

NORTHERN
COMMUNITY
MEDIATION

Where The Solution
Is Up To You

Schedule

Dates & Time

Wednesday April 10 1:00pm – 5:00pm
Thursday April 11 8:00am – 5:00pm
Friday April 12 8:00am – 5:00pm

Wednesday April 17 1:00pm – 5:00pm
Thursday April 18 8:00am – 5:00pm
Friday April 19 8:00am – 5:00pm

Place

Petoskey City Hall
101 East Lake Street
Petoskey, MI 49770

Phone Number

231.347.2500

Meals

- Coffee and snacks will be available in the mornings.
- Soft drinks and snacks will be available in the afternoons.
- Lunches will be on your own. A list of restaurants will be provided.

Per Person Cost - \$750

Special Rates

Mediators for NCM & other CDRP centers \$100

(Refundable upon completion of training & internship)

Corporate group rate per person

- 2 – 4 people \$650
- 5 – 7 people \$600

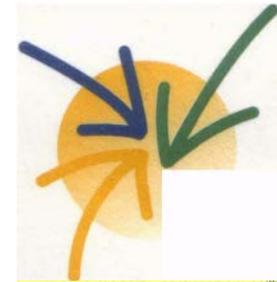
2013

2.411 GENERAL CIVIL

40-HOUR

MEDIATION

TRAINING



**Wednesday, Thursday &
Friday
April 10 – April 12**

**Wednesday, Thursday &
Friday
April 17 – April 19**

Sponsored by
Northern Community Mediation
(NCM)
415 State Street
Petoskey, MI 49770
231.487.1771

Mission Statement

The mission of Northern Community Mediation is to help people resolve conflicts in Charlevoix and Emmet Counties.

Objectives

1. To provide mediators who maintain an environment that is non-threatening to the participants.
2. To ensure that the participants themselves are the ones who resolve the disagreement(s).
3. To guarantee confidentiality
4. To assure all participants that they will be given the opportunity to express themselves and be heard by the other parties.
5. To ensure that the process is a voluntary one.
6. To maintain neutrality on the part of the mediators.
7. To promote conciliation, mediation and other forms of dispute resolution.

Who are the Mediators?

The mediators are volunteers who have completed the 40-hour training and observed 10 hours of mediation. At NCM, all mediators attend workshops on a regular basis for professional development purposes.

Training Program & Content

The training program is a 40-hour course that meets standards set by the Michigan Supreme Court for 2.411 general civil and basic community mediation training. Topics covered include the following:

Conflict – Causes and levels of conflict and responses to conflict. Conflict management styles and self assessment. Comparison of various dispute resolution processes.

Communication Skills – Listening. Empathy. Paraphrasing. Bias awareness.

Negotiation Skills – Positions vs. interests. Separating the people from the problem. Identification and evaluation of options.

Mediation Process – Opening statements. Joint Sessions. Caucuses. Problem Solving. Agreement writing. Closing statements.

Mediation Skills – Neutrality and impartiality. Trust building. Negotiating and communication skills. Room arrangement. Problem parties. Troubleshooting tips.

Training is provided by SCAO-approved Kenzi Bisbing from the Oakland Mediation Center and meets the 2.411 requirements.

Registration Information

Reservations are accepted on a first come, first served basis. Class size is limited. Please return this form along with a check or money order made out to **Northern Community Mediation**, 415 State Street, Petoskey, MI 49770.

Please print.

Name _____

Address _____

Organization _____

Work Phone _____

Home Phone _____

Cell Phone _____

E-Mail _____

Please note that you will not be considered registered unless your payment has been received. If you are planning on being a volunteer for a CDRP center, please sign below:

Signature _____

Date _____

Center _____