resolution Center, Inc.</b>	CHIPPEWA, Luce, Mackinac	783.95
<b>Resolution Services Program - UPCAP Services, Inc.</b>	DELTA, Menominee, Schoolcraft	596.15
<b>Community Resolution Center</b>	GENESEE, Arenac, Bay, Clare, Gladwin, Midland, Ogemaw, Roscommon, Saginaw	2,772.73
<b>Western UP Mediators</b>	GOGEBIC, Baraga, Dickinson, Houghton, Iron, Keweenaw, Ontonagon	606.79
<b>Conflict Resolution Services, Inc.</b>	GRAND TRAVERSE, Benzie, Leelanau, Missaukee, Wexford	623.90
<b>DRCCM - Dispute Resolution Center of Central Michigan</b>	INGHAM, Clinton, Eaton, Gratiot, Ionia, Shiawassee	1,310.14
<b>Southeastern Dispute Resolution Services - Community Action Agency</b>	JACKSON, Hillsdale, Lenawee, Monroe	1,097.80
<b>Dispute Resolution Services - Gryphon Place</b>	KALAMAZOO, Barry, Calhoun	821.38
<b>Dispute Resolution Center of West Michigan - Community Reconciliation Center</b>	KENT, Isabella, Lake, Mecosta, Montcalm, Newaygo, Osceola	1,323.04
<b>The Resolution Center</b>	MACOMB, St. Clair	1,926.86
<b>Marquette-Alger Resolution Service</b>	MARQUETTE, Alger	642.58
<b>Westshore Dispute Resolution Center</b>	MUSKEGON, Manistee, Mason, Oceana	2,374.26
<b>Oakland Mediation Center, Inc.</b>	OAKLAND	3,764.63
<b>Community Mediation Services - Otsego County</b>	OTSEGO, Alcona, Alpena, Antrim, Cheboygan, Crawford, Iosco, Kalkaska, Montmorency, Oscoda, Presque Isle	929.18
<b>Mediation Services</b>	OTTAWA, Allegan	1,241.54
<b>Center for Dispute Resolution - Human Development Commission</b>	TUSCOLA, Huron, Lapeer, Sanilac	554.31
<b>Dispute Resolution Centers of Michigan, Inc. - The Dispute Resolution Center</b>	WASHTENAW, Livingston	850.50
<b>Wayne Mediation Center</b>	WAYNE	3,208.02
<b>Statewide Average</b>		<b>1,415.80</b>

\*SCAO initiated a weighted caseload study in the summer of 2006 to help determine performance funding eligibility at the local centers. Case weights were determined for each case dispute type based on time studies performed at the local centers. The individual case weights were updated in late 2007 and the results of the study are listed above. The weighted caseload of each center is used annually to calculate the CDRP performance funding. The scores noted above reflect cases disposed for the period October 2006-September 2007.

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COMMUNITY DISPUTE RESOLUTION PROGRAM  
CENTER COST PER MEDIATION

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**CDRP Cost per Mediation**

Center Name	Counties Served	Estimated Cost per Mediation*
<b>Citizens Mediation Service, Inc.</b>	BERRIEN, Branch, Cass, St. Joseph, Van Buren	\$30.48
<b>Citizen Dispute Resolution Service, Inc. - Northern Community Mediation Eastern UP Dispute Resolution Center, Inc.</b>	CHARLEVOIX, Emmet	\$57.62
<b>Resolution Services Program - UPCAP Services, Inc. Community Resolution Center</b>	CHIPPEWA, Luce, Mackinac	\$39.37
<b>Western UP Mediators</b>	DELTA, Menominee, Schoolcraft	\$30.58
<b>Conflict Resolution Services, Inc.</b>	GENESEEE, Arenac, Bay, Clare, Gladwin, Midland, Ogemaw, Roscommon, Saginaw	\$66.69
<b>DRCCM - Dispute Resolution Center of Central Michigan</b>	GOGEBIC, Baraga, Dickinson, Houghton, Iron, Keweenaw, Ontonagon	\$60.54
<b>Southeastern Dispute Resolution Services - Community Action Agency Dispute Resolution Services - Gryphon Place</b>	GRAND TRAVERSE, Benzie, Leelanau, Missaukee, Wexford	\$32.92
<b>Dispute Resolution Center of West Michigan - Community Reconciliation Center</b>	INGHAM, Clinton, Eaton, Gratiot, Ionia, Shiawassee	\$57.50
<b>The Resolution Center</b>	JACKSON, Hillsdale, Lenawee, Monroe	\$45.28
<b>Marquette-Alger Resolution Service</b>	KALAMAZOO, Barry, Calhoun	\$47.09
<b>Westshore Dispute Resolution Center</b>	KENT, Isabella, Lake, Mecosta, Montcalm, Newaygo, Osceola	\$101.56
<b>Oakland Mediation Center, Inc.</b>	MACOMB, St. Clair	\$75.25
<b>Community Mediation Services - Otsego County</b>	MARQUETTE, Alger	\$29.17
<b>Mediation Services</b>	MUSKEGON, Manistee, Mason, Oceana	\$89.56
<b>Center for Dispute Resolution - Human Development Commission</b>	OAKLAND	\$86.96
<b>Dispute Resolution Centers of Michigan, Inc. - The Dispute Resolution Center</b>	OTSEGO, Alcona, Alpena, Antrim, Cheboygan, Crawford, Iosco, Kalkaska, Montmorency, Oscoda, Presque Isle	\$55.46
<b>Wayne Mediation Center</b>	OTTAWA, Allegan	\$34.97
	TUSCOLA, Huron, Lapeer, Sanilac	\$44.64
	WASHTENAW, Livingston	\$70.45
	WAYNE	\$158.81
<b>Statewide Average</b>		<b>\$60.74</b>

\* The CDRP enabling legislation 1988 PA 260 requires grant recipients to annually provide an estimated cost of hearing. Hearings do not take place in the practice of mediation, so instead, SCAO calculates an estimated cost of a mediation event. The average duration of each center's mediation is shown on the center's statistical report. The estimated cost per mediation (hearing) shown here has been calculated by dividing each center's CDRP award by the annual number of hours the center is open, this quotient is then multiplied by each center's average duration of mediation.